

C-2020-3019624

From: madeline radzwich <mradzwich@yahoo.com>
Sent: Tuesday, June 2, 2020 8:52 AM
To: Rock Springs <rsw5@comcast.net>; Chiavetta, Rosemary <rchiavetta@pa.gov>
Subject: [External] C-2020-3019624

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To Whom it may concern at Rock Springs Water Company,

I received your stated compromise on Sun 5/31/20 via email.

We do not agree to that statement as again it is our view that the water repair is RSWC's responsibility in full. We did not own that part of the water line at the time of the repair. We were not informed of any waterline replacement or the curbstop relocation until after it was completed. We expect that RSWC is to take full responsibility of their water line repair cost for \$1375. It is unacceptable for RSWC to expect us to pay for any part of their waterline costs.

Also after reviewing my records I see that my August quarterly water bill at 4104 West Whitehall Road in Pa Furnace for August of 2018 was \$45.50 and my bill in August of 2019 was a total of \$37.53. Just for the record of how much we are speaking of in monetary amounts. Also to note is that fact that we have paid our water bills on time and in full since 3/29/13 when we bought the farm.

Thank you - Madeline & Robert Radzwich