



**CenturyLink™**

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June 4, 2020

**VIA ELECTRONIC FILING**

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street  
Harrisburg, PA 17120

Re: COVID-19 Customer Service, Billing, and Public Outreach  
Provisions - Request for Utility Information  
Docket No. M-2020-3020055

Dear Secretary Chiavetta:

The United Telephone Company of Pennsylvania LLC d/b/a CenturyLink ("CenturyLink"), along with its nine (9) other Commission-certificated affiliates in Pennsylvania, is in the process of preparing responses to the inquiry requested by the Pennsylvania Public Utility Commission ("Commission"). CenturyLink understands that Frontier Communications has requested an extension until June 15, 2020 for submitting responses in the above-referenced docket.

CenturyLink supports the extension requested by Frontier and also requests an extension until June 15, 2020 to provide responses to the Commission's inquiries. If you have any questions, please do not hesitate to contact me. Thank you.

Sincerely,

  
Sue Benedek

ZEB/sac

cc: Sarah Dewey, Bureau of Consumer Services (*via email: sdewey@pa.gov*)  
Tom Charles, Office of Communications (*via email: thcharles@pa.gov*)  
Renardo L. Hicks, Chief Counsel (*via email: rehicks@pa.gov*)  
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