



Jeanne Shearer

Regional Vice President, State Government Affairs
Windstream Communications
124 East Main Street
Ephrata, Pennsylvania 17522
(o) – 717-738-8169
(m) – 717-201-3537

Jeanne.Shearer@windstream.com

June 15, 2020

Ms. Rosemary Chiavetta
Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105

RE: M-2020-3020055
COVID-19 Customer Service, Billing and Public Outreach Provisions Request for Utility Information

Dear Secretary Chiavetta:

In response to the Secretarial Letter dated May 29, 2020 at the above docket, please find the replies of Windstream Pennsylvania, LLC; Windstream Buffalo Valley, Inc.; Windstream Conestoga, Inc.; Windstream D&E, Inc.; Windstream Communications, Inc.; Windstream D&E Systems, Inc.; Windstream KDL, Inc.; Intellifiber Networks Inc.; US LEC of Pennsylvania, LLC; Talk America, LLC; PAETEC Communications, Inc.; Choice One Communications of Pennsylvania, Inc. d/b/a EarthLink Business; Cavalier Telephone Mid-Atlantic, LLC; CTC Communications Corp. d/b/a EarthLink Business; MassComm, LLC; Lightship Telecom d/b/a EarthLink Business, LLC; Eureka Telecom, Inc.; Earthlink Business, LLC; ATX Licensing, Inc.; Broadview NP Acquisition Corp.; Broadview Networks, Inc.; BridgeCom International, Inc.; Business Telecom LLC d/b/a EarthLink Business III; American Telephone Company, LLC; A.R.C. Networks, Inc.; Windstream Norlight, Inc.; Windstream NTI, Inc.; McLeodUSA Telecommunications Services, LLC; LDMI Telecommunications Services, LLC.; DeltaCom, LLC (collectively, "Windstream").

Sincerely,

A handwritten signature in black ink that reads "Jeanne Shearer". The signature is written in a cursive, flowing style.

Jeanne Shearer

Cc: Sarah Dewey (via email)
Tom Charles (via email)