

C-2020-3018800

WEST PENN POWER COMPANY

Electric Pa. P.U.C. No. 40
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GENERAL RULES AND REGULATIONS

21. Service Continuity: Limitation on Liability for Service Interruptions and Variations

The Customer, by accepting service from the Company, assumes responsibility for the safety and adequacy of the wiring and equipment installed by the Customer. The Customer agrees to indemnify and save harmless the Company from any liability which may arise as a result of the presence or use of the Company's electric service or property, defects in wiring or devices on the Customer's premises, or the Customer's failure to comply with the National Electrical Code.

The Company does not guarantee a continuous, uninterrupted, or regular supply of electric service. The Company may, without liability, interrupt or limit the supply of electric service for the purpose of making repairs, changes, or improvements in any part of its system for the general good of the service or the safety of the public or for the purpose of preventing or limiting any actual or threatened instability or disturbance of the system. The Company shall not be liable for any damages due to accident, strike, storm, lightning, riot, fire, flood, legal process, state or municipal interference, or any other cause beyond the Company's control.

In all other circumstances, unless caused by the willful and/or wanton misconduct of the Company, the liability of the Company to Customers or third parties for all injuries and damages, direct or consequential, including damage to computers and other electronic equipment and appliances, or loss of business, profit or production caused by variations or interruptions in electric supply, high or low voltage, spikes, surges, single phasing, phase failure or reversal, stray voltage, neutral to earth voltage, equipment failure or malfunction, response time to electric outages or emergencies, or the non-functioning or malfunctioning of street lights or traffic control signals and devices shall be limited to Five Hundred Dollars (\$500) for residential customers and Two Thousand Dollars (\$2,000) for commercial and industrial customers. In no case shall the Company's aggregate liability for multiple claims arising from a single alleged negligent act, incident, event, or omission exceed Two Hundred Thousand (\$200,000). The Company's actions that are in conformance with electric system design, the National Electrical Safety Code, or electric industry operation practices shall be conclusively deemed not to be negligent. A variety of protective devices and alternate power supply equipment that may prevent or limit such damages are available. Due to the sensitive nature of computers and other electronically controlled equipment, the Customer, especially three-phase Customers, should provide protection against variations in supply.

3/14/20
I would be satisfied with \$500⁰⁰.

It would be a very nice gesture on the part of West Penn Power and also resolve the issue.

Sincerely,
Charles E. Perry, Jr.

I didn't know that I was naive.

I assumed that the rate charged for electricity paid for generation, transmission, labor and any other associated expenses including a reserve for unforeseen emergencies.

I never realized or was aware of the social service programs.

Sincerely,
Charles E. Perry

SECRETARY'S BUREAU
PA PUC

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Delmont library to go 'green'

\$40,000 grant secured to obtain solar panels, geothermal system, more

by PATRICK VARINE

Delmont Public Library officials were excited when they broke ground on a new building in mid-November.

Now they will have an additional \$40,000 to help install solar panels and other "green" features.

The library received a West Penn Power Sustainable Energy Fund grant, which will go toward the purchase of solar photo-voltaic panels along with a geothermal heating and cooling system.

It is one of numerous grants that library officials have applied for over the years as they prepare for a new location behind the borough building.

"We've started construction and moved some of the drainage systems on-site," Dave Weber said. "The solar panels will be one of the last things to go in. Once we get the metal roof on, they can be installed. I'm guessing we're probably talking April or May."

The 34-kilowatt solar photo-volta-

ic system will meet all of the new library's power needs and can also serve as a hands-on teaching tool about solar energy.

That lesson is also not lost on other area libraries. Weber met with Greensburg Hempfield Area Library officials last Monday to discuss the possibility of a solar component there.

"I think people are waking up," Weber said. "No matter how you feel about climate change, I think something like this is the right thing to do."

In addition to the solar panels and geothermal system, the library will also have a rainwater collection system to reuse rain water for landscape irrigation, with the added bonus of mitigating stormwater runoff.

Weber plans to set up a streaming camera in the Delmont Borough office trained on the site, so that residents can monitor construction progress in real time.

For more on the West Penn grant program, go to WPPSEF.org.

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