

DR #1

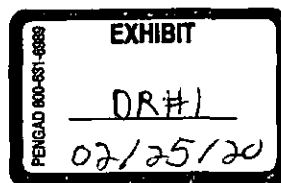
REDACTED

∴

RECEIVED

MAR 20 2020

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU



REDACTED



Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453644164902

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service

Date Prepared:01/23/18

Table with 5 main sections: Meter Reading Usage Information, Summary, Electric Usage (with bar chart), Actual Meter Reading Bill, and a payment summary table at the bottom.

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000

PLEASE PAY THIS AMOUNT BY FEB 13, 2018 \$958.19

USD Amount Enclosed form with a grid for entering the amount.

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

Small square checkbox for account updates.

#BWNHBYB #2907 5649 4000 0636#

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131

DUQUESNE LIGHT COMPANY
PAYMENT PROCESSING CENTER
PO BOX 67
PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General Information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses.

These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

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Suspended Charges – Charges held in relation to a dispute

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CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

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Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

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REDACTED



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BILL ID: 453644164902

Account Number: [REDACTED]-000
Rate: RS-Residential Service
Date Prepared: 01/23/18

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (3.75), Late Payment Charge - Gen & Tran (4.69), and Total Adjustments (\$8.44).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (14.57), Supply (424.84), Transmission (107.91), Distribution (139.01), Distribution (258.01), DSIC Surcharge (14.41), Pennsylvania Tax Adjustment (-0.56), Total Current Charges (\$956.19), and DLC Basic Service Charges (see Page 1 Summary) (\$966.63).

The Price to Compare for your rate class is 7.83 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Default Service Supply rate that went into effect Dec. 1 increased the overall monthly bill of an average residential customer (using 600 kWh) who purchases electric generation from Duquesne Light by about \$0.24, or approximately 1%.
Changes in the Customer Charge, reflecting Smart Meter expenses, and in the Distribution rate, reflecting expenses related to energy-assistance programs for low-income customers, effective Jan. 1, will decrease your monthly bill by \$0.15, or 1%.
A change in the State Tax Adjustment Surcharge, effective Jan. 1, will decrease your overall monthly bill by about \$0.01, or less than 1%.
Effective Jan. 1, the Distribution System Improvement Charge (see Understanding Your Bill section on page 2) will increase your monthly bill by about \$0.34, or less than 1%.
Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.
Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com
Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453844184902

Account Number: [REDACTED]-000

Rate:RS-Residential Service

Date Prepared:01/23/18

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

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 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000

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Billing and Payment Conveniences

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Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

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Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:
TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453841954590

Account Number: [REDACTED]-0-000
Rate: RS-Residential Service
Date Prepared: 02/21/18

Duquesne Light Company Basic Service Charges

Current Charges

Customer Charge			14.38	
Supply	6374.3010 kWh@	6.240700¢	397.80	
Transmission	6374.3010 kWh@	1.585100¢	101.04	
Distribution	6374.3010 kWh@	5.857400¢	373.37	
DSIC Surcharge		3.5%	13.57	
Pennsylvania Tax Adjustment			-0.51	
Total Current Charges				\$899.65
DLC Basic Service Charges (see Page 1 Summary)				\$899.65

The Price to Compare for your rate class is 7.83 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453646963742

Account Number	0-000
Rate: RS-Residential Service	
Date Prepared: 03/22/18	

Meter Reading Usage Information		Summary																																																	
Next Scheduled Meter Reading Date: April 20, 2018		Prior Billing Information																																																	
Meter Read Information for Meter Number: F82153889		Amount of Last Bill	\$899.65																																																
Present:	Mar 21, 2018 - Actual	Prior Account Balance	\$899.65																																																
Prior:	Feb 20, 2018 - Actual	Current Billing Information																																																	
	Difference	DLC Basic Service Charges	\$792.62																																																
		TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$1,692.27																																																
Your Meter Multiplier	X 1	ACTUAL METER READING BILL																																																	
Total kWh Used	5522.2520	For more information see www.duquesnelight.com .																																																	
Electric Usage:		Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15218. Your gift is tax deductible.																																																	
Comparing Your Usage																																																			
	Mar 17	Mar 18																																																	
Avg. kWh Per Day	192	190																																																	
Avg. Temperature (F)	39	38																																																	
YTD Usage (kWh)	21329	18704																																																	
<table border="1"> <thead> <tr> <th colspan="12">DAYS IN BILLING PERIOD</th> </tr> <tr> <th>A</th><th>M</th><th>J</th><th>J</th><th>A</th><th>S</th><th>O</th><th>N</th><th>D</th><th>J</th><th>F</th><th>M</th> </tr> </thead> <tbody> <tr> <td>30</td><td>31</td><td>30</td><td>33</td><td>28</td><td>30</td><td>30</td><td>32</td><td>30</td><td>33</td><td>29</td><td>29</td> </tr> <tr> <td>31</td><td>30</td><td>30</td><td>32</td><td>30</td><td>30</td><td>31</td><td>29</td><td>30</td><td>34</td><td>29</td><td>29</td> </tr> </tbody> </table>		DAYS IN BILLING PERIOD												A	M	J	J	A	S	O	N	D	J	F	M	30	31	30	33	28	30	30	32	30	33	29	29	31	30	30	32	30	30	31	29	30	34	29	29		
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<ul style="list-style-type: none"> Average Monthly Usage for the past 12 months is 3297 kWh. Total Annual Usage for the past 12 months is 39569 kWh. 																																																			
Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Apr 12, 2018	Payment Due	Amount Due																																															
\$46.10	\$53.14	1.25%	Apr 12, 2018	\$1,692.27																																															

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number
 0-000

PLEASE PAY THIS AMOUNT BY APR 12, 2018
 \$1,692.27

\$

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USD Amount Enclosed

#BWNHBYB
 #3327 5369 4490 0284#

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Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (5.01), Late Payment Charge - Gen & Tran (6.24), and Total Adjustments (\$11.25).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (14.38), Supply (344.63), Transmission (87.53), Distribution (323.46), DSIC Surcharge (11.82), Pennsylvania Tax Adjustment (-0.45), and Total Current Charges (\$781.37).

DLC Basic Service Charges (see Page 1 Summary) \$792.62

The Price to Compare for your rate class is 7.83 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 516 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453649481533

Account Number: [REDACTED]-0-000
Rate: RS-Residential Service
Date Prepared: 04/23/18

Meter Reading Usage Information	Summary																																																
Next Scheduled Meter Reading Date: May 21, 2018	Prior Billing Information																																																
Meter Read Information for Meter Number: F82153889	Amount of Last Bill \$1,692.27																																																
Present: Apr 22, 2018 - Actual 41855.1880	Payment(s) Received as of 03/25/18 <u>-900.00</u>																																																
Prior: Mar 21, 2018 - Actual 36605.0320	Prior Account Balance \$792.27																																																
Difference 5250.1560	Current Billing Information																																																
Your Meter Multiplier X 1	DLC Basic Service Charges \$754.22																																																
Total kWh Used 5250.1560	TOTAL ACCOUNT BALANCE PAYABLE TO DLC <u>\$1,546.49</u>																																																
Electric Usage:	ACTUAL METER READING BILL																																																
Comparing Your Usage	For more information see www.duquesnelight.com.																																																
Apr 17 Apr 18	Give to Dollar Energy Fund to help people without heat or light.																																																
Avg. kWh Per Day 119 164	Make a monthly pledge at www.duquesnelight.com or send a																																																
Avg. Temperature (F) 55 43	check to Duquesne Light Hardship Fund Donations, 411																																																
YTD Usage (kWh) 25008 23954	Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is																																																
kWh:	tax deductible.																																																
<table border="1"> <thead> <tr> <th colspan="12">DAYS IN BILLING PERIOD</th> </tr> <tr> <th>M</th><th>J</th><th>J</th><th>A</th><th>S</th><th>O</th><th>N</th><th>D</th><th>J</th><th>F</th><th>M</th><th>A</th> </tr> </thead> <tbody> <tr> <td>31</td><td>30</td><td>33</td><td>28</td><td>30</td><td>30</td><td>32</td><td>30</td><td>33</td><td>29</td><td>29</td><td>31</td> </tr> <tr> <td>30</td><td>30</td><td>32</td><td>30</td><td>30</td><td>31</td><td>29</td><td>30</td><td>34</td><td>29</td><td>29</td><td>32</td> </tr> </tbody> </table>	DAYS IN BILLING PERIOD												M	J	J	A	S	O	N	D	J	F	M	A	31	30	33	28	30	30	32	30	33	29	29	31	30	30	32	30	30	31	29	30	34	29	29	32	
DAYS IN BILLING PERIOD																																																	
M	J	J	A	S	O	N	D	J	F	M	A																																						
31	30	33	28	30	30	32	30	33	29	29	31																																						
30	30	32	30	30	31	29	30	34	29	29	32																																						
<ul style="list-style-type: none"> • Average Monthly Usage for the past 12 months is 3428 kWh. • Total Annual Usage for the past 12 months is 41141 kWh. 																																																	
Estimated Gross Receipts Tax \$43.92	Estimated PA State Taxes \$50.62	Late Charge After May 14, 2018 1.25%	Payment Due May 14, 2018	Amount Due \$1,546.49																																													

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED]-0-000 PLEASE PAY THIS AMOUNT BY **MAY 14, 2018**
\$1,546.49

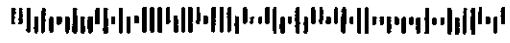
\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB
 #2907 5229 4490 0631#
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentation service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____
 Name: _____
 Street Address: _____
 City: _____
 State: _____ Zip: _____
 Primary Contact Phone #: (_____) _____
 Email Address: _____

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00
 Request to enroll in Autopay - check box for application request



REDACTED

Customer Name and Service Address:
TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453649481533

Account Number: [REDACTED]-0-000
Rate: RS-Residential Service
Date Prepared: 04/23/18

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (4.37), Late Payment Charge - Gen & Tran (5.40), and Total Adjustments (\$9.77).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (14.36), Supply (327.65), Transmission (83.22), Distribution (307.52), DSIC Surcharge (12.13), Pennsylvania Tax Adjustment (-0.43), and Total Current Charges (\$744.45).

DLC Basic Service Charges (see Page 1 Summary) \$754.22

The Price to Compare for your rate class is 7.83 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Customer Charge, reflecting Smart Meter expenses (see Understanding Your Bill section on page 2), effective April 1, will decrease your monthly bill by \$0.03, or less than 1%.

A change in the Distribution System Improvement Charge, effective April 1, will increase your monthly bill by about \$0.13, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453644870040

Account Number: [REDACTED] 0-000
 Rate: RS-Residential Service
 Date Prepared: 05/22/18

Meter Reading Usage Information

Next Scheduled Meter Reading Date: June 20, 2018

Meter Read Information for Meter Number: F82153889

Present:	May 21, 2018 - Actual	44018.3730
Prior:	Apr 22, 2018 - Actual	41855.1880
	Difference	2163.1850

Your Meter Multiplier: $\times 1$

Total kWh Used: 2163.1850

Electric Usage:

	Comparing Your Usage	
	<u>May 17</u>	<u>May 18</u>
Avg. kWh Per Day	90	75
Avg. Temperature (F)	60	63
YTD Usage (kWh)	27700	26118

J	J	A	S	O	N	D	J	F	M	A	M
30	33	28	30	30	32	30	33	29	29	31	30
30	32	30	30	31	29	30	34	29	29	32	29

- Average Monthly Usage for the past 12 months is 3384 kWh.
- Total Annual Usage for the past 12 months is 40611 kWh.

Summary

Prior Billing Information

Amount of Last Bill	\$1,546.49
Payment(s) Received as of 05/20/18	-\$1,546.49
Prior Account Balance	\$0.00

Current Billing Information

DLC Basic Service Charges	\$315.48
TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$315.48

ACTUAL METER READING BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After June 12, 2018	Payment Due	Amount Due
\$18.62	\$21.45	1.25%	June 12, 2018	\$315.48

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number
 [REDACTED] 0-000

PLEASE PAY THIS AMOUNT BY JUN 12, 2018
\$315.48

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB
 #2977 5789 4210 0421#

TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General Information: 412-393-7100
 Credit & Collection: 412-393-7200
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 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

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Total Assistance Grant – All assistance grants that are applied to your account.

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Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

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U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ ____ .00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:
TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453644870040

Account Number: [REDACTED]-0-000
Rate: RS-Residential Service
Date Prepared: 05/22/18

Duquesne Light Company Basic Service Charges

Current Charges

Table with 4 columns: Charge Name, Unit/Rate, Amount, Total. Rows include Customer Charge, Supply, Transmission, Distribution, DSIC Surcharge, Pennsylvania Tax Adjustment, Total Current Charges, and DLC Basic Service Charges.

The Price to Compare for your rate class is 7.83 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

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When shopping for electricity with an Electric Generation Supplier, please provide the following:

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If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

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• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453847499210

Account Number: [REDACTED] 0-000
 Rate: RS-Residential Service
 Date Prepared: 06/21/18

Meter Reading Usage Information	Summary																																																
Next Scheduled Meter Reading Date: July 20, 2018	Prior Billing Information																																																
Meter Read Information for Meter Number: F82153889	Amount of Last Bill \$315.48																																																
Present: Jun 20, 2018 - Actual 45167.2090	Payment(s) Received as of 06/18/18 -\$315.48																																																
Prior: May 21, 2018 - Actual 44018.3730	Prior Account Balance \$0.00																																																
Difference 1148.8360	Current Billing Information																																																
Your Meter Multiplier x 1	DLC Basic Service Charges \$175.06																																																
Total kWh Used 1148.8360	TOTAL ACCOUNT BALANCE PAYABLE TO DLC \$175.06																																																
Electric Usage:	ACTUAL METER READING BILL																																																
Comparing Your Usage	For more information see www.duquesnelight.com .																																																
<table style="margin-left: auto; margin-right: auto;"> <tr> <td></td> <td style="text-align: center;">Jun 17</td> <td style="text-align: center;">Jun 18</td> </tr> <tr> <td>Avg. kWh Per Day</td> <td style="text-align: center;">51</td> <td style="text-align: center;">38</td> </tr> <tr> <td>Avg. Temperature (F)</td> <td style="text-align: center;">68</td> <td style="text-align: center;">71</td> </tr> <tr> <td>YTD Usage (kWh)</td> <td style="text-align: center;">29216</td> <td style="text-align: center;">27266</td> </tr> </table>		Jun 17	Jun 18	Avg. kWh Per Day	51	38	Avg. Temperature (F)	68	71	YTD Usage (kWh)	29216	27266	Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.																																				
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Avg. Temperature (F)	68	71																																															
YTD Usage (kWh)	29216	27266																																															
<table border="1" style="margin-left: auto; margin-right: auto; font-size: small;"> <thead> <tr> <th colspan="12">DAYS IN BILLING PERIOD</th> </tr> <tr> <th>J</th><th>A</th><th>S</th><th>O</th><th>N</th><th>D</th><th>J</th><th>F</th><th>M</th><th>A</th><th>M</th><th>J</th> </tr> </thead> <tbody> <tr> <td style="text-align: center;">33</td><td style="text-align: center;">28</td><td style="text-align: center;">30</td><td style="text-align: center;">30</td><td style="text-align: center;">32</td><td style="text-align: center;">30</td><td style="text-align: center;">33</td><td style="text-align: center;">29</td><td style="text-align: center;">29</td><td style="text-align: center;">31</td><td style="text-align: center;">30</td><td style="text-align: center;">30</td> </tr> <tr> <td style="text-align: center;">32</td><td style="text-align: center;">30</td><td style="text-align: center;">30</td><td style="text-align: center;">31</td><td style="text-align: center;">29</td><td style="text-align: center;">30</td><td style="text-align: center;">34</td><td style="text-align: center;">29</td><td style="text-align: center;">29</td><td style="text-align: center;">32</td><td style="text-align: center;">29</td><td style="text-align: center;">30</td> </tr> </tbody> </table>	DAYS IN BILLING PERIOD												J	A	S	O	N	D	J	F	M	A	M	J	33	28	30	30	32	30	33	29	29	31	30	30	32	30	30	31	29	30	34	29	29	32	29	30	
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32	30	30	31	29	30	34	29	29	32	29	30																																						
<ul style="list-style-type: none"> • Average Monthly Usage for the past 12 months is 3354 kWh. • Total Annual Usage for the past 12 months is 40244 kWh. 																																																	

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After July 12, 2018	Payment Due	Amount Due
\$10.33	\$11.90	1.25%	July 12, 2018	\$175.06

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED] 0-000

PLEASE PAY THIS AMOUNT BY JUL 12, 2018
\$175.06

\$

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USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB
 #3327 5789 4350 0426#

TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General Information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000

Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

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PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free **ElectriCheck** service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453647499210

Account Number: [REDACTED]-000
Rate: RS-Residential Service
Date Prepared: 06/21/18

Duquesne Light Company Basic Service Charges

Current Charges

Customer Charge			14.33	
Supply	382.9453 kWh@	6.240700¢	23.90	
Supply	765.8907 kWh@	6.133700¢	46.98	
Transmission	382.9453 kWh@	1.585100¢	6.07	
Transmission	765.8907 kWh@	1.828300¢	14.00	
Distribution	382.9453 kWh@	5.857400¢	22.43	
Distribution	765.8907 kWh@	5.797400¢	44.40	
DSIC Surcharge		3.77%	3.06	
Pennsylvania Tax Adjustment			-0.11	
Total Current Charges				\$175.06
DLC Basic Service Charges (see Page 1 Summary)				\$175.06

The Price to Compare for your rate class is 7.96 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Effective Jun.1, changes in the Customer Charge, reflecting costs to enhance the competitive energy market in PA, will decrease the monthly bill of a customer using 600 kWh by about \$0.03 or less than 1%.

Effective Jun. 1, changes in the Energy Efficiency Surcharge, reflecting costs related to our Watt Choices program, will decrease the monthly bill of a customer using 600 kWh by about \$0.36 or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453648893865

Account Number: [REDACTED]-000
 Rate: RS-Residential Service
 Date Prepared: 07/24/18

Meter Reading Usage Information		Summary																																																	
Next Scheduled Meter Reading Date: August 21, 2018		Prior Billing Information																																																	
Meter Read Information for Meter Number: F82153889		Amount of Last Bill	\$175.06																																																
Present:	Jul 22, 2018 - Actual	Payment(s) Received as of 07/14/18	-\$175.06																																																
Prior:	Jun 20, 2018 - Actual	Prior Account Balance	\$0.00																																																
	Difference	Current Billing Information																																																	
Your Meter Multiplier	x 1	DLC Basic Service Charges	\$136.35																																																
Total kWh Used	1192.4520	Supplier Basic Service Charges	\$50.91																																																
Electric Usage:		TOTAL ACCOUNT BALANCE PAYABLE TO DLC																																																	
Comparing Your Usage		\$187.26																																																	
	Jul 17	Jul 18																																																	
Avg. kWh Per Day	33	37																																																	
Avg. Temperature (F)	73	74																																																	
YTD Usage (kWh)	30275	28459																																																	
kWh:		ACTUAL METER READING BILL																																																	
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<ul style="list-style-type: none"> • Average Monthly Usage for the past 12 months is 3365 kWh. • Total Annual Usage for the past 12 months is 40377 kWh. 																																																			
Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Aug 14, 2018	Payment Due	Amount Due																																															
\$8.04	\$9.27	1.25%	Aug 14, 2018	\$187.26																																															

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED]-000

PLEASE PAY THIS AMOUNT BY **AUG 14, 2018**
\$187.26

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB
 #3117 5439 4210 0077#

TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General Information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000

Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 8-1
 Pittsburgh, PA 15230-1930

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U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:
TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453649893685

Account Number: [REDACTED]-000
Rate: RS-Residential Service
Date Prepared: 07/24/18

Duquesne Light Company Basic Service Charges

Current Charges

Table with 4 columns: Description, Unit/Rate, Price, and Total. Rows include Customer Charge, Supply, Transmission, Distribution, DSIC Surcharge, Pennsylvania Tax Adjustment, Total Current Charges, and DLC Basic Service Charges.

The Price to Compare for your rate class is 7.96 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Transmission and Default Service Supply rates that went into effect June 1 will increase the overall monthly bill of an average residential customer who purchases electric generation from Duquesne Light by about \$0.82, or 1%.
A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective July 1, will decrease your monthly bill by \$0.07, or less than 1%.
A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective July 1, will decrease your monthly bill by \$0.24, or less than 1%.
A change in the Distribution System Improvement Charge, effective July 1, will increase your monthly bill by about \$0.03, or less than 1%.
Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.
Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com
You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

DUQUESNE LIGHT : 06/20/18 - 07/06/18

Duquesne Light provides a dependable, reasonably priced source of energy through our agreements with regional electric generation suppliers. We also deliver that power, in a safe, reliable way.

INSPIRE ENERGY HOLDINGS, LLC : 07/07/18 - 07/22/18
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 07/07/18 - 07/22/18

Commodity Charge 566.34 KWH @ 0.0899 50.91
It's not a new charge; it's just been broken out to show your power supply.



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453649893665

Account Number: [REDACTED] 0-000

Rate: RS-Residential Service

Date Prepared: 07/24/16

This portion is based on the amount of power you've used this period.
Thanks for choosing clean wind power with Inspire.
Inspire. The smartest way to power your life. Find out more at helloinspire.com

Total Current Charges	<u>\$50.91</u>
Supplier Basic Service Charges (see Page 1 Summary)	<u>\$50.91</u>

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 433649856354

Account Number: [REDACTED]-000
 Rate: RS-Residential Service
 Date Prepared: 08/23/18

Meter Reading Usage Information

Next Scheduled Meter Reading Date: September 20, 2018

Meter Read Information for Meter Number: F82153889

Present:	Aug 21, 2018 - Actual	47025.3250
Prior:	Jul 22, 2018 - Actual	46359.6610
	Difference	665.6640

Your Meter Multiplier \times 1
Total kWh Used 665.6640

Electric Usage:

	Comparing Your Usage	
	<u>Aug 17</u>	<u>Aug 18</u>
Avg. kWh Per Day	32	22
Avg. Temperature (F)	72	73
YTD Usage (kWh)	31245	29124

kWh:

DAYS IN BILLING PERIOD											
S	O	N	D	J	F	M	A	M	J	J	A
30	30	32	30	33	29	29	31	30	30	32	30
30	31	29	30	34	29	29	32	29	30	32	30

- Average Monthly Usage for the past 12 months is 3339 kWh.
- Total Annual Usage for the past 12 months is 40073 kWh.

Summary

Prior Billing Information

Amount of Last Bill	\$187.26
Payment(s) Received as of 08/21/18	-\$189.60
Prior Account Balance	-\$2.34

Current Billing Information

DLC Basic Service Charges	\$57.14
Supplier Basic Service Charges	\$59.84
TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$114.64

ACTUAL METER READING BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Sept 13, 2018	Payment Due	Amount Due
\$3.23	\$3.73	1.25%	Sept 13, 2018	\$114.64

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number
 [REDACTED]-000

PLEASE PAY THIS AMOUNT BY SEP 13, 2018
\$114.64

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB
 #3047 5789 4210 0003#

TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General Information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000

Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses.

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Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

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Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

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Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-528-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:
TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453849856354

Table with account details: Account Number, Rate: RS-Residential Service, Date Prepared: 08/23/18

Duquesne Light Company Basic Service Charges

Adjustments

Table of adjustments: Late Payment Charge - Gen & Tran (0.64), Late Payment Charge - Distribution (1.08), Late Payment Charge - Gen & Tran (0.62), Total Adjustments (\$2.34)

Current Charges

Table of current charges: Customer Charge (14.25), Distribution (665.6640 kWh @ 5.797400¢ (38.59)), DSIC Surcharge (3.84% (2.03)), Pennsylvania Tax Adjustment (-0.07), Total Current Charges (\$54.80)

DLC Basic Service Charges (see Page 1 Summary) \$57.14

The Price to Compare for your rate class is 7.96 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 07/23/18 - 08/21/18

Commodity Charge 665.664 KWH @ 0.0899 59.84

It's not a new charge; it's just been broken out to show your power supply.

This portion is based on the amount of power you've used this period.

Thanks for choosing clean wind power with Inspire.

Inspire. The smartest way to power your life. Find out more at helloinspire.com

Total Current Charges \$59.84

Supplier Basic Service Charges (see Page 1 Summary) \$59.84



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453649856354

Account Number: [REDACTED] 0-000

Rate: RS-Residential Service

Date Prepared: 08/23/18

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
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Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453640018780

Account Number: [REDACTED]-0-000
 Rate: RS-Residential Service
 Date Prepared: 09/24/18

Meter Reading Usage Information

Next Scheduled Meter Reading Date: October 19, 2018

Meter Read Information for Meter Number: F62153889

Present:	Sep 21, 2018 - Actual	47974.8580
Prior:	Aug 21, 2018 - Actual	47025.3250
	Difference	949.5330

Your Meter Multiplier \times 1

Total kWh Used **949.5330**

Electric Usage:

Comparing Your Usage

	Sep 17	Sep 18
Avg. kWh Per Day	42	31
Avg. Temperature (F)	66	74
YTD Usage (kWh)	32517	30074

kWh:

DAYS IN BILLING PERIOD											
O	N	D	J	F	M	A	M	J	J	A	S
30	32	30	33	29	29	31	30	30	32	30	30
31	29	30	34	29	29	32	29	30	32	30	31

- Average Monthly Usage for the past 12 months is 3313 kWh.
- Total Annual Usage for the past 12 months is 39751 kWh.

Summary

Prior Billing Information

Amount of Last Bill	\$114.64
Prior Account Balance	\$114.64

Current Billing Information

DLC Basic Service Charges	\$73.31
Supplier Basic Service Charges	\$85.36
TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$273.31

ACTUAL METER READING BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Oct 15, 2018	Payment Due	Amount Due
\$4.24	\$4.69	1.25%	Oct 15, 2018	\$273.31

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED]-0-000

PLEASE PAY THIS AMOUNT BY OCT 15, 2018
 \$273.31

\$

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

USD Amount Enclosed

#BWNHBYB
 #3257 5719 4280 0495#

TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



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Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:
TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453840018780

Table with account details: Account Number, Rate: RS-Residential Service, Date Prepared: 09/24/18

Duquesne Light Company Basic Service Charges

Adjustments

Table of adjustments: Late Payment Charge - Gen & Tran (0.75), Late Payment Charge - Distribution (0.69), Total Adjustments (\$1.44)

Current Charges

Table of current charges: Customer Charge (14.25), Distribution (55.05), DSIC Surcharge (2.66), Pennsylvania Tax Adjustment (-0.09), Total Current Charges (\$71.87)

DLC Basic Service Charges (see Page 1 Summary) \$73.31

The Price to Compare for your rate class is 7.96 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 08/22/18 - 09/21/18

Commodity Charge 949.533 KWH @ 0.0899 85.36

It's not a new charge; it's just been broken out to show your power supply. This portion is based on the amount of power you've used this period. Thanks for choosing clean wind power with Inspire. Inspire. The smartest way to power your life. Find out more at helloinspire.com

Total Current Charges \$85.36

Supplier Basic Service Charges (see Page 1 Summary) \$85.36



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453840018760

Account Number: [REDACTED]-000

Rate: RS-Residential Service

Date Prepared: 09/24/18

Page 4 of 4

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
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Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453640702831

Account Number: [REDACTED]-0-000
Rate: RS-Residential Service
Date Prepared: 10/23/18

Meter Reading Usage Information		Summary																																																	
Next Scheduled Meter Reading Date: November 19, 2018		Prior Billing Information																																																	
Meter Read Information for Meter Number: F82153889		Amount of Last Bill	\$273.31																																																
Present:	Oct 21, 2018 - Actual 49219.1120	Payment(s) Received as of 10/01/18	<u>-\$115.00</u>																																																
Prior:	Sep 21, 2018 - Actual 47974.8580	Prior Account Balance	\$158.31																																																
	Difference 1244.2540	Current Billing Information																																																	
Your Meter Multiplier	X 1	DLC Basic Service Charges	\$92.61																																																
Total kWh Used	1244.2540	Supplier Basic Service Charges	\$111.86																																																
Electric Usage:		TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$362.78																																																
<p>Comparing Your Usage</p> <table border="1"> <tr> <td></td> <td>Oct 17</td> <td>Oct 18</td> </tr> <tr> <td>Avg. kWh Per Day</td> <td>42</td> <td>41</td> </tr> <tr> <td>Avg. Temperature (F)</td> <td>65</td> <td>59</td> </tr> <tr> <td>YTD Usage (kWh)</td> <td>33833</td> <td>31318</td> </tr> </table>			Oct 17	Oct 18	Avg. kWh Per Day	42	41	Avg. Temperature (F)	65	59	YTD Usage (kWh)	33833	31318	ACTUAL METER READING BILL																																					
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Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number
 [REDACTED]-0-000

PLEASE PAY THIS AMOUNT BY NOV 13, 2018
\$362.78

\$

USD Amount Enclosed

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#BWNHBYB
 #3257 5369 4070 0146#

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Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ ____ .00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453648702831

Account Number: [REDACTED]-000

Rate:RS-Residential Service

Date Prepared: 10/23/18

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Gen & Tran (1.07), Late Payment Charge - Distribution (0.90), and Total Adjustments (\$1.97).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (14.31), Distribution (72.13), DSIC Surcharge (5%), Pennsylvania Tax Adjustment (-0.12), and Total Current Charges (\$90.64).

DLC Basic Service Charges (see Page 1 Summary) \$92.61

The Price to Compare for your rate class is 7.51 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Distribution System Improvement Charge, effective October 1, will increase your monthly bill by about \$0.57, or less than 1%.

A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective October 1, will increase your monthly bill by \$0.08, or less than 1%.

A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective October 1, will increase your monthly bill by \$1.11, or 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

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Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 09/22/18 - 10/21/18

Commodity Charge 1244.254 KWH @ 0.0899 111.86

It's not a new charge; it's just been broken out to show your power supply. This portion is based on the amount of power you've used this period. Thanks for choosing clean wind power with Inspire.



REDACTED

Customer Name and Service Address:
TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453840702631

Account Number: [REDACTED] 0-000
Rate: RS-Residential Service
Date Prepared: 10/23/18

Inspire. The smartest way to power your life. Find out more at helloinspire.com

Total Current Charges	<u>\$111.86</u>
Supplier Basic Service Charges (see Page 1 Summary)	<u>\$111.86</u>

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453645965547

Account Number: [REDACTED]-0-000
 Rate: RS-Residential Service
 Date Prepared: 11/21/18

Meter Reading Usage Information		Summary																																																	
Next Scheduled Meter Reading Date: December 19, 2018		Prior Billing Information																																																	
Meter Read Information for Meter Number: F82153089		Amount of Last Bill	\$362.78																																																
Present:	Nov 19, 2018 - Actual	Payment(s) Received as of 11/12/18	-\$177.00																																																
Prior:	Oct 21, 2018 - Actual	Prior Account Balance	\$185.78																																																
	Difference	Current Billing Information																																																	
Your Meter Multiplier	x 1	DLC Basic Service Charges	\$109.82																																																
Total kWh Used	1521.0630	Supplier Basic Service Charges	\$138.74																																																
Electric Usage:		TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$432.34																																																
Comparing Your Usage		ACTUAL METER READING BILL																																																	
	Nov 17	Nov 18	For more information see www.duquesnelight.com .																																																
Avg. kWh Per Day	123	52	Give to Dollar Energy Fund to help people without heat or light.																																																
Avg. Temperature (F)	44	42	Make a monthly pledge at www.duquesnelight.com or send a																																																
YTD Usage (kWh)	37395	32839	check to Duquesne Light Hardship Fund Donations, 411																																																
kWh:		Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is																																																	
		tax deductible.																																																	
<table border="1"> <thead> <tr> <th colspan="12">DAYS IN BILLING PERIOD</th> </tr> <tr> <th>D</th><th>J</th><th>F</th><th>M</th><th>A</th><th>M</th><th>J</th><th>J</th><th>A</th><th>S</th><th>O</th><th>N</th> </tr> </thead> <tbody> <tr> <td>30</td><td>33</td><td>29</td><td>29</td><td>31</td><td>30</td><td>30</td><td>32</td><td>30</td><td>30</td><td>31</td><td>29</td> </tr> <tr> <td>30</td><td>34</td><td>29</td><td>29</td><td>32</td><td>29</td><td>30</td><td>32</td><td>30</td><td>31</td><td>30</td><td>29</td> </tr> </tbody> </table>		DAYS IN BILLING PERIOD												D	J	F	M	A	M	J	J	A	S	O	N	30	33	29	29	31	30	30	32	30	30	31	29	30	34	29	29	32	29	30	32	30	31	30	29		
DAYS IN BILLING PERIOD																																																			
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30	33	29	29	31	30	30	32	30	30	31	29																																								
30	34	29	29	32	29	30	32	30	31	30	29																																								
<ul style="list-style-type: none"> Average Monthly Usage for the past 12 months is 3137 kWh. Total Annual Usage for the past 12 months is 37638 kWh. 																																																			
Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Dec 12, 2018	Payment Due	Amount Due																																															
\$6.34	\$7.31	1.25%	Dec 12, 2018	\$432.34																																															

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED]-0-000

PLEASE PAY THIS AMOUNT BY DEC 12, 2018
 \$432.34

\$ [] [] [] [] [] [] [] [] [] []
 USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB
 #3467 5789 4560 0000#

TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000

Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

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Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 45364596547

Account Number: [REDACTED]-000
Rate: RS-Residential Service
Date Prepared: 11/21/18

Duquesne Light Company Basic Service Charges

Adjustments			
Late Payment Charge - Distribution		0.92	
Late Payment Charge - Gen & Tran		1.40	
Total Adjustments			\$2.32
Current Charges			
Customer Charge		14.33	
Distribution	1521.0630 kWh@ 5.797400¢	88.18	
DSIC Surcharge	5%	5.13	
Pennsylvania Tax Adjustment		-0.14	
Total Current Charges			\$107.50
DLC Basic Service Charges (see Page 1 Summary)			\$109.82

The Price to Compare for your rate class is 7.51 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Transmission rates that went into effect October 1 will decrease the overall monthly bill of an average residential customer who purchases electric generation from Duquesne Light by about \$2.71, or 3%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

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Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
 1200 FERRY AVE
 CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 10/22/18 - 11/19/18

Commodity Charge 1521.063 KWH @ 0.0899 136.74

It's not a new charge; it's just been broken out to show your power supply.

This portion is based on the amount of power you've used this period.

Thanks for choosing clean wind power with Inspire.

Inspire. The smartest way to power your life. Find out more at helloinspire.com

Total Current Charges **\$136.74**

Supplier Basic Service Charges (see Page 1 Summary) **\$136.74**



REDACTED

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515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453645965547

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Rate: RS-Residential Service
Date Prepared: 11/21/18

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Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

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Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

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REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453648481371

Account Number: [REDACTED]-000

Rate: RS-Residential Service

Date Prepared: 12/23/18

Duquesne Light Company Basic Service Charges

Adjustments

Late Payment Charge - Distribution		2.27	
Late Payment Charge - Gen & Tran		3.11	
Total Adjustments			\$5.38

Current Charges

Customer Charge		14.33	
Distribution	1609.0780 kWh@ 5.797400¢	93.28	
DSIC Surcharge	5%	5.38	
Pennsylvania Tax Adjustment		-0.14	
Total Current Charges			\$112.85

DLC Basic Service Charges (see Page 1 Summary) \$118.23

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

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Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

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Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

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If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 11/20/18 - 12/19/18

Commodity Charge 1609.078 KWH @ 0.0899 144.66

It's not a new charge; it's just been broken out to show your power supply.

This portion is based on the amount of power you've used this period.

Thanks for choosing clean wind power with Inspire.

Inspire. The smartest way to power your life. Find out more at helloinspire.com

Total Current Charges \$144.66

Supplier Basic Service Charges (see Page 1 Summary) \$144.66



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453648481371

Account Number: [REDACTED]-000

Rate: RS-Residential Service

Date Prepared: 12/23/18

Page 4 of 4

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General Information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentation service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectrCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-888-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____
 Name: _____
 Street Address: _____
 City: _____
 State: _____ Zip: _____
 Primary Contact Phone #: (____) _____
 Email Address: _____

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00
 Request to enroll in Autopay - check box for application request



REDACTED

Customer Name and Service Address:
TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453642038276

Account Number: [REDACTED]-0-000
Rate: RS-Residential Service
Date Prepared: 01/23/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Tax Cuts and Job Act One Time Refund (-25.49), Late Payment Charge - Gen & Tran (4.92), Late Payment Charge - Distribution (3.36), and Total Adjustments (-\$17.21).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.91), Distribution (523.5663 kWh@ 5.797400¢ (30.35), 174.5221 kWh@ 7.115300¢ (12.42), 1221.6546 kWh@ 6.971300¢ (85.17)), DSIC Surcharge (-0.04), Pennsylvania Tax Adjustment (-0.04), and Total Current Charges (\$140.77).

DLC Basic Service Charges (see Page 1 Summary) \$123.56

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Default Service Supply rate that went into effect December 1 decreased the overall monthly bill of an average residential customer (using 600 kWh) who purchases electric generation from Duquesne Light by about \$0.41, or less than 1%.
New distribution rates went into effect December 29, 2018 and will increase the overall monthly bill of an average residential customer (using 600 kWh) by about \$3.60, or 4%.
A change in the State Tax Adjustment Surcharge, effective January 1, will increase your overall monthly bill by about \$0.07, or less than 1%.
Changes in the Distribution rate, reflecting expenses related to energy-assistance programs for low-income customers, effective January 1, will decrease your monthly bill by \$0.86, or 1%.
Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.
Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com
YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.
You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.
Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453642038278

Account Number: [REDACTED] 000

Rate: RS-Residential Service

Date Prepared: 01/23/19

Billing Period: 12/20/18 - 01/21/19

Commodity Charge 1919.743 KWH @ 0.0899 172.58

It's not a new charge; it's just been broken out to show your power supply.
This portion is based on the amount of power you've used this period.
Thanks for choosing clean wind power with Inspire.
Inspire. The smartest way to power your life. Find out more at helloinspire.com

Total Current Charges \$172.58

Supplier Basic Service Charges (see Page 1 Summary) \$172.58

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453848043575

Account Number: [REDACTED]-000
 Rate: RS-Residential Service
 Date Prepared: 02/24/19

Meter Reading Usage Information

Next Scheduled Meter Reading Date: March 21, 2019

Meter Read Information for Meter Number: F82153889

Present:	Feb 20, 2019 - Actual	56048.2910
Prior:	Jan 21, 2019 - Actual	54268.9960
	Difference	1779.2950

Your Meter Multiplier \times 1

Total kWh Used 1779.2950

Electric Usage:

Comparing Your Usage

	Feb 18	Feb 19
Avg. kWh Per Day	220	59
Avg. Temperature (F)	35	29
YTD Usage (kWh)	13182	3699

kWh:

Legend: ■ Prior 12 Months, ▨ Latest 12 Months

DAYS IN BILLING PERIOD											
M	A	M	J	J	A	S	O	N	D	J	F
29	31	30	30	32	30	30	31	29	30	34	29
29	32	29	30	32	30	31	30	29	30	33	30

- Average Monthly Usage for the past 12 months is 2080 kWh.
- Total Annual Usage for the past 12 months is 24966 kWh.

Summary

Prior Billing Information

Amount of Last Bill	\$991.37
Prior Account Balance	\$991.37

Current Billing Information

DLC Basic Service Charges	\$148.55
Supplier Basic Service Charges	\$159.96
TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$1,299.88

ACTUAL METER READING BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Mar 18, 2019	Payment Due	Amount Due
\$8.05	\$9.27	1.25%	Mar 18, 2019	\$1,299.88

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED]-000

PLEASE PAY THIS AMOUNT BY MAR 18, 2019
 \$1,299.88

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB
 #3257 5719 4490 0566#

TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General Information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

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Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

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Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

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Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7800.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453648043575

Account Number: [REDACTED]-000

Rate:RS-Residential Service

Date Prepared:02/24/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Gen & Tran (7.07), Late Payment Charge - Distribution (5.12), and Total Adjustments (\$12.19).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.35), Distribution (1779.2950 kWh @ 6.971300¢ = 124.04), DSIC Surcharge (-0.03% = -0.04), Pennsylvania Tax Adjustment (0.01), and Total Current Charges (\$136.36).

DLC Basic Service Charges (see Page 1 Summary) \$148.55

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will decrease your monthly bill by \$0.13, or less than 1%.

A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective January 1, will decrease your monthly bill by \$2.49, or 2%.

Effective January 1, the Distribution System Improvement Charge (see Understanding Your Bill section on page 2) will decrease your monthly bill by about \$0.02, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill. For this bill, please pay the Amount Due shown.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 01/22/19 - 02/20/19

Commodity Charge 1779.295 KWH @ 0.0899 159.96

It's not a new charge; it's just been broken out to show your power supply.

This portion is based on the amount of power you've used this period.

Thanks for choosing clean wind power with Inspire.



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453648043575

Account Number: [REDACTED] 0-000

Rate:RS-Residential Service

Date Prepared:02/24/19

Inspire. The smartest way to power your life. Find out more at helloinspire.com

Total Current Charges

\$159.96

Supplier Basic Service Charges (see Page 1 Summary)

\$159.96

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453642198377

Account Number: ██████████-000
Rate: RS-Residential Service
Date Prepared: 03/25/19

Meter Reading Usage Information

Next Scheduled Meter Reading Date: April 22, 2019

Meter Read Information for Meter Number: F82153889

Present:	Mar 23, 2019 - Actual	57820.1720
Prior:	Feb 20, 2019 - Actual	56048.2910
	Difference	1771.8810

Your Meter Multiplier: X 1
Total kWh Used: 1771.8810

Electric Usage:

	Comparing Your Usage	
	<u>Mar 18</u>	<u>Mar 19</u>
Avg. kWh Per Day	190	57
Avg. Temperature (F)	38	35
YTD Usage (kWh)	18704	5471

kWh:

DAYS IN BILLING PERIOD											
A	M	J	J	A	S	O	N	D	J	F	M
31	30	30	32	30	30	31	29	30	34	29	29
32	29	30	32	30	31	30	29	30	33	30	31

- Average Monthly Usage for the past 12 months is 1788 kWh.
- Total Annual Usage for the past 12 months is 21215 kWh.

Summary

Prior Billing Information

Amount of Last Bill	\$1,299.88
Payment(s) Received as of 03/13/19	-\$787.00
Prior Account Balance	\$512.88

Current Billing Information

DLC Basic Service Charges	\$142.10
Supplier Basic Service Charges	\$159.29
TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$814.27

ACTUAL METER READING BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After Apr 15, 2019	Payment Due	Amount Due
\$8.01	\$9.24	1.25%	Apr 15, 2019	\$814.27

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number ██████████-000

PLEASE PAY THIS AMOUNT BY APR 15, 2019
\$814.27

\$
 USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB
 #3397 5509 4070 0286#

TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001

How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

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Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.
Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.
Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.
Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.
Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.
Supply Charges – Basic service charges for generation supply to retail customers.
Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.
PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.
Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.
Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.
Non-Basic Service Charges – Any category of service not related to basic service.
Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.
Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

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Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.
CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.
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E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com
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Complete the information at the right to update your account.

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Reason for change: _____
 Name: _____
 Street Address: _____
 City: _____
 State: _____ Zip: _____
 Primary Contact Phone #: (____) _____
 Email Address: _____

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00
 Request to enroll in Autopay - check box for application request



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453642196377

Account Number: [REDACTED]-0-000

Rate: RS-Residential Service

Date Prepared: 03/25/19

Duquesne Light Company Basic Service Charges

Adjustments

Table with 2 columns: Description and Amount. Rows include Late Payment Charge - Distribution (2.89), Late Payment Charge - Gen & Tran (3.37), and Total Adjustments (\$6.28).

Current Charges

Table with 2 columns: Description and Amount. Rows include Customer Charge (12.35), Distribution (123.52), DSIC Surcharge (-0.04), Pennsylvania Tax Adjustment (0.01), and Total Current Charges (\$135.84).

DLC Basic Service Charges (see Page 1 Summary) \$142.10

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

You can join our Budget Plan by calling us at (412) 393-7100. If eligible, the Budget Plan will begin with your next bill.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 02/21/19 - 03/23/19

Commodity Charge 1771.881 KWH @ 0.0899 159.29

It's not a new charge; it's just been broken out to show your power supply.

This portion is based on the amount of power you've used this period.

Thanks for choosing clean wind power with Inspire.

Inspire. The smartest way to power your life. Find out more at helloinspire.com

Total Current Charges \$159.29

Supplier Basic Service Charges (see Page 1 Summary) \$159.29



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453842196377

Account Number [REDACTED]-000

Rate: RS-Residential Service

Date Prepared: 03/25/19

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453645664167

Account Number: ██████████-000

Rate: RS-Residential Service

Date Prepared: 04/24/19

Meter Reading Usage Information

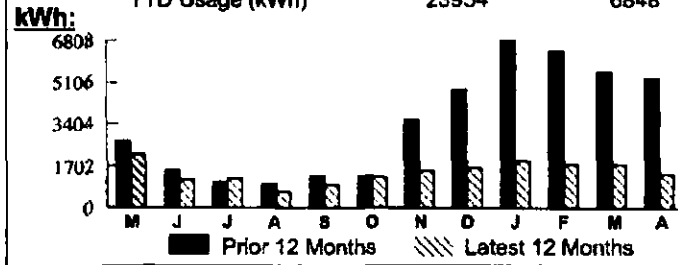
Next Scheduled Meter Reading Date: May 21, 2019

Meter Read Information for Meter Number: F82153889
 Present: Apr 22, 2019 - Actual 59197.1370
 Prior: Mar 23, 2019 - Actual 57820.1720
 Difference 1376.9650
 Your Meter Multiplier X 1
 Total kWh Used 1376.9650

Electric Usage:

Comparing Your Usage

	Apr 18	Apr 19
Avg. kWh Per Day	164	46
Avg. Temperature (F)	43	51
YTD Usage (kWh)	23954	6848



DAYS IN BILLING PERIOD											
M	J	J	A	S	O	N	D	J	F	M	A
30	30	32	30	30	31	29	30	34	29	29	32
29	30	32	30	31	30	29	30	33	30	31	30

- Average Monthly Usage for the past 12 months is 1445 kWh.
- Total Annual Usage for the past 12 months is 17342 kWh.

Summary

Prior Billing Information

Amount of Last Bill	\$814.27
Payment(s) Received as of 04/10/19	-\$800.00
Prior Account Balance	\$214.27

Current Billing Information

DLC Basic Service Charges	\$101.52
Supplier Basic Service Charges	\$123.79
TOTAL ACCOUNT BALANCE PAYABLE TO DLC	\$439.58

ACTUAL METER READING BILL

For more information see www.duquesnelight.com.

Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.

Estimated Gross Receipts Tax	Estimated PA State Taxes	Late Charge After May 15, 2019	Payment Due	Amount Due
\$6.36	\$7.33	1.25%	May 15, 2019	\$439.58

Please return this portion with your payment. Please enclose check facing forward. Make payment payable to Duquesne Light Company in US Currency.

Account Number ██████████-000

PLEASE PAY THIS AMOUNT BY **MAY 15, 2019**
\$439.58

\$

USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB
 #3117 5579 4490 0425#

TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General Information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

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For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ _____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453645684167

Account Number	0-000
Rate:RS-Residential Service	
Date Prepared:04/24/19	

Duquesne Light Company Basic Service Charges

Adjustments			
Late Payment Charge		-6.26	
Total Adjustments			-\$6.26
Current Charges			
Customer Charge		12.35	
Distribution	1376.9650 KWh@ 8.971300¢	95.99	
DSIC Surcharge	-0.53%	-0.57	
Pennsylvania Tax Adjustment		0.01	
Total Current Charges			\$107.78
DLC Basic Service Charges (see Page 1 Summary)			\$101.52

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

A change in the Distribution System Improvement Charge, effective April 1, will decrease your monthly bill by about \$0.27, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

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When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service

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Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
 1200 FERRY AVE
 CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 03/24/19 - 04/22/19

Commodity Charge 1376.965 KWH @ 0.0899	123.79	
It's not a new charge; it's just been broken out to show your power supply.		
This portion is based on the amount of power you've used this period.		
Thanks for choosing clean wind power with Inspire.		
Inspire. The smartest way to power your life. Find out more at helloinspire.com		
Total Current Charges		\$123.79
Supplier Basic Service Charges (see Page 1 Summary)		\$123.79



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453645684167

Account Number: [REDACTED]-000

Rate: RS-Residential Service

Date Prepared: 04/24/19

Page 4 of 4

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453647239746

Account Number [REDACTED]-000
Rate: RS-Residential Service
Date Prepared: 05/23/19

Meter Reading Usage Information		Summary																																																	
Next Scheduled Meter Reading Date: June 20, 2019		Prior Billing Information																																																	
Meter Read Information for Meter Number: F82153889		Amount of Last Bill	\$439.58																																																
Present:	May 21, 2019 - Actual	Payment(s) Received as of 05/21/19	-\$212.00																																																
Prior:	Apr 22, 2019 - Actual	Prior Account Balance	\$227.58																																																
	Difference	Current Billing Information																																																	
Your Meter Multiplier	x 1	DLC Basic Service Charges	\$119.04																																																
Total kWh Used	1251.0320	Supplier Basic Service Charges	\$112.47																																																
Electric Usage:		TOTAL ACCOUNT BALANCE PAYABLE TO DLC																																																	
Comparing Your Usage		\$459.09																																																	
	May 18	May 19																																																	
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Avg. Temperature (F)	63	60																																																	
YTD Usage (kWh)	26118	8099																																																	
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ACTUAL METER READING BILL
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Account Number [REDACTED]-000

PLEASE PAY THIS AMOUNT BY JUN 13, 2019
 \$219.47

\$ [] [] [] [] [] [] [] [] [] []
 USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB
 #3117 5369 4000 0638#

TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001



How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
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 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

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Rate: RS-Residential Service

Date Prepared: 05/23/19

Duquesne Light Company Basic Service Charges

Adjustments

Reconnect Fee		20.00	
Total Adjustments			\$20.00

Current Charges

Customer Charge		12.35	
Distribution	1251.0320 kWh@ 6.971300¢	87.21	
DSIC Surcharge	-0.53%	-0.53	
Pennsylvania Tax Adjustment		0.01	
Total Current Charges			\$99.04

DLC Basic Service Charges (see Page 1 Summary) **\$119.04**

The Price to Compare for your rate class is 7.45 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Please note that your budget amount is subject to change on a monthly basis based on supplier charges. Please contact INSPIRE ENERGY HOLDINGS, LLC to determine if they have a budget billing program.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

Thank you for participating in the budget plan. We will review your prior electric usage at least every four months and adjust the budget amount to reflect any changes. Any adjustments will change the budget amount you pay each month.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]

Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 04/23/19 - 05/21/19

Commodity Charge 1251.032 KWH @ 0.0899 112.47

It's not a new charge; it's just been broken out to show your power supply.

This portion is based on the amount of power you've used this period.

Thanks for choosing clean wind power with Inspire.

Inspire. The smartest way to power your life. Find out more at helloinspire.com

Total Current Charges **\$112.47**

Supplier Basic Service Charges (see Page 1 Summary) **\$112.47**



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453647239746

Account Number: [REDACTED] 0-000

Rate: RS-Residential Service

Date Prepared: 05/23/19

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
- The Federal Energy Regulatory Commission regulates transmission prices and services.

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000

Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

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PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

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Non-Basic Service Charges – Any category of service not related to basic service.

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Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

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Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

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Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-528-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:
TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453648069579

Account Number [REDACTED] 0-000
Rate: RS-Residential Service
Date Prepared: 06/24/19

Duquesne Light Company Basic Service Charges

Current Charges

Table with 4 columns: Description, Unit/Rate, Amount, Total. Rows include Customer Charge, Distribution (334.1213 kWh @ 6.971300¢), DSIC Surcharge, Pennsylvania Tax Adjustment, Total Current Charges (\$103.00), and DLC Basic Service Charges (\$103.00).

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Please note that your budget amount is subject to change on a monthly basis based on supplier charges. Please contact INSPIRE ENERGY HOLDINGS, LLC to determine if they have a budget billing program.

Effective Jun.1, changes in the Customer Charge, reflecting costs to enhance the competitive energy market in PA, will increase the monthly bill of a customer using 600 kWh by about \$0.03 or less than 1%.

Effective Jun. 1, changes in the Energy Efficiency Surcharge, reflecting costs related to our Watt Choices program, will increase the monthly bill of a customer using 600 kWh by about \$0.18 or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

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Shopping Information Box

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Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 05/22/19 - 06/22/19

Commodity Charge 1069.188 KWH @ 0.0899 96.12

It's not a new charge; it's just been broken out to show your power supply.

This portion is based on the amount of power you've used this period.

Thanks for choosing clean wind power with Inspire.

Inspire. The smartest way to power your life. Find out more at helloinspire.com

Total Current Charges \$96.12

Supplier Basic Service Charges (see Page 1 Summary) \$96.12



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453646069579

Account Number: [REDACTED]-0-000

Rate:RS-Residential Service

Date Prepared:06/24/19

Page 4 of 4

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Non-Basic Service Charges

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U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:
TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453648761531

Account Number [REDACTED]-0-000
Rate: RS-Residential Service
Date Prepared: 07/24/19

Duquesne Light Company Basic Service Charges

Current Charges

Table with 4 columns: Charge Description, Rate/Usage, Amount, and Total. Rows include Customer Charge (12.38), Distribution (41.20), DSIC Surcharge (-0.24), Total Current Charges (\$53.34), and DLC Basic Service Charges (\$53.34).

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Please note that your budget amount is subject to change on a monthly basis based on supplier charges. Please contact INSPIRE ENERGY HOLDINGS, LLC to determine if they have a budget billing program.

A change in the Transmission and Default Service Supply rates that went into effect June 1 will decrease the overall monthly bill of an average residential customer who purchases electric generation from Duquesne Light by about \$0.17, or less than 1%.

A change in the Distribution System Improvement Charge, effective July 1, will increase your monthly bill by about \$0.04, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

Thank you for participating in the budget plan. We will review your prior electric usage at least every four months and adjust the budget amount to reflect any changes. Any adjustments will change the budget amount you pay each month.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 06/23/19 - 07/22/19

Table with 4 columns: Charge Description, Rate/Usage, Amount, and Total. Rows include Commodity Charge (52.90), Total Current Charges (\$52.90), and Supplier Basic Service Charges (\$52.90).



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453648761531

Account Number: [REDACTED]-000

Rate: RS-Residential Service

Date Prepared: 07/24/19

Page 4 of 4

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
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Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.



REDACTED

Customer Name and Service Address:
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131
 BILL ID: 453646674700

Account Number: [REDACTED]-0-000
 Rate: RS-Residential Service
 Date Prepared: 08/25/19

Meter Reading Usage Information		Summary																																																	
Next Scheduled Meter Reading Date: September 20, 2019		Prior Billing Information																																																	
Meter Read Information for Meter Number: F82153889		Amount of Last Bill	\$737.12																																																
Present:	Aug 21, 2019 - Actual	Payment(s) Received as of 08/15/19	-\$98.50																																																
Prior:	Jul 22, 2019 - Actual	Prior Account Balance	\$638.82																																																
	Difference	Current Billing Information																																																	
Your Meter Multiplier	x 1	DLC Basic Service Charges	\$25.44																																																
Total kWh Used	188.1730	Supplier Basic Service Charges	\$16.82																																																
Electric Usage:		TOTAL ACCOUNT BALANCE PAYABLE TO DLC																																																	
Comparing Your Usage		\$680.98																																																	
	Aug 18	Aug 19																																																	
Avg. kWh Per Day	22	6																																																	
Avg. Temperature (F)	73	74																																																	
YTD Usage (kWh)	29124	9945																																																	
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<table border="1"> <thead> <tr> <th colspan="12">DAYS IN BILLING PERIOD</th> </tr> <tr> <th>S</th><th>O</th><th>N</th><th>D</th><th>J</th><th>F</th><th>M</th><th>A</th><th>M</th><th>J</th><th>J</th><th>A</th> </tr> </thead> <tbody> <tr> <td>30</td><td>31</td><td>29</td><td>30</td><td>34</td><td>29</td><td>29</td><td>32</td><td>29</td><td>30</td><td>32</td><td>30</td> </tr> <tr> <td>31</td><td>30</td><td>29</td><td>30</td><td>33</td><td>30</td><td>31</td><td>30</td><td>29</td><td>32</td><td>30</td><td>30</td> </tr> </tbody> </table>				DAYS IN BILLING PERIOD												S	O	N	D	J	F	M	A	M	J	J	A	30	31	29	30	34	29	29	32	29	30	32	30	31	30	29	30	33	30	31	30	29	32	30	30
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<ul style="list-style-type: none"> Average Monthly Usage for the past 12 months is 1272 kWh. Total Annual Usage for the past 12 months is 15269 kWh. 																																																			
Estimated Gross Receipts Tax		Estimated PA State Taxes		Late Charge After Sept 16, 2019		Payment Due		Budget Amount Due																																											
\$1.50		\$1.73		1.25%		Sept 16, 2019		\$262.44																																											

ACTUAL METER READING BILL
 For more information see www.duquesnelight.com.
 Give to Dollar Energy Fund to help people without heat or light. Make a monthly pledge at www.duquesnelight.com or send a check to Duquesne Light Hardship Fund Donations, 411 Seventh Avenue MD 15-1, Pittsburgh, PA 15219. Your gift is tax deductible.
 The amount of \$545.76 is currently in dispute. Please pay the undisputed charges below while your dispute is pending.

Please return this portion with your payment. Please enclose check facing forward.
 Make payment payable to Duquesne Light Company in US Currency.

Account Number [REDACTED]-000 PLEASE PAY THIS AMOUNT BY SEP 16, 2019 \$262.44

\$ [] [] [] [] [] [] [] [] [] []
 USD Amount Enclosed

To make account changes, enroll in Autopay or pledge to the Dollar Energy Fund, please update information on the back of this coupon and check the box to the right.

#BWNHBYB
 #3047 5299 4070 0070#
 TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

DUQUESNE LIGHT COMPANY
 PAYMENT PROCESSING CENTER
 PO BOX 67
 PITTSBURGH, PA 15267-0001

How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General information: 412-393-7100
 Credit & Collection: 412-393-7200
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 Duquesne Light Company
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CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentation service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-888-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____
 Name: _____
 Street Address: _____
 City: _____
 State: _____ Zip: _____
 Primary Contact Phone #: (_____) _____
 Email Address: _____

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00
 Request to enroll in Autopay - check box for application request



REDACTED

Customer Name and Service Address:
TODD E KOGER
516 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453646674700

Table with account details: Account Number, Rate: RS-Residential Service, Date Prepared: 08/25/19

Duquesne Light Company Basic Service Charges

Table of Current Charges: Customer Charge (12.38), Distribution (13.17), DSIC Surcharge (-0.11), Total Current Charges (\$25.44), DLC Basic Service Charges (\$25.44)

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Please note that your budget amount is subject to change on a monthly basis based on supplier charges. Please contact INSPIRE ENERGY HOLDINGS, LLC to determine if they have a budget billing program.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 383-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

Thank you for participating in the budget plan. We will review your prior electric usage at least every four months and adjust the budget amount to reflect any changes. Any adjustments will change the budget amount you pay each month.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID:
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID:

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 07/23/19 - 08/21/19

Commodity Charge 188.173 KWH @ 0.0899 16.92

It's not a new charge; it's just been broken out to show your power supply. This portion is based on the amount of power you've used this period. Thanks for choosing clean wind power with Inspire. Inspire. The smartest way to power your life. Find out more at helloinspire.com

Table of Current Charges: Total Current Charges (\$16.92), Supplier Basic Service Charges (\$16.92)

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453646674700

Account Number [REDACTED]-000

Rate:RS-Residential Service

Date Prepared:08/25/19

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General Information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

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Suspended Charges – Charges held in relation to a dispute

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Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____
 Name: _____
 Street Address: _____
 City: _____
 State: _____ Zip: _____
 Primary Contact Phone #: (_____) _____
 Email Address: _____

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$ ____ .00
 Request to enroll in Autopay - check box for application request



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453647498676

Account Number: [REDACTED]-000

Rate: RS-Residential Service

Date Prepared: 09/24/19

Duquesne Light Company Basic Service Charges

Current Charges

Table with 3 columns: Description, Rate, Amount. Rows include Customer Charge (12.38), Distribution (201.3220 kWh @ 7.001300¢, 14.10), DSIC Surcharge (-0.45%, -0.12), Total Current Charges (\$26.36), and DLC Basic Service Charges (\$26.36).

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Please note that your budget amount is subject to change on a monthly basis based on supplier charges. Please contact INSPIRE ENERGY HOLDINGS, LLC to determine if they have a budget billing program.

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Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

We have reviewed your prior electric usage, and an adjustment to your budget amount is not required at this time. We will continue to review your usage at least every four months.

Thank you for participating in the budget plan. We will review your prior electric usage at least every four months and adjust the budget amount to reflect any changes. Any adjustments will change the budget amount you pay each month.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 08/22/19 - 09/22/19

Commodity Charge 201.322 KWH @ 0.0899 18.10

It's not a new charge; it's just been broken out to show your power supply. This portion is based on the amount of power you've used this period. Thanks for choosing clean wind power with Inspire. Inspire. The smartest way to power your life. Find out more at helloinspire.com

Total Current Charges \$18.10

Supplier Basic Service Charges (see Page 1 Summary) \$18.10



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453647498676

Account Number: [REDACTED] 000

Rate: RS-Residential Service

Date Prepared: 09/24/19

Page 4 of 4

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
- The Public Utility Commission regulates distribution prices and services.
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Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

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 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000
 Write us at: Customer Care Department
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 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

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Understanding Your Bill

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Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

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Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

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CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

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U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453641634290

Account Number: [REDACTED]-000

Rate: RS-Residential Service

Date Prepared: 10/23/19

Duquesne Light Company Basic Service Charges

Current Charges

Table with 3 columns: Description, Rate, Amount. Rows include Customer Charge (12.51), Distribution (458.3740 kWh @ 7.001300¢, 32.09), DSIC Surcharge (-0.53%, -0.24), Total Current Charges (\$44.36), and DLC Basic Service Charges (see Page 1 Summary) (\$44.36).

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Please note that your budget amount is subject to change on a monthly basis based on supplier charges. Please contact INSPIRE ENERGY HOLDINGS, LLC to determine if they have a budget billing program.

A change in the Distribution System Improvement Charge, effective October 1, will decrease your monthly bill by about \$0.04, or less than 1%.

A change in the Customer Charge, reflecting single-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective October 1, will increase your monthly bill by \$0.18, or less than 1%.

A change in the Customer Charge, reflecting poly-phase Smart Meter expenses (see Understanding Your Bill section on page 2), effective October 1, will increase your monthly bill by \$0.56, or less than 1%.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

Thank you for participating in the budget plan. We will review your prior electric usage at least every four months and adjust the budget amount to reflect any changes. Any adjustments will change the budget amount you pay each month.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 09/23/19 - 10/21/19

Commodity Charge 458.374 KWH @ 0.0899 41.21

It's not a new charge; it's just been broken out to show your power supply.

This portion is based on the amount of power you've used this period.

Thanks for choosing clean wind power with Inspire.

Inspire. The smartest way to power your life. Find out more at helloinspire.com

Total Current Charges \$41.21

Supplier Basic Service Charges (see Page 1 Summary) \$41.21



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453641634290

Account Number: [REDACTED]-000

Rate:RS-Residential Service

Date Prepared: 10/23/19

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
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Non-Basic Service Charges

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Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-528-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:
TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453644367881

Table with account details: Account Number, Rate: RS-Residential Service, Date Prepared: 11/21/19

Duquesne Light Company Basic Service Charges

Current Charges

Table of current charges: Customer Charge (12.56), Distribution (41.10), DSIC Surcharge (-0.28), Total Current Charges (\$53.38), DLC Basic Service Charges (\$53.38)

The Price to Compare for your rate class is 7.41 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Please note that your budget amount is subject to change on a monthly basis based on supplier charges. Please contact INSPIRE ENERGY HOLDINGS, LLC to determine if they have a budget billing program.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

Thank you for participating in the budget plan. We will review your prior electric usage at least every four months and adjust the budget amount to reflect any changes. Any adjustments will change the budget amount you pay each month.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID:
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID:

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 10/22/19 - 11/19/19

Table of current charges: Commodity Charge (52.78), Total Current Charges (\$52.78), Supplier Basic Service Charges (\$52.78)

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453644367881

Account Number: [REDACTED]-000

Rate:RS-Residential Service

Date Prepared: 11/21/19

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

How to Reach Us

Visit our Website at: www.duquesnelight.com
 Call us for: General Information: 412-393-7100
 Credit & Collection: 412-393-7200
 Emergencies: 1-888-393-7000 or 412-393-7000

Write us at: Customer Care Department
 Duquesne Light Company
 411 Seventh Avenue, MD 6-1
 Pittsburgh, PA 15230-1930

Please call, email or write our business office for a copy of our rate schedules. For questions about your bill, please contact us before the bill due date or visit our Website at www.duquesnelight.com.

Understanding Your Bill

Meter Reading – An actual reading is a reading taken from the meter. An estimated reading is used when no actual reading is available and is based on past electric usage.

Meter Multiplier – This is the number used to calculate total electrical usage in kWh, this number will vary depending on meter type.

Kilowatt-Hour (kWh) – The basic unit of electric energy for which most customers are charged. It equals the amount of electricity used by 10 100-watt light bulbs left on for one hour. A bill shows electricity charges in cents per kilowatt-hour.

Kilowatt (kW) – A measure of electrical power that is equal to 1,000 watts.

Demand – A measure of customer or system load requirements over a measured period of time. The actual demand is the highest average kilowatt usage measured amount of all 15-minute intervals during a billing period. The billing demand is the product of the actual demand and the power factor multiplier which identifies the total power provided to the customer.

Basic Services – Services necessary for the physical delivery of electricity service, such as supply, including default service, transmission and distribution.

Customer Charge – A monthly basic service charge that includes costs for meter reading, customer billing, service equipment, and other expenses. These expenses are incurred even in months when customers do not use electricity.

Distribution Charges – Basic service charges for delivering electricity over a distribution system to the home or business from the transmission system.

Supply Charges – Basic service charges for generation supply to retail customers.

Transmission Charges – Basic service charges for the cost of transporting electricity over high voltage wires from the generator to the distribution system.

PA EEA Surcharge (Fixed and Variable) – Charges for energy efficiency programs that help customers conserve energy and reduce demand.

Smart Meter Charge – Charges for advanced metering technology and related infrastructure that will provide the ability for features such as two-way communication and interval usage data.

Distribution System Improvement Charge (DSIC) – A charge for company investment to improve service quality and increase safety by repairing, improving, or replacing eligible infrastructure used to deliver electricity.

Non-Basic Service Charges – Any category of service not related to basic service.

Budget Amount – Based on your average Duquesne Light Company billed history over the previous 12 month period excluding non-basic services for the location billed and subject to periodic adjustments. Trending data is used if billed history is not available.

Advanced Metering – Device(s) for recording or communicating actual electric usage on a daily basis.

Time of Use (TOU) – A program to encourage customers to shift the timing of portions of their electric use by offering lower rates during time of lower electricity demand (off-peak) and higher rates during periods of higher electricity demand (on-peak) periods.

Suspended Charges – Charges held in relation to a dispute

Customer Assistance Programs (CAP) Residential Only

CAP – CAP is Duquesne Light Company's discount program for residential customers whose total household income is at or below 150% of the federal poverty level. Customers enrolled in CAP may receive a discount on their monthly service charges and have an opportunity to receive arrears forgiveness. If you need help paying your bills, call and speak to a Customer Assistance Program specialist at 1-888-393-7600.

CAP Budget Amount – The discounted amount that customers enrolled in Duquesne Light Company's CAP program are required to pay per month based on income and usage. This is a percentage of the monthly budget bill, based on income.

CAP Discount – The difference between the monthly budget bill and the CAP budget amount.

Debt Forgiveness – The amount of the arrears that is forgiven based upon receipt of a customer's regular monthly payments.

CAP Fixed Charge – A fixed monthly charge that will increase the Total Charges Owed amount of all CAP customers. This charge is required to offset increased program costs and is adjusted on an annual basis.

Maximum Annual CAP Credit – Each year, there is a limit to your total CAP Discounts. The Maximum Annual Credit amount is on page 1 of this bill.

Minimum CAP Amount – The lowest amount that a CAP customer must pay each month.

Grant Payment – Social assistance grants, such as LIHEAP and Dollar Energy, which are applied to your CAP Bills to reduce monthly payments.

Total Assistance Grant – All assistance grants that are applied to your account.

Special Services

Customer Protection Plan – An injury, illness, or vacation could prevent you from reading your mail as you usually would. At your request, we will send a copy of any Duquesne Light Company past-due notice to a person of your choice.

Billing and Payment Conveniences

E-Bill Service – Our free on-line bill presentment service. Once enrolled, you will no longer receive paper bills. You will receive an e-mail notification that your bill is available to view. You can sign up at www.duquesnelight.com

Automatic Bill Payment – Duquesne Light Company's free ElectricCheck service. After you join the plan, you no longer write checks. Your payment is automatically deducted from your checking account on the due date of the bill. You can apply at www.duquesnelight.com or call Customer Care 412-393-7100 for more information.

Schedule an On-line Payment – A free service to have your payment deducted from your bank account on the date you choose.

Budget Payment Plan – Helps residential customers level out monthly payment amounts.

Make a One-Time Payment – Credit card/check services. Go to our website at www.duquesnelight.com or call 1-866-526-0815. Fees apply.

U.S. Mail – Use the payment coupon and envelope we provide to return your payment to us.

Complete the information at the right to update your account.

For changes or corrections to be processed, check the box on the front of the coupon AND MAIL IN WITH YOUR PAYMENT.

Reason for change: _____

Name: _____

Street Address: _____

City: _____

State: _____ Zip: _____

Primary Contact Phone #: (_____) _____

Email Address: _____

Monthly Pledge to Dollar Energy Fund \$1.00 \$2.00 or other \$____.00

Request to enroll in Autopay - check box for application request

If you are moving and need to have your service turned on or off, you must call Customer Care at 412-393-7100 or visit our website at www.duquesnelight.com.



REDACTED

Customer Name and Service Address:
TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453840151250

Account Number: [REDACTED]-000

Rate: RS-Residential Service

Date Prepared: 12/23/19

Duquesne Light Company Basic Service Charges

Current Charges

Table with 3 columns: Description, Rate, Amount. Rows include Customer Charge (12.56), Distribution (52.96), DSIC Surcharge (-0.35), Total Current Charges (\$65.17), and DLC Basic Service Charges (\$65.17).

The Price to Compare for your rate class is 7.10 cents/kWh. It will change every June and December. For more information & supplier offers visit www.PAPowerSwitch.com and www.oca.state.pa.us.

Duquesne Light Company Information

Please note that your budget amount is subject to change on a monthly basis based on supplier charges. Please contact INSPIRE ENERGY HOLDINGS, LLC to determine if they have a budget billing program.

Duquesne Light's WATT CHOICES offers energy efficiency programs to help customers save money by conserving energy and reducing demand. To participate or to learn more about these programs, visit www.wattchoices.com or call 1-888-WATTLEY.

Need to reach us? Call (412) 393-7100 or on the web @www.duquesnelight.com

YOUR ACCOUNT IS PAST DUE. TO AVOID POSSIBLE TERMINATION OF ELECTRIC SERVICE, PLEASE PAY THE AMOUNT DUE SHOWN.

Thank you for participating in the budget plan. We will review your prior electric usage at least every four months and adjust the budget amount to reflect any changes. Any adjustments will change the budget amount you pay each month.

Please visit our website www.duquesnelight.com to sign up for electriccheck, and to learn about other convenient payment options.

Shopping Information Box

When shopping for electricity with an Electric Generation Supplier, please provide the following:

Supplier Agreement ID: [REDACTED]
Rate Schedule: RS-Residential Service

If you are already shopping, it is important to understand the terms of your contract and expiration date.

Supplier Basic Service Charges

Supplier Agreement ID: [REDACTED]

INSPIRE ENERGY HOLDINGS, LLC
1200 FERRY AVE
CAMDEN, NJ 08104-1810

Current Charges

Billing Period: 11/20/19 - 12/21/19

Table with 3 columns: Description, Rate, Amount. Rows include Commodity Charge (68.00), Total Current Charges (\$68.00), and Supplier Basic Service Charges (\$68.00).

- Generation/Supply prices and charges are set by the electric generation supplier you have chosen.
• The Public Utility Commission regulates distribution prices and services.
• The Federal Energy Regulatory Commission regulates transmission prices and services.



REDACTED

Customer Name and Service Address:

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221-3131
BILL ID: 453640151250

Account Number: ██████████-000

Rate: RS-Residential Service

Date Prepared: 12/23/18

Non-Basic Service Charges

Currently you are not subscribing to any Non-Basic Services.

DR #2



REDACTED

CCBPROD

Account Payment History

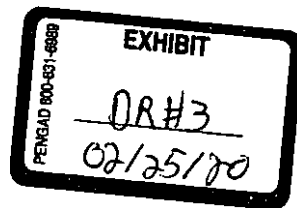
Main

Account Info KOGER, TODD E, Residential LPC Exempt, \$415.99, 0000

Main Menu

	Payment Date	Payment Amount	Payment Status	Tender Source
☰	10-08-2019	\$40.00	Frozen	Western Union (015)
☰	08-15-2019	\$98.50	Frozen	Western Union (015)
☰	07-17-2019	\$11.00	Frozen	Western Union (015)
☰	05-21-2019	\$153.50	Frozen	Western Union (015)
☰	05-13-2019	\$58.50	Frozen	Western Union (015)
☰	04-10-2019	\$600.00	Frozen	LIHEAP Crisis (028)
☰	03-13-2019	\$787.00	Frozen	LIHEAP Cash (027)
☰	11-12-2018	\$90.00	Frozen	Western Union (015)
☰	11-05-2018	\$87.00	Frozen	Western Union (015)
☰	10-01-2018	\$115.00	Frozen	Western Union (015)
☰	08-21-2018	\$189.60	Frozen	Western Union Notes Posting (015)
☰	07-14-2018	\$175.06	Frozen	Western Union Notes Posting (015)
☰	06-18-2018	\$315.48	Frozen	Western Union Notes Posting (015)
☰	05-20-2018	\$786.49	Frozen	Western Union Notes Posting (015)
☰	04-30-2018	\$760.00	Frozen	Western Union Notes Posting (015)
☰	03-25-2018	\$900.00	Frozen	Western Union Notes Posting (015)
☰	02-12-2018	\$958.19	Frozen	Western Union Notes Posting (015)
☰	01-23-2018	\$683.64	Frozen	Western Union Notes Posting (015)

DR #3



Main

Account Info KOGER, TODD E, Residential LPC Exempt, \$415.99, 0000

Main Menu

	Payment Date	Payment Amount	Payment Status	Tender Source
☰	10-08-2019	\$40.00	Frozen	Western Union (015)
☰	08-15-2019	\$98.50	Frozen	Western Union (015)
☰	07-17-2019	\$11.00	Frozen	Western Union (015)
☰	05-21-2019	\$153.50	Frozen	Western Union (015)
☰	05-13-2019	\$58.50	Frozen	Western Union (015)
☰	04-10-2019	\$600.00	Frozen	LIHEAP Crisis (028)
☰	03-13-2019	\$787.00	Frozen	LIHEAP Cash (027)
☰	11-12-2018	\$90.00	Frozen	Western Union (015)
☰	11-05-2018	\$87.00	Frozen	Western Union (015)
☰	10-01-2018	\$115.00	Frozen	Western Union (015)
☰	08-21-2018	\$189.60	Frozen	Western Union Notes Posting (015)
☰	07-14-2018	\$175.06	Frozen	Western Union Notes Posting (015)
☰	06-18-2018	\$315.48	Frozen	Western Union Notes Posting (015)
☰	05-20-2018	\$786.49	Frozen	Western Union Notes Posting (015)
☰	04-30-2018	\$760.00	Frozen	Western Union Notes Posting (015)
☰	03-25-2018	\$900.00	Frozen	Western Union Notes Posting (015)
☰	02-12-2018	\$958.19	Frozen	Western Union Notes Posting (015)
☰	01-23-2018	\$683.64	Frozen	Western Union Notes Posting (015)

REDACTED

Main [Icons]

Customer Contact Info **KOGER, TODD E, Movers/Mover Inquiry, Contacted 08-09-2018**

Person ID [Icon] [Redacted] KOGER, TODD E - Primary Phone: (412) [Redacted] Open

Preferred Contact Method [Dropdown] User ID SPATE

Contact Date/Time [08-09-2018] / [12:42PM]

Contact Class [Movers]

Contact Type [MVR INQ] Mover Inquiry

Comments [Redacted] TODD MOVING STOP SERV AT 515 KELLY AVE 15221 08/15/18 START SERV AT 4366 MURRANY AVE 15217 08/15/18 DECLINED EBILL/SOP/ALLCNT. CS

Main [Icons]

Customer Contact Info **KOGER, TODD E, CS Web/Start Service Request Reviewed, Contacted 08-15-2018**

Person ID [Icon] [Redacted] KOGER, TODD E - Primary Phone: (412) [Redacted] Open

Preferred Contact Method [Dropdown] User ID QSTUBBS

Contact Date/Time [08-15-2018] / [09:56AM]

Contact Class [CS Web]

Contact Type [STARTSVC] Start Service Request Reviewed

Comments [Redacted] START SERV PER CSWEB FOR 515 KELLY AVE...TU FAIL. \$962 SD REQUIRED TO START SERV

Main [Icons]

Customer Contact Info **KOGER, TODD E, General Customer Contact/General Customer Contact, Contacted 08-15-2018**

Person ID [Icon] [Redacted] KOGER, TODD E - Primary Phone: (412) [Redacted] Open

Preferred Contact Method [Phone] Primary Phone: (412) 241-2062 User ID SDUNSTO

Contact Date/Time [08-15-2018] / [04:50PM]

Contact Class [General Customer Contact]

Contact Type [GCC] General Customer Contact

Comments [Redacted] cus dd to start concurrnt service @ 4366 MURRAY AVE, PITTSBURGH, PA, eff 08-15

Customer Contact Info **KOGER, TODD E, Auto Dialer/72 Hour Call, Contacted 09-27-2018**

Person ID [redacted] KOGER, TODD E - Primary Phone: (412) [redacted] Open

Preferred Contact Method [dropdown] User ID SYSUSER

Contact Date/Time 09-27-2018 / 12:13AM

Contact Class Auto Dialer [dropdown]

Contact Type 72HR CALL 72 Hour Call

Comments [text area]

Related Records Linked to Severence Process [redacted] Event 005 (72HR NOTICE)

Letter Information

Main Menu

			Create Date/Time	Created by	Log Entry	Reminder	Send
[icon]	[icon]	=	09-30-2018 11:01PM	SOAUSER, SOAUSER	72 hour autodialer call - Call Result Code: SIT Touch Tone Error. Campaign Code:	[dropdown]	

REDACTED

Customer Contact Info **KOGER, TODD E, Auto Dialer/72 Hour Call, Contacted 10-29-2018**

Person ID [Redacted] KOGER, TODD E - Primary Phone: (412) [Redacted] Open

Preferred Contact Method [Dropdown] User ID SYSUSER

Contact Date/Time 10-29-2018 / 12:16AM

Contact Class Auto Dialer [Dropdown]

Contact Type 72HR CALL [Dropdown] 72 Hour Call

Comments [Text Area]

Related Records Linked to Severance Process [Redacted], Event 005 (72-HR NOTICE)

Letter Information

Main Menu

			Create Date/Time	Created by	Log Entry	Reminder	Send
[Icon]	[Arrow]	[Minus]	11-08-2018 11:54AM	SOAUSER, SOAUSER	72 hour autodialer call -2ND attempt. Call Result Code: NO ANSWER. Campaign [Dropdown]	[Dropdown]	[Arrow]
[Icon]	[Arrow]	[Minus]	11-07-2018 09:24AM	SOAUSER, SOAUSER	72 hour autodialer call -2ND attempt. Call Result Code: NO ANSWER. Campaign [Dropdown]	[Dropdown]	[Arrow]
[Icon]	[Arrow]	[Minus]	11-02-2018 11:01AM	SOAUSER, SOAUSER	72 hour autodialer call -1ST attempt. Call Result Code: NO ANSWER. Campaign [Dropdown]	[Dropdown]	[Arrow]
[Icon]	[Arrow]	[Minus]	11-02-2018 09:31AM	SOAUSER, SOAUSER	72 hour autodialer call -1ST attempt. Call Result Code: NO ANSWER. Campaign [Dropdown]	[Dropdown]	[Arrow]
[Icon]	[Arrow]	[Minus]	11-01-2018 09:26AM	SOAUSER, SOAUSER	72 hour autodialer call -1ST attempt. Call Result Code: NO ANSWER. Campaign [Dropdown]	[Dropdown]	[Arrow]

72 hour autodialer call -1ST attempt. Call Result Code: NO ANSWER. Campaign Code: RESIDENTIAL DAY CAMPAIGN, Dial Attempt Datetime : 2018-10-31, 14:40

REDACTED

Edit data - Internet Explorer

72 hour autodialer call -1ST attempt. Call Result Code: NO ANSWER. Campaign Code: RESIDENTIAL DAY CAMPAIGN, Dial Attempt Datetime : 2018-11-01, 14:19

Edit data - Internet Explorer

72 hour autodialer call -1ST attempt. Call Result Code: NO ANSWER. Campaign Code: RESIDENTIAL DAY CAMPAIGN, Dial Attempt Datetime : 2018-11-01, 14:19

Edit data - Internet Explorer

72 hour autodialer call -2ND attempt. Call Result Code: NO ANSWER. Campaign Code: RESIDENTIAL NIGHT CAMPAIGN, Dial Attempt Datetime : 2018-11-06, 18:40

Edit data - Internet Explorer

72 hour autodialer call -2ND attempt. Call Result Code: NO ANSWER. Campaign Code: RESIDENTIAL NIGHT CAMPAIGN, Dial Attempt Datetime : 2018-11-07, 18:51

Main

Customer Contact Info **KOGER, TODD E, Universal Services/Universal Service Inquiry, Contacted**
03-22-2019

Person ID KOGER, TODD E - Primary Phone: (412) Open

Preferred Contact Method User ID MSIMS

Contact Date/Time 03-22-2019 / 10:49AM

Contact Class Universal Services

Contact Type USINQ Universal Service Inquiry

Comments 0001 KOGER, TODD E- LIHEAP FOLLOW UP CALL. NO ANSWER, COULD NOT LEAVE V/M. CUST DID NOT RESPOND TO EAG CAP ELIGIBILITY LETTER. IF CUST CALL INTO CALL CENTER, PLEASE REFER THEM TO CLOSEST CBO FOR INFORMATION

Edit data - Internet Explorer

0001 KOGER, TODD E- LIHEAP FOLLOW UP CALL. NO ANSWER, COULD NOT LEAVE V/M. CUST DID NOT RESPOND TO EAG CAP ELIGIBILITY LETTER. IF CUST CALL INTO CALL CENTER, PLEASE REFER THEM TO CLOSEST CBO FOR INFORMATION REGARDING CAP. MRS

Main [Redacted] [Redacted]

Customer Contact Info **KOGER, TODD E, Universal Services/Universal Service Inquiry, Contacted 04-26-2019**

Person ID [Redacted] KOGER, TODD E - Primary Phone: (412) [Redacted] Open

Preferred Contact Method Phone Primary Phone: (412) [Redacted] User ID DLAW

Contact Date/Time 04-26-2019 / 04:42PM

Contact Class Universal Services

Contact Type LISTING Universal Service Inquiry

Comments [Redacted] 001 KOGER, TODD E; LIHEP FOLLOW UP CALL; NO ANSWER, COULD NOT LEAVE V/M; PHONE JUST RANG-DML

Main [Redacted] [Redacted]

Customer Contact Info **KOGER, TODD E, Auto Dialer/72 Hour Cal, Contacted 05-08-2019**

Person ID [Redacted] KOGER, TODD E - Primary Phone: (412) [Redacted] Open

Preferred Contact Method [Redacted] User ID SYSUSER

Contact Date/Time 05-08-2019 / 12:12AM

Contact Class Auto Dialer

Contact Type 72-HR CALL 72 Hour Call

Comments [Redacted]

Related Records Linked to Severence Process [Redacted], Event 005 (72-HR NOTICE)

Letter Information

		Create Date/Time	Created by	Log Entry	Reminder	Send
[Icon]	[Icon]	05-14-2019 11:43PM	SOAUSER, SOAUSER	72 hour autodialer call -2ND attempt. Call Result Code: NO ANSWER. Campaign	[Dropdown]	[Icon]
[Icon]	[Icon]	05-09-2019 11:32PM	SOAUSER, SOAUSER	72 hour autodialer call -1ST attempt. Call Result Code: NO ANSWER. Campaign	[Dropdown]	[Icon]

REDACTED

Edit data - Internet Explorer

72 hour autodialer call -1ST attempt. Call Result Code: NO ANSWER. Campaign Code: RESIDENTIAL DAY CAMPAIGN, Dial Attempt Datetime : 2019-05-09, 15:11

Edit data - Internet Explorer

72 hour autodialer call -2ND attempt. Call Result Code: NO ANSWER. Campaign Code: RESIDENTIAL NIGHT CAMPAIGN, Dial Attempt Datetime : 2019-05-14, 18:27

Main

Customer Contact Info **KOGER, TODD E, General Customer Contact/General Customer Contact, Contacted 05-21-2019**

Person ID [REDACTED] KOGER, TODD E - Primary Phone: (412) [REDACTED] Open

Preferred Contact Method Phone Primary Phone: (412) [REDACTED] User ID HHHEMING

Contact Date/Time 05-21-2019 / 01:51PM

Contact Class General Customer Contact

Contact Type GCC General Customer Contact

Comments [REDACTED], TODD, (FATHER, SAME NAME, OCCUPANT, VERF'D), FIN UPD, OFFERED R1, CUST REPORTED \$153.50 PMT MTCN# [REDACTED] 193, (BAL/24 = \$10 + \$20 R/F = \$30, NO S/D DUE TO LIHEAP STATUS), REF CAP, CONF'D MAINS OFF, RECALL FOR 5/21, B + \$10

Edit data - Internet Explorer

[REDACTED], TODD, (FATHER, SAME NAME, OCCUPANT, VERF'D), FIN UPD, OFFERED R1, CUST REPORTED \$153.50 PMT MTCN# [REDACTED] 193, (BAL/24 = \$10 + \$20 R/F = \$30, NO S/D DUE TO LIHEAP STATUS), REF CAP, CONF'D MAINS OFF, RECALL FOR 5/21, B + \$10 MOVING FWD, SAT

REDACTED

Main [Navigation icons]

Customer Contact Info **KOGER, TODD E, Universal Services/Universal Service Inquiry, Contacted**
06-11-2019

Person ID [Redacted] KOGER, TODD E - Primary Phone: (412) [Redacted] Open

Preferred Contact Method [Dropdown]

Contact Date/Time **06-11-2019** / **12:58PM** User ID JKORN

Contact Class **Universal Services**

Contact Type **USINQ** Universal Service Inquiry

Comments [Redacted] 0000 CAME IN TO ENROLL INTO CAP, IS ELIGIBLE BUT HAD TO STOP PAYMENT ARRANGEMENT, PENDING STOP, WILL ENROLL AS SOON AS ABLE - JK

Main [Navigation icons]

Customer Contact Info **KOGER, TODD E, Universal Services/Universal Service Inquiry, Contacted**
06-27-2019

Person ID [Redacted] KOGER, TODD E - Primary Phone: (412) [Redacted] Open

Preferred Contact Method [Dropdown]

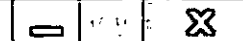
Contact Date/Time **06-27-2019** / **04:19PM** User ID JKORN

Contact Class **Universal Services**

Contact Type **USINQ** Universal Service Inquiry

Comments [Redacted] 0000 CALLED CUSTOMER TO LET HIM KNOW HE NEEDS TO DROP SEPARATE SUPPLIER BUT CANNOT GET THROUGH, I HAVE TWO NUMBERS FOR HIM, ONE NUMBER JUST KEEPS RINGING AND OTHER GOES TO A MESSAGE STATING THAT THE VOICE MAIL

Edit data - Internet Explorer



[Redacted] 0000 CALLED CUSTOMER TO LET HIM KNOW HE NEEDS TO DROP SEPARATE SUPPLIER BUT CANNOT GET THROUGH, I HAVE TWO NUMBERS FOR HIM, ONE NUMBER JUST KEEPS RINGING AND OTHER GOES TO A MESSAGE STATING THAT THE VOICE MAIL WAS NOT SET UP YET, WILL TRY AGAIN -JK

REDACTED

Main 08-09-2019 08:53

Customer Contact Info **KOGER, TODD E, General Customer Contact/General Customer Contact,**
Contacted 08-15-2019

Person ID	<input type="text" value="REDACTED"/>	KOGER, TODD E - Primary Phone: (412) <input type="text" value="REDACTED"/>	Open <input type="checkbox"/>
Preferred Contact Method	Phone <input type="text"/>	Primary Phone: (412) <input type="text" value="REDACTED"/>	User ID SDUNSTO
Contact Date/Time	08-15-2019 / 08:54AM		
Contact Class	General Customer Contact <input type="text"/>		
Contact Type	GCC <input type="text"/> General Customer Contact		
Comments	<input type="text" value="REDACTED"/> SPOKE W/ TODD... ADV THAT NOW SUPPLIER IS CANCELED.. HE CAN COMPLETE CAP ENROLLMENT C/S		

Main Menu

Customer Contact Info **KOGER, TODD E, Universal Services/Universal Service Inquiry, Contacted**
09-19-2019

Person ID [REDACTED] KOGER, TODD E - Primary Phone: (412) [REDACTED] Open
Preferred Contact Method [Dropdown] User ID JKORN

Contact Date/Time 09-19-2019 / 11:20AM

Contact Class Universal Services [Dropdown]

Contact Type USING [Dropdown] Universal Service Inquiry

Comments [REDACTED] 0000 TRYING TO ENROLL CUSTOMER, BUT KEEP GETTING ERROR MESSAGE
STATING TO TRY AGAIN LATER WHEN I CLICK CALC BUDG, OR CONTACT A MANAGER,
SENDING THIS ERROR ALONG SO IT CAN BE CORRECTED- JK

Related Records
Letter Information

		Create Date/Time	Created by	Log Entry	Reminder	Send To
[Icon]	[Icon]	09-23-2019 02:26PM	Hoey, Tuesday	[REDACTED] 0000 - CUSTOMER HAS BR SUPPLIER, WILL NEED TO CANCEL AND WAIT	Send to User [Dropdown]	JKORN
[Icon]	[Icon]	09-19-2019 11:23AM	KORN, JOHN	[REDACTED] 0000 TRYING TO ENROLL CUSTOMER, BUT KEEP GETTING ERROR	Send to Role [Dropdown]	UNIV_TDF

Edit data - Internet Explorer [Buttons]

[REDACTED] 0000 - CUSTOMER HAS BR SUPPLIER, WILL NEED TO CANCEL AND WAIT UNTIL A BILL COMES OUT TO ENROLL

Edit data - Internet Explorer [Buttons]

[REDACTED] 0000 TRYING TO ENROLL CUSTOMER, BUT KEEP GETTING ERROR MESSAGE STATING TO TRY AGAIN LATER WHEN I CLICK CALC BUDG, OR CONTACT A MANAGER, SENDING THIS ERROR ALONG SO IT CAN BE CORRECTED- JK

REDACTED

Main

Customer Contact Info **KOGER, TODD E, Universal Services/Universal Service Inquiry, Contacted**
09-19-2019

Person ID [REDACTED] KOGER, TODD E - Primary Phone: (412) 241-2062 Open

Preferred Contact Method [REDACTED] User ID JKORN

Contact Date/Time 09-19-2019 / 04:46PM

Contact Class Universal Services

Contact Type LISTING Universal Service Inquiry

Comments [REDACTED] 000 CALLED , NO ANSWER, LEFT MESSAGE REGARDING ACCOUNT -JK

Main Menu

Main

Customer Contact Info **KOGER, TODD E, Universal Services/Universal Service Inquiry, Contacted**
09-30-2019

Person ID [REDACTED] KOGER, TODD E - Primary Phone: (412) [REDACTED] Open

Preferred Contact Method [REDACTED] User ID JKORN

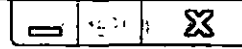
Contact Date/Time 09-30-2019 / 02:06PM

Contact Class Universal Services

Contact Type LISTING Universal Service Inquiry

Comments [REDACTED] 000 CUSTOMER TOLD ME THAT HE HAD DROPPED HIS SEPARATE SUPPLIER, BUT HE NEVER DID, HE CLAIMS DLCO TOLD HIM IT WAS DROPPED AND ONLY CAP CAN HELP HIM, ACCOUNT WILL NOT LET ME ENROLL CUSTOMER BECAUSE INSPIRE IS STILL ON

Edit data - Internet Explorer



[REDACTED] 000 CUSTOMER TOLD ME THAT HE HAD DROPPED HIS SEPARATE SUPPLIER, BUT HE NEVER DID, HE CLAIMS DLCO TOLD HIM IT WAS DROPPED AND ONLY CAP CAN HELP HIM, ACCOUNT WILL NOT LET ME ENROLL CUSTOMER BECAUSE INSPIRE IS STILL ON -JK

Customer Contact Info **KOGER, TODD E, Auto Dialer/72 Hour Call, Contacted 09-30-2019**

Person ID [REDACTED] KOGER, TODD E - Primary Phone: (412) [REDACTED] Open

Preferred Contact Method [REDACTED] User ID **SYSUSER**

Contact Date/Time **09-30-2019 / 12:52AM**

Contact Class **Auto Dialer**

Contact Type **72HR CALL** 72 Hour Call

Comments [REDACTED]

Related Records **Linked to Severance Process [REDACTED] Event 005 (72HR NOTICE)**

Letter Information

			Create Date/Time	Created by	Log Entry	Reminder	Send
			10-02-2019 11:51PM	SOAUSER, SOAUSER	72 hour autodialer call - 1ST attempt. Call Result Code: NO ANSWER. Campaign	<input type="checkbox"/>	
			10-01-2019 11:51PM	SOAUSER, SOAUSER	72 hour autodialer call - Call Result Code: Answered. Campaign Code:	<input type="checkbox"/>	

Edit data - Internet Explorer [Close] [Refresh]

72 hour autodialer call - Call Result Code: Answered. Campaign Code: RESIDENTIAL DAY CAMPAIGN, Agent ID: [REDACTED], Dial Attempt Datetime : 2019-10-01, 10:37

Edit data - Internet Explorer [Close] [Refresh]

72 hour autodialer call - 1ST attempt. Call Result Code: NO ANSWER. Campaign Code: RESIDENTIAL DAY CAMPAIGN, Dial Attempt Datetime : 2019-10-02, 09:19

Main [Icons]

Customer Contact Info **KOGER, TODD E, Legal / Regulatory/PUC Complaint / Issue, Contacted 10-04-2019**

Person ID [Icon] [Redacted] KOGER, TODD E - Primary Phone: (412) [Redacted] Open

Preferred Contact Method [Dropdown] User ID LDAVENP

Contact Date/Time 10-04-2019 / 09:28AM

Contact Class Legal / Regulatory [Dropdown]

Contact Type PUC ISSUE PUC Complaint / Issue

Comments [Redacted] 0000 ATTEMPTED CALL TO TODD KOGER RE: PUC COMPLAINT. CALLED (412) [Redacted] PH# COMPLAINTANT PROVIDED IN COMPLAINT. NO ANSWER, NO V/M OPTION. ALSO TRIED (412) [Redacted] PH# IN CCB, NO ANSWER, NO V/M OPTION.

Main [Icons]

Customer Contact Info **KOGER, TODD E, General Customer Contact/General Customer Contact, Contacted 12-18-2019**

Person ID [Icon] [Redacted] KOGER, TODD E - Primary Phone: (412) [Redacted] Open

Preferred Contact Method Phone Primary Phone: (412) [Redacted] User ID PCLEMM

Contact Date/Time 12-18-2019 / 09:32AM

Contact Class General Customer Contact [Dropdown]

Contact Type GCC General Customer Contact

Comments [Redacted] 0000—Kefy advds not auth gave genl info on suppliers..

DR #4





REDACTED

Hours - Monday through Friday
8:00 a.m. to 5:00 p.m.
Payment by Web: www.duquesnelight.com
Payment by Phone: 1-866-526-0815
(PAYMENT MUST THEN BE REPORTED TO DLC)
Payment by Mail:
Customer Care Applications Dept. 6-9
Duquesne Light Company
411 7th Avenue
Pittsburgh, PA 15267-0001

TODD E KOGER
515 KELLY AVE
PITTSBURGH, PA 15221

Service Address:
515 KELLY AVE
PITTSBURGH, PA 15221-3131

Account Number: [REDACTED] 6-613

August 15, 2018

Dear Sir or Madam,

Your request for electric service has been reviewed and approved. Based on your credit score with Duquesne Light, you are required to pay the following to establish electric service:

Security deposit due in certified funds (No personal checks)	\$962.00
Additional fee(s) of	\$0.00
Total amount due	\$962.00*

* If you have already called Duquesne Light and paid the amount due, thank you for your payment.

Duquesne Light will pay 4% annual simple interest on the security deposit for the period in which the deposit is held. The deposit will be held until you establish a satisfactory payment history.

Duquesne Light will waive the security deposit required if you: (1) are confirmed eligible for Duquesne Light's Customer Assistance Program (CAP); or (2) provide an acceptable third-party guarantor. The guarantor must agree in writing to pay for all unpaid electric service if you do not pay your bill. Duquesne Light will provide the guarantor agreement form.

Duquesne Light's decision to require a security deposit or guarantee was based on information obtained in a report from TransUnion Consumer Solutions; P.O. Box 2000, Chester PA 19022-2000; Telephone Number: 1-800-916-8800. You have a right under the Fair Credit Reporting Act to know the information contained in your credit file at the consumer reporting agency. The reporting agency played no part in Duquesne Light's decision and is unable to supply specific reasons why Duquesne Light required a deposit from you. You also have a right to a free copy of your report from the reporting agency, if you request it no later than 60 days after you receive this notice. In addition, if you find that any information contained in the report you receive is inaccurate or incomplete, you have the right to dispute the matter with the reporting agency.

Your credit score is a number that reflects the information in your credit report. Your credit score can change, depending on how the information in your credit report changes.

[REDACTED]

Date on which the score was obtained: August 15, 2018

TransUnion scores range from a low of 300 to a high of 850
Key factors that adversely affected your credit score:
Months since most recent bankcard delinquency is too short
Too few bank revolving accounts
Too few open revolving accounts
Too few satisfactory accounts

IF YOU HAVE QUESTIONS REGARDING YOUR CREDIT SCORE, YOU SHOULD CONTACT:

TransUnion Consumer Solutions
P.O. Box 2000
Chester, PA 19022-2000
Telephone: 1-800-916-8800

If you or someone in your household has a Protection from Abuse Order or a Court Order issued by a Commonwealth of Pennsylvania court which provides clear evidence of domestic violence, more lenient credit and liability standards may be available to you. Please contact the Customer Care Department at 412-393-7100 for more information.

Duquesne Light Company is regulated by the Pennsylvania Public Utility Commission. You have the right to contact the Pennsylvania Public Utility Commission by calling 1-800-692-7380 or writing to P.O. Box 3265, Harrisburg, PA 17105-3265.

The Federal Equal Credit Opportunity Act prohibits creditors from discriminating against credit applicants on the basis of race, color, religion, national origin, sex, marital status, age (provided the applicant has the capacity to enter into a binding contract); because all or part of the applicant's income derives from any public assistance programs; or because the applicant has in good faith exercised any right under the Consumer Credit Protection Act. The Federal agency that administers compliance with this law concerning Duquesne Light Company is the Federal Trade Commission.

Sincerely,

Customer Care Department



Hours - Monday through Friday
 8:00 a.m. to 5:00 p.m.
 Telephone Number: 1-412-393-7100
 Payment by Web: www.duquesnelight.com
 Payment by Phone: 1-866-526-0815
 (PAYMENT MUST THEN BE REPORTED TO DLC)
 Payment by Mail:
 Duquesne Light Company
 Payment Processing Center
 Pittsburgh, PA 15267-0001

REDACTED

TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

Service Address:
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

Account Number: [REDACTED]-000

SA-ID: [REDACTED]-05-51

July 2, 2018

Dear Sir or Madam,

We received notice that you wish to change your electric generation supplier. You may receive one or more bill(s) from your current supplier before your new supplier switch takes effect. Service with your new supplier (listed below) will begin as of the effective date provided below and once the change takes effect, your account will show the following information:

Supplier: INSPIRE ENERGY HOLDINGS, LLC
 Supplier Phone Number: (866) 403-2620
 Effective Date: 07-06-2018
 Billing Option: Integrated Bill from Duquesne Light - Bill Ready

The supplier rate listed above is determined by your supplier, and may be subject to change based on the terms and conditions of your contract. Duquesne Light recommends that you check with your current supplier to determine if there are any cancellation and/or termination fees or if you have questions about your rate.

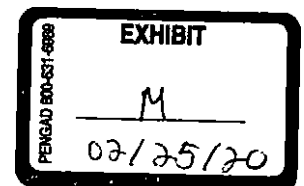
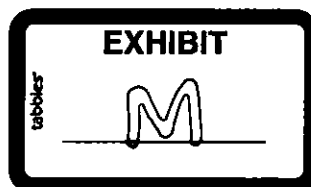
If you participate in Duquesne Light's Net Metering Service and are switching suppliers, you should contact your new Electric Generation Supplier as soon as possible to see if they offer net metering service.

If the information provided above is incorrect or if you have questions: please call (412) 393-7100 as soon as possible.

Duquesne Light supports your right to choose and recommends that you please visit www.papowerswitch.com for information regarding electric choice. Remember, no matter which electric generation supplier you choose, Duquesne Light will continue to deliver your power in a safe and reliable way.

Sincerely,

Customer Care Department



NEWSUPP



Hours - Monday through Friday
 8:00 a.m. to 5:00 p.m.
 Telephone Number: 1-412-393-7100
 Payment by Web: www.duquesnelight.com
 Payment by Phone: 1-866-526-0815
 (PAYMENT MUST THEN BE REPORTED TO DLC)
 Payment by Mail:
 Duquesne Light Company
 Payment Processing Center
 Pittsburgh, PA 15267-0001

REDACTED

TODD E KOGER
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

Service Address:
 515 KELLY AVE
 PITTSBURGH, PA 15221-3131

Account Number: [REDACTED] 20-000

SA-ID: [REDACTED] 2-05-51

December 19, 2019

Dear Sir or Madam,

Duquesne Light Company will begin providing your electric supply on your next bill.

This action could happen for one of two reasons:

- 1) You have chosen to receive your electric supply from Duquesne Light Company.
- 2) Your current supplier has chosen to no longer provide your electric supply.

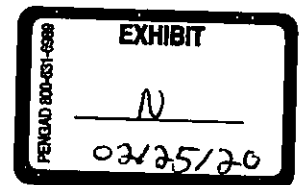
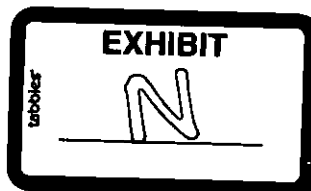
Duquesne Light recommends that you check with your current supplier to determine if there are any cancellation and/or termination fees.

Duquesne Light supports your right to choose and recommends that you visit www.papowerswitch.com for information regarding electric choice. Remember, no matter which electric generation supplier you choose, Duquesne Light will continue to deliver your power in a safe and reliable way. Duquesne Light's current tariff rates for electricity generation are on file with the PA Public Utility Commission.

If the information provided above is incorrect or if you have questions; please call (412) 393-7100 as soon as possible.

Sincerely,

Customer Care Department



DROPSUPP



Electronic Tablet Enrollment Summary

Inspire Energy | PA PUC Lic. No. A-2013-237-6082
Member Support: 1-866-403-2620 (Mon-Fri 9 A.M. - 6 P.M. ET)
membersupport@helloinspire.com | www.helloinspire.com

Customer Information

Account Holder: TODD E KOGER **Email Address:** koddillard@gmail.com
Authorized Signer (if applicable): kellie dillard **Primary Phone:** 4127585692
Business Name (if applicable): **Alternate Phone:**
Meter Type: Residential **Utility:** DUQ
Service Address: 515 KELLY AVE PITTSBURGH PA 15221 **Utility Account Number:** 4536420551
Billing Address: 515 KELLY AVE PITTSBURGH PA 15221

Energy Plan Details

Clean Energy Plan: CleanChoice 100
Offer Code: a5eca834
Price: 0.0899 \$/kWh **Refer-A-Friend-Program:** \$25 Per Referral
Type: Variable
Term: 1
Cancellation Fee: \$\$0.00

Customer Authorization

Karen Dillard

06/27/2018 5:21 PM

I agree I have read the Disclosure Statement and I have authorization to switch my supply service to Inspire. I consent to the sending and receipt of all required disclosures and notices in electronic rather than paper format, including the above Terms of Service. I understand that I have the right to withdraw this consent at any time.

YOU MAY CANCEL THIS AGREEMENT AT ANY TIME BEFORE MIDNIGHT ON THE 3RD DAY AFTER RECEIVING THIS AGREEMENT, WITH NO PENALTIES OR CANCELLATION FEES.



Ex 0

Sales Interaction Information

Date Of Enrollment: 06/27/2018

Time Of Enrollment: 5:21 PM

Ambassador Name: Eddie Carey

Ambassador ID: C2CC-EAC-8140

Channel Code: Retail

Location (if event): Shakespeare Street Giant Eagle- 0017

Enrollment Type: Full