

BEFORE THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Mortgage America (aka Matthew Maloney)  
Complainant

v.

Windstream Communications, LLC  
Respondent

Complaint Docket  
No: C-2020-3016410

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**CERTIFICATE OF SATISFACTION**

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Respondent Windstream Communications, LLC submits this Certificate of Satisfaction pursuant to 52 Pa. Code § 5.24(b). Windstream hereby certifies that it has addressed the issues raised in the above-captioned Complaint and that Complainant, Mortgage America, has acknowledged satisfaction of the Complaint to Windstream and that they no longer wishes to pursue the Complaint.

Windstream has served a copy of this Certificate of Satisfaction upon Complainant as evidenced by the attached Certificate of Service. Complainant is hereby informed that they have the right to object, in writing, within ten (10) days and that unless Complainant objects, in writing, within ten (10) days, the Complaint shall be withdrawn and the Public Utility Commission's Complaint Docket at C-2020-3016410 will be marked closed.

DATED: July 13, 2020

Respectfully submitted,



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Nikki Cox  
Windstream Communications, LLC.  
4001 N. Rodney Parham Road  
Little Rock, Arkansas 72212  
[Nikki.Cox@Windstream.com](mailto:Nikki.Cox@Windstream.com)

CERTIFICATE OF SERVICE

I hereby certify that I have on this day July 13, 2020, served a true and correct copy of the foregoing document upon the persons and in the manner listed below in accordance with the requirements of 52 Pa. Code § 1.54:

Mortgage America (via email techsupport @mortgagebankamerica.com;  
jmcmanus@mortgagebankamerica.com)

Pennsylvania Public Utility Commission (via Electronic Filing)  
400 North Street  
Harrisburg, PA 17120



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Nikki Cox  
Counsel

**VERIFICATION**

I, Nikki Cox, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of [18 Pa.C.S. § 4904](#).

Signature  \_\_\_\_\_

Date July 13, 2020