

Docket No. F-2020-3019000

Hearing Date: June 23, 2020

Complainant Exhibits

1 Informal Complaint Decision

2 PPI Letter, 10/25/14

3 Magistrate Hearing Notice

4 PPL Letter 10/11/18

5 Megia Letter 06/12/20

6 Colon Statement

7 Fixed Wiring Form

9 Honore Statement

Respondent Exhibits

1 Account Activity Statement

2 Account Contact History

INFORMAL COMPLAINT DECISION
THE PENNSYLVANIA PUBLIC UTILITY COMMISSION

Dorca Mejia
110 Crescent Court
Kissimmee FL 34758

Date: 1/17/2020

v.

BCS: 3703651

PPL Utilities

Acct. No: 7365031113

DECISION ON INFORMAL COMPLAINT BY THE PUBLIC UTILITY COMMISSION (PUC):
STATEMENT OF COMPLAINT:

We received your informal complaint against PPL Utilities on 5/21/2019. In the complaint, you stated that PPL Utilities is holding you liable for a balance of \$8311.04 generated by the former tenant of a property you own. You stated that the company transferred this balance to your account after foreign wiring was identified and fixed by the company. You asked the PUC to investigate.

INVESTIGATION BY STAFF OF THE PUBLIC UTILITY COMMISSION FOUND THAT:

1. PPL records show that on 10/15/2016 the company established service at in the name of Andrene Tutko at 37 Broad St, Apt 1, Beaver Meadows PA 18216 (account number 7365031104).
2. PPL records show that on 10/4/2018 a company representative investigated a claim of foreign wiring on the third floor of 37 Broad St. The representative found that a receptacle in the third-floor unit was connected to the first-floor (Apt 1) unit's meter. *Newly worked*
3. PPL records show that on 10/8/2018 the company established service in the name of Dorca Mejia at 37 Broad St, Apt 1, Beaver Meadows PA 18216 (account number 7365031113).
4. PPL records show that on 10/11/2018 the company transferred the balance of \$8276.24 from Andrene Tutko's account (7365031104) to your account (7365031113).
5. Title 66 Pa. C.S. § 1529.1(b) states that if a mobile home park or residential building contains one or more dwelling units not individually metered, an affected public utility shall forthwith list the account for the premises in question in the name of the owner, and the owner shall thereafter be responsible for the payment for the utility services rendered thereunto. In the case of individually metered dwelling units, unless notified to the contrary by the tenant or an authorized representative, an affected public utility shall list the account for the premises in question in the name of the owner, and the owner shall be responsible for the payment for utility services to the premises.

F.2020-3019000

2

Mejia Ex. 1

6/23/20

- Records show that on 10/17/2018 you submitted a form stating that foreign wiring on the property had been corrected on 10/15/2018. The company reestablished service in the name of Andrene Tutko at 37 Broad St, Apt 1, Beaver Meadows PA 18216 (account number 7365031122). A final bill was generated for your account (7365031113).
7. PPL records show that on 5/6/2019 the company served you a final bill in the amount of \$8311.04, representing unpaid usage at 37 Broad St, Apt 1, Beaver Meadows PA 18216 between 10/15/2016 and 10/17/2018.
 8. PUC records show that on 1/13/2020 we discussed your dispute. You claimed that, when service was established in October 2016, PPL Utilities had inspected wiring on the property and had identified and fixed a wiring problem. You stated that the company should have become aware of the presence of foreign wiring at that time.
 9. PUC records show that on 1/14/2020 a company representative advised that PPL Utilities has no record of investigating a foreign wiring claim on the property prior to 10/4/2018.
 10. Title 66 Pa. C.S. § 1405 states that the commission is authorized to establish payment arrangements between a public utility, customers and applicants.

BASED ON THESE FINDINGS, WE CONCLUDE THAT:

1. PPL Utilities correctly followed Act 54 procedures by transferring Andrene Tutko's arrearages to an account in your name.
2. You have been served with a final bill by PPL Utilities and are responsible to arrange payment with the company.
3. No evidence has been presented to support the claim that PPL Utilities was aware of foreign wiring present on the property prior to 10/4/2018.
4. The PUC cannot issue a payment arrangement for your balance of \$8237.87 because you are no longer a PPL Utilities customer.

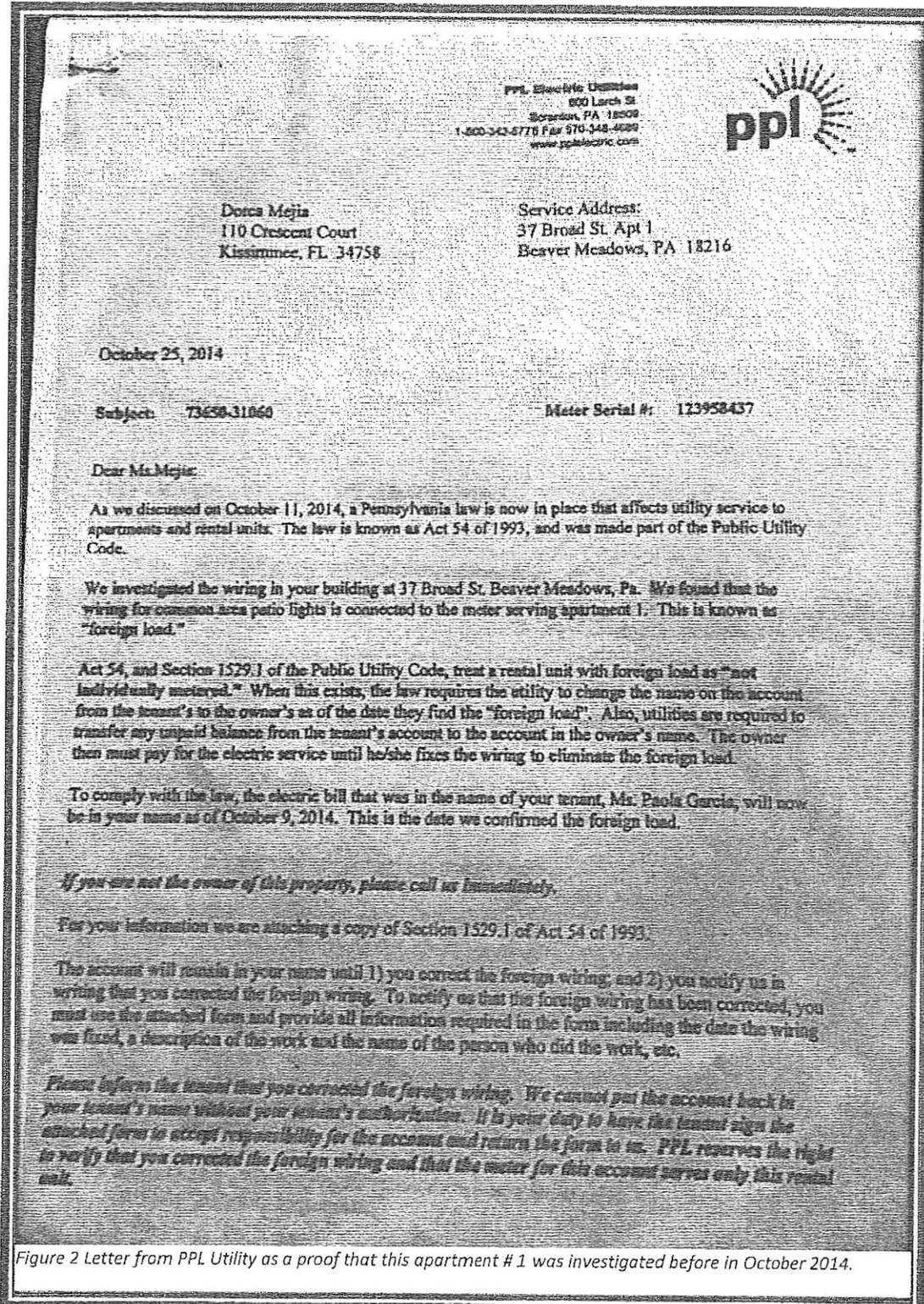
THEREFORE, IT IS DECIDED THAT:

This informal complaint is dismissed.

If you have questions about the terms of this decision or how to appeal this decision, please call us at 1-800-692-7380.

Thomas Giannantonio
Investigator

June 10, 2020



PPL Electric Utilities
600 Larch St
Scranton, PA 18509
1-800-343-6778 Fax 717-348-4000
www.pplenergic.com



Dorca Mejia
110 Crescent Court
Kissimmee, FL 34758

Service Address:
37 Broad St. Apt 1
Beaver Meadows, PA 18216

October 25, 2014

Subject: 73458-31860

Meter Serial #: 123958437

Dear Ms. Mejia:

As we discussed on October 11, 2014, a Pennsylvania law is now in place that affects utility service to apartments and rental units. The law is known as Act 54 of 1993, and was made part of the Public Utility Code.

We investigated the wiring in your building at 37 Broad St. Beaver Meadows, Pa. We found that the wiring for common area patio lights is connected to the meter serving apartment 1. This is known as "foreign load."

Act 54, and Section 1529.1 of the Public Utility Code, treat a rental unit with foreign load as "not individually metered." When this exists, the law requires the utility to change the name on the account from the tenant's to the owner's as of the date they find the "foreign load". Also, utilities are required to transfer any unpaid balance from the tenant's account to the account in the owner's name. The owner then must pay for the electric service until he/she fixes the wiring to eliminate the foreign load.

To comply with the law, the electric bill that was in the name of your tenant, Ms. Paola Garcia, will now be in your name as of October 9, 2014. This is the date we confirmed the foreign load.

If you are not the owner of this property, please call us immediately.

For your information we are attaching a copy of Section 1529.1 of Act 54 of 1993.

The account will remain in your name until 1) you correct the foreign wiring, and 2) you notify us in writing that you corrected the foreign wiring. To notify us that the foreign wiring has been corrected, you must use the attached form and provide all information required in the form including the date the wiring was fixed, a description of the work and the name of the person who did the work, etc.

Please inform the tenant that you corrected the foreign wiring. We cannot put the account back in your tenant's name without your tenant's authorization. It is your duty to have the tenant sign the attached form to accept responsibility for the account and return the form to us. PPL reserves the right to verify that you corrected the foreign wiring and that the meter for this account serves only this rental unit.

Figure 2 Letter from PPL Utility as a proof that this apartment # 1 was investigated before in October 2014.

7

6/23/20
MEJIA Ex. 2 ✓
F.2020.3019000



Recovery of Real Property Hearing
Notice

Mag. Dist. No. MDJ-56-3-04
Mag. Name: Honorable Joseph D. Homanko Sr.
Address: 200 Carbon Street
Weatherly, PA 18255
Telephone: 570-427-4100

Paola Garcia, Jose Quezada
v.
Dorca Mejia

Dorca Mejia
110 Crescent Court
Kissimmee, FL 34758

Docket No. MJ-56304-CY-0000001-2015
Case Filed: 1/5/2015

A Recovery of Real Property Hearing has been scheduled for the above captioned case to be held on/at:

Date: Wednesday, January 7, 2015	Place: Magisterial District Court 56-3-04; Weatherly 200 Carbon Street Weatherly, PA 18255 570-427-4100
Time: 2:00 PM	

Notice To Defendant

A landlord/tenant complaint has been filed against you for the recovery of possession of real property, and of money and damages associated with the above captioned case.

If you have a defense to this complaint, you may present it at the hearing.

If you have a claim against the plaintiff arising out of the occupancy of the premises, which is within the jurisdiction of the magisterial district judge and which you intend to assert at the hearing, you must file it on a Complaint form at this office before the time set for the hearing.

If you do not appear at the hearing, a judgment for possession and costs, and for damages and rent if claimed, may nevertheless be entered against you. A judgment against you for possession may result in your eviction from the premises.

January 05, 2015

Date

Joseph D. Homanko, Jr.

Magisterial District Judge Joseph D. Homanko Sr.



If you are disabled and require a reasonable accommodation to gain access to the Magisterial District Court and its services, please contact the Magisterial District Court at the above address or telephone number. We are unable to provide transportation.

6/23/20

MEJIA Ex. 3 ✓

F-2020-3019000



Civil Complaint

Mag. Dist. No: MDJ-68-3-04
MDJ Name: Honorable Joseph D. Hornanko Sr.
Address: 200 Carbon Street
Weatherly, PA 18255
Telephone: 570-427-4100

PLAINTIFF NAME and ADDRESS
Pete Garcia 37 Broad
St apt 1 Beaver
Caledonia, meadows PA 18216
DEFENDANT VS NAME and ADDRESS
Dorla Mejia
110 Crescent Ct
Kissimmee FL 34758

J.C.P.	35.50	DATE PAID
FILING COSTS \$		1 / 1
POSTAGE \$	12.00	1 / 1
SERVICE COSTS \$		1 / 1
CONSTABLE ED \$		1 / 1
TOTAL \$	47.50	1 / 5 / 15

Docket No. 1 CV-0000001-15
Case Filed 1/5/15 (CC:LI-40-14)

Social Security Numbers and financial information (e.g. PINs) should not be listed. If the identity of an account number must be established, list only the last four digits. 204 Pa. Code §§ 211.1 - 211.7.

Pa.R.C.P.D.J. No. 206 sets forth those costs recoverable by the prevailing party.

To The Defendant: The above named plaintiff(s) asks judgment against you for \$ 2000 together with costs upon the following claim (Civil fines must include citation of the statute or ordinance violated).

We agree by the telephone of the amount of 2000 dollars for electrical issues in the house.

I, Jose Quere verify that the facts set forth in this complaint are true and correct to the best of my knowledge, information, and belief. This statement is made subject to the penalties of Section 4904 of the Crimes Code (18 PA. C.S. § 4904) related to unsworn falsification to authorities.

Jose Quere
(Signature of Plaintiff or Authorized Agent)

The plaintiff's attorney shall file an entry of appearance with the magisterial district court pursuant to Pa.R.C.P.M.D.J. 207.1

If you intend to enter a defense to this complaint, you should notify this office immediately at the above telephone number. You must appear at the hearing and present your defense. Unless you do, judgment may be entered against you by default.

If you have a claim against the plaintiff which is within the magisterial district judge jurisdiction and which you intend to assert at the hearing, you must file it on a complaint for at this office at least five days before the date set for the hearing.

If you are disabled and require a reasonable accommodation to gain access to the Magisterial District Court and its services, please contact the Magisterial District Court at the above address or telephone number. We are unable to provide transportation.



Notice of Judgment/Transcript Civil
Case

Mag. Dist. No. MJJ-56-3-04
 MDJ Name: Honorable Joseph D. Homanko Sr.
 Address: 200 Carbon Street
 Weatherly, PA 18253
 Telephone: 570-427-4100

Paola Garcia, Jose Quezada
 v.
 Dorca Mejia

Dorca Mejia
 110 Crescent Court
 Kissimmee, FL 34758

Docket No: MJ-56304-LT-0000040-2014
 Case Filed: 1/5/2015
 Cross Complaint Docket No(s):
 MJ-56304-CV-0000001-2015

Disposition Summary (or Cross Complaint)

Docket No	Plaintiff	Defendant	Disposition	Disposition Date
MJ-56304-CV-0000001-2015	Paola Garcia	Dorca Mejia	Judgment for Plaintiff	01/12/2015
MJ-56304-CV-0000001-2015	Jose Quezada	Dorca Mejia	Judgment for Plaintiff	01/12/2015
MJ-56304-LT-0000040-2014	Dorca Mejia	Jose Quezada	Judgment for Plaintiff	01/12/2015
MJ-56304-LT-0000040-2014	Dorca Mejia	Paola Garcia	Judgment for Plaintiff	01/12/2015

Judgment Summary

Participant	Joint/Several Liability	Individual Liability	Amount
Dorca Mejia	\$0.00	\$0.00	\$0.00
Dorca Mejia	\$0.00	\$0.00	\$0.00
Jose Quezada	\$0.00	\$0.00	\$0.00
Jose Quezada	\$0.00	\$0.00	\$0.00
Paola Garcia	\$0.00	\$0.00	\$0.00
Paola Garcia	\$0.00	\$0.00	\$0.00

Judgment Finding (Post Judgment)

In the matter of Paola Garcia, Jose Quezada vs. Dorca Mejia on MJ-56304-CV-0000001-2015, on 1/12/2015 the judgment was awarded as follows:

Judgment Component	Joint/Several Liability	Individual Liability	Deposit Applied	Amount
Costs	0.00	\$0.00		\$0.00
Server Fees	0.00	\$0.00		\$0.00
Grand Total				\$0.00

In the matter of Dorca Mejia vs. Jose Quezada, Paola Garcia on MJ-56304-LT-0000040-2014, on 1/12/2015 the judgment was awarded as follows:

Judgment Component	Joint/Several Liability	Individual Liability	Deposit Applied	Amount
Rent in Arrears	0.00	\$0.00		\$0.00
Server Fees	0.00	\$0.00		\$0.00
Grand Total				\$0.00

Portion of judgment for physical damages arising out of residential lease: \$0.00

Paola Garcia, Jose Quezada
v
Dorca Mejia

Docket No.: MJ-56304-CV-0000001-2015

In the matter of Dorca Mejia vs. Jose Quezada; Paola Garcia on MJ-56304-LT-0000040-2014, on 1/12/2015 the judgment was awarded as follows:

Judgment Component	Joint/Several Liability	Individual Liability	Deposit Applied	Amount
Rent in Arrears	0.00		\$0.00	\$0.00
Server Fees	0.00		\$0.00	\$0.00
			Grand Total:	\$0.00

Portion of judgment for physical damages arising out of residential lease \$0.00

In the matter of Paola Garcia; Jose Quezada vs. Dorca Mejia on MJ-56304-CV-0000001-2015, on 1/12/2015 the judgment was awarded as follows:

Judgment Component	Joint/Several Liability	Individual Liability	Deposit Applied	Amount
Server Fees	0.00		\$0.00	\$0.00
Costs	0.00		\$0.00	\$0.00
			Grand Total:	\$0.00

ANY PARTY HAS THE RIGHT TO APPEAL WITHIN 30 DAYS AFTER THE ENTRY OF JUDGMENT BY FILING A NOTICE OF APPEAL WITH THE PROTHONOTARY/CLERK OF COURT OF COMMON PLEAS, CIVIL DIVISION. YOU MUST INCLUDE A COPY OF THIS NOTICE OF JUDGMENT/TRANSCRIPT FORM WITH YOUR NOTICE OF APPEAL.
EXCEPT AS OTHERWISE PROVIDED IN THE RULES OF CIVIL PROCEDURE FOR MAGISTERIAL DISTRICT JUDGES, IF THE JUDGMENT HOLDER ELECTS TO ENTER THE JUDGMENT IN THE COURT OF COMMON PLEAS, ALL FURTHER PROCESS MUST COME FROM THE COURT OF COMMON PLEAS AND NO FURTHER PROCESS MAY BE ISSUED BY THE MAGISTERIAL DISTRICT JUDGE.
UNLESS THE JUDGMENT IS ENTERED IN THE COURT OF COMMON PLEAS, ANYONE INTERESTED IN THE JUDGMENT MAY FILE A REQUEST FOR ENTRY OF SATISFACTION WITH THE MAGISTERIAL DISTRICT JUDGE IF THE JUDGMENT DEBTOR PAYS IN FULL, SETTLES, OR OTHERWISE COMPLIES WITH THE JUDGMENT.

JAN 12 2015

Joseph D. Homanko, Jr.



Date: _____
Magisterial District Judge Joseph D. Homanko Sr.

I certify that this is a true and correct copy of the record of the proceedings containing the judgment.

Date: _____
Magisterial District Judge

Date: June 12, 2020

From: Dorca Mejia
Email: mejia.dorca@yahoo.com
Mailing Address: 110 Crescent Court
Kissimmee, FL 34758
Phone: 1-407-873-1073

RE: Dorca Mejia v. PPL Electric Utilities Corporation
Docket no: F-2020-3019000

To: Presiding Officer Steven Haas
400 North Street 2nd Floor West
Harrisburg, PA 17120

Subject:
Details of the house Purchased as a single

Dear Judge Officer Steve Haas,

This information obtained from public records for 37 Broad Street Beaver Meadows PA 18216 shows the information regarding when I purchased the house. It shows the amount I purchased the home for, the number of rooms and other property descriptions.

Public Records

- May 30, 2026
- Sold for 63,000
- Beds: 8
- Rooms: 14
- House size: 3,504 sq ft
- Stories: 2
- Lot size: 8015
- Heating: Hot Water
- Cooling: Unknown
- Year built: 1929
- Property type: Single family
- Style: Old Style



Sincerely,

A rectangular box containing a handwritten signature that reads "Dorca Mejia".

Dorca Mejia

PPL Electric Utilities
827 Hausman Road
Allentown, PA 18104-9392
Tel. 800.342.5775 Fax 484.634.3484
www.pplelectric.com



DORCA MEJIA
110 CRESCENT COURT
KISSIMEE, FL 34758

Service Address:
37 BROAD ST APT 1
BEAVER MEADOWS, PA
18216

October 11, 2018

Bill Account Number: 73650-31113

Meter Serial: 123958437

COPY

Dear Dorca Mejia:

We have tried to reach you by phone to tell you that a Pennsylvania law is now in place that affects utility service to apartments and rental units. The law is known as Act 54 of 1993, and was made part of the Public Utility Code.

We investigated the wiring in your building at 37 Broad Street, Apt. 1. We found that the wiring for a receptacle found on the 3rd floor apartment in kitchen, is connected to the meter serving 37 Broad Street, Apt. 1, Beaver Meadows, PA 18216. This is known as "foreign load."

Act 54, and Section 1529.1 of the Public Utility Code, treat a rental unit with foreign load as "not individually metered." When this exists, the law requires the utility to change the name on the account from the tenant's to the owner's as of the date they find the "foreign load". Also, utilities are required to transfer any unpaid balance from the tenant's account to the account in the owner's name. The owner then must pay for the electric service until he/she fixes the wiring to eliminate the foreign load.

To comply with the law, the electric bill that was in the name of your tenant, Andrene Tutko, will now be in your name of 10/04/2018. This is the date we confirmed the foreign load. Also, an unpaid balance of \$8,276.24 will be transferred from your tenant's account to the account in your name. This balance will be transferred based on the Opinion and Order adopted by the Public Utility Commission (Docket No. C-00967757, Elizabeth Santos vs Metropolitan Edison Company dated July 10, 1997). You are responsible for this amount which is due with your next bill. If you are unable to pay the full amount by the due date, please call us toll-free at 1-800-342-5775 to set up a payment plan.

If you are not the owner of this property, please call us immediately.

202371-549

RE: Dorca Mejia v. PPL Electric Utilities Corporation Docket no: F-2020-3019000

F. 2020-3019000

MEJIA Ex. 5 ✓

5

6/23/20

From: Gelson Colon
Email: mejia68@yahoo.com
Address: 37 East Diamond Avenue
Hazleton, PA 18201
Phone: 1-570- 579-8061

To: Presiding Officer Steven Haas
400 North Street 2nd Floor West
Harrisburg, PA 17120

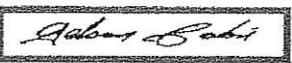
Subject:
A detail explanation of why the receptacle in apartment # 3 was not working and
Why this receptacle showed power at the time of inspection.

Dear Judge Officer Steve Hass,

My name is Gelson Colon and I have been taking care the property of 37 Broad Street apartment #1, #2, and #3 in Beaver Meadows, PA 18216 since 2012. I have held the title of property manager and handyman for this property since that time. I have been in charge of changes made to this property. This was originally a single-family home and all the wiring was connected to serving unit # 1 (First Floor). I have been involved in electric work for the property including the investigation in 2014 conducted by PPL Utilities. In this letter, I will go into further details regarding the receptacle and the issues it brought.

In October 2018, I was contacted by PPL to investigate this property and I was present when Tony Harris, a representative from PPL, came and inspected each unit. Tony, using an electric tester, checked each unit and I observed when he checked the receptacle in apartment # 3 showed there was power. However, during the investigation, Tony did not plug anything into the receptacle to verify if it truly worked. The only confirmation he had, was that was that it showed power due to the electrical tester.

Sincerely,



Gelson Colon (Property Manager)

F. 2020-3019000
MEJIA EX. 6
6/23/20

Step 1: Working to Fix the Problem:

The next day, I worked to fix the problem with this receptacle in order to find out



why it was allegedly connected to serving apartment # 1. **The first thing I did** was plug in a lamp, but it did not work. In order to find out I removed the cover from the receptacle. In doing so, I discovered there were two other wires behind the receptacle with a nut in each end. Subsequently, I tested

each cable connected to receptacle, but they were actually dead, and were not connected to a panel box from any of the apartments.

Step 2: Digging Deeper to find the Solution:

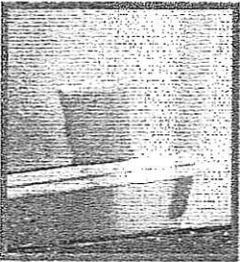
After I finished checking the two wires connected to the receptacle, I



kept going to check the two wires behind it and they actually showed power. This explains why when Tony tested the receptable showed it had power. I am sure that those wires were left there by Andrew Condrath, the electrician, who was hired to work in this house with me.

Step 3: Disconnecting the Wires/ Final Solution

After I found out where the problem originated from, **I disconnected the two wires which were left behind the receptacle from panel box serving unit # 1.** Since the other two wires connected to the receptacle were no connected to any serving unit's apartment, I eliminated the receptacle and placed a cover on it. After I finished, I completed the form PA Act 54 of 1993



with the date of October 11, 2018 and sent it to PPL.

Sincerely,

Gelson Colon (Property Manager)

ACT 54

PA ACT 54 OF 1993
PROPERTY OWNER'S NOTIFICATION
FOREIGN LOAD/WIRING FIXED

Page 1 of 1

Property Owner's Information

Name: DARCA Mejia Acre #: _____
Address: 110 CASCAWAT CREEK Phone #: 407 873-1073
KISSIMMEE FLORIDA 32751 Meter #: _____

Service Address of Rental Unit where foreign load was fixed
37 Broad Street, Beaver
Meadows P.A. 18716

PLEASE COMPLETE ALL THE INFORMATION:

1. Date the foreign wiring was fixed 10-11-2018

2. Name, address, and phone # of person who fixed the wiring:

Name: Gelson Colon
Address: 37 East Diamond Ave
Hazleton P.A. 18281
Phone #: 570-250-9036 - 570-579-8066

3. The following foreign wiring corrections were made (please describe the corrections, such as hot water heater, furnace, hallway lights, etc.):

Description of Foreign Wiring (Furnace, Lighting, etc.)	Removed from Meter #	Now Connected to Meter #
<u>Removed wire</u>	<u>123958437, AC#1</u>	<u>141773775, AC#3</u>
<u>Water Heater (new)</u>	<u>12644677, AC#2</u>	<u>141773775, AC#3</u>

4. I installed a separate meter for the wiring of common areas such as hallway lights, furnace, etc. (Please check as appropriate.)

- Yes. The new meter was installed on _____
The meter number is _____
- No. The common area wiring is connected to Meter # _____
and correct apartment # _____

The amount for the service covering the common areas is in my name. (Please check as appropriate.)

110-750-50-3112
Phone: 813-93065

ACT 54

Figure 3 Form Completed by Gelson Colon

2020-3019000
MEJIA Ex. 7 ✓
6/23/20

June 10, 2020

From: Mr. Pierre Honore
PO Box 135
Beaver Meadows, PA 18216
Telephone: 1-347-323-5997

To: Presiding Officer Steve Hass
400 North Street 2nd Floor West
Harrisburg, PA 17120

Subject:

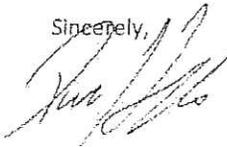
Testimony of tenant, who lived in apartment # 3 during the time period of the issue who testifies that the receptacle was not working.

Dear Judge Officer Steve Haas,

My name is Pierre Honore and I was the tenant for 37 Broad Street Apartment # 3 Beaver Meadows, PA 18216 from December 2016 until August 2018. The reason I am writing this letter is because, I was contacted by the owner, Dorca Mejia, who questioned me what issue I had with the electricity in the apartment. I explained to her that the problem I had was that I paid an average of \$ 50.00 to \$ 60.00 per month and suddenly my bill went up to about \$ 200.00. I could not understand why so much money and that was unexpected to me because I was barely home. There was not any new change with the use of electricity in the apartment. Due to that, I called the company, PPL Utilities, and opened a complaint. I asked them to come to find out if there was a problem with electricity in the apartment. However, I moved from the apartment before the inspection.

The owner, Dorca Mejia, also asked if I had any problem with a receptacle in the kitchen. I told her that there was one receptacle in that kitchen but never worked. When I moved in the apartment, I tried to use but did not work. I just used others, but I never reported to the owner that it was not working. I can confirm that what is written here is the truth.

Sincerely,



Pierre Honore

F-2020-3019000
MEJIA EX. 9 ✓
6/23/20

Account Activity Statement

Date: 06/11/20
Page: 1

*** Account Information ***

Account Number: 3650-31113
Mail To: DORCA MEJIA
110 CRESCENT COURT
KISSIMEE FL 34758
Requested By: DORCA MEJIA
407)873-1073 Extension:

*** Current Account Status ***

Payment Agreement
Installment: \$0.00 Balance: \$0.00
Budget Bill Amortization
Installment: \$0.00 Balance: \$0.00
Current Rate: RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/ TYPE	DAYS USED	KWH	BILLED KW
0/11/2018	Transfer From Non-EDP		\$8276.24								
0/16/2018	Credit		\$-38.37								
5/06/2019	ELECTRIC SERVICE		\$73.17								
5/06/2019	Regular Bill	05/28	\$8311.04				0072/0026	247820	11	540	
6/03/2019	Payment		\$-73.17								
2/04/2020	Charge Off		\$-73.17								
2/04/2020	Charge Off		\$-8164.70								

F. 2020-3019000

PPL Exhibit 1

6/23/20

PPL/Mejia-C00001

Account Contact History
Account: 7365031113 Customer Name: DORCA MEJIA
From 3/13/2016 to 6/11/2020

Contact Date	Contact Type	Remarks	User
2020-03-11	Credit	WORKED ON PUC FORMAL COMPLAINT - SENT RESPONSE TO THE OGC. EMAILED COMPLIANCE RE CUST INFO PROVIDED. removed from NRA collection agency per M Spotts. will also email agency to remove from credit reporting - acct sent to agency same day as g e noted on acct that cust appealed the PUC Informal decision. case re-assigned to D Brower 3 12	TAMI L ROLAND
2020-03-05	SC - PUC Formal Complaint	The customer filed Formal Complaint F-2020-3019000 - WATT ID 2525008	E02623
2020-03-03	Miscellaneous	WATT CCC Formal Complaint - Foreign Wiring Act 54 Work Item 2525008 Created	DONNA BARRY
2020-02-14	ACT 54	Caller DORCA MEJIA Ratepayer. request suprvt-I advsd I can help. she is explaining that the receptacle that was located here there was nopower going thru the outlet- advsd if wants to dispute this PUC decision has to continue appeal w them. PPL has provided our final position.	GRISELLE M HAHN
2020-02-05	SC - GRACE EXTENSION	Received notice that the customer appealed the PUC decision for BCS 3703651. Necessary protections placed on the customer s account until 03 02 2020.	E02623
2020-01-31	Correspondence - Collections	Final Bill Reminder	
2020-01-16	SC - GRACE EXTENSION	BCS 3703651. DATE CLOSED 01 15 2020. CUSTOMER IS LIABLE FOR CHARGES RESULTING FROM FOREIGN WIRING ON HER PROPERTY. CUSTOMER IS NO LONGER A PPL CUSTOMER AND INELIGIBLE FOR A PLC PAR. CASE DISMISSED.	E165934
2019-05-22	Correspondence - General	Template Name Information Request Created By Brower Donna M Letter Edited Yes CS Letters ID 3151826	CSLET
2019-05-21	Miscellaneous	WATT Generalist - Act 54 Call Back or Request for Info Work Item 2389562 Completed	DONNA M BROWER
2019-05-21	Miscellaneous	WATT ID 2389562 OB CALL TO DORCA MEJIA 407-873-1073 SHE STATED SHE NEVER REC D THE LETTER OF NOTIFICATION WILL SEND A COPY... SHE IS ALSO REQUESTING COPY OF TENANT STMT... PER DRW OK TO SEND THIS TO OWNER SINCE THEY WERE TRANSFERRED THE BALANCE, UND	DONNA M BROWER
2019-05-21	SC - PUC Informal Complaint	PUC MDIA BCS 3703651	CUCL743
2019-05-20	Correspondence - General	Template Name Master Utility Report Created By ANGELA IWASUK Letter Edited No CS Letters ID 3148443	CSLET
2019-05-20	SC - GRACE EXTENSION	Suspend Charge automatically added by CSLET	CSLET
2019-05-20	Energy Education	Caller DORCA MEJIA Ratepayer User Comments doesn't understand why the bill is 8311.04 and states she never received a letter explaining what was wrong with Apt. I updated the watt for Act 54 callback adding these concerns. She doesn't feel the bill is correct and I told her someone will contact her as soon as possible.	ANGELA IWASUK
2019-05-20	WUR Assessment	DORCA MEJIA Ratepayer. Caller's Concern Account Balance. Position Stated Yes. Sat No. WUR Required Yes, Provided PUC No.	ANGELA IWASUK
2019-05-20	Miscellaneous	WATT ID 2389562 s w Dorca Mejia r p who doesn't understand how the bill can be over 8 000.00 and wants to know what was wrong with Apt1 since she didn't get a letter for that apartment.	ANGELA IWASUK
2019-05-20	WUR Assessment	DORCA MEJIA Ratepayer. Caller's Concern Call Transfer. Position Stated No. Investigation reqd No. WUR Required No. Provided PUC No.	
2019-05-20	Call Transfer	Caller DORCA MEJIA Ratepayer. WAITING ON SOMEONE TO CALL HER BACK READ NOTES TRANSFER TO T25	KIM BROWN
2019-05-20	WUR Assessment	DORCA MEJIA Ratepayer. Caller's Concern Payment Assistance. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No.	KIM BROWN
2019-05-16	WUR Assessment	Caller DORCA MEJIA Ratepayer. SW DORCA MEJIA RP WAITING FOR CALLBACK FOR ACT 54 CONCERNS WITH BILLING. ADV REQUEST FOR ACT 54 CALLBACK SENT ALREADY.	AMBER DURHAM
2019-05-16	Credit	Caller DORCA MEJIA Ratepayer. callback concerns. adv Account Opened 10 4 2018 Account Closed 5 5 2019 Bill Due Date 5 28 2019 Balance Due 8 311.04. adv need to sw act 54 dept	AMBER DURHAM
2019-05-15	Credit	DORCA MEJIA calling to discuss status of act 54, balance owed, when investign was done and what was found during investgn. Please call 407-873-1073 between the hours of 9 00am and 2 00pm. cust cannot accept calls outside of that time. sat	AMBER DURHAM
2019-05-14	Miscellaneous		LUKE D COLEMAN
2019-05-14	Miscellaneous	WATT Generalist - Act 54 Call Back or Request for Info Work Item 2389562 Created	LUKE D COLEMAN
2019-05-14	Billing	Caller DORCA MEJIA Ratepayer. CST CALLED INQUIRY HAD CONCERNS HIGH BALANCE XFER T25 DUE WAS ACT 54	RAESHAWN BROWN
2019-05-14	Credit	Caller DORCA MEJIA Ratepayer. cd to see why balance is owed on account advised it was per puc on act 54 and that i was not trained on that so i transferred to billing to further assist.	KENDRA EHRICH
2019-05-08	Data Repair	DUPLICATE BILL Update dt due dt extn to on bill info hdr	CSSDR044

PPL/Mejia-000002

PPL Exhibit 2

7. 2020.3019000
8/23/20

Contact Date	Contact Type	Remarks	User
2019-05-07	Miscellaneous	WATT No Bill - Never Billed Residential Work Item 2313950 Completed	DONNA M BROWER
2019-05-07	Miscellaneous	WATT CCC Formal Complaint - Foreign Wiring Act 54 Work Item 2372873 Completed	DONNA M BROWER
2019-05-07	Correspondence - General	Template Name Bill Not Received - Issue Found and Corrected - UR Created By Brower Donna M Letter Edited Yes CS Letters ID 3132263	CSLET
2019-05-07	SC - GRACE EXTENSION	Suspend Charge automatically added by CSLET	CSLET
2019-05-07	Miscellaneous	WATT Billing - Rejected Bill Work Item 2384196 Completed	KATHLEEN A KRAYER
2019-05-07	Miscellaneous	WATT ID 2384196 Verified and sent for printing and mailing	KATHLEEN A KRAYER
2019-05-07	Pull Bill	Verified and sent for printing and mailing	GAJI BS
2019-05-07	Data Repair	Data Repair for REQ10258269	CSSDR044
2019-05-07	Miscellaneous	WATT Billing - Rejected Bill Work Item 2384196 Created	CSS
2019-04-18	Miscellaneous	WATT CCC Formal Complaint - Foreign Wiring Act 54 Work Item 2372873 Created	ASHLEY MOTLEY
2019-04-18	WUR Assessment	DORCA MEJIA Ratepayer. Caller's Concern Miscellaneous - WUR will NOT be sent. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. interested in SO No.	ASHLEY MOTLEY
2019-04-18	Credit	Caller DORCA MEJIA Ratepayer. 8 237.87 Let customer know that balance on the account	ASHLEY MOTLEY
2019-04-17	Miscellaneous	WATT Generalist - Act 54 Call Back or Request for Info Work Item 2360922 Completed	DONNA M BROWER
2019-04-17	Miscellaneous	WATT ID 2360922 OB CALL TO DORCA MEJIA 407-873-1073 LM TO CONTACT PPL IF SHE STILL HAS QUESTIONS LEFT PH AND HOURS. INTERNAL - 8 237.87 IS THE TENANTS UNPAID BALANCE THAT WAS ACCRUED ON THIS METER. TRANS TO OWNER ACCT PER ACT 54 LAW	DONNA M BROWER
2019-04-17	Service Center Ticket	REQ10258269. ISSUED. WATT 2257744 WAS CANCELLED NOT WORKED. HAD TO REISSUED TO ENTER FINAL ROW	DONNA M BROWER
2019-04-03	Credit	Caller DORCA MEJIA Ratepayer User Comments CCI TO FOLLOW UP ON HER CALL BACK ADV THE CB WAS SUBMITTED 3 29 SO GIVE TO ATLEAST FRIDAY FOR SOMEONE TO CALL HER BACK. SAT	TARRISHA MONROSE
2019-04-03	WUR Assessment	DORCA MEJIA Ratepayer. Caller's Concern Other - Miscellaneous. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No. interested in SO No.	TARRISHA MONROSE
2019-03-29	SC - GRACE EXTENSION	wait ref 2360922 sw DORCA MEJIA rp questioning balance of 8237.87 on the account can reach her at 407-873-1073 10 am to Noon Tuesday to Friday, and also the account not billing, questioning if any other accounts were in her name apt 1 2 or 3. Thanks	e158279
2019-03-29	Credit	Caller Back Office Ratepayer User Comments asst understanding trans to energy ed transf amount 10 11 18 8276.24 credit 38.37 bal 8237.87 verified act 54 per notes	JENICA FLOYD
2019-03-29	Miscellaneous	sw DORCA MEJIA rp questioning balance of 8237.87 on the account can reach her at 407-873-1073 10 am to Noon Tuesday to Friday, and also the account not billing, questioning if any other accounts were in her name apt 1 2 or 3. Thanks	WILHEMINA MAGLIOLI
2019-03-29	Miscellaneous	WATT Generalist - Act 54 Call Back or Request for Info Work Item 2360922 Created	WILHEMINA MAGLIOLI
2019-03-29	WUR Assessment	Back Office Ratepayer. Caller's Concern Billed Amounts. Position Stated No. Investigation reqd Yes. WUR Required No. Provided PUC No. interested in SO No.	JENICA FLOYD
2019-03-22	Connect Issued	CTP-Customer caller AMARILYS VILLAR Caller/Relation Ratepayer date of connect 03 25 2019 new address 37 BROAD ST APT 1 BEAVER MEADOWS PA 18216 DepositAmt 0 DepositReq No Pre Bal 0 Pre Bal Req No ID Req No Send AddName Letter No	SHANAE RUSHING
2019-03-22	Are You Moving Letter	Are You Moving Letter	
2019-01-11	Miscellaneous	WATT No Bill - Never Billed Residential Work Item 2313950 Created	CSS
2018-12-10	Miscellaneous	WATT No Bill - Never Billed Residential Work Item 2294981 Created	CSS
2018-11-12	Miscellaneous	WATT No Bill - Never Billed Residential Work Item 2277148 Created	CSS
2018-10-18	Correspondence - General	Template Name Fixed Form incorrect Created By Brower Donna M Letter Edited Yes CS Letters ID 2863261	CSLET
2018-10-18	Correspondence - General	Template Name Fixed Form incorrect Created By Brower Donna M Letter Edited Yes CS Letters ID 2863248	CSLET
2018-10-18	Miscellaneous	Account should have finalized for 10 15 2018 R-24782 for 540 kWh connect completed for new account, No Final Row. Please insert Final Row.	DONNA M BROWER
2018-10-18	Miscellaneous	WATT Technical - Billing issues Work Item 2257744 Created	DONNA M BROWER
2018-10-18	ACT 54	sw DORCA MEJIA - expid ACT 54 completed. fix form recvd and tenant's accts active since 10 15 18. satis.	LAURA A FITZGERALD
2018-10-18	WUR Assessment	DORCA MEJIA Ratepayer. Caller's Concern Other - Miscellaneous. Position Stated Yes. Sat Yes. WUR Required No. Provided PUC No.	ANDRE PERRY
2018-10-18	Credit	Caller DORCA MEJIA Ratepayer. Cus called to see if her fax was rec d. Adv cus that we have not rec d the fax.	ANDRE PERRY
2018-10-17	Credit	Caller DORCA MEJIA Ratepayer User Comments calling to find out if ppl got her ax advised i see where a fax was received she said line was suppose to be sent 10 17 18 advised no faxes today trans to energy ed yo discuss the issue with her bill and fax needed	KAYLA ANCHECTA

Contact Date	Contact Type	Remarks	User
2018-10-17	WUR Assessment	DORCA MEJIA Ratepayer, Caller's Concern Other - Miscellaneous, Position Stated Yes, Sat Yes, WUR Required No, Provided PUC No.	MARK T GAVURA
2018-10-17	Miscellaneous	Caller DORCA MEJIA Ratepayer, called for followup on re fax act 54 info clms refaxed both pages 10 17 am still not showing scanned will refax - gave acct fax atin act 54 Rev 10 17 2018 16 00	MARK T GAVURA
2018-10-17	WUR Assessment	DORCA MEJIA Ratepayer, Caller's Concern Other - Miscellaneous, Position Stated Yes, Sat Yes, WUR Required No, Provided PUC No.	KAYLA ANCHECTA
2018-10-17	RF Meter Replacement	6 week Letter Sent - 2018-10-17 - 6 Week Letter Sent Mailed to Address 110 CRESCENT COURT	CSSDR044
2018-10-16	Miscellaneous	WATT Scanned - Act 54 Work Item 2254961 Completed	DONNA M BROWER
2018-10-16	ACT 54	rec d fax - watt 2256040 sent Fixed Form incorrect with copy of the papers we received.	DONNA M BROWER
2018-10-16	Miscellaneous	WATT Generalist - Act 54 Checklist or Fix Form Work Item 2256040 Completed	DONNA M BROWER
2018-10-16	Miscellaneous	WATT Generalist - Act 54 Checklist or Fix Form Work Item 2256040 Created	DONNA M BROWER
2018-10-12	Correspondence - General	Template Name Foreign Wiring Confirmed - Owner Created By Brower Donna M Letter Edited Yes CS Letters ID 2822957 reviewed billed amt that was trans to owner. Prev tenant was billed 8 237.87 for 68 092 kWh the trans was 8 276.24.. applying CREDIT for 38.37 which is the difference.. This was reviewed with DRW.. we are in agrmt to credit owner this amount.	CSLET
2018-10-16	Request Credit		DONNA M BROWER
2018-10-15	ACT 54	Caller GELSON COLON - electrician Other, called will sent in fix form - work done rewired outlet in apt 1 and added a water heater to apt 3 will sent in form	CHRISTINE E KONDROSKY
2018-10-11	Cust Choice 1 Bill	Supplier added on 2018-10-16 - Sperian Energy Corp RR	
2018-10-11	Batch Enrollment		
2018-10-11	Special Situation	Please offer UP TO 24 month SPECIAL AGREEMENT for the transferred balance ONLY 8 276.24 due to ACT 54.. IF NOT TRAINED IN SETTING UP S A s TRANSFER TO BILLING	DONNA M BROWER
2018-10-11	ACT 54	Act 54 confirmed by field investigation on 10 04 2018. Transferred tenant s ANDRENE TUTKO 73650-31104 final unpaid balance of 8276.24 to owner s account DORCA MEJIA 73650-31113 . Sending FW Confirmed Owner Ltr which includes Section 1529.1 of Act 54 of 1993 PUC Rights and Property Owner s Notification Foreign Load Wiring Fixed Form	DONNA M BROWER
2018-10-10	Choice Standard Offer	Caller DORCA MEJIA Ratepayer CSR Comments Customer Accepted Standard Offer Supplier Sperian Energy Corp RR Offer Code SOR4Q8	JANICE KITTRICK
2018-10-10	ACT 54	Caller DORCA MEJIA Ratepayer User Comments expl fix form was just mailed out she should be rec it w l a few days- issd w o for her for house meter.	JULIE A KRZYWIEC
2018-10-10	WUR Assessment	DORCA MEJIA Ratepayer, Caller's Concern Other - Miscellaneous, Position Stated Yes, Sat Yes, WUR Required No, Provided PUC No.	JULIE A KRZYWIEC
2018-10-10	ACT 54	Caller DORCA MEJIA Ratepayer, calling for acct wants to know whats up with the wiring xfer 1 21 then she wants the sop sal	ANTONIA R SINATORE
2018-10-10	WUR Assessment	DORCA MEJIA Ratepayer, Caller's Concern Other - Miscellaneous, Position Stated Yes, Sat Yes, WUR Required No, Provided PUC No, Interested In SO Yes	ANTONIA R SINATORE
2018-10-10	Maintain Bill Account	Caller DORCA MEJIA Ratepayer added 570-250-9036 as alternate phone Consent Declined	ANTONIA R SINATORE
2018-10-10	Maintain Bill Account	Caller DORCA MEJIA Ratepayer updated primary phone from 407-873-1073 to primary phone 407-873-1073. Consent Attained	ANTONIA R SINATORE
2018-10-09	Choice Inquiry	New Connect Privacy Release Default - OK to Release All	SYSTEM SYSTEM
2018-10-09	Connect Completed		DONNA M BROWER
2018-10-08	ACT 54	FW Confirmed on 10 04 2018. Found RECEPT FOUND ON 3RD FLOOR IN KITCHEN connected to this meter per field investigation by CCR TONY HARRIS . Must remain in Owner s name DORCA MEJIA until corrected. 10 17 18 -remv d critical watt 2256887 rec d fix form.	DONNA M BROWER
2018-10-08	Connect Questions	TYPE OF CONNECT REQUEST METERED RATEPAYER OWNS THE PROPERTY Y RATEPAYER WILL OCCUPY THE PROPERTY N NON-RESIDENTIAL USE ASSOCIATED WITH THE PROPERTY NONE TYPE OF PROPERTY RENTAL RESIDENTIAL ELECTRIC HEAT Y RESIDENTIAL USE ASSOCIATED WITH THE PROPERTY RESIDENTIAL USE WILL BE FOR THE RATEPAYERS SOLE BENEFIT	DONNA M BROWER
2018-10-08	Connect Issued	Electric FW Confirmed on 10 04 2018. Found RECEPT FOUND ON 3RD FLOOR IN KITCHEN connected to this meter per field investigation by CCR TONY HARRIS . Must remain in Owner s name DORCA MEJIA until corrected.	DONNA M BROWER