

*James G. Hess  
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1 April 2020

Reference Docket No. C-2020-3019135

Rosemary Chiavetta, Esquire  
Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building --- 2 North  
P.O. Box 3265  
Harrisburg, PA 17105

**RECEIVED**  
APR 9 - 2020  
PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Dear Secretary Chiavetta:

My name is Jim Hess and this is my answer to the letter received from Margaret A. Morris, Esquire received 31 March 2020. Ms. Morris represents the firm of Reger, Rizzio, Darnall. Please note that my address must include the P.O. Box 1151 (see above). I will **NOT** receive any mailing to my house if mailed by via the United State Post Office as my address is rural Pennsylvania and I do not receive home delivery.

First about me: I am a 77 year old retired mechanic that has few computer skills and no knowledge as to how the "legal frame work" formats these responses so I hope this letter will fill the bill. I do however have knowledge of the difference between RIGHT and WRONG as I was raised by a woman (my Father died when I was 9) who had a VERY HIGH moral and ethical standard for me to tell the truth and not half truths. To that end I submit the following:


I take pride in paying my bills on time and in full. I am not saying that I am perfect but try very hard to be timely. I do read much of what is located in the material presented along with the bill but must confess that if it falls in the area of BS I may discard it. To that end I do not recall any information that I would be receiving a 50% rate increase or a dollar amount of \$400.00 for my sewer fee. I do recall receiving a notice that Aqua would be purchasing the Tobyhanna Township wastewater system. I do not recall receiving any information about a rate increase. I AM NOT SAYING IT WAS NOT THERE BUT AGAIN I HAVE NO RECALL. **I am requesting that any and all information that would have been sent to me either by separate mailing or included in my bill regarding a rate increase be duplicated and forwarded to me for my review.**

If that information does not contain specific language of a 50% or \$400.00 rate increase then I submit to you that the Aqua Company supplied a half truth. I have talked to several people here in Camelot (our community) and they too feel the same way. I was going to bring up this matter at our Spring Community Meeting but with the China Virus our meeting has been postponed indefinitely.

I am not one to make waves but this rate increase is of 50% (\$400.00) is outrageous. 5/10% I could see but 50% is unheard-of.

It is my understanding that the PUC's function is to protect both the utilities and the public from issues like bad service or over/under fee charging as well as other issues. I would like to think that this rate increase was one that fell through the cracks and could be reversed if found to be unrealistic. I would hope that this would be looked at very closely by your panel.

I look forward to seeing the information which I requested.



Jim Hess

CC: Margaret A Morris, Esquire

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Margaret A. Morris, Esquire  
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2929 Arch Street Philadelphia, PA 19104

RE: Docket No. C-2020-3019135

Ms. Margaret A. Morris, Esquire:

Please find my enclosed letter to Rosemary Chiavetta, Esquire which I believe to be self explanatory. Please note that within the body of the letter my request for information. I hope this letter answers your issues with my complaint to the Pennsylvania Public Utility Commission regarding the rate increase for the sewer billing in Tobyhanna Township, Monroe County, Pennsylvania.

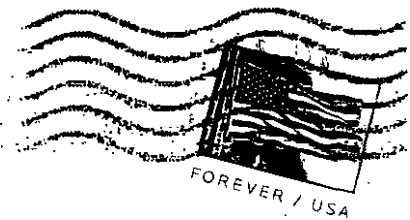
Thanking you in advance,

Jim Hess  
Enclosure



Mr. James Hess  
 PO Box 1154  
 Blakeslee, PA 18610

LEHIGH VALLEY PA 18000



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