



July 27, 2020

Electronically Filed

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: C-2020-3019313 – Mark Donaghy vs Verde Energy USA Pennsylvania, LLC

Dear Secretary Chiavetta,

Enclosed please find a Certificate of Satisfaction to be filed in the above-referenced matter. A copy of the document has also been served upon the Complainant, as indicated by the Certificate of Service.

If you have any questions, please do not hesitate to contact me.

Sincerely yours,

A handwritten signature in blue ink that reads "Martha Lopez". The signature is written in a cursive, flowing style.

Martha Lopez
Manager, Regulatory



verdeenergyusa

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

Mark Donaghy

v.

Verde Energy USA Pennsylvania, LLC

Docket No. C-2020-3019313

CERTIFICATE OF SATISFACTION

Pursuant to Section 5.24(b) of Title 52 of the Pennsylvania Code, Verde Energy USA Pennsylvania, LLC ("Verde"), Respondent in the above-captioned matter, hereby submits this Certificate of Satisfaction.

Verde hereby certifies that it has satisfied the Complaint that is the subject of this proceeding and that Mark Donaghy ("Complainant") has acknowledged his satisfaction to the Respondent.

Verde has served this Certificate of Satisfaction upon the Complainant as evidenced by the attached Certificate of Service. The Complainant may object to this Certificate of Satisfaction by writing a letter to the Secretary of the Pennsylvania Public Utilities Commission ("Commission"), at P.O. Box 3265, Harrisburg, PA 17105-3265 with a copy to the undersigned.

Based on the foregoing, unless the Complainant objects within ten (10) days of the filing of this Certificate of Satisfaction, Verde requests that the Commission treat the Complaint as withdrawn and mark the case closed.

Respectfully submitted,



Martha Lopez
Manager, Regulatory



verdeenergyusa

DATED: July 27, 2020

CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing has been served upon the following person, in the manner indicated, in accordance with the requirements of 52 Pa. Code § 1.54.

Via Mail

Mark Donaghy
233 S. Trooper Rd.
Norristown, PA 19403

Dated: July 27, 2020

Respectfully submitted,



Martha Lopez
Manager, Regulatory

The logo for Verde Energy USA features the text "verdeenergyusa" in a lowercase, sans-serif font. The word "verde" is in a light green color, while "energyusa" is in a dark grey color. A thick, curved green line arches over the text, starting from the left and ending on the right, resembling a stylized leaf or a swoosh.

July 27, 2020

Mark Donaghy
233 S. Trooper Rd.
Norristown, PA 19403

Dear Mark Donaghy,

I refer to your pending complaint with the Pennsylvania Public Utility Commission (the "Commission") captioned C-2020-3019313 (the "Complaint").

Thank you for speaking with my colleague, Brandi Williams and agreeing that this Complaint against Verde Energy USA Pennsylvania, LLC ("Verde") was settled to your satisfaction.

Ten days after receipt of this letter, absent contact with the Commission to reopen this Complaint, you hereby release Verde and its employees, officers, directors, members and affiliates of and from all actions, causes of action, suits, debts, damages, claims, liabilities, demands, indemnities and obligations of every kind and nature, at law or in equity, that you ever had, now have or hereafter can, shall or may have, whether known or unknown, suspected or unsuspected, and whether or not concealed or hidden, arising at any time prior to and including the date you endorse the courtesy check. You also agree to (A) keep this settlement confidential, (B) not make any statements, either orally or in writing, including electronic writings posted in a social media forum, or take any actions to disparage Verde, place it in a negative light, or otherwise impair its reputation or goodwill, and (C) not encourage others to violate (A) or (B).

Verde has filed a Certificate of Satisfaction with the Commission to confirm that it has addressed the Complaint to your satisfaction and the Commission will treat the Complaint as withdrawn and mark the case closed.

Respectfully submitted,

A handwritten signature in blue ink that reads "Martha Lopez". The signature is written in a cursive, flowing style.

Martha Lopez
Manager, Regulatory