



**PHILADELPHIA GAS WORKS**

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August 14, 2020

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, PA 17120

**RE: Florence Shore v. PGW, Docket No. C-2020-3017445**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, Florence Shore, have, through her counsel at Community Legal Services, discussed the issues raised in the Complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that she is satisfied with the resolution of this Complaint.

**Therefore, the Initial Telephonic Hearing scheduled for August 21, 2020 at 10:00 a.m. in this matter is no longer necessary.**

By copy of this letter, I am notifying the Complainant of her right to object to this settlement, in writing, to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

*/s/ Graciela Christlieb*

cc: Florence Shore  
Administrative Law Judge Angela T. Jones