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August 26, 2020

John Wylie
6128 Sansom Street
Philadelphia, PA 19139

Re: John Wylie v. PGW, Docket No. F-2020-3020986

Dear Mr. Wylie:

Pursuant to your settlement discussion with Senior Customer Review Unit Officer Jessica Glace, this letter confirms that you have discussed the issues raised in your Complaint with PGW and memorializes the terms of the settlement reached. In complete settlement of this matter, the parties acknowledge and agree to the following:

1. In the interest of settlement, PGW has agreed to reduce your disputed bill of \$5,786.49 to \$2,893.25.
2. PGW has also agreed to enroll you in a Budget Billing Payment Agreement (“PAR”) for the remaining balance at \$165.00 per month (\$44.00 towards Budget Billing + \$121.00 towards arrears) for 24 months or until the balance is paid in full, whichever is first.
3. You have been advised that the Budget Billing portion of your PAR **is** subject to quarterly revision and **will** vary based on your usage and gas rates. If there are two or more missed, late, or partial payments, the PAR will break.
4. You have indicated that you are satisfied with this resolution of your complaint and you no longer wish to pursue the above captioned matter against PGW.

If you need any additional information, please contact me at the direct dial number above. Thank you.

Sincerely,

/s/ Graciela Christlieb, Esq.