

Janet E. Cole
630 Euclid Avenue
Temple, PA 19560
610.929.4374
janeco@ptd.net

August 19, 2020

VIA FIRST CLASS MAIL

In Care of:
Commonwealth of Pennsylvania
Office of Administrative Law Judge
301 Fifth Avenue, Suite 220, Platt Place
Pittsburgh, PA 15222

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

In Care of:
First Energy Services Company
2800 Pottsville Pike
PO Box 16001
Reading, PA 19612

Re: Janet E. Cole
v. C-2018-3003023
Metropolitan Edison Company

To All It May Concern:

I am now in receipt of a letter marked "Miscellaneous/Other" which is from the PUC, dated August 3, 2020 informing me that a "Telephonic Hearing" will take place on August 26, 2020 at 10:00 AM. Today is the first day that I have been able to check my mail since the end of July, 2020.

You may or may not be aware that a disaster/crisis took place in my area on August 2, 2020. We had a severe storm overnight that left me with approximately one foot of sewage in my basement, due to the sewer system not being able to handle the excess water. That was a Sunday; on Tuesday, August 4, 2020 tropical storm Isaias came through

RECEIVED

AUG 27 2020

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

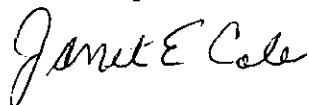
dumping another approximately 3 1/2 - 4 foot of sewage into my basement from the sewer system being unable to handle said flood water. I lost approximately 15 to 20 thousand dollars in contents and have no idea yet what the structural damage will be. My insurance will not pay a cent because they consider it flood damage even though no flood water came close to my residence. I do not have flood insurance because I am not in a flood zone. The people that I know who do have "flood" insurance are being told that their insurance will not cover contents so they also have huge losses. Most of us lost washers, dryers, and water heaters, some them, heating systems on top of personal items. Because of the severity of the situation, it will take me many months to get everything cleaned up, replaced and made safe for habitation. It is very difficult to even get workers to show up in a timely manner because they are so busy with so many people needing them.

I am now past my limit of stress and frustration. I made a request to withdraw my complaint in a letter dated January 30, 2020 but was denied. Every time I think things are improving they get worse. I have already told you about my health, my dog, and five deaths in the family from July 2019 to December 2019. My brother also passed away the last week of May, 2020. That makes six deaths in my family in less than a year, the first five funerals I could not attend due to ill health. My sister-in-law could not have a proper burial for my brother due to the national "crisis".

I am now asking for a continuation of the hearing scheduled for August 26, 2020. I would like a continuation at least until the beginning of next year. As stated before, every time I think things are improving they get worse.

I am still receiving mail and am trying to get it opened in a timely manner. The computer has not been repaired so I am still asking for correspondence by mail.

Sincerely,

A handwritten signature in cursive script that reads "Janet E. Cole". The signature is written in black ink and is positioned above the printed name.

Janet E. Cole

cc: In care of the Office of Administrative Law Judge:
Gladys Brown Dutrieuille, Chairman, David Sweet, Vice
Chairman, Andrew Place, Commissioner, John F. Coleman,
Commissioner. Ralph V. Yanora. Commissioner

cc: In care of the office of Lauren M. Leposki, Esquire,
Tori L. Geisler, Esquire

cc: John W. Judge, President and CEO of FES, Stephen E.
Burnazian, Executive Vice President of FES, Douglas G.
Johnston, CFA Managing Director and Senior Research Analyst
at Nuveen, Jennifer R. Kneale, Chief Financial Officer of
Targa, John W. Pitesa, Senior Nuclear Energy Executive,
Kevin T. Howell, Chairman of the Board of Atlantic Power
Corp., John C. Blickle, Independent Director of FES

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