

Case No. ~~C-2020-3021171~~

Complainant : James Maloney

Vs.

Defendant : Duquesne Light Company

Response to objections made by Duquesne Light Company complaint:

On April 10th, 2020, Duquesne Light destroyed a wall in front of my home and needlessly hacked apart a mature dogwood tree in my front yard which presented no threat of interference to the power lines. I am seeking compensation from Duquesne Light to restore the wall and replace the tree. On 4/13/20 I filed a claim with the company and waited 3 months to receive a response. They made an offer of \$1500 knowing that our previously submitted estimate totaled \$6700.

Duquesne Light has admitted guilt, but claims one of their workers stood on the wall to retrieve electrical wires.

The wall was removed from its foundation and has a large chip in its cap (presumably caused by a work truck or equipment – could not have been caused by a worker standing on the wall). The wall was in perfect condition on April 8th (when a large maple tree fell and took down several power lines). The wall was damaged on April 10th at approximately 3am when the crew arrived at my home to restore power after a storm. Photos show damage to the wall including a time/date stamped photo of the wall in perfect condition day before (April 8, 2020). Duquesne did not notify customer of damage to property, at the time it occurred.

Resolution of complaint:

I would like the PUC to order Duquesne Light to pay \$5500 for wall repairs, \$1200 for tree replacement, all expenses moving forward related to pursuing this claim and to make whole in every way.

Respectfully,
James Maloney