

Joint Exhibit 1

Public Comments

RECEIVED

MAY 12 2020

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

JBS
2
Public
Comment
File

Ira Hiberman
5842 Shady Lane
Nazareth, PA 18064

A-2019-3014248

December 23, 2019

Pennsylvania Public Utility Commission
PO Box 3265
Harrisburg, PA 17105-3265

ORIGINAL

To Whom It May Concern:

I have taken note of PA American Water buying wastewater treatment plants in Valley Township and now a proposed purchase from the Borough of Kane. While I appreciate the fact that municipalities seek to shed themselves of expensive water and sewage plants, with increasing costs to be compliant with environmental regulations, I am opposed to paying the bill for such acquisitions outside of my geographic region.

The local populations should exclusively absorb the rate increases associated with these acquisitions. As I review the billing insert in my current statement, I believe that it is implied that customers outside the impacted rate zones might, in the future, find rate adjustments driven by these and other such acquisitions.

As a senior citizen, I believe that the PUC should be sensitive to the burden that this creates. Please carefully craft rate authorizations to buffer populations not directly served by these purchases by restricting rate increases to the local regions of the acquired plants.

Sincerely yours,



Ira Hiberman

2019 DEC 26 AM

4749 Lougean Ave.
Pgh. PA 15207

A-2019-3014248

To PUC,
Anticipated,

Re: Rate increase by Pennsylvania
American Water.

Herein I strenuously object to
having my water bill increased
because of their acquisition of
the Borough of Kane's Authority's
wastewater system.

This increase makes absolutely
no sense. If this is allowed
what next - acquisition of
Philadelphia's system or maybe
even Cleveland, Ohio's?

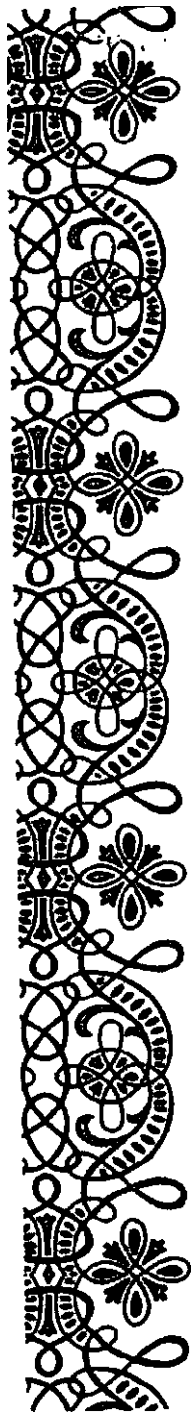
Please don't approve this
ridiculous proposition.

Sincerely,

Stephen M. Zugell

Enc.: Pa. Amer. Water Notice

449409



HARRISBURG
4749 Lougean Ave
Pgh. PA. 15207



Pennsylvania Public Utility Comm.
P.O. Box 3265
Harrisburg, PA 17105-3265

17105-326565



Included with 1/2020 statement



Dear Customer:

On December 11, 2019, the Pennsylvania Public Utility Commission (PUC) conditionally accepted for filing the application of Pennsylvania-American Water Co. for approval to acquire the Borough of Kane Authority's wastewater system assets. The Borough of Kane Authority serves approximately 2,019 customers in McKean County, Pennsylvania. American's application also requests that the PUC authorize an addition of \$17,560,000 to Pennsylvania-American's rate base pursuant to 66 Pa.C.S. § 1329. A utility's rate base is the value of property used by the utility to provide service to its customers and is one of many components used to establish customer rates.

This acquisition will not immediately, but may in the future, affect water and/or wastewater bills of Pennsylvania-American customers, including the Borough of Kane Authority's wastewater customers. Pennsylvania-American is not requesting a rate increase as part of the acquisition. Your current rates will not change until the conclusion of Pennsylvania-American's next rate case where Pennsylvania-American requests and receives PUC approval to increase its rates. Pennsylvania-American's next base rate case will conclude no earlier than January 1, 2021. Based on a non-binding estimate of the potential rate impacts, Pennsylvania-American anticipates that the potential rate impact could be as follows:

Service Type	Usage	Current Rate	Proposed Rate	Change
Residential	3,630 gal/month	\$64.93	\$66.55	\$1.62 or 2.5%
Commercial	22,000 gal/month	\$280.22	\$287.23	\$7.01 or 2.5%
Industrial	476,000 gal/month	\$5,547.08	\$5,685.76	\$138.68 or 2.5%

Service Type	Usage	Current Rate	Proposed Rate	Change
Residential	3,630 gal/month	\$60.85	\$60.91	\$0.06 or 0.1%
Commercial	22,000 gal/month	\$291.80	\$292.09	\$0.29 or 0.1%
Industrial	476,000 gal/month	\$4,530.44	\$4,534.97	\$4.53 or 0.1%

These amounts could change and will depend on how the PUC chooses to apportion any increase among different types of utility service, rate zones and classes of customers. For Pennsylvania-American customers in a rate zone other than Rate Zone 1, the potential rate impact could vary from the chart above.

The state agency that approves acquisitions and rates for regulated public utilities is the PUC. The PUC will review and investigate the proposed acquisition. After examining the evidence, the PUC may approve, modify or deny the acquisition and may approve, modify or deny the requested addition to rate base.

You can support or challenge Pennsylvania-American's request by:

- 1. Sending a letter to the PUC.** You can tell the PUC why you support or object to the application in your letter. This information can be helpful when the PUC investigates the application. Send your letter to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265.
- 2. Attending or presenting testimony at a PUC public input hearing.** You can attend or be a witness at a PUC public input hearing. The PUC holds public input hearings if it opens an investigation of Pennsylvania American Water's transaction and if there is enough interest in the case. At these hearings, you can present

your views in person to the PUC judge and to company representatives. Testimony under oath becomes part of the application case record. The PUC holds these hearings in the service area of the company. For more information, call the PUC at 1-800-692-7380.

- 3. Filing a protest or a petition to intervene.** If you want to be a party to the case, you must file a protest or a petition to intervene. You then have an opportunity to take part in all the hearings about the proposed acquisition. You can receive copies of all materials distributed by the other parties. Protests and petitions to intervene must be filed in accordance with 52 Pa. Code (relating to public utilities) on or before March 9, 2020. Filings must be made with the Secretary of the Pennsylvania Public Utility Commission at P.O. Box 3265, Harrisburg, PA 17105-3265, with a copy served on Pennsylvania-American's counsel at:

David P. Zambito, Esq., Cozen O'Connor
17 North Second Street, Suite 1140
Harrisburg, PA 17101

The documents filed in support of the application are available on the PUC's website at www.puc.pa.gov, for inspection and copying at the Office of the Secretary of the PUC between 8 a.m. and 4:30 p.m., Monday through Friday, and at Pennsylvania-American's offices at 852 Wesley Drive, Mechanicsburg, PA 17055. The PUC docket number is A-2019-3014248. For more information, you may contact the PUC's Bureau of Consumer Services at 1-800-692-7380.

Sent 1/21/2020

1/8/00

To whom it may concern

I know things keep changing and I
am glad to read of the wastewater regulation
proposal.

I am at home and have ~~not~~ lived
at 537 Hester St, Kansas, PA 16735 since
2000, however;

Please don't increase the amount of water
from 51.89 to 75.99. I can't

afford a lawyer to argue my case nor
can I take it to a public hearing. In
my school I received 15.00. That's not
good pay? 24.12 or 46.5% which

is what you get in. You haven't required
the right yet and already you telling
you newest customers there may be a
maximum rate increase. Water rates go up
as well that there's a sewer increase.

Do it before it gets started. We
demand only have 38 or medicine to live
on each month. Please help and not quit

no bill for \$75.99. I had to pay too much for use
of the money to pay my bills. I had to pay
grocery money or pharmacy money to pay the
rest of your bill.

Thank you for your letter.

Judith (Judie) E. Henson
537 N. 10th St. Lane, PA 16735

JAS
2
Public
Comment
File

RECEIVED
2020 JAN 10 AM 10:12
PAUC
SECRETARY'S BUREAU

Jan 8, 2020

A-2019-3014248

Pennsylvania Public Utilities Commission
P. O. Box 3265
Harrisburg, Pa 17105-3265

ORIGINAL

Re: Pennsylvania American Water, Rate Base
Addition

Gentlemen:

Please do not raise the PAW rates!!!

Being on Social Security is difficult enough. I pay my bills but there is no money to waste. I will be 80 on Feb 4th.

Please do the right thing and do not raise rates,

I am counting on your help and so are many people - I am sure.

Laura Husko
15 Birch St.
Kane, Pa 16735

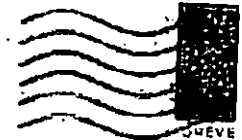
[Redacted]

448538



ROCHESTER NY 144

08 JAN 2020 PM 2 1



Public Utility Commission
P.O. Box 3265
Harrisburg, Pa. 17105-3265

Jim Lenaway

111 Greeves Street
Kane, PA 16735



January 9, 2020

Pennsylvania Public Utility Commission
P O Box 3265
Harrisburg, PA 17105-3265

Re: Notice of Proposed Wastewater Acquisition and Rate Base Addition
Docket No. A-2019-3014248

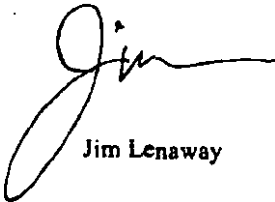
Hello,

I received the above referenced notice from Pennsylvania American Water Company informing me that PAWC is acquiring the Kane Borough Wastewater system. The notice says there is not an increase this year but, if approved by the PUC, there will be one next year.

The chart indicates that there is a Potential increase of 46.5%

I firmly believe that this potential increase is completely out of line. A modest increase in line with cost of living is understandable, but double digit increase!! Wow. Please consider approving an increase more in the lines of 3 or 4%.

Sincerely,



Jim Lenaway

RECEIVED
2020 JAN 14 AM 10:18
PA P.U.C.
SECRETARY'S BUREAU

~~448671~~

17105-32655

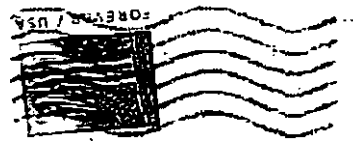
PENNA. P.O. Box 3265
HARRISBURG, PA 17105-3265

GUARDIANS OF SAFE ENVIRONMENTS

JIM LEHAWAY
KANE ARCHITECTURAL
INNOVATIONS



ROCHESTER NY 144
30 JAN 2000 PM 3A



Public
Comment
File

1/08/2020

2
TT

mission

ORIGINAL

Post Office Box 3265
Harrisburg, Pa. 17105-3265

RE: Docket No. A-2019-3014248

Pennsylvania American Water Company's proposed wastewater acquisition and rate base addition of the Borough of Kane Authority's wastewater system assets.


As a Kane Borough home owner I do not oppose Pennsylvania American Water Company's proposed acquisition of Kane Borough Authority's wastewater assets however I do object to that the proposed transaction provides for a "locked-in" current rate for only a one year period with potential rate increases as much as 46.5% starting January 2021.

As a senior citizen living on a fixed income, a rate increase of \$289.44 per year would be a hardship. Thankfully, at this time, Pennsylvania American Water Company has ascertained that I am eligible for their discounted rate program. I assume that a rate increase of the magnitude of 26.5% per year would also create a hardship to many others with low incomes as well as small businesses operating on a narrow margin that could face an annual increase of \$1,244.28.

In summary: While I do NOT oppose the acquisition as Pennsylvania American Water Company has been a most worthy steward of our system here in Kane, PA., I DO oppose that there is no apparent language in the proposed acquisition to assure current recipients of service to adjust to potential rate increases in a gradual manner over several years' time.

Thank you for your consideration of my concerns.

Sincerely,



Mary J. Williams
127 Walnut Street
Kane, PA. 16753



RECEIVED
2020 JAN 14 AM 10:20
PA P.U.C.
SECRETARY'S BUREAU

448669

W **MARY WILLIAMS**
127 Walnut St.
Kane, PA 16735

ROCHESTER NY 144

10 JAN 2020 FRI 3 L



Pennsylvania Public Utility
Commission
Post Office Box 3265
Harrisburg, Pa

17105-3265

17105-326565



A-2019-3014248

1/16/2020

DEAR PA PUC;

PLEASE DO NOT ACCEPT OR ALLOW PAWC TO INCREASE WATER AND WASTEWATER RATES TO THEIR CUSTOMER BASE. PAWC NEEDS TO EVALUATE HOW THEY CAN BETTER MANAGE THEIR BUSINESS AND NOT CONTINUALLY JUST REQUEST RATE INCREASES. AND THE PUC NEEDS TO TAKE A FIRM STAND DENYING ANY FUTURE RATE INCREASES UNTIL THEY DEMONSTRATE COST SAVING MEASURES. THE CUSTOMER DOES NOT HAVE DEEP POCKETS AND ANY RATE INCREASES SEVERELY IMPACTS THE SENIOR CITIZEN OR LOW INCOME CUSTOMER BASE.

WE ARE A RETIRED COUPLE LIVING IN SE PA AND CAN NOT WITHSTAND THE INCREASING COSTS OF LIVING HERE. IT HAS BECOME TOO MUCH TO BEAR AND WE REALLY DO NOT WANT TO MOVE. THE PUC NEEDS TO PROTECT US AND STOP THE RISING RATES / COSTS.

THANK YOU FOR CONSIDERING OUR OPINION REGARDING THE PAWC.

Sincerely,

Alfonia Bonchomew

1188 BRICKFIELD RD

FAEDLEY, PA 19067

ORIGINAL

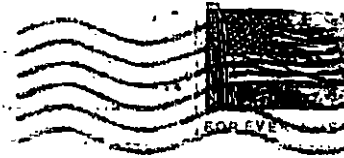
RECEIVED
2020 JAN 21 AM 9:59
PA PUC
SECRETARY'S BUREAU

449054

Philip Bartholomew
1488 Brookfield Rd.
Yardley, PA 19067-3930

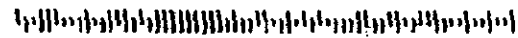
PHILADELPHIA PA 190

15 JAN 2000 PM 10 L



PA Public Utility Commission
PO Box 3265
HARRISBURG, PA
17105-3265

17105-326565



1/15/20

A-2019-3014248

Dear Public Utility Commission:

I do not support the acquisition of the Borough of Kane by the Pennsylvania American Water Company. The reason I do not support this is because they have told their customers that after the acquisition they will increase the rates of the water. I am one of the Pennsylvania American Water customers. Thank you for considering this.

Sincerely,

Coleen Hufnagle

691 Old Danville Hwy.

Northumberland, PA

17857

2020 JAN 21 AM 10:21

F

H Ms. Colen A. Hufnagle
691 Old Danville Hwy
Northumberland, PA 17857

HARRISBURG PA 171

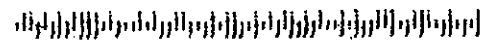
17 JAN 2020 PM 7A



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2020 JAN 21 AM 10:21
SECRET

Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

17105-326565



A-2019-3014248

JAN. 18. 2020

Pennsylvania P.U.C.
Post Office Box 3265
Harrisburg Pa. 17105-3265

ORIGINAL

To Whom It may Concern:

On JAN. 17. 2020 I received my Pa. American Water Bill in the mail, And along with that was a Letter About TAKING ACTION in regards to Pa. American Water to Acquire the Assets of The Borough of Kane Authority wastewater system And to increase my water bill.

For starters I do not Agree with the increase on my Bill for this, I did not Ask them to Acquire the Assets of The Kane Borough nor do I live in Kane Borough. I Live in the Borough of Indiana, Indiana Pa.

As far As I am concerned this is the cost of doing business, I do not get A PAY RAISE At my job Because the price of something went up;

So to Answer the question to the Letter that I receive, no I do not support Any increases to my water bill,

Thank you,
Dwayne L. [Signature]

2020 JAN 23 AM 9:51

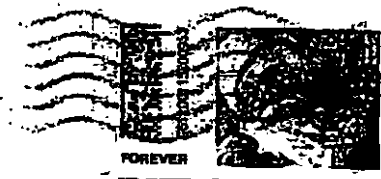
449007



Dwayne Aleta
1383 Gompers Ave
Indiana, PA 15701-2554

JOHNSTOWN PA 159

21 JAN 2020 PM 8 L



Pennsylvania Public Utility Commission
Post Office Box 3265
Harrisburg PA, 17105-3265

17105+3265



RECEIVED

1/22/2020

Attn: PUC,

JAN 27 2020

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

ORIGINAL

once again and too often, we get the "letter" where all the greedy utilities companies ask you get another rate like. How people if we disagree to write you? what a pit are you receiving "kick back money" to Always say yes to the constant rate hikes?

Stop and realize, minimum wage has not gone up in over a decade, so utilities are needed essential to all of us, yet. If we don't get ahead, or get increases in our paychecks, how can these profitable companies have to squeeze customers so they can profit more? Repairs need done to their "systems" then since they are the "owners" they and they alone should use their profits to update. They just keep lining their pockets. So if my bill goes up \$5-25 on every utility 2x's a year - multiply that by thousands of customers = Company greed & self profit! For God sakes - say no

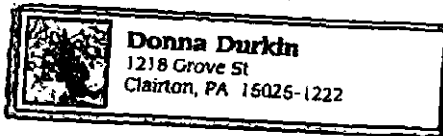
↓ 449572

In cheated every month by Duquesne Util
Peoples gas and cost of living is thru the
roof. Am disabled, but work P.T. I get
\$4.00 increase the year 4-backs. my Gas went up
20-25 a month, Electric - 25-30+ a month
water ↑, Sewer ↑ - Tax's ↑, Food ↑, Insurance ↑
enough!

Say No!

Donna Durkin

It should Be a Law - No Increases
until peoples income is raised!

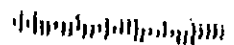


PITTSBURGH P.

24 JAN 2020 F

ATTN: Object Rate Hike
Pennsylvania Public Utility Com
Post Office Box 3265
HARRISBURGH, PA. 17105-3265

17105-326565



NOTICE OF PROPOSED WASTEWATER ACQUISITION AND RATE BASE ADJUSTION (Docket No. A-2019-3014248)



Bullshit!

Dear Customer:

On December 11, 2019, the Pennsylvania Public Utility Commission (PUC) conditionally accepted for filing the application of Pennsylvania-American Water Co. for approval to acquire the Borough of Kane Authority's wastewater system assets. The Borough of Kane Authority serves approximately 2,019 customers in McKean County. Pennsylvania-American's application also requests that the PUC authorize an addition of \$17,560,000 to Pennsylvania-American's rate base pursuant to 66 Pa.C.S. § 1329. A utility's rate base is the value of property used by the utility to provide service to its customers and is one of many components used to establish customer rates.

This acquisition will not immediately, but may in the future, affect water and/or wastewater bills of Pennsylvania-American customers, including the Borough of Kane Authority's wastewater customers. Pennsylvania-American is not requesting a rate increase as part of the acquisition. Your current rates will not change until the conclusion of Pennsylvania-American's next rate case where Pennsylvania-American requests and receives PUC approval to increase its rates. Pennsylvania-American's next base rate case will conclude no earlier than January 1, 2021. Based on a non-binding estimate of the potential rate impacts, Pennsylvania-American anticipates that the potential rate impact could be as follows:

Rate Class	Average Usage	Average Monthly Bill at PAWC Zone 1 Current Rates	Average Monthly Bill at PAWC Zone 2 Current Rate Adjusted for Potential Impact of Acquisition	Potential Increase
Residential	3,630 gal/month	\$64.93	\$66.55	\$1.62 or 2.5%
Commercial	22,000 gal/month	\$280.22	\$287.23	\$7.01 or 2.5%
Industrial	476,000 gal/month	\$5,547.08	\$5,685.76	\$138.68 or 2.5%

Rate Class	Average Usage	Average Monthly Bill at PAWC Zone 1 Current Rates	Average Monthly Bill at PAWC Zone 2 Current Rate Adjusted for Potential Impact of Acquisition	Potential Increase
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These amounts could change and will depend on how the PUC chooses to apportion any increase among different types of utility service, rate zones and classes of customers. For Pennsylvania-American customers in a rate zone other than Rate Zone 1, the potential rate impact could vary from the chart above.

your views in person to the PUC judge and to company representatives. Testimony under oath becomes part of the application case record. The PUC holds these hearings in the service area of the company. For more information, call the PUC at 1-800-692-7380.

PUC ROLE

The state agency that approves acquisitions and rates for regulated public utilities is the PUC. The PUC will review and investigate the proposed acquisition. After examining the evidence, the PUC may approve, modify or deny the acquisition and may approve, modify or deny the requested addition to rate base.

3. Filing a protest or a petition to intervene.

If you want to be a party to the case, you must file a protest or a petition to intervene. You then have an opportunity to take part in all the hearings about the proposed acquisition. You can receive copies of all materials distributed by the other parties. Protests and petitions to intervene must be filed in accordance with 52 Pa. Code (relating to public utilities) on or before March 9, 2020. Filings must be made with the Secretary of the Pennsylvania Public Utility Commission at P.O. Box 3265, Harrisburg, PA 17105-3265, with a copy served on Pennsylvania-American's counsel at:

David P. Zambito, Esq., Cozen O'Connor
17 North Second Street, Suite 1140
Harrisburg, PA 17101

ACTIONS YOU CAN TAKE

You can support or challenge Pennsylvania-American's request by:

- 1. Sending a letter to the PUC.** You can tell the PUC why you support or object to the application in your letter. This information can be helpful when the PUC investigates the application. Send your letter to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265.
- 2. Attending or presenting testimony at a PUC public input hearing.** You can attend or be a witness at a PUC public input hearing. The PUC holds public input hearings if it opens an investigation of Pennsylvania American Water's transaction and if there is enough interest in the case. At these hearings, you can present

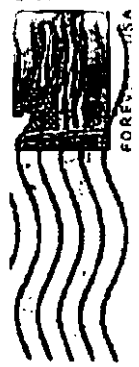
The documents filed in support of the application are available on the PUC's website at www.puc.pa.gov, for inspection and copying at the Office of the Secretary of the PUC between 8 a.m. and 4:30 p.m., Monday through Friday, and at Pennsylvania-American's offices at 852 Wesley Drive, Mechanicsburg, PA 17055. The PUC docket number is A-2019-3014248. For more information, you may contact the PUC's Bureau of Consumer Services at 1-800-692-7380.

www.lettertopuc



Donna Durkin
1218 Grove St
Clairton, PA 15025-1222

PITTSBURGH PA 150
24 JAN 2020 PM 1 L



ATTN: Object Rate hike
Pennsylvania Public Utility Commission
Post Office Box 3265
HARRISBURGH, PA. 17105-3265

RECEIVED
2020 JAN 27 AM 9:56
PA P.U.C.
SECRETARY'S BUREAU

17105-326555

Gentlemen;

A-2019-3014248 1-30-20

Here we go again! Another acquisition rate increase by PAWC.

Non-binding estimates of potential rate impacts show only \$ 0.72 cent yearly increase. Lets get real!

What does Kane have to do with a Corp Hill resident?

A table should be included in all such rate proposals showing acquisition rate versus the real rate increase for all past acquisitions in PAWC zone.

I object to this rate increase.

I know from past experience that this proposal will be rubber-stamped "okay" by the PUC.

PA PUC
SECRETARY'S BUREAU

2020 FEB -4 AM 9:52

RECEIVED

ORIGINAL

Sincerely,
D. L. Jones

449768

Mr. & Mrs. John Yesh
834 Briarwood Lane
Camp Hill
PA 17011-1510

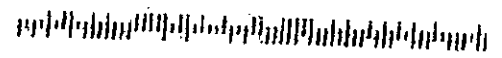
HARRISBURG PA 171

POST OFFICE BOX 3265



PUC
PO BOX 3265
Harrisburg, Pa. 17105-3265

05-326565



PENNSYLVANIA PUBLIC UTILITY COMMISSION

Comment on Proposed Rate Increase

A-2019-30/4248

Filing this form allows you to offer your comment, but you will not be a party to the case. The form will be placed in the document folder for review by the presiding officer, the parties to the case and Commission staff.

If you wish to be a party to the case, you must file a Formal Complaint to Proposed Rate Increase.

To complete this form, please type or print legibly in ink.

1. Customer Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number.

Name Kathleen Warchol, POA for George Warchol
Street/P.O. Box 1185 University Dr. Apt #
City Yardley State PA Zip 19067
County Bucks

ORIGINAL

Telephone Number(s) Where We Can Contact You During the Day:

(home) (mobile)

E-mail Address (optional):

Utility Account Number (from your bill):

If your opinion involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name Kathleen Warchol, POA, home address
Street/P.O. Box 35 Center Road (Problem is located at my father's house)
City Newville State PA Zip 17241 in Bucks Co.

2. Name of Utility

Provide the full name of the utility who filed the proposed rate increase that is the subject of your comment. The name of your utility or company is on your bill.

PA American Water

RECEIVED 2020 FEB -7 AM 10:30 PA PUC SECRETARY'S DESK

449984

3. **PUC Case Docket Number**

Provide the Public Utility Commission case docket number (if known). It begins with the letter "R" and contains the year of filing and a 7-digit code, such as R-2012-1234567.

A-2019-3014248 (attached)

4. **Type of Utility Service**

Check the box listing the type of utility service that is the subject of your comment (check only one):

- | | |
|---|---|
| <input type="checkbox"/> ELECTRIC | <input type="checkbox"/> WASTEWATER/SEWER |
| <input type="checkbox"/> GAS | <input type="checkbox"/> TELEPHONE/TELECOMMUNICATIONS (local, long distance) |
| <input checked="" type="checkbox"/> WATER | <input type="checkbox"/> MOTOR CARRIER (e.g. taxi, moving company, limousine) |
| <input type="checkbox"/> STEAM HEAT | |

5. **Comment**

JAN 12 10

Describe your views about the proposed rate increase. Use additional paper if you need more space.

Please refer to the attached viewpoint.

6. **Public Input Hearings**

A public input hearing may be scheduled in your area to give consumers an opportunity to tell the Public Utility Commission in person what you think of the proposed rate increase.

* I am not able to attend the hearing in Bucks Co, due to a three hour drive one way.

Notice of a public input hearing will be published in a newspaper of general circulation in your area, publicized through Commission press releases, and noted on the Commission's website: www.puc.pa.gov.

I would like to attend, however, in a different location, closer to me.

February 7, 2020

RE: Docket A-2019-3014248 PA American Water Rate Hike

This memo is in response to a notification my father received with his water bill from PA American Water, concerning a "proposed wastewater acquisition and rate base addition." As my father's POA, we strongly object to the proposed rate increase. My father is 88 years old and a veteran. He was already hit with an increase in 2020 by the sewer authority. Now the water company wants more money too. How much is enough? I know the increase is intended to buy new white company trucks (which aren't needed) and to give the water authority chiefs a raise, because they want one, and seem to legally steal from the public that this entity company supposedly "serves." The residents appear to work and/or support the company, not the other way around. How are seniors supposed to live and remain in their houses in this state, in Bucks County, when greedy utility companies, such as this water company, is currently plundering its residents? This incessant greed is too much for most of the residents to handle. Water is free. It comes from nature. It is necessary to survive. Who decided to give PA American Water the power to tax the heck out of it and render the citizens powerless? The residents are charged FOR the water coming IN their homes and charged yet AGAIN when the water LEAVES their houses through the sewer authority. Why?? With the many people who have moved into Bucks County in the past ten years or so, the charge for water should actually DROP, due to the number of additional people in PA American Water's "service" area/jurisdiction. That is common sense - basic accounting. What is the rationale for MORE money for PA American Water's coffers? I fail to understand the incessant need for more and more money for the water company (and other utilities in general - PECO is greedily collecting more too - it started in October 2019). Neither utilities nor people can take blood from stones. Seniors have fixed incomes. Does the water company take pride in forcing seniors out of their homes that they have lived in for 50 or more years? My father has lived in his house since approximately 1971. He is being forced out of his home due to the rising cost of everything, now including the cost to have water. How would the ruling body of PA American Water like it if they were on this receiving end? I doubt it would sit well with any of them; they would be kicking and screaming. And don't they think they know what they are doing to the elderly in this jurisdiction? Human existence and a lifetime of continuing to own a home and earn a living, for someone (especially the elderly), apparently don't have any bearings on utility greed mongers, especially PA American Water. They are emblematic of the pigs in Orwell's Animal Farm; for those who don't read, the pigs get so greedy, they wind up assuming human qualities, and eradicating the actual humans from the farm. It is my profound wish in this case that the PUC, an entity that is supposed to regulate utilities for the benefit of the citizens of this state, to prevent any rate hike that has been proposed to this water authority. The elderly homeowners of Pennsylvania, as well as most of the non-elderly homeowners of PA American Water's jurisdiction, have worked hard/continue to work hard to make a living here and support themselves in this state. Do not penalize those elderly, especially, who wish to remain in this state. Have the PA American Water company employ other measures to enable them to retain all their precious money - it can't be taken with anyone (and everyone should know what I mean). Some of the ideas I personally have for the water authority are: stop buying unnecessary new vehicles; stop buying expensive vehicles; stop giving raises (I'm not getting one every year, why should homeowners pay more in salaries for people who don't do anything or don't do anything worth a raise?) stop buying equipment no one ever uses; stop hiring unnecessary personnel; stop hiring unnecessary personnel to constantly drive around and gaze at (supposedly read) water meters, while idling in the vehicles; stop building new unnecessary bigger buildings; institute conservatism in business practices as the state is supposed to be doing (eliminate waste); stop giving hefty unnecessary pay raises to the "big boys and girls" who want more (but don't do anything productive all day - nothing, but give orders) just because they want more (I want more too, but no one is handing it out to me just because I want it, and it's a crime to rob a bank to get it - these PA American Water "leaders" are basically robbing from the citizens with these rate hikes - and THIS is a silent but blatant, crime in itself.

NOTICE OF PROPOSED WASTEWATER ACQUISITION AND RATE BASE ADDITION (Docket No. A-2019-3014248)



Dear Customer:

On December 11, 2019, the Pennsylvania Public Utility Commission (PUC) conditionally accepted for filing the application of Pennsylvania-American Water Co. for approval to acquire the Borough of Kane Authority's wastewater system assets. The Borough of Kane Authority serves approximately 2,019 customers in McKean County. Pennsylvania-American's application also requests that the PUC authorize an addition of \$17,560,000 to Pennsylvania-American's rate base pursuant to 66 Pa.C.S. § 1329. A utility's rate base is the value of property used by the utility to provide service to its customers and is one of many components used to establish customer rates.

This acquisition will not immediately, but may in the future, affect water and/or wastewater bills of Pennsylvania-American customers, including the Borough of Kane Authority's wastewater customers. Pennsylvania-American is not requesting a rate increase as part of the acquisition. Your current rates will not change until the conclusion of Pennsylvania-American's next rate case where Pennsylvania-American requests and receives PUC approval to increase its rates. Pennsylvania-American's next base rate case will conclude no earlier than January 1, 2021. Based on a non-binding estimate of the potential rate impacts, Pennsylvania-American anticipates that the potential rate impact could be as follows:

PAWC WASTEWATER				
Rate Class	Average Usage	Average Monthly Bill at PAWC Zone 1 Current Rates	Average Monthly Bill at PAWC Zone 1 Current Rate Adjusted for Potential Impact of Acquisition	Potential Increase
Residential	3,630 gal/month	\$64.93	\$66.55	\$1.62 or 2.5%
Commercial	22,000 gal/month	\$280.22	\$287.23	\$7.01 or 2.5%
Industrial	476,000 gal/month	\$5,547.08	\$5,685.76	\$138.68 or 2.5%

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Rate Class	Average Usage	Average Monthly Bill at PAWC Zone 1 Current Rates	Average Monthly Bill at PAWC Zone 1 Current Rate Adjusted for Potential Impact of Acquisition	Potential Increase
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Industrial	476,000 gal/month	\$4,530.44	\$4,534.97	\$4.53 or 0.1%

These amounts could change and will depend on how the PUC chooses to apportion any increase among different types of utility service, rate zones and classes of customers. For Pennsylvania-American customers in a rate zone other than Rate Zone 1, the potential rate impact could vary from the chart above.

PUC ROLE

The state agency that approves acquisitions and rates for regulated public utilities is the PUC. The PUC will review and investigate the proposed acquisition. After examining the evidence, the PUC may approve, modify or deny the acquisition and may approve, modify or deny the requested addition to rate base.

ACTIONS YOU CAN TAKE

You can support or challenge Pennsylvania-American's request by:

- 1. Sending a letter to the PUC.** You can tell the PUC why you support or object to the application in your letter. This information can be helpful when the PUC investigates the application. Send your letter to the Pennsylvania Public Utility Commission, Post Office Box 3265, Harrisburg, PA 17105-3265.
- 2. Attending or presenting testimony at a PUC public input hearing.** You can attend or be a witness at a PUC public input hearing. The PUC holds public input hearings if it opens an investigation of Pennsylvania American Water's transaction and if there is enough interest in the case. At these hearings, you can present

your views in person to the PUC judge and to company representatives. Testimony under oath becomes part of the application case record. The PUC holds these hearings in the service area of the company. For more information, call the PUC at 1-800-692-7380.

- 3. Filing a protest or a petition to intervene.** If you want to be a party to the case, you must file a protest or a petition to intervene. You then have an opportunity to take part in all the hearings about the proposed acquisition. You can receive copies of all materials distributed by the other parties. Protests and petitions to intervene must be filed in accordance with 52 Pa. Code (relating to public utilities) on or before March 9, 2020. Filings must be made with the Secretary of the Pennsylvania Public Utility Commission at P.O. Box 3265, Harrisburg, PA 17105-3265, with a copy served on Pennsylvania-American's counsel at:

David P. Zambito, Esq., Cozen O'Connor
17 North Second Street, Suite 1140
Harrisburg, PA 17101

The documents filed in support of the application are available on the PUC's website at www.puc.pa.gov, for inspection and copying at the Office of the Secretary of the PUC between 8 a.m. and 4:30 p.m., Monday through Friday, and at Pennsylvania-American's offices at 852 Wesley Drive, Mechanicsburg, PA 17055. The PUC docket number is A-2019-3014248. For more information, you may contact the PUC's Bureau of Consumer Services at 1-800-692-7380.



7. **Protection from Abuse**

Has a court granted a "Protection from Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public. *Abuse from what?*

Has a court granted a "Protection from Abuse" order for your personal safety or welfare?

YES

NO

Utility abuse, brought on by the utility?

If your answer to the above question is "yes," attach a copy of the current Protection from Abuse order to this Comment.

8. **Signature**

I understand that this Comment will be placed in a document folder for the review of the presiding officer, the parties to the proposed rate increase and Commission Staff. Further, I understand that by filing this Comment, I will not be a party to the case.

Kathleen Warchol
(Signature)

2/7/2020
(Date)

9. **Filing**

To file your Comment with the PUC, mail the completed form (along with any attachments) to one of the addresses listed below:

If using U.S. Postal Service:

If using overnight delivery service:

Secretary Pennsylvania Public Utility Commission P.O. Box 3265 Harrisburg, PA 17105-3265	Secretary Pennsylvania Public Utility Commission 400 North Street Commonwealth Keystone Building, 2 nd Floor Harrisburg, Pennsylvania 17120
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If you have any questions about filling out this form, please contact the Secretary's Bureau at 717-772-7777.

Keep a copy of your Comment for your records.

A-2019-3014248

mm
2

A-2019-3014248

1605 Sherwood Road
Wyomissing, PA 19610
February 5, 2020

Pennsylvania Public Utility Commission
Post Office Box 3265
Harrisburg, PA 17105-3265

Gentlemen:

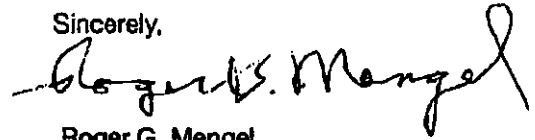
I am writing about the purchase of the Borough of Kane wastewater system assets by PA American Water (see attached).

I can understand rate increases as an ancient network of pipes need to be replaced. However, I do not think it is right that our rates should be increased because of an acquisition to enlarge the system.

I hope any costs resulting from any purchase of wastewater facilities can be separated from the true costs of water supply.

Thank you for your attention in this matter.

Sincerely,



Roger G. Mengel

ORIGINAL

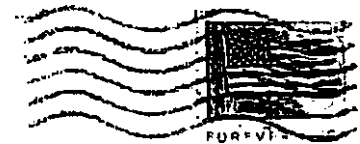
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2020 FEB 10 PM 1:41
PA P.U.C.
SECRETARY'S BUREAU

450044

**R G Mengel
1605 Sherwood Road
Wyomissing, Pa. 19610**

HARRISBURG PA 171

07 FEB 2020 - PM 2 L



PA PUBLIC UTILITY COMMISSION
POST OFFICE BOX 3265
HARRISBURG, PA 17105-3265

17105-326565



2
58

Check # A 2019-3014248.

Public
Comment

To whom it may concern.

After a recent notice of a rate increase I would like to voice my opposition on this matter at this time.

I am a retired senior citizen living on a fixed income. I live in Kone P.A. McKeon County. Our town has in the last 10 years lost most of our industry. Economically speaking our town is of low income.

wage earners. If and when this plan goes through it will be a great hardship for us senior citizens so if something can be done to slow or remedy this problem it would help all of Kone senior citizens.

I oppose the drastic rise in the ~~attorney~~.

Sincerely

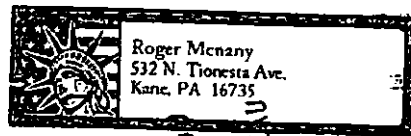
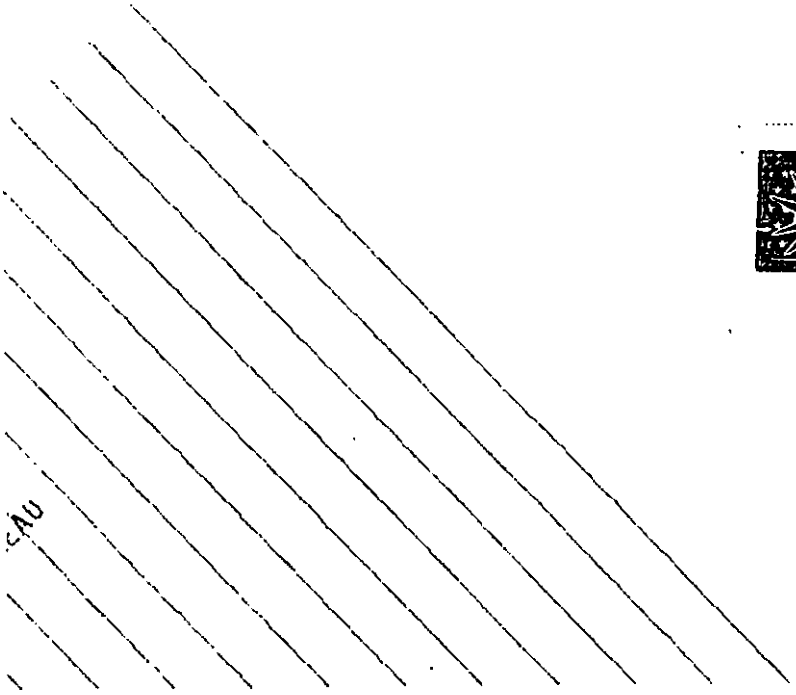
Roger McKeon

532 N. Tionesta Ave

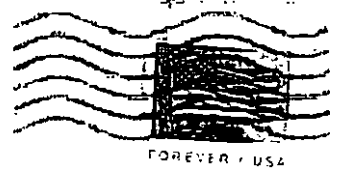
Kone P.A. 16735

450355

ORIGINAL



CHESTER NY 19311
FEB 20 2020 PM 2 L



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2020 FEB 18 AM 10:4

SECRETARY BUREAU

Pennsylvania Public Utility Commission
Po Box 3265
Harrisburg Pa.
17105-3265

05-026966



17 February 2020

A - 2019-3014248

Pennsylvania Public Utility Commission

Post Office Box 3265

Harrisburg, PA 17105-3265

Dear Sirs:

I am writing to express my concerns over the rate increase proposed by Pennsylvania American Water in the Borough of Kane, PA. Most of this town is Senior Citizens on fixed incomes and cannot afford a nearly 50% increase in their Water and/or Wastewater bills. It seems Pennsylvania American Water is asking the citizens of this Borough to pay their acquisition fees. This isn't right. A small increase of maybe 5% would be more acceptable to help offset some of the cost. It was their decision to purchase the Borough's Wastewater business.

Sincerely

Robert Garrigues

Robert Garrigues

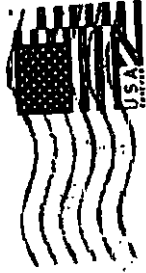
909 Welsh Street

Kane, PA 16735

ORIGINAL

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2020 FEB 20 AM 10:21
PA PUC
BUREAU

450510



ROCHESTER NY 144

18 FEB 2020 PM 4 L



PUBLIC UTILITY COMMISSION
P.O. BOX 3265
HARRISBURG, PA 17105-3265

January 16, 2020

Secretary of the Pennsylvania Public Utility commission

PO Box 3265

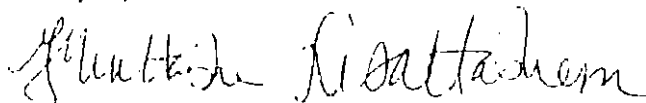
Harrisburg, PA 17105-3265

Secretary,

Pennsylvania American Water Authority Company is one of the most profitable utility companies in the Commonwealth of Pennsylvania.

Any rate increase for water/ sewer utility should be vehemently defended and denied.

Thank you,

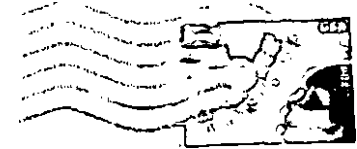
A handwritten signature in cursive script that reads "John & Lisa Hashem".

John & Lisa Hashem

RECEIVED FEB 21 2020

Hashem
1481 Birdell Road
Coatesville, Pa 19320

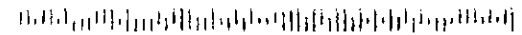
PAID 1.00
PAID 1.00



David P. Zambito, Esq
Cozen O'Connor
17 North Second Street
Suite 1140
Harrisburg, PA 17101

RECEIVED FEB 21 2020

171011636



DAVID P. ZANBITO ESQ

My Name is Jerry Decker I live at 1145 W
Locust st Scranton, P.A. 18504.

The Water in Scranton, is Dirty, Dirty. Most of the
Time. If you or anyone calls them, they act
as if they know nothing about it. They laugh
& Tricky tell the People that their flushing.
We call & ask when it will be repaired.
and they say they know nothing about it.

Even though I can see them down the street
working on a break again. If I ask to
talk to a Supervisor, they put you on hold
& then hang up after 10 min & or laugh
Please try to call & tell them you have
Dirty water & ask why. I once asked for
the C.E.O. name & they said, they have no
idea who that is. So in closing I would
like to file a complaint & receive copies of
all materials & copies. and say no to any price
hike.

Thank You
Jerry Decker

RECEIVED FEB 23 2023



Jerome Donahue
1145 West Locust Street
Scranton, PA 18504

POSTAGE WILL BE PAID BY ADDRESSEE



RECEIVED

DAVID P ZAMBATO Esq Cozen O'connor
17 NORTH Second ST Suite 1142
HARRISBURG, PA

17101

17101-183699



February 28, 2020

From: Residents of Lakeside Dr, Lewisberry PA 17339

To: Pennsylvania Public Utility Commission & David P. Zambito

The purpose of this letter is to reach out to you and get a better understanding as to why, after the huge increase only several years ago, we are at risk of yet another raise in our water bill. When we moved into our homes on lakeside Drive, Lewisberry, the waste water and trash were on a quarterly billing cycle. Then the bill was divided. The trash bills remained basically the same, and are only charging one fee for their services. The same is not true for PA American Water.

Our bill rose significantly! And to try to analyze the bill is not easy. We don't understand the fees that appear to be duplicates. For example:

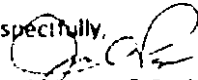
Water service charge / Water usage charge

Waste water charge/Waste water usage charge

Can someone please explain how our water waste usage is measured and why we get charge more than water usage? Keep in mind, we drink water, water our plants and yards, pressure wash our homes and windows, swimming pools, wash our cars, drink water, etc. Our point is that not all the water waste usage goes into the sewer system. We feel there should be a standard fee across the board for all our residents. Not to double charge on services, usage and tax.

As a community we are coming together in order to get some serious answers on how and why it is possible for this water company to double charge us in different terms for our water. We have also compared our bills and usage with other communities, and feel our bill is entirely too high.

Respectfully,



Jose A. Pagan & Residents of Lakeside Drive, Lewisberry PA, 17339

135 Lakeside Dr. Lewisberry PA 1733

[Redacted]

[Redacted]

RECEIVED MAR - 5 2020

Signature


Address

Norm Anderson	136 Lakeside Dr. Lewisberry
Chad [unclear]	138 Lakeside Dr. Lewisberry
Will [unclear]	144 Lakeside Dr. Lewisberry
John d. Core	145 Lakeside Dr. Lewisberry
Arthur J. Estabrook Jr	149 Lakeside Dr. Lewisberry
Kristy Rosenberger	133 Lakeside Dr. Lewisberry?
Don and Sarah Biggins	131 Lakeside Dr. Lewisberry
Shirley Vandell	129 Lakeside Dr. Lewisberry
Yvonne	126 Lakeside Drive Lewisberry
[unclear]	120 Lakeside Drive Lewisberry
[unclear]	116 Lakeside Dr. Lewisberry, PA
Byron Nagome	165 Lakeside Dr. Lewisberry, PA
[unclear]	106 Lakeside Dr. Lewisberry
Les [unclear]	128 Lakeside Dr. Lewisberry

RECEIVED MAR - 5 2020

Account Detail

Account No

Prior Billing		126.18
Payments		-126.18
<hr/>		
Balance Forward		0.00
<hr/>		
Service Related Charges - 01/11/19 to 02/11/19		
<hr/>		
Water Service		60.93
Water Service Charge		16.50
Water Usage Charge (40 x \$1.2217)		48.87
Fed Tax Adjustment - Water Surcharge (\$65.37 x -6.79%)		-4.44
Wastewater Service		65.11
Wastewater Service Charge (1 x \$10.00)		10.00
Wastewater Use Charge (40 x \$1.5138)		60.53
Fed Tax Adjustment - Wastewater Surcharge (\$70.53 x -7.68%)		-5.42
<hr/>		
Total Service Related Charges		126.04
<hr/>		
Total Current Period Charges		126.04
<hr/>		
Total Amount Due		\$126.04

THIS we understand

???

EXAMPLE

WHERE IS THE METER THAT MEASURED WATER WASTE?



Understanding Your Bill

The information below defines some of the new terms you may find on your bill:

- **Service Related Charges:** This section includes charges for services related to water, wastewater and fire protection. If applicable, credits and debits for correction to previously billed charges are itemized in this section.
- **Fees and Adjustments:** This section provides details related to additional charges or adjustments for the service period referenced. Fees, when applicable, would include items such as service activation and late payment charges.
- **Billing Units:** One billing unit equals 100 gallons of water used. If the meter serving your property measures your water use in cubic feet or a different unit of measure, we convert the usage to gallons to make it easier to understand.
- **Average Daily Use:** The gallons shown in the water droplet above represent your average daily water use for the current billing period. Tracking the amount of water you use can help you manage your overall water use from month to month.
- **Protection programs for water, sewer and in-home plumbing** are offered by American Water Resources. Charges for these services are not regulated by the Pennsylvania Public Utility Commission. Regulated services will not be disconnected as a result of non-payment of protection program charges. Customers with protection program charges will not be assessed a late payment charge for late or unpaid protection plan charges. For inquiries about protection programs, please contact American Water Resources at 1-844-304-5627.
- **Still have questions?** We are here to help. Our customer service representatives are available M-F, 7 a.m. to 7 p.m. More information on understanding your bill and charges can also be found on our website. See the link below.

For more information about your charges and rates, please visit: <https://nmwater.com/paw/rates>

RECEIVED MAR - 5 2020

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David P. Zambito, Esq., Cozen O'Connor
17 North Second Street, Suite 1140
Harrisburg, PA 17101

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 Jose A Pagan
135 Lakeside Dr
Lewisberry PA 17339-9235

CERTIFIED MAIL



7018 1830 0001 8367 8810



1000



17101

U.S. POSTAGE PAID
FCM LETTER
NEW CUMBERLAND, PA
17070
MAR 04, 20
AMOUNT

\$6.95
R2304N118815-24

**RETURN RECEIPT
REQUESTED**

TO: DAVID P Zambito, Esq. COZEN O-CONNOR
17 NORTH Second ST Suite 1140
HARRISBURG, PA. 17101

RECEIVED MAR - 5 2020

1710181636 0005

