

Via electronic service only due to Emergency Order at M-2020-3019262

**BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION**

Caroline Gumpher	:	
	:	
v.	:	C-2020-3018789
	:	
Pennsylvania-American Water Company	:	

**INTERIM ORDER
REOPENING THE RECORD AND ADMITTING COMPLAINANT’S EXHIBITS 1-5
AND RESPONDENT’S EXHIBITS 6-7 INTO THE RECORD**

A hearing in this matter was convened on July 29, 2020.

Although Complainant had served her five proposed exhibits upon the presiding officer prior to the hearing, she did not serve counsel for Respondent. The undersigned’s office forwarded Complainant’s proposed exhibits to Respondent’s counsel after the hearing. Furthermore, during the course of the hearing, Respondent’s counsel advised he would like an opportunity to submit some additional exhibits. At the hearing, the parties agreed that the record would be held open until August 31, 2020, to allow Respondent to submit any objections to Complainant’s proposed exhibits and to allow Respondent to submit any additional proposed exhibits.

On July 30, 2020, an Interim Order was issued directing Respondent to file any objections to Complainant’s proposed exhibits and serve any additional proposed exhibits by August 5, 2020. Complainant was directed to file any objections to Respondent’s additional exhibits by August 12, 2020.

On August 5, 2020, Respondent served the undersigned with a cover letter and two additional exhibits.¹ In its cover letter, Respondent advised it did not object to the admission of Complainant's exhibits.

Complainant did not submit any objection to Respondent's two additional exhibits.

On September 9, 2020, an Interim Order was issued closing the hearing record.

Upon review, the undersigned noted the record was closed without Complainant's exhibits or Respondent's additional exhibits being entered into the record. Therefore, it is necessary to reopen the record for the sole purpose of entering Complainant's Exhibits 1-5 and Respondent's Exhibits 6 and 7 into the record. Complainant's Exhibits 1-5 and Respondent's Exhibits 6 and 7 are attached to this Order.

THEREFORE,

IT IS ORDERED:

1. That the record in the above-captioned matter filed at C-2020-3018789 is re-opened.
2. That Complainant's Exhibits 1 through 5 are admitted into the record without objection.

¹ Respondent's additional exhibits were marked as Exhibit 1 and Exhibit 2 when originally served. At the hearing, however, other documents had been entered into the record as Exhibits 1 and 2. Therefore, to avoid confusion in the record, the undersigned has re-marked these additional exhibits as Exhibit 6 and Exhibit 7.

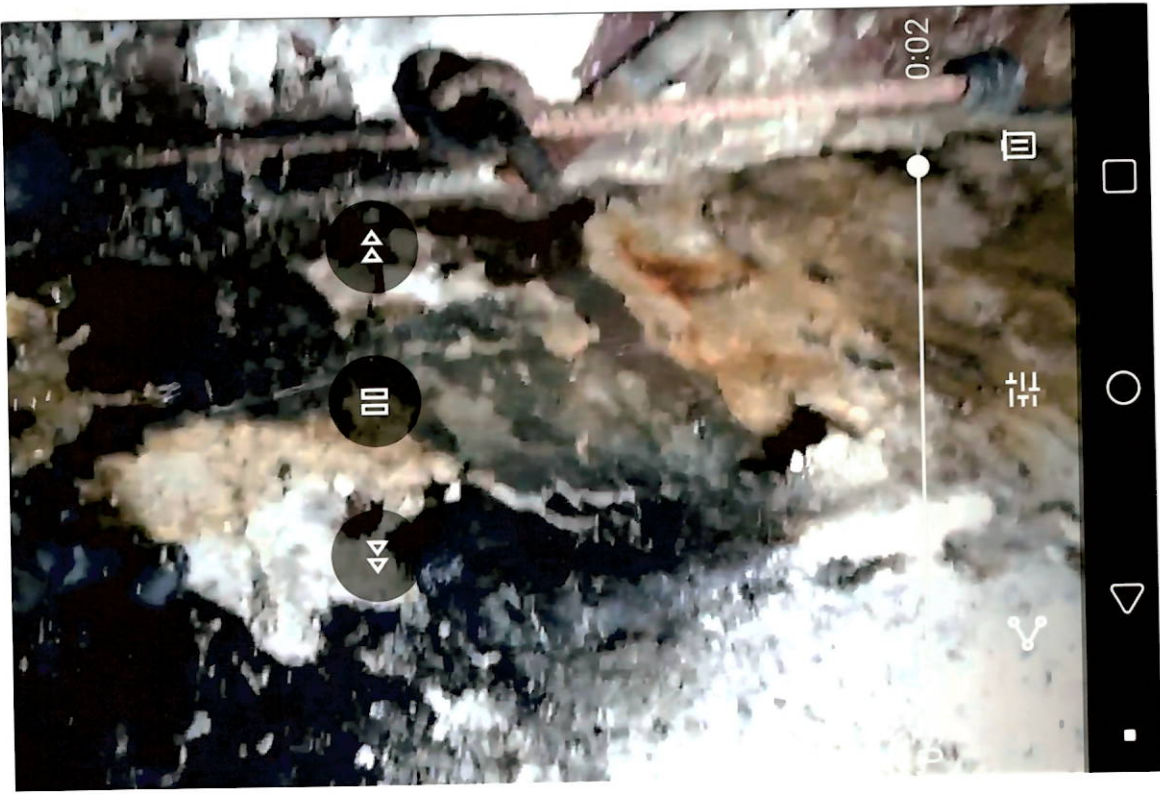
3. That Respondent's Exhibits 6 and 7 are admitted into the record without objection.

Date: September 21, 2020

/s/
Emily I. DeVoe
Administrative Law Judge



Complainant Exhibit 1



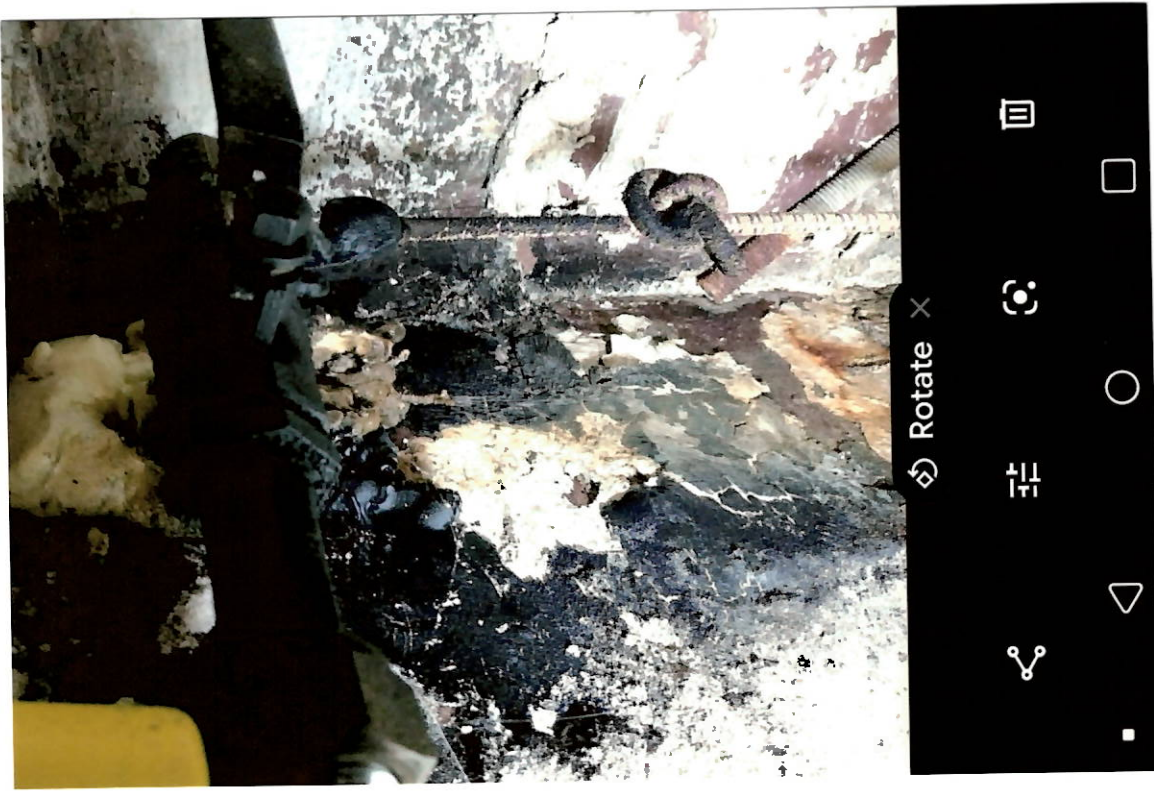
Complainant Exhibit 2



Complainant Exhibit 3



Complainant Exhibit 4



Complainant Exhibit 5

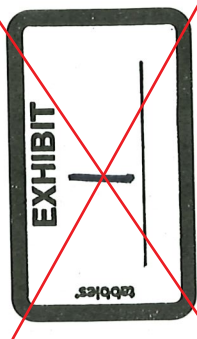
PENNSYLVANIA AMERICAN WATER ACCOUNT STATEMENT

Customer: Bonnie Clark
 Address: 902 7th Ave Elizabeth PA 15037
 Acct. No.: 210031781452

Connect Date: 9/21/2013

SVC TO	DAYS	MTR RDG	TYPE	CONS	ADC	WATER AMT	PROTECTION PLAN	DUE DATE	LPC	PAYMENT	DATE	BALANCE	COMMENTS
7/22/2020	30	1556	A	1,300	43.33	\$17.87		8/14/2020				\$17.87	
6/22/2020	35	1543	A	1,400	40.00	\$19.00		7/15/2020		\$19.00	7/6/2020	\$0.00	
5/18/2020	28	1529	A	1,200	42.86	\$16.64		6/11/2020		\$16.84	6/5/2020	\$19.00	
4/20/2020	32	1517	A	1,500	46.88	\$20.20		5/14/2020		\$20.00	5/4/2020	\$0.20	
3/19/2020	29	1502	A	1,800	62.07	\$23.62		4/14/2020		\$23.62	4/6/2020	\$0.00	
2/19/2020	28	1484	A	1,500	53.57	\$20.08		3/13/2020		\$20.08	3/5/2020	\$0.00	
1/22/2020	33	1469	A	2,000	60.61	\$25.97		2/18/2020		\$25.97	2/5/2020	\$0.00	
12/20/2019	29	1449	A	1,800	62.07	\$23.25		1/15/2020		\$23.25	1/6/2020	\$0.00	
11/21/2019	30	1431	A	1,500	50.00	\$19.77		12/17/2019		\$19.77	12/5/2019	\$0.00	
10/22/2019	32	1416	A	1,600	50.00	\$20.93		11/15/2019		\$20.93	11/4/2019	\$0.00	
9/20/2019	30	1400	A	900	30.00	\$12.65		10/16/2019		\$12.65	10/7/2019	\$0.00	
8/21/2019	33	1391	A	2,200	66.67	\$27.56		9/13/2019		\$27.56	9/5/2019	\$0.00	
7/19/2019	29	1369	A	1,700	58.62	\$21.82		8/14/2019		\$21.82	8/5/2019	\$0.00	
6/20/2019	30	1352	A	2,800	93.33	\$34.29		7/16/2019		\$34.29	7/8/2019	\$0.00	
5/21/2019	29	1324	A	1,900	65.52	\$24.01		6/13/2019		\$24.01	6/5/2019	\$0.00	
4/22/2019	33	1305	A	1,400	42.42	\$18.30		5/17/2019		\$18.30	5/6/2019	\$0.00	
3/20/2019	27	1291	A	1,400	51.85	\$18.25		4/15/2019		\$18.25	4/5/2019	\$0.00	
2/21/2019	29	1277	A	1,200	41.38	\$15.98		3/19/2019		\$15.98	3/6/2019	\$0.00	
1/23/2019	34	1265	A	1,900	55.88	\$23.95		2/19/2019		\$23.95	2/5/2019	\$0.00	
12/20/2018	29	1246	A	1,400	48.28	\$18.25		1/15/2019		\$18.25	1/25/2019	\$0.00	
11/21/2018	30	1232	A	2,400	80.00	\$29.64		12/20/2018		\$29.64	12/5/2018	\$0.00	

TYPE CODES: A - ACTUAL C - CUSTOMER R - REMOTE READ IA - INITIAL (ACTUAL) FA - FINAL (ACTUAL)
 E - ESTIMATE M - MANUAL IE - INITIAL (ESTIMATE) FE - FINAL (ESTIMATE)
 K - ADJUSTED READING S - SERVICE ORDER D - RADIO FREQUENCY IM - INITIAL (MANUAL) FM - FINAL (MANUAL)



Respondent Exhibit 6

PENNSYLVANIA AMERICAN WATER ACCOUNT STATEMENT

Customer: Bonnie Clark
 Address: 902 7th Ave Elizabeth PA 15037
 Acct. No.: 210031781452

SVC TO	DAYS	MTR RDG	TYPE	CONS	ADC	WATER AMT	PROTECTION PLAN	DUE DATE	LPC	PAYMENT	DATE	BALANCE	COMMENTS
10/22/2018	28	1208	A	3,300	117.86	\$39.89		11/14/2018		\$44.26	11/5/2018	\$0.00	
												\$44.26	
9/24/2018	34	1175	A	4,100	120.59	\$49.00		10/25/2018		\$44.63	10/5/2018	\$4.37	
												\$49.00	
8/21/2018	29	1134	A	3,800	131.03	\$44.63		9/13/2018		\$44.63	9/4/2018	\$0.00	
												\$44.63	
7/23/2018	32	1096	A	3,900	121.88	\$45.77		8/16/2018		\$45.77	8/6/2018	\$0.00	
												\$45.77	
6/21/2018	31	1057	A	3,600	116.13	\$46.57		7/17/2018		\$46.57	7/6/2018	\$0.00	
												\$46.57	
5/21/2018	31	1021	A	3,400	109.68	\$44.12		6/14/2018		\$44.12	6/4/2018	\$0.00	
												\$44.12	
4/20/2018	31	987	A	3,100	100.00	\$40.45		5/15/2018		\$40.45	4/5/2018	\$0.00	
												\$40.45	
3/20/2018	27	956	A	1,700	62.96	\$23.25		4/13/2018		\$23.25	4/5/2018	\$0.00	
												\$23.25	
2/21/2018	29	939	A	2,400	82.76	\$31.80		3/16/2018		\$31.80	3/5/2018	\$0.00	
												\$31.80	
1/23/2018	33	915	A	4,100	124.24	\$50.16		2/15/2018		\$50.16	2/7/2018	\$0.00	
												\$50.16	
12/21/2017	30	874	A	3,600	120.00	\$43.30		1/16/2018		\$43.30	1/5/2018	\$0.00	
												\$43.30	
11/21/2017	32	838	A	1,900	59.38	\$24.80		12/14/2017		\$24.80	12/4/2017	\$0.00	
												\$24.80	
10/20/2017	28	819	A	1,500	53.57	\$20.44		11/14/2017		\$20.44	11/6/2017	\$0.00	
												\$20.44	
9/22/2017	32	804	A	1,500	46.88	\$20.44		10/17/2017		\$20.44	10/5/2017	\$0.00	
												\$20.44	
8/21/2017	28	789	A	2,100	75.00	\$26.97		9/13/2017		\$26.97	9/5/2017	\$0.00	
												\$26.97	
7/24/2017	33	768	A	2,000	60.61	\$25.88		8/16/2017		\$25.88	8/7/2017	\$0.00	
												\$25.88	
6/21/2017	30	748	A	1,800	60.00	\$23.70		7/17/2017		\$23.70	7/6/2017	\$0.00	
												\$23.70	
5/22/2017	28	730	A	1,100	39.29	\$16.09		6/14/2017		\$16.09	6/5/2017	\$0.00	
												\$16.09	
4/24/2017	34	719	A	1,400	41.18	\$19.35		5/18/2017		\$19.35	5/5/2017	\$0.00	
												\$19.35	
3/21/2017	28	705	A	1,900	67.86	\$24.80		4/13/2017		\$24.80	4/5/2017	\$0.00	
												\$24.80	
										\$30.00	3/6/2017	-\$7.38	

TYPE CODES: A - ACTUAL C - CUSTOMER R - REMOTE READ IA - INITIAL (ACTUAL) FA - FINAL (ACTUAL)
 E - ESTIMATE M - MANUAL S - SERVICE ORDER IE - INITIAL (ESTIMATE) FE - FINAL (ESTIMATE)
 K - ADJUSTED READING D - RADIO FREQUENCY IM - INITIAL (MANUAL) FM - FINAL (MANUAL)

Ms Bonnie Clark / 210031781452
902 7th Ave, Elizabeth, PA

[Open PUC Complaint / Dispute](#)
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Hold Retrieve Hang Up Transfer Warm Transfer Consult Conference Toggle DTMF Pad End

Ready Not Ready

Individual Account: Ms Bonnie Clark ELIZABETH PA 15037-1437

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Business Partner Details Edit

General Data

Main Address and Communication Data

ID: 1102991614
Title/ Suffix: Ms
First/ Middle/ Last Name: Bonnie L Clark
Date of Birth/ Deceased Date:
Correspondence lang.: EN English
Marital Status/ Gender: Unknown
PIN:
Emergency Telephone/ Extension:

Care of:
House Number/Street/Supplement: 203 6Th Ave
City/Zip Code: Elizabeth 15037-1437
Country: US USA
PO Box/PMB:
Region: PA Pennsylvania
Tax Jurisdiction Code: USPA1503714370
Phone/Extension: US 412-628-7474
Fax/Extension: US
E-Mail: blclark7474@yahoo.com
Website:
Print Format:

Notes

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Contract Account Details Display Confirmed

A...	Contract Account No.	Description	Contract Status	Notification Type	Mailing Address
	210031781452	Clark, Bonnie L		Email	Bonnie Clark / 902 7Th Ave / Elizabeth PA 15037-1229

Relationships

Address History New History Data

Actions	Address	Phone/Ext.	Mobile	E-Mail
	203 6Th Ave / Elizabeth PA 15037-1437	+1 (412)6287474		blclark7474@yahoo.com
	902 7Th Ave / Elizabeth PA 15037-1229	+1 (412)6287474		blclark7474@yahoo.com
	902 7Th Ave / Elizabeth PA 15037-1229			

Respondent Exhibit 7



C-2020-3018789 - CAROLYN GUMPHER V. PENNSYLVANIA-AMERICAN WATER COMPANY

Revised 07/29/20

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