

Docket No.: F-2020-3020361

Hearing Date: September 2, 2020

Complainant Exhibit:

P-1 Affidavit

Respondent Exhibits:

6 Statement of Account - PPL/Richie-000019

7 Account Contact History for 462 Carlton Avenue, Account No.: 630004705

8 Statement of Account - PPL Richie 000023

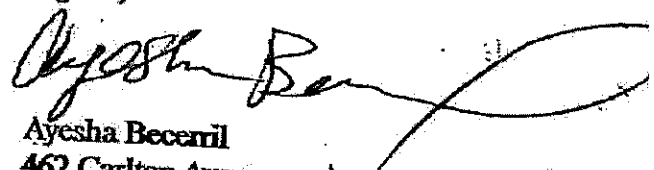
9 Account Contact History for 462 Carlton Avenue, Account No.: 6320047163

3 Account Activity Statement

Affidavit

I, Ayesha Becerril do hereby attest that I take full responsibility for my entire unpaid balance of the electric bill for my first floor apartment, located at 462 Carlton Avenue, Bethlehem, PA 18015 in Northampton County. I will make arrangements with PPL to pay the unpaid balance.

Signed,



Ayesha Becerril  
462 Carlton Avenue  
Bethlehem, PA 18015

*Sworn to me this the  
5<sup>th</sup> of Sept 2018  
Robert S Gombosi*

**COMMONWEALTH OF PENNSYLVANIA**  
Notarial Seal  
Robert S Gombosi, Notary Public  
City of Bethlehem, Northampton County  
My Commission Expires August 24, 2022

tabbies  
**EXHIBIT**  
P-1

**EXHIBIT**  
09/02/20 Exp1 F-2020-3020361

\*\*\* Account Information \*\*\*

\*\*\* Current Account Status \*\*\*

Account Number: 100-47196  
 Mail To: SAMI RICHIE  
 5301 ROUTE 378  
 BETHLEHEM PA 18015  
 Requested By: 41 RICHIE  
 (3) 733-6002 Extension:

Payment Agreement  
 Installment: \$0.00 Balance: \$0.00  
 Budget Bill Amortization  
 Installment: \$0.00 Balance: \$0.00  
 Current Rate: RS

DATE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/ TYPE	DAYS USED	KWH	BILLED KW
05/2019	Transfer Debit		\$6.29								
05/2019	Transfer Debit		\$2803.55								
-----											
13/2019	ELECTRIC SERVICE		\$51.17								
13/2019	Regular Bill	09/03	\$2861.01				0000/0221	000000	18	323	
-----											
29/2019	Payment		\$-51.17								
-----											
04/2020	Charge Off		\$-51.17								
04/2020	Charge Off		\$-2758.67								

**EXHIBIT**  
08/02/20 Ex3 F-2020-3020361

\*\*\* Account Information \*\*\*

\*\*\* Current Account Status \*\*\*

Account Number:  
000-47005

Mail To:  
SAMI RICHIE  
5301 ROUTE 378  
BETHLEHEM PA 18015

Payment Agreement  
Installment: \$0.00 Balance: \$0.00

Requested By:  
MI RICHIE  
33)733-6002 Extension:

Budget Bill Amortization  
Installment: \$0.00 Balance: \$0.00

Current Rate: GSI



FE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLE KW
/29/2016	ELECTRIC SERVICE		\$23.84								
/29/2016	Regular Bill	09/14	\$23.84				0000/0382	01081A	31		
/14/2016	Payment		\$-23.84								
/28/2016	ELECTRIC SERVICE		\$23.84								
/28/2016	Regular Bill	10/14	\$23.84				0020/0204	01081A	30		
/14/2016	Payment		\$-23.84								
/28/2016	ELECTRIC SERVICE		\$24.29								
/28/2016	Regular Bill	11/15	\$24.29				0277/0013	01081A	30		
/15/2016	Payment		\$-24.29								
/29/2016	ELECTRIC SERVICE		\$24.32								
/29/2016	Regular Bill	12/15	\$24.32				0610/0000	01081A	32		
/15/2016	Payment		\$-24.32								
/29/2016	ELECTRIC SERVICE		\$24.32								
/29/2016	Regular Bill	01/16	\$24.32				0900/0000	01081A	30		
/16/2017	Payment		\$-24.32								
/27/2017	ELECTRIC SERVICE		\$25.48								
/27/2017	Regular Bill	02/14	\$25.48				0881/0000	01081A	29		
/14/2017	Payment		\$-25.48								
/28/2017	ELECTRIC SERVICE		\$25.57								
/28/2017	Regular Bill	03/16	\$25.57				0877/0000	01081A	32		
/16/2017	Payment		\$-25.57								
/29/2017	ELECTRIC SERVICE		\$25.57								
/29/2017	Regular Bill	04/17	\$25.57				0805/0000	01081A	29		
/17/2017	Payment		\$-25.57								
/28/2017	ELECTRIC SERVICE		\$26.38								
/28/2017	Regular Bill	05/16	\$26.38				0309/0013	01081A	30		
/16/2017	Payment		\$-26.38								
/30/2017	ELECTRIC SERVICE		\$26.44	PPL/Richie-000019							
/30/2017	Regular Bill	06/15	\$26.44				0186/0049	01081A	32		

PPL EX  
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FE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLE KW
	/15/2017 Payment		\$-26.44								
	/28/2017 ELECTRIC SERVICE		\$26.44								
	/28/2017 Regular Bill	07/14	\$26.44				0028/0195	01081A	29		
	/14/2017 Payment		\$-26.44								
	/28/2017 ELECTRIC SERVICE		\$27.47								
	/28/2017 Regular Bill	08/15	\$27.47				0000/0326	01081A	30		
	/15/2017 Payment		\$-27.47								
	/29/2017 ELECTRIC SERVICE		\$27.53								
	/29/2017 Regular Bill	09/14	\$27.53				0004/0220	01081A	32		
	/14/2017 Payment		\$-27.53								
	/28/2017 ELECTRIC SERVICE		\$27.48								
	/28/2017 Regular Bill	10/16	\$27.48				0048/0135	01081A	30		
	/16/2017 Payment		\$-27.48								
	/27/2017 ELECTRIC SERVICE		\$28.38								
	/27/2017 Regular Bill	11/14	\$28.38				0167/0056	01081A	29		
	/14/2017 Payment		\$-28.38								
	/28/2017 ELECTRIC SERVICE		\$28.44								
	/28/2017 Regular Bill	12/14	\$28.44				0675/0000	01081A	32		
	/14/2017 Payment		\$-28.44								
	/28/2017 ELECTRIC SERVICE		\$28.53								
	/28/2017 Regular Bill	01/15	\$28.53				0944/0000	00000A	30	1	
	/15/2018 Payment		\$-28.53								
	/26/2018 ELECTRIC SERVICE		\$29.73								
	/26/2018 Regular Bill	02/13	\$29.73				1167/0000	00000A	29		
	/13/2018 Payment		\$-29.73								
	/27/2018 ELECTRIC SERVICE		\$29.86								
	/27/2018 Regular Bill	03/15	\$29.86				0915/0000	00000A	32		
	/15/2018 Payment		\$-29.86								
	/28/2018 ELECTRIC SERVICE		\$29.86								
	/28/2018 Regular Bill	04/13	\$29.86				0839/0000	00000A	29		
	/13/2018 Payment		\$-29.86								
	/27/2018 ELECTRIC SERVICE		\$30.28								
	/27/2018 Regular Bill	05/15	\$30.28				0559/0007	00000A	30		
	/11/2018 ELECTRIC SERVICE		\$14.26								
	/11/2018 Regular Bill	05/29	\$44.54	PPL/Richie-000020			0061/0029	000000	14	1	

PPL EXHIBIT 6

CE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLE KW
	/15/2018 Payment		\$-30.28								
	/29/2018 Payment		\$-14.26								

**Account Contact History**  
**Account: 6300047005 Customer Name: SAMI RICHIE**  
 From 5/30/2016 to 8/28/2020

Contact Date	Contact Type	Remarks	User
2018-05-11	Disconnect Completed		BATCH
2018-05-10	Disconnect Issued	Electric Caller SAMI RICHIE Ratepayer WantDate 05 11 2018 5301 ROUTE 378 BETHLEHEM PA 18015 Send Joint1 Letter No Customer Satis Understands Yes System CTP..I asked if cust sold prop since this is house mtr..he said no when asked what this meter serves he said a light which he is putting on tennats mtr...I exp FW but insisted on disc	SHERRY A SHAFFER
2017-12-09	Change Meter Only Issued	This order was issued for Meter Vision . OLD METER 83580204 OUT KWH 01082 OUT KW 0.0 DATE 2017-12-09 NEW METER 300556010 IN KWH 00000 IN KW 0.0 There is a pending connect at this account with a date in the past. Complete the connect and then complete the CMO.	PAM0001
2017-12-08	RF Meter Replacement	RF Meter installed at premise - 2017-12-09 - 83580204 installed	CSSDR044
2017-11-14	RF Meter Replacement	3 week Letter Sent - 2017-11-14 - 3 Week Letter Sent Mailed to 5301 ROUTE 378	CSSDR044
2017-10-27	RF Meter Replacement	Call Center Comment - 2017-11-27 - Bethlehem Operating Center Do Not Schedule Appointments Before 11 27 2017	CSSDR044
2017-10-17	RF Meter Replacement	6 week Letter Sent - 2017-10-17 - 6 Week Letter Sent Mailed to Address 5301 ROUTE 378	CSSDR044
2016-12-05	Miscellaneous	A contractor will perform a meter inspection at this premise. Meter inspections are being performed as part of the meter replacement project. The goal of these inspections is to gather some general information on customers meters which will be used to update our customer service database in advance of meter deployment.	CSSDR044
2016-08-17	Maintain Building	CORRECTED ADDR FORMAT	DONNA MARIE J SCOTCHLAS

**EXHIBIT**  
 09/02/20 Ex7 F-2020-3020361

\*\*\* Account Information \*\*\*

\*\*\* Current Account Status \*\*\*

Account Number:  
200-47163

Mail To:  
SAMI RICHIE  
5301 ROUTE 378  
BETHLEHEM PA 18015

Payment Agreement  
Installment: \$0.00 Balance: \$0.00

Requested By:  
MI RICHIE  
33)733-6002 Extension:

Budget Bill Amortization  
Installment: \$0.00 Balance: \$0.00

Current Rate: RS

DE	TRANSACTION TYPE	DUE DATE	TRANSACTION AMOUNT	BALANCE FORWARD	ACTUAL BILLED	DEFERRED BALANCE	DEG DAY H/C	RDG/TYPE	DAYS USED	KWH	BILLE KW
	/10/2018 Transfer From Non-EDP		\$2803.55								
	/28/2018 CANCELED ELECTRIC SERVICE		\$126.76								
	/28/2018 Canceled Bill	09/18	\$2930.31				0000/0540	00000A	48	797	
	/17/2018 Adjustment		\$-126.76								
	/17/2018 ELECTRIC SERVICE		\$6.29								
	/17/2018 Regular Bill	10/09	\$2809.84				0000/0053	000000	3	37	
	/10/2019 Charge Off		\$-6.29								
	/10/2019 Charge Off		\$-2803.55								
	/05/2019 Debit Uncollectible		\$2803.55								
	/05/2019 Debit Uncollectible		\$6.29								
	/05/2019 Transfer		\$-2809.84								



**Account Contact History**  
**Account: 6320047163 Customer Name: SAMI RICHIE**  
From 5/30/2016 to 8/28/2020

Contact Date	Contact Type	Remarks	User
2020-06-23	Correspondence - General	Template Name Master Utility Report Created By LUKE D COLEMAN Letter Edited No. CS Letters ID 3658350	CSLET
2020-06-23	SC - GRACE EXTENSION	Suspend Charge automatically added by CSLET	CSLET
2020-06-23	WUR Assessment	SAMI RICHIE Ratepayer. Caller's Concern Transferred Balance. Position Stated Yes. Sat No. WUR Required Yes. Provided PUC No.	LUKE D COLEMAN
2020-06-23	Miscellaneous	WATT Scanned - Dispute Work Item 2563730 Completed	LUKE D COLEMAN
2020-06-23	Credit - Outbound Call	called and sw, SAMI RICHIE in response to corespndnce disputing the act54 FW invstgn. advsd multiple times we will not be forgiving or canclng any balance owed.advsd can dispute with PUC.confirmed prior dispute was closed by puc finding he was liable for balance.cust disc call prior to asesng sat.	LUKE D COLEMAN
2020-06-23	Miscellaneous	WATT Scanned - Dispute Work Item 2563730 Created	KOFAX
2020-03-18	Miscellaneous	WATT Scanned - Act 54 Work Item 2531081 Completed	DONNA M BROWER
2019-08-08	Credit - Outbound Call	ob call to SAMI RICHIE 203-733-6002 I called someone answered and immediately hung up. I called back. Voicemail Mailbox full and unable to leave a message. If he calls back issue a new watt callback	DONNA M BROWER
2019-08-05	Continuous Transfer	THIS ACCOUNT IS CURRENTLY IN A CONTINUOUS TRANSFER RELATIONSHIP. SEE THE MAINTAIN TRANSFER HISTORY WINDOW FOR DETAILS.	SYSTEM SYSTEM
2019-03-05	Special Situation	we will not transfer the balance from the ll s account to the tenant s account. the balance was accrued under act 54 and per the law the balance needs to stay with the property owner.	KATHLEEN A KRAYER
2018-10-09	Correspondence - Collections	Final Bill Reminder	
2018-10-02	Miscellaneous	WATT Scanned - Dispute Work Item 2241988 Completed	ALICIA WATKINS
2018-10-02	Miscellaneous	WATT ID 2241988 . I also explained that Ayesha can pay him directly or the balance owed will go to collections.	ALICIA WATKINS
2018-10-02	Miscellaneous	WATT ID 2241988 I called SAMI RICHIE and explained the situation. ACT 54 states he is responsible. It is illegal for us to make the tenant responsible when f w is found. Stated he will be taking us to court. Hung up on me. Rights were sent to him when ACT 54 was created.	ALICIA WATKINS
2018-10-02	Miscellaneous	WATT ID 2241988 Received a notarized letter from Ayesha Becerril 63200-47172 that she will take responsibility for the balance on acct 63200-47163 ACT 54 . I called Sami Richie LL explained that we cannot accept any form from Ayesha.	ALICIA WATKINS
2018-09-27	Miscellaneous	WATT Scanned - Dispute Work Item 2241988 Created	KOFAX
2018-09-17	Miscellaneous	WATT Generalist - Act 54 Wiring Corrected Work Item 2231049 Completed	DONNA M BROWER
2018-09-17	Cancel/Only Service	watt 2231049 - rec d fix form will conn tenant AYESHA BECERRIL eff 7 14 18 per signed form.	DONNA M BROWER
2018-08-31	Correspondence - General	Template Name Information Request Created By Brower Donna M Letter Edited Yes. CS Letters ID 2740810	CSLET
2018-08-31	Miscellaneous	WATT Generalist - Act 54 Call Back or Request for Info Work item 2214033 Completed	DONNA M BROWER
2018-08-31	Credit - Outbound Call	OB call to Sami Richie he is not happy that he is resp for the entire balance trans from his tenant. Expl d this is the Law PPL has to follow the law. Offered to PUC many times he wanted me to email it to him I can t. I am sending COPY of FW Owner letter 63200-47163 attached to info req letter. The call ended kept saying he will see me in court.	DONNA M BROWER
2018-08-29	Correspondence - General	Template Name Fix Form Duplicate Created By Makuta Sherry Ann Letter Edited Yes. CS Letters ID 2738853	CSLET
2018-08-29	ACT 54	tried to read offer UP TO 24 month SPECIAL AGREEMENT for the transferred balance ONLY 2803.55 due to ACT 54 he kept saying that he is not resp for the bill	SHERRY ANN MAKUTA
2018-08-29	Correspondence - General	Template Name Master Utility Report Created By SHERRY ANN MAKUTA Letter Edited No. CS Letters ID 2738859	CSLET
2018-08-29	SC - GRACE EXTENSION	Suspend Charge automatically added by CSLET	CSLET
2018-08-29	WUR Assessment	SAMI RICHIE Ratepayer. Caller's Concern Transferred Balance. Position Stated Yes. Sat No. WUR Required Yes. Provided PUC No. Interested in SO Not on Phone	SHERRY ANN MAKUTA
2018-08-29	ACT 54	Caller SAMI RICHIE Ratepayer. once we rec the fix form then she can call to put in her name but if she doesnt req the bal be transf to her account the bal remains under your account he said that this amount is for two light bulbs again once we confirm Act 54 we have protocol you should look up Act 54 to see what our protocol is	SHERRY ANN MAKUTA

**EXHIBIT**  
09/02/20 EX9 F-2020-3020361

Contact Date	Contact Type	Remarks	User
2018-08-29	ACT 54	Caller SAMI RICHIE Ratepayer, he has told us many times he is not resp for this bill the tenant is adv act 54 when there is foreign wiring confirmed the whole bal under that tenant is transf to LL. we need fix form completed so Ayesha Becerril can put it in her name she would then req that your bal be transferred to her acct we will send ltr to Ayesha	SHERRY ANN MAKUTA
2018-08-29	Call Transfer	Caller SAMI RICHIE Ratepayer. R P calling to s w someone about the bal on acct stated someone was to call his back stated someone is playing game with him trans ti T25	BOBBY MYERSMADDEN
2018-08-22	ACT 54	Caller SAMI RICHIE Ratepayer. Act 54 Callback WATT issued CU NOT SAT Attempted to assess Understanding customer stated he already gave me an answer Call released	MITCHELL, DAQUAN
2018-08-22	Miscellaneous	A balance of 2 803.55 was transferred over from a tenant s account over to the owners account. I offered to setup a S A however The owner disagrees with the balance and is refusing to pay the balance. rp is stating the charges that were transferred should belong to the tenant and not him	MITCHELL, DAQUAN
2018-08-22	Miscellaneous	WATT Generalist - Act 54 Call Back or Request for Info Work Item 2214033 Created	MITCHELL, DAQUAN
2018-08-22	ACT 54	Caller SAMI RICHIE Ratepayer, he states the balance should belong to the tenant and not him. rp stated he will not pay what we are requesting him to pay rp refused to have a setup S A setup because he feels he is not responsible for the balance. Rp stated he never received a callback regarding the investigation Adv rp i would put in a call back request	MITCHELL, DAQUAN
2018-08-22	ACT 54	Caller SAMI RICHIE Ratepayer, Rp stated he was expecting a call back regarding the foreign wiring investigation. Confirmed transferred bal of 2 803.55 I adv the rp a S A would need to be arranged on behalf of the bal however Rp does not agree with the balance. Rp stated the 2 lights identified were cut of within 2 days from his last conversation and	MITCHELL, DAQUAN
2018-08-20	Billing	Caller SAMI RICHIE Ratepayer User Comments cust disagrees with invstgtr.. advsd the usage of shed and lighting is for tenant only. she stores her things in shed and lighting is for her. emaild invstgtr to contact cust.	LUKE D COLEMAN
2018-08-20	WUR Assessment	SAMI RICHIE Ratepayer. Caller s Concern Investigation into Prior Concern. Position Stated No. Investigation reqd Yes. . WUR Required No. Provided PUC No. Interested in SO HungUp	LUKE D COLEMAN
2018-08-17	Miscellaneous	WATT No Bill - Never Billed Residential Work Item 2211334 Created	CSS
2018-08-10	Correspondence - General	Template Name Foreign Wiring Confirmed - Owner Created By Brower Donna M Letter Edited Yes CS Letters ID 2713901	CSLET
2018-08-10	SC - GRACE EXTENSION	Suspend Charge automatically added by CSLET	CSLET
2018-08-10	Special Situation	Please offer UP TO 24 month SPECIAL AGREEMENT for the transferred balance ONLY 2803.55 due to ACT 54.. IF NOT TRAINED IN SETTING UP S A s TRANSFER TO BILLING	DONNA M BROWER
2018-08-10	ACT 54	Act 54 confirmed by field investigation on 07 11 2018, Transferred tenant s AYESHA BECERRIL 63200-47154 final unpaid balance of 2803.55 to owner s account SAMI RICHIE 63200-47163 . Sending FW Confirmed Owner Ltr which includes Section 1529.1 of Act 54 of 1993 PUC Rights and Property Owner s Notification Foreign Load Wiring Fixed Form	DONNA M BROWER
2018-08-09	Choice Inquiry	New Connect Privacy Release Default - OK to Release All	SYSTEM SYSTEM
2018-08-09	ACT 54	WATT 2204016 - FW Confirmed on 07 11 2018. Found BACKYARD LIGHTING AND SHED connected to this meter per field investigation by CCR DEB KOCH . Must remain in Owner s name SAMI RICHIE until corrected 9 17 18 - remv d critical contact fix form rec d watt 2231049	DONNA M BROWER
2018-08-09	Connect Completed		DONNA M BROWER
2018-08-09	Connect Questions	TYPE OF CONNECT REQUEST METERED RATEPAYER OWNS THE PROPERTY Y RATEPAYER WILL OCCUPY THE PROPERTY N NON-RESIDENTIAL USE ASSOCIATED WITH THE PROPERTY NONE TYPE OF PROPERTY RENTAL RESIDENTIAL ELECTRIC HEAT Y RESIDENTIAL USE ASSOCIATED WITH THE PROPERTY RESIDENTIAL USE WILL BE FOR THE RATEPAYERS SOLE BENEFIT	DONNA M BROWER
2018-08-09	Connect Issued	Electric WATT 2204016 - FW Confirmed on 07 11 2018. Found BACKYARD LIGHTING AND SHED connected to this meter per field investigation by CCR DEB KOCH . Must remain in Owner s name SAMI RICHIE until corrected	DONNA M BROWER