

Crystal Clear Merchant Consultants  
Curvin W. Martin

Curvin W. Marin  
Crystal Clear Merchant Consultants  
501 Shade Mountain Road  
Middleburg, Pa. 17842  
A-2012-2306196

9/25/2020

Stephen Jakab | Financial Analyst  
Pennsylvania Public Utility Commission  
Bureau of Technical Utility Services

Ref: M-2020-3015227

Petition for Reconsideration License Reinstatement

I, Curvin W. Martin DBA Crystal Clear Merchant Consultants (A-2012-2306196) respectfully request reconsideration for my license renewal. I will further list in the body of this letter and produce proof that I have performed my due diligence in 2020 the same as prior years to meet the requirements of the PUC.

As it is clearly displayed through correspondence of the insurance office that I have been working with since 2012 my bond renewal was completed on time and a copy send to PUC from that point I feel that this error was caused by COVID-19.

All normal state government offices were either closed or limited to onsite operations since March 2020. Most operations through these offices did not start reopening until after June 2020 which in return caused under staffing to properly monitor any back-up of renewal flow.

I double checked my emails and not until I receive email post-marked August 25, 2020 was I aware there was any problem with the PUC receive my bond notification.

1. Copy of correspondence from Stephen M Yeity, insurance representative. Noted: D1 – D5
2. Copy of receipt that original bond send and received by someone at PUC office.
3. Copy of shipping label (time-stamped) to PUC Noted: D4
4. Copy of email notice that has my message to your office. Noted: D6

All the information provided is correct to the best of my knowledge.

Closing statement; I feel that under the current circumstances and limited department resources all due diligent was performed on my part to meet requirement as prior years and a reconsideration to reinstate my license is respectfully requested.

If you have any questions regarding this information, please don't hesitate to contact me at (Cell) 570-847-8168 or email on file at [cwmartin@crystalclearmc.us](mailto:cwmartin@crystalclearmc.us)

Regards,  
Curvin W. Martin  
Crystal Clear Merchant Consultants

NOTED: DI

## Merchant Service Consultants

---

**From:** cwmartin@crystalclearmc.us  
**Sent:** Thursday, September 3, 2020 9:22 AM  
**To:** Merchant Service Consultants  
**Subject:** FW: Surety Bond  
**Attachments:** Q89 5160264 CURVIN W MARTIN DBA CRYSTAL CLEAR MERCHANT CONSULTANTS Continuation Certificate -EAM.pdf

---

**From:** Stephen Yeity <steve@crosskeysins.com>  
**Sent:** Wednesday, August 26, 2020 12:20 PM  
**To:** cwmartin@crystalclearmc.us  
**Subject:** Surety Bond


Curvin,  
Attached is a copy of the Bond Renewal that was issued by Erie Insurance for the 05/01/2020-2021 period. I am trying to track down where the original went at PUC offices...not sure if this was a hiccup with COVID (folks working remotely). Once I have an answer, I will let you know.  
THanks.  
Steve

**Stephen M. Yeity CPCU CIC**  
CrossKeys Insurance Inc.  
5035 Pottsville Pike  
Reading PA 19605

610-916-6190 X1005  
Fax 610-916-5921  
1-888-285-0224

**Disclaimer: This message (and any attachments) is confidential and is intended only for the addressee(s). This message may contain information that is protected by one or more legally recognized privileges. If the reader of this message is not the intended recipient, I did not intend to waive, and I do not waive, any legal privilege or the confidentiality of the message. If you receive this message in error, please notify me immediately by return e-mail and delete this message from your computer and network without saving it in any manner. The unauthorized use, dissemination, distribution, or reproduction of this message, including attachments, is prohibited and may be unlawful.**

A-2012-2306196

| SENDER: COMPLETE THIS SECTION  | COMPLETE THIS SECTION ON DELIVERY  |  |   |  |   |  |  |   |   |  |  |  |   |
|--|--|--|---|--|---|--|--|---|---|--|--|--|---|
| <ul style="list-style-type: none"><li>■ Complete items 1, 2, and 3.</li><li>■ Print your name and address on the reverse so that we can return the card to you.</li><li>■ Attach this card to the back of the mailpiece, or on the front if space permits.</li></ul> | <p>A. Signature <i>M. Naik</i> <input type="checkbox"/> Agent <input checked="" type="checkbox"/> Addressee</p> <p>B. Received by (Printed Name) <i>SEP 04 2020</i> Date of Delivery <i>SEP 05 2020</i></p>  |  |   |  |   |  |  |   |   |  |  |  |   |
| <p>1. Article Addressed to:</p> <p><i>Rosemary Chivetta<br/>Pennsylvania Public Utility Comm<br/>400 North St<br/>Harrisburg PA 17120</i></p>  <p>9590 9403 0183 5120 3966 81</p>   | <p>D. Is delivery address different from item 1? <input type="checkbox"/> Yes<br/>If YES, enter delivery address below: <input type="checkbox"/> No</p> <p>3. Service Type</p> <table border="0"><tr><td><input type="checkbox"/> Adult Signature</td><td><input type="checkbox"/> Priority Mail Express®</td></tr><tr><td><input type="checkbox"/> Adult Signature Restricted Delivery</td><td><input type="checkbox"/> Registered Mail™</td></tr><tr><td><input type="checkbox"/> Certified Mail®</td><td><input type="checkbox"/> Registered Mail Restricted Delivery</td></tr><tr><td><input type="checkbox"/> Certified Mail Restricted Delivery</td><td><input type="checkbox"/> Return Receipt for Merchandise</td></tr><tr><td><input type="checkbox"/> Collect on Delivery</td><td><input type="checkbox"/> Signature Confirmation™</td></tr><tr><td><input type="checkbox"/> Collect on Delivery Restricted Delivery</td><td><input type="checkbox"/> Signature Confirmation Restricted Delivery</td></tr></table> | <input type="checkbox"/> Adult Signature | <input type="checkbox"/> Priority Mail Express® | <input type="checkbox"/> Adult Signature Restricted Delivery | <input type="checkbox"/> Registered Mail™ | <input type="checkbox"/> Certified Mail® | <input type="checkbox"/> Registered Mail Restricted Delivery | <input type="checkbox"/> Certified Mail Restricted Delivery | <input type="checkbox"/> Return Receipt for Merchandise | <input type="checkbox"/> Collect on Delivery | <input type="checkbox"/> Signature Confirmation™ | <input type="checkbox"/> Collect on Delivery Restricted Delivery | <input type="checkbox"/> Signature Confirmation Restricted Delivery |
| <input type="checkbox"/> Adult Signature   | <input type="checkbox"/> Priority Mail Express®  |  |   |  |   |  |  |   |   |  |  |  |   |
| <input type="checkbox"/> Adult Signature Restricted Delivery   | <input type="checkbox"/> Registered Mail™  |  |   |  |   |  |  |   |   |  |  |  |   |
| <input type="checkbox"/> Certified Mail®   | <input type="checkbox"/> Registered Mail Restricted Delivery   |  |   |  |   |  |  |   |   |  |  |  |   |
| <input type="checkbox"/> Certified Mail Restricted Delivery  | <input type="checkbox"/> Return Receipt for Merchandise  |  |   |  |   |  |  |   |   |  |  |  |   |
| <input type="checkbox"/> Collect on Delivery   | <input type="checkbox"/> Signature Confirmation™   |  |   |  |   |  |  |   |   |  |  |  |   |
| <input type="checkbox"/> Collect on Delivery Restricted Delivery   | <input type="checkbox"/> Signature Confirmation Restricted Delivery  |  |   |  |   |  |  |   |   |  |  |  |   |
| <p>2. Article Number (Transfer from service label)</p> <p><i>7020 1290 0000 9338 0080</i></p>  | <p>all Restricted Delivery (over \$500)</p>  |  |   |  |   |  |  |   |   |  |  |  |   |

PS Form 3811, April 2015 PSN 7530-02-000-9053

Domestic Return Receipt



NOTED: D4

A-2012-2306196

| Product                  | Qty | Unit Price |
|--------------------------|-----|------------|
| First-Class Mail® Letter | 1   |            |
| Harrisburg, PA 17120     |     |            |
| Weight: 0 Lb 0.50 Oz     |     |            |
| Estimated Delivery Date  |     |            |
| Thursday 09/03/2020      |     |            |
| Certified                |     |            |
| USPS Certified Mail #    |     |            |
| 70201290000093380080     |     |            |
| Return Receipt           |     |            |
| USPS Return Receipt #    |     |            |
| 9590940301835120396681   |     |            |
| Affixed Postage          |     |            |
| Affixed Amount: \$0.55   |     |            |
| Total                    |     |            |
| Grand Total:             |     |            |

**Merchant Service Consultants**

---

**From:** cwmartin@crystalclearmc.us  
**Sent:** Thursday, September 3, 2020 9:22 AM  
**To:** Merchant Service Consultants  
**Subject:** FW: EGS Cancellation Final Order from the 6/18/20 Public Meeting

NOTED : D5

---

**From:** Jakab, Stephen <sjakab@pa.gov>  
**Sent:** Tuesday, August 25, 2020 2:58 PM  
**To:** cwmartin@crystalclearmc.us  
**Subject:** EGS Cancellation Final Order from the 6/18/20 Public Meeting

Good Afternoon,

You have two options for EGS license reinstatement.

- 1) File a new EGS Application with the Commission.
  - a. [http://www.puc.pa.gov/general/onlineforms/pdf/EGS\\_Lic\\_App.pdf](http://www.puc.pa.gov/general/onlineforms/pdf/EGS_Lic_App.pdf)
- 2) File a Petition for Reconsideration.
  - a. You can e-file or mail the Petition for Reconsideration
  - b. File a letter that states your wish to for reconsideration
  - c. Include proof and the reasons you think the decision to cancel should be reconsidered
  - d. Make sure you also file a signed verification with a wet signature

Thank you for your cooperation.

**Stephen Jakab | Financial Analyst**  
Pennsylvania Public Utility Commission  
Bureau of Technical Utility Services  
| [sjakab@pa.gov](mailto:sjakab@pa.gov)  
End of line...

**From:** +15708478168  
**Sent:** Tuesday, August 25, 2020 12:57 PM  
**To:** Wagner, Nathan R <[nawagner@pa.gov](mailto:nawagner@pa.gov)>  
**Subject:** Voice Mail (1 minute and 7 seconds)

Hello Nathan R curve in Martin calling her crystal clear toys and the reason I'm calling is I got an email from you in relation to my a PUC license. This is the first one I saw that says we're not up to date. I thought my my mum insurance you know the bond insurance was that was taken care of back in May. At least they told me it was taken care of. You had a copy of it. If we need something else. I would like to get that taken care of a. This is the first car respondents I had open email or an letter that I know of. So if you can give me a call back at your convenience I would appreciate it. 57084781685708478168 thank you.

You received a voice mail from [+1 570-847-8168](tel:+15708478168).



NOTED! D6

## Merchant Service Consultants

---

**From:** cwmartin@crystalclearmc.us  
**Sent:** Thursday, September 3, 2020 9:21 AM  
**To:** Merchant Service Consultants  
**Subject:** FW: [External] RE: Curvin W. Martin dba Crystal Clear Merchant Consultants

A-2012-2306196

---

**From:** Jakab, Stephen <sjakab@pa.gov>  
**Sent:** Monday, August 31, 2020 11:33 AM  
**To:** Stephen Yeity <steve@crosskeysins.com>; Mazzeo, Edward <Edward.Mazzeo@ErieInsurance.com>  
**Cc:** cwmartin@crystalclearmc.us  
**Subject:** RE: [External] RE: Curvin W. Martin dba Crystal Clear Merchant Consultants

Good Morning,

I cannot reinstate Mr. Martin's EGS license. He must file a petition for reinstatement or file a new application.

Thank you for your cooperation.

**Stephen Jakab | Financial Analyst**  
Pennsylvania Public Utility Commission  
Bureau of Technical Utility Services  
End of line...

---

**From:** Stephen Yeity <steve@crosskeysins.com>  
**Sent:** Monday, August 31, 2020 10:53 AM  
**To:** Mazzeo, Edward <Edward.Mazzeo@ErieInsurance.com>; Jakab, Stephen <sjakab@pa.gov>  
**Cc:** cwmartin@crystalclearmc.us  
**Subject:** [External] RE: Curvin W. Martin dba Crystal Clear Merchant Consultants

**ATTENTION:** This email message is from an external sender. Do not open links or attachments from unknown sources. To report suspicious email, forward the message as an attachment to [CWOPA\\_SPAM@pa.gov](mailto:CWOPA_SPAM@pa.gov).

Stephen,  
Original was previously mailed; a second copy was mail last week to your attention.

Attached is an electronic copy of the bond renewal in the meantime.

Please advise if you are able to reinstate Mr. Martin's account based on the continuance since 05/01/2012 without lapse.

Thank you.  
Steve

**Stephen M. Yeity CPCU CIC**  
CrossKeys Insurance Inc.  
5035 Pottsville Pike  
Reading PA 19605

610-916-6190 X1005  
Fax 610-916-5921  
1-888-285-0224

NOTED! D6

A-2012-2306196



**Disclaimer:** This message (and any attachments) is confidential and is intended only for the addressee(s). This message may contain information that is protected by one or more legally recognized privileges. If the reader of this message is not the intended recipient, I did not intend to waive, and I do not waive, any legal privilege or the confidentiality of the message. If you receive this message in error, please notify me immediately by return e-mail and delete this message from your computer and network without saving it in any manner. The unauthorized use, dissemination, distribution, or reproduction of this message, including attachments, is prohibited and may be unlawful.

---

**From:** Mazzeo, Edward <[Edward.Mazzeo@ErieInsurance.com](mailto:Edward.Mazzeo@ErieInsurance.com)>  
**Sent:** Monday, August 31, 2020 10:36 AM  
**To:** [sjakab@pa.gov](mailto:sjakab@pa.gov)  
**Cc:** [cwmartin@crystalclearmc.us](mailto:cwmartin@crystalclearmc.us); Stephen Yeity <[steve@crosskeysins.com](mailto:steve@crosskeysins.com)>  
**Subject:** Curvin W. Martin dba Crystal Clear Merchant Consultants

Surety Bond No. Q89 5160264  
Surety Bond Limit: \$10,000.

This Surety Bond has been in full force and effect since 5/1/2012 renewed by Continuation Certificate each year .

### Disclaimer

This message (and any attachments) is confidential and is intended only for the addressee(s). This message may contain information that is protected by one or more legally recognized privileges. If the reader of this message is not the intended recipient, I did not intend to waive, and I do not waive, any legal privilege or the confidentiality of the message. If you receive this message in error, please notify me immediately by return e-mail and delete this message from your computer and network without saving it in any manner. The unauthorized use, dissemination, distribution, or reproduction of this message, including attachments, is prohibited and may be unlawful.

§1.36 Verification.

**Verification**

---

I, Curvin Martin, hereby state that the facts above set forth are true and correct (or are true and correct to the best of my knowledge, information and belief), and that I expect to be able to prove the same at a hearing held in this matter. I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

9/25/2020

Date

Curvin Martin  
Signature