



**PHILADELPHIA GAS WORKS**

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September 25, 2020

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, PA 17120

**RE: William Cook v. PGW, Docket No. F-2020-3021740**

Dear Secretary Chiavetta:

Pursuant to 52 Pa. Code §5.24(b), the Philadelphia Gas Works certifies that the above referenced Complaint has been satisfied. PGW and the Complainant, William Cook, have discussed the issues raised in the Complaint and reached a settlement. With this discussion and settlement, the Complainant has indicated that he is satisfied with the resolution of this complaint.

**Therefore, no further Commission action is necessary.**

By copy of this letter, I am notifying the Complainant of his right to object to this settlement, in writing, to the Public Utility Commission within ten (10) days of the date of this letter.

If you need additional information about this matter, please contact me at my direct-dial number above. Thank you for your assistance.

Sincerely,

*/s/ Graciela Christlieb*

cc: William Cook