

I. BACKGROUND

- A. The hearing in the instant case was on June 29, 2020.
- B. Complainants were directed to submit termination letters from Met-Ed by July 19, 2020. Due to vision issues of both Complainants, they were only located and submitted late but accepted by the presiding officer.
- C. Complainants were to submit Objections to Respondents' Exhibits by August 14, 2020. The presiding officer has not yet issued an order on the Complainants' Objections to the Respondent's Exhibits. That deadline for submission by Complainants was met.
- D. After directing the parties to take careful notes, Complainants were directed to submit late-filed exhibits by August 14, 2020. Complainants requested an extension due to vision limitations and going through two hundred fifty eight (258) pages of Respondent's Exhibits to respond with Objections at the same time.
- E. Respondent claimed that the transcript of the hearing did not contain such permission. They also claimed that there was no permission to submit any late-filed documents then suddenly remembered later only the submission of the Complainants' Objections to Respondent's Exhibits.
- F. The presiding officer nearly copied the Respondent's argument in his Interim Order and ruled against Complainants submitting late-filed exhibits and stated that any Briefs is to be filed by September 30, 2020. It is not clear if the presiding officer or his staff actually read the transcript or just plagiarized from Respondent's submission.

II. REQUEST FOR EXTENSION OF BRIEF DEADLINE

- G. The cost of the transcripts in this case is \$1,171.50 which is prohibitive to Complainants. Access to the transcripts is necessary to correctly quote from various parts of the hearing and for due process to occur.
- H. The PUC offices are currently closed due to the Covid-19 shutdown. Complainants need at least sixty (60) or ninety (90) days to review the transcripts after visitation to the Harrisburg office of the Public Utility Commission is open to view the transcripts.
- I. During our hearing, ALJ Jeffrey A. Watson instructed us to take careful notes. When he finished and no one else was speaking, Mrs. Kramer clearly stated that we would do our best to take notes. However, due to vision issues, we would need to record the hearing as well. No one objected.
- J. Therefore, Complainants will need at least sixty (60) days or ninety (90) days and multiple trips to review the 330 pages unless we can review the transcript while listening to our audio recording of the hearing. In that case possibly thirty (30) days might be sufficient,
- K. The Covid-19 shutdown has completely closed off our access to law libraries thereby eliminating our ability to due process and legal explanation of our case against Met-Ed.
- L. On September 8, 2020, Mrs. Kramer took her laptop in for repair of a keyboard which for the past few months was typing many of the same

letter for about a third of the alphabet, and we could stand it no longer. This was causing considerable time to delete so many letters in so many words. The keyboard has been on order since that time. Instead, she is using a computer which unexpectedly shuts down. This has greatly inhibited production of a Brief as well. The keyboard is anticipated to be repaired on September 23, 2020.

- M. A left-handed Mrs. Kramer nearly or minorly broke two fingers on her left hand on September 10, 2020, which substantially limits her ability as the typist to produce Complainants' brief.

CONCLUSION

Therefore, Complainants request an extension of the Briefing schedule until sixty (60) days or ninety (90) days after they have been notified by the presiding officer's office that the Public Utility Commission's Office in Harrisburg and law libraries are open to the public.

Respectfully,

Larry R. Kramer

Ellen M. Kramer

September 21, 2020