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October 27, 2020

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
P.O. Box 3265  
Harrisburg, PA 17105-3265

**RE: Mary Heyboer v. PPL Electric Utilities Corporation**  
**Docket No: C-2020-3021569**

Dear Ms. Chiavetta:

Attached for eFiling in the above-captioned matter is an original Certificate of Satisfaction of Complaint under 52 Pa. Code § 5.24(b).

Because all legal and factual issues in this proceeding have been resolved, PPL respectfully requests that this docket be terminated.

I hereby certify that I have provided a copy of the Certificate to the Complainant in this proceeding.

Please note that this Certificate of Satisfaction was eFiled with the Commission as of the date indicated above.

Very truly yours,



GRAIG M. SCHULTZ

GMS/tb  
Enclosure

cc: Administrative Law Judge Eranda Vero (w/enc.) *via email only*  
Mary Heyboer (w/enc.)  
Dana M. Brunner (w/enc.) *via email only*  
Michelle L. Bartolomei (w/ enc.) *via email only*  
Shelbie Frederick Bayda (w/enc.) *via email only*

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BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MARY HEYBOER,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

COMPLAINT DOCKET

NO. C-2020-3021569

**CERTIFICATE OF SATISFACTION**

TO: ROSEMARY CHIAVETTA:

**AND NOW**, comes Respondent PPL Electric Utilities Corporation, by and through its counsel, Gross McGinley, LLP, and submits the instant Certificate of Satisfaction as follows:

1. Complainant is Mary Heyboer.
2. Respondent is PPL Electric Utilities Corporation (hereafter referred to as “PPL Electric”).
3. This Certificate of Satisfaction of Complaint is submitted pursuant to 52 Pa. Code § 5.24(b).

4(a) Complainant Mary Heyboer (“Complainant”) and Respondent PPL Electric Utilities Corp. (“Respondent”) agree that Respondent will finalize Complainant’s current account, number 29041-31051, and establish a new account solely in her name. Complainant and Respondent further agree that after Complainant’s new account is established and her existing balance is transferred to the new account, Respondent will apply a credit of \$1,003.18 to her balance, which will reduce the total account balance to \$4,000.00. Complainant and Respondent further agree that Complainant will begin paying her currently monthly bill, in addition to \$66.00 per month toward her arrearages, until all arrearages are paid in full.

4(b) Complainant agrees to withdraw her Complaint.

5. Respondent, PPL Electric, hereby notifies Complainant of the filing of this Certificate of Satisfaction, and that if Complainant objects or disagrees with the terms of the Certificate of Satisfaction, Complainant must notify the Commission in writing of her objection and/or disagreement within ten (10) days of the date this Certificate of Satisfaction was signed and served, or the terms of the Certificate of Satisfaction will become final and binding.

WHEREFORE, PPL Electric Utilities Corporation respectfully requests that the docket be marked closed in this matter.

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_  
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Date: October 27, 2020

BEFORE THE  
PENNSYLVANIA PUBLIC UTILITY COMMISSION

MARY HEYBOER,

Complainant,

vs.

PPL ELECTRIC UTILITIES CORPORATION,

Respondent.

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**CERTIFICATE OF SERVICE**

This is to certify that the CERTIFICATE OF SATISFACTION on behalf of PPL ELECTRIC UTILITIES CORPORATION was mailed to counsel/Complainant of record on behalf of Respondent via First Class Mail, postage prepaid, on this the 27<sup>th</sup> day of October, 2020.

MARY HEYBOER  
148 SORREL STREET  
STROUDSBURG, PA 18360

GROSS MCGINLEY, LLP



BY: \_\_\_\_\_

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