

3430 Kinter Hill Road
Edinboro, PA 16412
October 6, 2020

Re: Application for Broker Online Exchange LLC

Secretary of the PUC
400 North Street
Harrisburg, PA 17120

RECEIVED

OCT 22 2020

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Dear PUC Secretary:

With reference to the public notice published in the September 27, 2020 edition of the Erie Time-News of the intent of Broker Online Exchange LLC to offer, render or furnish Natural Gas Services as a Supplier, Aggregator, or Marketer/Broker engaged in the business of supplying natural gas services to the Commonwealth of Pennsylvania, I strongly protest the granting any of the above.

Having recently witnessed the unfair and fraudulent practices during 2020 of Ambit Energy of Plano, TX operating as an aggregator of electric services I am extremely skeptical of allowing another aggregator to enter our Commonwealth and mislead customers who are wholly satisfied with their local utility provider such as National Fuel Gas in Erie County Pennsylvania. These companies are not based locally and are not wholly invested in the best interests of their would-be clients.

My wife spent hours by telephone contacting representative(s) of the new supplier and with Penelec changing her mother's service back to Penelec. In this instance her mother's account no. had been acquired by Ambit Energy and service had been initiated without permission from her mother. In yet another occurrence door-to-door representatives of an out of state provider contacted my mother-in-law for natural gas services pretending to be personnel from National Fuel Gas. This situation also resulted in the expense of unnecessary time and anxiety to correct the unscrupulous practices of aggregators.

I reiterate my claim that permitting Broker Online Exchange LLC to offer natural gas services in the Commonwealth of Pennsylvania as a supplier, aggregator, or marketer/broker is questionable and not in the best interests of its residents. Thank you for your attention.

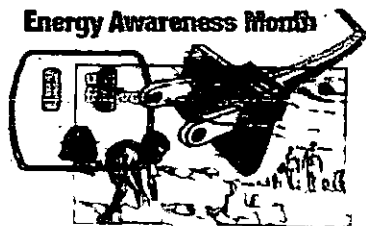
Sincerely,


Cornelius C. Burkell

Cc: Broker Online Exchange LLC

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