

DOCKET # F-2020-3021754

Hearing Date: November 18, 2020

PGW Exhibit – 1- Contacts for Account

PGW Exhibit – 2- Correspondence

PGW Exhibit – 3- Statement of Account

PGW Exhibit – 4- BCS Decisions

Account: 0009 0218 8412

Griggs, Leslie A

- Transaction History
- Full Comments

Date	Type	Comment	Person
11/09/2020	PYM W	Pending Pay Amount: 19.23 Authorization Code: 861722 Credit Card Number: *****8978	Griggs, Leslie A
10/04/2020	PYM W	Pending Pay Amount: 18.54 Authorization Code: 014503 Credit Card Number: *****9010	Griggs, Leslie A
10/01/2020	SERV	The customer, GRIGGS, LESLIE A, was called on 09/30/2020 at 14:15 with a result of C3 (LEFT MESSAGE ON MACHINE) regarding 7120 LAWNDAL E AVE where PGW needs to gain access to perform a complete safety check of our service line, piping and equipment, which needs to be done at least once every 3 years in accordance with U.S. Department of Transportation Regulation CFR 192.465, 192.481, & 192.723. Please schedule the appropriate System Suggested Order when the customer calls in.	Griggs, Leslie A
09/29/2020	CRCL	Lien Filed; Docket#:200932457; Original Lien Amount:\$2632.36; Current Lien Amount:\$2632.36; Selection Type:Normal Selection.	Griggs, Leslie A
09/23/2020	CRU	__CRU__ --- Correspondence (letter dated 09/05/2020) has been received with regards to Docket #F-2020-3021754 from Ms. Griggs. Added to the necessary file. ---	Griggs, Leslie A
09/14/2020	CRU	__CRU__ --- Formal Investigation report for Docket #F-2020-3021754 has been sent to Legal. --	Griggs, Leslie A
09/08/2020	PYM W	Pending Pay Amount: 15.96 Authorization Code: 667341 Credit Card Number: *****8978	Griggs, Leslie A
09/03/2020	CRU	PUC Formal Complaint Docket # F2020-3021754 filed on 9/3/2020 12:00:00 AM.	Griggs, Leslie A
09/02/2020	SERV	The customer, GRIGGS, LESLIE A, was sent a letter on 01-SEP-20 through Kubra regarding 7120 LAWNDAL E AVE where PGW needs to gain access to perform a complete safety check of our service line, piping and equipment, which needs to be done atleast once every 3 years in accordance with U.S. Department of Transportation Regulation CFR 192.465, 192.481, & 192.723. Please schedule the appropriate System Suggested Order when the customer calls in.	Griggs, Leslie A
08/29/2020	CRCP	Pending Lien; Original Lien Amount: \$2664.28; Selection Type:Normal Selection.	Griggs, Leslie A
08/10/2020	PYM W	Pending Pay Amount: 15.97 Authorization Code: 459207 Credit Card Number: *****8978	Griggs, Leslie A
07/15/2020	PYM W	Pending Pay Amount: 19.85 Authorization Code: 080404 Credit Card Number: *****2901	Griggs, Leslie A
07/14/2020	CRU	Received Closing/Decision from ANGIE ZEPP of PUC/BCS regarding BCS# 3754177 on 7/14/2020 12:00:00 AM. The BCS stated the following: DECISION ISSUED: THE COMPANY ESTABLISHED YOU WERE A RESIDENT OF THE ADDRESS IN	Griggs, Leslie A

EXHIBIT PGW-1
 Witness: Griggs v. PGW
 Date: 11-18-20
 Stenographer: Karen Stevens

Change Customer Contact... Launch Related Transaction...

PGW EXHIBIT - 1
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Contacts for Account: Griggs, Leslie A

Account... 0009 0218 8412 Griggs, Leslie A Transaction History Full Comments

Date	Type	Comment	Person	Fd
07/14/2020	CRU	Received Closing/Decision from ANGIE ZEPP of PUC/BCS regarding BCS# 3754177 on 7/14/2020 12:00:00 AM. The BCS stated the following: DECISION ISSUED: THE COMPANY ESTABLISHED YOU WERE A RESIDENT OF THE ADDRESS IN ACCORDANCE WITH TITLE 52 PA.CODE ?56.35(2). THE COMPANY MAY HOLD YOU LIABLE FOR THE \$2,514.58 BALANCE. CASE DISMISSED. and .	Griggs, Leslie A	
06/18/2020	CRU	-CRU- Gave PUC update	Griggs, Leslie A	
06/04/2020	CRU	-CRU- Gave PUC update	Griggs, Leslie A	
01/16/2020	CRU	Response sent to BCS on 1/16/2020 8:28:03 AM for BCS Case Number 3754177. It is PGW's final position that Leslie Griggs successfully completed an application for gas service at 7120 Lawndale Avenue. Ms. Griggs is linked to the property per Experian, Pennsylvania state ID, and by marriage as she is the wife of Keith Griggs. Therefore, she is responsible for the outstanding balance at the property. PGW's position is in compliance with Chapter 56.35 (b) (2). Based on the cus	Griggs, Leslie A	
01/16/2020	CRU	tomers income of \$255.00, the customer appears to be eligible for CRP. The customer may apply for CRP by visiting a PGW office, via mail or online at www.pgworks.com/CRP with all required documentation. CRP agreements can only be activated at the customer's residence. However, if the customer does not wish to enroll in CRP or if it's determined that the customer's income is not CRP eligible the customer may enter in a budget agreement. The customer would have to pay a 20%	Griggs, Leslie A	
01/16/2020	CRU	down payment of \$508.04 and follow up with paying \$67.00/month (BB \$33.00 + \$34.00) for 60 months. The budget is subject to revision quarterly based on the cost of gas and the customer's usage. PGW has reviewed the documentation submitted by Ms. Griggs and has determined that they do not indicate that she is not responsible for the balance at the property. PGW maintains that the account for service was established based on Ms. Griggs request. -Report sent to PUC.	Griggs, Leslie A	
12/19/2019	CRU	PUC Complaint BCS# 3754177 filed on 12/19/2019 12:00:00 AM (CRU 787-1250) regarding BILLING DISPUTES (# 18), by Leslie Griggs	Griggs, Leslie A	
12/19/2019	DRU	Supervisor assist ---- Ms. Griggs is in the office to dispute the bal that she was linked to. The Identification she provided indicated 7120 Lawndale ave. Her experian check linked her to the property. a	Griggs, Leslie A	

Change Customer Contact... Launch Related Transaction...

PGW EXHIBIT - 1
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Contacts for Account: Griggs, Leslie A

Account... 0009 0218 8412

Griggs, Leslie A

Transaction History

Full Comments

Date	Type	Comment	Person	Fd
01/16/2020	CRU	customer's income of \$255.00, the customer appears to be eligible for CRP. The customer may apply for CRP by visiting a PGW office, via mail or online at www.pgworks.com/CRP with all required documentation. CRP agreements can only be activated at the customer's residence. However, if the customer does not wish to enroll in CRP or if it's determined that the customer's income is not CRP eligible the customer may enter in a budget agreement. The customer would have to pay a 20%	Griggs, Leslie A	
01/16/2020	CRU	down payment of \$508.04 and follow up with paying \$67.00/month (BB \$33.00 + \$34.00) for 60 months. The budget is subject to revision quarterly based on the cost of gas and the customer's usage. PGW has reviewed the documentation submitted by Ms. Griggs and has determined that they do not indicate that she is not responsible for the balance at the property. PGW maintains that the account for service was established based on Ms. Griggs request. -Report sent to PUC.	Griggs, Leslie A	
12/19/2019	CRU	PUC Complaint BCS# 3754177 filed on 12/19/2019 12:00:00 AM (CRU 787-1250) regarding BILLING DISPUTES (# 18), by Leslie Griggs	Griggs, Leslie A	
12/19/2019	DRU	Supervisor assist ---- Ms. Griggs is in the office to dispute the bal that she was linked to. The Identification she provided indicated 7120 Lawndale ave. Her experian check linked her to the property. a dispute was place on her acct # 07-7325-8680. the dispute was closed on 12/19/2019 and a letter will be sent to her property. I advised her that she can file a PUC complaint if she does not agree with the findings. COR was not satisfied and stated she would contact PUC.	Griggs, Leslie A	
12/19/2019	BILL	cor visited fido stating she never asked for service in her name, states she also refused to assume ab and informed pgw that she wanted pgw to contact puc on her behalf to dispute, upon review of custm contacts I began to explain policy, what cor can do to submit dispute re: assumed ab but cor cut me off immediately stating she was getting mad and demanded a supv, Supv ZSantiago spoke with cor from there, c/n/s	Griggs, Leslie A	
12/19/2019	SERO	Turn On (AMR) transferd service to mrs griggs per gas on policy sent letter and transferd balance from husband.	Griggs, Leslie A	
12/19/2019	SERO	in house	Griggs, Leslie A	
12/19/2019	DCW	Tran: ACCT, Account 902188412 (Customer: 444114299) added Opt out Status is: Working on Account. (Premise: 9995297696)	Griggs, Leslie A	

Change Customer Contact...

Launch Related Transaction...

Philadelphia Gas Works



800 W. Montgomery Ave., Philadelphia, PA 19122

Telephone 215-787-1288
Fax 215-684-6996

December 19, 2019

Leslie A Griggs
7120 Lawndale Street
Philadelphia, PA 19111

Re: Account Number: 0009 0218 8412

Dear Leslie A Griggs,

On December 06, 2019, a dispute was filed regarding the balance of \$2,514.58 which you would have to assume as a result of your connection to the property prior to your request for service on November 27, 2019. In your dispute, you stated you should not have to assume responsibility of the account balance for Keith Griggs because he or his estate should be responsible for his own balance. In addition, you indicated you were responsible for gas at another address so you should not be responsible for his service.

On November 27, 2019, you contacted PGW and successfully completed the application process for gas service to 7120 Lawndale Street. During this application process, a detailed credit check was completed and determined that you were associated with the property address also linked by your license. Pennsylvania Public Utility Commission regulations allow for the balance to transfer from a customer to an applicant if an applicant resided at the property for which service is requested. Since you were associated with the residence, you would have to assume the balance in order to transfer the service to your name. I have included the regulations for your convenience below.

The service at 7120 Lawndale Avenue has been established in your name under account number 09 0218 8412 as of November 26, 2019 which is the last date the meter was read. In addition, the finalized balance in Mr. Griggs name has been transferred to your new account number.

Also, the account number where you stated you had service does not coincide with dates we are holding you liable for usage at 7120 Lawndale Avenue. Your referenced account number ended on February 4, 2009.

EXHIBIT PGW-2

Witness: Griggs v. PGW

Date: 11-18-20

Stenographer: Karen Stevens

PGW EXHIBIT - 2
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Chapter 56

56.35 – Payment of outstanding balance.

(1) A public utility may require the payment of an outstanding balance or portion of an outstanding balance if the applicant resided at the property for which service is requested during the time the outstanding balance accrued and for the time the applicant resided there, not exceeding 4 years from the date of the service request. The 4-year limit does not apply if the balance included amounts that the utility was not aware of because of fraud or theft on the part of the applicant.

(2) – A public utility may establish that an applicant previously resided at a property for which residential service is requested through the use of mortgage, deed of lease information, a commercial available consumer credit reporting service or other methods approved as valid by the commission. Public utilities shall include in their tariffs filed with the Commission the methods, other than those specifically mentioned in this paragraph, used to determine the applicant's liability for any outstanding balance.

To assist you in your review of our findings, we are including the following documents:

1. A statement of account
2. PUC regulation excerpt
3. Utility Report

Please be advised as of January 03, 2020, your account will become delinquent and subject to collection action. To avoid collection activity, you can pay the bill in full or contact us to determine if you are eligible for a payment agreement.

Sincerely,

O. Santana
Dispute Resolution Unit



Additional information regarding the content in this letter can be obtained by calling or writing us at:

P.O. Box 3500, Philadelphia, PA 19122, Telephone #: 215-787-1288

Payments can be made by phone at 215-235-1000, online at www.pgworks.com, by mail to P.O. Box 11700, Newark, NJ 07101 or at any of our (6) convenient Customer Service Centers or any authorized payment center. Information regarding our Customer Service Centers and authorized payment centers is available upon request.

If you do not agree with this report, you may file an informal complaint with the Pennsylvania **Public Utility Commission** to ensure preservation of your rights.

You can file an informal complaint at the following:

Telephone #: 1-800-692-7380

or

P.O. Box 3265, Harrisburg, Pa 17105-3265

or

<http://www.puc.state.pa.us>

When you file an informal complaint, the Public Utility Commission will need to know the following:

1. The name of the ratepayer (your name).
2. Your mailing address and, if different, the address at which service is provided.
3. Your account number.
4. The name of the utility with which you have the dispute.
5. A brief statement of the dispute.
6. Whether the utility has investigated and reported to you on the matter being disputed.
7. Whether the dispute has been subject of the previous complaint filed with the Commission.
8. The date, if any, of proposed termination.
9. What you would like the Commission to do.

Specific Service Agreement Statement of Account SA- 7462898312

Customer Name	LESLE GRIGGS	From Date	12/1/2019	To Date	11/10/2020
Service Address	7120 LAWRENDALE AVE PHIL, PA 191114006	Account Number	902188412	S A Number	7462898312
		Meter	1947319	Rate/Class	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
12/19/2019	XFER									\$2,514.58	\$2,514.58	\$2,514.58
12/31/2019	BILL	50	R	31	8	0.26	808		1/27/2020	\$25.60	\$2,540.18	\$2,540.18
1/31/2020	BILL	55	R	33	5	0.15	830		2/26/2020	\$21.56	\$2,561.74	\$2,561.74
3/3/2020	BILL	60	R	30	5	0.17	720		3/26/2020	\$21.56	\$2,583.30	\$2,583.30
3/31/2020	BILL	65	R	28	5	0.18	465		4/24/2020	\$21.25	\$2,604.55	\$2,604.55
4/30/2020	BILL	70	R	32	5	0.16	450		5/26/2020	\$21.24	\$2,625.79	\$2,625.79
5/30/2020	BILL	76	R	30	6	0.2	176		6/23/2020	\$22.53	\$2,648.32	\$2,648.32
6/30/2020	BILL	80	R	29	4	0.14	3		7/24/2020	\$19.85	\$2,668.17	\$2,668.17
7/15/2020	PAY							Debit Card		(\$19.85)	\$2,648.32	\$2,648.32
7/30/2020	BILL	81	R	32	1	0.03	0		8/21/2020	\$15.97	\$2,664.29	\$2,664.29
8/10/2020	PAY							Debit Card		(\$15.97)	\$2,648.32	\$2,648.32
8/28/2020	BILL	82	R	29	1	0.03	0		9/22/2020	\$15.96	\$2,664.28	\$2,664.28
9/8/2020	PAY							Debit Card		(\$15.96)	\$2,648.32	\$2,648.32
9/29/2020	BILL	85	R	33	3	0.09	36		10/22/2020	\$18.54	\$2,666.86	\$2,666.86
10/4/2020	PAY							Credit Card		(\$18.54)	\$2,648.32	\$2,648.32
10/29/2020	BILL	88	R	29	3	0.1	120		11/24/2020	\$19.23	\$2,667.55	\$2,667.55

EXHIBIT PGW-3
 Witness: Griggs v. PGW
 Date: 11-18-20
 Stenographer: Karen Stevens

Specific Service Agreement Statement of Account SA- 8656561850

PGW EXHIBIT - 3
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Customer Name	KEITH GRIGGS	From Date	1/1/2016	To Date	11/10/2020
Service Address	7120 LAWNDALE AVE PHIL, PA 191114006	Account Number	828020484	S A Number	8656561850
		Meter	1947319	Rate/Class	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
1/11/2016	PAY							Debit Card		(\$136.00)	(\$0.08)	(\$0.08)
1/28/2016	BILL	9207	R	35	52	1.49	926		2/23/2016	\$77.87	\$77.79	\$77.79
2/27/2016	LPC									\$1.16	\$78.95	\$78.95
2/27/2016	BILL	9263	R	29	56	1.93	788		3/22/2016	\$81.93	\$160.88	\$160.88
3/28/2016	LPC									\$2.39	\$163.27	\$163.27
3/28/2016	BILL	9288	R	28	25	0.89	445		4/20/2016	\$48.36	\$211.63	\$211.63
4/26/2016	LPC									\$3.12	\$214.75	\$214.75
4/26/2016	BILL	9300	R	32	12	0.38	343		5/19/2016	\$27.81	\$242.56	\$242.56
5/25/2016	LPC									\$3.53	\$246.09	\$246.09
5/25/2016	BILL	9309	R	29	9	0.31	196		6/20/2016	\$23.22	\$269.31	\$269.31
6/25/2016	LPC									\$3.88	\$273.19	\$273.19
6/25/2016	BILL	9315	R	30	6	0.2	0		7/20/2016	\$20.01	\$293.20	\$293.20
7/27/2016	LPC									\$4.18	\$297.38	\$297.38
7/27/2016	BILL	9319	R	32	4	0.12	0		8/18/2016	\$17.63	\$315.01	\$315.01
8/24/2016	LPC									\$4.45	\$319.46	\$319.46
8/24/2016	BILL	9323	R	29	4	0.14	0		9/19/2016	\$17.63	\$337.09	\$337.09
9/26/2016	LPC									\$4.71	\$341.80	\$341.80
9/26/2016	BILL	9333	R	31	10	0.32	0		10/19/2016	\$25.56	\$367.36	\$367.36
10/25/2016	LPC									\$5.09	\$372.45	\$372.45
10/25/2016	BILL	9338	R	31	5	0.16	103		11/18/2016	\$19.83	\$392.28	\$392.28
11/25/2016	LPC									\$5.39	\$397.67	\$397.67
11/25/2016	BILL	9357	R	30	19	0.63	412		12/20/2016	\$38.93	\$436.60	\$436.60
12/28/2016	LPC									\$5.98	\$442.58	\$442.58
12/28/2016	BILL	9394	R	34	37	1.09	812		1/23/2017	\$62.01	\$504.59	\$504.59
1/31/2017	LPC									\$6.91	\$511.50	\$511.50
1/31/2017	BILL	9420	R	31	26	0.84	805		2/24/2017	\$49.23	\$560.73	\$560.73
3/1/2017	LPC									\$7.64	\$568.37	\$568.37

Transaction Date	Transaction Type	Reading	Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
3/1/2017	BILL	9461	R	31	41	1.32	684		3/24/2017	\$73.61	\$641.98	\$641.98
3/28/2017	LPC									\$8.75	\$650.73	\$650.73
3/28/2017	BILL	9502	R	28	41	1.46	648		4/21/2017	\$69.28	\$720.01	\$720.01
4/27/2017	LPC									\$9.79	\$729.80	\$729.80
4/27/2017	BILL	9515	R	30	13	0.43	264		5/22/2017	\$33.14	\$762.94	\$762.94
5/25/2017	LPC									\$10.28	\$773.22	\$773.22
5/25/2017	BILL	9525	R	28	10	0.36	110		6/20/2017	\$27.25	\$800.47	\$800.47
6/27/2017	LPC									\$10.69	\$811.16	\$811.16
6/27/2017	BILL	9530	R	30	5	0.17	20		7/20/2017	\$19.72	\$830.88	\$830.88
7/26/2017	LPC									\$10.99	\$841.87	\$841.87
7/26/2017	BILL	9535	R	32	5	0.16	0		8/18/2017	\$19.75	\$861.62	\$861.62
8/25/2017	LPC									\$11.29	\$872.91	\$872.91
8/25/2017	BILL	9540	R	29	5	0.17	0		9/20/2017	\$19.75	\$892.66	\$892.66
9/26/2017	LPC									\$11.58	\$904.24	\$904.24
9/26/2017	BILL	9545	R	33	5	0.15	7		10/19/2017	\$19.55	\$923.79	\$923.79
10/25/2017	LPC									\$11.87	\$935.66	\$935.66
10/25/2017	BILL	9549	R	29	4	0.14	50		11/20/2017	\$18.19	\$953.85	\$953.85
11/28/2017	LPC									\$12.15	\$966.00	\$966.00
11/28/2017	BILL	9578	R	31	29	0.94	475		12/20/2017	\$50.43	\$1,016.43	\$1,016.43
12/28/2017	LPC									\$12.90	\$1,029.33	\$1,029.33
12/28/2017	BILL	9642	R	33	64	1.94	809		1/24/2018	\$104.13	\$1,133.46	\$1,133.46
1/30/2018	LPC									\$14.47	\$1,147.93	\$1,147.93
1/30/2018	BILL	9695	R	33	53	1.61	1104		2/23/2018	\$88.14	\$1,236.07	\$1,236.07
3/1/2018	LPC									\$15.79	\$1,251.86	\$1,251.86
3/1/2018	BILL	9720	R	29	25	0.86	700		3/23/2018	\$53.26	\$1,305.12	\$1,305.12
3/29/2018	LPC									\$16.59	\$1,321.71	\$1,321.71
3/29/2018	BILL	9780	R	28	60	2.14	727		4/24/2018	\$90.79	\$1,412.50	\$1,412.50
4/28/2018	LPC									\$17.95	\$1,430.45	\$1,430.45
4/28/2018	BILL	9802	R	30	22	0.73	450		5/22/2018	\$42.41	\$1,472.86	\$1,472.86
5/30/2018	LPC									\$18.59	\$1,491.45	\$1,491.45
5/30/2018	BILL	9808	R	29	6	0.21	75		6/22/2018	\$23.66	\$1,515.11	\$1,515.11
6/27/2018	LPC									\$18.94	\$1,534.05	\$1,534.05
6/27/2018	BILL	9814	R	32	6	0.19	8		7/23/2018	\$22.92	\$1,556.97	\$1,556.97
7/28/2018	LPC									\$19.28	\$1,576.25	\$1,576.25
7/28/2018	BILL	9819	R	30	5	0.17	0		8/21/2018	\$21.59	\$1,597.84	\$1,597.84

PGW EXHIBIT - 3
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Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
8/28/2018	LPC	9824	R	29	5	0.17	0		9/21/2018	\$19.61	\$1,617.45	\$1,617.45
8/28/2018	BILL	9824	R	29	5	0.17	0		9/21/2018	\$21.59	\$1,639.04	\$1,639.04
9/27/2018	LPC	9836	R	33	12	0.36	12		10/22/2018	\$19.93	\$1,658.97	\$1,658.97
9/27/2018	BILL	9836	R	33	12	0.36	12		10/22/2018	\$30.86	\$1,689.83	\$1,689.83
10/26/2018	LPC	9850	R	29	14	0.48	168		11/21/2018	\$20.39	\$1,710.22	\$1,710.22
10/26/2018	BILL	9850	R	29	14	0.48	168		11/21/2018	\$33.12	\$1,743.34	\$1,743.34
11/29/2018	LPC	9877	R	33	27	0.82	645		12/26/2018	\$20.89	\$1,764.23	\$1,764.23
11/29/2018	BILL	9877	R	33	27	0.82	645		12/26/2018	\$47.64	\$1,811.87	\$1,811.87
12/28/2018	LPC	9894	R	30	17	0.57	753		1/24/2019	\$21.61	\$1,833.48	\$1,833.48
12/28/2018	BILL	9894	R	30	17	0.57	753		1/24/2019	\$37.51	\$1,870.99	\$1,870.99
1/30/2019	LPC	9919	R	33	25	0.76	957		2/25/2019	\$22.17	\$1,893.16	\$1,893.16
1/30/2019	BILL	9919	R	33	25	0.76	957		2/25/2019	\$49.04	\$1,942.20	\$1,942.20
2/28/2019	LPC	9943	R	29	24	0.83	843		3/25/2019	\$22.90	\$1,965.10	\$1,965.10
2/28/2019	BILL	9943	R	29	24	0.83	843		3/25/2019	\$47.05	\$2,012.15	\$2,012.15
3/29/2019	LPC	9956	R	28	13	0.46	667		4/24/2019	\$23.61	\$2,035.76	\$2,035.76
3/29/2019	BILL	9956	R	28	13	0.46	667		4/24/2019	\$32.98	\$2,068.74	\$2,068.74
4/30/2019	LPC	9966	R	30	10	0.33	212		5/23/2019	\$24.10	\$2,092.84	\$2,092.84
4/30/2019	BILL	9966	R	30	10	0.33	212		5/23/2019	\$31.20	\$2,124.04	\$2,124.04
5/30/2019	LPC	9975	R	32	9	0.28	102		6/21/2019	\$24.57	\$2,148.61	\$2,148.61
5/30/2019	BILL	9975	R	32	9	0.28	102		6/21/2019	\$28.19	\$2,176.80	\$2,176.80
6/28/2019	LPC	9993	R	29	18	0.62	3		7/24/2019	\$25.00	\$2,201.80	\$2,201.80
6/28/2019	BILL	9993	R	29	18	0.62	3		7/24/2019	\$38.80	\$2,240.60	\$2,240.60
7/30/2019	LPC	9997	R	30	4	0.13	0		8/22/2019	\$25.58	\$2,266.18	\$2,266.18
7/30/2019	BILL	9997	R	30	4	0.13	0		8/22/2019	\$20.12	\$2,286.30	\$2,286.30
8/28/2019	LPC	0	R	31	3	0.1	0		9/20/2019	\$25.88	\$2,312.18	\$2,312.18
8/28/2019	BILL	0	R	31	3	0.1	0		9/20/2019	\$18.77	\$2,330.95	\$2,330.95
9/28/2019	LPC	7	R	31	7	0.23	2		10/22/2019	\$26.16	\$2,357.11	\$2,357.11
9/28/2019	BILL	7	R	31	7	0.23	2		10/22/2019	\$24.30	\$2,381.41	\$2,381.41
10/29/2019	LPC	30	R	29	23	0.79	130		11/22/2019	\$26.53	\$2,407.94	\$2,407.94
10/29/2019	BILL	30	R	29	23	0.79	130		11/22/2019	\$48.91	\$2,456.85	\$2,456.85
11/28/2019	LPC	42	R	32	12	0.38	578		12/23/2019	\$27.26	\$2,484.11	\$2,484.11
11/28/2019	BILL	42	R	32	12	0.38	578		12/23/2019	\$30.47	\$2,514.58	\$2,514.58
12/19/2019	XFER									(\$2,514.58)	\$0.00	\$0.00
12/21/2019	CANB									(\$30.47)	(\$30.47)	(\$30.47)
12/21/2019	AUTO CN									\$0.00	(\$30.47)	(\$30.47)

Transaction Date	Transaction Type	Reading	Read Code	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
12/21/2019	LPCWVE									(\$27.26)	(\$57.73)	(\$57.73)
12/21/2019	BILL	42	R	32	12	0.38	578		1/17/2020	\$30.47	(\$27.26)	(\$27.26)
12/21/2019	FBIREF									\$27.26	\$0.00	\$0.00

PHILADELPHIA GAS WORKS

PUC

Closing XML

Case Number: 3754177
Company Name: PGW (PHILA. GAS WORKS (NGDC))
Company Code: 0766
Company Type: GAS TRANSPORTER
Customer First Name: LESLIE
Customer Middle Initial:
Customer Last Name: GRIGGS
Account Number: 902188412
Service Address 1: 7120 LAWNSDALE AVENUE
Service Address 2:
Service City: PHILADELPHIA
Service State: PA
Service Zip 5: 19111
Service Zip 4:
Decision Issue: Y
Oral Written: W
Violation: NO
Chapter:
Section Rule:
Total Balance: 2648.32
Date Closed: 2020-07-14
Resolution: DECISION ISSUED: THE COMPANY ESTABLISHED YOU WERE A RESIDENT OF THE ADDRESS IN ACCORDANCE WITH TITLE 52 PA. CODE §56.35(2). THE COMPANY MAY HOLD YOU LIABLE FOR THE \$2,514.58 BALANCE. CASE DISMISSED.
Balance Date: 2020-01-16
Service Restored Pay: 0.00
Service Continue Amount: 0.00
Service Continue Date:
Terms:
Special Budget Amount: 0.00
Regular Budget Amount: 33.00
Arrears Payment Plus: 0.00
FinalMonthlyPayment: 0.00
CurrentMonthlyPayment: 0.00
EndMonthlyPayment: 0.00
LetterDescription:
HeadDate: 2020-07-09
Paragraph:
Bill Date:
Reconnect Amount: 0
Pay Amount: 0.00

EXHIBIT PGW-4

Witness: Griggs v. PGW

Date: 11-18-20

Stenographer: Karen Stevens

PGW EXHIBIT - 4PAGE 1 OF 2

BCS Investigator First Name: ANGIE
BCS Investigator Last Name: ZEPP
Number Of Time Send: 1
Number Of Time Faxed: 0
PUC Fax: 7177876641

PGW EXHIBIT - 4
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