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| PUC logo | COMMONWEALTH OF PENNSYLVANIAPENNSYLVANIA PUBLIC UTILITY COMMISSION400 NORTH STREET, HARRISBURG, PA 17120 | **IN REPLY PLEASE REFER TO OUR FILE** |

December 10, 2020

Docket No. A-2020-3022974

Utility Code: 1223614

**CERTIFIED**

DEBORAH LIEBEL PRESIDENT

PROTOCALL COMMUNICATIONS INC

204 MAIN STREET

LAUREL MD 20707

RE: Natural Gas Supplier License Application

Dear Ms. Liebel:

On November 23, 2020, the Public Utility Commission accepted Protocall Communications Inc.’s application for a Natural Gas Supplier license. The application was incomplete. In order for us to complete our analysis of your application, the Energy Industry Group requires answers to the attached question(s).

Please be advised that you are directed to forward the requested information to the Commission within **30** days of receipt of this letter. Failure to respond may result in the application being denied. As well, if Protocall Communications Inc. has decided to withdraw its application, please reply notifying the Commission of such a decision.

Please forward the information to the Secretary of the Commission at the address listed below. When submitting documents, all documents requiring notary stamps must have original signatures. Please note that some responses may be e-filed to your case, <http://www.puc.pa.gov/efiling/default.aspx>. A list of document types allowed to be e-filed can be found at <http://www.puc.pa.gov/efiling/DocTypes.aspx>.

Rosemary Chiavetta, Secretary

Pennsylvania Public Utility Commission

400 North Street

Harrisburg, PA 17120

**Your answers should be verified per 52 Pa Code § 1.36.** Accordingly, you must provide the following statement with your responses:

I, \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, hereby state that the facts above set forth are true and correct to the best of my knowledge, information and belief, and that I expect to be able to prove the same at a hearing held in this matter.  I understand that the statements herein are made subject to the penalties of 18 Pa. C.S. § 4904 (relating to unsworn falsification to authorities).

The blank should be filled in with the name of the appropriate company representative, and the signature of that representative should follow the statement.

In addition, to expedite completion of the application, please also e-mail the information to Jeff McCracken at jmccracken@pa.gov. Please direct any questions to Jeff McCracken, Bureau of Technical Utility Services, at jmccracken@pa.gov (preferred) or (717) 783-6163.

 Sincerely,

 Rosemary Chiavetta

 Secretary

Enclosure

Docket No. A-2020-3022974

Protocall Communications Inc.

Data Requests

1. Reference Application, Section 1.b, Registered Agent – Applicant failed to provide a telephone number for its Registered Agent. Please provide an updated application page with the appropriate corrections.

2. Reference Application, Section 5.c, Customer/Regulatory/Prosecutory Actions – Applicant failed to list its cases from the Maryland Trial and/or Appellate courts. Applicant also failed to list its case concerning the U.S. Equal Employment Opportunity Commission, Civil Action No. 8:18-cv-02535. Please file an updated application page with the requested information.

3. Reference Application, Section 8.a, Technical Fitness – Applicant failed to provide a license for each state in which it is licensed to operate in the electric and/or natural gas industries. Please provide the missing documentation.