



Complainant's Exhibit 1  
C-2020-3022102 12/1/20 JK









PENNSYLVANIA PUBLIC UTILITY COMMISSION

Formal Complaint

Filing this form begins a legal proceeding and you will be a party to the case. If you do not wish to be a party to the case, consider filing an Informal Complaint.

To complete this form, please type or print legibly in ink.

1. Customer (Complainant) Information

Provide your name, mailing address, county, telephone number(s), e-mail address and utility account number. It is your responsibility to update the Commission with any changes to your address and to where you want documents mailed to you.

Name REGINA D. Arties- Woodruff
Street/P.O. Box 5108 Warrington Ave Apt #
City Phila State PA Zip 19143
County Philadelphia

Telephone Number(s) Where We Can Contact You During the Day:

(267) 619-4648 (home) ( ) (mobile)

E-mail Address (optional):

I do not have an account # because, I was, illegally evicted from my Utility Account Number (from your bill) home in 2016 by AG Homes, LLC who discarded all of my personal possessions.

If your complaint involves utility service provided to a different address or in a different name than your mailing address, please list this information below.

Name 5038 Springfield Ave RW
Street/P.O. Box 5038 Springfield Ave
City Phila State Pa Zip 19143

2. Name of Utility or Company (Respondent)

Provide the full name of the utility or company about which you are complaining. The name of your utility or company is on your bill.

PEGO

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SEP 1 2020

PA PUBLIC UTILITY COMMISSION SECRETARY'S BUREAU

3. Type of Utility Service

Check the box listing the type of utility service that is the subject of your complaint (check only one):

- ELECTRIC
- GAS
- WATER
- STEAM HEAT
- WASTEWATER/SEWER
- TELEPHONE/TELECOMMUNICATIONS (local, long distance)
- MOTOR CARRIER (e.g. taxi, moving company, limousine)

4. Reason for Complaint

What kind of problem are you having with the utility or company? Check all boxes below that apply and state the reason for your complaint. Explain specifically what you believe the utility or company has done wrong. Provide relevant details including dates, times and places and any other information that may be important. If the complaint is about billing, tell us the amount you believe is not correct. Use additional paper if you need more space. **Your complaint may be dismissed without a hearing if you do not provide specific information.**

- The utility is threatening to shut off my service or has already shut off my service.
- I would like a payment agreement.
- Incorrect charges are on my bill. Provide dates that are important and an explanation about any amounts or charges that you believe are not correct. Attach a copy of the bill(s) in question if you have it/them.
- I am having a reliability, safety or quality problem with my utility service. Explain the problem, including dates, times or places and any other relevant details that may be important.

Other (explain) The reason for my complaint against PECO is because PECO caused damage to the entire rear of my home, from the upstairs rear bedroom, kitchen to the garage due to PECO having attached (next pg)

4, OTHER-Continuation; Regina D. Arties-Woodruff  
their heavy power lines, metal brackets and screws  
to the wood frame and rubber shingles on my house.  
PECO's powerlines should have been attached solely  
to the brick of the property. In addition, my  
house was the corner house where it also carried  
the weight of the powerlines from the adjacent houses  
over the year and due to inclement weather, the  
wood on my house deteriorated and thus caused  
the whole upper part of my house to pull away from  
the main house. The wood deteriorated so badly  
that it created a big gap which allowed rain and  
snow to seep inside the rear bedroom; rotting the  
floor; the kitchen window and floor on down to the  
garage. Not only should PECO be held accountable  
for their negligent actions, the Office ~~of~~<sup>of</sup> License and  
Inspection as well. License and Inspection put their  
Stamp of approval on PECO's work that was dangerous  
and shoddy.

Regina D. Arties-Woodruff

**Note:** If your complaint is only about removing or modifying a municipal lien filed by the City of Philadelphia, the Public Utility Commission (PUC) cannot address it. Only local courts in Philadelphia County can address this type of complaint. The PUC can address a complaint about service or incorrect billing even if that amount is subject to a lien.

In addition, the PUC generally does not handle complaints about cell phone or Internet service, but may be able to resolve a dispute regarding voice communications over the Internet (including the inability to make voice 911/E911 emergency calls) or concerns about high-speed access to Internet service.

5. **Requested Relief**

**How do you want your complaint to be resolved?** Explain what you want the PUC to order the utility or company to do. Use additional paper if you need more space.

I would like my complaint to be resolved by having PECO compensate me in the amount of 3 million dollars for the damage it has inflicted upon my horse and my life. For the past 5 years, I have experienced much hardship in my life from having been uprooted from a home where I was the Administrator ~~of~~ due to ~~my~~<sup>RW</sup> the death of my mother, Betty ~~W~~<sup>W</sup>urdryff.

**Note:** The PUC can decide that a customer was not billed correctly and can order billing refunds. The PUC can also fine a utility or company for not following rules and can order a utility or company to correct a problem with your service. Under state law, the PUC cannot decide whether a utility or company should pay customers for loss or damages. Damage claims may be sought in an appropriate civil court.

6. **Protection From Abuse (PFA)**

Has a court granted a "Protection From Abuse" order that is currently in effect for your personal safety or welfare? The PUC needs this information to properly process your complaint so that your identity is not made public.

**Note:** You must answer this question if your complaint is against a natural gas distribution utility, an electric distribution utility or a water distribution utility AND your complaint is about a problem involving billing, a request to receive service, a security deposit request, termination of service or a request for a payment agreement.

Has a court granted a "Protection From Abuse" order for your personal safety or welfare?

YES

NO

If your answer to the above question is "yes," attach a copy of the current Protection From Abuse order to this Formal Complaint form.

7. **Prior Utility Contact**

a. Is this an appeal from a decision of the PUC's Bureau of Consumer Services (BCS)?

YES

NO

**Note:** If you answered yes, move to Section 8. No further contact with the utility or company is required. If you answered no, answer the question in Section 7 b. and answer the question in Section 7 c. if relevant.

b. If this is not an appeal from a BCS decision, have you spoken to a utility or company representative about this complaint?

YES

NO

**Note:** You must contact the utility first if (1) you are a residential customer, (2) your complaint is against a natural gas distribution utility, an electric distribution utility or a water utility AND (3) your complaint is about a billing problem, a service problem, a termination of service problem, or a request for a payment agreement.

c. If you tried to speak to a utility company representative about your complaint but were not able to do so, please explain why.

I spoke to a representative from Peco by the name of Greg Lund who dismissed my complaint.

**Note:** Even if you are not required to contact the utility or company, you should always try to speak to a utility or company representative about your problem before you file a Formal Complaint with the PUC.

8. Legal Representation

If you are filing a Formal Complaint as an individual on your own behalf, you are not required to have a lawyer. You may represent yourself at the hearing.

If you are already represented by a lawyer in this matter, provide your lawyer's name, address, telephone number, and e-mail address, if known. Please make sure your lawyer is aware of your complaint. If represented by a lawyer, both you and your lawyer must be present at your hearing.

Lawyer's Name \_\_\_\_\_

Street/P.O. Box \_\_\_\_\_

City \_\_\_\_\_ State \_\_\_\_\_ Zip \_\_\_\_\_

Area Code/Phone Number \_\_\_\_\_

E-mail Address (if known) \_\_\_\_\_

**Note:** Corporations, associations, partnerships, limited liability companies and political subdivisions are required to have a lawyer represent them at a hearing and to file any motions, answers, briefs or other legal pleadings.



Complainant's Ex 6  
C-2020-3022102  
12-1-20 JK

**REGINA ARTIES**  
5038 Springfield Avenue  
Philadelphia, PA. 19143  
(267) 815-5480

June 5, 2015

PECO Customer Service and Claims Departments  
2301 Market Street  
Philadelphia, Pa. 19103

**RECEIVED**

SEP 1 2020

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

To Whom It May Concern:

I, Regina Arties, am the Owner of the property located at 5038 Springfield Avenue, Phila., Pa. 19143. Enclosed are a copy of the Deed to the property and photographs depicting damage to my property. The photographs likewise show that the power-lines, metal post and screws have caused the damage to my home. In that, since 1978, the year my Mother, Betty J. Woodruff who is deceased, obtained said property, PECO's power-lines, metal post and screws have been attached directly onto the aluminum, the shingles and the wood frame of the house and not attached to the brick as they should have been. As a result, the wood frame of the house has separated from the main structure of the house due to rain and snow that has seeped in over the years. Moisture has affected the entire rear of my home from the rooftop to the basement. As one knows, shingles and wood will deteriorate over time and will do so much more quickly by reasons of inclement weather and nails or screws that have pierced shingles and wood.

Therefore, I cannot comprehend the reasoning behind attaching the wiring of the power-lines and its post to vulnerable surfaces such as those mentioned; wood, shingles, aluminum, when my home is predominately made of brick. From the moment PECO's electricians illegally drilled their first screw into the wood frame, the aluminum and the shingles of the house, PECO became liable for the damages incurred due in large measure to the irresponsibility and negligence of not only PECO's Electricians, but their Foreman/Inspector who put his or her stamp of approval on work that was deficient at best.

Please handle this problem as expeditiously as possible before the power-lines fall and the back part of my house collapses; possibly hurting, electrocuting or killing a passerby in close proximity or anyone, myself included, who may be entering or exiting the premises. Now that PECO is aware of the situation, I need answers to these questions:

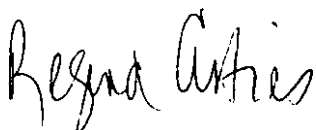
1. Why hasn't PECO employed someone to check periodically the wiring and attachments to ascertain that everything is still intact?
2. Why would your Electricians deem it appropriate and safe to attach electrical power-lines and its attachments to surfaces that are both vulnerable to the elements and subject to decay as opposed to utilizing brick that was available and more durable?
3. More importantly, how could your Foreman and or Inspector find the Electricians work safe, acceptable and satisfactory?

As stated, this matter needs to be taken care of immediately because it affects my neighbors and their homes as well. In addition to that, I expect PECO to fully compensate me from the year 1978 to the present and rightfully so, so that my home can be restored back to its former standing.

Please consider this a Property Damage Claim from me, the Owner, and at this juncture, I do not believe it necessary to involve my Attorney who would file an official claim against your organization, on my behalf, utilizing the judiciary process.

Thank you in advance for taking care of this matter speedily because this is a dangerous situation waiting to happen. Again, I can be reached at (267) 815-5480.

Sincerely,



REGINA ARTIES

Complainant's Ex 7  
C-2020-3022102  
12-1-20 JK

REGINA ARTIES  
5038 Springfield Avenue  
Philadelphia, PA. 19143  
(267) 815-5480

June 11, 2015

PECO  
2301 Market Street  
Philadelphia, Pa. 19103

Dear Chief Executive Officer,

This letter is a third attempt to appeal to someone at PECO to give me satisfaction regarding a situation that is extremely serious. On June 5, 2015, I mailed the enclosed to PECO's Customer Service and Claims Departments, a certified letter along with photographs depicting the damage done to my home due to the powerLines. Mr. Paul Goldman telephoned me on June 10, 2015 to inform me in so many words that PECO's power lines, the metal posts and screws drilled into the wood and shingles of my house has nothing to do with the disrepair of my house. As shown by the photographs, my house is the corner house and it bears the weight of the power lines attached to the other houses alongside of my house, so it stands to reason that, the power lines, the metal posts and screws drilled into the wood frame and shingles of my house would eventually start to loosen and thus pull away from the rest of the house as have happened and that which the photographs show.

As I spoke with Mr. Goldman, he stated that the condition of my house is due to oldness or the age of my house; if that were true, the other houses on my street would be in the same condition as mine and they are not. That's because, the power lines attached to my neighbor's houses are attached properly to their bricks just as mine should have been. Paul Goldman seems to have such a cavalier attitude, in that he was very unconcerned about the people that could potentially be hurt or killed if those power lines, which are hanging precariously from my house fall or if the house itself collapses because of the weight of the wires. Mr. Goldman never once addressed this dire issue so I told him over the telephone that I would see him in Court and he answered okay. This should not be about having to go to Court in order for me to get satisfaction; there just isn't time, but if we must, we must because, for anyone of any organization to think that they can destroy my property, cause me to be displaced and not have to pay for it and for Mr. Paul Goldman to blame the condition of my house on it being old is way beyond ludicrousness.

Quite frankly, Mr. Goldman needs to be severely reprimanded, if not terminated from his position for his negligence and poor judgment regarding this dire circumstance. Because of the dangerous condition of my house, I am displaced as previously mentioned and I have been for quite some time. It was only in recent weeks that a private Electrical Contractor pointed out to me the danger of the power lines and metal post, which should never have been attached directly to the wood frame and shingles of my house in the first place. Again, I am making an appeal for the third time to PECO to rectify this problem quickly before something terrible happens to someone and also my neighbor's houses. This is also an appeal for PECO to take responsibility for its actions and not sweep this dire situation under the proverbial rug so that I can go back and live in my house and not have to worry if I or someone else will be hurt or killed in or around the premises. You know how to contact me.

  
REGINA ARTIES

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SECRETARY'S BUREAU

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SEP 1 2020

REGINA ARTIES  
5038 Springfield Avenue  
Philadelphia, PA. 19143  
(267) 815-5480

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

Complainant's Ex 8  
C-2020-3022102  
12-1-20 JK

June 29, 2015

PECO  
2301 Market Street  
Philadelphia, Pa. 19103

ATTENTION: Chief Executive Officer

Dear Sir or Madam:

On June 26, 2015, Greg Lund and Alex (I did not get his last name) came to my house to inspect the damage done to my property. The consensus between the two men was, PECO is not responsible for the damage and to add insult to injury, they placed the blame on my roof that is now in disrepair, and which I believe derived from the moisture seeping in through the poorly placed brackets. Neither Greg Lund nor Alex had gone up on the roof to inspect it or went inside of my house which I offered them to do so but both flat-out declined. Therefore, how could they make an accurate judgment call or a correct assessment of the damage when there wasn't any way for them to clearly see the roof, let alone inspect the roof, from ground level? Clearly, they did not cover all of their bases, in a manner of speaking, but took pictures only, the same ones that I sent in and then made an assumption. In that, they did not use a ladder, or a cherry-picker or any other kind of equipment to see on the roof. How convenient for them to say that about the roof and what a coincidence it is that my roof just happens to leak, or so they say, right at the place where the power lines and brackets are positioned. Yet, weeks ago, a Contractor who is now retired stated to me that those brackets and lines should never have been attached to the wood frame of my house and especially not when brick was available. He had no reason to lie to me because he had nothing to lose or gain by telling me that. It was just something that he noticed while we were having a casual conversation.

This situation is about saving PECO money, pure and simple, because how many employees are willing to tell their CEO that his or her Company is responsible for someone else's damage? I would venture to say, not many employees lest their jobs would be in jeopardy. It would take someone with big- you- know- what or someone with bravado to say to the CEO that the Company is at fault. For some people, it is easier to place the blame elsewhere and this is what I believe is happening; all of the blame and damage is being unfairly placed on the roof or the oldness of my house and nothing is being said about the ill-placed brackets attached to my house. I am not the one who put the power lines and the ill-placed brackets up; PECO did, and nor did I attach them to the wood; PECO did, and therefore, PECO is the responsible party. One could go throughout the City of Philadelphia and will notice that nearly all of the houses have

their brackets and lines attached to the brick of the house and not to the wood and because of the ill-placed brackets on my house, I am justified in making this fuss.

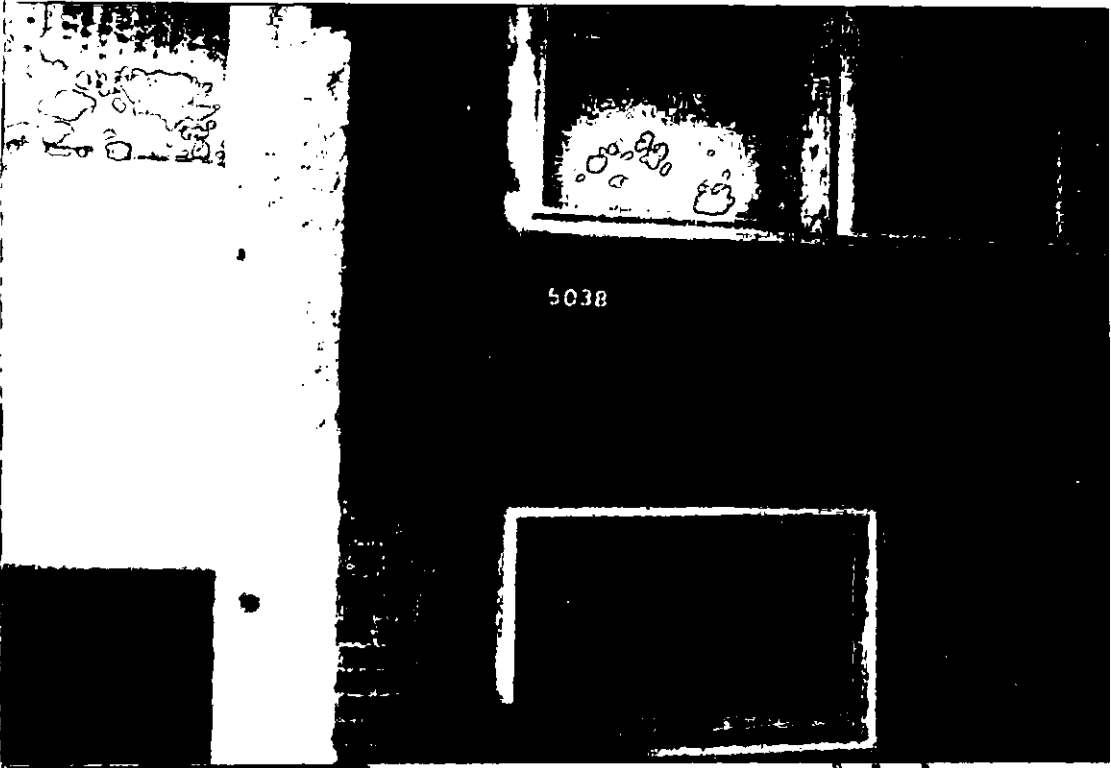
Tell me this Sir or Madam CEO, when, not if, the back part of my house collapses and someone gets hurt or killed, who do you think will be blamed and sued? Certainly not me; my neighbors aren't stupid, neither am I, nor a Judge, Jury, the Media, the Mayor and or others in the Political arena, seeing that it is an Election year; they will see with clarity that the power lines and brackets had no business, in no form or fashion, being attached to the wood on my house in the first place and not when the brick could have been used.

In the second place, when the house and power lines do fall, my neighbors and those of the community will also wonder why PECO did absolutely nothing when warned about the danger prior to this situation occurring; another scenario to consider is, my neighbors may just decide to bring legal action as well because of the impact that this situation will have on them and on their property and how they were unnecessarily inconvenienced when the power lines went down. Some would also readily agree, PECO is the negligent party because they had the opportunity to rectify the problem but instead chose to ignore the problem. That is how the people would assess this situation and not to mention; Lawyers would hyperventilate and salivate to be involved in a delicious case, no pun intended, such as this. With the money that it will take to repair my house and reposition the power lines and brackets attached to it will be very small in comparison to what PECO will have to pay, millions no doubt, if there is litigation or if someone were to get hurt or killed when this house falls and it is only a matter of a short time before it will fall; bringing down your power lines; possibly the Telephone pole along with it; doing even more damage to other people's property as well.

In conclusion, Greg Lund and Alex's snap decision about the damage to my house is incorrect and was not a fair one, to say the least, and neither was Paul Goldman's who was the first one to make a snap judgment without having all of the facts. They should not be allowed to get away with this. I am making an appeal to you for the last time; take responsibility for your workers negligent actions and do what is right and just; remove and reposition the brackets to the bricks of my house after I am compensated as soon as it is possible so that my house can begin to be restored back to the place of safety and inhabitability. I am hoping this situation can be resolved quickly without my having to seek justice by enlisting the help from outsiders. I have always been a private person and publicity is just not my thing, however, all I want is justice and I will use whatever methods that work in order to get it.

  
REGINA ARTIES

Complainant's Ex 9  
C-2020-3022102  
12-1-20 JK



Regina Wodnicki  
5108 Warrington Ave  
Phila. Pa. 19143



Secretary  
Pennsylvania Public Utility Commission  
400 North St - 2nd Floor  
Harrisburg, PA. 17120

**Khadijah Scott, Esquire**  
Assistant General Counsel  
2301 Market Street / S23-1  
Philadelphia, PA 19103

Direct Dial: 215-841-6841

November 18, 2020

**VIA E-MAIL**

Honorable Darlene D. Heep, ALJ  
PA Public Utility Commission  
801 Market Street, Suite 4063  
Philadelphia, PA 19107

**RE: Regina Arties-Woodruff v. PECO Energy Company, et al.**  
**Docket No. C-2020-3022102**  
**Date of Hearing: December 1<sup>st</sup>, 2020 at 10:00 a.m.**

Dear Judge Heep:

Enclosed please find a copy of PECO Energy Company Exhibits 1 through 6, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of same to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Respectfully submitted,



Khadijah Scott

KS/ab  
Enclosure

Cc: Regina Arties-Woodruff (via email)

# **EXHIBIT 1**



F. B. DAVIS SONS CMI  
BUILDING CONTRACTORS  
& CONSULTANTS ■

PECO Exhibit 1  
C-2020-3022102  
12-1-20 JK

July 6, 2015

Mr. Greg Lund  
PECO  
2301 Market St. 16<sup>th</sup> Floor  
Philadelphia, PA 19103

Re: Property Damages  
5038 Springfield, Ave.  
Philadelphia, PA 19143  
Insured: Regina Arties  
PECO Claim # 2015 092 234

3553 W. Chester Pike  
PMB #318  
Newtown Square  
PA 19073

Phone (610) 664-4227  
Fax (856) 428-4427

Dear Mr. Lund:

As per your request, the writer met you on June 26, 2015, at the aforementioned premises to inspect the area of a PECO mounting bracket. We were joined at the inspection by a woman identifying herself as Regina Arties, the owner of the property.

Ms. Arties stated that she had not lived in the property for five years, because of the condition of the structure.

This structure is a brick two-story row home with a basement, on the corner of Springfield Ave. and 51<sup>st</sup> Street in Philadelphia, PA. The structure contains a front porch, and at least three bays or "bump outs", constructed of wood framing with shingle or metal exterior coverings.

The electrical bracket of concern is attached at the rear dormer, to the fascia

In correspondence of June 5, 2015, from Ms. Arties to PECO, she stated "that since 1978.....PECO's power lines, metal posts and screws have been attached directly to the aluminum, the shingles and wood frame..." so this condition has existed for 37 years.

.At the time of our exterior inspection, the writer observed that the structure was in a seriously deteriorating condition. There is rust on metal work. There are windows and doors secured with plywood. There are broken windows.



F. B. DAVIS SONS CMI  
BUILDING CONTRACTORS  
& CONSULTANTS ■

3553 W. Chester Pike  
PMB #318  
Newtown Square  
PA 19073

Phone (610) 664-4227  
Fax (856) 428-4427

At the rear elevation, a second story dormer over most of the second floor. There is a downspout against the exposed brick on the left of this dormer, toward 51<sup>st</sup> Street. Water damage is apparent the entire length of the downspout below the eave box. The asphalt shingles on the rear elevation of the rear dormer are aged to the point of curling. It appears that there is a blanket covering an opening on the 51<sup>st</sup> Street side of the dormer. The floor of this dormer appears to be in a state of collapse. There is an opening in the brickwork to the right of the dormer.

With all of this deterioration, and damage, the bracket remains securely anchored to the structure.

It is the opinion of the writer that the exterior of the structure has been neglected for many years, and that the damages are a result of this neglect and deterioration, and not the bracket or its installation..

Shingles did not curl and fall off, window lintels did not rot, and brickwork 12 feet away did not fall away because of this bracket, and its installation.

This report is based upon our professional experience as general contractors with a reasonable degree of professional certainty, given the reports and information provided.

We reserve the right to amend or supplement this report based upon any new facts or evidence which may be presented.

We trust this is satisfactory.

Very truly,

J. Alex MacMoran  
**F. B. Davis Sons CMI**

## **EXHIBIT 2**

**Event Number: EV2015091841 \* Claim Number: 2015092234 \* Claimant Name: ARTIES, REGINA**

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**Activity Date:** 06/10/2015**Date Time Created:**06/10/2015 1:41 PM**Entered by:**Paul Golden**Note Type:**ADJ\_T Adjuster Dated Text**Subject:****Important:**No

- THE CUSTOMER IS FED FROM THE PENTRIDGE 014 CIRCUIT. THE HOUSE HAS NOT HAD ELECTRIC SERVICE SINCE 2011. THE CUSTOMER SENT PHOTOS SHOWING THE HOME IN NEED OF MAJOR REPAIRS DUE TO AGE AND NEGLECT.

- 6/10/15 SPOKE W/ REGINA ARTIES AND EXPLAINED THE HOUSE NEED MAJOR REPAIRS DUE TO AGE. MS ARTIES STATED THE HOUSE HAS BEEN THIS WAY FOR SEVERAL YEARS EVEN BEFORE SHE MOVED OUT. I DENIED HER CLAIM AND REGINA ARTIES STATED SHE WILL HAVE HER ATTORNEY CONTACT ME AND HUNG UP... CLOSED.

6/23/2015

8:40 AM (GAL) On June 17th, this customer made a Presidential Complaint regarding the denial of her claim. On June 18th Bill Marron of this office spoke with the claimant and advised the claim would be looked into again. This morning, I contacted the claimant and provided her with my contact information and advised I would handle the claim from here on. I advised I would like to bring a third party construction consultant out to her property to do an inspection. Claimant agreed that is a good approach, and advised she is generally available in the mornings. Writer advised I would get back to her.

6/23/2015

9:30 AM (GAL) Writer contacted Alex Macmorran of FB Davis and scheduled a site inspection for this Friday at 9:30 AM. Writer called claimant and advised of the date and time. Claimant advised that was acceptable to her.

E-mail was also sent to Supervisor Keith Henderson asking to have the bracket in question inspected to see if it can be moved or relocated.

6/26/2015

2:15 PM (GAL) This writer met with Alex MacMorran at the property in question this morning at 9:30 AM. We also met with Ms. Arties. Photographs were secured and are attached to the property. Ms. Arties advised her family has had the house since 1978. Years ago her mom passed away, and the house became her responsibility. She admitted she has done nothing to maintain the house, and has not lived in it for four years. In addition, there have been various squatters in the house. She recommended we do not go inside the house as a safety precaution.

After inspecting the bracket attachment, and the overall condition of the house, MacMorran advised the bracket connection is secure, and there is no tension on the open wire secondary causing any strain on the bracket. The issues at the property have to do with a failing roof, and over all lack of attention to maintenance. Please refer to the attached photos.

At 2:15 PM writer left a VM message for Ms. Arties to call me regarding the bracket.

6/26/2015

2:30 PM (GAL) Writer received a return call from Ms. Arties. Writer explained it our evaluation that the PECO bracket is not causing her problems, and she really should hire a roofer to inspect the roof area. Ms. Arties advised she still believes it is a bracket issue, but understands our opinion. I advised a letter would be sent to her

PECO Exhibit 2 C-2020-3022102 12-1-20 JK
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6/29/2015

6:50 AM (GAL) The attached letter was mailed to Mrs. Arties this morning, denying liability for the damage to her home.

7/8/2015 11:24 AM (Greg Lund) After receiving another letter to the President, writer called Mrs. Arties and left a VM message to call me back

7/9/2015 7:42 AM (Greg Lund) This writer called Mrs. Arties and left another VM message to call back. This writer also sent an e-mail with photos to Keith Henderson asking he send someone out to the property to determine if the bracket can safely be re-located to another portion of the house, or, if it can be safely removed and tied off.

7/10/2015 11:08 AM (Greg Lund) Writer met with Aerial Lines Supervisor Keith Henderson at this property. He advised on an account that is "Written Off", there should be no service to the property. We looked at the meter outside and confirmed there is usage on the meter, indicating theft of service. Henderson then took a look at the aerial secondary construction. This customer is the last home in a row of homes fed from a transformer on 51st Street. About halfway down the block, there is a dead break, the customers on the other side of that break are fed from another transformer. Henderson advised he can cut away the rear buss and bracket from this property, close the break down and pick up the feed for all customers from the other transformer. The property in question would then have the bracket removed, the rear buss removed, and the electrical taps disconnected. This would allow the customer's contractor to work on the property without any interference. Writer advised I would get back to him.

7/10/2015

11:30 AM (GAL) This writer received a return phone call from Mrs. Arties. I explained I was just at her property, and advised PECO is willing to remove the bracket and wires from her property so her contractor could do work. Mrs. Arties seemed satisfied with that. I also advised PECO will not accept any liability for the current state of her property. Mrs. Arties requested a letter from PECO outlining what we propose to do.

7/15/2015 8:28 AM (Greg Lund) This writer received a call from Mrs. Arties, questioning when the facilities would be removed, as she has hired a contractor to do work. Writer again advised PECO would remove the bracket and service wires, and feed the property from another source. She advised she does not want the electrical service at the property while the contractor is working. She advised there should be no power at all in the house. I advised when the crew comes out to remove the facilities, they will cut the tap connection as well. Mrs. Arties advised that was acceptable, but would like to know when the work would be done. The Department of L&I has recently placed a condemned sticker on her property, and she has 30 days to make repairs.

7/15/2015

11:00 AM (GAL) Writer spoke with Keith Henderson and John Kratzinger. Both advised because the property is a hazardous condition, PECO has the ability to remove our electrical facilities immediately. Henderson advised a crew will be out next Monday or Tuesday to complete the task. Writer called Mrs. Arties and advised of the timeframe. She is satisfied, and understands she needs to call PECO when her work is done to reintroduce electrical service, if needed.

7/16/2015

12:45 PM (GAL) The attached letter was sent to Mrs. Arties. In addition, Keith Henderson sent the attached e-mail advising the work will be completed on 7/21/2015 under work order #13622306

# **EXHIBIT 3**















FlexNet  
MODEL 560Xz 006175027 -28

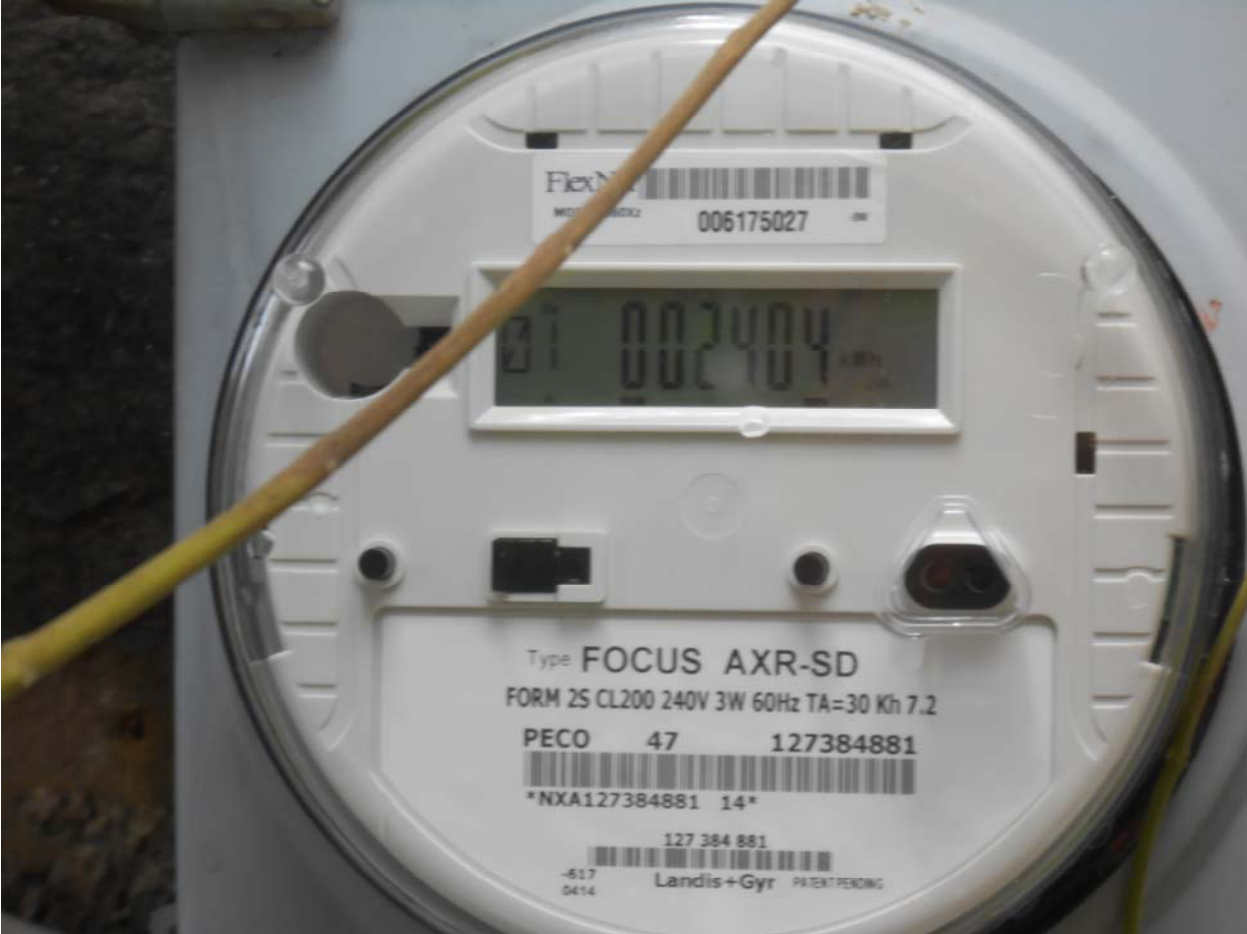
002404 kWh

Type FOCUS AXR-SD  
FORM 2S CL200 240V 3W 60Hz TA=30 Kh 7.2

PECO 47 127384881

\*NXA127384881 14\*

127 384 881  
-617 PATENT PENDING  
0414 Landis+Gyr







# WARNING

## Notice of Violation

To the owner of:

5038 SPRINGFIELD AVE

THIS POSTER SERVES AS NOTICE TO YOU THAT THE DEPARTMENT OF LICENSES AND INSPECTIONS HAS DETERMINED THAT THIS PREMISES IS IN VIOLATION AND UNSAFE PURSUANT TO PROPERTY MAINTENANCE CODE SECTION PM-307.8.

YOU ARE HEREBY ORDERED TO REPAIR OR DEMOLISH SAID PREMISES WITHIN 30 DAYS OF THIS NOTICE. YOU ARE ALSO REQUIRED TO OBTAIN ALL NECESSARY PERMITS TO REPAIR OR DEMOLISH THE PREMISES.

IF YOU FAIL TO OBEY THIS ORDER, THE STRUCTURE IS SUBJECT TO DEMOLITION BY THE CITY AT ANYTIME AFTER THE EXPIRATION OF THE 30 DAYS FROM THIS NOTICE. THE CITY WILL STUCCO THE PARTY WALLS EXPOSED BY THE DEMOLITION IN ACCORDANCE WITH ALL APPLICABLE PROVISIONS OF THE PHILADELPHIA CODE.

YOU WILL BE BILLED FOR ALL COSTS INCURRED AND ADMINISTRATIVE FEES.

FAILURE TO PAY THESE COSTS AND FEES WILL RESULT IN LIENS BEING PLACED AGAINST THE TITLE TO THE PREMISES.

REQUIRED REPAIRS:

REAR + SIDE  
WALLS BULGED/FRACTURED

7-13-15  
DATE POSTED

A. CLARK  
CONTRACTUAL SERVICES  
215-686-2480  
MUNICIPAL SERVICES BUILDING  
11TH FLOOR



# **EXHIBIT 4**







# **EXHIBIT 5**







# **EXHIBIT 6**





