

Account: Brown, Rosa

Action Launch

Account... 0007 9079 2561      Name: Brown, Rosa      ID: 790792561

Agreement Status:	I - Inactive	Status Date:	03/13/2019
Status Reason:	OT - Other	Current CRP Start Date:	06/19/2015
Agreement Type:	10.00 - 10.00% Of Income	Date Recertified:	06/11/2016
Agreement Amount:	120.14		
Nbr of Persons in Household:	1	Gender:	Female
Nbr of Persons 18 and under:		Nbr of Persons 62 and over:	
Monthly Household Income:	1,201.42      113.02	Source of Income:	EMPL - Employment
HH Income Change Date :			
Previous Status:	D - Defaulted	Previous Status Date:	11/19/2015
Previous Type:	10.00 - 10.00% Of Income	Previous CRP End Date:	06/11/2016
Previous Source of Income:		Previous Nbr of Persons In Ho	
Curable Amount:	4,384.48	Nbr of Times Cured:	0
Curable Bills Nbr:	0		

Suggested CRP Agreement Type Amount

Calculate

Main

Address

Billing

Bill Print

Intercept

Misc Pers

Misc

Bankruptcy

CRP Agreement

CRP Credit Limit

Forgiveness Events

Blocker Code

WO Reactivation

Specific Service Agreement Statement of Account SA- 9171960364

Customer Name	From Date	To Date		
ROSA BROWN	5/1/2015	12/1/2020		
Service Address	Account Number	S A Number	Meter	Rate/Class
1419 S 56TH ST PHIL, PA 191434734	790792561	9171960364	1720947	GS

STATEMENT

Transaction Date	Transaction Type	Reading	Code	Read	# of Days	CCF Usage	Average CCF/Day	Heating DDDs	Payment Type	Due Date	Transaction Amount	Current Balance	Actual Balance
5/26/2015	LPC										\$60.29	\$4,138.69	\$4,138.69
5/26/2015	BILL	9052	R		29	51	1.76	92		6/18/2015	\$85.45	\$4,224.14	\$4,224.14
6/19/2015	CRPFRZ										(\$4,224.14)	\$0.00	\$0.00
6/24/2015	BILL	9085	R		32	33	1.03	16		7/20/2015	\$120.50	\$120.50	\$120.50
7/24/2015	BILL	9110	R		30	25	0.83	0		8/18/2015	\$120.50	\$241.00	\$241.00
8/21/2015	PAY								Debit Card		(\$241.00)	\$0.00	\$0.00
8/25/2015	BILL	9137	R		32	27	0.84	0		9/18/2015	\$120.50	\$120.50	\$120.50
9/24/2015	BILL	9159	R		30	22	0.73	0		10/19/2015	\$120.50	\$241.00	\$241.00
10/12/2015	PAY								Cash		(\$120.02)	\$120.98	\$120.98
10/23/2015	BILL	9214	R		29	55	1.9	138		11/18/2015	\$120.50	\$241.48	\$241.48
11/24/2015	BILL	9308	R		32	94	2.94	331		12/18/2015	\$120.50	\$361.98	\$361.98
12/23/2015	BILL	9465	R		29	157	5.41	451		1/21/2016	\$120.50	\$482.48	\$482.48
1/27/2016	BILL	9797	R		35	332	9.49	927		2/22/2016	\$120.50	\$602.98	\$602.98
2/26/2016	BILL	118	R		29	321	11.07	801		3/22/2016	\$120.50	\$723.48	\$723.48
3/25/2016	BILL	312	R		28	194	6.93	452		4/19/2016	\$120.50	\$843.98	\$843.98
4/26/2016	BILL	460	R		30	148	4.93	337		5/18/2016	\$120.50	\$964.48	\$964.48
5/24/2016	BILL	527	R		31	67	2.16	209		6/17/2016	\$120.50	\$1,084.98	\$1,084.98
6/23/2016	BILL	568	R		30	41	1.37	0		7/19/2016	\$120.14	\$1,205.12	\$1,205.12
7/26/2016	BILL	598	R		30	30	1	0		8/18/2016	\$120.14	\$1,325.26	\$1,325.26
8/24/2016	BILL	628	R		31	30	0.97	0		9/19/2016	\$120.14	\$1,445.40	\$1,445.40
9/23/2016	BILL	653	R		31	25	0.81	0		10/18/2016	\$120.14	\$1,565.54	\$1,565.54
10/24/2016	BILL	680	R		29	27	0.93	76		11/17/2016	\$120.14	\$1,685.68	\$1,685.68
11/23/2016	BILL	779	R		32	99	3.09	416		12/19/2016	\$120.14	\$1,805.82	\$1,805.82
12/27/2016	BILL	1089	R		30	310	10.33	729		1/20/2017	\$120.14	\$1,925.96	\$1,925.96
1/27/2017	BILL	1460	R		35	371	10.6	886		2/22/2017	\$120.14	\$2,046.10	\$2,046.10
2/28/2017	BILL	1748	R		29	288	9.93	657		3/23/2017	\$120.14	\$2,166.24	\$2,166.24
3/28/2017	BILL	2019	R		28	271	9.68	661		4/21/2017	\$120.14	\$2,286.38	\$2,286.38

Transaction		Transaction		Read		CCF		Average		Heating		Payment		Transaction		Current		Actual	
Date	Type	Reading	Code	Days	Usage	CCF	CF/Day	DDDs	Type	Due Date	Amount	Balance	Balance	Amount	Balance	Balance			
4/26/2017	BILL	2144	R	32	125	3.91	299			5/19/2017	\$120.14	\$2,406.52	\$2,406.52						
5/24/2017	BILL	2192	R	28	48	1.71	114			6/19/2017	\$120.14	\$2,526.66	\$2,526.66						
6/23/2017	BILL	2220	R	30	28	0.93	20			7/19/2017	\$120.14	\$2,646.80	\$2,646.80						
7/25/2017	BILL	2249	R	32	29	0.91	0			8/17/2017	\$120.14	\$2,766.94	\$2,766.94						
8/23/2017	BILL	2274	R	29	25	0.86	0			9/18/2017	\$120.14	\$2,887.08	\$2,887.08						
9/25/2017	BILL	2303	R	31	29	0.94	7			10/18/2017	\$120.14	\$3,007.22	\$3,007.22						
10/24/2017	BILL	2341	R	31	38	1.23	50			11/17/2017	\$120.14	\$3,127.36	\$3,127.36						
11/24/2017	BILL	2497	R	30	156	5.2	423			12/19/2017	\$120.14	\$3,247.50	\$3,247.50						
12/27/2017	BILL	2804	R	34	307	9.03	819			1/23/2018	\$120.14	\$3,367.64	\$3,367.64						
1/30/2018	BILL	3258	R	31	454	14.65	1088			2/22/2018	\$120.14	\$3,487.78	\$3,487.78						
2/28/2018	BILL	3539	R	31	281	9.06	738			3/22/2018	\$120.14	\$3,607.92	\$3,607.92						
3/28/2018	BILL	3822	R	28	283	10.11	721			4/23/2018	\$120.14	\$3,728.06	\$3,728.06						
4/27/2018	BILL	3996	R	30	174	5.8	470			5/21/2018	\$120.14	\$3,848.20	\$3,848.20						
5/26/2018	BILL	4047	R	29	51	1.76	81			6/20/2018	\$120.14	\$3,968.34	\$3,968.34						
6/26/2018	BILL	4079	R	32	32	1	8			7/20/2018	\$120.14	\$4,088.48	\$4,088.48						
7/14/2018	PAY										(\$240.02)	\$3,848.46	\$3,848.46						
7/26/2018	BILL	4106	R	30	27	0.9	0		Debit Card	8/20/2018	\$120.14	\$3,968.60	\$3,968.60						
8/25/2018	BILL	4132	R	29	26	0.9	0			9/20/2018	\$120.14	\$4,088.74	\$4,088.74						
9/26/2018	BILL	4163	R	33	31	0.94	12			10/19/2018	\$120.14	\$4,208.88	\$4,208.88						
10/26/2018	BILL	4211	R	29	48	1.66	149			11/20/2018	\$120.14	\$4,329.02	\$4,329.02						
11/28/2018	BILL	4456	R	33	245	7.42	638			12/21/2018	\$120.14	\$4,449.16	\$4,449.16						
12/28/2018	BILL	4762	R	30	306	10.2	753			1/23/2019	\$120.14	\$4,569.30	\$4,569.30						
1/30/2019	BILL	5185	R	33	423	12.82	951			2/22/2019	\$120.14	\$4,689.44	\$4,689.44						
2/28/2019	BILL	5541	R	29	356	12.28	842			3/25/2019	\$120.14	\$4,809.58	\$4,809.58						
3/11/2019	PAY								Debit Card		(\$480.04)	\$4,329.54	\$4,329.54						
3/13/2019	CRPFRZ										\$3,944.56	\$8,274.10	\$8,274.10						
3/27/2019	LPC										\$67.56	\$8,341.66	\$8,341.66						
3/27/2019	BILL	5811	R	28	270	9.64	677			4/22/2019	\$386.64	\$8,728.30	\$8,728.30						
4/27/2019	LPC										\$129.91	\$8,858.21	\$8,858.21						
4/27/2019	BILL	5916	R	30	105	3.5	232			5/21/2019	\$192.92	\$9,051.13	\$9,051.13						
5/29/2019	LPC										\$132.80	\$9,183.93	\$9,183.93						
5/29/2019	BILL	5966	R	29	50	1.72	105			6/20/2019	\$89.66	\$9,273.59	\$9,273.59						
6/26/2019	LPC										\$134.14	\$9,407.73	\$9,407.73						
6/26/2019	BILL	6003	R	32	37	1.16	3			7/22/2019	\$66.78	\$9,474.51	\$9,474.51						
7/27/2019	LPC										\$135.15	\$9,609.66	\$9,609.66						

Transaction		Transaction		Read		CCF		Average		Heating		Payment		Transaction		Current		Actual	
Date	Type	Reading	Code	Days	Usage	CCF/Day	DDDs	Type	Due Date	Amount	Balance	Amount	Balance	Amount	Balance	Amount	Balance	Amount	Balance
7/27/2019	BILL	6032	R	30	29	0.97	0		8/20/2019	\$53.60	\$9,663.26	\$53.60	\$9,663.26	\$53.60	\$9,663.26	\$53.60	\$9,663.26	\$53.60	\$9,663.26
8/27/2019	BILL	6059	R	29	27	0.93	0		9/19/2019	\$50.91	\$9,714.17	\$50.91	\$9,714.17	\$50.91	\$9,714.17	\$50.91	\$9,714.17	\$50.91	\$9,714.17
9/26/2019	BILL	6092	R	33	33	1	2		10/21/2019	\$59.70	\$9,773.87	\$59.70	\$9,773.87	\$59.70	\$9,773.87	\$59.70	\$9,773.87	\$59.70	\$9,773.87
10/26/2019	BILL	6139	R	29	47	1.62	122		11/20/2019	\$81.63	\$9,855.50	\$81.63	\$9,855.50	\$81.63	\$9,855.50	\$81.63	\$9,855.50	\$81.63	\$9,855.50
11/26/2019	BILL	6349	R	32	210	6.56	569		12/20/2019	\$287.07	\$10,142.57	\$287.07	\$10,142.57	\$287.07	\$10,142.57	\$287.07	\$10,142.57	\$287.07	\$10,142.57
12/29/2019	BILL	6664	R	31	315	10.16	808		1/23/2020	\$430.12	\$10,572.69	\$430.12	\$10,572.69	\$430.12	\$10,572.69	\$430.12	\$10,572.69	\$430.12	\$10,572.69
1/30/2020	BILL	6983	R	33	319	9.67	820		2/25/2020	\$489.00	\$11,061.69	\$489.00	\$11,061.69	\$489.00	\$11,061.69	\$489.00	\$11,061.69	\$489.00	\$11,061.69
2/29/2020	BILL	7256	R	30	273	9.1	718		3/24/2020	\$420.09	\$11,481.78	\$420.09	\$11,481.78	\$420.09	\$11,481.78	\$420.09	\$11,481.78	\$420.09	\$11,481.78
3/28/2020	BILL	7429	R	28	173	6.18	488		4/22/2020	\$261.10	\$11,742.88	\$261.10	\$11,742.88	\$261.10	\$11,742.88	\$261.10	\$11,742.88	\$261.10	\$11,742.88
4/29/2020	BILL	7605	R	32	176	5.5	444		5/22/2020	\$227.10	\$11,969.98	\$227.10	\$11,969.98	\$227.10	\$11,969.98	\$227.10	\$11,969.98	\$227.10	\$11,969.98
5/29/2020	BILL	7686	R	30	81	2.7	188		6/23/2020	\$105.40	\$12,075.38	\$105.40	\$12,075.38	\$105.40	\$12,075.38	\$105.40	\$12,075.38	\$105.40	\$12,075.38
6/27/2020	BILL	7719	R	29	33	1.14	3		7/22/2020	\$56.63	\$12,132.01	\$56.63	\$12,132.01	\$56.63	\$12,132.01	\$56.63	\$12,132.01	\$56.63	\$12,132.01
7/29/2020	BILL	7748	R	32	29	0.91	0		8/21/2020	\$51.27	\$12,183.28	\$51.27	\$12,183.28	\$51.27	\$12,183.28	\$51.27	\$12,183.28	\$51.27	\$12,183.28
8/27/2020	BILL	7777	R	29	29	1	0		9/22/2020	\$51.24	\$12,234.52	\$51.24	\$12,234.52	\$51.24	\$12,234.52	\$51.24	\$12,234.52	\$51.24	\$12,234.52
9/29/2020	BILL	7815	R	31	38	1.23	36		10/22/2020	\$63.50	\$12,298.02	\$63.50	\$12,298.02	\$63.50	\$12,298.02	\$63.50	\$12,298.02	\$63.50	\$12,298.02
10/28/2020	BILL	7854	R	31	39	1.26	115		11/23/2020	\$67.53	\$12,365.55	\$67.53	\$12,365.55	\$67.53	\$12,365.55	\$67.53	\$12,365.55	\$67.53	\$12,365.55
11/27/2020	BILL	8010	R	30	156	5.2	385		12/22/2020	\$234.36	\$12,599.91	\$234.36	\$12,599.91	\$234.36	\$12,599.91	\$234.36	\$12,599.91	\$234.36	\$12,599.91

PGW Exhibit - 2  
Page 3 of 3

# PHILADELPHIA GAS WORKS

## PUC

### Closing XML

**Case Number:** 3724939  
**Company Name:** PGW (PHILA. GAS WORKS (NGDC))  
**Company Code:** 0766  
**Company Type:** GAS TRANSPORTER  
**Customer First Name:** ROSA  
**Customer Middle Initial:**  
**Customer Last Name:** BROWN  
**Account Number:** 790792561  
**Service Address 1:** 1419 S 56TH STREET  
**Service Address 2:**  
**Service City:** PHILADELPHIA  
**Service State:** PA  
**Service Zip 5:** 19143  
**Service Zip 4:**  
**Decision Issue:** Y  
**Oral Written:** W  
**Violation:** NO  
**Chapter:**  
**Section Rule:**  
**Total Balance:** 11969.98  
**Date Closed:** 2020-06-10  
**Resolution:** DECISION ISSUED. ACCOUNT STATEMENT AFFIRMS CO POSITION THAT THE CU DOES NOT PAY. SINCE 8/21/15, WHEN THE ACCOUNT WAS LAST PAID TO \$0, THERE HAVE ONLY BEEN 4 PAYMENTS ON THE ACCOUNT TOTALING \$1081.08...PGWPORTAL UPDATES CURRENT BALANCE \$11969.98 BALANCE W NO PAYMENTS SINCE FILING. CRP ARREARS OF \$4509.62 REMAIN AND SO INELIGIBLE PUC PAR ASSIST 1405C. THE BILLS HAVE BEEN BASED ON ACTUAL METER READINGS AND CU CAN PURSUE TESTING IF THEY SO WISH. ADV METER READ RIGHTS. PUC HAS BEEN UNABLE TO SUCCESSFULLY CONTACT THE COMPLAINANT SINCE FILING. DISMISSAL.

**Balance Date:** 2020-06-05  
**Service Restored Pay:** 0.00  
**Service Continue Amount:** 0.00  
**Service Continue Date:**  
**Terms:**  
**Special Budget Amount:** 0.00  
**Regular Budget Amount:** 0.00  
**Arrears Payment Plus:** 0.00  
**FinalMonthlyPayment:** 0.00  
**CurrentMonthlyPayment:** 0.00  
**EndMonthlyPayment:** 0.00  
**LetterDescription:**

PGW Exhibit - 3  
Page 1 of 2

**HeadDate:** 2020-06-10  
**Paragraph:**  
**Bill Date:**  
**Reconnect Amount:** 0  
**Pay Amount:** 0.00  
**BCS Investigator First Name:** JOSH  
**BCS Investigator Last Name:** GOOD  
**Number Of Time Send:** 1  
**Number Of Time Faxed:** 0  
**PUC Fax:** 7177876641

**PGW Exhibit - 3**  
**Page 2 of 3**