

WEST HICKORY WATER COMPANY

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VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street, Commonwealth Keystone Building
Second Floor – Room N201
Harrisburg, PA 17120

January 11, 2021

Re: Temporary Reporting Requirements: At-Risk Accounts
Docket No: M-2020-3019244

Dear Secretary Chiavetta,

In accordance with the Pennsylvania Public Utility Commission's October 13, 2020 Order in the above-referenced docket, West Hickory Water Company provide the following information as of December 31, 2019 and December 31, 2020:

a. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.

Residential Customers at risk of Termination:

December 2020 - 12

December 2019 - 16

Non-Residential Customers at risk of Termination:

December 2020 - 1

December 2019 - 0

b. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior.

Residential Customers Arrearages:

December 2020 - \$2,395.45

December 2019 - \$1,243.28

Non-Residential Customers Arrearages:

December 2020 - \$98.72

December 2019 - \$0.00

c. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

West Hickory Water Company has no residential or non-residential accounts disconnected for non-payment for December 2020.

If any other information is required, please contact me by email at vwc-rlr@pa.rr.com at your earliest convenience.

Sincerely,

A handwritten signature in black ink that reads "Randall L. Rhodes". The signature is written in a cursive style with a large, stylized "R" and "L".

Randall L. Rhodes,
Secretary