

# Pennsylvania Telephone Association

*"The Communications  
Leader in Pennsylvania"*

**Steven J. Samara**  
President

January 15, 2021

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

Re: Public Utility Service Termination Moratorium – Modification of March  
13<sup>th</sup> Emergency Order - At-Risk Accounts  
Docket No: M-2020-3019244

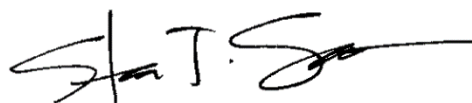
Dear Secretary Chiavetta:

In response to the PaPUC Order entered on October 13, 2020, at the above docket, please find responses on behalf of the following companies:

Armstrong Telephone Company North  
Armstrong Telephone Company PA  
Citizens Tel. Co./Citizens Telecom Solutions  
The Hancock Telephone Company  
Hickory Telephone Company  
Lackawaxen Telecommunications Services  
Laurel Highland Telephone Company  
The North-Eastern PA Telephone Company  
North Penn Telephone Company

North Penn Long Distance  
Palmerton Telephone Company  
Pennsylvania Telephone Company  
Pymatuning Telephone Company  
South Canaan Telephone Company  
TDS Telecom  
Venus Telephone Corporation  
West Side Telecommunications  
Yukon-Waltz Telephone Company

Sincerely,



Steven J. Samara  
President

cc: Renardo L. Hicks  
Paul Diskin  
Sarah Dewey  
Alexis Bechtel

**ARMSTRONG TELEPHONE COMPANY - NO**

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 12/31/20	35	\$10,037.97		
Non-Residential Voice Accounts - as of 12/31/20	0	\$0.00		
Residential Voice Accounts - as of 12/31/19	2	\$124.89		
Non-Residential Voice Accounts - as of 12/31/19				

**ARMSTRONG TELEPHONE COMPANY - PA**

	<b>Number of Accounts At Risk of Termination</b>		<b>Total Aggregate Dollars in Arrears</b>		<b>Number of Accounts Disconnected</b>		<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - as of 12/31/20	36		\$11,118.73				
Non-Residential Voice Accounts - as of 12/31/20	16		\$19,993.77				
Residential Voice Accounts - as of 12/31/19	4		\$539.62				
Non-Residential Voice Accounts - as of 12/31/19							

**Citizens Telephone Company of Kecksburg (ILEC) and Citizens Telecom Solutions (CLEC)**

	Number of Accounts At Risk of Termination	Total Delinquent Dollars Owed	Total Dollars Owed	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 11/30/20	355	\$48,359.38	\$94,186.95	50	\$11,526.95
Non-Residential Voice Accounts - as of 11/30/20	43	\$8,673.56	\$13,066.75	2	\$192.70
Residential Voice Accounts - as of 11/30/19	385	\$46,914.52	\$95,480.25	41	\$9,718.63
Non-Residential Voice Accounts - as of 11/30/19	19	\$3,279.37	\$7,009.04	0	\$0.00

The information below was filed last month – but has been revised:

**Citizens Telephone Company of Kecksburg (ILEC) and Citizens Telecom Solutions (CLEC)**

	Number of Accounts At Risk of Termination	Total Delinquent Dollars Owed	Total Dollars Owed	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 10/31/20	348	\$61,885.20	\$104,435.82	34	\$18,099.70
Non-Residential Voice Accounts - as of 10/31/20	35	\$7,676.62	\$12,605.20	1	\$897.25
Residential Voice Accounts - as of 10/31/19	328	\$41,681.32	\$84,384.08	32	\$7,765.47
Non-Residential Voice Accounts - as of 10/31/19	30	\$4,987.73	\$10,242.16	0	\$0.00

**Hancock Telephone Company**

	<b>Number of Accounts At Risk of Termination</b>	<b>Total Aggregate Dollars in Arrears</b>	<b>Number of Accounts Disconnected</b>	<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - as of 12/31/20	8	\$832.37	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/20	0	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/19	7	\$315.82	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/19	0	\$0.00	0	\$0.00

**HICKORY TELEPHONE COMPANY**

	<b>Number of Accounts At Risk of Termination</b>	<b>Total Aggregate Dollars in Arrears</b>	<b>Number of Accounts Disconnected</b>	<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - as of 12/31/20	39	\$8,553.24	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/20	0	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/19	81	\$14,553.71	2	\$1,370.27
Non-Residential Voice Accounts - as of 12/31/19	0	\$0.00	0	\$0.00

**LACKAWAXEN TELECOMMUNICATIONS SERVICES**

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - 2020	20	\$ 630.74	3	\$ 93.36
Non-Residential Voice Accounts -2020	3	\$ 181.13	0	\$ -
Residential Voice Accounts - 2019	1	\$ 66.23	1	\$ 100.95
Non-Residential Voice Accounts - 2019	0	\$ -	0	\$ -

**LAUREL HIGHLAND TELEPHONE COMPANY**

	<b>Number of Accounts At Risk of Termination</b>		<b>Total Aggregate Dollars in Arrears</b>		<b>Number of Accounts Disconnected</b>		<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - 2020	5		\$ 145.40		0		\$ -
Non-Residential Voice Accounts -2020					0		\$ -
Residential Voice Accounts - 2019	0		\$ -		0		\$ -
Non-Residential Voice Accounts - 2019	0		\$ -		0		\$ -



**NEP TELEPHONE COMPANY**

	<b>Number of Accounts At Risk of Termination</b>	<b>Total Aggregate Dollars in Arrears</b>	<b>Number of Accounts Disconnected</b>	<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - as of 12/31/20	66	\$2,828.34	16	\$613.60
Non-Residential Voice Accounts - as of 12/31/20	10	\$1,364.57	4	\$433.34
Residential Voice Accounts - as of 12/31/19	27	\$1,185.84	9	\$567.60
Non-Residential Voice Accounts - as of 12/31/19	1	\$58.52	1	\$58.52

**North Penn Telephone Company**

	<b>Number of Accounts At Risk of Termination</b>	<b>Total Aggregate Dollars in Arrears</b>	<b>Number of Accounts Disconnected</b>	<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - as of 12/31/2020	160	\$22,349.57	0	n/a
Non-Residential Voice Accounts - as of 12/30/20	7	\$1,657.48	0	n/a
Residential Voice Accounts - as of 11/30/19	n/a	n/a	n/a	n/a
Non-Residential Voice Accounts - as of 11/30/19	n/a	n/a	n/a	n/a

**North Penn Long Distance**

	<b>Number of Accounts At Risk of Termination</b>		<b>Total Aggregate Dollars in Arrears</b>		<b>Number of Accounts Disconnected</b>		<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - as of 12/30/20	17		\$3,829.76		0		\$0.00
Non-Residential Voice Accounts - as of 12/30/2020	17		\$5,050.74		0		\$0.00
Residential Voice Accounts - as of 12/30/19	na		na		1		\$40.35
Non-Residential Voice Accounts - as of 12/30/19	na		na		na		na

**Palmerton Telephone Company**

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 12/31/20	29	\$2,194.56	4	\$257.84
Non-Residential Voice Accounts - as of 12/31/20	7	\$647.36	0	\$0.00
Residential Voice Accounts - as of 12/31/19	22	\$2,179.28	5	\$823.05
Non-Residential Voice Accounts - as of 12/31/19	27	\$23,442.29	2	\$206.05

*due the 15th of each month (for preceding month) , beginning 12/15/20 until the requirement is lifted*

**Pennsylvania Telephone Company**

	<b>Number of Accounts At Risk of Termination</b>	<b>Total Aggregate Dollars in Arrears</b>	<b>Number of Accounts Disconnected</b>	<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - as of 12/31/2020	93	\$8,865.84	0	n/a
Non-Residential Voice Accounts - as of 12/30/20	5	\$903.96		n/a
Residential Voice Accounts - as of 11/30/19	120	\$7,904.88	0	n/a
Non-Residential Voice Accounts - as of 11/30/19	4	\$665.50		n/a

**PYMATUNING TELEPHONE CO**

	<b>Number of Accounts At Risk of Termination</b>		<b>Total Aggregate Dollars in Arrears</b>		<b>Number of Accounts Disconnected</b>		<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - as of 12/31/20	7		\$1,947.37		0		
Non-Residential Voice Accounts - as of 12/31/20	10		\$3,105.01		0		
Residential Voice Accounts - as of 12/31/19	3		\$573.13		2		\$353.42
Non-Residential Voice Accounts - as of 12/31/19	3		\$414.72		1		\$165.26

**SOUTH CANAAN TELEPHONE COMPANY**

	Number of Accounts At Risk of Termination		Total Aggregate Dollars in Arrears		Number of Accounts Disconnected		Amount Owed Upon Disconnect
Residential Voice Accounts - 2020	26		\$ 635.46		0		\$ -
Non-Residential Voice Accounts -2020	5		\$ 40.04		0		\$ -
Residential Voice Accounts - 2019	0		\$ -		0		\$ -
Non-Residential Voice Accounts - 2019	0		\$ -		0		\$ -

**TDS Telecom**  
**Pennsylvania Public Utility Commission Re: Temporary Reporting Requirement – At Risk**  
**Accounts Docket #: M-2020-3019244**  
**January 14, 2020**

1. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.

<b>Dec/Jan 2020/21</b>	<b>Number of Accounts</b>	<b>Total Due</b>	<b>Paid before disconnect date/or to restore</b>
Business	12	\$2,307.29	12
Residential	59	\$13,002.94	53

2. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior.

	<b>2020 # of accounts</b>	<b>2020 Total Aggregate \$ in arrears</b>	<b>2020 # of accounts</b>	<b>2020 Total Aggregate \$ in arrears</b>
Residential Accounts	68	9,209.25	67	8,609.54
Non- Residential Accounts	685	90,725.86	632	93,347.31
<b>Total</b>	<b>753</b>	<b>99,935.11</b>	<b>699</b>	<b>101,956.85</b>

3. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

6 Residential Accounts disconnected in December. Total balance \$1,751.68



**Venus Telephone Corporation**

	<b>Number of Accounts At Risk of Termination</b>		<b>Total Aggregate Dollars in Arrears</b>		<b>Number of Accounts Disconnected</b>		<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - as of 12/31/20	142		\$2,630.16		0		\$0.00
Non-Residential Voice Accounts - as of 12/31/20	3		\$248.69		0		\$0.00
Residential Voice Accounts - as of 12/31/19	100		\$3,219.08		1		\$187.50
Non-Residential Voice Accounts - as of 12/31/19	1		\$45.44		0		\$0.00

**West Side Telecommunications**

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 12/31/20	0	\$0.00	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/20	0	\$0.00	0	\$0.00
Residential Voice Accounts - as of 12/31/19	0	\$38.50	0	\$0.00
Non-Residential Voice Accounts - as of 12/31/19	0	\$0.00	0	\$0.00

**YUKON WALTZ TELEPHONE COMPANY**

	<b>Number of Accounts At Risk of Termination</b>		<b>Total Aggregate Dollars in Arrears</b>		<b>Number of Accounts Disconnected</b>		<b>Amount Owed Upon Disconnect</b>
Residential Voice Accounts - 2020	5		\$ 145.40		0		\$ -
Non-Residential Voice Accounts -2020					0		\$ -
Residential Voice Accounts - 2019	0		\$ -		0		\$ -
Non-Residential Voice Accounts - 2019	0		\$ -		0		\$ -