



**PHILADELPHIA GAS WORKS**

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January 15, 2021

Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
400 North Street  
Harrisburg, PA 17120

**Re: COVID-19 Customer Reporting Requirements: At-Risk Accounts, Docket No. M-2020-3019244**

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Dear Secretary Chiavetta:

On behalf of Philadelphia Gas Works (“PGW”), enclosed for filing is PGW's COVID-19 Customer Reporting Requirement as outlined in the Pennsylvania Public Utility Commission’s October 8, 2020 Order in Docket No. M-2020-3019244. Please contact me if you have any questions.

Respectfully,

/s/ Craig W. Berry

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Craig W. Berry, Esquire

Enclosure

# Philadelphia Gas Works (“PGW”) COVID-19 Customer Reporting Requirement

(as outlined in the PUC’s October 8, 2020 Order in Docket No. M-2020-3019244)

	<b>Total Number of Customers at Risk of Termination as of December31, 2019</b>	<b>Total Number of Customers at Risk of Termination as of December31, 2020</b>
<b>Non-Residential</b>	7,441	9,847
<b>Residential</b>	137,988	151,831
<b>Total Accounts</b>	145,429	161,678

	<b>Aggregate Dollar of Arrears as of December31, 2019</b>	<b>Aggregate Dollar of Arrears as of December31, 2020</b>
<b>Non-Residential</b>	6,953,845	10,767,679
<b>Residential</b>	47,574,402	73,555,958
<b>Total Accounts</b>	54,528,246	84,323,637

PGW has not disconnected any residential or non-residential accounts for non-payment during the month of December2020.

**Note:** PGW customers at risk of termination and aggregate dollar of arrears information are from those accounts that are 31 plus days past due.