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January 15, 2021

Rosemary Chiavetta, Secretary  
 Pennsylvania Public Utility Commission  
 400 North Street, Commonwealth Keystone Building  
 Second Floor – Room N201  
 Harrisburg, PA 17120

***Re: Temporary Reporting Requirements: At-Risk Accounts  
 Docket No: M-2020-3019244***

Dear Secretary Chiavetta,

In accordance with the Pennsylvania Public Utility Commission’s October 13, 2020 Order in the above-referenced docket, AT&T Corp. and Teleport Communications America, LLC (collectively, “AT&T”) provide the following information as of December 31, 2019 and December 31, 2020:

- a. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.
- b. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior.
- c. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

<b>Residential</b>	<b># of Accounts at Risk</b>	<b>Total Dollars</b>
Dec-19	48	\$8,017
Dec-20	150	\$26,876
<b>Small Business</b>	<b># of Accounts at Risk</b>	<b>Total Dollars</b>
Dec-19	295	\$254,049
Dec-20	150	\$156,674
<b>Large Business</b>	<b># of Accounts at Risk</b>	<b>Total Dollars</b>
Dec-19	363	\$8,038,310
Dec-20	551	\$9,935,272



For December 2020, AT&T did not disconnect any residential or non-residential accounts for non-payment.

Please contact me at [jm242x@att.com](mailto:jm242x@att.com) if you have any questions.

Respectfully submitted,

A handwritten signature in black ink, appearing to read 'JM', is located below the text 'Respectfully submitted,'.

Joseph Monaghan  
AVP, Senior Legal Counsel  
AT&T