

DOCKET NO. F-2020-3021486

Hearing Date: January 7, 2021

Complainant Exhibits

- 1 (Printout from PECO)
- 2-A (Email from Kelli  
Jefferson, 8/6/19)
- 2-B (Email from Kelli  
Jefferson, 8/8/19)
- 5-A (Letters from PECO,  
5-B and Alpha Gas and  
5-C Electric)
- 6-A (Account payments  
6-B listed on PECO  
6-C website)
- 7 (Letter from PECO,  
2/26/20)
- 9-A (Copy of bills)
- 9-C (Copy of bills)
- 9-D (Copy of bills)
- 9-F (Copy of bills)
- 9-G (Copy of bills)
- 9-I (Copy of bills)
- 9-J (Copy of bills)
- 10-A (PECO printout)
- 10-B (PECO printout)
- 11 (PECO shutoff  
notice)
- 12-A (Email from Kelli  
Jefferson, 8/6/19)
- 12-B (Email from Kelli  
Jefferson, 8/8/19)

- 13 (PECO bill,  
four pages)
- 14 (Alpha Gas and  
Electric letter  
8/23/19)
- 15 (PECO letter,  
2/26/20)
- 16 (PECO ten-day  
shutoff notice,  
2/14/20)
- 17 (Account payments  
listed on PECO  
website, four  
pages)
- 18 (Screen shots of  
PECO bills)

#### PECO Exhibits

- 1 (Account statement)
- 2 (Customer usage,  
payments, credits  
document)
- 3 (Customer actual  
bill, budget bill  
amount, current  
balance document)
- 4 (Customer payment  
arrangements)
- 6 (Customer Assistance  
Program history)
- 7 (Email correspondence)
- 8 (BCS decision)

**EXHIBIT**

C. Ex. 1 1/7/21 F-2020-3021486

exhibitdecor.com

PECO Account Activity Statement

Account Information \*\*\*

Mail To:  
LACONIA FLOELLEN  
FRNT 1ST  
6855 OGONIZ AVE  
PHILADELPHIA PA 19138

Current Bill: 80.80  
Billed Prior: 80.80  
Balance Due: 80.80  
Service Address: FRNT 1ST  
6855 OGONIZ AVE  
PHILADELPHIA PA 19138

\*\*\* Current Account Status \*\*\*  
Credit Amount: 80.80  
Deposit Requested: \$180.00  
Deposit On-Hand: \$100.00  
Meter Bill Grp: 07  
Rate: Electric Residential Service

BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH
08/06/18 09/05/18			\$147.00					
Actual Bill Amount: 108.25			BB Deferred Amount: 239.41		\$296.21	\$149.21	09/27	747
			\$2.21					
			\$4.37					
			\$149.21					
09/05/18 10/04/18			\$2.11					
Actual Bill Amount: 72.56			BB Deferred Amount: 165.37		\$291.74	\$144.74	10/26	479
			\$4.32					
			\$147.00					
10/04/18 11/02/18			BB Deferred Amount: 232.18		\$443.05	\$296.06	11/26	1514
Actual Bill Amount: 213.81			\$100.00					
11/02/18 12/05/18			\$5.03					
Actual Bill Amount: 853.17			BB Deferred Amount: 738.35		\$495.09	\$348.09	12/27	4792
			\$7.24					
			\$200.00					
12/05/18 01/08/19			\$147.00					
Actual Bill Amount: 539.51			BB Deferred Amount: 1130.46		\$449.33	\$302.33	01/30	5976
01/08/19 02/07/19			\$6.57					
Actual Bill Amount: 782.44			BB Deferred Amount: 1766.30		\$602.90	\$455.90	03/01	5914
			\$602.90					
02/07/19 03/08/19			\$147.00					
Actual Bill Amount: 676.53			BB Deferred Amount: 2295.83		\$147.00		04/01	4994
			\$147.00					
03/08/19 04/08/19			\$582.00					
Actual Bill Amount: 506.81			BB Deferred Amount: 2309.64		\$502.00		04/30	3728
04/08/19 05/07/19			\$582.00					
Actual Bill Amount: 84.59			BB Deferred Amount: 1893.23		\$1911.53	\$509.53	05/29	560
			\$7.53					
05/07/19 06/06/19			\$15.06					
Actual Bill Amount: 102.47			BB Deferred Amount: 1493.70		\$1528.59	\$1026.59	06/28	789
			\$582.00					
			\$7.53					
			\$505.00					
06/06/19 07/09/19			\$7.53					
			\$582.00					

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH
08/06/19	BUDGET BILLING	07/08/19 08/06/19			\$1229.35		\$1271.75		08/28	904
08/06/19	DEFERRED PAYMENT AGREEMENT	Budget Bill Detail **				BB Deferred Amount: 0.00				
08/06/19	DEFERRED PAYMENT AGREEMENT	Actual Bill Amount: 132.54			\$42.40					
08/15/19	Miscellaneous									
08/15/19	Payment Agreement									
08/15/19	Debit Transfer Payment									
					\$1563.20					
					\$3476.28					

**EXHIBIT**

C. Ex. 2-A 1-7-21 F-2020-3021486

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**From:** Jefferson, Kelli:(PECO)  
**Sent:** Tuesday, August 06, 2019 12:48 PM  
**To:** lacretia67@live.com  
**Subject:** PUC Complaint 6855 Ogontz Ave

Ms. Fluellen,

My name is Kelli Jefferson, an analyst with PECO Energy. I have been assigned your PUC Complaint.

It appears that the following has taken place on your account as of 7/25/19:

1. 7/25/19 The account was removed from Budget Billing, per your request
2. 08/01/19 An agreement has been established on \$508.79 over 12 months. The monthly installments are \$42.40 + the current bill.

If this is to your satisfaction and resolves your complaint with the company, please respond to this email stating that you are satisfied. Once your response has been received it will be forwarded to the PUC to close out the complaint.

If you still need to discuss the complaint, please feel free to contact me at 215-841-6723.

Thank you,

Kelli Jefferson  
Analyst  
PECO Energy  
2301 Market St

**EXHIBIT**

C. Ex. 2-B 1/7/21 F-2020-3021486

exhibitster.com

**From:** Jefferson, Kelli:(PECO)  
<kelli.jefferson@exeloncorp.com>  
**Sent:** Thursday, August 8, 2019 4:35:13 PM  
**To:** lacretia67@live.com <lacretia67@live.com>  
**Subject:** RE: PUC Complaint 6855 Ogontz Ave

Ms. Fluellen,

It appears that your deferred budget balance of \$1229.35 was added back to your account after my original email was sent to you.

As of today you have a current amount due of \$1271.75 due on 8/28/18.

The company is willing to establish terms on the current amount due of \$1271.75 + the existing agreement balance of \$466.39, which totals \$1738.14. This amount will be placed on agreement for 36 months and the monthly installments will be \$48.28 in addition to the monthly charges.

If this is to your satisfaction, please respond that you are satisfied with this resolution. Once your response has been received it will be forwarded to the PUC to close out the complaint and then the agreement will be processed.

If you have any questions regarding this email, please feel free to contact me.

Thank you,

Kelli Jefferson  
Analyst



0000  
PECO  
PO BOX 13778  
Philadelphia, PA 19101

Account Number: 7842482265  
August 28, 2019

0000788 01AR0000 PAUTO T2 0 8000 19138-263801 00019007881

LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA PA 19138-2638

For Service to:  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA, PA 19138

**EXHIBIT**

C. Ex. 5-A, B, C 1/7/21 F-2020-3021481

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### Confirmation of Return to PECO for Electric Supply

Dear LACRETIA FLUELLEN:

You recently chose to purchase the energy you use from PECO. This letter contains important information about this change. It also confirms the effective date of this change, the name of your previous competitive electric generation supplier, and the date we will issue your first bill showing your new PECO supply charges. If this information is correct, you don't need to do anything. If the information is not correct, please contact us at 1-800-494-4000.

Because of this change, we will be sending you an abbreviated bill in the next few days. The abbreviated bill you receive will include charges from your former competitive supplier for the energy you have already used. This bill will also include PECO's energy delivery charges through the date of this change. In addition the abbreviated bill will include any balance that may be owed on your account. You can review your account balance at the "My Account" section of [peco.com](http://peco.com).

You will receive another bill at the end of your current billing period that includes all remaining charges.

At PECO, we strongly support the competitive energy market in Pennsylvania. We are committed to helping every customer understand how you can shop for electricity and potentially save money by choosing the right energy supplier for your needs and circumstances.

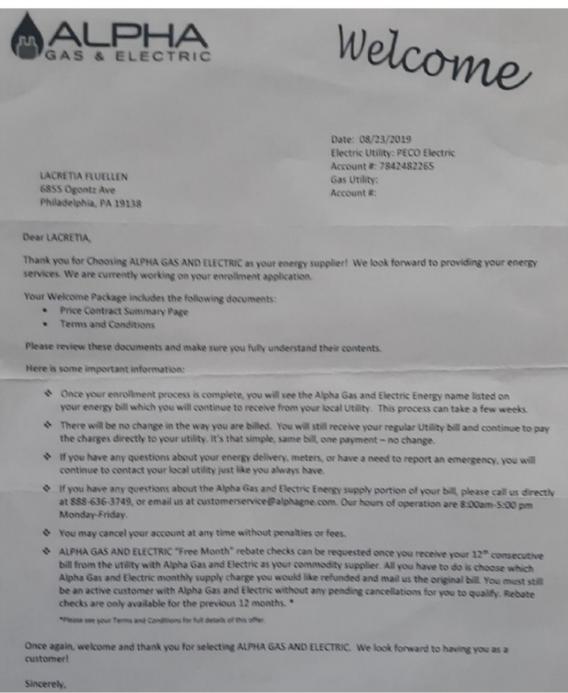
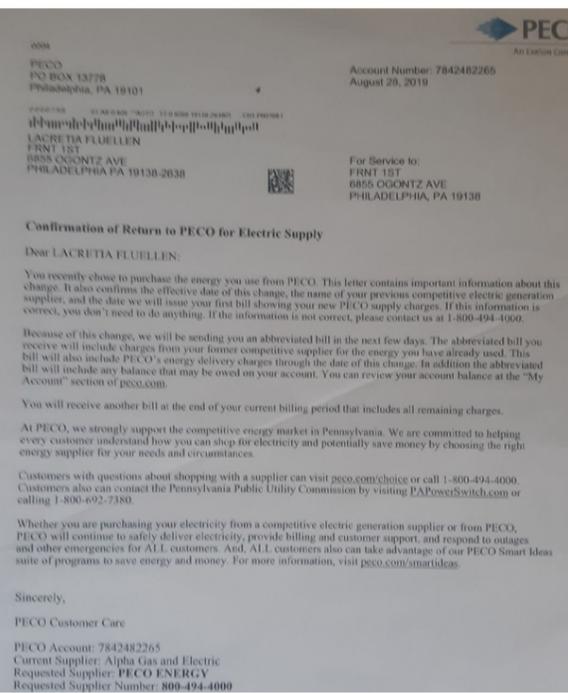
Customers with questions about shopping with a supplier can visit [peco.com/choice](http://peco.com/choice) or call 1-800-494-4000. Customers also can contact the Pennsylvania Public Utility Commission by visiting [PAPowerSwitch.com](http://PAPowerSwitch.com) or calling 1-800-692-7380.

Whether you are purchasing your electricity from a competitive electric generation supplier or from PECO, PECO will continue to safely deliver electricity, provide billing and customer support, and respond to outages and other emergencies for ALL customers. And, ALL customers also can take advantage of our PECO Smart Ideas suite of programs to save energy and money. For more information, visit [peco.com/smartideas](http://peco.com/smartideas).

Sincerely,

PECO Customer Care

PECO Account: 7842482265  
Current Supplier: Alpha Gas and Electric  
Requested Supplier: PECO ENERGY  
Requested Supplier Number: 800-494-4000





Bill Payment  
06/18/2019  
\$505.00



Bill Payment  
06/07/2019  
\$517.06



Bill Payment  
03/18/2019  
\$147.00



Bill Payment  
02/12/2019  
\$602.90



Bill Payment  
01/04/2019  
\$200.00



Bill Payment  
11/21/2018  
\$100.00

**EXHIBIT**

C. Ex. 6-A 1/7/21 F-2020-3021486



Deposit Interest  
09/25/2019  
\$5.46



Bill Payment  
09/03/2019  
\$175.00



Miscellaneous  
08/15/2019  
\$1,563.20



Bill Payment  
07/19/2019  
\$254.00



Failed Payment  
07/17/2019  
\$255.75



Bill Payment  
07/09/2019  
\$253.27

**EXHIBIT**

C. Ex. 6-B 1/7/21 F-2020-3021486

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Bill Payment  
05/14/2020  
\$401.91

**EXHIBIT**

C. Ex. 6-C 1/7/21 F-2020-3021486

exhibitster.com



LIHEAP Payment  
05/13/2020  
\$600.00



Deposit  
02/26/2020  
\$102.37



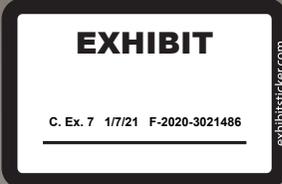
Transfer  
02/26/2020  
\$102.37



Reinstate AR from DPA- Cr  
10/07/2019  
\$1,557.68

0272

February 26, 2020



0001767 01 AB 0.416 \*\*AUTO TS 0 9140 19138-263801 C02-P01768-1

LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA PA 19138-2638



Account Number: 7842482265  
Service Address:  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA, PA 19138

Dear LACRETIA FLUELLEN,

**Your application for enrollment in PECO's Customer Assistance Program (CAP) has been approved.** You have been enrolled in CAP and will begin to receive a credit on your monthly bill. This credit is individual to you and is based on your total gross household income and your energy usage.

Your annual credit amount of \$1,716.00 will be for the next 12 months. This annual credit will be divided, and applied to your bill each month for the next 12 months. We know your energy use can change based on weather. A larger portion of your credit will be provided during months when you use more energy. A smaller portion of your credit will be provided during months when you use less energy. Your credit will be reviewed and can change quarterly based on your energy use. You will begin to see the credit applied beginning with your next PECO bill.

**Here is your individual monthly CAP credit for the next 12 months:**

Month	Projected CAP Monthly Credit Amount
March	\$137.45
April	\$119.26
May	\$99.87
June	\$132.30
July	\$193.74
August	\$181.38
September	\$159.42
October	\$113.77
November	\$112.91
December	\$149.12
January	\$164.56
February	\$152.22
Annual Credit Amount	\$1,716.00

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**PECO**  
An Exelon Company  
Page 1 of 2

Name: **LACRETA FLELLEN**  
Account Number: **78424-82265**  
Phone Number: **215-779-4717**  
Service Address: **Fmt 1st, 6855 Ogontz Ave, Philadelphia**

Emergency and Repair  
800-461-4343  
This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment.

**Billing Summary**  
Bill Date: **07/06/2018**  
Budget bill charges from previous bill: **\$146.00**  
Late payment charge: **\$2.39**  
**Total Other Charges: \$148.39**

**Current Period Charges**  
Electric: **\$207.29**  
Budget billing amount: **\$146.00**  
**Total New Charges: \$207.29**  
**Total Amount Due on 07/30/2018: \$294.19**

**General Information**  
Next scheduled meter reading: **08/08/2018**  
1-800-494-4000  
If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al número 1-800-494-4000 antes de la fecha de vencimiento.

peco.com/service  
Customer Self Service: Manage Your Account 24/7  
Start, stop and move your service.

Online: peco.com | In Person: 2303 Market St., Philadelphia, PA 19103 | By Phone: 1-800-494-4000

Reason only this portion with your check made payable to PECO. Please print your account number on your check.

Account # **78424-82265** | 277-432-9386  
Please pay this amount by **07/30/2018** **\$294.19**  
Payment Amount \$

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**PECO**  
An Exelon Company  
Page 1 of 2

Account Number: **78424-82265**

**Meter Information**

Read Date	Meter Number	Lead Type	Reading Type	Previous Reading	Meter Reading	Reading Difference	Multiplier	Total Usage
07/06/2018	11884912	General Service	Total kWh	18716 Actual	18920 Actual	1443	1	18920

**Electric Residential Service**  
Service Period: **04/06/2018 to 07/06/2018 - 91 days**

PECO ELECTRIC DELIVERY	\$109.34
Customer Charge	8.48
Distribution Charges	1.443 kWh @ 0.06620 = 96.43
Distribution System Improvement Charge	0.48
Electric Supply	\$101.76
Generation Charges	1.443 kWh @ 0.06619 = 96.04
Transmission Charges	1.443 kWh @ 0.00512 = 7.32
Taxes & Fees	16.62
State Tax Adjustment	-0.52
<b>Total Current Charges</b>	<b>\$207.29</b>

**Budget Billing Deferred Balance**  
Last Month's Deferred Balance: **\$137.49**  
+ Total Current Charges: **\$207.29**  
- Current Budget Billing Amount Due: **\$146.00**  
**This Month's Deferred Balance: \$218.78**

**Message Center**  
From PECO:  
New charges contain estimated total state taxes of \$16.62, including \$12.14 for State Gross Receipts Tax. Your electric price to compare is \$0.0715 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [MyPowerWatch.com](http://MyPowerWatch.com) and [www.peco.com](http://www.peco.com).  
Your Total Account Balance of \$137.49 includes your Total Amount Due and all other Arrears/Agreement/Deferred balances that are on this account.  
Your budget billing amount will refresh this month and will change to \$147.00 effective with your next bill.

**Shipping Information Box**  
When shopping for a competitive electric/natural gas supplier, please provide the following:  
Account Number: **78424-82265**  
Electric Rate: Electric Residential Service  
If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

**EXHIBIT**

C. Ex. 9-A 1/7/21 F-2020-3021486

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**PECO**  
An Exelon Company  
Page 1 of 2

Name: **LACRETA FLELLEN**  
Account Number: **78424-82265**  
Phone Number: **215-779-4717**  
Service Address: **Fmt 1st, 6855 Ogontz Ave, Philadelphia**

Emergency and Repair  
800-461-4343  
This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment.

**Billing Summary**  
Bill Date: **08/06/2018**  
Thank you for your payment of \$148.39 on 08/02/2018  
Current Period Charges  
Electric: **\$206.87**  
Budget billing amount: **\$147.00**  
**Total New Charges: \$206.87**  
**Total Amount Due on 08/28/2018: \$147.00**

**General Information**  
Next scheduled meter reading: **09/07/2018**  
1-800-494-4000  
If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al número 1-800-494-4000 antes de la fecha de vencimiento.

peco.com/service  
Customer Self Service: Manage Your Account 24/7  
Start, stop and move your service.

Online: peco.com | In Person: 2303 Market St., Philadelphia, PA 19103 | By Phone: 1-800-494-4000

Reason only this portion with your check made payable to PECO. Please print your account number on your check.

Account # **78424-82265** | 277-432-9386  
Please pay this amount by **08/28/2018** **\$147.00**  
Payment Amount \$

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**PECO**  
An Exelon Company  
Page 1 of 2

Account Number: **78424-82265**

**Meter Information**

Read Date	Meter Number	Lead Type	Reading Type	Previous Reading	Meter Reading	Reading Difference	Multiplier	Total Usage
07/06/2018	11884912	General Service	Total kWh	18716 Actual	18920 Actual	1443	1	18920

**Electric Residential Service**  
Service Period: **07/06/2018 to 08/06/2018 - 31 days**

PECO ELECTRIC DELIVERY	\$109.34
Customer Charge	8.48
Distribution Charges	1.440 kWh @ 0.06620 = 95.43
Distribution System Improvement Charge	0.48
Electric Supply	\$101.76
Generation Charges	1.440 kWh @ 0.06619 = 95.84
Transmission Charges	1.440 kWh @ 0.00512 = 7.32
Taxes & Fees	16.62
State Tax Adjustment	-0.52
<b>Total Current Charges</b>	<b>\$206.87</b>

**Budget Billing Deferred Balance**  
Last Month's Deferred Balance: **\$138.89**  
+ Total Current Charges: **\$206.87**  
- Current Budget Billing Amount Due: **\$147.00**  
**This Month's Deferred Balance: \$218.76**

**Message Center**  
From PECO:  
New charges contain estimated total state taxes of \$16.62, including \$12.14 for State Gross Receipts Tax. Your electric price to compare is \$0.0715 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [MyPowerWatch.com](http://MyPowerWatch.com) and [www.peco.com](http://www.peco.com).  
Your Total Account Balance of \$425.56 includes your Total Amount Due and all other Arrears/Agreement/Deferred balances that are on this account.

**Shipping Information Box**  
When shopping for a competitive electric/natural gas supplier, please provide the following:  
Account Number: **78424-82265**  
Electric Rate: Electric Residential Service  
If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

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**PECO**  
An Exelon Company  
Page 1 of 2

Name: **LACRETA FLELLEN**  
Account Number: **78424-82265**  
Phone Number: **215-779-4717**  
Service Address: **Fmt 1st, 6855 Ogontz Ave, Philadelphia**

Emergency and Repair  
800-461-4343  
This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment.

**Billing Summary**  
Bill Date: **09/05/2018**  
Budget bill charges from previous bill: **\$147.00**  
Late payment charge: **\$2.21**  
**Total Other Charges: \$149.21**

**Current Period Charges**  
Electric: **\$108.25**  
Budget billing amount: **\$147.00**  
**Total New Charges: \$108.25**  
**Total Amount Due on 09/27/2018: \$294.21**

**General Information**  
Next scheduled meter reading: **10/06/2018**  
1-800-494-4000  
If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al número 1-800-494-4000 antes de la fecha de vencimiento.

peco.com/service  
Customer Self Service: Manage Your Account 24/7  
Start, stop and move your service.

Online: peco.com | In Person: 2303 Market St., Philadelphia, PA 19103 | By Phone: 1-800-494-4000

Reason only this portion with your check made payable to PECO. Please print your account number on your check.

Account # **78424-82265** | 277-432-9386  
Please pay this amount by **09/27/2018** **\$294.21**  
Payment Amount \$

Copies: 01 Paper size: Let...

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**PECO**  
An Exelon Company  
Page 1 of 2

Account Number: **78424-82265**

**Meter Information**

Read Date	Meter Number	Lead Type	Reading Type	Previous Reading	Meter Reading	Reading Difference	Multiplier	Total Usage
07/06/2018	11884912	General Service	Total kWh	18716 Actual	18920 Actual	1443	1	18920

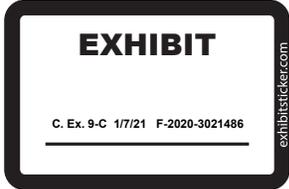
**Electric Residential Service**  
Service Period: **08/06/2018 to 09/05/2018 - 30 days**

PECO ELECTRIC DELIVERY	\$111.12
Customer Charge	8.48
Distribution Charges	1.440 kWh @ 0.06620 = 95.43
Distribution System Improvement Charge	0.27
Electric Supply	\$108.86
Generation Charges	1.440 kWh @ 0.06275 = 90.37
Transmission Charges	1.440 kWh @ 0.00512 = 7.32
Taxes & Fees	16.62
State Tax Adjustment	-0.52
<b>Total Current Charges</b>	<b>\$108.25</b>

**Budget Billing Deferred Balance**  
Last Month's Deferred Balance: **\$139.16**  
+ Total Current Charges: **\$108.25**  
- Current Budget Billing Amount Due: **\$147.00**  
**This Month's Deferred Balance: \$219.81**

**Message Center**  
From PECO:  
New charges contain estimated total state taxes of \$16.62, including \$14.19 for State Gross Receipts Tax. Your electric price to compare is \$0.0683 per kWh. This may change in March, June, September and December. For more information and supplier offers visit [MyPowerWatch.com](http://MyPowerWatch.com) and [www.peco.com](http://www.peco.com).  
Your Total Account Balance of \$159.02 includes your Total Amount Due and all other Arrears/Agreement/Deferred balances that are on this account.

**Shipping Information Box**  
When shopping for a competitive electric/natural gas supplier, please provide the following:  
Account Number: **78424-82265**  
Electric Rate: Electric Residential Service  
If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.



**PECO**  
An Exelon Company  
Page 1 of 2

Name: LACRETIA FLUELLEN  
Account Number: 78424-82265  
Phone Number: 215-779-6717  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

**Emergency and Repair**  
800-841-4141  
This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment.

**Billing Summary**  
Bill Date: 10/04/2018  
Thank you for your payment of \$149.21 on 10/01/2018  
Budget bill charges from previous bill: \$140.42  
Late payment charge: \$4.32  
Total Other Charges: \$144.74

**Current Period Charges**  
Electric: \$72.56  
Budget billing amount: \$147.00  
Total New Charges: \$72.56  
Total Amount Due on 10/26/2018: \$291.74

**General Information**  
Next scheduled meter reading: 11/06/2018  
1-800-494-4000  
If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**PECO ELECTRIC DELIVERY**  
ELECTRIC \$72.56  
TAXES & FEES

**PECO SUPPLY**  
PECO  
2301 Market Street  
Philadelphia, PA 19103  
800-494-4000

**PECO**  
An Exelon Company  
Page 1 of 2

Name: LACRETIA FLUELLEN  
Account Number: 78424-82265  
Phone Number: 215-779-6717  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

**Emergency and Repair**  
800-841-4141  
This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment.

**Billing Summary**  
Bill Date: 11/02/2018  
Budget bill charges from previous bill: \$140.42  
Budget bill charges from previous bill: \$147.00  
Late payment charge: \$8.64  
Total Other Charges: \$296.06

**Current Period Charges**  
Electric: \$213.81  
Budget billing amount: \$147.00  
Total New Charges: \$213.81  
Total Amount Due on 11/26/2018: \$443.06

**General Information**  
Next scheduled meter reading: 12/07/2018  
1-800-494-4000  
If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**PECO ELECTRIC DELIVERY**  
ELECTRIC \$213.81  
TAXES & FEES

**PECO SUPPLY**  
PECO  
2301 Market Street  
Philadelphia, PA 19103  
800-494-4000

**PECO**  
An Exelon Company  
Page 1 of 2

Name: LACRETIA FLUELLEN  
Account Number: 78424-82265  
Phone Number: 215-779-6717  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

**Emergency and Repair**  
800-841-4141  
This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment.

**Billing Summary**  
Bill Date: 12/05/2018  
Thank you for your payment of \$100.00 on 11/21/2018  
Budget bill charges from previous bill: \$40.42  
Budget bill charges from previous bill: \$147.00  
Budget bill charges from previous bill: \$147.00  
Late payment charge: \$13.67  
Total Other Charges: \$348.09

**Current Period Charges**  
Electric: \$653.17  
Budget billing amount: \$147.00  
Total New Charges: \$653.17  
Total Amount Due on 12/27/2018: \$495.09

**General Information**  
Next scheduled meter reading: 01/10/2019  
1-800-494-4000  
If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

**PECO ELECTRIC DELIVERY**  
ELECTRIC \$653.17  
TAXES & FEES

**PECO SUPPLY**  
PECO  
2301 Market Street  
Philadelphia, PA 19103  
800-494-4000

**PECO**  
An Exelon Company  
Page 2 of 2

Account Number: 78424-82265

**Meter Information**

Read Dates	Meter Number	Lead Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier	Total Usage
09/05-10/04	123488225	General Service	Tot kWh	20933 Actual	22412 Actual	479	1	479

Total kWh Used: 479

**Electric Residential Service**  
Service Period 09/05/2018 to 10/04/2018 - 29 days

**PECO ELECTRIC DELIVERY**  
Customer Charge: \$39.95  
Distribution Charges: 479 kWh X 0.06520 = 31.23  
Distribution System Improvement Charge: 0.27

**ELECTRIC SUPPLY**  
Generation Charges: 479 kWh X 0.06275 = 30.06  
Transmission Charges: 479 kWh X 0.00532 = 2.55

TAXES & FEES: \$0.00  
Total Current Charges: \$72.56

**Budget Billing Deferred Balance**  
Last Month's Deferred Balance: \$239.81  
+ Total Current Charges: \$72.56  
- Current Budget Billing Amount Due: \$147.00  
This Month's Deferred Balance: \$165.37

**Message Center**  
From PECO:  
New charges contain estimated total state taxes of \$5.39, including \$4.28 for State Gross Receipts Tax.  
We have issued a credit to your account for the interest earned on your deposit in the amount of \$4.37. Please call us if you have any questions.  
Your electric price to compare is \$0.0681 per kWh. This may change in March, June, September and December. For more information and supplier offers visit PAPowerSwitch.com and oca.state.pa.us.  
Your Total Account Balance of \$457.13 includes your Total Amount Due and all other Arrearage/Agreement/Deferred balances that are on this account.

**Shopping Information Box**  
When shopping for a competitive electric/natural gas supplier, please provide the following:  
Account Number: 78424-82265  
Electric Rate: Electric Residential Service  
If you are purchasing the energy you use from a

**PECO**  
An Exelon Company  
Page 2 of 2

Account Number: 78424-82265

**Meter Information**

Read Dates	Meter Number	Lead Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier	Total Usage
10/06-11/02	123488225	General Service	Tot kWh	22412 Actual	23204 Actual	1,514	1	1,514

Total kWh Used: 1,514

**Electric Residential Service**  
Service Period 10/04/2018 to 11/02/2018 - 29 days

**PECO ELECTRIC DELIVERY**  
Customer Charge: \$110.77  
Distribution Charges: 1,514 kWh X 0.06710 = 101.59  
Distribution System Improvement Charge: 0.73

**ELECTRIC SUPPLY**  
Generation Charges: 1,514 kWh X 0.06275 = 95.00  
Transmission Charges: 1,514 kWh X 0.00532 = 8.05

TAXES & FEES: -\$0.01  
State Tax Adjustment: -\$0.01  
Total Current Charges: \$213.81

**Budget Billing Deferred Balance**  
Last Month's Deferred Balance: \$165.37  
+ Total Current Charges: \$213.81  
- Current Budget Billing Amount Due: \$147.00  
This Month's Deferred Balance: \$232.18

**Message Center**  
From PECO:  
New charges contain estimated total state taxes of \$15.90, including \$12.61 for State Gross Receipts Tax.  
Your electric price to compare is \$0.0681 per kWh. This may change in March, June, September and December. For more information and supplier offers visit PAPowerSwitch.com and oca.state.pa.us.  
Your Total Account Balance of \$675.24 includes your Total Amount Due and all other Arrearage/Agreement/Deferred balances that are on this account.  
Your budget billing amount was reviewed this month. Based on our review your budget billing amount will not change. Thank you.

**Shopping Information Box**  
When shopping for a competitive electric/natural gas supplier, please provide the following:  
Account Number: 78424-82265  
Electric Rate: Electric Residential Service  
If you are purchasing the energy you use from a

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An Exelon Company  
Page 2 of 2

Account Number: 78424-82265

**Meter Information**

Read Dates	Meter Number	Lead Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier	Total Usage
11/02-12/05	123488225	General Service	Tot kWh	23204 Actual	27758 Actual	4,792	1	4,792

Total kWh Used: 4,792

**Electric Residential Service**  
Service Period 11/02/2018 to 12/05/2018 - 33 days

**PECO ELECTRIC DELIVERY**  
Customer Charge: \$327.44  
Distribution Charges: 4,792 kWh X 0.06611 = 316.80  
Distribution System Improvement Charge: 2.19

**ELECTRIC SUPPLY**  
Generation Charges: 4,792 kWh X 0.06256 = 299.79  
Transmission Charges: 4,792 kWh X 0.00542 = 25.97

TAXES & FEES: -\$0.03  
State Tax Adjustment: -\$0.01  
Total Current Charges: \$653.17

**Budget Billing Deferred Balance**  
Last Month's Deferred Balance: \$232.18  
+ Total Current Charges: \$653.17  
- Current Budget Billing Amount Due: \$147.00  
This Month's Deferred Balance: \$738.35

**Message Center**  
From PECO:  
New charges contain estimated total state taxes of \$48.50, including \$38.54 for State Gross Receipts Tax.  
Your electric price to compare is \$0.0680 per kWh. This may change in March, June, September and December. For more information and supplier offers visit PAPowerSwitch.com and oca.state.pa.us.  
Your Total Account Balance of \$1,218.44 includes your Total Amount Due and all other Arrearage/Agreement/Deferred balances that are on this account.

**Shopping Information Box**  
When shopping for a competitive electric/natural gas supplier, please provide the following:  
Account Number: 78424-82265  
Electric Rate: Electric Residential Service  
If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

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**PECO**  
An Exelon Company  
Page 1 of 2

Name: LACRETA FLELLEN  
Account Number: 78424-82265  
Phone Number: 215-779-6713  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

Emergency and Repair: 800-841-4141

**Billing Summary**  
Bill Date: 05/08/2019  
Thank you for your payment of \$300.00 on 05/04/2019  
Budget bill charges from previous bill: \$143.06  
Budget bill charges from previous bill: \$147.00  
Late payment charge: \$12.27  
Total Other Charges: \$302.33

**Current Period Charges**  
Electric: \$539.51  
Budget billing amount: \$147.00  
Total New Charges: \$539.51  
Total Amount Due on 01/30/2019: \$449.33

**General Information**  
Next scheduled meter reading: 02/12/2019  
1-800-494-4000  
If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

PECO.com/Service  
Customer Self Service: Manage Your Account 24/7  
Start, stop and move your service.

Online: peco.com | In Person: 2303 Market St., Philadelphia, PA 19103 | By Phone: 1-800-494-4000

Reason only this person with your check made payable to PECO. Please write your account number on your check.

Account # 78424-82265 | 277-432-9186  
Please pay this amount by 01/30/2019: \$449.33  
Payment Amount \$

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**PECO**  
An Exelon Company  
Page 1 of 2

Account Number: 78424-82265

**Meter Information**

Read Date	Meter Number	Lead Type	Reading Type	Reading	Previous Reading	Meter Reading Difference	Multiplier	Total Usage
05/08/2019	13288201	General Service	Total	1084	1084	0	1.00	1084 kWh Used: 0.87%

**Electric Residential Service**  
Service Period 02/07/2019 to 05/08/2019 - 91 days

Category	Amount
PECO ELECTRIC DELIVERY	\$191.00
Customer Charge	\$7.79
Distribution Charges	\$78.04
ELECTRIC SUPPLY	\$472.62
Generation Charges	\$172.96
Transmission Charges	\$4.64
TARIFFS & FEES	\$200.96
State Tax Adjustment	-\$49.52
Total Current Charges	\$539.51

**Budget Billing Deferred Balance**  
Last Month's Deferred Balance: \$79.45  
Total Current Charges: \$539.51  
Current Budget Billing Amount Due: \$147.00  
This Month's Deferred Balance: \$130.86

**Message Center**  
From PECO:  
New charges contain estimated total state taxes of \$66.33, including \$46.33 for State Gross Receipt Tax. Your electric price to compare is \$0.0842 per kWh. This may change in March, June, September and December. For more information and supplier offers visit PEPowerWatch.com and acea.state.pa.us.  
Your Total Account Balance of \$1,889.18 includes your Total Amount Due and all other Arrears/Agreement/Deferred balances that are on this account.

**Shopping Information Box**  
When shopping for a competitive electrical/gas supplier, please provide the following:  
Account Number: 78424-82265  
Electric Rate: Electric Residential Service  
If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

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**PECO**  
An Exelon Company  
Page 1 of 2

Name: LACRETA FLELLEN  
Account Number: 78424-82265  
Phone Number: 215-779-6713  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

Emergency and Repair: 800-841-4141

**Billing Summary**  
Bill Date: 02/07/2019  
Budget bill charges from previous bill: \$143.06  
Budget bill charges from previous bill: \$147.00  
Late payment charge: \$18.84  
Total Other Charges: \$455.90

**Current Period Charges**  
Electric: \$782.44  
Budget billing amount: \$147.00  
Total New Charges: \$782.44  
Total Amount Due on 03/01/2019: \$602.90

**General Information**  
Next scheduled meter reading: 02/12/2019  
1-800-494-4000  
If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

PECO.com/Service  
Customer Self Service: Manage Your Account 24/7  
Start, stop and move your service.

Online: peco.com | In Person: 2303 Market St., Philadelphia, PA 19103 | By Phone: 1-800-494-4000

Reason only this person with your check made payable to PECO. Please write your account number on your check.

Account # 78424-82265 | 277-432-9186  
Please pay this amount by 01/03/2019: \$602.90  
Payment Amount \$

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**PECO**  
An Exelon Company  
Page 1 of 2

Account Number: 78424-82265

**Meter Information**

Read Date	Meter Number	Lead Type	Reading Type	Reading	Previous Reading	Meter Reading Difference	Multiplier	Total Usage
02/07/2019	13288201	General Service	Total	1084	1084	0	1.00	1084 kWh Used: 0.87%

**Electric Residential Service**  
Service Period 02/07/2019 to 02/07/2019 - 00 days

Category	Amount
PECO ELECTRIC DELIVERY	\$191.00
Customer Charge	\$7.79
Distribution Charges	\$89.89
ELECTRIC SUPPLY	\$600.00
Generation Charges	\$89.89
Transmission Charges	\$4.64
TARIFFS & FEES	\$165.04
State Tax Adjustment	-\$54.04
Total Current Charges	\$782.44

**Budget Billing Deferred Balance**  
Last Month's Deferred Balance: \$1,130.86  
Total Current Charges: \$782.44  
Current Budget Billing Amount Due: \$147.00  
This Month's Deferred Balance: \$1,766.30

**Message Center**  
From PECO:  
New charges contain estimated total state taxes of \$66.33, including \$46.33 for State Gross Receipt Tax. Your electric price to compare is \$0.0842 per kWh. This may change in March, June, September and December. For more information and supplier offers visit PEPowerWatch.com and acea.state.pa.us.  
Your Total Account Balance of \$2,369.20 includes your Total Amount Due and all other Arrears/Agreement/Deferred balances that are on this account.

**Shopping Information Box**  
When shopping for a competitive electrical/gas supplier, please provide the following:  
Account Number: 78424-82265  
Electric Rate: Electric Residential Service  
If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

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**PECO**  
An Exelon Company  
Page 1 of 2

Name: LACRETA FLELLEN  
Account Number: 78424-82265  
Phone Number: 215-779-6713  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

Emergency and Repair: 800-841-4141

**Billing Summary**  
Bill Date: 03/08/2019  
Thank you for your payment of \$602.90 on 02/12/2019

**Current Period Charges**  
Electric: \$676.53  
Budget billing amount: \$147.00  
Total New Charges: \$676.53  
Total Amount Due on 04/01/2019: \$147.00

**General Information**  
Next scheduled meter reading: 04/12/2019  
1-800-494-4000  
If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

PECO.com/Service  
Customer Self Service: Manage Your Account 24/7  
Start, stop and move your service.

Online: peco.com | In Person: 2303 Market St., Philadelphia, PA 19103 | By Phone: 1-800-494-4000

Reason only this person with your check made payable to PECO. Please write your account number on your check.

Account # 78424-82265 | 277-432-9186  
Please pay this amount by 04/01/2019: \$147.00  
Payment Amount \$

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**PECO**  
An Exelon Company  
Page 1 of 2

Account Number: 78424-82265

**Meter Information**

Read Date	Meter Number	Lead Type	Reading Type	Reading	Previous Reading	Meter Reading Difference	Multiplier	Total Usage
03/08/2019	13288201	General Service	Total	1084	1084	0	1.00	1084 kWh Used: 0.87%

**Electric Residential Service**  
Service Period 02/07/2019 to 03/08/2019 - 29 days

Category	Amount
PECO ELECTRIC DELIVERY	\$191.00
Customer Charge	\$0.00
Distribution Charges	\$114.88
ELECTRIC SUPPLY	\$354.69
Generation Charges	\$129.35
Transmission Charges	\$28.87
TARIFFS & FEES	\$10.01
State Tax Adjustment	-\$28.87
Total Current Charges	\$676.53

**Budget Billing Deferred Balance**  
Last Month's Deferred Balance: \$1,766.30  
Total Current Charges: \$676.53  
Current Budget Billing Amount Due: \$147.00  
This Month's Deferred Balance: \$2,295.83

**Message Center**  
From PECO:  
New charges contain estimated total state taxes of \$66.33, including \$46.33 for State Gross Receipt Tax. Your electric price to compare is \$0.0713 per kWh. This may change in March, June, September and December. For more information and supplier offers visit PEPowerWatch.com and acea.state.pa.us.  
Your Total Account Balance of \$2,442.83 includes your Total Amount Due and all other Arrears/Agreement/Deferred balances that are on this account.  
Your budget billing amount was reviewed this month and it will change to \$502.00 effective with your next bill.

**Shopping Information Box**  
When shopping for a competitive electrical/gas supplier, please provide the following:  
Account Number: 78424-82265  
Electric Rate: Electric Residential Service  
If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and expiration date.

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**PECO**  
An Exelon Company  
Page 1 of 2

Name: LACRETIA FLELLEN  
Account Number: 78424-82265  
Phone Number: 215-779-6712  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia, PA 19103

Emergency and Repair  
800-841-4343  
This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment.

**Billing Summary**  
Bill Date: 07/08/2019  
Thank you for your payment of \$505.00 on 06/27/2019  
Budget bill charges from previous bill: \$502.00  
Late payment charge: \$3.06  
Total Other Charges: \$514.06

**Current Period Charges**  
Electric: \$115.11  
Budget billing amount: \$502.00  
Total New Charges: \$115.11  
Total Amount Due on 07/30/2019: \$1,016.06

**General Information**  
Next scheduled meter reading: 08/08/2019  
1-800-494-4000  
If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

PECO.com/Service  
Customer Self Service: Manage Your Account 24/7  
Start, stop and move your service.

Online: peco.com  
Reason only this portion with your check made payable to PECO. Please write your account number on your check.  
Email in Automated Payment. Complete form on reverse side.  
Fudge a donation to MSF. Complete form on reverse side.

Account # 78424-82265 277-432-9186  
Please pay this amount by 07/30/2019 \$1,016.06  
Payment Amount \$

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**PECO**  
An Exelon Company  
Page 1 of 2

Account Number: 78424-82265

**Meter Information**

Read Date	Meter Number	Last Type	Reading Type	Previous Reading	Meter Reading	Account	Difference	Multiplier	Total Usage
07/08/2019	118881019	General Service	Total	1016 Actual	1016 Actual	429	0	1	1016 kWh (484.81)

**Electric Residential Service**  
Service Period 06/08/2019 to 07/08/2019 - 32 days

Item	Rate	Usage	Charge
PECO ELECTRIC DELIVERY			\$68.89
Customer Charge			8.97
Distribution Charges	797 kWh @ 0.06413	15.11	15.11
ELECTRIC SUPPLY			\$164.04
Generation Charges	797 kWh @ 0.02012	16.00	16.00
Transmission Charges	797 kWh @ 0.00070	4.54	4.54
TAXES & FEES			\$10.00
State Tax Adjustment			-0.05
<b>Total Current Charges</b>			<b>\$115.11</b>

**Budget Billing Deferred Balance**  
Last Month's Deferred Balance: \$1,493.70  
Total Current Charges: \$115.11  
Current Budget Billing Amount Due: \$1,002.00  
This Month's Deferred Balance: \$1,096.81

**Message Center**  
New charges contain estimated total state taxes of \$8.96, including \$7.79 for State Gross Receipts Tax. Your electric price to compare is \$0.0479 per kWh. This may change in March, June, September and December. For more information and supplier offers visit PkPowerWatch.com and see state gas us.

**Shopping Information Box**  
When shopping for a competitive electrical/gas supplier, please provide the following:  
Account Number: 78424-82265  
Electric Rate: Electric Residential Service

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**PECO**  
An Exelon Company  
Page 1 of 2

Name: LACRETIA FLELLEN  
Account Number: 78424-82265  
Phone Number: 215-779-6712  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia, PA 19103

Emergency and Repair  
800-841-4343  
This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment.

**Billing Summary**  
Bill Date: 08/06/2019  
Thank you for your payment of \$254.00 on 07/19/2019  
Deferred payment agreement: \$42.40  
Total Other Charges: \$42.40

**Current Period Charges**  
Electric: \$132.54  
Budget billing amount: \$1,229.35  
Total New Charges: \$132.54  
Total Amount Due on 08/28/2019: \$1,273.75

**General Information**  
Next scheduled meter reading: 09/08/2019  
1-800-494-4000  
If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

PECO.com/Service  
Customer Self Service: Manage Your Account 24/7  
Start, stop and move your service.

Online: peco.com  
Reason only this portion with your check made payable to PECO. Please write your account number on your check.  
Email in Automated Payment. Complete form on reverse side.  
Fudge a donation to MSF. Complete form on reverse side.

Account # 78424-82265 277-432-9186  
Please pay this amount by 08/28/2019 \$1,273.75  
Payment Amount \$

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**PECO**  
An Exelon Company  
Page 1 of 2

Account Number: 78424-82265

**Meter Information**

Read Date	Meter Number	Last Type	Reading Type	Previous Reading	Meter Reading	Account	Difference	Multiplier	Total Usage
08/06/2019	118881019	General Service	Total	1016 Actual	1016 Actual	429	0	1	1016 kWh (484.81)

**Electric Residential Service**  
Service Period 07/08/2019 to 08/06/2019 - 30 days

Item	Rate	Usage	Charge
PECO ELECTRIC DELIVERY			\$68.89
Customer Charge			8.97
Distribution Charges	929 kWh @ 0.06413	18.58	18.58
ELECTRIC SUPPLY			\$172.00
Generation Charges	929 kWh @ 0.02012	18.70	18.70
Transmission Charges	929 kWh @ 0.00070	5.16	5.16
TAXES & FEES			\$10.00
State Tax Adjustment			-0.05
<b>Total Current Charges</b>			<b>\$132.54</b>

**Budget Billing Deferred Balance**  
Last Month's Deferred Balance: \$1,096.81  
Total Current Charges: \$132.54  
Current Budget Billing Amount Due: \$1,229.35  
This Month's Deferred Balance: \$0.00  
Deferred Payment Agreement: \$42.40  
Current Payment Plan Amount: \$42.40  
Payment Plan Balance: \$466.19  
Number of Remaining Payments: 11

**Message Center**  
New charges contain estimated total state taxes of \$8.96, including \$7.82 for State Gross Receipts Tax. Your electric price to compare is \$0.0479 per kWh. This may change in March, June, September and December. For more information and supplier offers visit PkPowerWatch.com and see state gas us.

**Shopping Information Box**  
When shopping for a competitive electrical/gas supplier, please provide the following:  
Account Number: 78424-82265  
Electric Rate: Electric Residential Service

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**PECO**  
An Exelon Company  
Page 1 of 2

Name: LACRETIA FLELLEN  
Account Number: 78424-82265  
Phone Number: 215-779-6712  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia, PA 19103

Emergency and Repair  
800-841-4343  
This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment.

**Billing Summary**  
Bill Date: 08/28/2019  
Deferred payment agreement: \$1,271.75  
Total Other Charges: \$1,271.75

**Current Period Charges**  
Electric: \$96.44  
Total New Charges: \$96.44  
Total Amount Due on 09/19/2019: \$1,368.19

**General Information**  
Next scheduled meter reading: 09/08/2019  
1-800-494-4000  
If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

PECO.com/Service  
Customer Self Service: Manage Your Account 24/7  
Start, stop and move your service.

Online: peco.com  
Reason only this portion with your check made payable to PECO. Please write your account number on your check.  
Email in Automated Payment. Complete form on reverse side.  
Fudge a donation to MSF. Complete form on reverse side.

Account # 78424-82265 277-432-9186  
Please pay this amount by 09/19/2019 \$1,368.19  
Payment Amount \$

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**PECO**  
An Exelon Company  
Page 1 of 2

Account Number: 78424-82265

**Meter Information**

Read Date	Meter Number	Last Type	Reading Type	Previous Reading	Meter Reading	Account	Difference	Multiplier	Total Usage
08/28/2019	118881019	General Service	Total	1016 Actual	1016 Actual	429	0	1	1016 kWh (484.81)

**Electric Residential Service**  
Service Period 08/06/2019 to 08/28/2019 - 22 days

Item	Rate	Usage	Charge
PECO ELECTRIC DELIVERY			\$68.89
Customer Charge			8.97
Distribution Charges	479 kWh @ 0.06413	15.11	15.11
ELECTRIC SUPPLY			\$164.04
Generation Charges	479 kWh @ 0.02012	9.64	9.64
Transmission Charges	479 kWh @ 0.00070	2.75	2.75
TAXES & FEES			\$10.00
State Tax Adjustment			-0.05
<b>Total Current Charges</b>			<b>\$96.44</b>

**Message Center**  
New charges contain estimated total state taxes of \$8.96, including \$7.82 for State Gross Receipts Tax. This may change in March, June, September and December. For more information and supplier offers visit PkPowerWatch.com and see state gas us.

**Shopping Information Box**  
When shopping for a competitive electrical/gas supplier, please provide the following:  
Account Number: 78424-82265  
Electric Rate: Electric Residential Service

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An Exelon Company  
Page 1 of 2

Name: LACRETA FLELLEN  
Account Number: 78424-82265  
Phone Number: 215-779-6713  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

Emergency and Repair: 800-841-4343

PECO ELECTRIC DELIVERY: \$34.52

Alpha Gas and Electric: 975 Etna Rd, Pottsville, PA 17870

PECO ELECTRIC DELIVERY: \$34.52

Electric: \$34.52

Total New Charges: \$34.52

Total Amount Due on 09/27/2019: \$1,227.71

General Information: Next scheduled meter reading 09/29/2019

1-800-694-4000

PECO: Payment Processing 55000 75024

Account # 78424-82265 277-432-9186

Please pay this amount by 09/27/2019 \$1,227.71

Payment Amount \$

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An Exelon Company  
Page 1 of 2

Account Number: 78424-82265

Meter Information

Read Date	Meter Number	Lead Type	Reading Type	Previous Reading	Meter Reading	Account	Difference	Multiplier	Total Usage
08/29/2019	12288201	General Service	Total kWh	1029 Actual	1029 Actual	0	0	1	1029 kWh Used: 0%

Electric Residential Service

Service Period 08/29/2019 to 09/09/2019 - 1 days

PECO ELECTRIC DELIVERY: \$34.54

Customer Charge: 2.24

Distribution Charge: 175 kWh @ 0.06413: 11.32

Electric Supply: \$0.00

Alpha Gas and Electric Charges (888-636-3748): 20.98

TAXES & FEES: \$0.00

Total Current Charges: \$34.52

Your Usage Profile: ANNUAL ELECTRIC USAGE

1.5kWh  
4.7kWh  
8.1kWh  
11.5kWh  
14.9kWh  
18.3kWh

Period Usage Avg Daily Usage Days Temp

Period	Usage	Avg Daily Usage	Days	Temp
Current Month	881	29.4	30	76
Last Month	929	31.0	30	81
Last Year	747	24.9	30	78

Avg kWh per Month: 2,605  
Total Annual kWh Usage: \$1,240

Message Center

Shopping Information Box

**EXHIBIT**

C. Ex. 9-G 1/7/21 F-2020-3021486

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An Exelon Company  
Page 1 of 2

Name: LACRETA FLELLEN  
Account Number: 78424-82265  
Phone Number: 215-779-6713  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

Emergency and Repair: 800-841-4343

PECO ELECTRIC DELIVERY: \$4.96

Alpha Gas and Electric: 975 Etna Rd, Pottsville, PA 17870

PECO ELECTRIC DELIVERY: \$4.96

Electric: \$4.96

Total New Charges: \$4.96

Total Amount Due on 09/30/2019: \$1,275.07

General Information: Next scheduled meter reading 10/09/2019

1-800-694-4000

PECO: Payment Processing 55000 75024

Account # 78424-82265 277-432-9186

Please pay this amount by 09/30/2019 \$1,275.07

Payment Amount \$

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An Exelon Company  
Page 1 of 2

Account Number: 78424-82265

Meter Information

Read Date	Meter Number	Lead Type	Reading Type	Previous Reading	Meter Reading	Account	Difference	Multiplier	Total Usage
08/29/2019	12288201	General Service	Total kWh	1029 Actual	1029 Actual	0	0	1	1029 kWh Used: 0%

Electric Residential Service

Service Period 09/04/2019 to 09/09/2019 - 5 days

PECO ELECTRIC DELIVERY: \$1.57

Customer Charge: 0.33

Distribution Charge: 35 kWh @ 0.06413: 2.24

Electric Supply: \$0.00

Generation Charges: 35 kWh @ 0.06282: 2.19

Transmission Charges: 35 kWh @ 0.00070: 0.20

TAXES & FEES: \$0.00

Total Current Charges: \$4.96

Your Usage Profile: ANNUAL ELECTRIC USAGE

1.5kWh  
4.7kWh  
8.1kWh  
11.5kWh  
14.9kWh  
18.3kWh

Period Usage Avg Daily Usage Days Temp

Period	Usage	Avg Daily Usage	Days	Temp
Current Month	881	29.4	30	76
Last Month	929	31.0	30	81
Last Year	747	24.9	30	78

Avg kWh per Month: 2,605  
Total Annual kWh Usage: \$1,275

Deferred Payment Agreement

Current Payment Plan Amount: \$42.40

Payment Plan Balance: \$42.40

Number of Remaining Payments: 10

Message Center

Shopping Information Box

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An Exelon Company  
Page 1 of 2

Name: LACRETA FLELLEN  
Account Number: 78424-82265  
Phone Number: 215-779-6713  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

Emergency and Repair: 800-841-4343

PECO ELECTRIC DELIVERY: \$91.63

Alpha Gas and Electric: 975 Etna Rd, Pottsville, PA 17870

PECO ELECTRIC DELIVERY: \$91.63

Electric: \$91.63

Total New Charges: \$91.63

Total Amount Due on 10/28/2019: \$1,403.64

General Information: Next scheduled meter reading 11/06/2019

1-800-694-4000

PECO: Payment Processing 55000 75024

Account # 78424-82265 277-432-9186

Please pay this amount by 10/28/2019 \$1,403.64

Payment Amount \$

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An Exelon Company  
Page 1 of 2

Account Number: 78424-82265

Meter Information

Read Date	Meter Number	Lead Type	Reading Type	Previous Reading	Meter Reading	Account	Difference	Multiplier	Total Usage
08/29/2019	12288201	General Service	Total kWh	1029 Actual	1029 Actual	0	0	1	1029 kWh Used: 0%

Electric Residential Service

Service Period 09/04/2019 to 10/04/2019 - 29 days

PECO ELECTRIC DELIVERY: \$61.13

Customer Charge: 0.97

Distribution Charge: 602 kWh @ 0.06413: 38.84

Electric Supply: \$0.12

Generation Charges: 602 kWh @ 0.06282: 37.70

Transmission Charges: 602 kWh @ 0.00070: 0.42

TAXES & FEES: \$1.97

Taxing/Out Adjustment: \$0.52

Total Current Charges: \$91.63

Your Usage Profile: ANNUAL ELECTRIC USAGE

1.5kWh  
4.7kWh  
8.1kWh  
11.5kWh  
14.9kWh  
18.3kWh

Period Usage Avg Daily Usage Days Temp

Period	Usage	Avg Daily Usage	Days	Temp
Current Month	881	29.4	30	76
Last Month	929	31.0	30	81
Last Year	479	16.3	29	75

Avg kWh per Month: 2,616  
Total Annual kWh Usage: \$1,216

Deferred Payment Agreement

Current Payment Plan Amount: \$42.40

Payment Plan Balance: \$181.24

Number of Remaining Payments: 9

Message Center

Shopping Information Box

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**PECO**  
An Exelon Company  
Page 1 of 2

Name: LACRETA FULLEEN  
Account Number: 78424-82265  
Phone Number: 215-779-6713  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

Emergency and Repair  
800-841-4341  
This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment.

**PECO ELECTRIC DELIVERY**  
ELECTRIC: \$678.29  
TAXES & FEES

**PECO ELECTRIC SUPPLY**  
2301 Market Street  
Philadelphia, PA 19103  
800-894-4000

**Billing Summary**  
Bill Date: 02/07/2020  
Changes from previous bill: \$1,438.36  
Budget bill charges from previous bill: \$1,229.35  
Late payment charge: \$26.66  
Total Other Charges: \$3,000.48

**Current Period Charges**  
Electric: \$678.29  
Total New Charges: \$678.29  
Total Amount Due on 03/02/2020: \$3,678.77

General Information  
Next scheduled meter reading: 03/13/2020  
1-800-684-4000  
If you have any questions or concerns, please call 800-684-4000 before the due date. If there is a gas program, leave the number at 1-800-684-4000 antes de la fecha de vencimiento.

PECO.com/Service  
Customer Self Service: Manage Your Account 24/7  
Start, stop and move your service

Online: peco.com | In Person: 2301 Market St., Philadelphia, PA 19103 | By Phone: 1-800-684-4000

Reason only this portion with your check made payable to PECO. Please write your account number on your check.

PECO  
1000 Market Street  
Philadelphia, PA 19103

Account # 78424-82265 | 277-432-9386  
Please pay this amount by 03/02/2020: \$3,678.77  
Payment Amount \$

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**PECO**  
An Exelon Company  
Page 1 of 2

Account Number: 78424-82265

**Meter Information**

Read Date	Meter Number	Last Type	Reading Type	Reading	Previous Reading	Change	Wholesale \$	Multiplier	Total Usage
02/07/2020	13888203	General Service	Total	5074 kWh	4934 kWh	140 kWh	4.760	1	4,760 kWh

**Electric Residential Service CAP**  
Service Period 02/07/2020 to 02/07/2020 - 30 days  
PECO ELECTRIC DELIVERY: \$109.50  
Customer Charge: \$9.87  
Distribution Charges: 5,047 kWh x 0.00020: \$1.01  
Electric Supply: \$109.50  
Generation Charges: 5,047 kWh x 0.00014: \$0.71  
Transmission Charges: 5,047 kWh x 0.00023: \$1.14  
CAP Fees: \$1.00  
Total Current Charges: \$678.29

**Year Usage Profile**  
ANNUAL ELECTRIC USAGE  
Line energy and money

Period	Usage	Avg Daily Usage	Days	Avg Daily Energy
Current Month	5,047	168.2	30	40
Last Month	4,861	162.0	30	40
Last Year	5,514	153.1	365	32

Message Center  
From PECO:  
New charges contain estimated total state taxes of \$30.36, including 0.0002 for State Crisis Response Tax.  
Your electric price for company is \$0.0875 per kWh. This may change in March, June, September and December. For more information and supplier offers visit PECO.com/Service and see state.gov.

Shopping Information Box  
When shopping for a competitive electrical supplier, please provide the following:  
Account Number: 78424-82265  
Electric Rate Electric Residential Service  
If you are purchasing the energy you use from a competitive supplier, it is important to understand the terms of your contract and applicable laws.

EXHIBIT  
C. Ex. 9-1 1/7/21 F-2020-3021486

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**PECO**  
An Exelon Company  
Page 1 of 2

Name: LACRETA FULLEEN  
Account Number: 78424-82265  
Phone Number: 215-779-6713  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

Emergency and Repair  
800-841-4341  
This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment.

**PECO ELECTRIC DELIVERY**  
ELECTRIC: \$408.70  
TAXES & FEES

**PECO ELECTRIC SUPPLY**  
2301 Market Street  
Philadelphia, PA 19103  
800-684-4000

**Billing Summary**  
Bill Date: 03/09/2020  
Deferred payment agreement: \$149.02  
Total Other Charges: \$498.70

**Current Period Charges**  
Electric: \$408.70  
Total New Charges: \$408.70  
Total Amount Due on 03/31/2020: \$647.72

General Information  
Next scheduled meter reading: 04/09/2020  
1-800-774-7040  
If you have any questions or concerns, please call 800-684-4000 before the due date. If there is a gas program, leave the number at 1-800-684-4000 antes de la fecha de vencimiento.

PECO.com/Service  
Customer Self Service: Manage Your Account 24/7  
Start, stop and move your service

Online: peco.com | In Person: 2301 Market St., Philadelphia, PA 19103 | By Phone: 1-800-774-7040

Reason only this portion with your check made payable to PECO. Please write your account number on your check.

PECO  
1000 Market Street  
Philadelphia, PA 19103

Account # 78424-82265 | 277-432-9386  
Please pay this amount by 03/31/2020: \$647.72  
Payment Amount \$

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**PECO**  
An Exelon Company  
Page 1 of 2

Account Number: 78424-82265

**Meter Information**

Read Date	Meter Number	Last Type	Reading Type	Reading	Previous Reading	Change	Wholesale \$	Multiplier	Total Usage
03/09/2020	13888203	General Service	Total	4760 kWh	4592 kWh	168 kWh	4.760	1	4,760 kWh

**Electric Residential Service CAP**  
Service Period 02/07/2020 to 03/09/2020 - 31 days  
PECO ELECTRIC DELIVERY: \$109.50  
Customer Charge: \$9.87  
Distribution Charges: 4,760 kWh x 0.00020: \$0.95  
Electric Supply: \$109.50  
Generation Charges: 4,760 kWh x 0.00014: \$0.67  
Transmission Charges: 4,760 kWh x 0.00023: \$1.10  
CAP Fees: \$1.00  
Total Current Charges: \$408.70

**Deferred Payment Agreement**  
Current Payment Plan Amount: \$149.02  
Payment Plan Balance: \$1,417.84  
Number of Remaining Payments: 23

**Message Center**  
From PECO:  
You are enrolled in PECO's Customer Assistance Program (CAP). A credit may be applied to your monthly bill to provide you affordable service.  
New charges contain estimated total state taxes of \$30.36, including 0.0002 for State Crisis Response Tax.  
We have issued a credit to your account for your deposit plus interest in the amount of \$102.33. Please call us if you have any questions.  
Your Total Account Balance of \$4,079.33 includes your Total Amount Due and all other Arrears Agreement/Deferred balances that are on this account.

**Year Usage Profile**  
ANNUAL ELECTRIC USAGE  
Line energy and money

Period	Usage	Avg Daily Usage	Days	Avg Daily Energy
Current Month	4,760	158.4	30	40
Last Month	5,047	168.2	30	40
Last Year	4,996	137.2	365	36

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**PECO**  
An Exelon Company  
Page 1 of 2

Name: LACRETA FULLEEN  
Account Number: 78424-82265  
Phone Number: 215-779-6713  
Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

Emergency and Repair  
800-841-4341  
This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO equipment.

**PECO ELECTRIC DELIVERY**  
ELECTRIC: \$205.17  
TAXES & FEES

**PECO ELECTRIC SUPPLY**  
2301 Market Street  
Philadelphia, PA 19103  
800-684-4000

**Billing Summary**  
Bill Date: 04/07/2020  
Changes from previous bill: \$498.70  
Deferred payment agreement: \$149.02  
Total Other Charges: \$796.74

**Current Period Charges**  
Electric: \$205.17  
Total New Charges: \$205.17  
Total Amount Due on 04/29/2020: \$1,001.91

General Information  
Next scheduled meter reading: 05/06/2020  
1-800-774-7040  
If you have any questions or concerns, please call 800-684-4000 before the due date. If there is a gas program, leave the number at 1-800-684-4000 antes de la fecha de vencimiento.

PECO.com/Service  
Customer Self Service: Manage Your Account 24/7  
Start, stop and move your service

Online: peco.com | In Person: 2301 Market St., Philadelphia, PA 19103 | By Phone: 1-800-774-7040

Reason only this portion with your check made payable to PECO. Please write your account number on your check.

PECO  
1000 Market Street  
Philadelphia, PA 19103

Account # 78424-82265 | 277-432-9386  
Please pay this amount by 04/29/2020: \$1,001.91  
Payment Amount \$

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**PECO**  
An Exelon Company  
Page 1 of 2

Account Number: 78424-82265

**Meter Information**

Read Date	Meter Number	Last Type	Reading Type	Reading	Previous Reading	Change	Wholesale \$	Multiplier	Total Usage
04/07/2020	13888203	General Service	Total	2400 kWh	2324 kWh	76 kWh	4.760	1	2,400 kWh

**Electric Residential Service CAP**  
Service Period 03/09/2020 to 04/07/2020 - 29 days  
PECO ELECTRIC DELIVERY: \$109.50  
Customer Charge: \$9.87  
Distribution Charges: 2,400 kWh x 0.00020: \$0.48  
Electric Supply: \$109.50  
Generation Charges: 2,400 kWh x 0.00014: \$0.34  
Transmission Charges: 2,400 kWh x 0.00023: \$0.55  
CAP Fees: \$1.00  
Total Current Charges: \$205.17

**Deferred Payment Agreement**  
Current Payment Plan Amount: \$149.02  
Payment Plan Balance: \$1,278.84  
Number of Remaining Payments: 23

**Message Center**  
From PECO:  
You are enrolled in PECO's Customer Assistance Program (CAP). A credit may be applied to your monthly bill to provide you affordable service.  
New charges contain estimated total state taxes of \$15.36, including \$13.11 for State Crisis Response Tax.  
Your Total Account Balance of \$4,382.27 includes your Total Amount Due and all other Arrears Agreement/Deferred balances that are on this account.

**Year Usage Profile**  
ANNUAL ELECTRIC USAGE  
Line energy and money

Period	Usage	Avg Daily Usage	Days	Avg Daily Energy
Current Month	2,400	82.8	29	30
Last Month	4,760	162.0	30	40
Last Year	3,728	102.1	31	47



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**PECO** An Exelon Company

Name: LACRETIA FLEULEN  
 Account Number: 78424-82265  
 Phone Number: 215-779-6713  
 Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

Emergency and Repair: 800-841-4141

**PECO ELECTRIC DELIVERY**  
 Meter Reading: 5167.97

**Billing Summary**  
 Bill Date: 05/06/2020  
 Changes from previous bill: \$703.87  
 Deferred payment agreement: \$149.02  
 Deferred payment agreement: \$149.02  
 Deferred payment agreement: \$149.02  
 Total Other Charges: \$1,156.93  
 Current Period Charges: \$167.97  
 Electric: \$167.97  
 Total New Charges: \$167.97  
 Total Amount Due on 05/28/2020: \$1,318.90

General Information: Next scheduled meter reading 06/09/2020

Online: peco.com | In Person: 2301 Market St., Philadelphia, PA 19103 | By Phone: 1-800-774-7040

Account # 78424-82265 | 877-432-9184  
 Please pay this amount by 05/28/2020: \$1,318.90  
 Payment Amount: \$

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**PECO** An Exelon Company

Account Number: 78424-82265

**Meter Information**

Read Date	Meter Number	Lead Type	Reading Type	Meter Reading	Percent	Difference	Multiplic	Total Usage
05/01/2020	12248410	General Service	Total kWh	1719	Annual	1,068	1	8,203

**Electric Residential Service CAP**  
 Service Period 04/07/2020 to 05/04/2020 - 19 Days  
 PECO ELECTRIC DELIVERY: \$149.02  
 Customer Charge: \$149.02  
 Distribution Charges: 1,968 kWh x 0.06005 = 118.20  
 Distribution System Improvement Charge: \$0.00  
 ELECTRIC SUPPLY: \$123.75  
 Generation Charges: 1,968 kWh x 0.05972 = 117.53  
 Transmission Charges: 1,968 kWh x 0.00623 = 12.26  
 CAP Credit: \$98.27  
 Total Current Charges: \$167.97

**Deferred Payment Agreement**  
 Current Payment Plan Amount: \$149.02  
 Payment Plan Balance: \$1,129.14  
 Number of Remaining Payments: 21

Message Center: You are enrolled in PECO's Customer Assistance Program (CAP). A credit may be applied to your monthly bills to provide you affordable service. New charges contain estimated total state taxes of \$12.46, including \$7.74 for State Green Receipts Tax. Your Total Account Balance of \$4,488.24 includes your Total Amount Due and all other Arrears/Agreement/Deferred balances that are on this account.

Your Usage Profile: ANNUAL ELECTRIC USAGE (kWh) bar chart showing usage from July 2019 to June 2020.

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	1,968	67.8	29	51
Last Month	2,400	82.8	29	50
Last Year	1,650	58.3	28	61

Online: peco.com | In Person: 2301 Market St., Philadelphia, PA 19103 | By Phone: 1-800-774-7040



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**PECO** An Exelon Company

Name: LACRETIA FLEULEN  
 Account Number: 78424-82265  
 Phone Number: 215-779-6713  
 Service Address: Fmt 1st, 6855 Ogontz Ave, Philadelphia

Emergency and Repair: 800-841-4141

**PECO ELECTRIC DELIVERY**  
 Meter Reading: 512.00

**Billing Summary**  
 Bill Date: 06/05/2020  
 Thank you for your payment of \$403.91 on 05/24/2020  
 LINEAP payment: \$100.00  
 LINEAP payment: \$400.00  
 Overpayment: -\$100.00  
 Deferred payment agreement: \$149.02  
 Total Other Charges: \$43.60  
 Current Period Charges: \$12.00  
 Electric: \$12.00  
 Total New Charges: \$12.00  
 Total Amount Due on 06/29/2020: \$55.60

General Information: Next scheduled meter reading 07/09/2020

Online: peco.com | In Person: 2301 Market St., Philadelphia, PA 19103 | By Phone: 1-800-774-7040

Account # 78424-82265 | 877-432-9184  
 Please pay this amount by 06/29/2020: \$55.60  
 Payment Amount: \$

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**PECO** An Exelon Company

Account Number: 78424-82265

**Meter Information**

Read Date	Meter Number	Lead Type	Reading Type	Meter Reading	Percent	Difference	Multiplic	Total Usage
05/01/2020	12248410	General Service	Total kWh	1719	Annual	1,068	1	8,203

**Electric Residential Service CAP**  
 Service Period 05/06/2020 to 06/03/2020 - 18 Days  
 PECO ELECTRIC DELIVERY: \$149.02  
 Customer Charge: \$149.02  
 Distribution Charges: 815 kWh x 0.06134 = 50.00  
 Distribution System Improvement Charge: \$0.00  
 ELECTRIC SUPPLY: \$143.21  
 Generation Charges: 815 kWh x 0.05888 = 47.96  
 Transmission Charges: 815 kWh x 0.00605 = 4.93  
 CAP Credit: \$106.81  
 Total Current Charges: \$12.00

**Deferred Payment Agreement**  
 Current Payment Plan Amount: \$149.02  
 Payment Plan Balance: \$1,800.79  
 Number of Remaining Payments: 23

Message Center: You are enrolled in PECO's Customer Assistance Program (CAP). A credit may be applied to your monthly bills to provide you affordable service. New charges contain estimated total state taxes of \$6.49, including \$1.71 for State Green Receipts Tax. Your Total Account Balance of \$1,118.39 includes your Total Amount Due and all other Arrears/Agreement/Deferred balances that are on this account.

Your Usage Profile: ANNUAL ELECTRIC USAGE (kWh) bar chart showing usage from July 2019 to June 2020.

Period	Usage	Avg Daily Usage	Days	Avg Daily Temp
Current Month	815	27.8	29	62
Last Month	1,368	47.2	29	51
Last Year	700	24.6	28	68

Online: peco.com | In Person: 2301 Market St., Philadelphia, PA 19103 | By Phone: 1-800-774-7040



**EXHIBIT**

C. Ex. 10-A 1/7/21 F-2020-3021486

PECO Account Activity Statement

\*\*\* Account Information \*\*\*

Account Number: 78424-82265  
 Account Status: Active  
 Requested By: LACRETIA FLOELLEN  
 (215) 779-6717 Extension:  
 Mail To: LACRETIA FLOELLEN  
 FRNT 1ST  
 6855 OGONTZ AVE  
 PHILADELPHIA PA 19138

\*\*\* Current Account Status \*\*\*

Current Bill: \$0.00  
 Billed Prior: \$0.00  
 Balance Due: \$0.00  
 Service Address: FRNT 1ST  
 6855 OGONTZ AVE  
 PHILADELPHIA PA 19138  
 Credit Amount: \$0.00  
 Deposit Requested: \$100.00  
 Deposit On-Hand: \$100.00  
 Meter Bill Grp: 07  
 Rate: Electric Residential Service

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DUE DATE	KWH	CC
09/05/18	BUDGET BILLING	08/06/18 09/05/18			\$147.00					747	
	** Budget Bill Detail **	Actual Bill Amount: 108.25			BB Deferred Amount: 239.81						
09/05/18	Late Payment Charge				\$2.21		\$296.21	\$149.21	09/27		
09/05/18	Regular Bill										
09/25/18	Deposit Interest					\$4.37					
10/01/18	Payment					\$149.21					
10/02/18	Late Payment Charge				\$2.11						
10/04/18	BUDGET BILLING	09/05/18 10/04/18			\$147.00					479	
	** Budget Bill Detail **	Actual Bill Amount: 72.56			BB Deferred Amount: 165.37		\$291.74	\$144.74	10/26		
10/04/18	Regular Bill										
10/31/18	Late Payment Charge				\$4.32						
11/02/18	BUDGET BILLING	10/04/18 11/02/18			\$147.00					1514	
	** Budget Bill Detail **	Actual Bill Amount: 213.81			BB Deferred Amount: 232.18		\$443.06	\$296.06	11/26		
11/02/18	Regular Bill					\$100.00					
11/21/18	Payment										
12/03/18	Late Payment Charge				\$5.03						
12/05/18	BUDGET BILLING	11/02/18 12/05/18			\$147.00					4792	
	** Budget Bill Detail **	Actual Bill Amount: 653.17			BB Deferred Amount: 738.35		\$495.09	\$348.09	12/27		
12/05/18	Regular Bill										
01/02/19	Late Payment Charge				\$7.24	\$200.00					
01/04/19	Payment										
01/08/19	BUDGET BILLING	12/05/18 01/08/19			\$147.00					5976	
	** Budget Bill Detail **	Actual Bill Amount: 539.51			BB Deferred Amount: 1130.86		\$449.33	\$302.33	01/30		
01/08/19	Regular Bill										
02/05/19	Late Payment Charge				\$6.57						
02/07/19	BUDGET BILLING	01/08/19 02/07/19			\$147.00					5914	
	** Budget Bill Detail **	Actual Bill Amount: 782.44			BB Deferred Amount: 1766.30		\$602.90	\$455.90	03/01		
02/07/19	Regular Bill										
02/12/19	Payment										
03/08/19	BUDGET BILLING	02/07/19 03/08/19			\$147.00					4994	
	** Budget Bill Detail **	Actual Bill Amount: 676.53			BB Deferred Amount: 2295.83		\$147.00		04/01		
03/08/19	Regular Bill										
03/18/19	Payment										
04/08/19	BUDGET BILLING	03/08/19 04/08/19			\$502.00					3728	
	** Budget Bill Detail **	Actual Bill Amount: 506.81			BB Deferred Amount: 2300.64		\$502.00		04/30		
04/08/19	Regular Bill										
05/07/19	BUDGET BILLING	04/08/19 05/07/19			\$502.00						
	** Budget Bill Detail **	Actual Bill Amount: 84.59			BB Deferred Amount: 1883.23		\$1011.53	\$509.53	05/29	560	
05/07/19	Late Payment Charge				\$7.53						
05/07/19	Regular Bill										
06/04/19	Late Payment Charge				\$15.06						
06/06/19	BUDGET BILLING	05/07/19 06/06/19			\$502.00					709	
	** Budget Bill Detail **	Actual Bill Amount: 102.47			BB Deferred Amount: 1483.70		\$1528.59	\$1026.59	06/28		
06/06/19	Regular Bill										
06/07/19	Payment					\$517.06					
06/10/19	Payment					\$505.00					
07/03/19	Late Payment Charge				\$7.53						
07/08/19	BUDGET BILLING	06/06/19 07/08/19			\$502.00						

07/08/19 Regular Bill \*\* Budget Bill Detail \*\* Actual Bill Amount: 115.11 BB Deferred Amount: 1696.81 \$1016.06 07/30 197

07/09/19 Payment \$253.27

07/19/19 Payment \$254.00

08/01/19 Payment Agreement \$508.79

CUAR038

FECO Account Activity Statement

Date: 08/31/19  
Page: 2 of 2

DATE	CHARGE TYPE	BILLING PERIOD	READ	METER #	CHARGE AMOUNT	CREDIT AMOUNT	TOTAL BILL	BALANCE FORWARD	DATE	EMR
08/06/19	BUDGET BILLING	07/08/19 08/06/19			\$1229.35		\$1271.75		08/28	929
08/06/19	DEFERRED PAYMENT AGREEMENT				BB Deferred Amount: 0.00					
08/06/19	Regular Bill	Actual Bill Amount: 132.54			\$42.40					
08/15/19	Miscellaneous					\$1563.20				
08/15/19	Payment Agreement					\$3476.28				
08/15/19	Debit Transfer Payment				\$1563.20					

**EXHIBIT**

C. Ex. 10-B 1/7/21 F-2020-3021486

exhibitsticker.com

Account Number: 7842482265  
For Service To: FRNT 1ST  
Date Prepared: July 01, 2019

Past Due Amt: \$506.53  
New Billing: \$0.00  
Total Amount: \$506.53

**Your Electric/Gas Service May Be Shut Off**

Because your bill is past due, we will shut off the service to FRNT 1ST on or after 8:00 a.m. on July 15, 2019. This date is a Friday, the service shut off will occur on, or soon after, the next business day.

**We will NOT shut off your electric/gas service if you do ONE of the following:**

- Pay \$506.53 in full before July 15, 2019, this includes any amount you owe on your payment plan. This notice is effective for 60 days.
- Pay the catch up amount on your agreement if it has defaulted. Call 1-888-480-1533 for the amount.
- Show us a paid receipt for the past due amount.
- You may be eligible for a payment agreement or special assistance programs which may stop the termination of your service. Call 1-888-480-1533 right away to determine if you are eligible for a payment agreement or a to dispute your bill or to provide us with household income or occupant information.
- To talk about your bill, please call our office at 1-888-480-1533.

**WE MUST RECEIVE YOUR PAYMENT BEFORE THE SHUT-OFF DATE. WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.**

If we shut off your electric/gas service, you may have to pay all of the following before we can turn service on:

- Past Due Amount of **\$506.53**
- Deposit Past Due Amount of **\$0.00**
- Agreement Unbilled Balance **\$0.00**
- Total **\$506.53\***

\*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.

\*\*If your service is shut off, you may have to make substantial payments in order to have your service restored. In addition to the balance owed, you will have to pay a Reconnection Charge of between \$20.00 and \$1,700.00. This fee amount is set by the utility and based on how much work is needed to restore your service. You may also be required to pay a deposit equal to your average monthly usage.

**MEDICAL EMERGENCY NOTICE**

Let us know if you or anyone presently and normally living in your home is seriously ill. WE WILL NOT SHUT OFF YOUR SERVICE during such an illness provided you:

1. Have your licensed physician, nurse practitioner or physician assistant certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off, phone certification must be followed by written certification within 7 days.
  2. Make some equitable arrangement to pay the company your current bills for service.
- \*AND\*

**IMPORTANT TO KNOW**

Before we shut off your utility service please read the back of this notice. You may be eligible for certain protections from us.

Atencion! Este es un mensaje muy importante. Si usted no lo entiende, favor de llama a 1-888-480-1533.

Send payment in the enclosed envelope or pay your bill at an authorized payment location or PECO Energy's Main Office (200 Market Streets Philadelphia). To pay by credit card or check by phone, call 1-877-432-9384. The service provider will charge a convenience fee.

See other side for more information

When paying in person, please bring the entire bill

Return only this portion with your check made payable to PECO. Please write your account number on your check.



An Exelon Company

Enroll in Automatic Payment.  
Complete form on reverse side.

Monday through Friday 7  
1-800-494-4

0001826 01 AD 0 409 \*\*AUTO T7 0 0228 19138-263801 C05-P01827-1 4



LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA PA 19138-2638



Account Number  
78424-82265

Pa

Payment Amount

Please pay this amount  
immediately.

PECO Energy Co.  
PO BOX 13439  
Philadelphia PA 19162-0439



**EXHIBIT**

C. Ex. 12-A 1/7/21 F-2020-3021486

exhibitmaker.com

**From:** Jefferson, Kelli:(PECO)  
**Sent:** Tuesday, August 06, 2019 12:48 PM  
**To:** lacretia67@live.com  
**Subject:** PUC Complaint 6855 Ogontz Ave

Ms. Fluellen,

My name is Kelli Jefferson, an analyst with PECO Energy. I have been assigned your PUC Complaint.

It appears that the following has taken place on your account as of 7/25/19:

1. 7/25/19 The account was removed from Budget Billing, per your request
2. 08/01/19 An agreement has been established on \$508.79 over 12 months. The monthly installments are \$42.40 + the current bill.

If this is to your satisfaction and resolves your complaint with the company, please respond to this email stating that you are satisfied. Once your response has been received it will be forwarded to the PUC to close out the complaint.

If you still need to discuss the complaint, please feel free to contact me at 215-841-6723.

Thank you,

Kelli Jefferson  
Analyst  
PECO Energy  
2301 Market St  
Philadelphia PA 19101  
(215) 841-6723

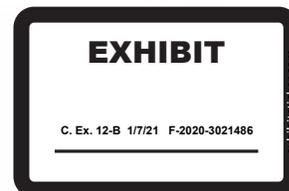


**From:** Jefferson, Kelli:(PECO)  
<kelli.jefferson@exeloncorp.com>

**Sent:** Thursday, August 8, 2019 4:35:13 PM

**To:** lacretia67@live.com <lacretia67@live.com>

**Subject:** RE: PUC Complaint 6855 Ogontz Ave



Ms. Fluellen,

It appears that your deferred budget balance of \$1229.35 was added back to your account after my original email was sent to you.

As of today you have a current amount due of \$1271.75 due on 8/28/18.

The company is willing to establish terms on the current amount due of \$1271.75 + the existing agreement balance of \$466.39, which totals \$1738.14. This amount will be placed on agreement for 36 months and the monthly installments will be \$48.28 in addition to the monthly charges.

If this is to your satisfaction, please respond that you are satisfied with this resolution. Once your response has been received it will be forwarded to the PUC to close out the complaint and then the agreement will be processed.

If you have any questions regarding this email, please feel free to contact me.

Thank you,

Kelli Jefferson  
Analyst  
PECO Energy

exhibitster.com

LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA PA 19138-2638

9/2/19  
567622940  
\$ 175.00

Questions  
1-800-494-4000  
peco.com

7 a.m. - 7 p.m., Mon - Fri

Account Number: 7842482265  
Date: August 01, 2019  
Service Address:  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA, PA 19138

**Payment agreement**

As you requested we have put your account on a deferred payment plan. This is to help you pay the past due amount of **\$508.79** owed on your account.

**What you will pay each month**

Your next six bills will include the following:

- A deferred payment of \$42.40.
- Your regular monthly electricity charge or your budget billing amount.

**What to do now**

Please pay \$42.40. This is your first deferred payment amount. Your next 12 bills also will include your regular monthly electricity charge.

**Please pay \$42.40 now.**

**See back for ways to pay**

For questions regarding your payment agreement, just call us at **1-888-480-1533**

**If you do not pay**

If you do not pay the amount due now and each month after this:

- We will remove your account from this payment plan.
- If we do so, you may need to pay the full amount owed plus any late-payment charges.
- You may not get another payment plan.

**If you still do not pay**

We may shut off your service.

**We are here to help...**

If you would like to talk to us about ways to manage your monthly payments in the future, just call us at **1-888-480-1533**.

when paying in person, please bring the entire bill.

Return only this portion with your check made payable to PECO. Please write your account number on your check.



An Exelon Company

Monday through Friday 7 a.m. to 7 p.m.

**1-800-494-4000**

0002320 01 AB 0.409 \*\*AUTO T8 0 9250 19138-263801 -C01-P02322-I 4



LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA PA 19138-2638



Account Number  
**78424-82265**

Payment Receipt

Payment Amount

This downpayment amount is due immediately.

\$0.00



784248226500000000092350000000

**EXHIBIT**

C. Ex. 13 pg 2 1/7/21 F-2020-3021486

exhibitsticker.com

LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA PA 19138-2638

Questions  
1-800-494-4000  
[peco.com](http://peco.com)

7 a.m. - 7 p.m. Mon - Fri

Account Number: 7842482265  
Date: August 15, 2019  
Service Address:  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA, PA 19138

**Payment agreement**

As you requested we have put your account on a deferred payment plan. This is to help you pay the past due amount of **\$1,738.14** owed on your account.

**What you will pay each month**

Your next six bills will include the following:

- A deferred payment of \$42.40.
- Your regular monthly electricity charge or your budget billing amount.

**What to do now**

Please pay \$42.40. This is your first deferred payment amount. Your next 11 bills also will include your regular monthly electricity charge.

**Please pay \$42.40 now.**

**See back for ways to pay**

For questions regarding your payment agreement, just call us at **1-888-480-1533**

**If you do not pay**

If you do not pay the amount due now and each month after this:

- We will remove your account from this payment plan.
- If we do so, you may need to pay the full amount owed plus any late-payment charges.
- You may not get another payment plan.

**If you still do not pay**

We may shut off your service.

**We are here to help...**

If you would like to talk to us about ways to manage your monthly payments in the future, just call us at **1-888-480-1533**

when paying in person, please bring the entire bill.

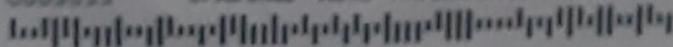
Return only this portion with your check **due payments to PECO**. Please write your account number on your check.



Monday through Friday 7 a.m. to 7 p.m.

**1-800-494-4000**

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LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA PA 19138-2638



Account Number  
**78424-82265**

Payment Receipt #

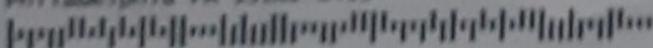
Payment Amount

This **disbursement** amount is due immediately.

**\$1,271.75**

00000000000000000000

PECO Energy Co.  
PO BOX 13479  
Philadelphia PA 19162-0439



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LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA PA 19138-2638



1-800-494-4000

[peco.com](http://peco.com)

Tue Thu Mon Fri

Account Number: 7842482265

Date: February 26, 2020

Service Address:

FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA, PA 19138

### Payment agreement

As you requested we have put your account on a deferred payment plan. This is to help you pay the past due amount of \$3,576.40 owed on your account.

#### What you will pay each month

Your next six bills will include the following:

- A deferred payment of \$149.02.
- Your regular monthly electricity charge or your budget billing amount.

#### What to do now

Please pay \$149.02. This is your first deferred payment amount. Your next 24 bills also will include your regular monthly electricity charge.

**Please pay \$149.02 now.**

**See back for ways to pay**

For questions regarding your payment agreement, just call us at 1-888-480-1533

#### If you do not pay

If you do not pay the amount due now and each month after this:

- We will remove your account from this payment plan.
- If we do so, you may need to pay the full amount owed plus any late-payment charges.
- You may not get another payment plan.

#### If you still do not pay

We may shut off your service.

#### We are here to help...

If you would like to talk to us about we manage your monthly payments in the future, just call us at 1-888-480-1533

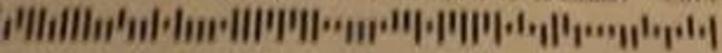
when paying in person, please bring the entire bill.

Return only this portion with your check made payable to PECO. Please write your account number on your check.



Monday through Friday 7 a.m. - 7 p.m.  
1-800-494-4000

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LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA PA 19138-2638

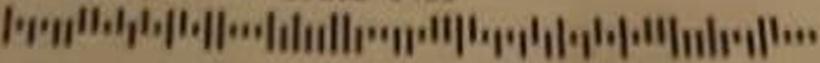
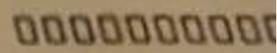
ACCOUNT Number  
78424-82265

Payment Amount



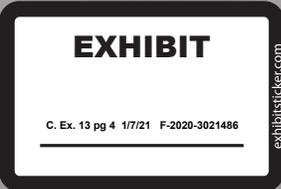
This downpayment amount is due immediately.

PECO Energy Co.  
PO BOX 13439  
Philadelphia PA 19162-0439



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LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA PA 19138-2645

Questions  
1-800-494-4000  
peco.com  
7 a.m. - 7 p.m., Mon - Fri

Account Number: 7842482265  
Date: May 14, 2020  
Service Address:  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA, PA 19138

### Payment agreement

As you requested we have put your account on a deferred payment plan. This is to help you pay the past due amount of **\$3,848.24** owed on your account.

### What you will pay each month

Your next six bills will include the following:

- A deferred payment of \$143.60.
- Your regular monthly electricity charge or your budget billing amount.

### What to do now

Please pay \$143.60. This is your first deferred payment amount. Your next 24 bills also will include your regular monthly electricity charge.

**Please pay \$143.60 now.**

**See back for ways to pay**

For questions regarding your payment agreement, just call us at 1-888-480-1533

### If you do not pay

If you do not pay the amount due now and each month after this:

- We will remove your account from this payment plan.
- If we do so, you may need to pay the full amount owed plus any late-payment charges.
- You may not get another payment plan.

### If you still do not pay

We may shut off your service.

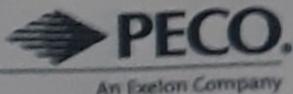
### We are here to help...

If you would like to talk to us about ways to manage your monthly payments in the future, just call us at 1-888-480-1533.

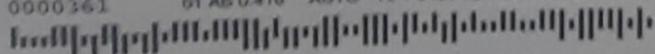
when paying in person, please bring the entire bill.

Return only this portion with your check made payable to PECO. Please write your account number on your check.

Monday through Friday 7 a.m. to 7 p.m.  
1-800-494-4000



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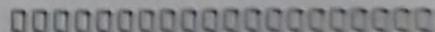
LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA PA 19138-2645



Account Number  
78424-82265

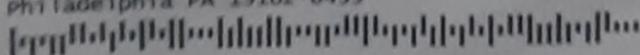
Payment Amount

This downpayment amount is due immediately. \$401



784248226500004019101570401913

PECO Energy Co.  
PO BOX 13439  
Philadelphia PA 19162-0439





# Welcome

LACRETIA FLUELLEN  
6855 Ogontz Ave  
Philadelphia, PA 19138

Date: 08/23/2019  
Electric Utility: PECO Electric  
Account #: 7842482265  
Gas Utility:  
Account #:

Dear LACRETIA,

Thank you for Choosing ALPHA GAS AND ELECTRIC as your energy supplier! We look forward to providing your energy services. We are currently working on your enrollment application.

Your Welcome Package includes the following documents:

- Price Contract Summary Page
- Terms and Conditions

Please review these documents and make sure you fully understand their contents.

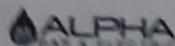
Here is some important information:

- ❖ Once your enrollment process is complete, you will see the Alpha Gas and Electric Energy name listed on your energy bill which you will continue to receive from your local Utility. This process can take a few weeks.
- ❖ There will be no change in the way you are billed. You will still receive your regular Utility bill and continue to pay the charges directly to your utility. It's that simple, same bill, one payment – no change.
- ❖ If you have any questions about your energy delivery, meters, or have a need to report an emergency, you will continue to contact your local utility just like you always have.
- ❖ If you have any questions about the Alpha Gas and Electric Energy supply portion of your bill, please call us directly at 888-636-3749, or email us at [customerservice@alphagne.com](mailto:customerservice@alphagne.com). Our hours of operation are 8:00am-5:00 pm Monday-Friday.
- ❖ You may cancel your account at any time without penalties or fees.
- ❖ ALPHA GAS AND ELECTRIC "Free Month" rebate checks can be requested once you receive your 12<sup>th</sup> consecutive bill from the utility with Alpha Gas and Electric as your commodity supplier. All you have to do is choose which Alpha Gas and Electric monthly supply charge you would like refunded and mail us the original bill. You must still be an active customer with Alpha Gas and Electric without any pending cancellations for you to qualify. Rebate checks are only available for the previous 12 months. \*

\*Please see your Terms and Conditions for full details of this offer.

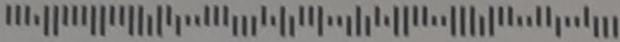
Once again, welcome and thank you for selecting ALPHA GAS AND ELECTRIC. We look forward to having you as a customer!

Sincerely,



February 26, 2020

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LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA PA 19138-2638



Account Number: 7842482265

Service Address:  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA, PA 19138

**EXHIBIT**

C. Ex. 15 1/7/21 F-2020-3021486

exhibitsticker.com

Dear LACRETIA FLUELLEN,

**Your application for enrollment in PECO's Customer Assistance Program (CAP) has been approved.** You have been enrolled in CAP and will begin to receive a credit on your monthly bill. This credit is individual to you and is based on your total gross household income and your energy usage.

Your annual credit amount of \$1,716.00 will be for the next 12 months. This annual credit will be divided, and applied to your bill each month for the next 12 months. We know your energy use can change based on weather. A larger portion of your credit will be provided during months when you use more energy. A smaller portion of your credit will be provided during months when you use less energy. Your credit will be reviewed and can change quarterly based on your energy use. You will begin to see the credit applied beginning with your next PECO bill.

**Here is your individual monthly CAP credit for the next 12 months:**

Month	Projected CAP Monthly Credit Amount
March	\$137.45
April	\$119.26
May	\$99.87
June	\$132.30
July	\$193.74
August	\$181.38
September	\$159.42
October	\$113.77
November	\$112.91
December	\$149.12
January	\$164.56
February	\$152.22
<b>Annual Credit Amount</b>	<b>\$1,716.00</b>





Bill Payment  
10/01/2018  
\$149.21

**EXHIBIT**

C. Ex. 17 pg 1 1/7/21 F-2020-3021486

exhibitster.com



Deposit Interest  
09/25/2018  
\$4.37



Bill Payment  
08/02/2018  
\$148.19



Bill Payment  
07/12/2018  
\$146.00

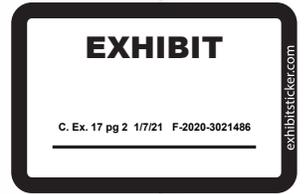
[About Us](#) [News](#) [Privacy](#) [Terms of Use](#)

[Doing Business with Us](#)





Bill Payment  
06/18/2019  
\$505.00



Bill Payment  
06/07/2019  
\$517.06



Bill Payment  
03/18/2019  
\$147.00



Bill Payment  
02/12/2019  
\$602.90



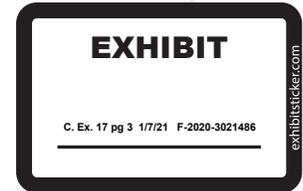
Bill Payment  
01/04/2019  
\$200.00



Bill Payment  
11/21/2018  
\$100.00



Deposit Interest  
09/25/2019  
\$5.46



Bill Payment  
09/03/2019  
\$175.00



Miscellaneous  
08/15/2019  
\$1,563.20



Bill Payment  
07/19/2019  
\$254.00



Failed Payment  
07/17/2019  
\$255.75



Bill Payment  
07/09/2019  
\$253.27



Bill Payment  
05/14/2020  
\$401.91

**EXHIBIT**

C. Ex. 17 pg 4 1/7/21 F-2020-3021486

exhibitsticker.com



LIHEAP Payment  
05/13/2020  
\$600.00



Deposit  
02/26/2020  
\$102.37



Transfer  
02/26/2020  
\$102.37



Reinstate AR from DPA- Cr  
10/07/2019  
\$1,557.68



# EXHIBIT

C. Ex. 18 pg 1 1/7/21 F-2020-3021486

exhibitstick.com



An Exelon Company  
Page 1 of 2

**Name:** LACRETIA FLUELLEN  
**Account Number:** 78424-82265  
**Phone Number:** 215-779-6717  
**Service Address:** Frnt 1st, 6855 Ogontz Ave, Philadelphia

### Emergency and Repair

**800-841-4141**

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.

PECO ELECTRIC DELIVERY



TAXES & FEES

**ELECTRIC SUPPLY**  
**Alpha Gas and Electric**  
971 Rte 45-202  
Pomona NY 10970  
888-636-3749

### Billing Summary

Bill Date	09/05/2019
Thank you for your payment of \$175.00 on 09/03/2019	
Charges from previous bill	\$96.44
Deferred payment agreement	\$1,096.75
<b>Total Other Charges</b>	<b>\$1,193.19</b>

### Current Period Charges

Electric	\$34.52
<b>Total New Charges</b>	<b>\$34.52</b>

**Total Amount Due on 09/27/2019 \$1,227.71**

### General Information

Next scheduled meter reading: 09/09/2019

**1-800-494-4000**

If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

[peco.com/service](http://peco.com/service)

Customer Self Service - Manage Your Account 24/7

Start, stop and move your service

8874-02-0011854-0001-0023646

Online: [peco.com](http://peco.com)

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 1-800-494-4000

Return only this portion with your check made payable to PECO. Please write your account number on your check.



An Exelon Company  
2301 Market Street  
Philadelphia, PA 19103-1380

### Pay Today!

[peco.com/ebill](http://peco.com/ebill)

Go paperless: receive and pay your bill online.

- Enroll in Automatic Payment. Complete form on reverse side.
- Pledge a donation to MEAF. Complete form on reverse side.

Account # 78424-82265 **877-432-9384**

Pay by phone, a convenience fee will apply.

Please pay this amount by **\$1,227.71**  
09/27/2019

Payment Amount \$

0011854 01 AV 0.380 \*\*AUTO T 4 0 8874 19138-263801 -C02-B1-P11885-11



LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA, PA 19138-2638



PECO - Payment Processing  
PO Box 37629  
Philadelphia, PA 19101-0629



784248226501012277192701227714



Account Number: 78424-82265

### Meter Information

Read Dates	Meter Number	Load Type	Reading Type	Meter Reading		Difference	Usage
				Previous	Present		
08/28-09/04	121848325	General Service	Tot kWh	51998 Actual	52173 Actual	175	175

Total kWh Used: 175



Electric Residential Service

Message Center



Septem...



**EXHIBIT**

C. Ex. 18 pg 2 1/7/21 F-2020-3021486

exhibitdata.com



An Exelon Company  
Page 1 of 2

**Name:** LACRETIA FLUELLEN  
**Account Number:** 78424-82265  
**Phone Number:** 215-779-6717  
**Service Address:** Frnt 1st, 6855 Ogontz Ave, Philadelphia

**Emergency and Repair**

**800-841-4141**

This is the number to call to report power outages, gas leaks or odors, and safety hazards related to PECO Equipment.



**Billing Summary**

**Bill Date** 09/06/2019  
**Charges from previous bill** \$130.96  
**Deferred payment agreement** \$42.40  
**Deferred payment agreement** \$1,096.75  
**Total Other Charges** \$1,270.11

**Current Period Charges**

**Electric** \$4.96  
**Total New Charges** \$4.96

**Total Amount Due on 09/30/2019** \$1,275.07

**General Information**

Next scheduled meter reading: 10/08/2019

**1-800-494-4000**

If you have any questions or concerns, please call 800-494-4000 before the due date. Si tiene alguna pregunta, favor de llamar al numero 1-800-494-4000 antes de la fecha de vencimiento.

[peco.com/service](http://peco.com/service)

**Customer Self Service - Manage Your Account 24/7**

Start, stop and move your service

Online: [peco.com](http://peco.com)

In Person: 2301 Market St., Philadelphia, PA 19103

By Phone: 1-800-494-4000

Return only this portion with your check made payable to PECO. Please write your account number on your check.



An Exelon Company  
2301 Market Street  
Philadelphia, PA 19103-1380

**Pay Today!**

[peco.com/ebill](http://peco.com/ebill)

Go paperless: receive and pay your bill online.

- Enroll in Automatic Payment. Complete form on reverse side.
- Pledge a donation to MEAF. Complete form on reverse side.

**Account # 78424-82265** **877-432-9384**

Pay by phone, a convenience fee will apply.

**Please pay this amount by 09/30/2019** **\$1,275.07**

**Payment Amount** \$

0012731 01 AV 0.380 \*\*AUTO T8 0 8875 19138-263801 -C02-B1-P12743-112 4 87



LACRETIA FLUELLEN  
FRNT 1ST  
6855 OGONTZ AVE  
PHILADELPHIA, PA 19138-2638



PECO - Payment Processing  
PO Box 37629  
Philadelphia, PA 19101-0629

784248226501012750792731275074



An Exelon Company  
Page 2 of 2

**Account Number: 78424-82265**

**Meter Information**

Read Dates	Meter Number	Load Type	Reading Type	Previous	Meter Reading Present	Difference	Multiplier X	Total Usage
09/04-09/05	121848325	General Service	Tot kWh	52173 Actual	52208 Actual	35	1	35

Total kWh Used: 35

**Electric Residential Service**

**Deferred Payment Agreement**

**Khadijah Scott, Esquire**  
Assistant General Counsel  
2301 Market Street / S23-1  
Philadelphia, PA 19103

Direct Dial: 215-841-6841

December 14, 2020

**VIA E-MAIL**

Honorable Eranda Vero, ALJ  
PA Public Utility Commission  
801 Market Street, Suite 4063  
Philadelphia, PA 19107

**RE: LaCretia Fluellen v. PECO Energy Company**  
**Docket No. F-2020-3021486**  
**Date of Hearing: January 7<sup>th</sup> 2021 at 10:00 a.m.**

Dear Judge Vero:

Enclosed please find a copy of PECO Energy Company Exhibits 1 through 8, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of same to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Respectfully submitted,



Khadijah Scott

KS/ab  
Enclosure

Cc: LaCretia Fluellen (via email)

# **EXHIBIT 1**

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
1	<b>Account Number: 7842482265</b>			<b>Service Address:</b>			Current Bill: \$243.91			<b>Account Balance: \$3,007.44</b>							
2	<b>Account Name: LACRETIA FLUELLEN</b>			FRNT 1ST 6855 OGONTZ AVE			Billed Prior: \$322.40										
3	<b>Account Status: ACTIVE</b>			PHILADELPHIA, PA 19138			Amount Requested: \$566.31										
4																	
5				<b>Mail To:</b>			Credit Amount: \$0.00			<b>Rates:</b>							
6				LACRETIA FLUELLEN			Deposit Requested: \$0.00			CAP FCO...ELECTRIC RESIDENTIAL SERVICE							
7				FRNT 1ST 6855 OGONTZ AVE			Deposit On-Hand: \$0.00										
8				PHILADELPHIA, PA 19138			CAP Pre-program Arrears: \$0.00										
9							Payment Agreement Balance: \$2,441.13										
10																	
11																	
12	Account Transaction Activity																



	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
13																	
14	05/18/2017	TRANSFER DEBIT								\$32.57							
15	05/18/2017	DEPOSIT								\$50.00							
16	06/07/2017	CONNECTION CHARGE - STANDARD								\$6.00							
17	06/07/2017	ELECTRIC SERVICE		05/17/2017-06/07/2017	6581	ACTUAL	121848325	514		\$76.19	\$0.94	\$163.82	\$164.76	06/29/2017	\$164.76		\$0.00
18	06/30/2017	End of Month Balance													\$164.76		
19	07/05/2017	LATE PAYMENT CHARGE								\$1.61							
20	07/07/2017	DEPOSIT								\$25.00							
21	07/07/2017	ELECTRIC SERVICE		06/07/2017-07/07/2017	8176	ACTUAL	121848325	1595		\$227.19	\$166.37	\$252.19	\$418.56	07/31/2017	\$418.56		\$0.00
22	07/20/2017		PAYMENT							-\$165.00							
23	07/31/2017	End of Month Balance													\$253.56		
24	08/07/2017	BUDGET BILLING								\$73.00							
25	08/07/2017	DEPOSIT								\$25.00							
26	08/07/2017	LATE PAYMENT CHARGE								\$3.41							
27	08/07/2017	ELECTRIC SERVICE		07/07/2017-08/07/2017	9763	ACTUAL	121848325	1587		\$225.93	\$256.97	\$98.00	\$354.97	08/29/2017	\$507.90		\$152.93
28	08/31/2017	End of Month Balance													\$507.90		
29	09/05/2017	BUDGET BILLING								\$89.00							
30	09/05/2017	LATE PAYMENT CHARGE								\$4.51							
31	09/11/2017	ELECTRIC SERVICE		08/07/2017-09/05/2017	10802	ACTUAL	121848325	1039		\$151.07	\$359.48	\$79.00	\$438.48	10/03/2017	\$663.48		\$225.00
32	09/11/2017	BUDGET BILLING								-\$10.00							
33	09/11/2017		ADJUSTMENT							-\$89.00							
34	09/25/2017		PAYMENT							-\$355.00							
35	10/04/2017	ELECTRIC SERVICE		09/05/2017-10/04/2017	11536	ACTUAL	121848325	734		\$109.21	\$83.48	\$79.00	\$162.48	10/26/2017	\$417.69		\$255.21
36	10/04/2017	BUDGET BILLING								\$79.00							
37	10/10/2017	LATE PAYMENT CHARGE								\$1.19							
38	10/31/2017	LATE PAYMENT CHARGE								\$2.38							
39	11/02/2017	ELECTRIC SERVICE		10/04/2017-11/02/2017	12077	ACTUAL	121848325	541		\$82.72	\$166.05	\$79.00	\$245.05	11/27/2017	\$503.98	39	\$258.93
40	11/02/2017	BUDGET BILLING								\$79.00							
41	12/04/2017		PAYMENT							-\$245.05							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
42	12/05/2017	ELECTRIC SERVICE		11/02/2017-12/05/2017	12736	ACTUAL	121848325	659		\$99.40	\$0.00	\$79.00	\$79.00	12/27/2017	\$358.33	584	\$279.33
43	12/05/2017	BUDGET BILLING								\$79.00							
44	01/02/2018		PAYMENT							-\$79.00							
45	01/08/2018	ELECTRIC SERVICE		12/05/2017-01/08/2018	14026	ACTUAL	121848325	1290		\$185.85	\$0.00	\$125.00	\$125.00	01/30/2018	\$465.18	1148	\$340.18
46	01/08/2018	BUDGET BILLING								\$125.00							
47	02/06/2018	LATE PAYMENT CHARGE								\$1.88							
48	02/07/2018	ELECTRIC SERVICE		01/08/2018-02/07/2018	14814	ACTUAL	121848325	788		\$115.41	\$126.88	\$125.00	\$251.88	03/01/2018	\$582.47	853	\$330.59
49	02/07/2018	BUDGET BILLING								\$125.00							
50	02/12/2018		PAYMENT							-\$125.00							
51	03/05/2018		PAYMENT							-\$126.88							
52	03/08/2018	ELECTRIC SERVICE		02/07/2018-03/08/2018	15489	ACTUAL	121848325	675		\$99.28	\$0.00	\$125.00	\$125.00	04/02/2018	\$429.87	628	\$304.87
53	03/08/2018	BUDGET BILLING								\$125.00							
54	04/06/2018	ELECTRIC SERVICE		03/08/2018-04/06/2018	16097	ACTUAL	121848325	608		\$90.52	\$125.00	\$125.00	\$250.00	04/30/2018	\$520.39	708	\$270.39
55	04/06/2018	BUDGET BILLING								\$125.00							
56	04/09/2018	LATE PAYMENT CHARGE								\$1.88							
57	04/12/2018		PAYMENT							-\$251.88							
58	05/07/2018	ELECTRIC SERVICE		04/06/2018-05/07/2018	16604	ACTUAL	121848325	507		\$76.90	\$0.00	\$146.00	\$146.00	05/29/2018	\$347.29	314	\$201.29
59	05/07/2018	BUDGET BILLING								\$146.00							
60	06/05/2018	LATE PAYMENT CHARGE								\$2.19							
61	06/06/2018	ELECTRIC SERVICE		05/07/2018-06/06/2018	17287	ACTUAL	121848325	683		\$102.11	\$0.00	\$146.00	\$146.00	06/28/2018	\$303.40		\$157.40
62	06/06/2018	BUDGET BILLING								\$146.00							
63	06/06/2018		PAYMENT							-\$148.19							
64	07/03/2018	LATE PAYMENT CHARGE								\$2.19							
65	07/06/2018	ELECTRIC SERVICE		06/06/2018-07/06/2018	18738	ACTUAL	121848325	1451		\$207.29	\$148.19	\$146.00	\$294.19	07/30/2018	\$512.88		\$218.69
66	07/06/2018	BUDGET BILLING								\$146.00							
67	07/12/2018		PAYMENT							-\$146.00							
68	08/02/2018		PAYMENT							-\$148.19							
69	08/06/2018	ELECTRIC SERVICE		07/06/2018-08/06/2018	20186	ACTUAL	121848325	1448		\$206.87	\$0.00	\$147.00	\$147.00	08/28/2018	\$425.56		\$278.56
70	08/06/2018	BUDGET BILLING								\$147.00							
71	09/05/2018	ELECTRIC SERVICE		08/06/2018-09/05/2018	20933	ACTUAL	121848325	747		\$108.25	\$149.21	\$147.00	\$296.21	09/27/2018	\$536.02		\$239.81
72	09/05/2018	BUDGET BILLING								\$147.00							
73	09/05/2018	LATE PAYMENT CHARGE								\$2.21							
74	09/25/2018		DEPOSIT INTEREST							-\$4.37							
75	10/01/2018		PAYMENT							-\$149.21							
76	10/02/2018	LATE PAYMENT CHARGE								\$2.11							
77	10/04/2018	ELECTRIC SERVICE		09/05/2018-10/04/2018	21412	ACTUAL	121848325	479		\$72.56	\$144.74	\$147.00	\$291.74	10/26/2018	\$457.11		\$165.37
78	10/04/2018	BUDGET BILLING								\$147.00							
79	10/31/2018	LATE PAYMENT CHARGE								\$4.32							
80	11/02/2018	ELECTRIC SERVICE		10/04/2018-11/02/2018	22926	ACTUAL	121848325	1514		\$213.81	\$296.06	\$147.00	\$443.06	11/26/2018	\$675.24	211	\$232.18
81	11/02/2018	BUDGET BILLING								\$147.00							
82	11/21/2018		PAYMENT							-\$100.00							
83	12/03/2018	LATE PAYMENT CHARGE								\$5.03							
84	12/05/2018	ELECTRIC SERVICE		11/02/2018-12/05/2018	27718	ACTUAL	121848325	4792		\$653.17	\$348.09	\$147.00	\$495.09	12/27/2018	\$1,233.44	699	\$738.35
85	12/05/2018	BUDGET BILLING								\$147.00							
86	01/02/2019	LATE PAYMENT CHARGE								\$7.24							
87	01/04/2019		PAYMENT							-\$200.00							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
88	01/08/2019	ELECTRIC SERVICE		12/05/2018-01/08/2019	33694	ACTUAL	121848325	5976		\$539.51	\$302.33	\$147.00	\$449.33	01/30/2019	\$1,580.19	847	\$1,130.86
89	01/08/2019	BUDGET BILLING								\$147.00							
90	02/05/2019	LATE PAYMENT CHARGE								\$6.57							
91	02/07/2019	ELECTRIC SERVICE		01/08/2019-02/07/2019	39608	ACTUAL	121848325	5914		\$782.44	\$455.90	\$147.00	\$602.90	03/01/2019	\$2,369.20	988	\$1,766.30
92	02/07/2019	BUDGET BILLING								\$147.00							
93	02/12/2019		PAYMENT							-\$602.90							
94	03/08/2019	ELECTRIC SERVICE		02/07/2019-03/08/2019	44602	ACTUAL	121848325	4994		\$676.53	\$0.00	\$147.00	\$147.00	04/01/2019	\$2,442.83	836	\$2,295.83
95	03/08/2019	BUDGET BILLING								\$147.00							
96	03/18/2019		PAYMENT							-\$147.00							
97	04/08/2019	ELECTRIC SERVICE		03/08/2019-04/08/2019	48330	ACTUAL	121848325	3728		\$506.81	\$0.00	\$502.00	\$502.00	04/30/2019	\$2,802.64	552	\$2,300.64
98	04/08/2019	BUDGET BILLING								\$502.00							
99	05/07/2019	ELECTRIC SERVICE		04/08/2019-05/07/2019	48890	ACTUAL	121848325	560		\$84.59	\$509.53	\$502.00	\$1,011.53	05/29/2019	\$2,894.76	108	\$1,883.23
100	05/07/2019	BUDGET BILLING								\$502.00							
101	05/07/2019	LATE PAYMENT CHARGE								\$7.53							
102	06/04/2019	LATE PAYMENT CHARGE								\$15.06							
103	06/06/2019	ELECTRIC SERVICE		05/07/2019-06/06/2019	49599	ACTUAL	121848325	709		\$102.47	\$1,026.59	\$502.00	\$1,528.59	06/28/2019	\$3,012.29		\$1,483.70
104	06/06/2019	BUDGET BILLING								\$502.00							
105	06/07/2019		PAYMENT							-\$517.06							
106	06/18/2019		PAYMENT							-\$505.00							
107	07/03/2019	LATE PAYMENT CHARGE								\$7.53							
108	07/08/2019	ELECTRIC SERVICE		06/06/2019-07/08/2019	50396	ACTUAL	121848325	797		\$115.11	\$514.06	\$502.00	\$1,016.06	07/30/2019	\$2,112.87		\$1,096.81
109	07/08/2019	BUDGET BILLING								\$502.00							
110	07/09/2019		PAYMENT							-\$253.27							
111	07/19/2019		PAYMENT							-\$254.00							
112	08/01/2019		PAYMENT AGREEMENT							-\$508.79							
113	08/06/2019	ELECTRIC SERVICE		07/08/2019-08/06/2019	51325	ACTUAL	121848325	929		\$132.54	\$0.00	\$1,271.75	\$1,271.75	08/28/2019	\$1,271.75		\$0.00
114	08/06/2019	BUDGET BILLING								\$1,229.35							
115	08/06/2019	DEFERRED PAYMENT AGREEMENT								\$42.40							
116	08/15/2019		PAYMENT AGREEMENT(new)							-\$3,476.28							
117	08/15/2019		MISCELLANEOUS							-\$1,563.20							
118	08/15/2019	DEFERRED PAYMENT AGREEMENT								\$1,271.75							
119	08/15/2019	SPECIAL PAYMENT AGREEMENT								\$174.94							
120	08/28/2019	ELECTRIC SERVICE		08/06/2019-08/28/2019	51998	ACTUAL	121848325	673		\$96.44	\$0.00	\$1,368.19	\$1,368.19	09/19/2019	\$1,368.19		\$0.00
121	08/28/2019	ELECTRIC SERVICE		08/28/2019-09/04/2019	52173	ACTUAL	121848325	175		\$96.44	\$0.00	\$1,368.19	\$1,368.19	09/19/2019	\$1,368.19		\$0.00
122	08/28/2019	ELECTRIC SERVICE		09/04/2019-09/05/2019	52208	ACTUAL	121848325	35		\$96.44	\$0.00	\$1,368.19	\$1,368.19	09/19/2019	\$1,368.19		\$0.00
123	08/30/2019	End of Month Balance													\$1,834.58		
124	09/03/2019		PAYMENT							-\$175.00							
125	09/05/2019	ALTERNATE ELEC SERVICE								\$20.98							
126	09/05/2019	ELECTRIC SERVICE		08/06/2019-08/28/2019	51998	ACTUAL	121848325	673		\$13.54	\$0.00	\$1,227.71	\$1,227.71	09/27/2019	\$1,227.71		\$0.00
127	09/05/2019	ELECTRIC SERVICE		08/28/2019-09/04/2019	52173	ACTUAL	121848325	175		\$13.54	\$0.00	\$1,227.71	\$1,227.71	09/27/2019	\$1,227.71		\$0.00
128	09/05/2019	ELECTRIC SERVICE		09/04/2019-09/05/2019	52208	ACTUAL	121848325	35		\$13.54	\$0.00	\$1,227.71	\$1,227.71	09/27/2019	\$1,227.71		\$0.00
129	09/06/2019	DEFERRED PAYMENT AGREEMENT								\$42.40							

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
130	09/06/2019	ELECTRIC SERVICE		08/06/2019-08/28/2019	51998	ACTUAL	121848325	673		\$4.96	\$1,193.19	\$81.88	\$1,275.07	09/30/2019	\$1,275.07		\$0.00
131	09/06/2019	ELECTRIC SERVICE		08/28/2019-09/04/2019	52173	ACTUAL	121848325	175		\$4.96	\$1,193.19	\$81.88	\$1,275.07	09/30/2019	\$1,275.07		\$0.00
132	09/06/2019	ELECTRIC SERVICE		09/04/2019-09/05/2019	52208	ACTUAL	121848325	35		\$4.96	\$1,193.19	\$81.88	\$1,275.07	09/30/2019	\$1,275.07		\$0.00
133	09/25/2019		DEPOSIT INTEREST							-\$5.46							
134	09/30/2019	End of Month Balance													\$1,693.60		
135	10/04/2019	DEFERRED PAYMENT AGREEMENT								\$42.40							
136	10/04/2019	ELECTRIC SERVICE		09/05/2019-10/04/2019	52810	ACTUAL	121848325	602		\$91.63	\$1,269.61	\$134.03	\$1,403.64	10/28/2019	\$1,403.64		\$0.00
137	10/07/2019	BILL OUT DPA								\$381.59							
138	10/31/2019	End of Month Balance													\$1,785.23		
139	11/04/2019	ELECTRIC SERVICE		10/04/2019-11/04/2019	53667	ACTUAL	121848325	857		\$126.02	\$1,785.23	\$126.02	\$1,911.25	11/26/2019	\$1,911.25	199	\$0.00
140	11/27/2019	End of Month Balance													\$1,911.25		
141	12/03/2019	LATE PAYMENT CHARGE								\$0.77							
142	12/05/2019	ELECTRIC SERVICE		11/04/2019-12/05/2019	56650	ACTUAL	121848325	2983		\$410.43	\$1,912.02	\$410.43	\$2,322.45	12/27/2019	\$2,322.45	695	\$0.00
143	12/31/2019	End of Month Balance													\$2,322.45		
144	01/02/2020	LATE PAYMENT CHARGE								\$6.93							
145	01/08/2020	ELECTRIC SERVICE		12/05/2019-01/08/2020	61511	ACTUAL	121848325	4861		\$654.36	\$2,329.38	\$654.36	\$2,983.74	01/30/2020	\$2,983.74	865	\$0.00
146	01/31/2020	End of Month Balance													\$2,983.74		
147	02/04/2020	LATE PAYMENT CHARGE								\$16.74							
148	02/07/2020	ELECTRIC SERVICE		01/08/2020-02/07/2020	66558	ACTUAL	121848325	5047		\$678.29	\$3,000.48	\$678.29	\$3,678.77	03/02/2020	\$3,678.77	758	\$0.00
149	02/26/2020		TRANSFER							-\$102.37							
150	02/26/2020		PAYMENT AGREEMENT(new)							-\$3,576.40							
151	02/26/2020		DEPOSIT							-\$102.37							
152	02/28/2020	End of Month Balance													\$3,576.40		
153	03/09/2020	DEFERRED PAYMENT AGREEMENT								\$149.02							
154	03/09/2020	ELECTRIC SERVICE		02/07/2020-03/09/2020	71338	ACTUAL	121848325	4780		\$498.70	\$0.00	\$647.72	\$647.72	03/31/2020	\$647.72	735	\$0.00
155	03/31/2020	End of Month Balance													\$4,075.10		
156	04/07/2020	DEFERRED PAYMENT AGREEMENT								\$149.02							
157	04/07/2020	ELECTRIC SERVICE		03/09/2020-04/07/2020	73738	ACTUAL	121848325	2400		\$205.17	\$647.72	\$354.19	\$1,001.91	04/29/2020	\$1,001.91	424	\$0.00
158	04/30/2020	End of Month Balance													\$4,280.27		
159	05/06/2020	DEFERRED PAYMENT AGREEMENT								\$149.02							
160	05/06/2020	ELECTRIC SERVICE		04/07/2020-05/06/2020	75706	ACTUAL	121848325	1968		\$167.97	\$1,001.91	\$316.99	\$1,318.90	05/28/2020	\$1,318.90	342	\$0.00
161	05/13/2020		LIHEAP PAYMENT							-\$600.00							
162	05/14/2020		PAYMENT							-\$401.91							
163	05/14/2020		PAYMENT AGREEMENT(new)							-\$3,848.24							
164	05/14/2020	DEFERRED PAYMENT AGREEMENT								\$401.91							
165	05/29/2020	End of Month Balance													\$3,446.33		
166	06/05/2020		LIHEAP PAYMENT							-\$100.00							
167	06/05/2020	DEFERRED PAYMENT AGREEMENT								\$143.60							
168	06/05/2020	ELECTRIC SERVICE		05/06/2020-06/05/2020	76541	ACTUAL	121848325	835		\$12.00	\$0.00	\$55.60	\$55.60	06/29/2020	\$55.60	76	\$0.00
169	06/30/2020	End of Month Balance													\$3,358.33		

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
170	07/07/2020	DEFERRED PAYMENT AGREEMENT								\$143.60							
171	07/07/2020	ELECTRIC SERVICE		06/05/2020-07/07/2020	77405	ACTUAL	121848325	864		\$12.00	\$55.60	\$155.60	\$211.20	07/29/2020	\$211.20		\$0.00
172	07/16/2020		PAYMENT							-\$111.20							
173	07/31/2020	End of Month Balance													\$3,259.13		
174	08/05/2020	DEFERRED PAYMENT AGREEMENT								\$143.60							
175	08/05/2020	ELECTRIC SERVICE		07/07/2020-08/05/2020	78479	ACTUAL	121848325	1074		\$12.00	\$100.00	\$155.60	\$255.60	08/27/2020	\$255.60		\$0.00
176	08/31/2020	End of Month Balance													\$3,271.13		
177	09/03/2020	DEFERRED PAYMENT AGREEMENT								\$143.60							
178	09/03/2020	ELECTRIC SERVICE		08/05/2020-09/03/2020	79515	ACTUAL	121848325	1036		\$12.00	\$255.60	\$155.60	\$411.20	09/25/2020	\$411.20		\$0.00
179	09/18/2020		PAYMENT							-\$100.00							
180	09/30/2020	End of Month Balance													\$3,183.13		
181	10/05/2020	DEFERRED PAYMENT AGREEMENT								\$143.60							
182	10/05/2020	ELECTRIC SERVICE		09/03/2020-10/05/2020	80302	ACTUAL	121848325	787		\$12.00	\$311.20	\$155.60	\$466.80	10/27/2020	\$466.80		\$0.00
183	10/29/2020		PAYMENT							-\$100.00							
184	10/30/2020	End of Month Balance													\$3,095.13		
185	11/04/2020	DEFERRED PAYMENT AGREEMENT								\$143.60							
186	11/04/2020	ELECTRIC SERVICE		10/05/2020-11/04/2020	81504	ACTUAL	121848325	1202		\$12.00	\$366.80	\$155.60	\$522.40	11/30/2020	\$522.40	213	\$0.00
187	11/30/2020	End of Month Balance													\$3,107.13		
188	12/01/2020		PAYMENT							-\$200.00							
189	12/07/2020	DEFERRED PAYMENT AGREEMENT								\$143.60							
190	12/07/2020	ELECTRIC SERVICE		11/04/2020-12/07/2020	84529	ACTUAL	121848325	3025		\$100.31	\$322.40	\$243.91	\$566.31	12/29/2020	\$566.31	471	\$0.00
191	12/14/2020	End of Month Balance													\$3,007.44		

## **EXHIBIT 2**

Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter #	KWH	Actual Revenue		Heating Degree Days
09/05/2019	ALTERNATE ELEC SERVICE							\$20.98	\$20.98	
06/07/2017	CONNECTION CHARGE - STANDARD							\$6.00	\$6.00	
05/18/2017	DEPOSIT							\$50.00		
07/07/2017	DEPOSIT							\$25.00		
08/07/2017	DEPOSIT							\$25.00	\$100.00	
06/07/2017	ELECTRIC SERVICE		05/17/2017-06/07/2017	6581	ACTUAL	121848325	514	\$76.19		
07/07/2017	ELECTRIC SERVICE		06/07/2017-07/07/2017	8176	ACTUAL	121848325	1595	\$227.19		
08/07/2017	ELECTRIC SERVICE		07/07/2017-08/07/2017	9763	ACTUAL	121848325	1587	\$225.93		
09/11/2017	ELECTRIC SERVICE		08/07/2017-09/05/2017	10802	ACTUAL	121848325	1039	\$151.07		
10/04/2017	ELECTRIC SERVICE		09/05/2017-10/04/2017	11536	ACTUAL	121848325	734	\$109.21		
11/02/2017	ELECTRIC SERVICE		10/04/2017-11/02/2017	12077	ACTUAL	121848325	541	\$82.72		39
12/05/2017	ELECTRIC SERVICE		11/02/2017-12/05/2017	12736	ACTUAL	121848325	659	\$99.40		584
01/08/2018	ELECTRIC SERVICE		12/05/2017-01/08/2018	14026	ACTUAL	121848325	1290	\$185.85		1148
02/07/2018	ELECTRIC SERVICE		01/08/2018-02/07/2018	14814	ACTUAL	121848325	788	\$115.41		853
03/08/2018	ELECTRIC SERVICE		02/07/2018-03/08/2018	15489	ACTUAL	121848325	675	\$99.28		628
04/06/2018	ELECTRIC SERVICE		03/08/2018-04/06/2018	16097	ACTUAL	121848325	608	\$90.52		708
05/07/2018	ELECTRIC SERVICE		04/06/2018-05/07/2018	16604	ACTUAL	121848325	507	\$76.90		314
06/06/2018	ELECTRIC SERVICE		05/07/2018-06/06/2018	17287	ACTUAL	121848325	683	\$102.11		
07/06/2018	ELECTRIC SERVICE		06/06/2018-07/06/2018	18738	ACTUAL	121848325	1451	\$207.29		
08/06/2018	ELECTRIC SERVICE		07/06/2018-08/06/2018	20186	ACTUAL	121848325	1448	\$206.87		
09/05/2018	ELECTRIC SERVICE		08/06/2018-09/05/2018	20933	ACTUAL	121848325	747	\$108.25		
10/04/2018	ELECTRIC SERVICE		09/05/2018-10/04/2018	21412	ACTUAL	121848325	479	\$72.56		
11/02/2018	ELECTRIC SERVICE		10/04/2018-11/02/2018	22926	ACTUAL	121848325	1514	\$213.81		211
12/05/2018	ELECTRIC SERVICE		11/02/2018-12/05/2018	27718	ACTUAL	121848325	4792	\$653.17		699
01/08/2019	ELECTRIC SERVICE		12/05/2018-01/08/2019	33694	ACTUAL	121848325	5976	\$539.51		847
02/07/2019	ELECTRIC SERVICE		01/08/2019-02/07/2019	39608	ACTUAL	121848325	5914	\$782.44		988
03/08/2019	ELECTRIC SERVICE		02/07/2019-03/08/2019	44602	ACTUAL	121848325	4994	\$676.53		836
04/08/2019	ELECTRIC SERVICE		03/08/2019-04/08/2019	48330	ACTUAL	121848325	3728	\$506.81		552
05/07/2019	ELECTRIC SERVICE		04/08/2019-05/07/2019	48890	ACTUAL	121848325	560	\$84.59		108
06/06/2019	ELECTRIC SERVICE		05/07/2019-06/06/2019	49599	ACTUAL	121848325	709	\$102.47		
07/08/2019	ELECTRIC SERVICE		06/06/2019-07/08/2019	50396	ACTUAL	121848325	797	\$115.11		
08/06/2019	ELECTRIC SERVICE		07/08/2019-08/06/2019	51325	ACTUAL	121848325	929	\$132.54		
08/28/2019	ELECTRIC SERVICE		08/06/2019-08/28/2019	51998	ACTUAL	121848325	673	\$96.44		
09/05/2019	ELECTRIC SERVICE		08/28/2019-09/04/2019	52173	ACTUAL	121848325	175	\$13.54		
09/06/2019	ELECTRIC SERVICE		09/04/2019-09/05/2019	52208	ACTUAL	121848325	35	\$4.96		
10/04/2019	ELECTRIC SERVICE		09/05/2019-10/04/2019	52810	ACTUAL	121848325	602	\$91.63		
11/04/2019	ELECTRIC SERVICE		10/04/2019-11/04/2019	53667	ACTUAL	121848325	857	\$126.02		199
12/05/2019	ELECTRIC SERVICE		11/04/2019-12/05/2019	56650	ACTUAL	121848325	2983	\$410.43		695
01/08/2020	ELECTRIC SERVICE		12/05/2019-01/08/2020	61511	ACTUAL	121848325	4861	\$654.36		865
02/07/2020	ELECTRIC SERVICE		01/08/2020-02/07/2020	66558	ACTUAL	121848325	5047	\$678.29		758
03/09/2020	ELECTRIC SERVICE		02/07/2020-03/09/2020	71338	ACTUAL	121848325	4780	\$498.70		735
04/07/2020	ELECTRIC SERVICE		03/09/2020-04/07/2020	73738	ACTUAL	121848325	2400	\$205.17		424
05/06/2020	ELECTRIC SERVICE		04/07/2020-05/06/2020	75706	ACTUAL	121848325	1968	\$167.97		342
06/05/2020	ELECTRIC SERVICE		05/06/2020-06/05/2020	76541	ACTUAL	121848325	835	\$12.00		76
07/07/2020	ELECTRIC SERVICE		06/05/2020-07/07/2020	77405	ACTUAL	121848325	864	\$12.00		
08/05/2020	ELECTRIC SERVICE		07/07/2020-08/05/2020	78479	ACTUAL	121848325	1074	\$12.00		
09/03/2020	ELECTRIC SERVICE		08/05/2020-09/03/2020	79515	ACTUAL	121848325	1036	\$12.00	\$9,039.24	
07/05/2017	LATE PAYMENT CHARGE							\$1.61		
08/07/2017	LATE PAYMENT CHARGE							\$3.41		
09/05/2017	LATE PAYMENT CHARGE							\$4.51		
10/10/2017	LATE PAYMENT CHARGE							\$1.19		
10/31/2017	LATE PAYMENT CHARGE							\$2.38		
02/06/2018	LATE PAYMENT CHARGE							\$1.88		
04/09/2018	LATE PAYMENT CHARGE							\$1.88		
06/05/2018	LATE PAYMENT CHARGE							\$2.19		
07/03/2018	LATE PAYMENT CHARGE							\$2.19		
09/05/2018	LATE PAYMENT CHARGE							\$2.21		
10/02/2018	LATE PAYMENT CHARGE							\$2.11		
10/31/2018	LATE PAYMENT CHARGE							\$4.32		
12/03/2018	LATE PAYMENT CHARGE							\$5.03		
01/02/2019	LATE PAYMENT CHARGE							\$7.24		
02/05/2019	LATE PAYMENT CHARGE							\$6.57		
05/07/2019	LATE PAYMENT CHARGE							\$7.53		
06/04/2019	LATE PAYMENT CHARGE							\$15.06		
07/03/2019	LATE PAYMENT CHARGE							\$7.53		
12/03/2019	LATE PAYMENT CHARGE							\$0.77		
01/02/2020	LATE PAYMENT CHARGE							\$6.93		
02/04/2020	LATE PAYMENT CHARGE							\$16.74	\$103.28	
05/18/2017	TRANSFER DEBIT							\$32.57		
09/25/2018		DEPOSIT INTEREST						-\$4.37		
09/25/2019		DEPOSIT INTEREST						-\$5.46	-\$9.83	
07/20/2017		PAYMENT						-\$165.00		
09/25/2017		PAYMENT						-\$355.00		



## **EXHIBIT 3**

Difference(actual revenue vs budget)

08/07/2017	BUDGET BILLING							\$73.00						
08/07/2017	ELECTRIC SERVICE		07/07/2017-08/07/2017	9763	ACTUAL	121848325	1587	\$225.93	\$152.93					
09/05/2017	BUDGET BILLING							\$89.00						
09/11/2017	ELECTRIC SERVICE		08/07/2017-09/05/2017	10802	ACTUAL	121848325	1039	\$151.07						
09/11/2017	BUDGET BILLING							-\$10.00	\$72.07					
09/11/2017		ADJUSTMENT						-\$89.00						
10/04/2017	ELECTRIC SERVICE		09/05/2017-10/04/2017	11536	ACTUAL	121848325	734	\$109.21						
10/04/2017	BUDGET BILLING							\$79.00	\$30.21					
11/02/2017	ELECTRIC SERVICE		10/04/2017-11/02/2017	12077	ACTUAL	121848325	541	\$82.72						
11/02/2017	BUDGET BILLING							\$79.00	\$3.72					
12/05/2017	ELECTRIC SERVICE		11/02/2017-12/05/2017	12736	ACTUAL	121848325	659	\$99.40						
12/05/2017	BUDGET BILLING							\$79.00	\$20.40					
01/08/2018	ELECTRIC SERVICE		12/05/2017-01/08/2018	14026	ACTUAL	121848325	1290	\$185.85						
01/08/2018	BUDGET BILLING							\$125.00	\$60.85					
02/07/2018	ELECTRIC SERVICE		01/08/2018-02/07/2018	14814	ACTUAL	121848325	788	\$115.41						
02/07/2018	BUDGET BILLING							\$125.00	-\$9.59					
03/08/2018	ELECTRIC SERVICE		02/07/2018-03/08/2018	15489	ACTUAL	121848325	675	\$99.28						
03/08/2018	BUDGET BILLING							\$125.00	-\$25.72					
04/06/2018	ELECTRIC SERVICE		03/08/2018-04/06/2018	16097	ACTUAL	121848325	608	\$90.52						
04/06/2018	BUDGET BILLING							\$125.00	-\$34.48					
05/07/2018	ELECTRIC SERVICE		04/06/2018-05/07/2018	16604	ACTUAL	121848325	507	\$76.90						
05/07/2018	BUDGET BILLING							\$146.00	-\$69.10					
06/06/2018	ELECTRIC SERVICE		05/07/2018-06/06/2018	17287	ACTUAL	121848325	683	\$102.11						
06/06/2018	BUDGET BILLING							\$146.00	-\$43.89					
07/06/2018	ELECTRIC SERVICE		06/06/2018-07/06/2018	18738	ACTUAL	121848325	1451	\$207.29						
07/06/2018	BUDGET BILLING							\$146.00	\$61.29					
08/06/2018	ELECTRIC SERVICE		07/06/2018-08/06/2018	20186	ACTUAL	121848325	1448	\$206.87						
08/06/2018	BUDGET BILLING							\$147.00	\$59.87					
09/05/2018	ELECTRIC SERVICE		08/06/2018-09/05/2018	20933	ACTUAL	121848325	747	\$108.25						
09/05/2018	BUDGET BILLING							\$147.00	-\$38.75					
10/04/2018	ELECTRIC SERVICE		09/05/2018-10/04/2018	21412	ACTUAL	121848325	479	\$72.56						
10/04/2018	BUDGET BILLING							\$147.00	-\$74.44					
11/02/2018	ELECTRIC SERVICE		10/04/2018-11/02/2018	22926	ACTUAL	121848325	1514	\$213.81						
11/02/2018	BUDGET BILLING							\$147.00	\$66.81					
12/05/2018	ELECTRIC SERVICE		11/02/2018-12/05/2018	27718	ACTUAL	121848325	4792	\$653.17						
12/05/2018	BUDGET BILLING							\$147.00	\$506.17					
01/08/2019	ELECTRIC SERVICE		12/05/2018-01/08/2019	33694	ACTUAL	121848325	5976	\$539.51						
01/08/2019	BUDGET BILLING							\$147.00	\$392.51					
02/07/2019	ELECTRIC SERVICE		01/08/2019-02/07/2019	39608	ACTUAL	121848325	5914	\$782.44						
02/07/2019	BUDGET BILLING							\$147.00	\$635.44					
03/08/2019	ELECTRIC SERVICE		02/07/2019-03/08/2019	44602	ACTUAL	121848325	4994	\$676.53						
03/08/2019	BUDGET BILLING							\$147.00	\$529.53					
04/08/2019	ELECTRIC SERVICE		03/08/2019-04/08/2019	48330	ACTUAL	121848325	3728	\$506.81						
04/08/2019	BUDGET BILLING							\$502.00	\$4.81					
05/07/2019	ELECTRIC SERVICE		04/08/2019-05/07/2019	48890	ACTUAL	121848325	560	\$84.59						
05/07/2019	BUDGET BILLING							\$502.00	-\$417.41					
06/06/2019	ELECTRIC SERVICE		05/07/2019-06/06/2019	49599	ACTUAL	121848325	709	\$102.47						
06/06/2019	BUDGET BILLING							\$502.00	-\$399.53					
07/08/2019	ELECTRIC SERVICE		06/06/2019-07/08/2019	50396	ACTUAL	121848325	797	\$115.11						
07/08/2019	BUDGET BILLING							\$502.00	-\$386.89					
									\$1,096.81	Deferred budget bal				
08/06/2019	ELECTRIC SERVICE		07/08/2019-08/06/2019	51325	ACTUAL	121848325	929	\$132.54						
									\$132.54					
08/06/2019	OFF BUDGET BILLING BAL								\$1,229.35					

# **EXHIBIT 4**

**PAYMENT AGREEMENT HISTORY**

**NAME: LACRETIA FLUELLEN**

**ADDRESS: 6855 OGONTZ AVE \*FRNT 1ST PHILADELPHIA PA 19138**

**ACCOUNT : 78424-82265**

**DOCKET: F-2020-3021486**

Service initiated 5/17/2017

<u>DATE OPND</u>	<u>TYPE</u>	<u>AMOUNT</u>	<u>INSTALLMENT</u>	<u>STATUS</u>
08/01/19	PAR (LVL 2)	\$508.79	\$42.40	Renegotiated
<i>Note: Prior to suspension of budget billing</i>				
08/15/19	PAR (LVL 2)	\$1,738.14 (\$4100 mthly/3 adults/1 minor)	\$42.40	DEFAULTED
<i>Note: Deferred budget balance included</i>				
02/26/20	PAR (LVL 1)	\$3,576.40 (\$2141 mthly/3 adults/1 minor)	\$148.94	DEFAULTED
<i>Note: CAP FCO re-enrollment</i>				
05/14/20	PAR (LVL 1)	\$ 3,848.24 (\$2141 mthly/3 adults/1 minor)	\$143.60	ACTIVE
<i>Note: Processed per CRISIS \$600.00 grant posting.</i>				

Reported 2/26/20

View Financial Statement Details for Account 78424-82265

Edit Help

**Statement Summary**

Total Monthly Gross: \$2,140.76    Adults: 3    Children: 1     SSN Not Matched Letter

Percentage Income Change: -32%    Significant Life Event: [Dropdown]

---

**Statement Detail**

Name: [Field]    Type of Income: [Dropdown]    Total Monthly Income: \$0.00

Social Security Number

Current: [Field]    New: --    Gender: [Dropdown]    Age: [Field]     Rate Payer

Name	Rate Payer	Social Security Number	Age	Gender	Total Monthly Income	Type of Income
JOHN FLUELLEN	N	***-**-2222	22	Male	732.33	Unemployment Comp
LACRETIA FLUELLEN	Y	***-**-6991	51	Female	1,408.33	Unemployment Comp
MARTIA FLUELLEN	N	***-**-3849	19	Female	0.10	Other
BRIAN FLUELLEN	N	***-**-2222	15	Male	0.00	

# **EXHIBIT 5**

**COLLECTION HISTORY**

Select Customer Contact for LACRETIA FLUELLEN

View Account Contact for 78424-82265

Contact Edit Help

**Contact Information**

Name: SYSTEM GENERATED

Date: 07/01/19 Time: 02:35 AM

Phone: [ ] - Extension:

**Critical Contact**

Yes Expiration Date: //

Contact Type: Correspondence - Collections

**Comments:**

TEN DAY NOTICE RESIDENTIAL  
 Service may be terminated on or after: 07/15/2019  
 Termination Amount: \$506.53 which is subject to change

Display Collection Activity Detail for Account 78424-82265

Edit Help

Date	Activity	Amount(\$)	Action By
03/16/20	Suspended Charge	1,859.60	U329TAF
02/26/20	Removed From Collections	0.00	CUBCL001
02/26/20	Setup Deferred Payment Agmt	3,576.40	C120137
02/14/20	LIHEAP Winter 10-day Termination	1,124.14	CUBCL510
02/13/20	Non Friendly Notice	1,124.14	CUBCL401



An Exelon Company

## TEN DAY SHUT OFF NOTICE (AVISO SUSPENSIÓN DE SERVICIO EN 10 DÍAS)

Name:

Your Account Number Is: \_\_\_\_\_

Past Due Amount:

For Service To:

Date Prepared:

### Your Electric/Gas Service May Be Shut Off!

Because your bill is past due, we will shut off on or after 8:00 a.m. on **05/07/18**

***This notice is effective for 60 days.***

### We will NOT shut off your electric/gas service if you do ONE of the following:

- Pay \$\_\_\_\_\_ in full before \_\_\_\_\_ this includes any amount you owe on your payment plan. This notice is effective for **60 days**.
- Pay the catch-up amount on your agreement if it has defaulted. Call 1-888-480-1533 for the amount.
- Show us a paid receipt for the past due amount.
- You may be eligible for a payment agreement or special assistance programs. Call **1-888-480-1533 right away** if you dispute this bill or to provide us with household income and occupant information.
- **To talk about your bill, please call our office at 1-888-480-1533.**

**WE MUST RECEIVE YOUR PAYMENT BEFORE THE SHUT-OFF DATE. WE WILL NOT ACCEPT PAYMENTS AT YOUR PROPERTY.**

If we shut off your electric/gas service, you may have to pay all of the following before we can turn your service on:

- Past Due Amount of \$\_\_\_\_\_ and
- Deposit past Due Amount of \$\_\_\_\_\_
- Agreement Unbilled Balance \$\_\_\_\_\_
- Total \$\_\_\_\_\_

\*If your service is shut off, you may be required to pay any additional bills that have become past due to restore your service.

\*\*If your service is shut off, you may have to make substantial payments in order to have your service restored. In addition to any balance owed, you will have to pay a Reconnection Charge of between \$20.00 and \$1,700.00. This fee amount is set by PECO's tariff and based on how much work is needed to restore your service. You may also be required to pay a deposit equal to two times your average monthly usage.

### MEDICAL EMERGENCY NOTICE

Let us know if you or anyone presently and normally living in your home is **SERIOUSLY ILL. WE WILL NOT SHUT OFF YOUR SERVICE during such an illness provided you:**

1. Have your licensed physician or nurse practitioner certify by phone and in writing that such an illness exists and that it may be aggravated if your service is shut off, phone certification must be followed by written certification within 7 days.  
'AND'
2. Make some equitable arrangement to pay the company your current bills for service.

**IMPORTANT TO KNOW**

**Before we shut off your utility service please read the back of this notice. You may be eligible for certain protections from shut off.**

**Atencion ! Este es en mensaje muy importante. Si usted no lo entiende, favor de llama a 1-888-480-1533**

**Send payment in the enclosed envelope or pay your bill at an authorized payment location or PECO's Main Office (23<sup>rd</sup> & Market Streets Philadelphia). To pay by credit card or check by phone, call 1-877-432-9384. The service provider will charge a convenience fee of \$2.35**

**See other side for more information.**

If you have questions or need more information, please call us today at 1-888-480-1533. After you talk with us, if you are not satisfied, you may file a complaint with the Public Utility Commission (PUC). The PUC may delay the shut off if you file the complaint before the shut off date. To contact them call (800) 692-7380 or write to: Pennsylvania Public Utility Commission, Box 3265, Harrisburg, PA 17105-3265.

#### **WINTER SHUT-OFF PROVISIONS (between December 1 – March 31)**

- **Contact us BEFORE the shut-off date** to give us household income & occupant information to see if you qualify for any assistance programs.
- If your income is below 250% of the federal poverty guideline, we must first ask the PUC for permission to shut off your service. Add together the monthly income of the adults in your household. If that number is the same or less than the amount listed in chart below for your household size, call us immediately at 1-888-480-1533. You will be required to provide us with proof of your income.

Monthly Income at 250 percent of Federal Poverty Level:

Household Size	1	2	3	4
Monthly Income	\$2,530	\$3,430	\$4,330	\$5,230

Add \$900 for each additional household member.

- **If we shut-off your service during the winter months (between Dec. 1 – Mar. 31)** we will restore your service within 24 hours of your meeting all requirements/conditions to have service reconnected.

#### **IMPORTANT TO KNOW – BEFORE WE SHUT OFF YOUR UTILITY SERVICE**

- If you currently have a valid Protection From Abuse order from a court, there are some additional protections available to you. **Call us immediately at 1-888-480-1533.** (You will be required to provide us with a copy of the order.)
- You may be eligible for a payment agreement or special assistance programs. Call **1-888-480-1533 right away** to provide us with household income and occupant information. Documentation of your income will be required, such as pay stubs or tax documents.
- If your landlord pays your utility bill: You have certain legal protections. Call us at 1-888-480-1533.
- If you have trouble understanding or speaking English please call us at 1-800-494-4000.
- If you have a disability or need help understanding this notice, please call us at 1-800-494-4000.
- If your service is shut-off, you will have to pay more than the amount on the front of this notice to have your service turned back on. You may have to pay any additional bills that have become past due.
- All adult occupants of the premise whose names are on the mortgage, deed, or lease are considered the 'customer' and are responsible for payment of this bill.
- If service is shut-off, ANY adult occupant who has been living at the premise may have to pay all or portions of this bill to have service restored.
- If your service is shut off, you must contact us after your payment has been made to be sure you've met all conditions to have the service turned back on and to arrange access to your premises.
- **If we shut-off your service between Apr. 1 – Nov. 30** we will restore your service within 3 days of your meeting all requirements/conditions to have service reconnected.

**Atencion ! Este es en mensaje muy importante. Si usted no lo entiende, favor de llama a 1-888-480-1533**

**LIHEAP, which is the Low-Income Home Energy Assistance Program, has money available that could help you keep your PECO electric and gas service active during the winter. LIHEAP IS OPEN EVERY YEAR Nov. 1 to April 1 or until money runs out (individual dates vary each year.) DO NOT HESITATE; APPLY for LIHEAP AS SOON AS POSSIBLE DURING THE LIHEAP SEASON.**

Call PECO's LIHEAP HELPLINE at  
1-800-34-HELP-4  
(1-800-344-3574)

Account 78424-82265 for LACRETIA FLUELLEN PECO

Select Customer Contact for LACRETIA FLUELLEN

View Account Contact for 78424-82265

Contact Edit Help

**Contact Information**

Name: SYSTEM GENERATED

Date: 07/01/19 Time: 02:35 AM

Phone: ( ) - Extension:

**Critical Contact**

Yes Expiration Date: / /

Contact Type: Correspondence - Collections

Comments:

TEN DAY NOTICE RESIDENTIAL  
Service may be terminated on or after: 07/15/2019  
Termination Amount: \$506.53 which is subject to change

**Correspondence**

Functional Area:

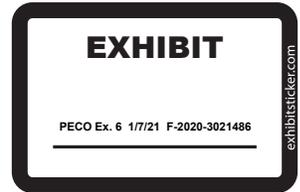
Subject Area:

Letter Description:

Letter...

# **EXHIBIT 6**

**CUSTOMER ASSISTANCE PROGRAM HISTORY**



**NAME: LACRETIA FLUELLEN**

**ADDRESS: 6855 OGONTZ AVE \*FRNT 1ST PHILADELPHIA PA 19138**

**ACCOUNT : 78424-82265**

**DOCKET: F-2020-3021486**

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*Service initiated 5/17/2017*

A screenshot of a web application window. The title bar reads "View CAP History for Account 78424-82265". Below the title bar are menu options: "Account", "Edit", and "Help". The main content area contains a table with three columns: "Activity Date", "CAP Activity", and "CAP Rate".

Activity Date	CAP Activity	CAP Rate
02/26/20	Enrolled	CAP FCO Electric Residential Service
07/08/19	Sent CAP Appl and No-Income Ltr	
08/14/17	Sent CAP Application Packet	

- Initially enrolled 5/26/11 at former address and removed 6/10/13
- Received \$88.87 forgiveness
- 2/26/20 Re-enrolled in CAP FCO at current address based on \$2,141 mthly income/3 adults/1 minor ( 99% FPL)

As of 12/14/20

 Fixed Credit Details for 78424-82265

Edit Help

Fixed Credit Totals

Service Point 1

CAP FCO Electric  
Residential  
Service

Annual Fixed Credit: 1,716.00

Annual Energy Burden: 1,541.34

Overage: 0.00

Projected Fixed Credit

Relative Month	Service Pt 1 Discount	
12/20	149.12	^
01/21	164.56	
02/21	152.21	
03/21	137.45	
04/21	119.26	
05/21	99.87	
06/21	132.30	
07/21	193.74	
08/21	181.38	
09/21	159.42	
10/21	113.77	
11/21	112.92	v

# **EXHIBIT 7**

## Botak, Amy:(PECO)

---

**Subject:** FW: 28 Day Case Loretia Fluellen BCS#003718499 Act#78424-82265

**Importance:** High



**From:** Jefferson, Kelli:(PECO)

**Sent:** Wednesday, August 14, 2019 2:42 PM

**To:** loretia lorene <[laretia67@live.com](mailto:laretia67@live.com)>

**Subject:** RE: PUC Complaint 6855 Ogontz Ave

Ms. Fluellen,

1. The agreement made on 8/1/19 is a valid agreement; however the agreement balance does not include your deferred budget balance. You were advised on 7/25/19 that the deferred budget balance of \$1096.81 will be placed on an agreement for 12 months, with the monthly installments being \$91.40 in addition to your monthly bills
2. The agreement established on 8/1/19 does not include the deferred budget balance; it includes the account balance as of 8/1/19.
3. The account does not merit a billing adjustment. This deferred budget balance is a result of the actual bill amount of your winter bills being more than the suggested monthly budget.
4. Company records indicate that there were 2 payments made in July. The payments are as follows:
  - a. 7/09/19-\$253.27
  - b. 7/19/19-\$254.00
5. I do apologize for any inconvenience; however the agreement that was established on 8/1/19 did not include the deferred budget balance.
6. I will send you a billing statement from September 2018 to current. This statement will list the monthly charges, dates, payments, as well as budget information.
7. You were not billed a budget amount for the month of August. You were billed actual charges in the amount of \$132.54 as well as the deferred budget balance of \$1091.81
8. You are correct, the wording on the bill doesn't state Deferred Budget Balance it indicates Budget Billing with the amount of \$1229.35 beside it. This amount is the current charges of \$132.54 + the deferred budget balance of \$1096.81.
9. As a good business decision I was offering to extend the agreement over 3 years(36 months) as a courtesy. Agreements that established on a deferred budget balance are only issued for 12 months.

Also, I left you a telephone message today at 1:21pm hoping to speak with you to help you better understand the emails as well as the bills.

I apologize that we were not able to come up with an amicable resolution for your concerns. A report will be sent to the PUC reflecting this email chain.

Regards,

Kelli Jefferson  
Analyst  
PECO Energy  
2301 Market St  
Philadelphia PA 19104

(215) 841-6723

---

**From:** lacretia lorene <[lacretia67@live.com](mailto:lacretia67@live.com)>  
**Sent:** Wednesday, August 14, 2019 12:38 PM  
**To:** Jefferson, Kelli:(PECO) <[kelli.jefferson@exeloncorp.com](mailto:kelli.jefferson@exeloncorp.com)>  
**Subject:** Re: PUC Complaint 6855 Ogontz Ave

I'm sorry.. the \$ 1229.00 is showing as the new budget billing amount not an settlement amount.

Regards

LaCretia Fluellen

---

**From:** lacretia lorene <[lacretia67@live.com](mailto:lacretia67@live.com)>  
**Sent:** Wednesday, August 14, 2019 12:33:22 PM  
**To:** Jefferson, Kelli:(PECO) <[kelli.jefferson@exeloncorp.com](mailto:kelli.jefferson@exeloncorp.com)>  
**Subject:** Re: PUC Complaint 6855 Ogontz Ave

Good Morning,

I have had a chance to review your email.

1. You are correct that the Agreement I made is Valid.

This agreement was made with the understanding that I agreed to go into an payment plan for my remaining account balance of \$ 500.00 dollars, paid at \$ 42.40 month for 6 months. My budget billing is stopped and I am responsible for only My regular bill and agreed payment of \$ 42.40.

2. The account was settled prior to billing with the agreement. Bill should have been adjusted based upon agreement on file.

3. After calling and speaking with someone, at Peco around in July, she did explain that my account had not updated the 2 payments totally \$506.00 made in July.

4. I spoke with PUC ON July 18, and received a call from someone stating she worked for Peco and was handling my complaint from PUC. (Not You) She is the person who generated the letter dated August 1.

5. Your terms are unacceptable. I have already made and accepted an agreement.. You are attempting to Breach this agreement.

6. Please forward by email copies of my Bill's from September 2018 to today( with my acct balance amount showing on second page. Also send confirmation of all payments made by me to Peco from September 2018 to today.

7. I am not responsible for any budget billing for August. I will review what you send me and compare with my bill payment records.

I have received 3 amounts to pay for August.

A. Budget Bill for \$470.00

B. Budget bill for 430.00

C. Agreement Bill for \$ 132.00 + 42.40

D. Current attempted Agreement amount of \$42.40  
Bill amount of \$ 132.00  
An deferred bill amount of \$ 1096.81  
. Along with an additional\$ 466.00. To break the agreement already in place.

Regards,

LaCretia Fluellen

---

**From:** Jefferson, Kelli:(PECO) <[kelli.jefferson@exeloncorp.com](mailto:kelli.jefferson@exeloncorp.com)>  
**Sent:** Tuesday, August 13, 2019 10:40:08 AM  
**To:** lacretia lorene <[lacretia67@live.com](mailto:lacretia67@live.com)>  
**Subject:** RE: PUC Complaint 6855 Ogontz Ave

Ms.Fluellen,

You requested to have the account removed from Budget Billing on 7/25/19. At this time the rep advised you that the deferred budget balance of \$1096.81 would be added into the account balance. An agreement would be established on the entire account balance and the monthly installments would be \$91.40 + the current bill.

The agreement is valid; however it was established prior to the budget settling. The Agreement was established on 8/1/19 on the account balance as of 8//19. The budget settled on 8/6/19 when a new bill rendered. A bill was rendered in the amount of \$1229.35, which included The deferred budget amount of \$1096.81 + current charges of \$132.54.

It takes up to a billing cycle for an account to be removed from Budget Billing. Once the Budget settled the deferred budget balance was added into the account balance.

You advised the Commission/PUC that you were utilizing space heaters to save on your gas bill with PGW. Unfortunately, space heaters are very expensive to utilize. Below is a Budget Bill comparison to the Actual Bill amount. This comparison:

11/18 Bb - \$147.00 Ab - \$213.18

12/18 Bb - \$147.00 Ab - \$653.17

01/19 Bb - \$147.00 Ab - \$539.51

02/19 Bb - \$147.00 Ab - \$782.44

03/19 Bb - \$147.00 Ab - \$676.53

Your Budget was reviewed increased to \$502.00 due to the deferred budget balance of \$2295.83

04/19 Bb - \$502.00 Ab - \$84.59

05/19 Bb - \$502.00 Ab - \$102.47

06/19 Bb -\$502.00 Ab - \$115.11

As stated in the above comparison, your actual bills were more than your budget bills during the winter months due to the usage., which caused the deferred budget balance to increase. The monthly budget amount had to increase to offset the deferred budget balance.

The company is willing to establish terms on the current amount due of \$1271.75 + the existing agreement balance of \$466.39, which totals \$1738.14. This amount will be placed on agreement for 36 months and the monthly installments will be \$48.28 in addition to the monthly charges.

Best regards,

Kelli Jefferson  
Analyst  
PECO Energy  
2301 Market ST  
Philadelphia PA 19101  
(215) 841-6723

---

**From:** lacretia lorene <[lacretia67@live.com](mailto:lacretia67@live.com)>  
**Sent:** Monday, August 12, 2019 6:33 PM  
**To:** Jefferson, Kelli:(PECO) <[kelli.jefferson@exeloncorp.com](mailto:kelli.jefferson@exeloncorp.com)>  
**Subject:** Re: PUC Complaint 6855 Ogontz Ave

Good Afternoon

I am forwarding a picture of a bill dated August 1, 2019. Whoever I spoke with forwarded this agreement we came to. Not sure why it's not valid. Nothing should have generated if this was in place. I am available tomorrow after 2 PM.

I look forward to hearing from you.

LaCretia Fluellen  
(215) 779-6717

---

**From:** Jefferson, Kelli:(PECO) <[kelli.jefferson@exeloncorp.com](mailto:kelli.jefferson@exeloncorp.com)>  
**Sent:** Thursday, August 8, 2019 4:35:13 PM  
**To:** [lacretia67@live.com](mailto:lacretia67@live.com) <[lacretia67@live.com](mailto:lacretia67@live.com)>  
**Subject:** RE: PUC Complaint 6855 Ogontz Ave

Ms. Fluellen,

It appears that your deferred budget balance of \$1229.35 was added back to your account after my original email was sent to you.

As of today you have a current amount due of \$1271.75 due on 8/28/18.

The company is willing to establish terms on the current amount due of \$1271.75 + the existing agreement balance of \$466.39, which totals \$1738.14. This amount will be placed on agreement for 36 months and the monthly installments will be \$48.28 in addition to the monthly charges.

If this is to your satisfaction, please respond that you are satisfied with this resolution. Once your response has been received it will be forwarded to the PUC to close out the complaint and then the agreement will be processed.

If you have any questions regarding this email, please feel free to contact me.

Thank you,

Kelli Jefferson  
Analyst  
PECO Energy  
2301 Market St  
Philadelphia PA 19101  
(215)841-6723

---

**From:** Jefferson, Kelli:(PECO)  
**Sent:** Tuesday, August 06, 2019 12:48 PM  
**To:** [lacretia67@live.com](mailto:lacretia67@live.com)  
**Subject:** PUC Complaint 6855 Ogontz Ave

Ms. Fluellen,

My name is Kelli Jefferson, an analyst with PECO Energy. I have been assigned your PUC Complaint.

It appears that the following has taken place on your account as of 7/25/19:

1. 7/25/19 The account was removed from Budget Billing, per your request
2. 08/01/19 An agreement has been established on \$508.79 over 12 months. The monthly installments are \$42.40 + the current bill.

If this is to your satisfaction and resolves your complaint with the company, please respond to this email stating that you are satisfied. Once your response has been received it will be forwarded to the PUC to close out the complaint.

If you still need to discuss the complaint, please feel free to contact me at 215-841-6723.

Thank you,

Kelli Jefferson  
Analyst  
PECO Energy  
2301 Market St  
Philadelphia PA 19101  
(215) 841-6723

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# **EXHIBIT 8**



December 14, 2020

**BCS Decision Report**

**BCS Case #:** 003718499 **Open Date:** 2019-07-18  
**Customer Name:** LACRETIA FLUELLEN  
**Service Address:** 6855 OGONTZ

**PHILADELPHIA, PA 19138**  
**BCS Bill Account #:** 7842482265 **Previous Case #:**  
**Violation Type:** NO **Chapter Type:**  
**Decision Type:** W **Section / Rule:**  
**Investigator Name:** DAMON WALTON

**Decision Issued Date:** 2020-03-13  
**Case Closed Date:** 2020-03-13

**Letter Description:**

<b>Total Balance:</b>	\$1738.14	<b>Balance Date:</b>	2019-08-15
<b>Amount to Restore Service:</b>	\$0.00	<b>Amount to Continue Service:</b>	\$0.00
<b>Date Payment Due:</b>		<b>Regular Budget Amount:</b>	\$502.00
<b>Special Budget Payment:</b>	\$0.00	<b>Final Bill Monthly Payment:</b>	\$0.00
<b>Plus Arrears Payment:</b>	\$0.00	<b>End of Month Payment:</b>	\$0.00
<b>Current Monthly Payment:</b>	\$0.00		
<b>Payment Terms:</b>			

**PAR Description:**

**Resolution Description:**  
DECISION ISSUED: CO PROPERLY BILLED CUSTOMER. CASE DISMISSED.