

C-2020-3021619

DECEMBER 11, 2020

BROST EXHIBITS

A TEXT MESSAGE FROM PECO

B EMAIL FROM PECO ON APRIL 29, 2020 AT 1:36 PM

C EMAIL FROM PECO ON APRIL 29, 2020 AT 8:00 PM

PECO Exhibits

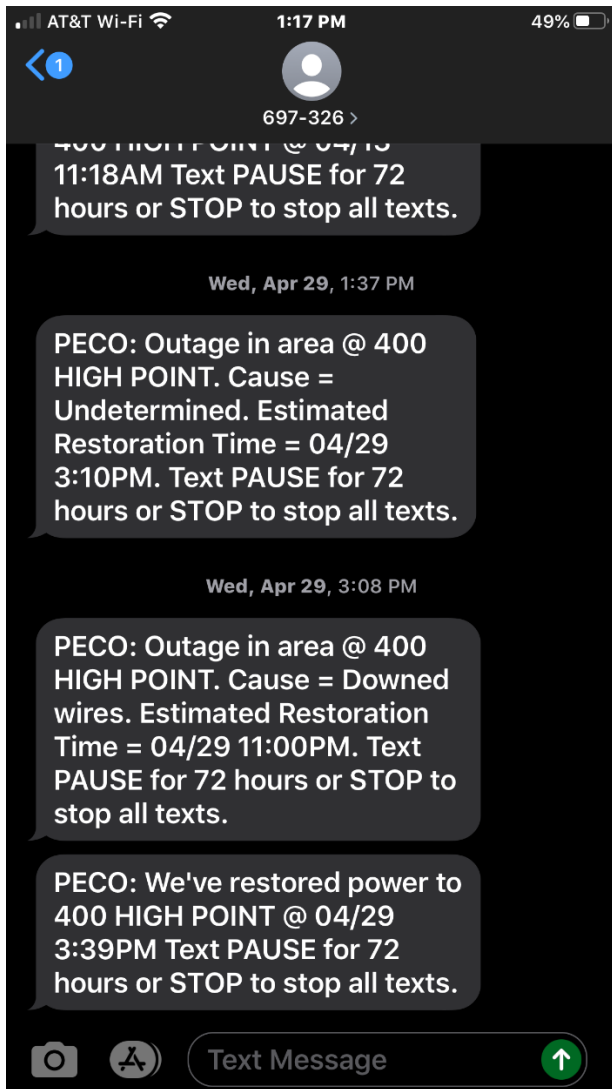
1 PECO ACTIVITY ACCOUNT STATEMENT

2 PECO ACTIVITY ACCOUNT STATEMENT

3 REPORT GENERATED IN RESPECT TO THE CLAIM FORM SENT IN

4 RELIABILITY REPORT

5 BCS DECISION REPORT





Dan B <brostd1@gmail.com>

An Outage has been reported

1 message

no-reply@peco.com <no-reply@peco.com>

Wed, Apr 29, 2020 at 1:36 PM

Reply-To: no-reply@peco.com

To: brostd1@gmail.com



An Exelon Company

Exhibit B

An Outage has been reported

Hello DANIEL BROST,

An electric outage has been reported in your area at [400 HIGH POINT RD COCHRANVILLE](#). PECO is working to restore service to this area as quickly and safely as possible.

The cause of the outage is Undetermined. Based on the current information we have regarding this outage, we estimate service will be restored 04/29 3:10PM. We will notify you if the estimated time to restore service changes. We also will inform you when service has been restored in your area.

Thank you for your patience as we work to restore service in your area.

Thank you,
PECO.com Team

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Dan B <brostd1@gmail.com>

An Outage has been reported

1 message

no-reply@peco.com <no-reply@peco.com>

Reply-To: no-reply@peco.com

To: brostd1@gmail.com

Wed, Apr 29, 2020 at 3:08 PM

Exhibit C



An Exelon Company

An Outage has been reported

Hello DANIEL BROST,

An electric outage has been reported in your area at [400 HIGH POINT RD COCHRANVILLE](#). PECO is working to restore service to this area as quickly and safely as possible.

The cause of the outage is Downed wires. Based on the current information we have regarding this outage, we estimate service will be restored 04/29 11:00PM. We will notify you if the estimated time to restore service changes. We also will inform you when service has been restored in your area.

Thank you for your patience as we work to restore service in your area.

Thank you,
PECO.com Team

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Khadijah Scott, Esquire
Assistant General Counsel
2301 Market Street / S23-1
Philadelphia, PA 19103

Direct Dial: 215-841-6841

December 7, 2020

VIA E-MAIL

Honorable F. Joseph Brady, ALJ
PA Public Utility Commission
801 Market Street, Suite 4063
Philadelphia, PA 19107

RE: Daniel Brost v. PECO Energy Company
Docket No. C-2020- 3021619
Date of Hearing: December 11th 2020 at 10:00 a.m.

Dear Judge Brady:

Enclosed please find a copy of PECO Energy Company Exhibits 1 through 5, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of same to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Respectfully submitted,



Khadijah Scott

KS/ab
Enclosure

Cc: Daniel Brost (via email)

EXHIBIT 1

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	
1	Account Number: 7689094029			Service Address:						Current Bill: \$87.15		Account Balance: \$87.15								
2	Account Name: DANIEL BROST			400 HIGH POINT RD						Billed Prior: \$0.00										
3	Account Status: ACTIVE			COCHRANVILLE, PA 19330						Balance Due: \$87.15										
4	Meter Bill Group: 8																			
5				Mail To:						Credit Amount: \$0.00		Rates:								
6				DANIEL BROST						Deposit Requested: \$0.00		ELECTRIC RESIDENTIAL SERVICE								
7				400 HIGH POINT RD						Deposit On-Hand: \$0.00										
8				COCHRANVILLE, PA 19330						CAP Pre-program Arrears: \$0.00										
9										Payment Agreement Balance: \$0.00										
10																				
11																				
12	Account Transaction Activity																			

13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days
14	10/04/2016		PAYMENT								-\$176.54						
15	10/07/2016	ALTERNATE ELEC SERVICE									\$40.59						
16	10/07/2016	ELECTRIC SERVICE		09/07/2016-10/06/2016	26411	ACTUAL	32710424	944	0		\$72.89	\$0.00	\$113.48	\$113.48	11/01/2016	\$113.48	
17	11/03/2016		PAYMENT								-\$113.48						
18	11/07/2016	ALTERNATE ELEC SERVICE									\$46.93						
19	11/07/2016	ELECTRIC SERVICE		10/06/2016-11/04/2016	27019	ACTUAL	32710424	608	0		\$49.94	\$0.00	\$96.87	\$96.87	11/29/2016	\$96.87	161
20	12/02/2016		PAYMENT								-\$96.87						
21	12/08/2016	ALTERNATE ELEC SERVICE									\$33.20						
22	12/08/2016	ELECTRIC SERVICE		11/04/2016-12/07/2016	27793	ACTUAL	32710424	774	0		\$61.22	\$0.00	\$94.42	\$94.42	12/30/2016	\$94.42	538
23	01/03/2017		PAYMENT								-\$94.42						
24	01/11/2017	ALTERNATE ELEC SERVICE									\$48.35						
25	01/11/2017	ELECTRIC SERVICE		12/07/2016-01/10/2017	28920	ACTUAL	32710424	1127	0		\$84.99	\$0.00	\$133.34	\$133.34	02/02/2017	\$133.34	980
26	02/02/2017		PAYMENT								-\$133.34						
27	02/13/2017	ALTERNATE ELEC SERVICE									\$44.88						
28	02/13/2017	ELECTRIC SERVICE		01/10/2017-02/10/2017	29659	ACTUAL	32710424	739	0		\$58.57	\$0.00	\$103.45	\$103.45	03/07/2017	\$103.45	750
29	03/09/2017		PAYMENT								-\$103.45						
30	03/13/2017	ALTERNATE ELEC SERVICE									\$44.27						
31	03/13/2017	ELECTRIC SERVICE		02/10/2017-03/10/2017	30340	ACTUAL	32710424	681	0		\$54.63	\$0.00	\$98.90	\$98.90	04/04/2017	\$98.90	549
32	04/05/2017		PAYMENT								-\$98.90						
33	04/11/2017	ALTERNATE ELEC SERVICE									\$49.08						
34	04/11/2017	ELECTRIC SERVICE		03/10/2017-04/10/2017	31095	ACTUAL	32710424	755	0		\$59.47	\$0.00	\$108.55	\$108.55	05/03/2017	\$108.55	655
35	05/08/2017		PAYMENT								-\$108.55						
36	05/10/2017	ALTERNATE ELEC SERVICE									\$60.35						
37	05/10/2017	ELECTRIC SERVICE		04/10/2017-05/09/2017	31651	ACTUAL	32710424	556	0		\$45.56	\$0.00	\$105.91	\$105.91	06/01/2017	\$105.91	94
38	06/05/2017		PAYMENT								-\$105.91						
39	06/12/2017	ALTERNATE ELEC SERVICE									\$67.86						
40	06/12/2017	ELECTRIC SERVICE		05/09/2017-06/09/2017	32217	ACTUAL	32710424	566	0		\$46.02	\$0.00	\$113.88	\$113.88	07/05/2017	\$113.88	13
41	07/06/2017		PAYMENT								-\$113.88						
42	07/12/2017	ALTERNATE ELEC SERVICE									\$136.21						
43	07/12/2017	ELECTRIC SERVICE		06/09/2017-07/10/2017	33353	ACTUAL	32710424	1136	0		\$83.50	\$0.00	\$219.71	\$219.71	08/03/2017	\$219.71	

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days		
44	08/03/2017		PAYMENT								-\$219.71								
45	08/09/2017	ALTERNATE ELEC SERVICE									\$126.85								
46	08/09/2017	ELECTRIC SERVICE		07/10/2017-08/08/2017	34411	ACTUAL	32710424	1058	0		\$78.24	\$0.00	\$205.09	\$205.09	08/31/2017	\$205.09			
47	09/01/2017		PAYMENT								-\$205.09								
48	09/07/2017	ALTERNATE ELEC SERVICE									\$92.80								
49	09/07/2017	ELECTRIC SERVICE		08/08/2017-09/06/2017	35185	ACTUAL	32710424	774	0		\$59.51	\$0.00	\$152.31	\$152.31	09/29/2017	\$152.31			
50	10/02/2017		PAYMENT								-\$152.31								
51	10/11/2017	ALTERNATE ELEC SERVICE									\$75.54								
52	10/11/2017	ELECTRIC SERVICE		09/06/2017-10/06/2017	35815	ESTIMATE	32710424	630	0		\$50.01	\$0.00	\$125.55	\$125.55	11/02/2017	\$125.55			
53	11/03/2017	ELECTRIC SERVICE		10/06/2017-11/03/2017	36351	ACTUAL	32710424	536	0		\$82.03	\$125.55	\$82.03	\$207.58	11/27/2017	\$207.58	45		
54	11/27/2017		PAYMENT								-\$172.99								
55	12/06/2017	ELECTRIC SERVICE		11/03/2017-12/06/2017	37251	ACTUAL	32710424	900	0		\$132.66	\$34.59	\$132.66	\$167.25	12/28/2017	\$167.25	593		
56	01/04/2018		PAYMENT								-\$167.25								
57	01/09/2018	ELECTRIC SERVICE		12/06/2017-01/09/2018	38847	ACTUAL	32710424	1596	0		\$227.85	\$0.00	\$227.85	\$227.85	01/31/2018	\$227.85	1178		
58	02/09/2018		PAYMENT								-\$227.85								
59	03/07/2018		PAYMENT								-\$179.48								
60	03/09/2018	ELECTRIC SERVICE		02/08/2018-03/09/2018	41005	ACTUAL	32710424	898	0		\$129.29	\$0.00	\$129.29	\$129.29	04/02/2018	\$129.29	627		
61	04/05/2018		PAYMENT								-\$129.29								
62	04/09/2018	ELECTRIC SERVICE		03/09/2018-04/09/2018	41871	ACTUAL	32710424	866	0		\$125.32	\$0.00	\$125.32	\$125.32	05/01/2018	\$125.32	740		
63	05/04/2018		PAYMENT								-\$125.32								
64	05/08/2018	ELECTRIC SERVICE		04/09/2018-05/08/2018	42555	ACTUAL	32710424	684	0		\$100.77	\$0.00	\$100.77	\$100.77	05/30/2018	\$100.77	254		
65	06/05/2018	LATE PAYMENT CHARGE									\$1.51								
66	06/06/2018		PAYMENT								-\$102.28								
67	06/07/2018	ELECTRIC SERVICE		05/08/2018-06/07/2018	43251	ACTUAL	32710424	696	0		\$103.90	\$0.00	\$103.90	\$103.90	06/29/2018	\$103.90			
68	07/05/2018		PAYMENT								-\$103.90								
69	07/09/2018	ELECTRIC SERVICE		06/07/2018-07/09/2018	44477	ACTUAL	32710424	1226	0		\$176.46	\$0.00	\$176.46	\$176.46	07/31/2018	\$176.46			
70	08/03/2018		PAYMENT								-\$176.46								
71	08/07/2018	ELECTRIC SERVICE		07/09/2018-08/07/2018	45523	ACTUAL	32710424	1046	0		\$151.79	\$0.00	\$151.79	\$151.79	08/29/2018	\$151.79			
72	09/05/2018		PAYMENT								-\$151.79								
73	09/06/2018	ELECTRIC SERVICE		08/07/2018-09/06/2018	46999	ACTUAL	32710424	1476	0		\$205.63	\$0.00	\$205.63	\$205.63	09/28/2018	\$205.63			
74	10/03/2018		PAYMENT								-\$205.63								
75	10/05/2018	ELECTRIC SERVICE		09/06/2018-10/05/2018	47783	ACTUAL	32710424	784	0		\$113.33	\$0.00	\$113.33	\$113.33	10/30/2018	\$113.33			
76	11/05/2018		PAYMENT								-\$113.33								
77	11/05/2018	ELECTRIC SERVICE		10/05/2018-11/05/2018	48602	ACTUAL	32710424	819	0		\$119.56	\$0.00	\$119.56	\$119.56	11/27/2018	\$119.56	240		
78	12/03/2018		PAYMENT								-\$119.56								
79	12/06/2018	ELECTRIC SERVICE		11/05/2018-12/06/2018	49637	ACTUAL	32710424	1035	0		\$147.55	\$0.00	\$147.55	\$147.55	12/28/2018	\$147.55	712		
80	01/08/2019		PAYMENT								-\$147.55								
81	01/09/2019	ELECTRIC SERVICE		12/06/2018-01/09/2019	50925	ACTUAL	32710424	1288	0		\$118.66	\$0.00	\$118.66	\$118.66	01/31/2019	\$118.66	837		
82	02/05/2019	LATE PAYMENT CHARGE									\$1.78								
83	02/06/2019		PAYMENT								-\$120.44								
84	02/08/2019	ELECTRIC SERVICE		01/09/2019-02/08/2019	52142	ACTUAL	32710424	1217	0		\$168.95	\$0.00	\$168.95	\$168.95	03/04/2019	\$168.95	984		
85	03/08/2019		PAYMENT								-\$168.95								
86	03/11/2019	ELECTRIC SERVICE		02/08/2019-03/11/2019	52973	ACTUAL	32710424	831	0		\$120.90	\$0.00	\$120.90	\$120.90	04/02/2019	\$120.90	893		
87	04/05/2019		PAYMENT								-\$120.90								
88	04/09/2019	ELECTRIC SERVICE		03/11/2019-04/09/2019	53834	ACTUAL	32710424	861	0		\$124.71	\$0.00	\$124.71	\$124.71	05/01/2019	\$124.71	472		
89	05/03/2019		PAYMENT								-\$124.71								
90	05/08/2019	ELECTRIC SERVICE		04/09/2019-05/08/2019	54554	ACTUAL	32710424	720	0		\$105.91	\$0.00	\$105.91	\$105.91	05/30/2019	\$105.91	113		
91	06/03/2019		PAYMENT								-\$105.91								

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days		
92	06/07/2019	ELECTRIC SERVICE		05/08/2019-06/07/2019	55226	ACTUAL	32710424	672	0		\$97.68	\$0.00	\$97.68	\$97.68	07/01/2019	\$97.68			
93	07/08/2019		PAYMENT								-\$97.68								
94	07/09/2019	ELECTRIC SERVICE		06/07/2019-07/09/2019	56268	ACTUAL	32710424	1042	0		\$147.44	\$0.00	\$147.44	\$147.44	07/31/2019	\$147.44			
95	08/06/2019		PAYMENT								-\$147.44								
96	08/07/2019	ELECTRIC SERVICE		07/09/2019-08/07/2019	58005	ACTUAL	32710424	1737	0		\$239.14	\$0.00	\$239.14	\$239.14	08/29/2019	\$239.14			
97	09/03/2019		PAYMENT								-\$239.14								
98	09/06/2019	ELECTRIC SERVICE		08/07/2019-09/06/2019	59345	ACTUAL	32710424	1340	0		\$187.44	\$0.00	\$187.44	\$187.44	09/30/2019	\$187.44			
99	10/07/2019		PAYMENT								-\$187.44								
100	10/07/2019	ELECTRIC SERVICE		09/06/2019-10/07/2019	60038	ACTUAL	32710424	693	0		\$103.91	\$0.00	\$103.91	\$103.91	10/29/2019	\$103.91			
101	11/05/2019		LATE PAYMENT CHARGE								\$1.56								
102	11/05/2019	ELECTRIC SERVICE		10/07/2019-11/05/2019	60667	ACTUAL	32710424	629	0		\$95.28	\$105.47	\$95.28	\$200.75	11/27/2019	\$200.75	202		
103	11/08/2019		PAYMENT								-\$103.91								
104	12/02/2019		PAYMENT								-\$96.84								
105	12/06/2019	ELECTRIC SERVICE		11/05/2019-12/06/2019	61589	ACTUAL	32710424	922	0		\$134.15	\$0.00	\$134.15	\$134.15	12/30/2019	\$134.15	703		
106	01/06/2020		PAYMENT								-\$134.15								
107	01/09/2020	ELECTRIC SERVICE		12/06/2019-01/09/2020	63090	ACTUAL	32710424	1501	0		\$208.95	\$0.00	\$208.95	\$208.95	01/31/2020	\$208.95	871		
108	02/05/2020		LATE PAYMENT CHARGE								\$3.13								
109	02/06/2020		PAYMENT								-\$208.95								
110	02/06/2020		LATE PAYMENT CHARGE								-\$3.13								
111	02/10/2020	ELECTRIC SERVICE		01/09/2020-02/10/2020	64169	ACTUAL	32710424	1079	0		\$152.85	\$0.00	\$152.85	\$152.85	03/03/2020	\$152.85	802		
112	03/06/2020		PAYMENT								-\$152.85								
113	03/10/2020	ELECTRIC SERVICE		02/10/2020-03/10/2020	65048	ACTUAL	32710424	879	0		\$125.12	\$0.00	\$125.12	\$125.12	04/01/2020	\$125.12	672		
114	04/08/2020	ELECTRIC SERVICE		03/10/2020-04/08/2020	65914	ACTUAL	32710424	866	0		\$123.45	\$125.12	\$123.45	\$248.57	04/30/2020	\$248.57	422		
115	04/30/2020		PAYMENT								-\$125.12								
116	05/07/2020	ELECTRIC SERVICE		04/08/2020-05/07/2020	66707	ACTUAL	32710424	793	0		\$113.88	\$123.45	\$113.88	\$237.33	05/29/2020	\$237.33	349		
117	05/11/2020		PAYMENT								-\$123.45								
118	06/04/2020		PAYMENT								-\$113.88								
119	06/08/2020	ELECTRIC SERVICE		05/07/2020-06/08/2020	67490	ACTUAL	32710424	783	0		\$111.83	\$0.00	\$111.83	\$111.83	06/30/2020	\$111.83	29		
120	07/07/2020		PAYMENT								-\$111.83								
121	07/08/2020	ELECTRIC SERVICE		06/08/2020-07/08/2020	68727	ACTUAL	32710424	1237	0		\$170.54	\$0.00	\$170.54	\$170.54	07/30/2020	\$170.54			
122	08/06/2020		PAYMENT								-\$170.54								
123	08/06/2020	ELECTRIC SERVICE		07/08/2020-08/06/2020	70486	ACTUAL	32710424	1759	0		\$238.29	\$0.00	\$238.29	\$238.29	08/28/2020	\$238.29			
124	09/04/2020	ELECTRIC SERVICE		08/06/2020-09/04/2020	71660	ACTUAL	32710424	1174	0		\$161.90	\$238.29	\$161.90	\$400.19	09/29/2020	\$400.19			
125	09/29/2020		PAYMENT								-\$238.29								
126	10/06/2020		PAYMENT								-\$161.90								
127	10/06/2020	ELECTRIC SERVICE		09/04/2020-10/06/2020	72352	ACTUAL	32710424	692	0		\$99.57	\$0.00	\$99.57	\$99.57	10/28/2020	\$99.57			
128	11/05/2020		PAYMENT								-\$99.57								
129	11/05/2020	ELECTRIC SERVICE		10/06/2020-11/05/2020	72948	ACTUAL	32710424	596	0		\$87.15	\$0.00	\$87.15	\$87.15	11/30/2020	\$87.15	221		
130																			

EXHIBIT 2

PECO CLAIM REGISTRATION FORM

Claims Division
1-877-538-7769

Dear PECO Customer:

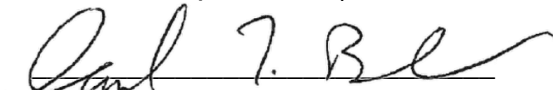
To register your claim with PECO, please print out and return a completed claim registration form. You may e-mail it to pecoclaims@exeloncorp.com, fax it to 215-841-4919, or mail the form to the following address: **PECO Energy, Claims Division, S16-1, 2301 Market Street, Philadelphia, PA 19103.**

Once this form is received in our office, you will be contacted by one of our Case Managers.

<u>Daniel Brost</u> Name	<u>303-808-6630</u> Daytime Phone No.
<u>400 High Ponit Rd</u> Mailing Address	<u>brostd1@gmail.com</u> E-mail Address
<u>Cochranville, PA , 19330</u> City, State, Zip	<u>April 29, 2020 0900 to 1640</u> Date & Time of Loss or Damage
<u>76890-94029</u> PECO Energy Account No. (if applicable)	<u>400 High Ponit Rd</u> Address of Loss Location

Please describe the details of the incident and list the item(s) damaged.

At our location power outage are not uncommon. Usually we have no problems with the service.
However on April 29, 2020 it was different, our power went on and off at least 4 times over a period
between 0900 and 1640 that day. We experienced the tripping of 6 seperate breakers in the three
electrical panels at the residence. Upon further investigation a number of electrical appliances were
to be unresponsive. (Continued see attached)


Signature

May 1, 2020
Date

THIS FORM IS A REQUEST FOR INFORMATION ONLY AND DOES NOT CONSTITUTE ANY ADMISSION OF LIABILITY ON THE PART OF PECO ENERGY COMPANY.

Details Continued...

The electrical appliances affected started to add up and it is considered significant and has impacted the use of our home. Our residence is newer construction and there are no issues with the electrical system of our house. Now after April 29, 2020 power loss/ spikes we have lost use of the following electrical appliances.

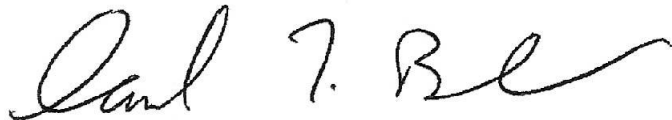
- Saltwater pool/ controller chlorine generator (\$1300 plus)
- 1 hp Pool pump (\$500 plus)
- 2 Adjustable beds (\$1800 plus)
- 1 USB socket (\$100)

I noticed a Peco team operating in the area and they were on the ground at the corner of High Point Rd. and Glenville Rd at around 1500 on April 29, 2020. They were obviously looking for something as they appeared confused and waved us by. The crew sped off in several directions and continued on their rounds or whatever. They then stopped at the corner of High Point Rd. and Homeville Rd around 1530. Certainly, this appeared uncommon and desperate search for some fault. I can't help but put two and two together and suspect no coincidence in the resulting problems we encountered at our residence.

We now have at least \$3700 to \$4000 in damages from the April 29 incidents. This is no small amount and we continue have losses from the affected appliances.

We would like to see a further investigation in the matter and a proposal for resolution at this stage.

Not happy at the moment.

A handwritten signature in black ink that reads "Dan 7. Brost". The signature is written in a cursive style with a long, sweeping underline.

Dan Brost

PECO Energy Company

Electric Service Tariff

COMPANY OFFICE LOCATION

2301 Market Street

Philadelphia, Pennsylvania 19101

For List of Communities Served, See Page 4.

Issued April 20, 2016

Effective April 1, 2016

**ISSUED BY: C. L. Adams – President & CEO
PECO Energy Distribution Company
2301 MARKET STREET
PHILADELPHIA, PA. 19101**

NOTICE

RULES AND REGULATIONS (continued)

12. SERVICE CONTINUITY

12.1 LIMITATION ON LIABILITY FOR SERVICE INTERRUPTIONS AND VARIATIONS. The Company does not guarantee continuous, regular and uninterrupted supply of service. The Company may, without liability, interrupt or limit the supply of service for the purpose of making repairs, changes, or improvements in any part of its system for the general good of the service or the safety of the public or for the purpose of preventing or limiting any actual or threatened instability or disturbance of the system. The Company is also not liable for any damages due to accident, strike, storm, riot, fire, flood, legal process, state or municipal interference, or any other cause beyond the Company's control.

In all other circumstances, the liability of the Company to customers or other persons for damages, direct or consequential, including damage to computers and other electronic equipment and appliances, loss of business, or loss of production caused by any interruption, reversal, spike, surge or variation in supply or voltage, transient voltage, or any other failure in the supply of electricity shall in no event, unless caused by the willful and/or wanton misconduct of the Company, exceed an amount in liquidated damages equivalent to the greater of \$1000 or two times the charge to the customer for the service affected during the period in which such interruption, reversal, spike, surge or variation in supply or voltage, transient voltage, or any other failure in the supply of electricity occurs. In addition no charge will be made to the customer for the affected service during the period in which such interruption, reversal, spike, surge or variation in supply or voltage, transient voltage, or any other failure in the supply of electricity occurs. A variety of protective devices and alternate power supplies that may prevent or limit such damage are available for purchase by the customer from third parties.

The Company makes no warranty as to merchantability or fitness for a particular purpose, express or implied, by operation of law or otherwise. To the extent applicable under the Uniform Commercial Code or on any theory of contract or products liability, the Company limits its liability in accordance with the previous paragraph to any Customer or third party for claims involving and including, but not limited to, strict products liability, breach of contract, and breach of actual or implied warranties of merchantability or fitness for an intended purpose.

12.2 ADDITIONAL LIMITATIONS ON LIABILITY IN CONNECTION WITH DIRECT ACCESS. Other than its duty to deliver electric energy and capacity, the Company shall have no duty or liability to a customer receiving Competitive Energy Supply arising out of or related to a contract or other relationship between such a customer and an EGS.

The Company shall implement customer selection of an EGS consistent with applicable rules of the Commission and shall have no liability to a customer receiving Competitive Energy Supply arising out of or related to switching EGSs, unless the Company is negligent in switching or failing to switch a customer.

The Company shall have no duty or liability with respect to electric energy before it is delivered by an EGS to a point of delivery on the PECO Energy distribution system. After its receipt of electric energy and capacity at the point of delivery, the Company shall have the same duty and liability for distribution service to customers receiving Competitive Energy Supply as to those receiving electric energy and capacity from the Company.

12.3 EMERGENCY LOAD CONTROL. Pursuant to order of Pennsylvania Public Utility Commission, the following provision is incorporated in this Tariff:

Whenever the demands for power on all or part of the Company's system exceed or threaten to exceed the capacity than actually and lawfully available to supply such demands, or whenever system instability or cascading outages could result from actual or expected transmission overloads or other contingencies, or whenever such conditions exist in the system of another public utility or power pool with which the Company's system is interconnected and cause a reduction in the capacity available to the Company from that source or threaten the integrity of the Company's system, a load emergency situation exists. In such case, the Company shall take such reasonable steps as the time available permits to bring the demands within the then-available capacity or otherwise control load. Such steps shall include but shall not be limited to reduction or interruption of service to one or more customers, in accordance with the Company's procedures for controlling load.

The Company shall establish procedures for controlling load including schedules of load shedding priorities to be followed in compliance with the foregoing paragraph, may revise such procedures from time to time, and shall revise them if so required by Pennsylvania Public Utility Commission. A copy of such procedures or of the revision thereof currently in effect shall be kept available for public inspection at the Company's Principle Office, and another such copy shall be kept on file with the Pennsylvania Public Utility Commission.

12.4 EMERGENCY ENERGY CONSERVATION. Pursuant to order of the Pennsylvania Public Utility Commission, the following provision is incorporated in this Tariff:

Whenever events occur which are actually resulting, or in the judgment of the Company threaten to result, in a restriction of the fuel supplies available to the Company or its energy suppliers, such that the amount of electric energy which the Company is able to supply is or will be adversely affected, an emergency energy situation exists.

In the event of an emergency energy conservation situation, the Company shall take such reasonable measures as it believes necessary and proper to conserve available fuel supplies. Such measures may include, but shall not be limited to reduction, interruption, or suspension of service to one or more of its customers or classes of customers in accordance with the Company's procedure for emergency energy conservation.

The Company shall establish procedures for emergency energy conservation, including, if it deems necessary, schedules of service interruption and suspension priorities to be followed as prescribed by the foregoing paragraph.

The Company may revise such procedure from time to time, and shall revise them if so required by the Pennsylvania Public Utility Commission. A copy of such procedures or of the revision thereof currently in effect shall be kept available for public inspection at each office at which the Company maintains a copy of its Tariff for public inspection, and another such copy shall be kept on file with the Pennsylvania Public utility Commission.

12.5 NOTICE OF TROUBLE. The customer must immediately notify the Company if service is interrupted or is otherwise unsatisfactory due to defects, trouble, or accident, affecting the supply of service.

EXHIBIT 3

Event Number: EV20200113600 * Claim Number: C2020113990 * Claimant Name: BROST, DANIEL

Activity Date: 05/05/2020

Date Time Created:05/05/2020 2:05 PM

Entered by: Timothy Grow

Note Type:CL Claimant

Subject:

Important:No

05-May-2020 3:03 PM (Timothy Grow)

Identified OMS Event # C20042900085 D/i 04/29/20.

Cause = Downed tree event on Homeville Road.

Boot Jack 000.

Claim denied and referred to carrier for possible coverage.

End of report-TJG.

01-Jun-2020 11:44 AM (Timothy Grow)

Left message for Mr. Brost to acknowledge receipt of the PUC complaint.

Left my cell #.

02-Jun-2020 9:10 AM (Timothy Grow)

No response. Writer called Mr. Brost who answered the phone to acknowledge receipt of my voicemail.

Reaffirmed the claim denial with claimant. Advised him that PECO does not entertain property damage losses as a result of down trees/veg as acts of nature. Explained the event facts. Brost replied " F.U." and hung up.

See prior claim under Kelly C2020113964.

End of report-TJG.

EXHIBIT 4

Service Reliability Report

DANIEL BROST
400 HIGH POINT RD COCHRANVILLE PA 19330

Account Number: 76890-94029

T-Quad: D_52F3F2

Service Characteristics		
<input type="checkbox"/> Single HT <input type="checkbox"/> Dual HT <input type="checkbox"/> Reg/Res HT <input type="checkbox"/> GS (Commercial) <input checked="" type="checkbox"/> Residential		
Circuit: BOOT_JACK_000	Feeder: COCHRANVILLE_341	Source Substation: COCHRANVILLE
Circuit Miles Aerial: 33	Circuit Miles UG: 4.08	
Additional Information: This 4kV circuit is in Chester County and feeds 629 customers.		

SUSTAINED OUTAGE HISTORY FOR From January 1, 2017 to December 7, 2020 (Only outages affecting this customer are listed)				
Date of Interruption	Storm (Y/N)	Cause	Number of Customers Interrupted	Customer Interruption Duration (HH:MM)
11/18/2020 5:47:02 PM	N	EQUIPMENT FAILURE - DEFECT/MALFUNC/DETERIORATION C phase parted and down at 4012 Homeville Road	18	01:45
10/19/2020 12:39:02 PM	N	PUBLIC DAMAGE - VEHICLE (PUBLIC) Tractor trailer pulled down multiple poles and wires along Homeville Road and Ross Fording Road	42	01:21
8/12/2020 12:46:39 PM	Y	VEGETATION - BROKEN LIMB/TRUNK Broken pole	642	00:37
8/8/2020 8:28:45 AM	Y	VEGETATION - BROKEN LIMB/TRUNK Storm	394	05:35
8/7/2020 5:08:09 PM	Y	EQUIPMENT FAILURE - DEFECT/MALFUNC/DETERIORATION Storm. Unit off	630	13:57
8/4/2020 12:21:32 PM	Y	VEGETATION - TREE GROWTH/CONTACT Down tree	809	07:31
4/29/2020 1:00:14 PM	N	VEGETATION - TREE GROWTH/CONTACT Tree and wires down on Homeville Road	619	02:36
4/13/2020 9:46:00 AM	Y	EQUIPMENT FAILURE - DEFECT/MALFUNC/DETERIORATION C Phase CCMS down at 167 Cochran Street	36	01:26
6/6/2019 5:44:00 AM	N	VEGETATION - UPROOTED TREE Damaged taps and crossarms. Tree was located at pole 7303	41	00:27
11/3/2018 3:05:30 PM	Y	EQUIPMENT FAILURE - DEFECT/MALFUNC/DETERIORATION R5 overtripped when T156 closed into fault	636	00:28
10/21/2018 2:14:00 AM	N	VEGETATION - TREE GROWTH/CONTACT T-man Lyons cleared tree on Homeville and refused 4996	41	00:17
9/13/2018 3:37:00 PM	Y	PUBLIC DAMAGE - VEHICLE (PUBLIC) Pole struck at Highpoint and Homeville Road	42	01:36
10/30/2017 8:38:40 AM	Y	VEGETATION - BROKEN LIMB/TRUNK Storm	102	01:54
7/20/2017 6:47:15 PM	N	INTENTIONAL - SCHEDULED TREE TRIMMING FOR PECO 3008 Homeville Rd; Tree on primary; IVR sent	42	02:07

Reliability Enhancements

W/O #	Date	Status	Description
16852822	11/01/2020	Active	Boot Jack 000 - Pole top regulator inspection and maintenance
16852215	11/01/2020	Active	Boot Jack 000 - Pole top capacitor inspection and maintenance
16828974	10/19/2020	Completed	Boot Jack 000 – Pole hit permanent repair
16673718	09/21/2020	Completed	Boot Jack 000 – Veg trim on primary along Cochran Street
16506160	03/16/2020	Completed	Boot Jack 000 – Veg trim on primary along Highpoint Road
16298389	01/20/2020	Completed	Boot Jack 000 – AB Chance cutout replacement
16004592	06/06/2019	Completed	Boot Jack 000 – Permanent repairs made to down primary (High Point Road)
15929789	04/23/2019	Completed	Boot Jack 000 – Leaning pole replaced (Homeville Road)
15394148	09/14/2018	Completed	Boot Jack 000 – Permanent repairs made to down primary and pole
14059947	07/03/2017	Completed	Boot Jack 000 – Installed and Framed 11 poles (High Point Road)
15894676	04/02/2020	Completed	Cochranville 341 – 2019 patrol – Replace multiple arrestors

Preventative Maintenance

Last Routine Tree Trimming:	09/30/2020	Next Scheduled Tree Trimming:	2024
Last Circuit Patrol/Thermography:	06/26/2020	Next Scheduled Circuit Patrol/Thermography:	2021

EXHIBIT 5



December 7, 2020

BCS Decision Report

BCS Case #: 003764979 **Open Date:** 2020-05-15
Customer Name: DANIEL BROST
Service Address: 400 HIGH POINT RD

COCHRANVILLE, PA 19330
BCS Bill Account #: 76890-94029 **Previous Case #:**
Violation Type: NO **Chapter Type:**
Decision Type: **Section / Rule:**
Investigator Name: FLORENCE BLAMO

Decision Issued Date: 2020-07-31
Case Closed Date: 2020-07-31

Letter Description:
SHORT BLANK LETTER

Total Balance:	\$0.00	Balance Date:	2020-06-08
Amount to Restore Service:	\$0.00	Amount to Continue Service:	\$0.00
Date Payment Due:		Regular Budget Amount:	\$144.00
Special Budget Payment:	\$0.00	Final Bill Monthly Payment:	\$0.00
Plus Arrears Payment:	\$0.00	End of Month Payment:	\$0.00
Current Monthly Payment:	\$0.00		
Payment Terms:			

PAR Description:

Resolution Description:
CLOSED WITH NO DECISION. THE CUSTOMER DID LOSE ELECTRIC SERVICE, BUT THE COMPANY HAS REPORTED THEY ARE UNABLE TO CONFIRM THAT THE CUSTOMER'S RESIDENCE EXPERIENCED A VOLTAGE DISTURBANCE RESULTING IN PROPERTY DAMAGE, AS THE INCIDENT DID NOT OCCUR ON THE CUSTOMER'S ROADWAY. THE COMPANY REVIEWED THE OUTAGE EVENT AND HAS DENIED LIABILITY FOR THE CUSTOMER'S CLAIM. CLOSING LETTER SENT BY EMAIL.