



The York Water Company

February 8, 2021

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

Subject: M-2020-3019244

Dear Secretary, Chiavetta:

Below is The York Water Company's response to the Temporary Reporting Requirement: At-Risk Accounts, referenced in the above docket. Please contact me at 717-718-2943 or by email at vernonb@yorkwater.com if you need additional information.

- Total number of Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.
 - Residential Customers at Risk of Shut-Off
 - 2021 January: 3,399
 - 2020 January: 3,190
 - Non-Residential Customers at Risk of Shut-Off
 - 2021 January: 168
 - 2020 January: 101
- Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior.
 - Residential Arrearage
 - 2021 January: \$975,680
 - 2020 January: \$329,141
 - Non-Residential Arrearage
 - 2021 January: \$89,234
 - 2020 January: \$27,556
- The number of residential and non-residential accounts disconnected for non-payment with the dollar amounts owed.
 - Residential Shut-Offs
 - 2021 January: 0 shut-offs performed
 - Non-Residential Shut-Offs
 - 2021 January: 0 shut-offs performed

Respectfully,

Vernon L. Bracey
Vice President-Customer Service