

*Dear Commissioners,*

*COVID-19 has had devastating public health and economic consequences across the Commonwealth, and many people, through no fault of their own, are experiencing unemployment/underemployment, higher utility bills from staying at home, and other economic stresses. Access to heat, electricity, and water service is crucial for maintaining a safe, healthy, livable home, especially during a global pandemic, as well as public health, affecting those threatened by utility shutoffs and the rest of our community.*

*I'm writing to urge the Commission to extend the current protections on utility shutoffs beyond March 31, 2021 for all Pennsylvanians currently protected by Phase II of the moratorium. Customers should remain protected throughout the duration of the pandemic. This is an essential element of the bare minimum for a humane and just Covid response plan, which we have sorely lacked for the past year.*

*Additionally, I ask that the Commission develop a just and equitable plan to forgive utility debt. For Pennsylvanians who have suffered during the pandemic to recover economically, they must not be bogged down by utility debt. They are our neighbors, our families with young children, our elderly. We all suffer when our most vulnerable populations are not protected and our communities are destroyed. Please do the right thing and preserve the lives and well-being of countless families and our communities.*

*Sincerely,*

*Toni Dang*

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*Philadelphia, PA 19145*

*PGW, PECO, PWD Customer*