



February 12, 2021

***Via Electronic Filing***

Ms. Rosemary Chiavetta, Secretary  
Pennsylvania Public Utility Commission  
Commonwealth Keystone Building  
400 North Street, 2<sup>nd</sup> Floor  
Harrisburg, PA 17120

**Re: Frontier Reporting Pursuant to Order Dated October 8, 2020 at Docket No. M-2020-3019244**

Dear Secretary Chiavetta,

Please find below Frontier Communications monthly reporting requirements as contained in the above-referenced Order for the month of January 2021.

**Summary of Accounts At-Risk of Termination:**

- Residential Accounts as of January 31, 2021 = 6,088
- Residential Accounts as of January 31, 2020 = 6,636
- Non-Residential Accounts as of January 31, 2021 = 645
- Non-Residential Accounts as of January 31, 2020 = 583

**Summary of Aggregate Dollars in Arrears:**

- Residential Accounts as of January 31, 2021 = \$1,053,276
- Residential Accounts as of January 31, 2020 = \$904,207
- Non-Residential Accounts as of January 31, 2021 = \$816,130
- Non-Residential Accounts as of January 31, 2020 = \$608,882

**Summary of Accounts Disconnected for Non-Payment:**

- Residential Accounts Disconnected as of January 31, 2021 = 665
- Non-Residential Accounts Disconnected as of January 31, 2021 = 72
- Residential Dollars Owed on Disconnected Accounts as of January 31, 2021 = \$340,921
- Non-Residential Dollars Owed on Disconnected Accounts as of January 31, 2021 = \$71,164

If you have any questions, or require any additional information, please contact me at [carl.yastremski@ftr.com](mailto:carl.yastremski@ftr.com).

Sincerely,

A handwritten signature in blue ink that reads "Carl Yastremski".

Carl Yastremski  
Manager, Regulatory Affairs