



1598 Bald Mountain Road
Bear Creek Township, PA 18702

February 15, 2021

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Customer Termination Data, Docket No. M-2020-3019244
Via: PUC E-File

Dear Secretary Chiavetta:

We are consultants to Ironton Telephone Company, ITC Global Networks, LLC, and Service Electric Telephone, LLC. We have been retained to prepare the Company's report of customer termination data set forth in Docket No. M-2020-3019244. This report has been submitted through the PUC's E-File system.

Should you have any questions or require any additional information, please contact me.

Very Truly Yours,

Zingaretti Enterprises, LLC

A handwritten signature in black ink that reads "Gary M. Zingaretti". The signature is written in a cursive, flowing style.

Gary M. Zingaretti, President

cc: Patricia L. Stewart (via email)

IRONTON TELEPHONE COMPANY

	Number of Accounts At Risk of Termination		Total Aggregate Dollars in Arrears		Number of Accounts Disconnected		Amount Owed Upon Disconnect
Residential Voice Accounts - as of 1/31/21	30		\$4,968.80		2		\$263.98
Non-Residential Voice Accounts - as of 1/31/21	1		\$559.76		0		\$0.00
Residential Voice Accounts - as of 1/31/20	27		\$3,236.84		0		\$0.00
Non-Residential Voice Accounts - as of 1/31/20	2		\$359.03		0		\$0.00

SERVICE ELECTRIC TELEPHONE, LLC

	Number of Accounts At Risk of Termination		Total Aggregate Dollars in Arrears		Number of Accounts Disconnected		Amount Owed Upon Disconnect
Residential Voice Accounts - as of 1/31/21	9		\$676.89		4		\$285.67
Non-Residential Voice Accounts - as of 1/31/21	73		\$29,272.38		5		\$669.55
Residential Voice Accounts - as of 1/31/20	9		\$748.20		4		\$362.00
Non-Residential Voice Accounts - as of 1/31/20	80		\$25,817.23		2		\$119.78

ITC GLOBAL NETWORKS, LLC

	Number of Accounts At Risk of Termination		Total Aggregate Dollars in Arrears		Number of Accounts Disconnected		Amount Owed Upon Disconnect
Residential Voice Accounts - as of 1/31/21	0		\$0.00		0		\$0.00
Non-Residential Voice Accounts - as of 1/31/21	0		\$0.00		0		\$0.00
Residential Voice Accounts - as of 1/31/20	0		\$0.00		0		\$0.00
Non-Residential Voice Accounts - as of 1/31/20	0		\$0.00		0		\$0.00

Please note that although certificated as a CLEC in Pennsylvania, ITC Global Networks, LLC does not have any Pennsylvania CLEC customers. The company presently only provides VoIP service for customer's that purchase broadband from another provider.