

Pennsylvania Telephone Association

*"The Communications
Leader in Pennsylvania"*

Steven J. Samara
President

February 15, 2021

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

Re: Public Utility Service Termination Moratorium – Modification of March
13th Emergency Order - At-Risk Accounts
Docket No: M-2020-3019244

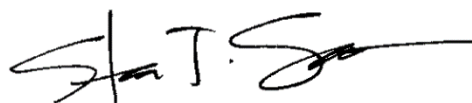
Dear Secretary Chiavetta:

In response to the PaPUC Order entered on October 13, 2020, at the above docket, please find responses on behalf of the following companies:

Armstrong Telephone Company North
Armstrong Telephone Company PA
Citizens Tel. Co./Citizens Telecom Solutions
The Hancock Telephone Company
Hickory Telephone Company
Lackawaxen Telecommunications Services
Laurel Highland Telephone Company
The North-Eastern PA Telephone Company
North Penn Telephone Company

North Penn Long Distance
Palmerton Telephone Company
Pymatuning Telephone Company
South Canaan Telephone Company
TDS Telecom
Venus Telephone Corporation
West Side Telecommunications
Yukon-Waltz Telephone Company

Sincerely,



Steven J. Samara
President

cc: Renardo L. Hicks
Paul Diskin
Sarah Dewey
Alexis Bechtel

ARMSTRONG TELEPHONE COMPANY - NO

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 1/31/21	18	\$7,537.50		
Non-Residential Voice Accounts - as of 1/31/21	1	\$82.22		
Residential Voice Accounts - as of 1/31/20	2	\$124.89		
Non-Residential Voice Accounts - as of 1/31/20				

ARMSTRONG TELEPHONE COMPANY - PA

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 1/31/21	17	\$8,923.88		
Non-Residential Voice Accounts - as of 1/31/21	13	\$17,401.04		
Residential Voice Accounts - as of 1/31/20	4	\$539.62		
Non-Residential Voice Accounts - as of 1/31/20				

Citizens Telephone Company of Kecksburg (ILEC) and Citizens Telecom Solutions (CLEC)

	Number of Accounts At Risk of Termination	Total Delinquent Dollars Owed	Total Dollars Owed	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 12/31/20	280	\$37,690.64	\$76,520.99	37	\$10,055.45
Non-Residential Voice Accounts - as of 12/31/20	27	\$4,364.28	\$8,730.45	0	\$0.00
Residential Voice Accounts - as of 12/31/19	361	\$44,056.21	\$90,416.77	39	\$7,562.00
Non-Residential Voice Accounts - as of 12/31/19	45	\$5,718.01	\$11,276.45	1	\$98.89

Hancock Telephone Company

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 1/31/21	5	\$505.55	0	\$0.00
Non-Residential Voice Accounts - as of 1/31/21	1	\$39.85	0	\$0.00
Residential Voice Accounts - as of 1/31/20	5	\$182.66	0	\$0.00
Non-Residential Voice Accounts - as of 1/31/20	0	\$0.00	0	\$0.00

HICKORY TELEPHONE COMPANY

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 1/31/21	32	\$4,229.95	0	\$0.00
Non-Residential Voice Accounts - as of 1/31/21	0	\$0.00	0	\$0.00
Residential Voice Accounts - as of 1/31/20	72	\$12,608.71	3	\$1,468.78
Non-Residential Voice Accounts - as of 1/31/20	0	\$0.00	0	\$0.00

LACKAWAXEN TELECOMMUNICATIONS SERVICES

	Number of Accounts		Total Aggregate		Number of		Amount Owed
Residential Voice Accounts - 1/31/21	25		\$ 835.68		3		\$ 226.28
Non-Residential Voice Accounts - 1/31/21	4		\$ 236.52		0		\$ -
Residential Voice Accounts - 1/31/20	1		\$ 33.29		0		\$ -
Non-Residential Voice Accounts - 1/31/20	0		\$ -		0		\$ -

LAUREL HIGHLAND TELEPHONE COMPANY

	Number of Accounts At		Total Aggregate		Number of		Amount Owed Upon
Residential Voice Accounts - 1/31/21	80		\$ 2,259.45		6		\$ 716.50
Non-Residential Voice Accounts -1/31/21	9		\$ 367.87		1		\$ 50.18
Residential Voice Accounts - 1/31/20	5		\$ 128.53		0		\$ -
Non-Residential Voice Accounts - 1/31/20	0		\$ -		0		\$ -

NEP TELEPHONE COMPANY

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 1/31/21	130	\$6,006.38	20	\$1,242.97
Non-Residential Voice Accounts - as of 1/31/21	15	\$2,021.67	3	\$306.03
Residential Voice Accounts - as of 1/31/20	18	\$1,220.66	8	\$520.49
Non-Residential Voice Accounts - as of 1/31/20	1	\$76.87	1	\$76.87

North Penn Telephone Company

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 1/31/2021	159	\$41,228.39	0	na
Non-Residential Voice Accounts - as of 1/31/2021	9	\$2,237.59	0	na
Residential Voice Accounts - as of 1/31/2020	na	na	na	na
Non-Residential Voice Accounts - as of 1/31/2020	na	na	na	na

North Penn LD Company

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 1/31/2021	21	\$7,204.38	0	na
Non-Residential Voice Accounts - as of 1/31/2021	10	\$7,618.66	0	na
Residential Voice Accounts - as of 1/31/2020	na	na	na	na
Non-Residential Voice Accounts - as of 1/31/20	na	na	na	na

Palmerton Telephone Company

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 1/31/21	21	\$1,391.60	4	\$561.59
Non-Residential Voice Accounts - as of 1/31/21	9	\$866.89	0	\$0.00
Residential Voice Accounts - as of 1/31/20	25	\$2,003.32	3	\$230.05
Non-Residential Voice Accounts - as of 1/31/20	23	\$15,653.02	0	\$0.00

PYMATUNING TELEPHONE COMPANY

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 1/31/21	9	\$3,639.42	0	\$0.00
Non-Residential Voice Accounts - as of 1/31/21	3	\$1,315.12	0	\$0.00
Residential Voice Accounts - as of 1/31/20	5	\$792.99	2	\$352.38
Non-Residential Voice Accounts - as of 1/31/20	0	\$0.00	0	\$0.00

SOUTH CANAAN TELEPHONE COMPANY

	Number of		Total Aggregate		Number of		Amount Owed
Residential Voice Accounts - 1/31/21	19		\$ 646.49		1		\$ 105.58
Non-Residential Voice Accounts -1/31/21	5		\$ 198.35		0		
Residential Voice Accounts - 1/31/20	0		\$ -		0		\$ -
Non-Residential Voice Accounts - 1/31/20	0		\$ -		0		\$ -

TDS Telecom
Pennsylvania Public Utility Commission Re: Temporary Reporting Requirement – At Risk
Accounts Docket #: M-2020-3019244
February 12, 2020

1. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior. (Note: TDS does not store this data after 12 months.)

Feb 2021	Number of Accounts	Total Due	Paid before disconnect date/or to restore
Business	6	\$1,064.37	6
Residential	61	\$15,461.63	57

2. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior.

	2020 # of accounts	2020 Total Aggregate \$ in arrears	2021 # of accounts	2021 Total Aggregate \$ in arrears
Residential Accounts	612	89,301.06	604	78,558.65
Non-Residential Accounts	42	4,774.21	57	6,450.58
Total	654	94,075.27	661	85,009.23

3. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

None.

Venus Telephone Corporation

	Number of Accounts At Risk of Termination		Total Aggregate Dollars in Arrears		Number of Accounts Disconnected		Amount Owed Upon Disconnect
Residential Voice Accounts - as of 1/31/2021	78		\$2,508.05		1		\$297.89
Non-Residential Voice Accounts - as of 1/31/2021	1		\$45.53		0		\$0.00
Residential Voice Accounts - as of 1/31/2020	85		\$2,625.56		0		\$0.00
Non-Residential Voice Accounts - as of 1/31/2020	1		\$99.89		0		\$0.00

West Side Telecommunications

	Number of Accounts At Risk of Termination	Total Aggregate Dollars in Arrears	Number of Accounts Disconnected	Amount Owed Upon Disconnect
Residential Voice Accounts - as of 01/31/21	0	\$130.64	0	\$0.00
Non-Residential Voice Accounts - as of 01/31/21	0	\$0.00	0	\$0.00
Residential Voice Accounts - as of 01/31/20	0	\$130.64	0	\$0.00
Non-Residential Voice Accounts - as of 01/31/20	0	\$0.00	0	\$0.00

We wouldn't consider disconnecting a 30 day balance

YUKON-WALTZ TELEPHONE COMPANY

	Number of		Total Aggregate		Number of		Amount Owed
Residential Voice Accounts - 1/31/21	3		\$ 87.24		0		\$ -
Non-Residential Voice Accounts -1/31/21	2		\$ 4,968.95		0		\$ -
Residential Voice Accounts - 1/31/20	0		\$ -		0		\$ -
Non-Residential Voice Accounts - 1/31/20	0		\$ -		0		\$ -