

Lindsay Baxter
Manager, State Regulatory Strategy
lbaxter@duqlight.com
(412) 393-6224



February 15, 2021

VIA ELECTRONIC FILING

Ms. Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
2nd Floor, Room-N201
400 North Street
Harrisburg, PA 17120

**Re: Duquesne Light Company Temporary Reporting Requirements: At-Risk Accounts
Docket No: M-2020-3019244**

Dear Secretary Chiavetta:

Pursuant to the order issued October 13, 2020 modifying the March 13, 2020 Emergency Order on Public Utility Service Termination, Duquesne Light Company is hereby submitting its response. The following information has been included as of the end of month for January 2021:

- Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.
- Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior.
- The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed.

If you have any questions regarding the information contained in this filing, please feel free to contact me or Chris Johnson at 412-393-6496 or cljohnson@duqlight.com.

Sincerely,

A handwritten signature in blue ink, appearing to read "LB Baxter".

Lindsay A. Baxter
Manager, State Regulatory Strategy

Duquesne Light Company Temporary Reporting Requirements: At-Risk Accounts
Docket No: M-2020-3019244

	Number of Customers (As of End of January 2021)	Number of Customers (As of End of January 2020)
Residential	83,617*	98,065
Non-residential	11,915	7,585
Total	95,532	105,650

This count includes any customer who would be eligible for termination based on past due balance, if not for the Emergency Moratorium and/or the customer protections put in place by the October 13th, 2020 Order, which protects residential customers at or below 300% Federal Poverty Income Guidelines.

	Amount owed to date (As of End of January 2021)	Amount owed to date (As of End of January 2020)
Residential	\$42,854,659*	\$40,091,909
Non-residential	\$10,982,553	\$5,503,436
Total	\$53,837,212	\$45,595,345

**Note that both the number of residential customers at risk of termination as well as the residential amount owed to date both decreased significantly in January 2021. This change is the result of the transition of Duquesne Light's Customer Assistance Program to a percentage of income payment program (PIPP) during January. Consistent with the Company's 2017-2019 USECP, all in-program arrearages were transitioned to frozen arrearage with the launch of the new program, effectively removing all CAP delinquency and thus removing CAP customers from both counts.*

	No. of Terminations (As of End of January 2021)	Amount owed (As of End of January 2020)
Residential	0	\$ -
Non-residential	0	\$ -
Total	0	\$ -