



PHILADELPHIA GAS WORKS

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Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
400 North Street
Harrisburg, PA 17120

Re: COVID-19 Customer Reporting Requirements: At-Risk Accounts, Docket No. M-2020-3019244

Dear Secretary Chiavetta:

On behalf of Philadelphia Gas Works (“PGW”), enclosed for filing is PGW's COVID-19 Customer Reporting Requirement as outlined in the Pennsylvania Public Utility Commission’s October 8, 2020 Order in Docket No. M-2020-3019244. Please contact me if you have any questions.

Respectfully,

/s/ Craig W. Berry

Craig W. Berry, Esquire

Enclosure

Philadelphia Gas Works (“PGW”) COVID-19 Customer Reporting Requirement

(as outlined in the PUC’s October 8, 2020 Order in Docket No. M-2020-3019244)

	Total Number of Customers at Risk of Termination as of January 31, 2020	Total Number of Customers at Risk of Termination as of January 31, 2021
Non-Residential	7,570	10,587
Residential	150,657	153,087
Total Accounts	158,227	163,674

	Aggregate Dollar of Arrears as of January 31, 2020	Aggregate Dollar of Arrears as of January 31, 2021
Non-Residential	8,955,937	15,576,682
Residential	59,808,454	77,627,452
Total Accounts	68,764,391	93,204,134

PGW has not disconnected any residential or non-residential accounts for non-payment during the month of January 2021.

Note: PGW customers at risk of termination and aggregate dollar of arrears information are from those accounts that are 31 plus days past due.