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February 19, 2021

Via Electronic Filing

Pennsylvania Public Utility Commission
Attn: Secretary Rosemary Chiavetta
400 N. Street Blvd., Second Floor
Harrisburg, PA 17120

Re: ***Sandie Voich v. Windstream Pennsylvania, LLC,***
Docket No. C-2020-3023506

Dear Secretary Chiavetta:

This firm represents the Respondent Windstream Pennsylvania, LLC in this matter. On February 9, Windstream filed Preliminary Objections to the Complaint and, in a separate correspondence, requested on behalf of itself and the Complainant that this proceeding be transferred to the PUC's mediation program and temporarily stayed during the pendency of mediation. While the parties' joint request is considered, Windstream has granted Complainant a 20-day extension of its deadline to respond to the Preliminary Objections (to March 11, 2021).

Thank you for your attention to this matter.

Respectfully,

A handwritten signature in blue ink that reads "Jason A. Levine".

Jason A. Levine

cc: Sandie L. Voich, 775 Zanot Road, Parker, PA 16049 (via email at voich.sandie@outlook.com and dental1@live.com)