

COLUMBIA GAS OF PENNSYLVANIA, INC.

121 Champion Way, Suite 100

Canonsburg, Pennsylvania

RATES AND RULES

FOR

FURNISHING GAS SERVICE

IN

THE TERRITORY AS DESCRIBED HEREIN

ISSUED: March 2, 2021

EFFECTIVE: January 23, 2021

ISSUED BY: MARK KEMPIC, PRESIDENT
121 CHAMPION WAY, SUITE 100
CANONSBURG, PENNSYLVANIA 15317

NOTICE

This Tariff Supplement Makes Changes to the Existing Tariff - See List of Changes Made by This Tariff Supplement on Page Nos. 2 through 2b.

LIST OF CHANGES MADE BY THIS TARIFF SUPPLEMENT

Page	Page Description	Revision Description
Cover	Tariff Cover Page	Supplement No., Issue and Effective Date.
2-2b	List of Changes	List of Changes.
4	Table of Contents	Added "SGSS – Small General Sales Service". Labeled page 164 as "Federal Tax Adjustment Credit (FTAC)". Removed extra page reference for Rider NAS and Rider DSIC.
5	Table of Contents	Added "Special Services" as 2.16. Renumbered existing 2.16 through 2.23 as 2.17 through 2.24. Moved section 3.17 to page 6.
6	Table of Contents	Added section 3.17 from page 5.
16	Rate Summary	The Distribution Charges increased. The "Gas Supply Charge" decreased. The "Distribution System Improvement Charge (DSIC)" has decreased.
17	Rate Summary	The Customer Charges and Distribution Charges increased. The "Gas Supply Charge" decreased. The "Distribution System Improvement Charge (DSIC)" has been set to zero.
18	Rate Summary	The Customer Charges and Distribution Charges increased. The "Gas Supply Charge" decreased. The "Distribution System Improvement Charge (DSIC)" has been set to zero.
19	Rate Summary	The "Gas Supply Charge" decreased. The "Distribution System Improvement Charge (DSIC)" has been set to zero.
20	Other Rates Summary	The "Price-to-Compare for Residential Gas Supply" and the "Price-to-Compare for Commercial Gas Supply" decreased.
21	Rider Summary	The "Distribution System Improvement Charge – Rider DSIC" percentage has been set to zero. The "Gas Procurement Charge – Rider GPC" decreased. The "Merchant Function Charge – Rider MFC" decreased.
21a	Gas Supply Charge Summary	The "Rider GPC" decreased. The "Rider MFC" decreased.
21c	Price-to-Compare (PTC) Summary	The "Rider GPC" decreased. The "Rider MFC" decreased.

Columbia Gas of Pennsylvania, Inc. Canceling Seventy-first and Seventy ninth Revised Page No. 2a

LIST OF CHANGES MADE BY THIS TARIFF SUPPLEMENT – continued

Page	Page Description	Revision Description
29	1. The Gas Tariff	Changed “premise” to “premises”.
40a	4. Customer Installations	Changed “premise” to “premises”.
43	5. Testing and Inspecting of Customer’s Installations	Revised last sentence in paragraph 5.7.
43a	6. Credit	Changed “premise” to “premises”.
44	6. Credit	Changed “premise” to “premises”.
46	6. Credit	Changed “premise” to “premises”.
58	15. Measurement	Changed “premise” to “premises”.
60	17. Payment Terms	Changed “premise” to “premises”. Revised section 17.4 Payment of Cash Deposits.
65	18. Termination of Service	Changed “premise” to “premises”. Revised “18.10.1 Timing of Reconnection” paragraph.
139	Rate CAP – Customer Assistance Program	Changed “premise” to “premises”.
140	Rate CAP – Customer Assistance Program	Added text to the Security Deposit section.
160	Rider GPC – Gas Procurement Charge	Revised rate.
161	Rider MFC – Merchant Function Charge	Revised percentages.
177	Rider DSIC – Distribution System Improvement Charge	Changed percentage in first paragraph.

Columbia Gas of Pennsylvania, Inc. Canceling Forty-second and Forty-third Revised Page No. 2b

LIST OF CHANGES MADE BY THIS TARIFF SUPPLEMENT – continued

Page	Page Description	Revision Description
194	Rules Applicable to All Distribution Service	Renumbered paragraphs.
195	Rules Applicable to All Distribution Service	Renumbered paragraphs.
196	Rules Applicable to All Distribution Service	Renumbered paragraphs.
197	Rules Applicable to All Distribution Service	Renumbered paragraphs.
198	Rules Applicable to All Distribution Service	Renumbered paragraphs.
199	Rules Applicable to All Distribution Service	Renumbered paragraphs.
200	Rules Applicable to All Distribution Service	Renumbered paragraphs.
200a	Rules Applicable to All Distribution Service	Renumbered paragraphs.
200b	Rules Applicable to All Distribution Service	Renumbered paragraphs.
233	Rules Applicable Only to Choice Service	Revised paragraph 4.7.4.4.

Table of Contents (continued)

Rate Schedules (continued):	Sheet No.
SGSS – Small General Sales Service	86
SGDS – Small General Distribution Service	89
SCD – Small Commercial Distribution	93
SDS – Small Distribution Service	96
LGSS – Large General Sales Service	100
LDS – Large Distribution Service	103
MLSS – Main Line Sales Service	107
MLDS – Main Line Distribution Service	111
NCS – Negotiated Contract Service	115
NSS – Negotiated Sales Service	117
SDSS – Supplier Default Sales Service	122
Held for Future Use	124
CDS – Cogeneration Distribution Service	125
EGDS – Electric Generation Distribution Service	127
NGV – Natural Gas Vehicle Service	129
Held for Future Use	132 - 133
SS – Standby Service	134
Held for Future Use	136
DGDS – Distributed Generation Distribution Service	137
CAP – Customer Assistance Plan	139
Held for Future Use	144 - 145
Rider USP – Universal Service Plan	146
Rider CC – Customer Choice	148
Rider EDS – Economic Development Service Rider	149
Purchased Gas Cost Rider	151
Rider GPC – Gas Procurement Charge	160
Rider MFC – Merchant Function Charge	161
Rider WNA – Weather Normalization Adjustment	162
Federal Tax Adjustment Credit (FTAC)	164
State Tax Adjustment Surcharge – STAS	165
Rider EBS – Elective Balancing Service	166
Rider NAS – New Area Service	174
Rider DSIC – Distribution System Improvement Charge	177
Rules Applicable to Distribution Service – RADS:	
1. Definitions	181
2. Rules Applicable to All Distribution Service	186
2.2. Electronic Communications	186
2.3. Initial NGS Application	186

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(C) Indicates Change

Table of Contents (continued)

Rules Applicable to Distribution Service – RADS (cont'd):			
2.4.	NGS Creditworthiness	187	
2.5.	Character of Distribution Service	188b	
2.6.	Limitations of Distribution Service	189	
2.7.	Distribution Nominations	191a	
2.8.	Operational Alerts	191a	
2.9.	Emergency Alerts	192	
2.10.	Late Payment Charge	192	
2.11.	Charges by Other Pipelines or Distributors	192	
2.12.	Retainage	192	
2.13.	Retroactive Period Adjustments	193	
2.14.	NGS Default	193	
2.15.	Non-Liability of Company	193	
2.16.	Special Services	193	(C)
2.17.	Duties Under Force Majeure	194	(C)
2.18.	Sole and Exclusive Remedies	194	(C)
2.19.	No Waiver	194	(C)
2.20.	Standards of Conduct	195	(C)
2.21.	Complaint Procedure	200	(C)
2.22.	Complaint Procedure – Violations of Standards of Conduct	200	(C)
2.23.	Platts “Gas Daily, Daily Price Survey - Designation by PSP	200a	(C)
2.24.	Historical Usage Portal	200b	(C)
3.	Rules Applicable Only to General Distribution Service	201	
3.2.	Application Process	201	
3.3.	Character of Service to be Rendered	202	
3.4.	Order of Gas Through the Meter	203	
3.5.	System Integrity Measures and Procedures	204	
3.6.	Seasonal Flow Orders	205	
3.7.	Operational Flow Orders	206	
3.8.	Operational Matching Orders	207	
3.9.	Limitations on Nominations	208a	
3.10.	Limitations on Excess Deliveries	208a	
3.11.	Consumption in Excess of Deliveries	209	
3.12.	Deliveries in Excess of Consumption	210	
3.13.	Limitations Where a Shipper has a Positive Bank	211	
3.14.	Flow Order Management Service	211	
3.15.	General Distribution Aggregation Service	211	
3.16.	NGS’s Discontinuation of its Provision of Natural Gas Supply Services to Any One Customer on the Company’s System	214	

(C) Indicates Change

Table of Contents (continued)

<u>Rules Applicable to Distribution Service – RADS (continued):</u>	<u>Sheet No.</u>
3.17 NGS's Discontinuation of its Provision of Natural Gas Supply Services on the Company's System	214
Held for future use	215 - 224
4. Rules Applicable Only to Choice Service	225
4.2 Availability	225
4.3 Application Process	226
4.4 Character of Service Rendered	226
4.5 Customer Information	227
4.6 Enrollment Procedures	228
4.7 Choice Aggregation Service	232
4.8 Capacity Requirements	234
4.9 Gas Supply Requirements	238
Held for Future Use	240
4.10 Operational Requirements	241
4.11 Operational Flow Orders	242
4.12 Rates	243
4.13 Company Billing of NGS's	244
4.14 Complaint Handling Process	247a
4.15 Indemnification	248
4.16 Termination of a NGS's Participation Under this Schedule	248

(C)

(C) Indicates Change

Columbia Gas of Pennsylvania, Inc.

Canceling One Hundred Forty-seventh and One Hundred Fifty-seventh Revised Page No. 16

Rate Summary									
Rate per thm									
Residential Rate Schedules	Distribution Charge	Gas Supply Charge	Gas Cost Adjustment	Pass-Through Charge	State Tax Adjustment Surcharge	Distribution System Improvement Charge (DSIC)	Federal Tax Adjustment Credit (FTAC)	Total Effective Rate	
		1/		2/	3/	4/	5/		
<u>Rate RSS - Residential Sales Service</u>									
Customer Charge	\$ 16.75				0.00	0.00	0.00	16.75	(D)
Usage Charge	\$ 0.72962	0.18017	(0.01426)	0.30442	0.00000	0.00000	0.00000	1.19995	(I)(D)
<u>Rate RDS - Residential Distribution Service</u>									
Customer Charge	\$ 16.75				0.00	0.00	0.00	16.75	(D)
Usage Charge:									
Customers Electing CHOICE	\$ 0.72962	-	-	0.27379	0.00000	0.00000	0.00000	1.00341	(I)(D)

1/ Please see Page No. 21a for rate components.

2/ Please see Page No. 21b for rate components.

3/ The STAS percentage is reflected on Page No. 20 and is applied to the Customer Charge and the Distribution Charge.

4/ The DSIC percentage is reflected on Page No. 21 and is applied to the Customer Charge and the Distribution Charge.

5/ The FTAC percentage is reflected on Page No. 20 and is applied to the Customer Charge and the Distribution Charge.

(D) Indicates Decrease (I) Indicates Increase

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Columbia Gas of Pennsylvania, Inc.

Canceling Eighty-ninth and Ninety-seventh Revised Page No. 17

Rate Summary									
Rate per thm									
Commercial / Industrial Rate Schedules =<= 64,400 therms - 12 Months Ending October	Distribution Charge	Gas Supply Charge 1/	Gas Cost Adjustment	Pass-through Charge 2/	State Tax Adjustment Surcharge 3/	Distribution System Improvement Charge (DSIC) 4/	Federal Tax Adjustment Credit (FTAC) 5/	Total Effective Rate	
<u>Rate SGSS - Small General Sales Service</u>									
Customer Charge:									
Annual Throughput <= 6,440 thm	\$ 26.00				0.00	0.00	0.00	26.00	(I)(D)
Annual Throughput > 6,440 thm and <= 64,400 thm	\$ 55.00				0.00	0.00	0.00	55.00	(I)(D)
Usage Charge									
Annual Throughput <= 6,440 thm	\$ 0.53932	0.17829	(0.01426)	0.22187	0.00000	0.00000	0.00000	0.92522	(I)(D)
Annual Throughput > 6,440 thm and <= 64,400 thm	\$ 0.45596	0.17829	(0.01426)	0.22187	0.00000	0.00000	0.00000	0.84186	(I)(D)
<u>Rate SCD - Small Commercial Distribution</u>									
Customer Charge:									
Annual Throughput <= 6,440 thm	\$ 26.00				0.00	0.00	0.00	26.00	(I)(D)
Annual Throughput > 6,440 thm and <= 64,400 thm	\$ 55.00				0.00	0.00	0.00	55.00	(I)(D)
Usage Charge: Customers Electing CHOICE									
Annual Throughput <=6,440 thm	\$ 0.53932	-	-	0.19124	0.00000	0.00000	0.00000	0.73056	(I)(D)
Annual Throughput >6,440 and <=64,400 thm	\$ 0.45596	-	-	0.19124	0.00000	0.00000	0.00000	0.64720	(I)(D)
<u>Rate SGDS - Small General Distribution Service</u>									
Customer Charge:									
Annual Throughput <= 6,440 thm	\$ 26.00				0.00	0.00	0.00	26.00	(I)(D)
Annual Throughput > 6,440 thm and <= 64,400 thm	\$ 55.00				0.00	0.00	0.00	55.00	(I)(D)
Usage Charge - Priority One									
Annual Throughput <= 6,440 thm	\$ 0.52848	-	-	0.22187	0.00000	0.00000	0.00000	0.75035 6/	(I)(D)
Annual Throughput > 6,440 thm and <= 64,400 thm	\$ 0.44514	-	-	0.22187	0.00000	0.00000	0.00000	0.66701 6/	(I)(D)
Usage Charge - Non-Priority One									
Annual Throughput <= 6,440 thm	\$ 0.52848	-	-	0.00010	0.00000	0.00000	0.00000	0.52858 6/	(I)(D)
Annual Throughput > 6,440 and <= 64,400 thm	\$ 0.44514	-	-	0.00010	0.00000	0.00000	0.00000	0.44524 6/	(I)(D)
1/ Please see Page No. 21a for rate components.									
2/ Please see Page No. 21b for rate components.									
3/ The STAS percentage is reflected on Page No. 20 and is applied to the Customer Charge and the Distribution Charge.									
4/ The DSIC percentage is reflected on Page No. 21 and is applied to the Customer Charge and the Distribution Charge.									
5/ The FTAC percentage is reflected on Page No. 20 and is applied to the Customer Charge and the Distribution Charge.									
6/ Plus Rider EBS Option 1 or 2 - See Page 21.									

(I) Indicates Increase (D) Indicates Decrease

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Columbia Gas of Pennsylvania, Inc.

Canceling One Hundred Twenty-third and One Hundred Thirty-first Revised Page No. 18

Rate Summary								
Rate per thm								
Commercial / Industrial Rate Schedules > 64,400 therms - 12 Months Ending October	Distribution Charge	Gas Supply Charge 1/	Gas Cost Adjustment	Pass-through Charge 2/	State Tax Adjustment Surcharge 3/	Distribution System Improvement Charge (DSIC) 4/	Federal Tax Adjustment Credit (FTAC) 5/	Total Effective Rate
Rate LGSS - Large General Sales Service								
Customer Charge:								
Annual Throughput > 64,400 thm and <= 110,000 thm	\$ 265.00				0.00	0.00	0.00	265.00 (I)(D)
Annual Throughput > 110,000 thm and <= 540,000 thm	\$ 874.00				0.00	0.00	0.00	874.00 (I)(D)
Annual Throughput > 540,000 thm and <= 1,074,000 thm	\$ 2,247.00				0.00	0.00	0.00	2,247.00 (I)(D)
Annual Throughput > 1,074,000 thm and <= 3,400,000 thm	\$ 3,495.00				0.00	0.00	0.00	3,495.00 (I)(D)
Annual Throughput > 3,400,000 thm and <= 7,500,000 thm	\$ 6,740.00				0.00	0.00	0.00	6,740.00 (I)(D)
Annual Throughput > 7,500,000 thm	\$ 9,985.00				0.00	0.00	0.00	9,985.00 (I)(D)
Usage Charge:								
Annual Throughput > 64,400 thm and <= 110,000 thm	\$ 0.32666	0.17781	(0.01426)	0.22177	0.00000	0.00000	0.00000	0.71198 (I)(D)
Annual Throughput > 110,000 thm and <= 540,000 thm	\$ 0.30541	0.17781	(0.01426)	0.22177	0.00000	0.00000	0.00000	0.69073 (I)(D)
Annual Throughput > 540,000 thm and <= 1,074,000 thm	\$ 0.17627	0.17781	(0.01426)	0.22177	0.00000	0.00000	0.00000	0.56159 (I)(D)
Annual Throughput > 1,074,000 thm and <= 3,400,000 thm	\$ 0.15636	0.17781	(0.01426)	0.22177	0.00000	0.00000	0.00000	0.54168 (I)(D)
Annual Throughput > 3,400,000 thm and <= 7,500,000 thm	\$ 0.14032	0.17781	(0.01426)	0.22177	0.00000	0.00000	0.00000	0.52564 (I)(D)
Annual Throughput > 7,500,000 thm	\$ 0.08349	0.17781	(0.01426)	0.22177	0.00000	0.00000	0.00000	0.46881 (I)(D)
Rate SDS - Small Distribution Service								
Customer Charge:								
Annual Throughput > 64,400 thm and <= 110,000 thm	\$ 265.00				0.00	0.00	0.00	265.00 (I)(D)
Annual Throughput > 110,000 thm and <= 540,000 thm	\$ 874.00				0.00	0.00	0.00	874.00 (I)(D)
Usage Charge:								
Annual Throughput > 64,400 thm and <= 110,000 thm	\$ 0.32666	-	-	-	0.00000	0.00000	0.00000	0.32666 6/ (I)(D)
Annual Throughput > 110,000 thm and <= 540,000 thm	\$ 0.30541	-	-	-	0.00000	0.00000	0.00000	0.30541 6/ (I)(D)
Rate LDS - Large Distribution Service								
Customer Charge:								
Annual Throughput > 540,000 thm and <= 1,074,000 thm	\$ 2,247.00				0.00	0.00	0.00	2,247.00 (I)(D)
Annual Throughput > 1,074,000 thm and <= 3,400,000 thm	\$ 3,495.00				0.00	0.00	0.00	3,495.00 (I)(D)
Annual Throughput > 3,400,000 thm and <= 7,500,000 thm	\$ 6,740.00				0.00	0.00	0.00	6,740.00 (I)(D)
Annual Throughput > 7,500,000 thm	\$ 9,985.00				0.00	0.00	0.00	9,985.00 (I)(D)
Usage Charge:								
Annual Throughput > 540,000 thm and <= 1,074,000 thm	\$ 0.17627	-	-	-	0.00000	0.00000	0.00000	0.17627 6/ (I)(D)
Annual Throughput > 1,074,000 thm and <= 3,400,000 thm	\$ 0.15636	-	-	-	0.00000	0.00000	0.00000	0.15636 6/ (I)(D)
Annual Throughput > 3,400,000 thm and <= 7,500,000 thm	\$ 0.14032	-	-	-	0.00000	0.00000	0.00000	0.14032 6/ (I)(D)
Annual Throughput > 7,500,000 thm	\$ 0.08349	-	-	-	0.00000	0.00000	0.00000	0.08349 6/ (I)(D)

1/ Please see Page No. 21a for rate components.

2/ Please see Page No. 21b for rate components.

3/ The STAS percentage is reflected on Page No. 20 and is applied to the Customer Charge and the Distribution Charge.

4/ The DSIC percentage is reflected on Page No. 21 and is applied to the Customer Charge and the Distribution Charge.

5/ The FTAC percentage is reflected on Page No. 20 and is applied to the Customer Charge and the Distribution Charge.

6/ Plus Rider EBS Option 1 or 2 - See Page 21.

(I) Indicates Increase (D) Indicates Decrease

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Columbia Gas of Pennsylvania, Inc.

Canceling Fifty-second and Sixtieth Revised Page No. 19

Rate Summary								
Rate per thm								
Main Line Service Rate Schedules Commercial / Industrial	Distribution Charge	Gas Supply Charge 1/	Gas Cost Adjustment	Pass-through Charge 2/	State Tax Adjustment Surcharge 3/	Distribution System Improvement Charge (DSIC) 4/	Federal Tax Adjustment Credit (FTAC) 5/	Total Effective Rate
Rate MLSS - Main Line Sales Service								
Customer Charge:								
Annual Throughput > 274,000 thm and <= 540,000 thm	\$ 469.34				0.00	0.00	0.00	469.34 (D)
Annual Throughput > 540,000 thm and <= 1,074,000 thm	\$ 1,149.00				0.00	0.00	0.00	1,149.00 (D)
Annual Throughput > 1,074,000 thm and <= 3,400,000 thm	\$ 2,050.00				0.00	0.00	0.00	2,050.00 (D)
Annual Throughput > 3,400,000 thm and <= 7,500,000 thm	\$ 4,096.00				0.00	0.00	0.00	4,096.00 (D)
Annual Throughput > 7,500,000 thm	\$ 7,322.00				0.00	0.00	0.00	7,322.00 (D)
Usage Charge:								
MLS Class I Annual Throughput > 274,000 thm	\$ 0.00937	0.17781	(0.01426)	0.22177	0.00000	0.00000	0.00000	0.39469 (D)
MLS Class II:								
Annual Throughput > 2,146,000 thm and <= 3,400,000 thm	\$ 0.04479	0.17781	(0.01426)	0.22177	0.00000	0.00000	0.00000	0.43011 (D)
Annual Throughput > 3,400,000 thm and <= 7,500,000 thm	\$ 0.03874	0.17781	(0.01426)	0.22177	0.00000	0.00000	0.00000	0.42406 (D)
Annual Throughput > 7,500,000 thm	\$ 0.03355	0.17781	(0.01426)	0.22177	0.00000	0.00000	0.00000	0.41887 (D)
Rate MLDS - Main Line Distribution Service								
Customer Charge:								
Annual Throughput > 274,000 thm and <= 540,000 thm	\$ 469.34				0.00	0.00	0.00	469.34 (D)
Annual Throughput > 540,000 thm and <= 1,074,000 thm	\$ 1,149.00				0.00	0.00	0.00	1,149.00 (D)
Annual Throughput > 1,074,000 thm and <= 3,400,000 thm	\$ 2,050.00				0.00	0.00	0.00	2,050.00 (D)
Annual Throughput > 3,400,000 thm and <= 7,500,000 thm	\$ 4,096.00				0.00	0.00	0.00	4,096.00 (D)
Annual Throughput > 7,500,000 thm	\$ 7,322.00				0.00	0.00	0.00	7,322.00 (D)
Usage Charge:								
MLS Class I Annual Throughput > 274,000 thm	\$ 0.00937	-	-	-	0.00000	0.00000	0.00000	0.00937 6/ (D)
MLS Class II:								
Annual Throughput > 2,146,000 thm and <= 3,400,000 thm	\$ 0.04479	-	-	-	0.00000	0.00000	0.00000	0.04479 6/ (D)
Annual Throughput > 3,400,000 thm and <= 7,500,000 thm	\$ 0.03874	-	-	-	0.00000	0.00000	0.00000	0.03874 6/ (D)
Annual Throughput > 7,500,000 thm	\$ 0.03355	-	-	-	0.00000	0.00000	0.00000	0.03355 6/ (D)
1/ Please see Page No. 21a for rate components.								
2/ Please see Page No. 21b for rate components.								
3/ The STAS percentage is reflected on Page No. 20 and is applied to the Customer Charge and the Distribution Charge.								
4/ The DSIC percentage is reflected on Page No. 21 and is applied to the Customer Charge and the Distribution Charge.								
5/ The FTAC percentage is reflected on Page No. 20 and is applied to the Customer Charge and the Distribution Charge.								
6/ Plus Rider EBS Option 1 or 2 - See Page 21.								

(D) Indicates Decrease

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Columbia Gas of Pennsylvania, Inc.

Canceling One Hundred Eighteenth and One Hundred Twenty-second Revised Page No. 20

Other Rates Summary		
Rate per thm		
Description	Rate \$/ thm	Applicable Rate Schedules
Penalty Credit/Pipeline Refund Passback - Non-Residential	\$ (0.00082) 1/	SGSS/SGDS-P1/SCD/LGSS/MLSS
Price to Compare for Residential Gas Supply	\$ 0.19654 2/	RSS
Price to Compare for Commercial Gas Supply	\$ 0.19466 2/	SGSS (< = 64,400 thms)
State Tax Adjustment Surcharge Percentage	0.000%	Customer and Distribution Charges on all rates
Federal Tax Adjustment Credit (FTAC)	0.000%	Customer and Distribution Charges on all rates
Rate SS - Standby Service	\$ 1.14481	Per therm based on a customer's Maximum Daily Firm Requirement. See Pages 134 - 136 herein for detail.
1/ Includes Penalty Credit and Pipeline Refund passback rate of \$0.00002 effective October 2020-September 2021 and Penalty Credit and Pipeline Refund passback rate of (\$0.00084) effective January 2021-December 2021. 2/ Please see Page No. 21c for rate components.		

(D)
(D)

(D) Indicates Decrease

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Mark Kempic - President

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Columbia Gas of Pennsylvania, Inc.

Canceling One Hundred Fifty-ninth and One Hundred Sixty-eighth Revised Page No. 21

Rider Summary		
Riders	Rate	Applicable Rate Schedules
Customer Choice - Rider CC	\$ 0.00010 /thm	RSS/RDS/SGSS/SGDS/SCD/DGDS
Universal Service Plan - Rider USP	\$ 0.08173 /thm	RSS/RDS
Distribution System Improvement Charge - Rider DSIC	0.00%	This percentage is applied to the Distribution Charge and the Customer Charge. See Pages 177-180 for Rider DSIC details.
Elective Balancing Service - Rider EBS:		
Option 1 - Small Customer	\$ 0.01444 /thm	SGDS/SDS
Option 1 - Large Customer	\$ 0.00755 /thm	LDS/MLDS
Option 2 - Small Customer	\$ 0.00697 /thm	SGDS/SDS
Option 2 - Large Customer	\$ 0.00226 /thm	LDS/MLDS
Gas Procurement Charge - Rider GPC	\$ 0.00102 /thm	RSS/SGSS/LGSS/MLSS
Merchant Function Charge - Rider MFC	\$ 0.00236 /thm	RSS
Merchant Function Charge - Rider MFC	\$ 0.00048 /thm	SGSS
Purchased Gas Cost - Rider PGC	Pg. 21a & 21b	Rate Schedules specified on Page 21a & 21b

(D)

(D)

(D)

(D)

(D) Indicates Decrease

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Effective: January 23, 2021

Columbia Gas of Pennsylvania, Inc.

Canceling Forty-first and Forty-third Revised Page No. 21a

Gas Supply Charge Summary					
Rate per thm					
Rate Schedule	PGCC	Rider GPC	Rider MFC	Total Gas Supply Charge	
Rate CAP - Customer Assistance Plan	\$ -	-	-	-	
Rate RSS - Residential Sales Service	\$ 0.17679	0.00102	0.00236	0.18017	(D)
Rate SGSS - Small General Sales Service	\$ 0.17679	0.00102	0.00048	0.17829	(D)
Rate LGSS - Large General Sales Service	\$ 0.17679	0.00102	-	0.17781	(D)
Rate MLSS - Main Line Sales Service	\$ 0.17679	0.00102	-	0.17781	(D)

(D) Indicates Decrease

Issued: March 2, 2021

Mark Kempic - President

Effective: January 23, 2021

Columbia Gas of Pennsylvania, Inc.

Canceling Forty-first and Forty-third Revised Page No. 21c

Price-to-Compare (PTC) Summary Rate per thm						
Customer Class	PGCC	Gas Cost Adjustment	Capacity Assignment Factor	Rider GPC	Rider MFC	Total Price-to-Compare
Residential	\$ 0.17679	(0.01426)	0.03063	0.00102	0.00236	0.19654
Commercial < = 64,400 thm/year	\$ 0.17679	(0.01426)	0.03063	0.00102	0.00048	0.19466

(D)

(D)

(D) Indicates Decrease

Issued: March 2, 2021

Mark Kempic - President

Effective: January 23, 2021

RULES AND REGULATIONS GOVERNING THE DISTRIBUTION AND SALE OF GAS (Continued)

1. The Gas Tariff - continued

1.6 Definitions - continued

45. "Telemetry" shall mean an electronic communications process where the gas meter, equipped with an Electronic Flow Corrector and cellular modem or other telecommunications device utilized by the Company, electronically sends metering information to a host database of the Company. Customers using meters with Telemetry will have the option of electing OFOs or OMOs for those meters as described in Rule 3. Rules Applicable Only to General Distribution Service, Operational Matching Order paragraph of the Rules Applicable to Distribution Service of this tariff.
46. "Therm" or "thm" shall mean a unit of heat equivalent to 100,000 British thermal units. The Company uses thm as the unit of measure for billing its customers.
47. "Therm multiplier" shall mean a numeric multiplier that is applied to the volume of gas consumed (as measured in cubic feet, CCF, or MCF) to determine the amount of energy consumed (as measured in therms).
48. "Transmission Pipeline" shall mean pipelines and related facilities which are either: 1) owned by the Company in the form of a D-Line or a Company-owned pipeline that operates at a hoop stress of 20 percent or more of the specified minimum yield strength of the pipe as determined by 49 C.F.R §192.3; or 2) pipelines and related facilities owned by another company which obtains at least 90% of its gas operating revenues from the transportation of gas for others and classifies at least 90% of its mains (other than service pipe) as field and gathering lines, storage, or transmission lines. The Company's Customers are not typically served directly from a Transmission Pipeline, and according to the provisions set forth in the Termination of Service from Transmission Pipelines section of this Tariff, the Company reserves the right to remove, relocate or abandon its Transmission Pipelines.
49. "User Without Contract" shall mean any person who has not contacted the Company to establish service in their name but who is receiving the benefits of natural gas service. This situation includes, but is not limited to, situations wherein the Company arrives at the premises to disconnect the service as a result of a request from the previous customer and finds the premises occupied. User Without Contract does not include instances where the Company's meter or equipment has been tampered with; the service was obtained through fraud or material misrepresentation of the customer's identity; a tariff provision was violated so as to endanger the safety of a person or the integrity of the Company's system, or the gas service was otherwise established without the Company's authorization. (C)

(C) Indicates Change

**RULES AND REGULATIONS GOVERNING THE
DISTRIBUTION AND SALE OF GAS (Continued)**

4. Customer's Installations – continued

4.6 Meter Location

4.6.1 General

4.6.1.1 Unless otherwise specified in this tariff, meters shall be located outside.

4.6.1.2 The Company shall have the right to determine the location of its meters, which must be placed where they will be easily accessible for meter reading, inspection, repairs, testing, changing and operation of the gas shut-off valve, and not exposed to outside forces such as extreme heat (as near steam pipes, boilers or furnaces), sudden changes of temperature, or liable to damage by having earth or objects thrown on or placed against them. Meters will not be set in coal cellars under any circumstances, nor under the deck of show windows, or in small closets, or other locations of a like character.

4.6.1.3 When a premises has multiple meters in multiple locations at the premises each meter should be tagged or otherwise labeled to indicate there are multiple meter locations at the premises. (C)

4.6.1.4 When feasible and practical to do so, the meter location must accommodate the installation of the service line in a straight line perpendicular to the main.

4.6.1.5 Meters may not be installed in the following locations:

- (a) Beneath or in front of windows or other building openings that may directly obstruct emergency fire exits.
- (b) Under interior stairways.
- (c) Under exterior stairways, unless an alternate means of egress exists and the meter is in a well-vented location under stairs constructed of non-combustible material.
- (d) A crawl space.
- (e) Near building air intakes pursuant to local or state building codes.
- (f) In contact with soil or other potentially corrosive materials.

(C) Indicates Change

**RULES AND REGULATIONS GOVERNING THE
DISTRIBUTION AND SALE OF GAS (Continued)**

5. Testing and Inspecting of Customer's Installations - Continued

5.5 Unsatisfactory Test or Inspection

In case of leak, or other unsatisfactory condition of the service line, or house piping, resulting in the disapproval thereof by the Company, correction shall be made of such condition at the owner's expense, in accordance with the Company's standards for gas piping on the customer's premises and all applicable codes.

5.6 Inspection and Testing Fee

The first inspection at any premises shall be without charge, but additional inspections requested by the customer or required because of unsatisfactory conditions disclosed by the first inspection shall be subject to a charge at the rate of Thirty-one Dollars (\$31.00) per hour.

5.7 Responsibility for Material or Workmanship

The Company will not be responsible for any imperfect material or defective or faulty workmanship or for any loss or damage arising from such imperfect material or defective or faulty workmanship, in any job of gas fitting solely by virtue of inspection by Company inspectors under the Testing and Inspecting of Customer's Installations section of this tariff. For protection, adequacy and safety of service to its customers, the Company has adopted these Rules and Regulations, and may refuse to turn gas on to any premises where the gas piping does not conform to the rules and regulations.

(C)

6. Credit

6.1 Prior Debts

6.1.1 Residential Prior Debts

Service will not be furnished to a former residential customer until amounts due for gas service within the last four (4) years at previous location(s) and in the customer's name have been satisfied. The four (4) year limitation does not apply if the balance includes amounts that were the result of fraud or theft on the part of the applicant.

The Company may, but is not required, to allow the outstanding residential account balance to be transferred to the new account and amortized over a reasonable period of time.

The Company will use all means of determining liability for a past due balance of any residential applicant or customer. This may include the following:

- (1) Use of Company records that contain confidential information previously provided to the Company.
- (2) The dates contained on a valid mortgage, lease or deed containing the applicant or customer's name coincide with the address and period for which the outstanding bill amount accrued and for which the utility is holding the applicant or customer responsible.

(C) Indicates Change

**RULES AND REGULATIONS GOVERNING THE
DISTRIBUTION AND SALE OF GAS (Continued)**

6. Credit - Continued

6.1 Prior Debts

6.1.1 Residential Prior Debts – continued

- (3) Information contained in the Company's records that indicate that the applicant was an occupant living at the premises for which the applicant is requesting service during the time frame that the bill accrued. (C)
- (4) Use of a skip tracing software that contains records of names and addresses. This information is maintained by a third party vendor that contains multiple sources of public information.
- (5) Information provided by the applicant or customer and accepted by the Company that verifies that the applicant or customer resided at another address during the period of time in which the bill accrued.

If an outstanding balance exists at the property for which service is being requested, before providing service the Company may require the payment of any outstanding balance or portion of an outstanding balance if the applicant resided at the property for which service is requested during the time the outstanding balance accrued.

6.1.2 Commercial or Industrial Prior Debts

Service will not be furnished to a former commercial or industrial customer until amounts due for gas service at a previous location and in the customer's name have been satisfied.

(C) Indicates Change

**RULES AND REGULATIONS GOVERNING THE
DISTRIBUTION AND SALE OF GAS (Continued)**

6. Credit - continued

6.2 Deposits

Deposits may be required from customers taking service for a period of less than thirty (30) days, in an amount equal to the estimated gross bill for such temporary period. The estimated annual bill shall be calculated on the basis of the annual bill to the premises at which service is being requested for the prior 12 months, or, if unavailable, a similar premises in close proximity. Deposits required by the Company for Tariff regulated charges shall be based on only those regulated charges. Any customer having secured the return of a deposit shall not be required to make a new deposit unless the service has been discontinued or the customer's credit standing impaired through failure to comply with Tariff provisions. (C)

(1) Residential Deposits

The Company uses a generally accepted credit scoring methodology, in the range of general industry practice, based on an Applicant or Customer's utility payment history. The Company will access one of three major credit reporting agencies that use a commercially recognized credit scoring methodology. The payment history of the applicant or customer that is available to the credit reporting agency determines the credit score.

Deposits for residential service will equal one sixth of the estimated annual bill of the property for which the residential utility service is requested.

A Customer or Applicant who is confirmed to be eligible for the Customer Assistance Program shall not be asked to provide a cash deposit.

(A) When applicable, a deposit for residential service may be required from the following:

1. An Applicant who previously received utility distribution services and was a customer of the Company and whose service was terminated for any of the following reasons:

- (a) Nonpayment of an undisputed delinquent account.
- (b) Failure to complete payment of a deposit, provide a guarantee or establish credit.
- (c) Failure to permit access to meters, service connections or other property of the Company for the purpose of replacement, maintenance, repair or meter reading.
- (d) Unauthorized use of the utility service delivered on or about the affected dwelling.
- (e) Failure to comply with the material terms of a settlement or payment arrangement.
- (f) Fraud or material misrepresentation of identity for the purpose of obtaining utility service.
- (g) Tampering with meters, including, but not limited to, bypassing a meter or removal of an automatic meter reading device or other public utility equipment.
- (h) Violating tariff provisions on file with the commission so as to endanger the safety of a person or the integrity of the delivery system of the public utility.

2. Any residential Applicant or Customer who is unable to establish creditworthiness to the satisfaction of the Company through the use of a generally accepted credit scoring methodology which employs standards for using the methodology that fall within the range of general industry practice. The Company may use other means to determine credit worthiness for commercial and industrial customers.

(C) Indicates Change

**RULES AND REGULATIONS GOVERNING THE
DISTRIBUTION AND SALE OF GAS (Continued)**

6. Credit - continued

6.4 Interest on Deposits

6.4.1 Residential

The Company shall accrue interest on the deposit for a residential account, at the simple annual interest rate determined by the Secretary of Revenue for interest on the underpayment of tax under section 806 of the act of April 9, 1929 (P.L. 343, No. 176), known as The Fiscal Code until it is returned or applied.

The interest rate in effect when the deposit is required to be paid shall remain in effect until the later of: 1) the date the deposit is refunded or credited; or 2) December 31. On January 1 of each year, the new interest rate for that year will apply to the deposit.

6.4.2 Non-residential

The Company will pay interest on cash deposits from non-residential customers at the rate of six percent (6%) per annum, without deduction for any taxes thereon. Non-residential accounts with deposits held for more than a year will receive a credit toward their outstanding balance for any accrued interest. The credit will be applied to the account balance at the end of each calendar year.

6.5 Time for Paying Deposits

Upon reconnection of service at a premises previously terminated for non-payment, the Company may require the Applicant or Customer to pay a cash deposit and the Applicant shall have up to 90 days to pay the deposit in accordance with the provisions of Chapter 56. (C)

6.6 Failure to Pay Full Amount of Cash Deposit

The Company may deny service to an Applicant who requests service at a premises previously terminated for non-payment if the Applicant fails to pay the first installment of the cash deposit in accordance with the provisions of Chapter 56. The Company may terminate service to a customer who began taking service at a premises previously terminated for non-payment when the Customer fails to pay the full amount of the cash deposit in accordance with the provisions of Chapter 56. At all other premises, the Company shall not be required to provide service to an Applicant or Customer who fails to pay the full amount of the cash deposit within 90 days, and the Company may terminate service to a Customer who fails to pay the full amount of the cash deposit. (C)

(C) Indicates Change

**RULES AND REGULATIONS GOVERNING THE
DISTRIBUTION AND SALE OF GAS (Continued)**

15. Measurement - continued

15.3 Measuring Equipment - continued

When customer-owned analog telephone lines are used by the Company to obtain the daily meter reading information, the installation, maintenance and repair of the analog telephone lines and the monthly costs associated with such analog telephone lines will be the sole responsibility of the customer.

15.4 Meter Reading

The Company may read any of its meters at least once each billing cycle. The meter reading is used to determine a customer's usage for billing.

The Company may determine a meter reading for billing purposes by: 1) sending a representative to the location of the meter at the customer's premises to obtain the reading; 2) using Telemetry to upload the meter reading; 3) dialing a customer provided analog telephone number established to provide the meter reading; 4) estimating a meter reading after unsuccessfully attempting to obtain an actual reading; or 5) obtaining a reading using an automated meter reading device. (C)

15.4.1 Estimated Meter Reading

The Company may estimate a meter reading if: 1) the Company's agent or representative is unable to gain access to the meter; 2) the meter or the meter reading dial has malfunctioned thus preventing the meter from reflecting an accurate reading, or 3) other circumstances exist that prevent the Company from reading the meter.

When the Company is unable to obtain an actual meter reading, an estimated meter reading shall be used to determine the usage. The estimated reading will be based on prior usage at the premises for a similar period of time and corrected for current conditions. (C)

In order to avoid a bill based on an estimated meter reading, a customer may record the meter reading and submit it to the Company. If such reading is received by the Company the bill for the current billing cycle may be calculated using the meter reading provided by the customer instead of the meter reading estimated by the Company.

15.4.2 Automated Meter Reading

All readings by an Automated Meter Reading (AMR) device shall be deemed actual readings. Upon a customer request, the Company shall secure an in-person meter reading to confirm the accuracy of an automatic meter reading device when a customer disconnects service or a new service request is received. The Company may charge a fee to obtain the in-person meter reading.

15.4.3 Daily Meter Reading using Analog Telephone Lines

A customer utilizing analog telephone service as the communication line that the Company uses to obtain daily measurement information on a daily basis, shall no longer hold the Company responsible for providing daily measurement information on a daily basis if and when the telecommunications company discontinues analog service to the customer.

(C) Indicates Change

**RULES AND REGULATIONS GOVERNING THE
DISTRIBUTION AND SALE OF GAS (Continued)**

17. Payment Terms

17.1 Billing Period

Bills for service to all customers will be rendered monthly at the rates set forth from time to time in the Company's then effective Tariff on file with the Pennsylvania Public Utility Commission.

The Company will offer each customer participating in the Choice program, the option of a consolidated bill by the Company which contains the NGS charges in a format that complies with the Commission's Customer Information and Disclosure Guidelines. If the NGS provides billing services for its charges, the customer can choose to receive one bill containing only the Company's charges and a second bill from the NGS containing only the NGS's charges. The conditions under which the Company will exchange data with the NGS to effectuate either of these billing options is set forth in more detail in the Rules Applicable to Distribution Service.

17.2 Payment Period

Bills are due upon transmittal and payment may be made by the customer by mailing a check to the address for payment designated on the bills, or at a Columbia authorized collection agency, or any other method designated by the Company. The final date for payment will not fall on a Saturday, Sunday or holiday, and will be at least twenty (20) days after transmittal for residential customers and at least fifteen (15) days after transmittal for other than residential customers. Failure to receive the bill will not excuse customers from payment obligations and payments must be made without regard to any counter claims whatsoever.

17.3 Payments by Mail

Any remittance received by mail at the address for payment designated by the Company on the customer's bill, bearing U.S. Post Office stamp date corresponding with or previous to the last date of payment, will be accepted by the Company as compliance with the terms of payment.

17.4 Payment of Cash Deposits

Upon reconnection of service at a premises previously terminated for non-payment, the Applicant may be required to pay a deposit and shall have up to 90 days to pay the deposit in accordance with the provisions of Chapter 56.

(C)

**RULES AND REGULATIONS GOVERNING THE
DISTRIBUTION AND SALE OF GAS (Continued)**

18. Termination of Service - Continued

18.7 Winter Termination

Unless otherwise authorized by the Public Utility Commission, after November 30 and before April 1, the Company shall not terminate service to residential customers with household incomes at or below 250% of the federal poverty level except for: 1) customers whose actions are included in the Grounds for Immediate Termination Without Prior Notice section of this tariff; and 2) any person receiving gas service as a User Without Contract.

The Company will use financial information from the customer provided within the most recent twelve (12) month period to determine if a customer exceeds the 250% federal poverty level threshold.

18.8 Medical Certificate

The Company shall not terminate service to a premises when a licensed physician, nurse practitioner, or physician's assistant has certified that the customer or a member of the customer's household is seriously ill or afflicted with a medical condition that will be aggravated by cessation of service. The customer shall obtain a Medical Certificate from a licensed physician, nurse practitioner or physician's assistant verifying the condition and shall promptly forward it to the Company. The Medical Certificate procedure shall be implemented in accordance with Commission regulations. (C)

18.9 Termination of Service from Transmission Pipelines

The Company may, in its discretion, remove, relocate or abandon transmission pipelines either temporarily or permanently, or change the use thereof and cease to furnish gas to such customers located along the route thereof, or the company may cease to furnish gas to its customers served directly from production or transmission pipelines of other companies, if for any reason said lines are not available to serve gas to said customers, without prejudice to the right of the Company to continue to supply gas to other customers of the Company. In case of termination of service from a transmission pipeline, thirty (30) days' notice shall be given by the Company to the customer.

18.10 Reconnection of Service

Whenever a customer's gas shall be turned off or his meter disconnected at his request or by reason of noncompliance with these Rules and Regulations or the Rules, Regulations or Orders of the Pennsylvania Public Utility Commission, except for repairs, want of supply or any leak of gas from customer or Company lines, the same customer, whether an applicant or ratepayer as defined at 52 Pa. Code § 56.2, shall pay a reconnection charge of twenty-four dollars (\$24) per visit for resumption of service at the same address within twelve months after discontinuance or termination, in addition to any other charges provided for in the rate schedule applicable to the customer.

18.10.1 Timing of Reconnection

When service to a residential dwelling has been terminated and, provided the customer or applicant has met all applicable conditions, the Company shall reconnect service as follows: (C)

- a. Within 24 hours for erroneous terminations or upon receipt by the Company of a valid Medical Certificate.
- b. Within 24 hours for terminations occurring after November 30 and before April 1.
- c. Within three calendar days for erroneous termination requiring street or sidewalk digging.
- d. Within three calendar days from April 1 to November 30 for proper terminations.
- e. Within seven calendar days for proper terminations requiring street or sidewalk digging.

(C) Indicates Change

RATE CAP – CUSTOMER ASSISTANCE PLAN

APPLICABILITY

Throughout the territory served under this Tariff.

AVAILABILITY

Available to any residential customer at one location using natural gas as their main heating source and meeting the following requirements:

1. This rate will serve 100% of the total requirements.
2. The total household income is equal to or less than 150% of the Federal Poverty Level.
3. The customer does not take service under any other rate schedule.
4. The customer is either over sixty years old or is payment-troubled (i.e., has at least one failed payment arrangement with the Company within the past 12 months, has received a termination notice from the Company within the past 12 months, has been verified as a current participant in another utility's CAP, or is unable to establish creditworthiness through the use of generally accepted credit scoring methodology).
5. The meter at the premises must serve only the customer's dwelling space. (C)
6. The customer must agree with the terms specified in the Company's CAP Customer Agreement Form.

CAP CUSTOMER APPLICATION AND RESPONSIBILITIES

In order to gain acceptance in CAP and to maintain participation in CAP after acceptance into the Program, a customer must agree to, and comply with, the following:

1. Verify gross monthly income for all adult household members at time of application.
2. Reverify gross monthly household income annually. This requirement shall be waived in any year that the customer applies for, and receives, an Energy Assistance Grant that is posted to the Company.
3. Notify the Company's Universal Services representative of any changes in income, household size, or residence.
4. Make timely monthly CAP payments, including a \$5.00 co-payment on arrears.
5. Apply for federal Low Income Home Energy Assistance Program (LIHEAP) benefits, and direct the payment of LIHEAP to the Company.
6. Apply for any free weatherization service, including the Company's Warm Wise Program, as well as local county weatherization programs if the customer meets eligibility requirements.
7. Release the Company from any liability associated with the customer's participation in CAP.

(C) Indicates Change

Rate CAP – CUSTOMER ASSISTANCE PLAN (Continued)

8. Agree not to use any non-essential gas appliance, such as a pool heater.
9. Allow the Company to purchase gas on the customer's behalf.
10. In the case of a CAP applicant who is currently without service, and who has a balance from a prior account, make an upfront payment in satisfaction of the prior balance up to, but no more than, \$150.

MONTHLY PAYMENT OPTIONS

The most affordable payment option for the eligible CAP customer shall be selected from the Options below. The monthly payment will not be less than the average payment received from the customer in the previous twelve (12) months. A minimum payment amount of twenty-five dollars (\$25.00) is required.

- Option #1: Percentage of Income.
0 – 110% of Poverty = 7%
110 – 150% of Poverty = 9%
- Option #2: Average of last 12 months of customer payments prior to joining CAP. (Available for customers with at least six months of uninterrupted service.)
- Option #3: Flat rate of 50% of budget billing (adjusted annually)
- Senior CAP Option: Flat rate of 75% of budget billing for all customers over 60 years of age with no arrears or payment arrangement default.

In addition to the monthly payment established under either Option #1, #2, #3, or Senior CAP Option, the CAP customer is required to pay a five-dollar (\$5.00) co-payment towards pre-program arrears, as well as an additional amount calculated each year based on the previous year's LIHEAP grants applied to CAP accounts ("plus amount"). The "plus amount" is determined by dividing the total LIHEAP cash dollars received on CAP accounts in the prior heating season by the number of current CAP customers. The monthly plus amount will be one-twelfth (1/12) of the final total. This amount will be calculated yearly and effective with the October billing cycle.

A CAP customer's monthly payment shall not exceed the non-CAP budget payment applicable to the customer's account, exclusive of the \$5.00 co-payment towards pre-program arrears. In the event that a CAP customer's monthly payment is determined to exceed the non-CAP budget payment applicable to the customer's account, the applicable information is reviewed to determine if the CAP payment should be lowered or if the customer should be removed from CAP.

SECURITY DEPOSITS

CAP customers will not be charged security deposits.

Any paid security deposits on accounts with an approved CAP application, and applicable interest specified in the Credit chapter, Interest on Deposits section of this tariff will be credited to the arrears prior to CAP enrollment. (C)

Unpaid security deposits for customers entering into the CAP will be waived after income verification is complete.

(C) Indicates Change

RIDER GPC – GAS PROCUREMENT CHARGE

APPLICABILITY

Throughout the territory served under this Tariff.

This Rider shall be applicable to residential customers taking service under Rate Schedules RSS, and commercial or industrial customers taking service under Rate Schedules SGSS, LGSS and MLSS. The Rider will also be applicable to customers taking service on Rate Schedule CAP if an NGS is not currently providing natural gas to the CAP aggregation.

CHARACTER OF RATE

The Rider GPC was established in compliance with the Pennsylvania Public Utility Commission's Revised Final Rulemaking in Docket No. L-2008-2069114 and is addressed in the PA Code Title 52, Chapter 62, §62.223.

The Gas Procurement Charge is a volumetric charge included in the Gas Supply Charge that reflects the Company's natural gas procurement costs.

The Rider identifies and removes the natural gas procurement costs from base rates and recovers the costs through the Gas Supply Charge on a revenue neutral basis.

RATE

The Rider GPC is a component of the Price-to-Compare and appears in the Gas Supply Charge Summary and the Price to Compare Summary pages of this Tariff.

The Rider GPC is not subject to reconciliation and will only be recalculated in a base rate case.

The Rider GPC rate is \$0.00102 per therm.

(D)

(C) Indicates Change (D) Indicates Decrease (I) Indicates Increase

RIDER MFC – MERCHANT FUNCTION CHARGE

APPLICABILITY

This Rider shall be applicable to residential customers taking service under Rate Schedules RSS, or CAP (unless an NGS is serving the CAP aggregation) and commercial or industrial customers taking service under Rate Schedule SGSS.

CHARACTER OF RATE

This Rider was established in compliance with the Pennsylvania Public Utility Commission's Revised Final Rulemaking Order dated June 23, 2011 in Docket No. L-2008-2069114 and is addressed in the PA Code Title 52, § 62.223.

The Merchant Function Charge reflects the cost of uncollectibles associated with natural gas costs billed to applicable customers by the Company.

RATE

The MFC is a component of the Price-to-Compare calculation as described in the Definitions section of this tariff.

The uncollectible expense ratios as specified below and determined in the most recent base rate case are used in the calculation of the MFC rate:

Residential uncollectible expense ratio	1.33699%	(D)
Non-residential uncollectible expense ratio	0.27098%	(D)

The current MFC rates may be found in the Rate Summary pages of this Tariff.

CALCULATION OF RATE

The Rider MFC rate is calculated as follows:

$$\text{MFC} = \text{PGCC} \times \text{the uncollectible expense ratio}$$

where:

PGCC is the current Purchased Gas Commodity Cost as detailed in the Purchased Gas Cost Rider of this tariff.

(C) Indicates Change (D) Indicates Decrease (I) Indicates Increase

RIDER DSIC - DISTRIBUTION SYSTEM IMPROVEMENT CHARGE

In addition to the net charges provided for in this Tariff, a charge of 0.00% will apply consistent with the Commission Order dated March 14, 2013 at Docket No. P-2012-2338282, approving the DSIC.

(D)

GENERAL DESCRIPTION

Purpose

To recover the reasonable and prudent costs incurred to repair, improve, or replace eligible property which is completed and placed in service and recorded in the individual accounts, as noted below, between base rate cases and to provide the Utility with the resources to accelerate the replacement of aging infrastructure, to comply with evolving regulatory requirements and to develop and implement solutions to regional supply problems.

The costs of extending facilities to serve new customers are not recoverable through the DSIC.

Eligible Property

The DSIC-eligible property will consist of the following:

- Piping (account 376);
- Couplings (account 376);
- Gas services lines (account 380) and insulated and non-insulated fittings (account 378);
- Valves (account 376);
- Excess flow valves (account 376);
- Risers (account 376);
- Meter bars (account 382);
- Meters (account 381);
- Unreimbursed costs related to highway relocation projects where a natural gas distribution company or city natural gas distribution operation must relocate its facilities; and
- Other related capitalized costs.

(C) Indicates Change (D) Indicates Decrease (I) Indicates Increase

2.17 DUTIES UNDER FORCE MAJEURE CONDITIONS

(C)

Other than the Responsible Party's obligation to make payments of amounts due hereunder and the Shipper's duty to provide adequate supplies of gas, in the event that either party hereto is rendered unable, wholly or in part, by force majeure, to carry out its obligations under this Schedule, it is agreed that upon notice of such force majeure in writing or by telephone to the other party as soon as reasonably possible after the occurrence of the cause relied on, the obligation of the party giving such notice, insofar as they are affected by such force majeure, shall be suspended during the continuation of any inability so caused, but for no longer period, and such cause shall be remedied by such party with all reasonable dispatch. Telephone notices given under the provisions of this Paragraph shall be confirmed in writing as soon as reasonably possible, and all notices hereunder shall specifically state the time and date when the force majeure became effective. The obligations under this Schedule shall not be terminated by reason of any such force majeure, but shall remain in full force and effect for the entire term specified herein. The term "force majeure" as used herein shall mean any natural catastrophe, fire, explosion, accident or other casualty, change in circumstances, law or governmental regulation or order (including, without limitation, any such law, regulation or order which curtails or interrupts, directly or indirectly, Customer's right to receive the gas supplied hereunder), strike or other labor dispute and any consequences thereof and other causes beyond the reasonable control of either of the parties hereto, and shall also include any change in any order of the Commission which alters or affects the Customer's right to take or retain the gas supplied hereunder.

2.18 SOLE AND EXCLUSIVE REMEDIES

(C)

The termination rights, cancellation rights, and interest payments and other remedies outlined in the Company's tariffs for non-performance herein shall be the Company's and the Customer Proxy's respective sole and exclusive remedies for such non-performance. In no event shall either party be liable for special, incidental, exemplary, punitive, indirect or consequential damages, including, but not limited to, loss of profit or revenue, cost of capital, cost of substitute products, downtime costs, or claims for damages by third parties upon Company or the Customer Proxy. This applies whether claims are based upon contract, warranty, tort, (including negligence and strict liability), or other theories of liability.

2.19 NO WAIVER

(C)

No waiver by either party of one or more defaults by the other in the performance of any provisions of these Rules Applicable to Distribution Service shall operate or be construed as a waiver of any other or further default or defaults, whether of a like or of a different character.

(C) Indicates Change

- 2.20 STANDARDS OF CONDUCT** (C)
- 2.20.1 General Requirements.** NGDCs and NGSs shall comply with the following requirements: (C)
- 2.20.1.1 An NGDC shall apply its tariffs in a nondiscriminatory manner to its affiliated NGS and any nonaffiliated NGS. (C)
- 2.20.1.2 An NGDC may not apply a tariff provision in a manner that would give its affiliated NGS preference over other NGSs with regard to matters such as scheduling, balancing, transportation, storage, curtailment, capacity release and assignment, non-delivery, and other services provided to its affiliated NGS. (C)
- 2.20.1.3 Mandatory tariff provisions may not be waived by an NGDC for an NGS absent prior approval of the Commission. (C)
- 2.20.1.4 When a tariff provision is not mandatory or provides for waivers, an NGDC shall grant the waivers without preference to its affiliated NGS or non-affiliated NGS. (C)
- 2.20.1.5 An NGDC shall maintain a chronological log of tariff provisions for which it has granted waivers. Entries must include the name of the party receiving the waiver, the date and time of the request, the specific tariff provision waived and the reason for the waiver. The chronological log must be open for public inspection during normal business hours. When the NGDC maintains a website, it shall post the terms set forth in this paragraph on its website for at least 3 months. (C)

(C) Indicates Change

2.20 STANDARD OF CONDUCT - continued

- 2.20.1.6 An NGDC shall process requests for distribution services promptly and in a nondiscriminatory fashion with respect to other requests received in the same or a similar period. An NGDC shall maintain a chronological log showing the processing of requests for transportation services. The chronological log must be open for public inspection during normal business hours. (C)
- 2.20.1.7 If an NGDC provides a distribution service discount, fee waiver or rebate to its favored customers, or to the favored customers of its affiliated NGS, the NGDC shall offer the same distribution service discount, fee waiver or rebate to other similarly situated customers. Offers may not be tied to an unrelated service, incentive or offer on behalf of either the NGDC or its affiliated NGS. A chronological log shall be maintained showing the date, party, time and rationale for the action. The chronological log must be open for public inspection during normal business hours. (C)
- 2.20.1.8 Subject to customer privacy or confidentiality constraints, an NGDC may not disclose, directly or indirectly, any customer proprietary information to its affiliated NGS unless authorized by the customer. To the extent that an NGDC does disclose customer information without customer authorization, it shall first seek the permission of the customer consistent with its tariffs, any contractual obligations it may have to the customer or § 62.78 (relating to privacy of customer information) and, if that customer grants permission, contemporaneously provide this same information to other similarly situated NGSs in a similar fashion so as not to selectively disclose, delay disclosure or give itself or its affiliated NGS an advantage related to the disclosure. A chronological log shall be maintained showing the date, party, time and rationale for the disclosure. The chronological log must be open for public inspection during normal business hours. This paragraph does not apply to the disclosure of customer information made under a customer assistance program mandated by State law or regulation. (C)
- 2.20.1.9 An NGDC shall reasonably allocate to its affiliated NGS the costs or expenses for general administration or support services provided to its affiliated NGS. (C)
- 2.20.1.10 NGDCs may not condition or tie the provision of a product, service or price agreement by the NGDC, including release of interstate pipeline capacity to the provision of a product or service by its affiliate (C)

(C) Indicates Change

2.20 STANDARDS OF CONDUCT - continued

- 2.20.1.11 An NGDC may not give its affiliated NGS preference over a non-affiliated NGS in the provision of goods and services including processing requests for information, complaints and responses to service interruptions. An NGDC shall provide comparable treatment in its provision of goods and services without regard to a customer's chosen NGS. (C)
- 2.20.1.12 An NGDC and its affiliated NGS shall maintain separate books and records. Transactions between the NGDC and its affiliated NGS may not involve cross-subsidies. Shared facilities must be fully and transparently allocated between the NGDC function and the affiliated NGS function. The NGDC accounts and records must be maintained so that the costs incurred on behalf of an affiliated NGS are clearly identified. (C)
- 2.20.1.13 NGDC employees who have responsibility for operating the distribution system, including natural gas delivery or billing and metering, as well as those responsible for marketing and customer service, may not be shared with an affiliated NGS, and their offices shall be physically separated from the office(s) used by those working for the affiliated NGS. NGDC employees may transfer to an affiliated NGS provided the transfer is not used as a means to circumvent these standards of conduct. (C)
- 2.20.1.14 Neither the NGDC nor its affiliated NGS may directly, or by implication, falsely and unfairly represent to a customer, NGS or third party that an advantage may accrue to a party through use of the NGDC's affiliates or subsidiary, such as: (C)
- (i) The Commission-regulated services provided by the NGDC are of a superior quality when services are purchased from its affiliated NGS.
 - (ii) The merchant services for natural gas are being provided by the NGDC when they are in fact being provided by an affiliated NGS.
 - (iii) The natural gas purchased from a nonaffiliated NGS may not be reliably delivered.
 - (iv) Natural gas shall be purchased from an affiliated NGS to receive Commission-regulated services.

(C) Indicates Change

2.20 STANDARDS OF CONDUCT – continued

- 2.20.1.15 When an affiliated NGS markets or communicates to the public using the NGDC name or logo, it shall include a legible disclaimer that states that: (C)
- (i) The affiliated NGS is not the same company as the NGDC.
 - (ii) The prices of the affiliated NGS are not regulated by the Commission.
 - (iii) A customer does not have to buy natural gas or other products from the affiliated NGS to receive the same quality of service from the NGDC.
- 2.20.1.16 When an affiliated NGS advertises or communicates verbally through radio or television to the public using the NGDC name or logo, the affiliated NGS shall include at the conclusion of the communication a legible disclaimer that includes all of the disclaimers in paragraph 2.20.15 (i) – (iii). (C)
- 2.20.1.17 An NGDC may not: (C)
- (i) Jointly market or jointly package its Commission-regulated services with the services of an affiliated NGS.
 - (ii) Offer or provide to its affiliated NGS products or services, including bill inserts in its NGDC bills promoting an affiliated NGS's services or a link from the NGDC's web-site, unless the NGDC offers or provides these products or services to nonaffiliated NGSs on the same terms and conditions.
 - (iii) The restrictions in subparagraphs (i) and (ii) do not apply to competitive bid situations.
- 2.20.1.18 An NGDC may not offer or sell natural gas commodity or capacity to its affiliated NGS without simultaneously posting the offering electronically on a source generally available to the market or by otherwise making a sufficient offer to the market. The NGDC shall maintain a chronological log of these public disseminations. The chronological log must be open for public inspection during normal business hours. (C)

(C) Indicates Change

2.20 STANDARDS OF CONDUCT - continued

- 2.20.1.19 An NGDC shall establish and file with the Commission complaint procedures for dealing with alleged violations of the standards of conduct, with the exception of paragraph 2.20.1.9, which is exclusively under the purview of the Commission. These procedures shall be developed in consultation with interested parties during consideration of tariffs guided by 52 Pa. Code § 62.142 and § 69.191 (relating to general). The Commission may grant an exception to these requirements if warranted by the facts or circumstances. (C)
- 2.20.1.20 An NGDC shall keep a chronological log of any complaints filed, excepting those filed to paragraph 2.18.1.9, regarding discriminatory treatment of NGSs. This chronological log must include the date and nature of the complaint and the resolution of the complaint. The chronological log must be open for inspection during normal business hours. (C)
- 2.20.2 Dispute Resolution Procedures.** In addition to the procedures in paragraph 2.18.1.19: (C)
- 2.20.2.1 When a dispute between an NGDC, an affiliated NGS, or a nonaffiliated NGS, alleging a violation of the standards of conduct provisions occurs, the NGS shall provide the NGDC or affiliated NGS, as applicable, a written notice of dispute that includes the names of the parties and customers, if any, involved and a brief description of the matters in dispute. (C)
- 2.20.2.2 Within five (5) days of an NGDC's or affiliated NGS's receipt of a notice of dispute, a designated senior representative of each party shall attempt to resolve the dispute on an informal basis. (C)
- 2.20.2.3 If the representatives are unable to resolve the dispute by mutual agreement within thirty (30) days of receipt, they shall refer the complaint to the Commission's Office of Administrative Law Judge for mediation § 69.392 (relating to availability of mediation process). A party may request mediation prior to that time if informal resolution is not productive. (C)

(C) Indicates Change

2.20 STANDARDS OF CONDUCT - continued

2.20.2.4 A party may file a complaint concerning the dispute with the Commission under relevant provisions of 66 Pa. C.S. § § 701-703 (relating to procedure on complaints) and § § 5.21-5.31 (relating to formal complaints). (C)

2.20.2.5 A complainant bears the burden of proof consistent with 66 Pa.C.S. § 332 (relating to procedures in general) in regard to the allegations and may request penalties for violations under to 66 Pa. C.S.§ 3301 (relating to civil penalties for violations). (C)

2.20.3 Adoption as Company Policy. An NGDC and its affiliated NGS shall formally adopt and implement these provisions as company policy and take appropriate steps to train and instruct its employees in their content and application. (C)

2.21 COMPLAINT PROCEDURE

If the Customer Proxy believes that the Company acted inconsistently with the terms of these Rules Applicable to Distribution Service, it may file a complaint with the Commission. (C)

2.22 COMPLAINT PROCEDURE – VIOLATIONS OF STANDARDS OF CONDUCT

Alleged violations of the Standards of Conduct shall be communicated by the NGS to the Company by written Notice of Dispute that includes the names of the Parties and Customer(s), if any, involved and a brief description of the matters in dispute. Within five (5) days of receipt of a Notice of Dispute, the Company's General Counsel shall attempt to resolve the dispute on an informal basis. If the dispute is not resolved within thirty (30) days of the date of receipt of the Notice of Dispute, the dispute shall be referred for mediation through the Commission's Office of Administrative Law Judge. If mediation is not successful, the matter will be converted to a formal proceeding before a Commission Administrative Law Judge. Parties alleging violations of the Standards of Conduct may pursue their allegations through the Commission's established complaint procedures. A complainant bears the burden of proof consistent with 66 Pa. C.S. §322 in regard to the allegations and the Commission may impose penalties for such violations pursuant to 66 Pa. C.S. §3301. PA P.U.C. Docket No. M-00991249F004. (C)

(C) Indicates Change

2. RULES APPLICABLE TO ALL DISTRIBUTION SERVICE - continued

2.23 Platts “Gas Daily”, Daily Price Survey - Designation by Pipeline Scheduling Point

(C)

The table below will be used to identify the specific price indices for each pipeline scheduling point, the higher of which will be used as the starting point for calculating charges for non-compliance with Operational Flow Orders, Operational Matching Orders and/or failure to deliver the Choice Daily Delivery Requirement. The physical location of the customer’s service address will determine the pipeline scheduling point used in calculating the non-compliance charge(s).

Platts “Gas Daily”, Daily Price Survey				
Pipeline Scheduling Point	Columbia Gas, App.	Dominion North Point	Tennessee Zone 4 – 200 Leg	Texas Eastern M-3
25 - Lancaster	X			X
26 - Bedford	X		X	
29 - Downington	X			X
35 - Pittsburgh	X		X	
36 - Olean	X	X		X
38 - Rimersburg	X		X	
39 - New Castle	X		X	
40 - PA/WV Misc	X		X	

(C) Indicates Change

2. RULES APPLICABLE TO ALL DISTRIBUTION SERVICE - continued

2.24 Historical Usage Portal

(C)

In accordance with the Commission approved settlement in Docket No. R-2017-2591326, beginning on September 21, 2018, a Natural Gas Supplier (“NGS”) that has received authorization from a prospective commercial or industrial customer, may access up to the most recent twenty-four (24) months of historical usage data for the prospective commercial or industrial customer’s premises.

2.24.1 Customer Authorizations will be valid for 30 days after the customer has agreed that the NGS may access the historical usage data.

2.24.2 To access the customer’s historical usage data, the NGS will obtain from the customer and shall use the following data points in order to specifically identify the customer’s premises:

1. The customer’s eight-digit account number or “PCID” and three-digit customer sequence number that follows the PCID; and
2. The last four digits of the nine-digit PSID or Service Number for the premises where the customer is located, or the last four digits of the customer’s meter number.

2.24.3 Access to the customer’s historical usage will be provided to NGSs using the password-protected secure area of the Company-maintained website, “ColumbiaSuppliers.com”.

2.24.4 If 24 months of historical usage does not exist for a premises, all available historical usage shall be provided.

(C) Indicates Change

4.7.4 Aggregation Imbalances

4.7.4.1 There shall be an annual reconciliation and cash-out of the difference between the actual consumption of each Choice Aggregation Nomination Group and the NGS's deliveries on behalf of each Choice Aggregation Nomination Group. The reconciliation and cash-out amount shall be calculated annually following each July billing cycle.

4.7.4.2 If the actual consumption of the Choice Aggregation Nomination Group is more than the NGS's deliveries on behalf of that group, the NGS must purchase the deficient quantity from the Company at the average price during the reconciliation period as reported in Platt's Inside FERC's Gas Market Report as published for the first of each month under the column heading "Index" for "Columbia Gas, App", adjusted for Columbia Gas Transmission, LLC's FTS retainage and commodity charge.

4.7.4.3 Likewise, if the actual consumption of the Choice Aggregation Nomination Group is less than the NGS's deliveries on behalf of that group, the Company shall purchase the excess quantity from the NGS at the average price during the reconciliation period as reported in Platt's Inside FERC's Gas Market Report as published for the first of each month under the column heading "Index" for "Columbia Gas, App", adjusted for Columbia Gas Transmission, LLC's FTS retainage and commodity charge.

4.7.4.4 In the event that an NGS's Choice Aggregation Nomination Group decreases by 10% or 1,000 Customers, the Company may elect to Cash Out that NGS at such time. If the actual consumption of the Choice Aggregation Nomination Group is more than the NGS's deliveries on behalf of the Company as specified in paragraph 4.7.4.2 above. If the actual consumption of the Choice Aggregation Nomination Group is less than the NGS's deliveries on behalf of that group, the Company shall purchase the excess quantity from the NGs as specified in paragraph 4.7.4.3 above.

(C)

4.7.5 Assignment. The NGS shall only assign the Choice Customer Group to another NGS with the prior written consent of the Company. The Company shall not unreasonably withhold its consent; however, the Company may condition the assignment upon the fulfillment of reasonable requirements including but not limited to: a demonstration that the agreement between the NGS and the Customer allows an assignment or that the customer had otherwise consented to the assignment; requiring the assignee to take assignment of any gas bank balance existing at the time of the assignment; or requiring the assignee to take assignment of any financial obligation existing at the time of the assignment.

(C) Indicates Change