

RECEIVED

NOV 18 2019

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT 1**

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
1	Account Number: 9163515016			Service Address:						Current Bill:	\$57.44	<b>Account Balance: \$67.66</b>						
2	Account Name: EILEEN WALDEN			1838 COBDEN RD						Billed Prior:	\$10.22							
3	Account Status: ACTIVE			LAVEROCK, PA 19038						Balance Due:	\$67.66							
4	Meter Bill Group: 17																	
5				Mail To:						Credit Amount:	\$0.00	<b>Rates:</b>						
6				EILEEN WALDEN						Deposit Requested:	\$0.00	GAS RESIDENTIAL HEATING SERVICE						
7				1838 COBDEN RD						Deposit On-Hand:	\$0.00	ELECTRIC RESIDENTIAL SERVICE						
8				LAVEROCK, PA 19038						CAP Pre-program Arrears:	\$0.00							
9										Payment Agreement Balance:	\$0.00							
10																		
11																		
12	Account Transaction Activity																	

13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amnt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
14	09/24/2015	ALTERNATE ELEC SERVICE									\$30.28							
15	09/24/2015	ELECTRIC SERVICE		08/23/2015-09/22/2015	10682	ACTUAL	123447098	379	0		\$30.80	\$0.00	\$81.39	\$81.39	10/16/2015	\$81.39		\$0.00
16	09/24/2015	GAS SERVICE		08/23/2015-09/22/2015	9368	ACTUAL	20466425		0	12	\$20.31	\$0.00	\$81.39	\$81.39	10/16/2015	\$81.39		\$0.00
17	10/15/2015		PAYMENT								-\$81.39							
18	10/23/2015	ALTERNATE ELEC SERVICE									\$35.88							
19	10/23/2015	ELECTRIC SERVICE		09/22/2015-10/21/2015	11131	ACTUAL	123447098	449	0		\$35.17	\$0.00	\$106.89	\$106.89	11/16/2015	\$106.89	89	\$0.00
20	10/23/2015	GAS SERVICE		09/22/2015-10/21/2015	9402	ACTUAL	20466425		0	34	\$35.84	\$0.00	\$106.89	\$106.89	11/16/2015	\$106.89	89	\$0.00
21	11/10/2015		PAYMENT								-\$106.89							
22	11/20/2015	ALTERNATE ELEC SERVICE									\$40.75							
23	11/20/2015	ELECTRIC SERVICE		10/21/2015-11/18/2015	11641	ACTUAL	123447098	510	0		\$38.99	\$0.00	\$145.37	\$145.37	12/14/2015	\$145.37	217	\$0.00
24	11/20/2015	GAS SERVICE		10/21/2015-11/18/2015	9478	ACTUAL	20466425		0	76	\$65.63	\$0.00	\$145.37	\$145.37	12/14/2015	\$145.37	217	\$0.00
25	12/07/2015		PAYMENT								-\$145.37							
26	12/22/2015	ALTERNATE ELEC SERVICE									\$54.89							
27	12/22/2015	ELECTRIC SERVICE		11/18/2015-12/21/2015	12328	ACTUAL	123447098	687	0		\$50.81	\$0.00	\$223.87	\$223.87	01/13/2016	\$223.87	522	\$0.00
28	12/22/2015	GAS SERVICE		11/18/2015-12/21/2015	9629	ACTUAL	20466425		0	151	\$118.17	\$0.00	\$223.87	\$223.87	01/13/2016	\$223.87	522	\$0.00
29	01/12/2016		PAYMENT								-\$223.87							
30	01/26/2016	ALTERNATE ELEC SERVICE									\$57.21							
31	01/26/2016	ELECTRIC SERVICE		12/21/2015-01/25/2016	13044	ACTUAL	123447098	716	0		\$55.84	\$0.00	\$316.83	\$316.83	02/17/2016	\$316.83	860	\$0.00
32	01/26/2016	GAS SERVICE		12/21/2015-01/25/2016	9903	ACTUAL	20466425		0	274	\$203.78	\$0.00	\$316.83	\$316.83	02/17/2016	\$316.83	860	\$0.00
33	02/11/2016		PAYMENT								-\$316.83							
34	02/24/2016	ALTERNATE ELEC SERVICE									\$54.91							
35	02/24/2016	ELECTRIC SERVICE		01/25/2016-02/23/2016	13787	ACTUAL	123447098	743	0		\$58.95	\$0.00	\$304.18	\$304.18	03/17/2016	\$304.18	819	\$0.00
36	02/24/2016	GAS SERVICE		01/25/2016-02/23/2016	158	ACTUAL	20466425		0	255	\$190.32	\$0.00	\$304.18	\$304.18	03/17/2016	\$304.18	819	\$0.00
37	03/07/2016		PAYMENT								-\$304.18							
38	03/24/2016	ALTERNATE ELEC SERVICE									\$45.52							
39	03/24/2016	ELECTRIC SERVICE		02/23/2016-03/23/2016	14403	ACTUAL	123447098	616	0		\$50.39	\$0.00	\$216.22	\$216.22	04/18/2016	\$216.22	496	\$0.00
40	03/24/2016	GAS SERVICE		02/23/2016-03/23/2016	307	ACTUAL	20466425		0	149	\$120.31	\$0.00	\$216.22	\$216.22	04/18/2016	\$216.22	496	\$0.00
41	04/11/2016		PAYMENT								-\$216.22							
42	04/22/2016	ALTERNATE ELEC SERVICE									\$40.50							
43	04/22/2016	ELECTRIC SERVICE		03/23/2016-04/21/2016	14951	ACTUAL	123447098	548	0		\$45.78	\$0.00	\$159.10	\$159.10	05/16/2016	\$159.10	338	\$0.00
44	04/22/2016	GAS SERVICE		03/23/2016-04/21/2016	390	ACTUAL	20466425		0	83	\$72.82	\$0.00	\$159.10	\$159.10	05/16/2016	\$159.10	338	\$0.00
45	05/12/2016		PAYMENT								-\$159.10							

PECO Exhibit #1

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
46	05/23/2016	ALTERNATE ELEC SERVICE									\$36.95							
47	05/23/2016	ELECTRIC SERVICE		04/21/2016-05/20/2016	15451	ACTUAL	123447098	500	0		\$42.50	\$0.00	\$102.93	\$102.93	06/14/2016	\$102.93	208	\$0.00
48	05/23/2016	GAS SERVICE		04/21/2016-05/20/2016	406	ACTUAL	20466425		0	16	\$23.48	\$0.00	\$102.93	\$102.93	06/14/2016	\$102.93	208	\$0.00
49	06/09/2016		PAYMENT								-\$102.93							
50	06/22/2016	ALTERNATE ELEC SERVICE									\$23.06							
51	06/22/2016	ELECTRIC SERVICE		05/20/2016-06/21/2016	15753	ACTUAL	123447098	312	0		\$29.71	\$0.00	\$75.63	\$75.63	07/14/2016	\$75.63		\$0.00
52	06/22/2016	GAS SERVICE		05/20/2016-06/21/2016	421	ACTUAL	20466425		0	15	\$22.86	\$0.00	\$75.63	\$75.63	07/14/2016	\$75.63		\$0.00
53	07/11/2016		PAYMENT								-\$75.63							
54	07/22/2016	ALTERNATE ELEC SERVICE									\$39.02							
55	07/22/2016	ELECTRIC SERVICE		06/21/2016-07/21/2016	16291	ACTUAL	123447098	528	0		\$44.47	\$0.00	\$104.16	\$104.16	08/15/2016	\$104.16		\$0.00
56	07/22/2016	GAS SERVICE		06/21/2016-07/21/2016	433	ACTUAL	20466425		0	12	\$20.67	\$0.00	\$104.16	\$104.16	08/15/2016	\$104.16		\$0.00
57	08/15/2016		PAYMENT								-\$104.16							
58	08/23/2016	ALTERNATE ELEC SERVICE									\$70.06							
59	08/23/2016	ELECTRIC SERVICE		07/21/2016-08/22/2016	17239	ACTUAL	123447098	948	0		\$73.13	\$0.00	\$165.37	\$165.37	09/14/2016	\$165.37		\$0.00
60	08/23/2016	GAS SERVICE		07/21/2016-08/22/2016	447	ACTUAL	20466425		0	14	\$22.18	\$0.00	\$165.37	\$165.37	09/14/2016	\$165.37		\$0.00
61	09/09/2016		PAYMENT								-\$165.37							
62	09/21/2016	ALTERNATE ELEC SERVICE									\$38.95							
63	09/21/2016	ELECTRIC SERVICE		08/22/2016-09/20/2016	17766	ACTUAL	123447098	527	0		\$44.41	\$0.00	\$101.45	\$101.45	10/13/2016	\$101.45		\$0.00
64	09/21/2016	GAS SERVICE		08/22/2016-09/20/2016	456	ACTUAL	20466425		0	9	\$18.09	\$0.00	\$101.45	\$101.45	10/13/2016	\$101.45		\$0.00
65	10/12/2016		PAYMENT								-\$101.45							
66	10/20/2016	ALTERNATE ELEC SERVICE									\$27.05							
67	10/20/2016	ELECTRIC SERVICE		09/20/2016-10/19/2016	18132	ACTUAL	123447098	366	0		\$33.42	\$0.00	\$83.29	\$83.29	11/14/2016	\$83.29	24	\$0.00
68	10/20/2016	GAS SERVICE		09/20/2016-10/19/2016	472	ACTUAL	20466425		0	15	\$22.82	\$0.00	\$83.29	\$83.29	11/14/2016	\$83.29	24	\$0.00
69	11/10/2016		PAYMENT								-\$83.29							
70	11/18/2016	ALTERNATE ELEC SERVICE									\$43.75							
71	11/18/2016	ELECTRIC SERVICE		10/19/2016-11/17/2016	18724	ACTUAL	123447098	592	0		\$48.85	\$0.00	\$146.02	\$146.02	12/12/2016	\$146.02	290	\$0.00
72	11/18/2016	GAS SERVICE		10/19/2016-11/17/2016	532	ACTUAL	20466425		0	60	\$53.42	\$0.00	\$146.02	\$146.02	12/12/2016	\$146.02	290	\$0.00
73	12/05/2016		PAYMENT								-\$146.02							
74	12/21/2016	ALTERNATE ELEC SERVICE									\$58.53							
75	12/21/2016	ELECTRIC SERVICE		11/17/2016-12/20/2016	19516	ACTUAL	123447098	792	0		\$62.35	\$0.00	\$285.72	\$285.72	01/12/2017	\$285.72	746	\$0.00
76	12/21/2016	GAS SERVICE		11/17/2016-12/20/2016	748	ACTUAL	20466425		0	216	\$164.84	\$0.00	\$285.72	\$285.72	01/12/2017	\$285.72	746	\$0.00
77	01/06/2017		PAYMENT								-\$285.72							
78	01/25/2017	ALTERNATE ELEC SERVICE									\$60.52							
79	01/25/2017	ELECTRIC SERVICE		12/20/2016-01/24/2017	20335	ACTUAL	123447098	819	0		\$64.02	\$0.00	\$339.92	\$339.92	02/16/2017	\$339.92	915	\$0.00
80	01/25/2017	GAS SERVICE		12/20/2016-01/24/2017	1032	ACTUAL	20466425		0	284	\$215.38	\$0.00	\$339.92	\$339.92	02/16/2017	\$339.92	915	\$0.00
81	02/02/2017		PAYMENT								-\$339.92							
82	02/23/2017	ALTERNATE ELEC SERVICE									\$52.99							
83	02/23/2017	ELECTRIC SERVICE		01/24/2017-02/22/2017	21072	ACTUAL	123447098	737	0		\$58.43	\$0.00	\$269.36	\$269.36	03/17/2017	\$269.36	713	\$0.00
84	02/23/2017	GAS SERVICE		01/24/2017-02/22/2017	1236	ACTUAL	20466425		0	204	\$157.94	\$0.00	\$269.36	\$269.36	03/17/2017	\$269.36	713	\$0.00
85	03/07/2017		PAYMENT								-\$269.36							
86	03/24/2017	ALTERNATE ELEC SERVICE									\$48.32							
87	03/24/2017	ELECTRIC SERVICE		02/22/2017-03/23/2017	21744	ACTUAL	123447098	672	0		\$54.02	\$0.00	\$268.62	\$268.62	04/17/2017	\$268.62	645	\$0.00
88	03/24/2017	GAS SERVICE		02/22/2017-03/23/2017	1432	ACTUAL	20466425		0	196	\$166.28	\$0.00	\$268.62	\$268.62	04/17/2017	\$268.62	645	\$0.00

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13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
89	04/04/2017		PAYMENT								-\$268.62							
90	04/24/2017	ALTERNATE ELEC SERVICE									\$38.90							
91	04/24/2017	ELECTRIC SERVICE		03/23/2017-04/21/2017	22285	ACTUAL	123447098	541	0		\$44.79	\$0.00	\$153.51	\$153.51	05/16/2017	\$153.51	300	\$0.00
92	04/24/2017	GAS SERVICE		03/23/2017-04/21/2017	1504	ACTUAL	20466425		0	72	\$69.82	\$0.00	\$153.51	\$153.51	05/16/2017	\$153.51	300	\$0.00
93	05/05/2017		PAYMENT								-\$153.51							
94	05/23/2017	ALTERNATE ELEC SERVICE									\$34.94							
95	05/23/2017	ELECTRIC SERVICE		04/21/2017-05/22/2017	22771	ACTUAL	123447098	486	0		\$40.82	\$0.00	\$102.79	\$102.79	06/14/2017	\$102.79	81	\$0.00
96	05/23/2017	GAS SERVICE		04/21/2017-05/22/2017	1523	ACTUAL	20466425		0	19	\$27.03	\$0.00	\$102.79	\$102.79	06/14/2017	\$102.79	81	\$0.00
97	06/07/2017		PAYMENT								-\$102.79							
98	05/23/2017	ALTERNATE ELEC SERVICE									\$24.73							
99	05/23/2017	ELECTRIC SERVICE		05/22/2017-06/20/2017	23115	ACTUAL	123447098	344	0		\$31.23	\$0.00	\$55.96	\$55.96	07/17/2017	\$55.96		\$0.00
100	05/23/2017	ELECTRIC SERVICE		06/20/2017-05/24/2017	23158	ACTUAL	123447098	43	0		\$31.23	\$0.00	\$55.96	\$55.96	07/17/2017	\$55.96		\$0.00
101	06/27/2017	ALTERNATE ELEC SERVICE									\$3.09							
102	06/27/2017	ELECTRIC SERVICE		05/22/2017-06/20/2017	23115	ACTUAL	123447098	344	0		\$3.96	\$0.00	\$88.44	\$88.44	07/19/2017	\$88.44		\$0.00
103	06/27/2017	ELECTRIC SERVICE		06/20/2017-06/24/2017	23158	ACTUAL	123447098	43	0		\$3.96	\$0.00	\$88.44	\$88.44	07/19/2017	\$88.44		\$0.00
104	06/27/2017	GAS SERVICE		05/22/2017-06/24/2017	1540	ACTUAL	20466425		0	17	\$25.43	\$0.00	\$88.44	\$88.44	07/19/2017	\$88.44		\$0.00
105	07/05/2017		PAYMENT								-\$88.44							
106	07/24/2017	ALTERNATE ELEC SERVICE									\$39.26							
107	07/24/2017	ELECTRIC SERVICE		06/24/2017-07/21/2017	23704	ACTUAL	123447098	546	0		\$44.48	\$0.00	\$106.75	\$106.75	08/15/2017	\$106.75		\$0.00
108	07/24/2017	GAS SERVICE		06/24/2017-07/21/2017	1554	ACTUAL	20466425		0	14	\$23.01	\$0.00	\$106.75	\$106.75	08/15/2017	\$106.75		\$0.00
109	08/04/2017		PAYMENT								-\$106.75							
110	08/22/2017	ALTERNATE ELEC SERVICE									\$44.94							
111	08/22/2017	ELECTRIC SERVICE		07/21/2017-08/21/2017	24329	ACTUAL	123447098	625	0		\$49.68	\$0.00	\$117.63	\$117.63	09/13/2017	\$117.63		\$0.00
112	08/22/2017	GAS SERVICE		07/21/2017-08/21/2017	1568	ACTUAL	20466425		0	14	\$23.01	\$0.00	\$117.63	\$117.63	09/13/2017	\$117.63		\$0.00
113	09/05/2017		PAYMENT								-\$117.63							
114	09/20/2017	ALTERNATE ELEC SERVICE									\$25.09							
115	09/20/2017	ELECTRIC SERVICE		08/21/2017-09/19/2017	24678	ACTUAL	123447098	349	0		\$31.47	\$0.00	\$79.77	\$79.77	10/12/2017	\$79.77		\$0.00
116	09/20/2017	GAS SERVICE		08/21/2017-09/19/2017	1583	ACTUAL	20466425		0	15	\$23.21	\$0.00	\$79.77	\$79.77	10/12/2017	\$79.77		\$0.00
117	09/25/2017		PAYMENT								-\$79.77							
118	10/19/2017	ALTERNATE ELEC SERVICE									\$23.73							
119	10/19/2017	ELECTRIC SERVICE		09/19/2017-10/18/2017	25008	ACTUAL	123447098	330	0		\$30.21	\$0.00	\$76.09	\$76.09	11/10/2017	\$76.09		\$0.00
120	10/19/2017	GAS SERVICE		09/19/2017-10/18/2017	1597	ACTUAL	20466425		0	14	\$22.15	\$0.00	\$76.09	\$76.09	11/10/2017	\$76.09		\$0.00
121	11/03/2017		PAYMENT								-\$76.09							
122	11/17/2017	ALTERNATE ELEC SERVICE									\$77.65							
123	11/17/2017	ELECTRIC SERVICE		10/18/2017-11/16/2017	26088	ACTUAL	123447098	1080	0		\$79.69	\$0.00	\$240.07	\$240.07	12/11/2017	\$240.07	307	\$0.00
124	11/17/2017	GAS SERVICE		10/18/2017-11/16/2017	1692	ACTUAL	20466425		0	95	\$82.73	\$0.00	\$240.07	\$240.07	12/11/2017	\$240.07	307	\$0.00
125	12/04/2017		PAYMENT								-\$240.07							
126	12/21/2017	ALTERNATE ELEC SERVICE									\$164.43							
127	12/21/2017	ELECTRIC SERVICE		11/16/2017-12/20/2017	28375	ACTUAL	123447098	2287	0		\$159.13	\$0.00	\$489.81	\$489.81	01/12/2018	\$489.81	762	\$0.00
128	12/21/2017	GAS SERVICE		11/16/2017-12/20/2017	1900	ACTUAL	20466425		0	208	\$166.25	\$0.00	\$489.81	\$489.81	01/12/2018	\$489.81	762	\$0.00
129	01/08/2018		PAYMENT								-\$489.81							
130	01/24/2018	ALTERNATE ELEC SERVICE									\$187.95							
131	01/24/2018	ELECTRIC SERVICE		12/20/2017-01/23/2018	30989	ACTUAL	123447098	2614	0		\$176.75	\$0.00	\$628.69	\$628.69	02/15/2018	\$628.69	1169	\$0.00

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13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
132	01/24/2018	GAS SERVICE		12/20/2017-01/23/2018	2241	ACTUAL	20466425		0	341	\$263.99	\$0.00	\$628.69	\$628.69	02/15/2018	\$628.69	1169	\$0.00
133	01/25/2018	ELECTRIC SERVICE		12/20/2017-01/23/2018	30989	ACTUAL	123447098	2614	0		-\$204.91						1169	
134	01/25/2018		ADJUSTMENT								-\$204.91							
135	01/25/2018		EXCESS CREDIT								-\$204.91							
136	02/06/2018		PAYMENT								-\$263.99							
137	02/20/2018	LATE PAYMENT CHARGE									\$2.40							
138	02/22/2018	ALTERNATE ELEC SERVICE									\$119.85							
139	02/22/2018	ELECTRIC SERVICE		01/23/2018-02/21/2018	32489	ACTUAL	123447098	1500	0		\$103.83	\$162.19	\$354.50	\$516.69	03/16/2018	\$516.69	740	\$0.00
140	02/22/2018	GAS SERVICE		01/23/2018-02/21/2018	2402	ACTUAL	20466425		0	161	\$130.82	\$162.19	\$354.50	\$516.69	03/16/2018	\$516.69	740	\$0.00
141	03/15/2018		PAYMENT								-\$130.82							
142	03/21/2018	LATE PAYMENT CHARGE									\$5.75							
143	03/26/2018	ALTERNATE ELEC SERVICE									\$111.70							
144	03/26/2018	ELECTRIC SERVICE		02/21/2018-03/23/2018	33897	ACTUAL	123447098	1398	0		\$97.34	\$391.62	\$353.91	\$745.53	04/17/2018	\$745.53	742	\$0.00
145	03/26/2018	GAS SERVICE		02/21/2018-03/23/2018	2558	ACTUAL	20466425		0	156	\$144.87	\$391.62	\$353.91	\$745.53	04/17/2018	\$745.53	742	\$0.00
146	04/06/2018		PAYMENT								-\$172.36							
147	04/23/2018	ALTERNATE ELEC SERVICE									\$78.38							
148	04/23/2018	ELECTRIC SERVICE		03/23/2018-04/20/2018	34868	ACTUAL	123447098	981	0		\$71.20	\$573.17	\$256.34	\$829.51	05/15/2018	\$829.51	508	\$0.00
149	04/23/2018	GAS SERVICE		03/23/2018-04/20/2018	2665	ACTUAL	20466425		0	107	\$106.76	\$573.17	\$256.34	\$829.51	05/15/2018	\$829.51	508	\$0.00
150	05/03/2018		PAYMENT								-\$186.03							
151	05/22/2018	ALTERNATE ELEC SERVICE									\$28.84							
152	05/22/2018	ELECTRIC SERVICE		04/20/2018-05/21/2018	35204	ACTUAL	123447098	336	0		\$29.98	\$653.05	\$96.93	\$749.98	06/13/2018	\$749.98	101	\$0.00
153	05/22/2018	GAS SERVICE		04/20/2018-05/21/2018	2697	ACTUAL	20466425		0	32	\$40.11	\$653.05	\$96.93	\$749.98	06/13/2018	\$749.98	101	\$0.00
154	05/22/2018	LATE PAYMENT CHARGE									\$9.57							
155	06/08/2018		PAYMENT								-\$96.93							
156	06/19/2018	LATE PAYMENT CHARGE									\$9.66							
157	06/20/2018		LATE PAYMENT CHARGE								-\$19.23							
158	06/21/2018	ALTERNATE ELEC SERVICE									\$21.25							
159	06/21/2018	ELECTRIC SERVICE		05/21/2018-06/20/2018	35470	ACTUAL	123447098	266	0		\$25.81	\$643.48	\$73.39	\$716.87	07/13/2018	\$716.87		\$0.00
160	06/21/2018	GAS SERVICE		05/21/2018-06/20/2018	2714	ACTUAL	20466425		0	17	\$26.33	\$643.48	\$73.39	\$716.87	07/13/2018	\$716.87		\$0.00
161	07/05/2018		PAYMENT								-\$73.39							
162	07/18/2018	LATE PAYMENT CHARGE									\$9.66							
163	07/23/2018	ALTERNATE ELEC SERVICE									\$20.93							
164	07/23/2018	ELECTRIC SERVICE		06/20/2018-07/20/2018	35732	ACTUAL	123447098	262	0		\$25.65	\$653.14	\$71.47	\$724.61	08/14/2018	\$724.61		\$0.00
165	07/23/2018	GAS SERVICE		06/20/2018-07/20/2018	2729	ACTUAL	20466425		0	15	\$24.89	\$653.14	\$71.47	\$724.61	08/14/2018	\$724.61		\$0.00
166	08/02/2018		PAYMENT								-\$71.47							
167	08/06/2018		LATE PAYMENT CHARGE								-\$17.81							
168	08/06/2018		EXCESS CREDIT								-\$8.15							
169	08/21/2018	ALTERNATE ELEC SERVICE									\$21.98							
170	08/21/2018	ELECTRIC SERVICE		07/20/2018-08/20/2018	36007	ACTUAL	123447098	275	0		\$26.50	\$644.85	\$73.19	\$718.04	09/12/2018	\$718.04		\$0.00
171	08/21/2018	GAS SERVICE		07/20/2018-08/20/2018	2744	ACTUAL	20466425		0	15	\$24.71	\$644.85	\$73.19	\$718.04	09/12/2018	\$718.04		\$0.00
172	08/21/2018	LATE PAYMENT CHARGE									\$9.52							
173	09/04/2018		PAYMENT								-\$535.33							
174	09/10/2018		PAYMENT								-\$73.19							
175	09/20/2018	ALTERNATE ELEC SERVICE									\$15.35							
176	09/20/2018	ELECTRIC SERVICE		08/20/2018-09/19/2018	36199	ACTUAL	123447098	192	0		\$21.07	\$9.52	\$60.27	\$69.79	10/12/2018	\$69.79		\$0.00

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
177	09/20/2018	GAS SERVICE		08/20/2018-09/19/2018	2758	ACTUAL	20466425		0	14	\$23.85	\$9.52	\$60.27	\$69.79	10/12/2018	\$69.79		\$0.00
178	10/05/2018		PAYMENT								-\$60.27							
179	10/19/2018	ALTERNATE ELEC SERVICE									\$12.06							
180	10/19/2018	ELECTRIC SERVICE		09/19/2018-10/18/2018	36350	ACTUAL	123447098	151	0		\$18.42	\$9.52	\$56.04	\$65.56	11/12/2018	\$65.56		\$0.00
181	10/19/2018	GAS SERVICE		09/19/2018-10/18/2018	2774	ACTUAL	20466425		0	16	\$25.56	\$9.52	\$56.04	\$65.56	11/12/2018	\$65.56		\$0.00
182	11/05/2018		PAYMENT								-\$56.04							
183	11/19/2018	ALTERNATE ELEC SERVICE									\$21.41							
184	11/19/2018	ELECTRIC SERVICE		10/18/2018-11/16/2018	36618	ACTUAL	123447098	268	0		\$26.61	\$9.52	\$194.94	\$204.46	12/11/2018	\$204.46	446	\$0.00
185	11/19/2018	GAS SERVICE		10/18/2018-11/16/2018	2932	ACTUAL	20466425		0	158	\$146.92	\$9.52	\$194.94	\$204.46	12/11/2018	\$204.46	446	\$0.00
186	12/11/2018		PAYMENT								-\$194.24							
187	12/20/2018	ALTERNATE ELEC SERVICE									\$29.88							
188	12/20/2018	ELECTRIC SERVICE		11/16/2018-12/19/2018	36992	ACTUAL	123447098	374	0		\$32.65	\$10.22	\$309.24	\$319.46	01/11/2019	\$319.46	854	\$0.00
189	12/20/2018	GAS SERVICE		11/16/2018-12/19/2018	3201	ACTUAL	20466425		0	269	\$246.71	\$10.22	\$309.24	\$319.46	01/11/2019	\$319.46	854	\$0.00
190	01/15/2019		PAYMENT								-\$309.24							
191	01/16/2019	ALTERNATE ELEC SERVICE									\$19.50							
192	01/16/2019	ELECTRIC SERVICE		01/11/2019-01/23/2019	37415	ACTUAL	123447098	179	0		\$7.68	\$10.22	\$27.18	\$37.40	02/07/2019	\$37.40	429	\$0.00
193	01/16/2019	ELECTRIC SERVICE		12/19/2018-01/11/2019	37236	ACTUAL	123447098	244	0		\$7.58	\$10.22	\$27.18	\$37.40	02/07/2019	\$37.40	534	\$0.00
194	01/23/2019	ELECTRIC SERVICE		01/11/2019-01/23/2019	37415	ACTUAL	123447098	179	0		\$17.45	\$10.22	\$347.55	\$357.77	02/14/2019	\$357.77	429	\$0.00
195	01/23/2019	ELECTRIC SERVICE		12/19/2018-01/11/2019	37236	ACTUAL	123447098	244	0		\$17.45	\$10.22	\$347.55	\$357.77	02/14/2019	\$357.77	534	\$0.00
196	01/23/2019	GAS SERVICE		12/19/2018-01/23/2019	3521	ACTUAL	20466425		0	120	\$302.92	\$10.22	\$347.55	\$357.77	02/14/2019	\$357.77	964	\$0.00
197	02/04/2019		PAYMENT								-\$347.55							
198	02/21/2019	ELECTRIC SERVICE		01/23/2019-02/21/2019	37821	ACTUAL	123447098	406	0		\$63.03	\$10.22	\$361.63	\$371.85	03/15/2019	\$371.85	871	\$0.00
199	02/21/2019	GAS SERVICE		01/23/2019-02/21/2019	3836	ACTUAL	20466425		0	315	\$298.60	\$10.22	\$361.63	\$371.85	03/15/2019	\$371.85	871	\$0.00
200	03/12/2019		PAYMENT								-\$361.63							
201	03/22/2019	ELECTRIC SERVICE		02/21/2019-03/22/2019	38214	ACTUAL	123447098	393	0		\$62.46	\$10.22	\$327.14	\$337.36	04/15/2019	\$337.36	728	\$0.00
202	03/22/2019	GAS SERVICE		02/21/2019-03/22/2019	4083	ACTUAL	20466425		0	247	\$264.68	\$10.22	\$327.14	\$337.36	04/15/2019	\$337.36	728	\$0.00
203	04/03/2019		PAYMENT								-\$327.14							
204	04/22/2019	ELECTRIC SERVICE		03/22/2019-04/22/2019	38541	ACTUAL	123447098	327	0		\$53.54	\$10.22	\$161.98	\$172.20	05/14/2019	\$172.20	315	\$0.00
205	04/22/2019	GAS SERVICE		03/22/2019-04/22/2019	4174	ACTUAL	20466425		0	91	\$108.44	\$10.22	\$161.98	\$172.20	05/14/2019	\$172.20	315	\$0.00
206	05/07/2019		PAYMENT								-\$161.98							
207	05/21/2019	ELECTRIC SERVICE		04/22/2019-05/21/2019	38746	ACTUAL	123447098	205	0		\$37.26	\$10.22	\$63.16	\$73.38	06/12/2019	\$73.38	85	\$0.00
208	05/21/2019	GAS SERVICE		04/22/2019-05/21/2019	4187	ACTUAL	20466425		0	13	\$25.90	\$10.22	\$63.16	\$73.38	06/12/2019	\$73.38	85	\$0.00
209	06/04/2019		PAYMENT								-\$63.16							
210	06/20/2019	ELECTRIC SERVICE		05/21/2019-06/20/2019	38929	ACTUAL	123447098	183	0		\$33.97	\$10.22	\$58.83	\$69.05	07/12/2019	\$69.05		\$0.00
211	06/20/2019	GAS SERVICE		05/21/2019-06/20/2019	4199	ACTUAL	20466425		0	12	\$24.86	\$10.22	\$58.83	\$69.05	07/12/2019	\$69.05		\$0.00
212	07/11/2019		PAYMENT								-\$58.83							
213	07/22/2019	ELECTRIC SERVICE		06/20/2019-07/22/2019	39267	ACTUAL	123447098	338	0		\$54.57	\$10.22	\$77.31	\$87.53	08/13/2019	\$87.53		\$0.00
214	07/22/2019	GAS SERVICE		06/20/2019-07/22/2019	4209	ACTUAL	20466425		0	10	\$22.74	\$10.22	\$77.31	\$87.53	08/13/2019	\$87.53		\$0.00
215	08/13/2019		PAYMENT								-\$77.31							
216	08/20/2019	ELECTRIC SERVICE		07/22/2019-08/20/2019	39413	ACTUAL	123447098	146	0		\$29.23	\$10.22	\$48.79	\$59.01	09/11/2019	\$59.01		\$0.00
217	08/20/2019	GAS SERVICE		07/22/2019-08/20/2019	4216	ACTUAL	20466425		0	7	\$19.56	\$10.22	\$48.79	\$59.01	09/11/2019	\$59.01		\$0.00
218	09/06/2019		PAYMENT								-\$48.79							
219	09/19/2019	ELECTRIC SERVICE		08/20/2019-09/19/2019	39583	ACTUAL	123447098	170	0		\$32.49	\$10.22	\$53.73	\$63.95	10/11/2019	\$63.95		\$0.00
220	09/19/2019	GAS SERVICE		08/20/2019-09/19/2019	4225	ACTUAL	20466425		0	9	\$21.24	\$10.22	\$53.73	\$63.95	10/11/2019	\$63.95		\$0.00
221	10/04/2019		PAYMENT								-\$53.73							
222	10/18/2019	ELECTRIC SERVICE		09/19/2019-10/18/2019	39761	ACTUAL	123447098	178	0		\$34.46	\$10.22	\$57.44	\$67.66	11/12/2019	\$67.66		\$0.00
223	10/18/2019	GAS SERVICE		09/19/2019-10/18/2019	4236	ACTUAL	20466425		0	11	\$22.98	\$10.22	\$57.44	\$67.66	11/12/2019	\$67.66		\$0.00
224																		

## **EXHIBIT 2**

COMPARISON OF USE

ELEEN WALDEN	Period 2015	Use	PECO Revenue	Supplier Revenue	Degree Days	Period 2016	Use	PECO Revenue	Supplier Revenue	Degree Days	Period 2017	Use	PECO Revenue	Supplier Revenue	Degree Days	Period 2018	Use	PECO Revenue	Supplier Revenue	Degree Days	Period 2019	Use	PECO Revenue	Supplier Revenue	Degree Days	
1888 COEDEN RD LAVEROCK PA 19038						12/21/2015-01/23/2016	716	\$55,84	\$57,21	860	12/20/2016-01/24/2017	816	\$64,22	\$61,82	818	12/20/2017-01/23/2018	2914	\$179,75	\$187,88	1169	12/19/2018-01/11/2019	244	\$7,68	\$19,50	334	
81699-18018						01/29/2016-02/26/2016	749	\$58,95	\$54,91	819	01/24/2017-02/22/2017	737	\$58,48	\$52,69	719	01/23/2018-02/24/2018	1502	\$128,83	\$119,83	740	01/11/2019-01/23/2019	179	\$17,48		371	
						02/28/2016-03/28/2016	619	\$50,39	\$48,82	496	02/23/2017-03/23/2017	670	\$64,22	\$48,82	648	02/21/2018-03/23/2018	1698	\$144,87	\$111,70	742	01/29/2019-02/21/2019	406	\$69,22		728	
						03/29/2016-04/21/2016	648	\$48,78	\$40,80	888	03/29/2017-04/21/2017	641	\$44,78	\$38,80	800	03/28/2018-04/20/2018	881	\$71,20	\$78,38	808	02/21/2019-03/22/2019	398	\$62,48		818	
						04/21/2016-05/22/2016	820	\$42,80	\$38,98	278	04/21/2017-05/22/2017	486	\$42,82	\$34,84	81	04/20/2018-05/21/2018	898	\$29,98	\$28,84	101	03/22/2019-04/23/2019	337	\$58,54		88	
						05/23/2016-06/21/2016	812	\$29,71	\$23,08		05/22/2017-06/20/2017	844	\$21,23	\$24,73		05/21/2018-06/20/2018	266	\$26,81	\$21,08		04/22/2019-05/21/2019	308	\$27,26			
											06/20/2017-06/24/2017	49	\$8,98	\$8,08		06/20/2018-07/20/2018	282	\$28,88	\$22,98		05/21/2019-06/21/2019	188	\$39,87			
						06/21/2016-07/21/2016	828	\$44,47	\$38,22		06/20/2017-07/21/2017	848	\$44,48	\$39,28								06/20/2019-07/23/2019	388	\$54,87		
						07/21/2016-08/22/2016	848	\$78,18	\$72,08		07/21/2017-08/21/2017	828	\$49,88	\$44,84		07/20/2018-08/21/2018	278	\$26,80	\$21,98		07/22/2019-08/21/2019	148	\$29,28			
						08/22/2016-09/20/2016	827	\$44,41	\$38,98		08/21/2017-09/19/2017	848	\$81,47	\$28,08		08/20/2018-09/18/2018	182	\$21,07	\$18,28		08/21/2019-09/19/2019	172	\$82,48			
	09/22/2015-10/21/2015	449	\$38,17	\$38,88	88	09/20/2016-10/19/2016	868	\$88,42	\$27,08	24	09/19/2017-10/18/2017	882	\$82,21	\$28,78		09/18/2018-10/18/2018	181	\$18,42	\$12,08		09/19/2019-10/18/2019	178	\$84,48			
	10/21/2015-11/18/2015	810	\$38,89	\$40,78	217	10/19/2016-11/17/2016	882	\$48,88	\$43,78	280	10/18/2017-11/18/2017	1080	\$78,89	\$77,88	807	10/18/2018-11/18/2018	288	\$28,81	\$21,41	448						
	11/18/2015-12/21/2015	887	\$50,81	\$54,88	322	11/17/2016-12/20/2016	792	\$62,95	\$58,88	748	11/18/2017-12/20/2017	2257	\$189,18	\$184,48	782	11/18/2018-12/18/2018	374	\$82,85	\$28,88	854						

PECO Exhibit #2

RECEIVED

NOV 18 2019

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT 3**



**UTILITY COMPANY REPORT**  
**Reporte De La Compania Utilidades**

<b>Date:</b> 1/29/18	<b>Prepared By:</b> CHRISTOPHER K.
-------------------------	---------------------------------------

<b>Name:</b> EILEEN WALDEN
<b>Service Address:</b> 1838 COBDEN RD LAVEROCK PA 19038
<b>Post Office:</b> LAVEROCK PA 19038
<b>Account Number:</b> 91635-15016

<b>Phone Home:</b> (215) 630-2835	<b>Phone Work:</b>
<b>Mailing Address:</b> 1838 COBDEN RD LAVEROCK PA 19038	

**Problem As You Described It**

On 1/5/18 you contacted our office regarding your PECO bill.

**Our Response**

On 1/23/18 we visited your property for a high bill investigation. We verified that your meter number and reading are correct. We successfully dropped the load and idled your meter. A passing load test verified the accuracy of your electric meter. We clocked your space heater at 1,494 watts out of 1,500 watts. We found no meter mix up or foreign wiring at the time of our visit. You declined a full appliance analysis. You told our technician that you don't use the space heaters for long periods of time. Our technician found the thermostat for your baseboard heat turned off. We have issued a one-time courtesy adjustment on the following bill:

11/16/17 to 12/20/17 from 2,287 kWh @ \$323.56 to 800 kWh @ \$118.65

This is a savings of \$204.91.

The balance on your account is \$423.78 as of 1/29/18. The amount due by 2/15/18 to avoid delinquency is \$423.78.

The investigation is being closed at this time. If you have any further questions, or need payment arrangements please call our Financial Care Center at 1-888-480-1533.

Cordially,  
Aaron S.  
High Bill Field

PECO  
Exhibit # 3

**REPORT-RESIDENTIAL SERVICE**

READING VERIFIED: \_\_\_\_\_

NO  NO ACCESS

**3. LOAD AND IDLED METER**

YES  NO  DECLINED

**4. PASSING LOAD TEST PERFORMED:**

ELECTRIC:  YES  NO  DECLINED

APPLIANCE USED: Space Heater

KW: 7.2 No. of Seconds: 17.34

CLOCKED: 1494 OF 1500 (watts)

GAS:  YES  NO  DECLINED

APPLIANCE USED: \_\_\_\_\_

Ft Dial: \_\_\_\_\_ No. of Seconds: \_\_\_\_\_

CLOCKED: \_\_\_\_\_ OF \_\_\_\_\_ (btu's)

**4. FOREIGN WIRING FOREIGN PIPING FOUND:**

YES  NO  NO ACCESS

DETAILS: \_\_\_\_\_

**5. METER MIX-UP FOUND:**  YES  NO  NO ACCESS

METER NUMBER	READING	AS LISTED	SHOULD BE

ADDITIONAL REPORT:

met w/ cust  
 verify meter and reading  
 Dan High  
 verify no mmu for - rdg in line, no est bills  
 Cust declined full A/A  
 Cust stated not using space heaters in long periods  
 of time - found T-Stat for 60 Hts turned out  
 High was abnormal for Cust based on Hist  
 Agreed to 1 time bill adj based on lower Dan

Work-

Cancel 11/16 - 12/30 @ 2287  
 Rebill @ 800 kWh

INVESTIGATOR: Daron S.

DATE OF INVESTIGATION: 1/23/18

**ORAL UTILITY REPORT**

NAME: Eileen Walder

ADDRESS: 1838 Cobden

ACCOUNT NUMBER: 91635-15016

MAILING: \_\_\_\_\_

**55.152(1)** DISPUTES THE FOLLOWING: \_\_\_\_\_

**55.152(2)**

**55.152(3)**

**55.152(4)**

**55.152(5)**

**55.152(6)**

An Informal Complaint may be filed with the PUC by calling 1-800-782-1110, or by writing to P.O. Box 3265, Harrisburg, PA 17120. The following information must be included in your complaint:

- The name of the customer
- The address of the customer, and if different, the address at which service is provided.
- The account number of the customer, if applicable.
- The name of the utility.
- A brief statement of the dispute.
- Whether the dispute formerly has been the subject of a utility company investigation and report.
- Whether the dispute formerly has been the subject of a PUC Informal or formal complaint.
- The date, if any, of proposed termination.
- The relief sought.

**55.152(7)**

Your open balance is now \$ \_\_\_\_\_, and will become delinquent on \_\_\_\_\_ unless a Payment Agreement is entered into, or an Informal Complaint is filed with the Commission. (Note: This date must be the later of 15 days from today, or the actual due date of the bill.)

The current bill in the amount of \$ \_\_\_\_\_ is due \_\_\_\_\_

The past due amount of \$ \_\_\_\_\_ will become delinquent on \_\_\_\_\_

Payment arrangements are: \_\_\_\_\_

Remarks Noted: \_\_\_\_\_

By: \_\_\_\_\_

( ) Customer Requested Written Report

Date: \_\_\_\_\_

Mailed on: \_\_\_\_\_



## **EXHIBIT 4**



# FILE

## UTILITY COMPANY REPORT

Date: <u>11/17/11</u>	Prepared By: <u>[Signature]</u>
Time: <u>1:00</u>	<u>[Signature]</u>

Name: <u>Walden Walden</u>
Service Address: <u>[Address]</u>
Post Office: <u>[Post Office]</u>
Account Number: <u>91630 1111</u>

Phone Home:	Phone Work:
<b>Unable to contact you on the day of your Field Visit</b>	

### Problem As You Described It

On 11/17/11 you contacted our office regarding your PECO bill.

### Our Response

On 11/17/11 our High Bill Technician visited your property for a high bill investigation. Unfortunately, the technician found that you were not there to keep your field appointment on the scheduled date. The technician could not perform a detailed field visit so you must contact our office to reschedule for a future date.

Access to the meters will be necessary if you wish to reopen your investigation. Your current open dispute will be closed as of today, and you will need to reopen you billing inquiry.

Additional Information:

sent to Reschedule

Call Ahead: Yes  No  Number Called: [Number] & Time: [Time]

The balance on this account is \$ [Amount] as of [Date]

The amount due by 11/31/11 to avoid termination of service is \$ [Amount]

We at PECO Energy want you to be completely satisfied. If you have any further questions or need payment arrangements, please contact our Financial Care Center at 1-888-480-1533. If you would like to reschedule your field appointment please call our High Bill Back office group at 1-215-841-6594.

Thank You  
High Bill Field Department

PECO  
EXCELLENCE 4



**HIGH BILL REPORT-RESIDENTIAL SERVICE**

**1. LAST BILLED READING VERIFIED:**

YES  NO  NO ACCESS

**2. DROPPED LOAD AND IDLED METER**

YES  NO  DECLINED

**3. PASSING LOAD TEST PERFORMED:**

ELECTRIC:  YES  NO  DECLINED

APPLIANCE USED \_\_\_\_\_

KH \_\_\_\_\_ No. of Seconds: \_\_\_\_\_

CLOCKED: \_\_\_\_\_ OF \_\_\_\_\_ (watts)

GAS:  YES  NO  DECLINED

APPLIANCE USED \_\_\_\_\_

Fl Dial: \_\_\_\_\_ No. of Seconds: \_\_\_\_\_

CLOCKED: \_\_\_\_\_ OF \_\_\_\_\_ (btu's)

**4. FOREIGN WIRING/FOREIGN PIPING FOUND:**

YES  NO  NO ACCESS

DETAILS \_\_\_\_\_

**5. METER MIX-UP FOUND:**

YES  NO  NO ACCESS

**ORAL UTILITY REPORT**

NAME: Eileen Walden

ADDRESS: 1838 Coblen Rd  
Laverock

ACCOUNT NUMBER: 91635-15016

MAILING \_\_\_\_\_

58.152(1)

DISPUTES THE FOLLOWING: BTH

58.152(2)

PECO Energy's POSITION ON THIS DISPUTE IS: SEE REPORT

58.152(3)

Termination of service will not take place during any Informal or Formal Complaint proceedings, provided you pay the undisputed portion of bills as they become due if you do not agree with this report you have ten days from today for filing an informal complaint with the Pennsylvania Public Utility Commission.

58.152(4)

The closest company location is 2301 Market St. Philadelphia. Give closest, authorized payment location. Payments may be mailed to P.O. Box 13438, Phila., PA 19101. You may obtain additional information by writing to P.O. Box 13778, Phila., PA 19101, or by calling us at 1-800-484-4000

58.152(6)

An Informal Complaint may be filed with the PUC by calling 1-800-782-1110, or by writing to P.O. Box 3265, Harrisburg, PA 17120. The following information must be included in your complaint.

- a. The name of the customer
- b. The address of the customer, and if different, the address at which service is provided
- c. The account number of the customer, if applicable
- d. The name of the utility.
- e. A brief statement of the dispute
- f. Whether the dispute formerly has been the subject of a utility company investigation and report.
- g. Whether the dispute formerly has been the subject of a PUC informal or formal complaint.
- h. The date, if any, of proposed termination
- i. The relief sought

58.152(7)

Your open balance is now \$ \_\_\_\_\_, and will become delinquent on \_\_\_\_\_ unless a Payment Agreement is entered into, or an Informal Complaint is filed with the Commission (Note: This date must be the later of 18 days from today, or the actual due date of the bill) The current bill in the amount of \$ \_\_\_\_\_ is due \_\_\_\_\_ The past due amount of \$ \_\_\_\_\_ will become delinquent on \_\_\_\_\_ Payment arrangements are \_\_\_\_\_

By: \_\_\_\_\_

Remarks Noted: \_\_\_\_\_  
( ) Customer Requested Written Report

Date: \_\_\_\_\_

Mailed on \_\_\_\_\_

METER NUMBER	READING	AS LISTED	SHOULD BE

ADDITIONAL REPORT: Call Ahead - 4hr  
No Answer / Access @ Prop  
Knocked 2x's  
Left WRUR

INVESTIGATOR: Leake DATE OF INVESTIGATION: 4/5/18

RECEIVED

NOV 18 2019

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

**EXHIBIT 5**



**UTILITY COMPANY REPORT**  
**Reporte De La Compania Utilidades**

<b>Date:</b> 7/2/18	<b>Prepared By:</b> CHRISTOPHER K.
------------------------	---------------------------------------

<b>Name:</b> EILEEN WALDEN
<b>Service Address:</b> 1838 COBDEN RD LAVEROCK PA 19038
<b>Post Office:</b> LAVEROCK PA 19038
<b>Account Number:</b> 91635-15016

<b>Phone Home:</b> (215) 630-2835	<b>Phone Work:</b>
<b>Mailing Address:</b> 1838 COBDEN RD LAVEROCK PA 19038	

**Problem As You Described It**

---

On 4/10/18 you initially contacted our office regarding your PECO bill.

**Our Response**

---

On 4/13/18 our technician verified that your meter number and reading are correct. We successfully dropped the load and idled the meter. A passing load test verified the accuracy of your meter. We clocked your space heater at 1,080 watts out of 1,500 watts. We found no meter mix-up or foreign wiring. We tested your meter's accuracy. Your meter tested 99.98% accurate on the first test and 99.96% accurate on the second test. The results are within the accuracy guidelines of both PECO and the PUC. Our technician found no ground faults.

The balance on your account is \$716.87 as of 7/2/18. The amount due by 7/13/18 to avoid delinquency is \$716.87.

The investigation is being closed at this time. If you have any further questions, or need payment arrangements please call our Financial Care Center at 1-888-480-1533.

Cordially,  
Andrew L.  
High Bill Field

PECO Exhibit

#5



**HIGH BILL, REPORT-RESIDENTIAL SERVICE**

**1. LAST BILLED READING VERIFIED:**

YES  NO  NO ACCESS

**2. DROPPED LOAD AND IDLED METER**

YES  NO  DECLINED

**3. PASSING LOAD TEST PERFORMED:**

ELECTRIC:  YES  NO  DECLINED

APPLIANCE USED: Spc Htr

KH: \_\_\_\_\_ No. of Seconds: \_\_\_\_\_

CLOCKED: 1080 OF 1500 (watts)

GAS:  YES  NO  DECLINED

APPLIANCE USED: \_\_\_\_\_

Ft Dial: \_\_\_\_\_ No. of Seconds: \_\_\_\_\_

CLOCKED: \_\_\_\_\_ OF \_\_\_\_\_ (btu's)

**4. FOREIGN WIRING/FOREIGN PIPING FOUND:**

YES  NO  NO ACCESS

DETAILS: \_\_\_\_\_

**5. METER MIX-UP FOUND:**  YES  NO  NO ACCESS

METER NUMBER	READING	AS LISTED	SHOULD BE

**ADDITIONAL REPORT:**

Call Ahead - 4/11

P/L Test w/ Spc Htr 1080/1500w  
Perf. Mtr Test - Results Attached  
Exp DAV to Cust  
Exp Mtr Accurate - Per Test(s)  
Confirm No Ground Fault(s) Found  
Cust Understood  
Gave ORUR  
OK to close HBC

**ORAL UTILITY REPORT**

NAME Eiteen Waldsen ADDRESS 1838 Cobden Rd.

Liverock

ACCOUNT NUMBER: 91635-15016

MAILING \_\_\_\_\_

58.152(1)

DISPUTES THE FOLLOWING BTH

58.152(2)

PECO Energy's POSITION ON THIS DISPUTE IS: SEE REPORT

58.152(3)

Termination of service will not take place during any Informal or Formal Complaint proceedings, provided you pay the undisputed portion of bills as they become due. If you do not agree with this report you have ten days from today for filing an informal complaint with the Pennsylvania Public Utility Commission.

58.152(4)

The closest company location is 2301 Market St. Philadelphia. Gave closest authorized payment location. Payments may be mailed to P.O. Box 13439, Phila., PA 19101. You may obtain additional information by writing to P.O. Box 13778, Phila., PA 19101, or by calling us at 1-800-494-4000

58.152(5)

An Informal Complaint may be filed with the PUC by calling 1-800-782-1110, or by writing to P.O. Box 3265, Harrisburg, PA 17120. The following information must be included in your complaint.

- a. The name of the customer
- b. The address of the customer, and if different, the address at which service is provided
- c. The account number of the customer, if applicable.
- d. The name of the utility.
- e. A brief statement of the dispute.
- f. Whether the dispute formerly has been the subject of a utility company investigation and report.
- g. Whether the dispute formerly has been the subject of a PUC informal or formal complaint.
- h. The date, if any, of proposed termination
- i. The relief sought

58.152(7)

Your open balance is now \$ 575.17 and will become delinquent on 4/30/18 unless a Payment Agreement is entered into, or an Informal Complaint is filed with the Commission.

(Note: This date must be the later of 10 days from today, or the actual due date of the bill.)

The current bill in the amount of \$ 552.00 is due 4/30/18

The past due amount of \$ 213.37 will become delinquent on 4/30/18

Payment arrangements are 1 Pmt

By: Leake

Date: 4/13/18

Remarks Noted

( ) Customer Requested Written Report

Mailed on \_\_\_\_\_

INVESTIGATOR: Leake

DATE OF INVESTIGATION: 4/13/18

PECO ENERGY ELECTRIC METER TEST

CUSTOMER: E. Leona Wulden  
 ADDRESS: 1838 Cobden Rd Laverock PA 19038

TRANSFORMER NO: 41535-15016  
 POLICY NO:

PHONE NO: 151,630,2835

METER READ INSTR

ELECTRIC METER

NO. 710 EQUIP

TEST DATE

4/13/8

# 123447078

ELEC. SERVICE METER CONSTANT

DEMAND METER

CONSTANT

Test 1 WITHOUT COMP SERIES TEST				Test 2			
ASTHENE				ASHT			
II	II	II	II	II	II	II	II
100.00		99.98	100.00			99.98	
AVL							

WITH COMP SERIES TEST

FOUND

BALANCE TEST

FOUND

DIAL FOUND LEFT

WHIM 34670

REMARKS:

Meter Found to be Accurate & Working

TEST BY Andy Lenke  
 PR# 132476  
 SLD# 11603116

CTMS USE ONLY

PROGRAM NO

MULTIPLIER

CTM

KIL

HK

KL

VR

IF

CR

PRV

CTV

PIS

CRV

DATE

TESTED

REMARKS

TEST INFO

Tested - 4/22/8

Doc - 7/29/8

RECEIVED

NOV 18 2019

PA PUBLIC UTILITY COMMISSION  
SECRETARY'S BUREAU

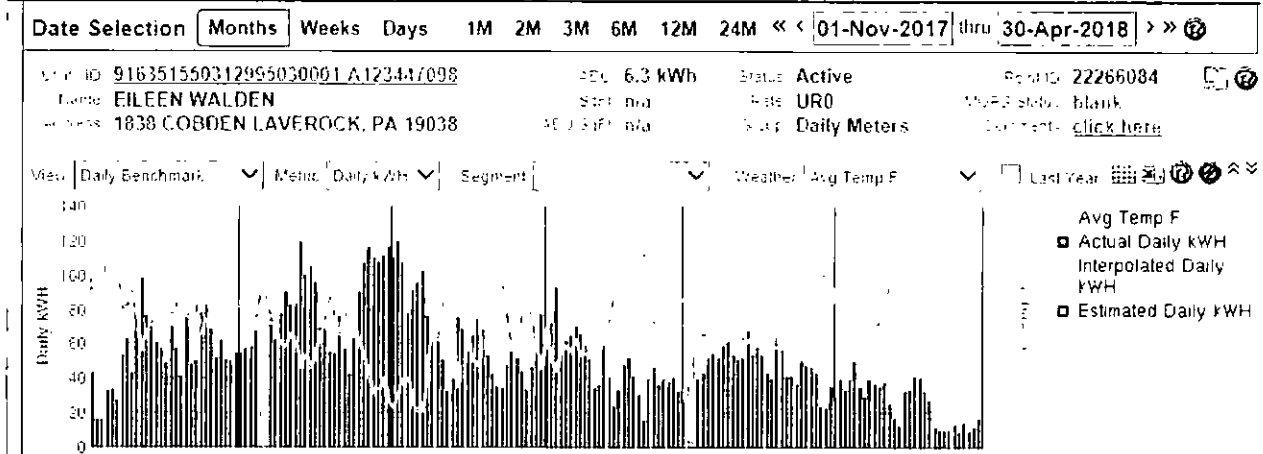
**EXHIBIT 6**

Meter Use/ Meter Information - EILEEN WALDEN, 1838 COBDEN RD LAVEROCK PA 19038

iker

Energy Explorer

Meter Data Explorer



Meter Edit Object Actions Help

Number	Meter Point Status	Type	Location Type
020466425	Active	Gas Regular	Gas Distribution
123447098	Active	KWH	Transformer

View Meter Information for Meter Point Number 1

Meter Point Edit Help

Type:	KWH	Meter Status:	On
Load Type:	General Service	Cut Location:	
Status:	Active	Meter Exception:	
Date:	08/30/07	Meter Point Location:	Outside
Set:	01/04/14	Reading Device:	AMI Network
Removed:	//	Unbilled Reason:	
Meter Number:	123447098	Meter Read Schedule:	Monthly - All months

PECO Exhibit #6

# **EXHIBIT 7**



October 21, 2019

**BCS Decision Report**

BCS Case #: 003648462 Open Date: 2018-09-04  
Customer Name: EILEEN WALDEN  
Service Address: 1838 COBDEN RD

LAVEROCK, PA 19038  
BCS Bill Account #: 9163515016 Previous Case #:  
Violation Type: NO Chapter Type:  
Decision Type: W Section / Rule:  
Investigator Name: KEVIN SCOTT

Decision Issued Date: 2019-05-17  
Case Closed Date: 2019-05-15

**Letter Description:**

Total Balance: \$69.79 Balance Date: 2018-09-28  
Amount to Restore Service: \$0.00 Amount to Continue Service: \$0.00  
Date Payment Due: Regular Budget Amount: \$231.00  
Special Budget Payment: \$0.00 Final Bill Monthly Payment: \$0.00  
Plus Arrears Payment: \$0.00 End of Month Payment: \$0.00  
Current Monthly Payment: \$0.00  
Payment Terms:

**PAR Description:**

**Resolution Description:**  
DECISION ISSUED - YOUR BILLS ARE CORRECT AS RENDERED IN ACCORDANCE WITH PENNSYLVANIA REGULATIONS. THE METER TESTED WITHIN TOLERANCES IN ACCORDANCE WITH PENNSYLVANIA REGULATIONS. CASE CLOSED.

Exhibit # PECM