



The York Water Company

March 10, 2021

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105-3265

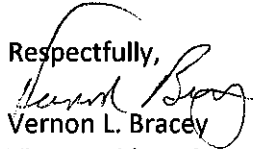
Subject: M-2020-3019244

Dear Secretary, Chiavetta:

Below is The York Water Company's response to the Temporary Reporting Requirement: At-Risk Accounts, referenced in the above docket. Please contact me at 717-718-2943 or my email at vernomb@yorkwater.com if you need additional information.

- Total number of Residential and Non-Residential accounts at risk of termination at the end of the month and for the same month the year prior.
 - Residential Customers at Risk of Shut-Off
 - 2021 February: 3,191
 - 2020 February: 2,396
 - Non-Residential Customers at Risk of Shut-Off
 - 2021 February: 151
 - 2020 February: 99
- Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month the year prior.
 - Residential Arrearage
 - 2021 February: \$683,775
 - 2020 February: \$248,873
 - Non-Residential Arrearage
 - 2021 February: \$90,674
 - 2020 February: \$45,374
- The number of residential and non-residential accounts disconnected for non-payment with the dollar amounts owed.
 - Residential Shut-Offs
 - 2021 February: 48, \$22,925
 - Non-Residential Shut-Offs
 - 2021 February: 7, \$3,365

Respectfully,


Vernon L. Bracey

Vice President-Customer Service