



An Exelon Company

Khadijah Scott, Esquire
Assistant General Counsel
2301 Market Street / S23-1
Philadelphia, PA 19103

Direct Dial: 215-841-6841

January 28, 2021

VIA E-MAIL

Honorable Darlene Heep, ALJ
PA Public Utility Commission
801 Market Street, Suite 4063
Philadelphia, PA 19107

RE: Jacqueline M. Dooling v. PECO Energy Company
Docket No. F-2020-3022291
Date of Hearing: February 11, 2021 at 10:00 a.m.

Dear Judge Heep:

Enclosed please find a copy of PECO Energy Company Exhibits 1 through 5, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of same to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Respectfully submitted,

A handwritten signature in blue ink that reads "Khadijah Scott".

Khadijah Scott

KS/ab
Enclosure

Cc: Jacqueline M. Dooling (via email)

EXHIBIT 1

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | S |
|----|----------------------------------|---|---|-------------------------|---|---|---|---|---|-----------------------------------|---|---|-----------------------------------|---|---|---|---|---|---|
| 1 | Account Number: 1450995080 | | | Service Address: | | | | | | Current Bill: \$127.30 | | | Account Balance: \$1207.02 | | | | | | |
| 2 | Account Name: JACQUELINE DOOLING | | | UNIT C3350 N YORK RD | | | | | | Billed Prior: \$1,079.72 | | | | | | | | | |
| 3 | Account Status: ACTIVE | | | HATBORO, PA 19040 | | | | | | Balance Due: \$1,207.02 | | | | | | | | | |
| 4 | Meter Bill Group: 6 | | | | | | | | | | | | | | | | | | |
| 5 | | | | Mail To: | | | | | | Credit Amount: \$0.00 | | | Rates: | | | | | | |
| 6 | | | | JACQUELINE DOOLING | | | | | | Deposit Requested: \$0.00 | | | GAS RESIDENTIAL SERVICE | | | | | | |
| 7 | | | | UNIT C3350 N YORK RD | | | | | | Deposit On-Hand: \$0.00 | | | ELECTRIC RESIDENTIAL SERVICE | | | | | | |
| 8 | | | | HATBORO, PA 19040 | | | | | | CAP Pre-program Arrears: \$0.00 | | | | | | | | | |
| 9 | | | | | | | | | | Payment Agreement Balance: \$0.00 | | | | | | | | | |
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12 Account Transaction Activity

| 13 | Transaction Dt | Product Type | Credit Source | Billing Period | Read | Reading Type | Meter Equip Cd | KWH | KW | CCF | Transaction Amount | Balance Forward | Current Charges | Amt Due | Bill Due Dt | Total Balance | Heating Degree Days | Budget Bill Deferred Amt |
|----|----------------|------------------------------|---------------|-----------------------|-------|--------------|----------------|-----|----|-----|--------------------|-----------------|-----------------|------------|-------------|---------------|---------------------|--------------------------|
| 14 | 05/05/2020 | CONNECTION CHARGE - STANDARD | | | | | | | | | \$6.00 | | | | | | | |
| 15 | 05/05/2020 | ELECTRIC SERVICE | | 04/23/2020-05/05/2020 | 26602 | ACTUAL | 122161370 | 78 | 0 | | \$14.21 | \$0.00 | \$29.64 | \$29.64 | 05/27/2020 | \$29.64 | 108 | \$0.00 |
| 16 | 05/05/2020 | GAS SERVICE | | 04/23/2020-05/05/2020 | 4872 | ACTUAL | 15764455 | | 0 | 5 | \$9.43 | \$0.00 | \$29.64 | \$29.64 | 05/27/2020 | \$29.64 | 108 | \$0.00 |
| 17 | 05/12/2020 | LATE PAYMENT CHARGE - BAL | | | | | | | | | \$5.09 | | | | | | | |
| 18 | 05/12/2020 | TRANSFER DEBIT | | | | | | | | | \$585.75 | | | | | | | |
| 19 | 06/04/2020 | ELECTRIC SERVICE | | 05/05/2020-06/04/2020 | 26827 | ACTUAL | 122161370 | 225 | 0 | | \$39.27 | \$620.48 | \$59.70 | \$680.18 | 06/26/2020 | \$680.18 | 100 | \$0.00 |
| 20 | 06/04/2020 | GAS SERVICE | | 05/05/2020-06/04/2020 | 4881 | ACTUAL | 15764455 | | 0 | 9 | \$20.43 | \$620.48 | \$59.70 | \$680.18 | 06/26/2020 | \$680.18 | 100 | \$0.00 |
| 21 | 07/06/2020 | ELECTRIC SERVICE | | 06/04/2020-07/06/2020 | 27186 | ACTUAL | 122161370 | 359 | 0 | | \$56.59 | \$680.18 | \$73.24 | \$753.42 | 07/28/2020 | \$753.42 | | \$0.00 |
| 22 | 07/06/2020 | GAS SERVICE | | 06/04/2020-07/06/2020 | 4886 | ACTUAL | 15764455 | | 0 | 5 | \$16.65 | \$680.18 | \$73.24 | \$753.42 | 07/28/2020 | \$753.42 | | \$0.00 |
| 23 | 08/04/2020 | ELECTRIC SERVICE | | 07/06/2020-08/04/2020 | 27551 | ACTUAL | 122161370 | 365 | 0 | | \$57.37 | \$753.42 | \$74.02 | \$827.44 | 08/26/2020 | \$827.44 | | \$0.00 |
| 24 | 08/04/2020 | GAS SERVICE | | 07/06/2020-08/04/2020 | 4891 | ACTUAL | 15764455 | | 0 | 5 | \$16.65 | \$753.42 | \$74.02 | \$827.44 | 08/26/2020 | \$827.44 | | \$0.00 |
| 25 | 09/02/2020 | ELECTRIC SERVICE | | 08/04/2020-09/02/2020 | 27766 | ACTUAL | 122161370 | 215 | 0 | | \$37.81 | \$827.44 | \$54.46 | \$881.90 | 09/24/2020 | \$881.90 | | \$0.00 |
| 26 | 09/02/2020 | GAS SERVICE | | 08/04/2020-09/02/2020 | 4896 | ACTUAL | 15764455 | | 0 | 5 | \$16.65 | \$827.44 | \$54.46 | \$881.90 | 09/24/2020 | \$881.90 | | \$0.00 |
| 27 | 10/02/2020 | ELECTRIC SERVICE | | 09/02/2020-10/02/2020 | 27945 | ACTUAL | 122161370 | 179 | 0 | | \$33.18 | \$881.90 | \$48.99 | \$930.89 | 10/26/2020 | \$930.89 | | \$0.00 |
| 28 | 10/02/2020 | GAS SERVICE | | 09/02/2020-10/02/2020 | 4900 | ACTUAL | 15764455 | | 0 | 4 | \$15.81 | \$881.90 | \$48.99 | \$930.89 | 10/26/2020 | \$930.89 | | \$0.00 |
| 29 | 11/03/2020 | ELECTRIC SERVICE | | 10/02/2020-11/03/2020 | 28149 | ACTUAL | 122161370 | 204 | 0 | | \$36.40 | \$930.89 | \$63.00 | \$993.89 | 11/25/2020 | \$993.89 | 215 | \$0.00 |
| 30 | 11/03/2020 | GAS SERVICE | | 10/02/2020-11/03/2020 | 4917 | ACTUAL | 15764455 | | 0 | 17 | \$26.60 | \$930.89 | \$63.00 | \$993.89 | 11/25/2020 | \$993.89 | 215 | \$0.00 |
| 31 | 12/04/2020 | ELECTRIC SERVICE | | 11/03/2020-12/04/2020 | 28352 | ACTUAL | 122161370 | 203 | 0 | | \$36.41 | \$993.89 | \$85.83 | \$1,079.72 | 12/28/2020 | \$1,079.72 | 422 | \$0.00 |
| 32 | 12/04/2020 | GAS SERVICE | | 11/03/2020-12/04/2020 | 4962 | ACTUAL | 15764455 | | 0 | 45 | \$49.42 | \$993.89 | \$85.83 | \$1,079.72 | 12/28/2020 | \$1,079.72 | 422 | \$0.00 |
| 33 | 01/07/2021 | ELECTRIC SERVICE | | 12/04/2020-01/07/2021 | 28619 | ACTUAL | 122161370 | 267 | 0 | | \$44.72 | \$1,079.72 | \$127.30 | \$1,207.02 | 01/29/2021 | \$1,207.02 | 889 | \$0.00 |
| 34 | 01/07/2021 | GAS SERVICE | | 12/04/2020-01/07/2021 | 5056 | ACTUAL | 15764455 | | 0 | 94 | \$82.58 | \$1,079.72 | \$127.30 | \$1,207.02 | 01/29/2021 | \$1,207.02 | 889 | \$0.00 |
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EXHIBIT 2

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R | |
|----|----------------------------------|---|---|-------------------------|---|---|---|---|---|-----------------------------------|---|--------------------------------|---|---|---|---|---|---|--|
| 1 | Account Number: 1450995053 | | | Service Address: | | | | | | Current Bill: \$62.54 | | Account Balance: \$0.00 | | | | | | | |
| 2 | Account Name: JACQUELINE DOOLING | | | UNIT C3350 N YORK RD | | | | | | Billed Prior: \$528.30 | | | | | | | | | |
| 3 | Account Status: FINAL | | | HATBORO, PA 19040 | | | | | | Balance Due: \$0.00 | | | | | | | | | |
| 4 | Meter Bill Group: 6 | | | | | | | | | | | | | | | | | | |
| 5 | | | | Mail To: | | | | | | Credit Amount: \$0.00 | | Rates: | | | | | | | |
| 6 | | | | JACQUELINE DOOLING | | | | | | Deposit Requested: \$0.00 | | GAS RESIDENTIAL SERVICE | | | | | | | |
| 7 | | | | 350 N YORK RD APT C3 | | | | | | Deposit On-Hand: \$0.00 | | | | | | | | | |
| 8 | | | | HATBORO, PA 19040 | | | | | | CAP Pre-program Arrears: \$0.00 | | | | | | | | | |
| 9 | | | | | | | | | | Payment Agreement Balance: \$0.00 | | | | | | | | | |
| 10 | | | | | | | | | | | | | | | | | | | |
| 11 | | | | | | | | | | | | | | | | | | | |
| 12 | Account Transaction Activity | | | | | | | | | | | | | | | | | | |

| | Transaction Dt | Product Type | Credit Source | Billing Period | Read | Reading Type | Meter Equip Cd | KWH | KW | CCF | Transaction Amount | Balance Forward | Current Charges | Amt Due | Bill Due Dt | Total Balance | Heating Degree Days | Budget Bill Deferred Amt |
|----|----------------|------------------------|---------------|-----------------------|-------|--------------|----------------|-----|----|-----|--------------------|-----------------|-----------------|----------|-------------|---------------|---------------------|--------------------------|
| 14 | 11/01/2016 | LATE PAYMENT CHARGE | | | | | | | | | \$1.56 | | | | | | | |
| 15 | 11/03/2016 | ALTERNATE ELEC SERVICE | | | | | | | | | \$29.36 | | | | | | | |
| 16 | 11/03/2016 | ELECTRIC SERVICE | | 10/04/2016-11/02/2016 | 17076 | ACTUAL | 122161370 | 249 | 0 | | \$25.43 | \$110.35 | \$68.57 | \$178.92 | 11/28/2016 | \$178.92 | 159 | \$0.00 |
| 17 | 11/03/2016 | GAS SERVICE | | 10/04/2016-11/02/2016 | 1069 | ACTUAL | 15668072 | | 0 | 3 | \$13.78 | \$110.35 | \$68.57 | \$178.92 | 11/28/2016 | \$178.92 | 159 | \$0.00 |
| 18 | 12/05/2016 | LATE PAYMENT CHARGE | | | | | | | | | \$2.59 | | | | | | | |
| 19 | 12/06/2016 | ALTERNATE ELEC SERVICE | | | | | | | | | \$31.89 | | | | | | | |
| 20 | 12/06/2016 | ELECTRIC SERVICE | | 11/02/2016-12/05/2016 | 17342 | ACTUAL | 122161370 | 266 | 0 | | \$26.58 | \$181.51 | \$84.85 | \$266.36 | 12/28/2016 | \$266.36 | 501 | \$0.00 |
| 21 | 12/06/2016 | GAS SERVICE | | 11/02/2016-12/05/2016 | 1090 | ACTUAL | 15668072 | | 0 | 21 | \$26.38 | \$181.51 | \$84.85 | \$266.36 | 12/28/2016 | \$266.36 | 501 | \$0.00 |
| 22 | 12/27/2016 | | PAYMENT | | | | | | | | -\$266.36 | | | | | | | |
| 23 | 01/09/2017 | ALTERNATE ELEC SERVICE | | | | | | | | | \$29.86 | | | | | | | |
| 24 | 01/09/2017 | ELECTRIC SERVICE | | 12/05/2016-01/06/2017 | 17591 | ACTUAL | 122161370 | 249 | 0 | | \$25.35 | \$0.00 | \$94.17 | \$94.17 | 01/31/2017 | \$94.17 | 856 | \$0.00 |
| 25 | 01/09/2017 | GAS SERVICE | | 12/05/2016-01/06/2017 | 1128 | ACTUAL | 15668072 | | 0 | 38 | \$38.96 | \$0.00 | \$94.17 | \$94.17 | 01/31/2017 | \$94.17 | 856 | \$0.00 |
| 26 | 02/07/2017 | LATE PAYMENT CHARGE | | | | | | | | | \$1.41 | | | | | | | |
| 27 | 02/08/2017 | ALTERNATE ELEC SERVICE | | | | | | | | | \$33.57 | | | | | | | |
| 28 | 02/08/2017 | ELECTRIC SERVICE | | 01/06/2017-02/07/2017 | 17871 | ACTUAL | 122161370 | 280 | 0 | | \$27.42 | \$95.58 | \$94.19 | \$189.77 | 03/02/2017 | \$189.77 | 861 | \$0.00 |
| 29 | 02/08/2017 | GAS SERVICE | | 01/06/2017-02/07/2017 | 1158 | ACTUAL | 15668072 | | 0 | 30 | \$33.20 | \$95.58 | \$94.19 | \$189.77 | 03/02/2017 | \$189.77 | 861 | \$0.00 |
| 30 | 03/07/2017 | LATE PAYMENT CHARGE | | | | | | | | | \$2.82 | | | | | | | |
| 31 | 03/09/2017 | ALTERNATE ELEC SERVICE | | | | | | | | | \$25.71 | | | | | | | |
| 32 | 03/09/2017 | ELECTRIC SERVICE | | 02/07/2017-03/08/2017 | 18072 | ACTUAL | 122161370 | 201 | 0 | | \$22.07 | \$192.59 | \$78.00 | \$270.59 | 03/31/2017 | \$270.59 | 593 | \$0.00 |
| 33 | 03/09/2017 | GAS SERVICE | | 02/07/2017-03/08/2017 | 1183 | ACTUAL | 15668072 | | 0 | 25 | \$30.22 | \$192.59 | \$78.00 | \$270.59 | 03/31/2017 | \$270.59 | 593 | \$0.00 |
| 34 | 03/31/2017 | | PAYMENT | | | | | | | | -\$270.59 | | | | | | | |
| 35 | 04/07/2017 | ALTERNATE ELEC SERVICE | | | | | | | | | \$27.76 | | | | | | | |
| 36 | 04/07/2017 | ELECTRIC SERVICE | | 03/08/2017-04/06/2017 | 18288 | ACTUAL | 122161370 | 216 | 0 | | \$23.06 | \$0.00 | \$93.18 | \$93.18 | 05/01/2017 | \$93.18 | 609 | \$0.00 |
| 37 | 04/07/2017 | GAS SERVICE | | 03/08/2017-04/06/2017 | 1221 | ACTUAL | 15668072 | | 0 | 38 | \$42.36 | \$0.00 | \$93.18 | \$93.18 | 05/01/2017 | \$93.18 | 609 | \$0.00 |
| 38 | 05/09/2017 | ALTERNATE ELEC SERVICE | | | | | | | | | \$25.44 | | | | | | | |
| 39 | 05/09/2017 | LATE PAYMENT CHARGE | | | | | | | | | \$1.41 | | | | | | | |
| 40 | 05/09/2017 | ELECTRIC SERVICE | | 04/06/2017-05/08/2017 | 18486 | ACTUAL | 122161370 | 198 | 0 | | \$21.67 | \$94.59 | \$62.82 | \$157.41 | 05/31/2017 | \$157.41 | 141 | \$0.00 |
| 41 | 05/09/2017 | GAS SERVICE | | 04/06/2017-05/08/2017 | 1226 | ACTUAL | 15668072 | | 0 | 5 | \$15.71 | \$94.59 | \$62.82 | \$157.41 | 05/31/2017 | \$157.41 | 141 | \$0.00 |
| 42 | 06/06/2017 | LATE PAYMENT CHARGE | | | | | | | | | \$2.36 | | | | | | | |
| 43 | 06/08/2017 | ALTERNATE ELEC SERVICE | | | | | | | | | \$29.94 | | | | | | | |

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R |
|----|----------------|------------------------|---------------|-----------------------|-------|--------------|----------------|-----|----|-----|--------------------|-----------------|-----------------|----------|-------------|---------------|---------------------|--------------------------|
| 13 | Transaction Dt | Product Type | Credit Source | Billing Period | Read | Reading Type | Meter Equip Cd | KWH | KW | CCF | Transaction Amount | Balance Forward | Current Charges | Amt Due | Bill Due Dt | Total Balance | Heating Degree Days | Budget Bill Deferred Amt |
| 44 | 06/08/2017 | ELECTRIC SERVICE | | 05/08/2017-06/07/2017 | 18719 | ACTUAL | 122161370 | 233 | 0 | | \$23.93 | \$159.77 | \$68.78 | \$228.55 | 06/30/2017 | \$228.55 | 18 | \$0.00 |
| 45 | 06/08/2017 | GAS SERVICE | | 05/08/2017-06/07/2017 | 1230 | ACTUAL | 15668072 | | 0 | 4 | \$14.91 | \$159.77 | \$68.78 | \$228.55 | 06/30/2017 | \$228.55 | 18 | \$0.00 |
| 46 | 06/21/2017 | | PAYMENT | | | | | | | | -\$225.00 | | | | | | | |
| 47 | 07/07/2017 | ALTERNATE ELEC SERVICE | | | | | | | | | \$60.14 | | | | | | | |
| 48 | 07/07/2017 | LATE PAYMENT CHARGE | | | | | | | | | \$0.05 | | | | | | | |
| 49 | 07/07/2017 | ELECTRIC SERVICE | | 06/07/2017-07/06/2017 | 19187 | ACTUAL | 122161370 | 468 | 0 | | \$39.38 | \$3.60 | \$114.44 | \$118.04 | 07/31/2017 | \$118.04 | | \$0.00 |
| 50 | 07/07/2017 | GAS SERVICE | | 06/07/2017-07/06/2017 | 1234 | ACTUAL | 15668072 | | 0 | 4 | \$14.92 | \$3.60 | \$114.44 | \$118.04 | 07/31/2017 | \$118.04 | | \$0.00 |
| 51 | 08/07/2017 | ALTERNATE ELEC SERVICE | | | | | | | | | \$56.59 | | | | | | | |
| 52 | 08/07/2017 | ELECTRIC SERVICE | | 07/06/2017-08/04/2017 | 19659 | ACTUAL | 122161370 | 472 | 0 | | \$39.58 | \$118.04 | \$111.09 | \$229.13 | 08/29/2017 | \$229.13 | | \$0.00 |
| 53 | 08/07/2017 | GAS SERVICE | | 07/06/2017-08/04/2017 | 1238 | ACTUAL | 15668072 | | 0 | 4 | \$14.92 | \$118.04 | \$111.09 | \$229.13 | 08/29/2017 | \$229.13 | | \$0.00 |
| 54 | 08/08/2017 | LATE PAYMENT CHARGE | | | | | | | | | \$1.76 | | | | | | | |
| 55 | 09/05/2017 | ALTERNATE ELEC SERVICE | | | | | | | | | \$41.25 | | | | | | | |
| 56 | 09/05/2017 | LATE PAYMENT CHARGE | | | | | | | | | \$3.42 | | | | | | | |
| 57 | 09/05/2017 | ELECTRIC SERVICE | | 08/04/2017-09/02/2017 | 20003 | ACTUAL | 122161370 | 344 | 0 | | \$31.14 | \$234.31 | \$87.29 | \$321.60 | 09/27/2017 | \$321.60 | | \$0.00 |
| 58 | 09/05/2017 | GAS SERVICE | | 08/04/2017-09/02/2017 | 1242 | ACTUAL | 15668072 | | 0 | 4 | \$14.90 | \$234.31 | \$87.29 | \$321.60 | 09/27/2017 | \$321.60 | | \$0.00 |
| 59 | 10/03/2017 | LATE PAYMENT CHARGE | | | | | | | | | \$4.73 | | | | | | | |
| 60 | 10/04/2017 | ALTERNATE ELEC SERVICE | | | | | | | | | \$39.15 | | | | | | | |
| 61 | 10/04/2017 | ELECTRIC SERVICE | | 09/02/2017-10/03/2017 | 20359 | ACTUAL | 122161370 | 356 | 0 | | \$31.93 | \$326.33 | \$85.75 | \$412.08 | 10/26/2017 | \$412.08 | | \$0.00 |
| 62 | 10/04/2017 | GAS SERVICE | | 09/02/2017-10/03/2017 | 1246 | ACTUAL | 15668072 | | 0 | 4 | \$14.67 | \$326.33 | \$85.75 | \$412.08 | 10/26/2017 | \$412.08 | | \$0.00 |
| 63 | 10/09/2017 | | PAYMENT | | | | | | | | -\$229.13 | | | | | | | |
| 64 | 10/31/2017 | LATE PAYMENT CHARGE | | | | | | | | | \$2.60 | | | | | | | |
| 65 | 11/03/2017 | ALTERNATE ELEC SERVICE | | | | | | | | | \$26.31 | | | | | | | |
| 66 | 11/03/2017 | ELECTRIC SERVICE | | 10/03/2017-11/02/2017 | 20606 | ACTUAL | 122161370 | 247 | 0 | | \$24.75 | \$185.55 | \$66.48 | \$252.03 | 11/27/2017 | \$252.03 | 41 | \$0.00 |
| 67 | 11/03/2017 | GAS SERVICE | | 10/03/2017-11/02/2017 | 1251 | ACTUAL | 15668072 | | 0 | 5 | \$15.42 | \$185.55 | \$66.48 | \$252.03 | 11/27/2017 | \$252.03 | 41 | \$0.00 |
| 68 | 12/04/2017 | LATE PAYMENT CHARGE | | | | | | | | | \$3.59 | | | | | | | |
| 69 | 12/05/2017 | ALTERNATE ELEC SERVICE | | | | | | | | | \$22.15 | | | | | | | |
| 70 | 12/05/2017 | ELECTRIC SERVICE | | 11/02/2017-12/04/2017 | 20814 | ACTUAL | 122161370 | 208 | 0 | | \$22.17 | \$255.62 | \$68.71 | \$324.33 | 12/27/2017 | \$324.33 | 562 | \$0.00 |
| 71 | 12/05/2017 | GAS SERVICE | | 11/02/2017-12/04/2017 | 1268 | ACTUAL | 15668072 | | 0 | 17 | \$24.39 | \$255.62 | \$68.71 | \$324.33 | 12/27/2017 | \$324.33 | 562 | \$0.00 |
| 72 | 01/03/2018 | LATE PAYMENT CHARGE | | | | | | | | | \$4.62 | | | | | | | |
| 73 | 01/08/2018 | ALTERNATE ELEC SERVICE | | | | | | | | | \$25.77 | | | | | | | |
| 74 | 01/08/2018 | ELECTRIC SERVICE | | 12/04/2017-01/05/2018 | 21056 | ACTUAL | 122161370 | 242 | 0 | | \$24.32 | \$328.95 | \$113.56 | \$442.51 | 01/30/2018 | \$442.51 | 1014 | \$0.00 |
| 75 | 01/08/2018 | GAS SERVICE | | 12/04/2017-01/05/2018 | 1338 | ACTUAL | 15668072 | | 0 | 70 | \$63.47 | \$328.95 | \$113.56 | \$442.51 | 01/30/2018 | \$442.51 | 1014 | \$0.00 |
| 76 | 01/24/2018 | | PAYMENT | | | | | | | | -\$324.33 | | | | | | | |
| 77 | 02/06/2018 | LATE PAYMENT CHARGE | | | | | | | | | \$1.70 | | | | | | | |
| 78 | 02/07/2018 | ALTERNATE ELEC SERVICE | | | | | | | | | \$25.77 | | | | | | | |
| 79 | 02/07/2018 | ELECTRIC SERVICE | | 01/05/2018-02/06/2018 | 21298 | ACTUAL | 122161370 | 242 | 0 | | \$23.84 | \$119.88 | \$101.26 | \$221.14 | 03/01/2018 | \$221.14 | 976 | \$0.00 |
| 80 | 02/07/2018 | GAS SERVICE | | 01/05/2018-02/06/2018 | 1392 | ACTUAL | 15668072 | | 0 | 54 | \$51.65 | \$119.88 | \$101.26 | \$221.14 | 03/01/2018 | \$221.14 | 976 | \$0.00 |
| 81 | 03/06/2018 | LATE PAYMENT CHARGE | | | | | | | | | \$3.22 | | | | | | | |
| 82 | 03/08/2018 | ALTERNATE ELEC SERVICE | | | | | | | | | \$24.17 | | | | | | | |
| 83 | 03/08/2018 | ELECTRIC SERVICE | | 02/06/2018-03/07/2018 | 21487 | ACTUAL | 122161370 | 189 | 0 | | \$20.47 | \$224.36 | \$74.95 | \$299.31 | 04/02/2018 | \$299.31 | 630 | \$0.00 |
| 84 | 03/08/2018 | GAS SERVICE | | 02/06/2018-03/07/2018 | 1416 | ACTUAL | 15668072 | | 0 | 24 | \$30.31 | \$224.36 | \$74.95 | \$299.31 | 04/02/2018 | \$299.31 | 630 | \$0.00 |

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R |
|-----|----------------|---------------------------------|---------------|-----------------------|-------|--------------|----------------|-----|----|-----|--------------------|-----------------|-----------------|----------|-------------|---------------|---------------------|--------------------------|
| 13 | Transaction Dt | Product Type | Credit Source | Billing Period | Read | Reading Type | Meter Equip Cd | KWH | KW | CCF | Transaction Amount | Balance Forward | Current Charges | Amt Due | Bill Due Dt | Total Balance | Heating Degree Days | Budget Bill Deferred Amt |
| 85 | 04/06/2018 | ALTERNATE ELEC SERVICE | | | | | | | | | \$24.68 | | | | | | | |
| 86 | 04/06/2018 | ELECTRIC SERVICE | | 03/07/2018-04/05/2018 | 21680 | ACTUAL | 122161370 | 193 | 0 | | \$20.83 | \$299.31 | \$94.51 | \$393.82 | 04/30/2018 | \$393.82 | 715 | \$0.00 |
| 87 | 04/06/2018 | GAS SERVICE | | 03/07/2018-04/05/2018 | 1458 | ACTUAL | 15668072 | | 0 | 42 | \$49.00 | \$299.31 | \$94.51 | \$393.82 | 04/30/2018 | \$393.82 | 715 | \$0.00 |
| 88 | 04/09/2018 | LATE PAYMENT CHARGE | | | | | | | | | \$4.34 | | | | | | | |
| 89 | 05/07/2018 | | PAYMENT | | | | | | | | -\$300.00 | | | | | | | |
| 90 | 05/07/2018 | ALTERNATE ELEC SERVICE | | | | | | | | | \$23.66 | | | | | | | |
| 91 | 05/07/2018 | LATE PAYMENT CHARGE | | | | | | | | | \$1.40 | | | | | | | |
| 92 | 05/07/2018 | ELECTRIC SERVICE | | 04/05/2018-05/04/2018 | 21865 | ACTUAL | 122161370 | 185 | 0 | | \$20.32 | \$99.56 | \$76.10 | \$175.66 | 05/29/2018 | \$175.66 | 352 | \$0.00 |
| 93 | 05/07/2018 | GAS SERVICE | | 04/05/2018-05/04/2018 | 1481 | ACTUAL | 15668072 | | 0 | 23 | \$32.12 | \$99.56 | \$76.10 | \$175.66 | 05/29/2018 | \$175.66 | 352 | \$0.00 |
| 94 | 06/05/2018 | LATE PAYMENT CHARGE | | | | | | | | | \$2.53 | | | | | | | |
| 95 | 06/07/2018 | ALTERNATE ELEC SERVICE | | | | | | | | | \$47.20 | | | | | | | |
| 96 | 06/07/2018 | ELECTRIC SERVICE | | 05/04/2018-06/06/2018 | 22234 | ACTUAL | 122161370 | 369 | 0 | | \$32.21 | \$178.19 | \$93.73 | \$271.92 | 06/29/2018 | \$271.92 | | \$0.00 |
| 97 | 06/07/2018 | GAS SERVICE | | 05/04/2018-06/06/2018 | 1484 | ACTUAL | 15668072 | | 0 | 3 | \$14.32 | \$178.19 | \$93.73 | \$271.92 | 06/29/2018 | \$271.92 | | \$0.00 |
| 98 | 06/13/2018 | | PAYMENT | | | | | | | | -\$195.66 | | | | | | | |
| 99 | 06/14/2018 | | TRANSFER | | | | | | | | -\$20.00 | | | | | | | |
| 100 | 06/14/2018 | RECONNECT FEE - CUT-OUT NON-PAY | | | | | | | | | \$20.00 | | | | | | | |
| 101 | 07/02/2018 | | PAYMENT | | | | | | | | -\$96.26 | | | | | | | |
| 102 | 07/09/2018 | ALTERNATE ELEC SERVICE | | | | | | | | | \$51.54 | | | | | | | |
| 103 | 07/09/2018 | ELECTRIC SERVICE | | 06/06/2018-07/06/2018 | 22650 | ACTUAL | 122161370 | 416 | 0 | | \$35.74 | \$0.00 | \$102.94 | \$102.94 | 07/31/2018 | \$102.94 | | \$0.00 |
| 104 | 07/09/2018 | GAS SERVICE | | 06/06/2018-07/06/2018 | 1488 | ACTUAL | 15668072 | | 0 | 4 | \$15.66 | \$0.00 | \$102.94 | \$102.94 | 07/31/2018 | \$102.94 | | \$0.00 |
| 105 | 08/07/2018 | ALTERNATE ELEC SERVICE | | | | | | | | | \$42.50 | | | | | | | |
| 106 | 08/07/2018 | LATE PAYMENT CHARGE | | | | | | | | | \$1.54 | | | | | | | |
| 107 | 08/07/2018 | ELECTRIC SERVICE | | 07/06/2018-08/06/2018 | 22993 | ACTUAL | 122161370 | 343 | 0 | | \$30.95 | \$104.48 | \$88.76 | \$193.24 | 08/29/2018 | \$193.24 | | \$0.00 |
| 108 | 08/07/2018 | GAS SERVICE | | 07/06/2018-08/06/2018 | 1492 | ACTUAL | 15668072 | | 0 | 4 | \$15.31 | \$104.48 | \$88.76 | \$193.24 | 08/29/2018 | \$193.24 | | \$0.00 |
| 109 | 09/05/2018 | ALTERNATE ELEC SERVICE | | | | | | | | | \$33.82 | | | | | | | |
| 110 | 09/05/2018 | LATE PAYMENT CHARGE | | | | | | | | | \$2.87 | | | | | | | |
| 111 | 09/05/2018 | ELECTRIC SERVICE | | 08/06/2018-09/04/2018 | 23266 | ACTUAL | 122161370 | 273 | 0 | | \$26.37 | \$196.11 | \$74.64 | \$270.75 | 09/27/2018 | \$270.75 | | \$0.00 |
| 112 | 09/05/2018 | GAS SERVICE | | 08/06/2018-09/04/2018 | 1495 | ACTUAL | 15668072 | | 0 | 3 | \$14.45 | \$196.11 | \$74.64 | \$270.75 | 09/27/2018 | \$270.75 | | \$0.00 |
| 113 | 09/27/2018 | | PAYMENT | | | | | | | | -\$270.75 | | | | | | | |
| 114 | 10/04/2018 | ALTERNATE ELEC SERVICE | | | | | | | | | \$24.53 | | | | | | | |
| 115 | 10/04/2018 | ELECTRIC SERVICE | | 09/04/2018-10/03/2018 | 23464 | ACTUAL | 122161370 | 198 | 0 | | \$21.50 | \$0.00 | \$61.34 | \$61.34 | 10/26/2018 | \$61.34 | | \$0.00 |
| 116 | 10/04/2018 | GAS SERVICE | | 09/04/2018-10/03/2018 | 1499 | ACTUAL | 15668072 | | 0 | 4 | \$15.31 | \$0.00 | \$61.34 | \$61.34 | 10/26/2018 | \$61.34 | | \$0.00 |
| 117 | 10/26/2018 | | PAYMENT | | | | | | | | -\$61.34 | | | | | | | |
| 118 | 11/02/2018 | ALTERNATE ELEC SERVICE | | | | | | | | | \$21.93 | | | | | | | |
| 119 | 11/02/2018 | ELECTRIC SERVICE | | 10/03/2018-11/01/2018 | 23641 | ACTUAL | 122161370 | 177 | 0 | | \$20.47 | \$0.00 | \$57.71 | \$57.71 | 11/26/2018 | \$57.71 | 203 | \$0.00 |
| 120 | 11/02/2018 | GAS SERVICE | | 10/03/2018-11/01/2018 | 1503 | ACTUAL | 15668072 | | 0 | 4 | \$15.31 | \$0.00 | \$57.71 | \$57.71 | 11/26/2018 | \$57.71 | 203 | \$0.00 |
| 121 | 11/26/2018 | | PAYMENT | | | | | | | | -\$57.71 | | | | | | | |
| 122 | 12/06/2018 | ALTERNATE ELEC SERVICE | | | | | | | | | \$19.45 | | | | | | | |
| 123 | 12/06/2018 | ELECTRIC SERVICE | | 11/01/2018-12/04/2018 | 23798 | ACTUAL | 122161370 | 157 | 0 | | \$18.98 | \$0.00 | \$88.09 | \$88.09 | 12/28/2018 | \$88.09 | 676 | \$0.00 |
| 124 | 12/06/2018 | GAS SERVICE | | 11/01/2018-12/04/2018 | 1547 | ACTUAL | 15668072 | | 0 | 44 | \$49.66 | \$0.00 | \$88.09 | \$88.09 | 12/28/2018 | \$88.09 | 676 | \$0.00 |
| 125 | 12/28/2018 | | PAYMENT | | | | | | | | -\$88.09 | | | | | | | |

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R |
|-----|----------------|------------------------|---------------|-----------------------|-------|--------------|----------------|-----|----|-----|--------------------|-----------------|-----------------|----------|-------------|---------------|---------------------|--------------------------|
| 13 | Transaction Dt | Product Type | Credit Source | Billing Period | Read | Reading Type | Meter Equip Cd | KWH | KW | CCF | Transaction Amount | Balance Forward | Current Charges | Amt Due | Bill Due Dt | Total Balance | Heating Degree Days | Budget Bill Deferred Amt |
| 126 | 01/08/2019 | ALTERNATE ELEC SERVICE | | | | | | | | | \$17.10 | | | | | | | |
| 127 | 01/08/2019 | ELECTRIC SERVICE | | 12/04/2018-01/07/2019 | 23936 | ACTUAL | 122161370 | 138 | 0 | | \$5.99 | \$0.00 | \$37.04 | \$37.04 | 01/30/2019 | \$37.04 | 840 | \$0.00 |
| 128 | 01/08/2019 | GAS SERVICE | | 12/04/2018-01/07/2019 | 1549 | ACTUAL | 15668072 | | 0 | 2 | \$13.95 | \$0.00 | \$37.04 | \$37.04 | 01/30/2019 | \$37.04 | 840 | \$0.00 |
| 129 | 01/30/2019 | | PAYMENT | | | | | | | | -\$37.04 | | | | | | | |
| 130 | 02/08/2019 | ALTERNATE ELEC SERVICE | | | | | | | | | \$19.95 | | | | | | | |
| 131 | 02/08/2019 | ELECTRIC SERVICE | | 01/07/2019-02/07/2019 | 24097 | ACTUAL | 122161370 | 161 | 0 | | \$20.05 | \$0.00 | \$106.72 | \$106.72 | 03/04/2019 | \$106.72 | 1021 | \$0.00 |
| 132 | 02/08/2019 | GAS SERVICE | | 01/07/2019-02/06/2019 | 1609 | ACTUAL | 15668072 | | 0 | 60 | \$66.72 | \$0.00 | \$106.72 | \$106.72 | 03/04/2019 | \$106.72 | 1001 | \$0.00 |
| 133 | 03/04/2019 | | PAYMENT | | | | | | | | -\$106.72 | | | | | | | |
| 134 | 03/08/2019 | ALTERNATE ELEC SERVICE | | | | | | | | | \$19.20 | | | | | | | |
| 135 | 03/08/2019 | ELECTRIC SERVICE | | 02/07/2019-03/07/2019 | 24252 | ACTUAL | 122161370 | 155 | 0 | | \$19.67 | \$0.00 | \$95.46 | \$95.46 | 04/01/2019 | \$95.46 | 800 | \$0.00 |
| 136 | 03/08/2019 | GAS SERVICE | | 02/06/2019-03/07/2019 | 1656 | ACTUAL | 15668072 | | 0 | 47 | \$56.59 | \$0.00 | \$95.46 | \$95.46 | 04/01/2019 | \$95.46 | 821 | \$0.00 |
| 137 | 04/01/2019 | | PAYMENT | | | | | | | | -\$95.46 | | | | | | | |
| 138 | 04/08/2019 | ALTERNATE ELEC SERVICE | | | | | | | | | \$15.49 | | | | | | | |
| 139 | 04/08/2019 | ELECTRIC SERVICE | | 03/07/2019-04/05/2019 | 24377 | ACTUAL | 122161370 | 125 | 0 | | \$17.75 | \$0.00 | \$65.51 | \$65.51 | 04/30/2019 | \$65.51 | 550 | \$0.00 |
| 140 | 04/08/2019 | GAS SERVICE | | 03/07/2019-04/05/2019 | 1675 | ACTUAL | 15668072 | | 0 | 19 | \$32.27 | \$0.00 | \$65.51 | \$65.51 | 04/30/2019 | \$65.51 | 550 | \$0.00 |
| 141 | 04/30/2019 | | PAYMENT | | | | | | | | -\$65.51 | | | | | | | |
| 142 | 05/07/2019 | ALTERNATE ELEC SERVICE | | | | | | | | | \$16.35 | | | | | | | |
| 143 | 05/07/2019 | ELECTRIC SERVICE | | 04/05/2019-05/06/2019 | 24509 | ACTUAL | 122161370 | 132 | 0 | | \$18.16 | \$0.00 | \$50.89 | \$50.89 | 05/29/2019 | \$50.89 | 143 | \$0.00 |
| 144 | 05/07/2019 | GAS SERVICE | | 04/05/2019-05/06/2019 | 1679 | ACTUAL | 15668072 | | 0 | 4 | \$16.38 | \$0.00 | \$50.89 | \$50.89 | 05/29/2019 | \$50.89 | 143 | \$0.00 |
| 145 | 05/29/2019 | | PAYMENT | | | | | | | | -\$50.89 | | | | | | | |
| 146 | 06/06/2019 | ALTERNATE ELEC SERVICE | | | | | | | | | \$22.05 | | | | | | | |
| 147 | 06/06/2019 | ELECTRIC SERVICE | | 05/06/2019-06/05/2019 | 24687 | ACTUAL | 122161370 | 178 | 0 | | \$21.08 | \$0.00 | \$58.46 | \$58.46 | 06/28/2019 | \$58.46 | | \$0.00 |
| 148 | 06/06/2019 | GAS SERVICE | | 05/06/2019-06/05/2019 | 1682 | ACTUAL | 15668072 | | 0 | 3 | \$15.33 | \$0.00 | \$58.46 | \$58.46 | 06/28/2019 | \$58.46 | | \$0.00 |
| 149 | 06/28/2019 | | PAYMENT | | | | | | | | -\$58.46 | | | | | | | |
| 150 | 07/09/2019 | ALTERNATE ELEC SERVICE | | | | | | | | | \$33.08 | | | | | | | |
| 151 | 07/09/2019 | ELECTRIC SERVICE | | 06/05/2019-07/08/2019 | 24954 | ACTUAL | 122161370 | 267 | 0 | | \$27.09 | \$0.00 | \$76.55 | \$76.55 | 07/31/2019 | \$76.55 | | \$0.00 |
| 152 | 07/09/2019 | GAS SERVICE | | 06/05/2019-07/05/2019 | 1686 | ACTUAL | 15668072 | | 0 | 4 | \$16.38 | \$0.00 | \$76.55 | \$76.55 | 07/31/2019 | \$76.55 | | \$0.00 |
| 153 | 07/31/2019 | | PAYMENT | | | | | | | | -\$76.55 | | | | | | | |
| 154 | 08/06/2019 | ALTERNATE ELEC SERVICE | | | | | | | | | \$34.07 | | | | | | | |
| 155 | 08/06/2019 | ELECTRIC SERVICE | | 07/08/2019-08/05/2019 | 25229 | ACTUAL | 122161370 | 275 | 0 | | \$27.61 | \$0.00 | \$78.06 | \$78.06 | 08/28/2019 | \$78.06 | | \$0.00 |
| 156 | 08/06/2019 | GAS SERVICE | | 07/05/2019-08/05/2019 | 1690 | ACTUAL | 15668072 | | 0 | 4 | \$16.38 | \$0.00 | \$78.06 | \$78.06 | 08/28/2019 | \$78.06 | | \$0.00 |
| 157 | 08/28/2019 | | PAYMENT | | | | | | | | -\$78.06 | | | | | | | |
| 158 | 09/05/2019 | ALTERNATE ELEC SERVICE | | | | | | | | | \$22.05 | | | | | | | |
| 159 | 09/05/2019 | ELECTRIC SERVICE | | 08/05/2019-09/04/2019 | 25407 | ACTUAL | 122161370 | 178 | 0 | | \$21.39 | \$0.00 | \$59.78 | \$59.78 | 09/27/2019 | \$59.78 | | \$0.00 |
| 160 | 09/05/2019 | GAS SERVICE | | 08/05/2019-09/04/2019 | 1694 | ACTUAL | 15668072 | | 0 | 4 | \$16.34 | \$0.00 | \$59.78 | \$59.78 | 09/27/2019 | \$59.78 | | \$0.00 |
| 161 | 09/27/2019 | | PAYMENT | | | | | | | | -\$59.78 | | | | | | | |
| 162 | 10/04/2019 | ALTERNATE ELEC SERVICE | | | | | | | | | \$20.32 | | | | | | | |
| 163 | 10/04/2019 | ELECTRIC SERVICE | | 09/04/2019-10/03/2019 | 25571 | ACTUAL | 122161370 | 164 | 0 | | \$21.37 | \$0.00 | \$56.79 | \$56.79 | 10/28/2019 | \$56.79 | | \$0.00 |
| 164 | 10/04/2019 | GAS SERVICE | | 09/04/2019-10/03/2019 | 1697 | ACTUAL | 15668072 | | 0 | 3 | \$15.10 | \$0.00 | \$56.79 | \$56.79 | 10/28/2019 | \$56.79 | | \$0.00 |
| 165 | 10/28/2019 | | PAYMENT | | | | | | | | -\$56.79 | | | | | | | |

| | A | B | C | D | E | F | G | H | I | J | K | L | M | N | O | P | Q | R |
|-----|----------------|------------------------|---------------|-----------------------|-------|--------------|----------------|-----|----|-----|--------------------|-----------------|-----------------|----------|-------------|---------------|---------------------|--------------------------|
| 13 | Transaction Dt | Product Type | Credit Source | Billing Period | Read | Reading Type | Meter Equip Cd | KWH | KW | CCF | Transaction Amount | Balance Forward | Current Charges | Amt Due | Bill Due Dt | Total Balance | Heating Degree Days | Budget Bill Deferred Amt |
| 166 | 11/04/2019 | ALTERNATE ELEC SERVICE | | | | | | | | | \$13.63 | | | | | | | |
| 167 | 11/04/2019 | ELECTRIC SERVICE | | 10/03/2019-11/01/2019 | 25681 | ACTUAL | 122161370 | 110 | 0 | | \$17.78 | \$0.00 | \$47.50 | \$47.50 | 11/26/2019 | \$47.50 | 145 | \$0.00 |
| 168 | 11/04/2019 | GAS SERVICE | | 10/03/2019-11/01/2019 | 1701 | ACTUAL | 15668072 | | 0 | 4 | \$16.09 | \$0.00 | \$47.50 | \$47.50 | 11/26/2019 | \$47.50 | 145 | \$0.00 |
| 169 | 12/09/2019 | ALTERNATE ELEC SERVICE | | | | | | | | | \$17.97 | | | | | | | |
| 170 | 12/09/2019 | ELECTRIC SERVICE | | 11/01/2019-12/04/2019 | 25826 | ACTUAL | 122161370 | 145 | 0 | | \$20.17 | \$47.50 | \$92.36 | \$139.86 | 12/31/2019 | \$139.86 | 722 | \$0.00 |
| 171 | 12/09/2019 | GAS SERVICE | | 11/01/2019-11/01/2019 | 0 | ACTUAL | 990000021 | | | 0 | \$54.22 | \$47.50 | \$92.36 | \$139.86 | 12/31/2019 | \$139.86 | | \$0.00 |
| 172 | 12/09/2019 | GAS SERVICE | | 11/01/2019-11/01/2019 | 1701 | ACTUAL | 15668072 | | | 0 | \$54.22 | \$47.50 | \$92.36 | \$139.86 | 12/31/2019 | \$139.86 | | \$0.00 |
| 173 | 12/09/2019 | GAS SERVICE | | 11/01/2019-12/06/2019 | 4583 | ESTIMATE | 15764455 | | 0 | 44 | \$54.22 | \$47.50 | \$92.36 | \$139.86 | 12/31/2019 | \$139.86 | 774 | \$0.00 |
| 174 | 01/07/2020 | LATE PAYMENT CHARGE | | | | | | | | | \$2.09 | | | | | | | |
| 175 | 01/10/2020 | ALTERNATE ELEC SERVICE | | | | | | | | | \$23.05 | | | | | | | |
| 176 | 01/10/2020 | ELECTRIC SERVICE | | 12/04/2019-01/07/2020 | 26012 | ACTUAL | 122161370 | 186 | 0 | | \$22.10 | \$141.95 | \$60.15 | \$202.10 | 02/03/2020 | \$202.10 | 865 | \$0.00 |
| 177 | 01/10/2020 | GAS SERVICE | | 12/06/2019-01/09/2020 | 4586 | ESTIMATE | 15764455 | | 0 | 3 | \$15.00 | \$141.95 | \$60.15 | \$202.10 | 02/03/2020 | \$202.10 | 871 | \$0.00 |
| 178 | 01/31/2020 | End of Month Balance | | | | | | | | | | | | | | \$202.10 | | |
| 179 | 02/07/2020 | ALTERNATE ELEC SERVICE | | | | | | | | | \$14.50 | | | | | | | |
| 180 | 02/07/2020 | ELECTRIC SERVICE | | 01/07/2020-02/06/2020 | 26129 | ACTUAL | 122161370 | 117 | 0 | | \$17.58 | \$202.10 | \$199.48 | \$401.58 | 03/02/2020 | \$401.58 | 761 | \$0.00 |
| 181 | 02/07/2020 | GAS SERVICE | | 01/09/2020-02/06/2020 | 4772 | ACTUAL | 15764455 | | 0 | 186 | \$167.40 | \$202.10 | \$199.48 | \$401.58 | 03/02/2020 | \$401.58 | 703 | \$0.00 |
| 182 | 02/10/2020 | LATE PAYMENT CHARGE | | | | | | | | | \$3.00 | | | | | | | |
| 183 | 03/09/2020 | ALTERNATE ELEC SERVICE | | | | | | | | | \$15.36 | | | | | | | |
| 184 | 03/09/2020 | ELECTRIC SERVICE | | 02/06/2020-03/06/2020 | 26253 | ACTUAL | 122161370 | 124 | 0 | | \$18.04 | \$404.58 | \$92.30 | \$496.88 | 03/31/2020 | \$496.88 | 689 | \$0.00 |
| 185 | 03/09/2020 | GAS SERVICE | | 02/06/2020-03/06/2020 | 4827 | ACTUAL | 15764455 | | 0 | 55 | \$58.90 | \$404.58 | \$92.30 | \$496.88 | 03/31/2020 | \$496.88 | 689 | \$0.00 |
| 186 | 04/02/2020 | ALTERNATE ELEC SERVICE | | | | | | | | | \$15.36 | | | | | | | |
| 187 | 04/02/2020 | ELECTRIC SERVICE | | 03/06/2020-03/30/2020 | 26377 | ESTIMATE | 122161370 | 124 | 0 | | \$16.06 | \$496.88 | \$31.42 | \$528.30 | 04/24/2020 | \$528.30 | 383 | \$0.00 |
| 188 | 04/02/2020 | ELECTRIC SERVICE | | 03/30/2020-04/06/2020 | 26427 | ACTUAL | 122161370 | 50 | 0 | | \$16.06 | \$496.88 | \$31.42 | \$528.30 | 04/24/2020 | \$528.30 | 105 | \$0.00 |
| 189 | 04/06/2020 | ELECTRIC SERVICE | | 03/06/2020-03/30/2020 | 26377 | ESTIMATE | 122161370 | 124 | 0 | | \$8.88 | \$496.88 | \$74.96 | \$571.84 | 04/28/2020 | \$571.84 | 383 | \$0.00 |
| 190 | 04/06/2020 | ELECTRIC SERVICE | | 03/30/2020-04/06/2020 | 26427 | ACTUAL | 122161370 | 50 | 0 | | \$8.88 | \$496.88 | \$74.96 | \$571.84 | 04/28/2020 | \$571.84 | 105 | \$0.00 |
| 191 | 04/06/2020 | GAS SERVICE | | 03/06/2020-04/06/2020 | 4852 | ACTUAL | 15764455 | | 0 | 25 | \$34.66 | \$496.88 | \$74.96 | \$571.84 | 04/28/2020 | \$571.84 | 488 | \$0.00 |
| 192 | 04/16/2020 | ELECTRIC SERVICE | | 04/06/2020-04/15/2020 | 26470 | ACTUAL | 122161370 | 43 | 0 | | \$8.63 | \$528.30 | \$62.54 | \$590.84 | 05/08/2020 | \$590.84 | 94 | \$0.00 |
| 193 | 04/16/2020 | GAS SERVICE | | 04/06/2020-04/16/2020 | 4859 | ACTUAL | 15764455 | | 0 | 7 | \$10.37 | \$528.30 | \$62.54 | \$590.84 | 05/08/2020 | \$590.84 | 113 | \$0.00 |
| 194 | 05/12/2020 | | TRANSFER | | | | | | | | -\$590.84 | | | | | | | |
| 195 | | | | | | | | | | | | | | | | | | |
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EXHIBIT 3

Maintain Supplier Data for Service Point 33742943

Period Edit Help

Rate: **Electric Residential Service**

Current Supplier Information:

| Effective | Status | Record Type | Supplier |
|-----------|--------|-------------|----------|
|-----------|--------|-------------|----------|

- Add...
- Change...
- Delete
- Undelete

Supplier History:

| Effective | Record Type | Supplier | Id | Bill |
|-----------|--------------|-----------------|------|--------|
| 03/25/15 | Eligibility | | | |
| 03/30/20 | Relationship | PECO ENERGY | 8001 | Com |
| 04/10/15 | Relationship | Viridian Energy | 8187 | EDC Co |

EXHIBIT 4



January 28, 2021

Case Details Report

BCS Case #: 003760830 **BCS Bill Account #:** 8888888888
Customer Name: JACQUELINE DOOLING
Service Address: 350 N. YORK RD APT C 3

Mailing Address: HOTBORO, PA 19040

Home Phone: () -
Business Phone: () -
Business name:
Alternate contact:

Date Case Opened: 2020-03-02 **Date Cut Out:** 9999-12-31
PAR Case: N
Investigator Name: BCS CASE POOL
Investigator Phone: (717) 787-5468 **Universal Service:** N
Service class: R **Contact Type:** TELEPHONE
Previous case #: **Amount in Arrears:** \$1.00

Adults: 0
Children: 0
Children Ages:
Gross Income: \$0.00
Miscellaneous Info:

Complaint Reason:
COMPETITION RELATED BILLING DISPUTES (# 42)

Customer Problem Description:
CU DID NOT AUTHORIZE THIS SUPPLIER. CU SUDDENLY HAD LARGE PAYMENTS TAKEN OUT OF HER BANK. HER TYPICAL BILLS WERE LESS THAN HALF THE AMOUNTS THAT THEY SUDDENLY BECAME. CU WANTS TO KNOW HOW SHE WAS ENROLLED AND CREDIT FOR OVERCHARGES.

Company Position:

EXHIBIT 5



January 28, 2021

BCS Decision Report

BCS Case #: 003760830 **Open Date:** 2020-03-02
Customer Name: JACQUELINE DOOLING
Service Address: 350 N. YORK RD.
APT C 3
HATBORO, PA 19040
BCS Bill Account #: 8888888888 **Previous Case #:**
Violation Type: NO **Chapter Type:**
Decision Type: W **Section / Rule:**
Investigator Name: JOSE DIAZ

Decision Issued Date:
Case Closed Date: 2020-08-10

Letter Description:

| | | | |
|-----------------------------------|---------|------------------------------------|------------|
| Total Balance: | \$73.24 | Balance Date: | 2020-07-15 |
| Amount to Restore Service: | \$0.00 | Amount to Continue Service: | \$0.00 |
| Date Payment Due: | | Regular Budget Amount: | \$0.00 |
| Special Budget Payment: | \$0.00 | Final Bill Monthly Payment: | \$0.00 |
| Plus Arrears Payment: | \$0.00 | End of Month Payment: | \$0.00 |
| Current Monthly Payment: | \$0.00 | | |
| Payment Terms: | | | |

PAR Description:

Resolution Description:

DECISION ISSUED - PUC UPHOLDS VIRIDIAN ENERGY POSITION THAT THE CUSTOMER WAS LEGITIMATELY ENROLLED WITH VIRIDIAN THROUGH PECO ENERGY'S STANDARD OFFER PROGRAM. VIRIDIAN SENT THE CUSTOMER THE REQUIRED CONTRACT EXPIRATION NOTICES AS WELL AS THE CHANGE IN PRICING NOTICES. CUSTOMER'S BILLS WERE CORRECT AS RENDERED. NO REFUNDS ARE WARRANTED.

Lauren M. Burge
412.566.2146
lburge@eckertseamans.com

February 5, 2021

Via Email

Hon. Darlene D. Heep
Office of Administrative Law Judge
Pennsylvania Public Utility Commission
801 S. Market Street
Philadelphia, PA 19107
dheep@pa.gov

RE: Jacqueline M. Dooling v. PECO Energy Company and Viridian Energy PA LLC
Docket No. F-2020-3022291

Dear Judge Heep:

Enclosed please find the proposed exhibits that Viridian Energy PA LLC (“Viridian”) may present into evidence during the telephonic hearing scheduled for February 11, 2021 in the above-referenced proceeding. The exhibits have been pre-marked as follows:

| Viridian Hearing Exhibits | |
|----------------------------------|--|
| Exhibit 1 | Screenshots from PECO Enrollment Portal |
| Exhibit 2 | Renewal Letter dated February 5, 2016 |
| Exhibit 3 | Renewal Letter dated February 17, 2016 |
| Exhibit 4 | Price Change Notification dated August 9, 2017 |
| Exhibit 5 | Price Change Notification dated January 18, 2018 |
| Exhibit 6 | Price Change Notification dated May 9, 2018 |
| Exhibit 7 | BCS Decision on Informal Complaint |

Please contact me with any questions or concerns. Thank you.

Sincerely,

/s/ *Lauren M. Burge*

Lauren M. Burge

Enclosures

cc: Certificate of Service (with Enclosures)
Pamela McNeal (with Enclosures) – pmcneal@pa.gov

CERTIFICATE OF SERVICE

I hereby certify that this day I served a copy of the foregoing **Proposed Hearing Exhibits** upon the persons listed below in the manner indicated in accordance with the requirements of 52 Pa. Code Section 1.54.

Via Email

Jacqueline Dooling
350 N. York Road
Hatboro, PA 19040
jacquelinemdooling@gmail.com

Khadijah Scott, Esq.
PECO Energy Company
2301 Market Street
23rd Floor
Philadelphia, PA 19103
khadijah.scott@exeloncorp.com

Date: February 5, 2021

/s/ Lauren M. Burge

Lauren M. Burge, Esquire
Attorney for Viridian Energy PA LLC

Viridian

Exhibit 1

**Screenshots from
PECO Enrollment Portal**



PECO Account Number Request

| | | |
|--------------------|--------|--|
| 1/31/2020 12:05 PM | 172869 | 20200131VIRIDegyICAP.txt |
| 2/7/2020 12:39 PM | 105056 | 20200207 VIRIDegy SYNCH.txt |
| 2/7/2020 1:50 PM | 172086 | 20200207VIRIDegyICAP.txt |
| 2/14/2020 1:11 PM | 171564 | 20200214VIRIDegyICAP.txt |
| 2/21/2020 11:44 AM | 170955 | 20200221VIRIDegyICAP.txt |
| 2/28/2020 1:54 PM | 170520 | 20200228VIRIDegyICAP.txt |
| 3/6/2020 10:57 AM | 103354 | 20200306 VIRIDegy SYNCH.txt |
| 3/6/2020 1:08 PM | 169215 | 20200306VIRIDegyICAP.txt |
| 3/13/2020 5:03 PM | 168693 | 20200313VIRIDegyICAP.txt |
| 3/21/2020 2:22 AM | 167823 | 20200320VIRIDegyICAP.txt |
| 3/27/2020 12:49 PM | 167475 | 20200327VIRIDegyICAP.txt |
| 4/3/2020 3:29 PM | 101921 | 20200403 VIRIDegy SYNCH.txt |
| 4/3/2020 5:15 PM | 166953 | 20200403VIRIDegyICAP.txt |
| 4/10/2020 11:18 AM | 166866 | 20200410VIRIDegyICAP.txt |
| 4/17/2020 11:25 AM | 166866 | 20200417VIRIDegyICAP.txt |
| 4/24/2020 12:23 PM | 166083 | 20200424VIRIDegyICAP.txt |
| 5/1/2020 8:23 AM | 101194 | 20200501 VIRIDegy SYNCH.txt |
| 5/1/2020 12:37 PM | 165735 | 20200501VIRIDegyICAP.txt |
| 5/8/2020 12:15 PM | 165213 | 20200508VIRIDegyICAP.txt |
| 5/15/2020 7:37 AM | 165039 | 20200515VIRIDegyICAP.txt |
| 5/22/2020 11:52 AM | 164604 | 20200522VIRIDegyICAP.txt |
| 5/29/2020 12:14 PM | 164517 | 20200529VIRIDegyICAP.txt |
| 6/5/2020 1:20 PM | 100174 | 20200605 VIRIDegy SYNCH.txt |
| 7/2/2020 2:25 PM | 99293 | 20200702 VIRIDegy SYNCH.txt |
| 8/7/2020 12:16 PM | 96912 | 20200807 VIRIDegy SYNCH.txt |
| 9/4/2020 8:23 AM | 95243 | 20200904 VIRIDegy SYNCH.txt |
| 10/2/2020 9:07 AM | 93421 | 20201002 VIRIDegy SYNCH.txt |
| 11/6/2020 4:34 PM | 92216 | 20201106 VIRIDegy SYNCH.txt |
| 12/4/2020 5:48 PM | 91116 | 20201204 VIRIDegy SYNCH.txt |
| 12/9/2020 4:29 PM | 148770 | 20201209VIRIDegyICAP.txt |
| 12/9/2020 2:59 PM | 53175 | 20201209VIRIDegyScalefactors.txt |
| 12/18/2020 2:20 PM | 148161 | 20201218VIRIDegyICAP.txt |
| 12/28/2020 9:32 AM | 147987 | 20201228VIRIDegyICAP.txt |
| 1/4/2021 11:07 AM | 89935 | 20210104 VIRIDegy SYNCH.txt |
| 1/4/2021 9:17 AM | 147378 | 20210104VIRIDegyICAP.txt |
| 1/8/2021 1:14 PM | 146943 | 20210108VIRIDegyICAP.txt |
| 1/15/2021 1:03 PM | 146421 | 20210115VIRIDegyICAP.txt |
| 1/22/2021 12:36 PM | 145899 | 20210122VIRIDegyICAP.txt |
| 1/29/2021 12:28 PM | 145638 | 20210129VIRIDegyICAP.txt |
| 3/1/2017 1:02 AM | <dir> | Standard Offer Program |

success.peco.com - /General/

[To Parent Directory]

| | | |
|--------------------|-------|--|
| 6/18/2020 7:56 AM | <dir> | Account Number Lookup |
| 6/19/2020 10:57 AM | <dir> | DSP Commitments |
| 1/5/2021 2:00 PM | <dir> | ECL (Eligible Customer List) |
| 6/20/2020 7:31 AM | <dir> | FAQs |
| 6/20/2020 7:07 AM | <dir> | HELP |



PECO Account Number Request

| | | |
|--------------------|-------|-------------------------------|
| 2/11/2015 1:02 AM | 6331 | D20150210.TXT |
| 2/12/2015 1:03 AM | 7305 | D20150211.TXT |
| 2/13/2015 1:03 AM | 9253 | D20150212.TXT |
| 2/14/2015 1:03 AM | 5357 | D20150213.TXT |
| 2/18/2015 1:04 AM | 7792 | D20150217.TXT |
| 2/19/2015 1:02 AM | 8279 | D20150218.TXT |
| 2/20/2015 1:03 AM | 8766 | D20150219.TXT |
| 2/21/2015 1:03 AM | 8766 | D20150220.TXT |
| 2/24/2015 1:03 AM | 12175 | D20150223.TXT |
| 2/25/2015 1:02 AM | 8766 | D20150224.TXT |
| 2/26/2015 1:03 AM | 8766 | D20150225.TXT |
| 2/27/2015 1:03 AM | 9740 | D20150226.TXT |
| 2/28/2015 1:03 AM | 10227 | D20150227.TXT |
| 3/3/2015 1:05 AM | 13149 | D20150302.TXT |
| 3/4/2015 1:03 AM | 8766 | D20150303.TXT |
| 3/5/2015 1:03 AM | 11201 | D20150304.TXT |
| 3/6/2015 1:02 AM | 5357 | D20150305.TXT |
| 3/7/2015 1:03 AM | 6818 | D20150306.TXT |
| 3/10/2015 12:02 AM | 11688 | D20150309.TXT |
| 3/11/2015 12:03 AM | 8279 | D20150310.TXT |
| 3/12/2015 12:03 AM | 6818 | D20150311.TXT |
| 3/13/2015 12:02 AM | 8766 | D20150312.TXT |
| 3/14/2015 12:05 AM | 10227 | D20150313.TXT |
| 3/17/2015 12:03 AM | 13636 | D20150316.TXT |
| 3/18/2015 12:03 AM | 7305 | D20150317.TXT |
| 3/19/2015 12:03 AM | 6818 | D20150318.TXT |
| 3/20/2015 12:02 AM | 5357 | D20150319.TXT |
| 3/21/2015 12:03 AM | 6331 | D20150320.TXT |
| 3/24/2015 12:03 AM | 11688 | D20150323.TXT |
| 3/25/2015 12:02 AM | 10227 | D20150324.TXT |
| 3/26/2015 12:02 AM | 7792 | D20150325.TXT |
| 3/27/2015 12:03 AM | 8279 | D20150326.TXT |
| 3/28/2015 12:03 AM | 7792 | D20150327.TXT |
| 3/31/2015 12:03 AM | 14123 | D20150330.TXT |
| 4/1/2015 12:03 AM | 8766 | D20150331.TXT |
| 4/2/2015 12:03 AM | 10227 | D20150401.TXT |
| 4/3/2015 12:03 AM | 9253 | D20150402.TXT |
| 4/4/2015 12:02 AM | 5844 | D20150403.TXT |
| 4/7/2015 12:02 AM | 11201 | D20150406.TXT |
| 4/8/2015 12:03 AM | 6818 | D20150407.TXT |
| 4/9/2015 12:03 AM | 8279 | D20150408.TXT |

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- 6/18/2020 7:56 AM <dir> [Account Number Lookup](#)
- 6/19/2020 10:57 AM <dir> [DSP Commitments](#)
- 1/5/2021 2:00 PM <dir> [ECL \(Eligible Customer List\)](#)
- 6/20/2020 7:31 AM <dir> [FAQs](#)
- 6/20/2020 7:07 AM <dir> [HELP](#)

Browser address bar: <https://success.peco.com/Reports.asp>


Navigation menu: HOME, HELP, LINKS, CHOICE PAGES, REPORTS

Secondary navigation: SETTLEMENT A, DOWNLOAD SETTLEMENT DATA, CITYGATE SOLUTIONS, CONTACT US, LOG OUT

Page Title: [PECO Account Number Request](#)



8187Viridian Energy [111509850532ACQUISITION_DOCUMENT](#) 350 N YORK RD
C-3 HATBORO FA 19040 ERO
2015-03-252015-03-30VIRIDeg350 N YORK RD C-3
HATBORO FA 19040



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| 6/19/2020 10:57 AM | <dir> | DSF Commitments |
| 1/5/2021 2:00 PM | <dir> | EC - Eligible Customer List |
| 6/20/2020 7:31 AM | <dir> | FAQ |
| 6/20/2020 7:07 AM | <dir> | HELP |

Viridian

Exhibit 2

**Renewal Letter
dated February 5, 2016**



6469 102nd Avenue North, Pinellas Park, FL 33782

02-05-2016

JACQUELINE DOOLING
350 N YORK RD, APT C3
HATBORO PA 19040

Your Utility#: 1450995053

Dear Jacqueline Dooling,

We appreciate your being a Viridian customer, contributing to our ongoing sustainability efforts and helping create a better world for everyone. It's only through the participation of green energy users like yourself, that we can continue our work toward a cleaner future.

We wanted to let you know that your current fixed rate contract with Viridian is expiring on 04-10-2016. The terms and conditions of your existing fixed rate include an early termination fee of \$50. To help you avoid being charged an early termination fee we will be sending you a formal renewal letter approximately 30 days prior to the end of your term. The letter will explain your renewal offer and tell you how you can explore other Viridian rate plans and products.

While we hope you'll choose to renew your fixed rate term with us, it's important to us that all of your options are clearly articulated to you. To that end, the renewal offer will also outline all of your options including selecting another energy supplier, or returning to a default service with your public utility.

We appreciate your business and look forward to serving you for many years to come.

Sincerely,

The Viridian Team

Viridian

Exhibit 3

**Renewal Letter
dated February 17, 2016**



6469 102nd Avenue North, Pinellas Park, FL 33782

02/17/16

JACQUELINE DOOLING
350 N YORK RD, APT C3
HATBORO PA 19040

Dear Jacqueline Dooling,

Thank you for choosing **Viridian**. Your decision to use more renewable energy is making a meaningful difference for the environment every day.

Your current Electric fixed rate term is coming to an end. In order to continue enjoying the reliability and certainty of a fixed rate at a time when market conditions are unpredictable, Viridian introduces 3DOM™ - an entirely new approach to energy rates.¹

Get instant price certainty on the same responsible energy product with our 3DOM™ Fixed Rate Plan at 9.39 per kWh for 36 months. Stop wasting energy on worry. Reply by 04/04/16.

THE BENEFITS OF RENEWING TO 3DOM FIXED:

- **Price protection** against market fluctuations
- Instant **price certainty** with predictability
- Secured by a **back-end rebate**² for peace of mind
- **Contribution to a more sustainable environment**

Renewing is quick and easy. Just visit customer.viridian.com or complete the simple form below and drop it in the mail. We hope you'll choose to continue receiving your energy supply from Viridian. Together we are making a measurable and important difference for the environment.

Sincerely,

Viridian Customer Care

¹For more information on the 3DOM Rate Plan options, go to www.liveviridian.com/3DOM.

²If you selected Pure Green 100%, the sum of what you paid in the aggregate over the term on the 3DOM Fixed Rate Plan will be calculated using the Everyday Green 50% rate.

Tear here and send back using the enclosed envelope.

RENEW TODAY

You must renew before **04/04/16** to receive a fixed rate from Viridian on the 3DOM Fixed Rate Plan

You'll need your utility # when you renew: 1450995053.

HOW TO RENEW:

Visit customer.viridian.com and renew online

OR

Complete the form below and mail it back to us

PLEASE NOTE:

Your current plan expires on **04/10/16**, however if your renewal confirmation is not received on-time your account will transition to Viridian's Variable Rate Plan.

A cancellation fee \$150 will apply if you cancel before the end of the 3DOM Fixed term as outlined in the enclosed Terms and Conditions

DID YOU KNOW?

NOW YOU CAN SAVE MONEY AND GENERATE 100% GREEN ENERGY WITH VIRIDIAN'S **CLEAN & SIMPLE SOLAR**. TURN OVER TO FIND OUT MORE.

NJ_3DOM 092014

689395E/VIR-PECO-E-R-F36-STD-3DOMFIXED-RENEW-LTR-ETF150_APR16 1450995053



If you are renewing by mail, please fill out this form and post it by 04/04/16 to lock in your fixed rate.



I want to receive a fixed rate from Viridian on the 3DOM Fixed Rate Plan.



Jacqueline Dooling
350 N York Rd, Apt C3
Hatboro, PA 19040

By returning this consent agreement I agree to receive and pay for the same energy supply services that I am currently enrolled in for 36 months at 9.39¢ kWh under the enclosed Terms and Conditions of my Agreement with Viridian. I agree to pay a cancellation fee \$150 if I cancel before the end of the 3DOM Fixed™ term.

Signature: _____ Date: _____ Email: _____

Be sure to provide a current and accurate email address to receive future communications from Viridian.



Your account must be updated with your renewal decision by 04/04/16 to enjoy your 3DOM Fixed Rate Plan. **If a reply is not received by this date, your account will transition to Viridian's Variable Rate Plan.**

NJ_3DOM 092414

FAQs for Fixed Rate Renewal onto a 3DOM Fixed™ Rate Plan

WHY AM I GETTING THIS LETTER?

You're getting this letter because you are currently enrolled in a Viridian fixed rate plan. Your current fixed rate term is coming to an end and it's time to renew your plan.

HOW DO I RENEW MY FIXED RATE PLAN?

For the easiest way to renew, please visit customer.viridian.com. Viridian has other rate plan and product options that may be available to you on this Website. Or you can complete the renewal consent form and return it in the enclosed envelope. Please contact Customer Care at 1-866-663-2508 or customer care@viridian.com if you have questions about the renewal process.

WHAT IF I DON'T RENEW MY FIXED RATE PLAN?

If you choose to not renew your fixed rate plan, you will automatically roll into the Viridian Variable Rate Plan as explained in the enclosed Terms and Conditions. Since you've previously enrolled for a Viridian fixed rate plan, we recommend renewing to Viridian's 3DOM Fixed™ Rate Plan to sustain price certainty at a time when market conditions are unpredictable. Viridian's Variable Rate Plan may fluctuate from month-to-month based on several factors including market conditions and company operating costs.

Whichever Viridian plan you choose, you'll still be receiving affordable, responsible energy. If you choose to cancel your agreement and do not select another supplier, you will be returned to the utility's default energy supply service.

HOW LARGE AN IMPACT ARE VIRIDIAN CUSTOMERS MAKING?

The one-word answer is: tremendous. Since 2009, by using our responsible electricity, our Customers have helped keep more than 5 billion pounds of harmful CO2 from being released into the atmosphere. What's more, all of our Customers help make our local and global sustainability initiatives possible, which have brought a better quality of life and greater opportunity to people across the street and around the world.

NEW FROM VIRIDIAN: CLEAN & SIMPLE SOLAR!

Solar is America's hottest energy trend, and Viridian can help you add solar to your home in the easiest, safest and best possible way. We provide FREE installation, FREE monitoring and maintenance and low, locked-in rates that offer big energy savings. Talk to your Viridian Associate or visit viridian.com to find out more about how you can generate 100% clean, green energy right on your roof and make a big difference for your family budget, too.

WHERE CAN I LEARN MORE ABOUT 3DOM™?

Visit www.liveviridian.com/3DOM to learn how 3DOM™ can bring you price certainty and peace of mind given the instability of the current energy marketplace. At Viridian, we understand it's Your Energy. Your Choice.™

NJ_3DOM 030915

Switching to a competitive third-party supplier is not mandatory and you, the Customer, have the option of remaining with your utility for basic generation service. Viridian Energy is licensed to serve residential and commercial electricity Customers in Connecticut (Docket # 09-04-15), Delaware (Order # 8178), Illinois (Case # 13-0135), Massachusetts (License # CS-076) and Rhode Island Docket No. D-96-6 (P6); and residential and commercial natural gas Customers in Indiana and Virginia (License # G-33). Viridian is licensed to serve both electricity and natural gas Customers in Maryland (License # IR-1840 for Electricity Service and License # IR-2837 for Natural Gas Service), New Jersey (License # ESL-0084 for Electricity Service and License # GSL-0108 for Natural Gas Service), New York (ESCO Code VRID for Electricity Service and ESCO Code VRPA for Natural Gas Service), Ohio (13-742E(1) for Electricity Service and 13-324G(1) for Natural Gas Service), Pennsylvania (Docket # A-2099-2145794 for Electricity Service and Docket # A-2010-2203042 for Natural Gas Service), and Washington, DC (Order # 16446 for Electricity Service and Order# 16966 for Natural Gas Service). Current rates should not be construed as a guarantee of future rates or savings.

Viridian Energy
6469 102nd Avenue North
Pinellas Park, FL 33782

NJ_3DOM 032315

CONTRACT SUMMARY

350 N YORK RD
HATBORO PA 19040

1450995053

| | | | | | | | | | | | | | |
|---|---|-----------------------|-------------------------|----------|-------|----------------|----------------|----------------|----------------|--------------------|--------------|-----------------------|-------------------------|
| Electric Generation Supplier Information | Viridian Energy PA, LLC Telephone Number: 866-663-2508 Website: www.viridian.com Viridian is responsible for the supply portion of your Electricity bill. | | | | | | | | | | | | |
| Price Structure | You selected a Fixed Rate. | | | | | | | | | | | | |
| Generation/Supply Price | Your Rate will be 9.39. You will receive this rate on your first bill and each bill thereafter for the life of your contract. | | | | | | | | | | | | |
| Statement Regarding Service | You understand that unless you have been offered a Rate, confirmed by Viridian in writing, that expressly provides otherwise, there are no guaranteed savings and your Rate may be higher or lower than the Electric Distribution Company's rate in any given month. | | | | | | | | | | | | |
| Incentives | Viridian provides customers with electricity that is at least 50% more renewable than Pennsylvania requirements. | | | | | | | | | | | | |
| Contract Start Date | Viridian will begin supplying your Services when the Electric Distribution Company switches your account to Viridian Energy Typically it takes one to two billing cycles for your Service to be switched from your Electric Distribution Company to Viridian Energy | | | | | | | | | | | | |
| Contract Term/Length | Your Term will 36-Months once your utility switches your account to Viridian. | | | | | | | | | | | | |
| Cancellation/Early Termination Fees | Your early termination fee is \$150. | | | | | | | | | | | | |
| Renewal Terms | You will receive notifications from Viridian Energy 30 and 60 days prior to the end of your Term regarding your future product options. If you take no action, your Agreement will automatically convert to either a month-to-month Variable Rate contract with price change notifications and no termination fee, or a Fixed Rate contract with no termination fee. For any renewal term, either party may terminate at any time without penalty. | | | | | | | | | | | | |
| Electric Distribution Company Information | <table style="width: 100%; border: none;"> <tr> <td style="width: 25%;">PPL</td> <td style="width: 25%;">PECO</td> <td style="width: 25%;">Duquesne</td> <td style="width: 25%;">MetEd</td> </tr> <tr> <td>1-800-342-5775</td> <td>1-800-841-4141</td> <td>1-888-393-7000</td> <td>1-800-545-7741</td> </tr> <tr> <td>www.ppelectric.com</td> <td>www.peco.com</td> <td>www.duquesnelight.com</td> <td>www.firstenergycorp.com</td> </tr> </table> <p>Your Electric Distribution Company is responsible for distribution charges, as well as any emergencies/outages/etc.</p> | PPL | PECO | Duquesne | MetEd | 1-800-342-5775 | 1-800-841-4141 | 1-888-393-7000 | 1-800-545-7741 | www.ppelectric.com | www.peco.com | www.duquesnelight.com | www.firstenergycorp.com |
| PPL | PECO | Duquesne | MetEd | | | | | | | | | | |
| 1-800-342-5775 | 1-800-841-4141 | 1-888-393-7000 | 1-800-545-7741 | | | | | | | | | | |
| www.ppelectric.com | www.peco.com | www.duquesnelight.com | www.firstenergycorp.com | | | | | | | | | | |



PENNSYLVANIA TERMS & CONDITIONS

You authorize Viridian Energy PA, LLC (“Company”), a member of the Crius Energy family of brands, to change your electricity and/or natural gas supplier, as the case may be, to Company and to supply your home or small business with all the Services you need, subject to the eligibility requirements of your local electric or natural gas utility (“Utility”). Your Enrollment Documentation, which includes your Welcome Letter, and these Terms and Conditions create your agreement with the Company (“Agreement”) and supersedes any oral or written statements made in connection with this Agreement or the supply of your Services. Capitalized terms used herein have the meaning ascribed to them as listed within the Agreement as well as in the “Definitions” section herein.

1. **SERVICES.** Upon successful completion and receipt of all customer enrollment requirements, Company will supply Services for your home or small business. Company is a retail marketer of Services and is not your Utility. Your Utility will continue to deliver Services to your home or small business, read your meter, send your bill and make repairs and charge you for its services related to delivering your commodities. Your Utility will also respond to emergencies and provide other traditional utility services. Switching to Company will not impact your Service reliability. You understand that you are not required to switch your Services to Company. This Agreement is subject to the eligibility requirements of your Utility and Company may choose not to accept this Agreement for any reason. If you are enrolled in any Utility or government programs, enrolling with Company may impact your participation in these programs. Please check with your Utility or program administrator before enrolling with Company.

2. **TERM.** Company will begin supplying your Services when the Utility switches your account to Company. Your Agreement will continue for the Term specified in the Enrollment Documentation or herein, and if applicable for the Renewal Term. Your Term is based on monthly billing cycles as determined by your Utility and each monthly billing cycle may not represent a full calendar month. If your Utility bills bimonthly, Company will treat this as two monthly billing cycles. Typically it takes one to two billing cycles for your Service to be switched from your Utility to the Company, but there may be a delay before the Utility switches Services and you understand that Company is not responsible for any such delays. You may receive written notification from your Utility confirming your switch to Company. The Company may terminate this Agreement by providing you notice as required by law.

3. **PRICE.** Company does not charge any fee for you to switch. Each month you will pay for the Services you consume. For electricity, your bill will be calculated by multiplying your Rate by the amount of electricity you consumed in kilowatt-hours during the billing cycle, plus any applicable Fees. For natural gas, your bill will be calculated by multiplying your Rate by the amount of natural gas you consumed in ccf’s or therms, as applicable, during the billing cycle, plus any applicable Fees. Depending on your Utility’s billing practices, your Rate during the billing cycle may be applied pro rata, resulting in a blended rate of the previous month and the current month Rate. If your price is based on an estimated usage for such Services, the Company has the right to bill you on actual usage when such information is made available and you have the obligation to pay Company for such actual usage amounts.

4. **RATE PLAN OPTIONS.**

a. **Fixed Rate.** If you selected a fixed rate, the Rate for your Service is the Rate indicated in your Enrollment Documentation for the Term (“Fixed Rate”).

b. **Variable Rate.** If you selected a variable rate, the Rate for your Service for your first billing period is the Rate indicated in your Enrollment Documentation (“Variable Rate”). Variable Rates are set in the Company’s discretion and may vary based on numerous factors, including, but not limited to, the Company’s assessment of applicable market conditions, operation costs, historic and projected supply and hedging costs, prior meter read cycle’s pricing and balancing costs, projected

average customer bill amounts and Utility pricing or “price to compare” and applicable pricing reset dates and may include the following additional costs: ancillary services and other ISO costs, capacity costs, transmission costs, line loss costs, RMR costs, credit costs, balancing costs, winter reliability costs, and costs associated with meeting any applicable Renewable Portfolio Standards, and a profit margin determined in the Company’s discretion that may vary from month to month. Your variable Rate will not include taxes, which will be assessed separately, and will not include any fees, taxes or charges directly assessed by the Utility. You may obtain Company’s previous 24 months’ average monthly billed prices by visiting customer.viridian.com/pa-rates.asp or contacting Company as detailed in Section 14. There is no limit on how much your Variable Rate may change from one billing cycle to the next.

c. **Index Rate.** If you selected an index rate, the Rate for your Service will be the index Rate indicated in your Enrollment Documentation and will vary in accordance with the terms of the specific index (“Index Rate”).

d. **Understanding and Selecting Rates.** You understand that unless you have been offered a Rate, confirmed by the Company in writing, that expressly provides otherwise, there are no guaranteed savings and your Rate may be higher or lower than the Utility’s rate in any given month. You can always review existing Service offers to compare your Rate under this Agreement to other current offers by going to your state’s public rate chart.

5. **RESCISSION; TERMINATION.** You may rescind or terminate this Agreement as provided below.

a. **Right of Rescission.** You may rescind this Agreement by contacting Company before Company submits your enrollment request to your Utility. You may also rescind this Agreement and the pending enrollment, within three (3) business days after you receive this Agreement by contacting Company (“Rescission Period”).

b. **Terminating Fixed Rate Plans.** You may terminate a Fixed Rate plan at any time; provided that, if you terminate after the Rescission Period, a Termination Fee will apply for the Service you terminate unless such termination is due to you moving from one location to another, or occurs during a Renewal Term that you did not affirmatively select. For residential customers, the applicable Termination Fee is listed in your Enrollment Documentation will apply for each Service you terminate. If you are a small business customer and selected a Fixed Rate, unless otherwise stated in your Enrollment Documentation, your early termination for each Service is equal to the Remaining Contract Quantity times the greater of (i) Contract Price less Market price at the time of the Termination, or (ii) \$0.02/kWh or Ccf/therm. Remaining Contract Quantity shall mean the total estimated usage for the period remaining in the Fixed Term of this Agreement at the time of termination, based on Buyer’s historical usage or Company’s estimated usage calculated in a commercially reasonable manner. The Market Price for the remainder of the Fixed Term will be determined by Company in a commercially reasonable manner.

c. **Terminating Variable Rate Plans.** You may terminate a Variable Rate Plan at any time and no Termination Fee will apply unless otherwise detailed in your Enrollment Documentation.

d. Terminating Index Rate Plans. You may terminate any Index Rate Plan Services at any time and no Termination Fee will apply.

e. Termination Notice: Effect of Termination. To terminate or rescind this Agreement, you must notify Company as detailed in Section 14 or your Utility. Please provide your name, address, phone number, account number and a statement that you are rescinding or terminating the Agreement. Rescission is effective immediately. Termination will be processed immediately but is effective upon your Utility processing your termination and you are obligated to pay for the Services provided pursuant to this Agreement until you are returned to your Utility or alternative supplier.

6. BILLING AND PAYMENT. The Services you purchase from Company will be included in your Utility monthly bill or in a separate invoice from Company. If from the Utility, the Utility will set your payment due date and the payment address. Any bill not paid in full by its due date will incur a late payment fee in accordance with the Utility's of the Company's billing and payment policies and procedures. You may be liable the costs the Company incurs if Company must terminate your Services for failure to pay, such as collection costs or attorney fees. Company shall have the right to setoff and net against any undisputed amounts owed by you under this Agreement, and the Company shall additionally have the right to setoff and net against any deposit or security provided by you pursuant to this Agreement any amounts, charges or damages owed by you to Company. You will be billed and pay Company for the Services based on meter readings and consumption information that Company receives from your Utility ("Billing Quantity"). For commercial accounts, Company will have the option to adjust the Billing Quantity for fuel and line loss retained by your Utility and interstate transporters from the Purchased Quantities. You are responsible for paying and reimbursing Company for all applicable Fees. If you are tax exempt, you must furnish Company an exemption certificate before your Services commence.

7. CUSTOMER INFORMATION. All authorizations provided herein will remain in effect for the Term and, if applicable, the Renewal Term of this Agreement; however, authorization may be rescinded by you any time by contacting Company.

a. Credit Requirement. You authorize Company to review your credit history. If you fail to meet Company credit criteria, you understand that Company may refuse or terminate Service, or provide a substitute product. You may be required to promptly provide Credit Enhancements to continue Service if there is a deterioration in your credit rating or a Usage Increase.

b. Customer Information. You authorize Company to obtain your Customer Information from your Utility. This Agreement provides authorization for the Company to contact you about our other products and services or share information about your account with any designated partner or with any third-party vendor the Company uses to provide services and rewards to you. The Company reserves the right to share your Customer Information with Company Agents, to the extent permitted by law.

8. RENEWAL NOTICE. (a) If you have a Fixed Rate plan approaching the expiration date, or whenever Company proposes to change the terms of service in any type of contract, you will receive two separate written notifications that precede either the expiration date or the effective date of the proposed changes. These notifications will explain your options going forward, including notification that you will be automatically enrolled: (i) on the Fixed Rate plan provided in the notice, or (ii) the Company's Variable Rate plan available at such time. For any Variable Rate plan or Index Rate plan, you will not receive a renewal notice and such plan will continue until you cancel, or the Company may cancel by providing you notice as required by law. Each new renewal period after your initial Term will be deemed a "Renewal Term". For any

Renewal Term that you did not affirmatively select, you may cancel at any time without any Termination Fees. If the Company is billing you directly for Service, then the Company will provide the notices as a bill message, a bill insert, or in a separate corresponding mailing. If the Utility is billing our charges for us, then the Company will provide the notices in separate corresponding mailings.

9. PHONE COMMUNICATION POLICY. You will be asked by the Company or its agents or affiliates to provide consent to the Company's Phone Communication Policy. Our policy is that if you provide your phone number, which may include your wireless number, the Company and its Agents may text or call you with autodialed or pre-recorded promotional or product information. Your consent and acceptance of this policy is not a condition of purchase and may be revoked at any time.

10. DISPUTE RESOLUTION AND MANDATORY AGREEMENT TO ARBITRATE ON AN INDIVIDUAL BASIS. If you have billing questions or would like to make an inquiry about Company's terms of service, you may contact Company as indicated in Section 14. In the event of a dispute or a disagreement under this Agreement, the parties will use their best efforts to resolve the dispute. If you are not fully satisfied after discussing your dispute with Company, you may contact the Pennsylvania Public Utility Commission at 1-800-692-7380 or in writing to PO Box 3265, Harrisburg, PA 17105-3265.

Regardless of whether you choose to pursue your dispute with the Pennsylvania Public Utility Commission, your right to pursue individual arbitration with the Company will not be impacted under this Agreement as set forth below.

You and the Company both agree to resolve Disputes (as defined below) only by arbitration or in small claims court (for qualifying claims), subject to specific exceptions listed herein. The parties expressly agree that they are waiving their right to sue in court and that arbitration is the parties' sole remedy to resolve disputes. There is no judge or jury in arbitration, the procedures may be different, and it is subject to very limited review by a court. An arbitrator, however, can award you the same damages and relief, and must honor the same terms in this Agreement, as a court would. If the law allows for an award of attorneys' fees, an arbitrator can award them too. In addition, you and the Company also both agree that:

(a) "Disputes" are any claims or controversies against each other related in any way to, or arising from the Company's Services, this Agreement, or any related agreements, including but not limited to, billing, services and practices, policies, contract practices (including enforceability), service claims, privacy, or advertising, even if it arises after your Services with the Company have terminated. Disputes include any claims that: (i) you bring against the Company or any of its employees, agents, affiliates, or other representatives; (ii) you bring against a third party that are based on, relate to, or arise from the Company's Services, this Agreement or any related agreements; or (iii) that the Company brings against you. It also includes, but is not limited to, claims related in any way to, or arising from any aspect of the relationship between you and the Company, whether based in contract, tort, statute, fraud, misrepresentation, or any other legal theory.

(b) Except as otherwise provided under Section 14(f) below, the Federal Arbitration Act, 9 U.S.C. § 1 *et seq.* (the "FAA") applies exclusively to this agreement to arbitrate, and this agreement to arbitrate is intended to be broadly interpreted. The arbitrator's decision and award is final and binding, with some exceptions under the FAA, and judgment on the award may be entered in any court with jurisdiction.

(c) Prior to initiating arbitration, a party must first send to the other, by certified mail, a written notice of dispute ("Dispute Notice"). The Dispute Notice to the Company should be addressed to the Notice Address listed in Section 14. The Dispute Notice must (i) describe the nature and basis of the claim or Dispute; and (ii) set forth the specific relief sought

("Demand"). If the Company and you do not reach an agreement to resolve the claim within thirty (30) days after the Dispute Notice is received, you or the Company may commence an arbitration proceeding. During the arbitration, the amount of any settlement offer made by the Company or you shall not be disclosed to the arbitrator.

(d) Unless the parties agree otherwise, the arbitration will be conducted by a single neutral arbitrator and will take place in the county (or parish) of the service address.

(e) The arbitration will be conducted by: (i) a neutral third party arbitrator mutually agreed upon by you and the Company; or (ii) the American Arbitration Association (the "AAA"). The arbitration will be governed by the Commercial Arbitration Rules and the Supplementary Procedures for Consumer Related Disputes (collectively, "AAA Rules") of the AAA, as modified by this Agreement. Where the terms of this agreement to arbitrate conflict with the AAA Rules, the terms of this agreement to arbitrate shall override and govern. The AAA Rules are available online at adr.org, by calling the AAA at 1-800-778-7879, or by writing to the Notice Address for the Company, which is listed in Section 14. The arbitrator is bound by the terms of this agreement to arbitrate. All issues are for the arbitrator to decide, except that issues relating to the scope and enforceability of the arbitration provision are for the court to decide. If your claim is for \$10,000 or less, the Company agrees that you may choose whether the arbitration will be conducted solely on the basis of documents submitted to the arbitrator, through a telephonic hearing, or by an in-person hearing as established by the AAA Rules. If your claim exceeds \$10,000, the right to a hearing will be determined by the AAA Rules. Regardless of the manner in which the arbitration is conducted, the arbitrator shall issue a reasoned written decision sufficient to explain the essential findings and conclusions on which the award is based. Upon your request, and you supplying appropriate documentation, the Company will reimburse your administrative costs for the arbitration over and above the costs associated with filing a case in court. If, however, the arbitrator finds that either the substance of your claim or the relief sought in the Demand is frivolous or brought for an improper purpose (as measured by the standards set forth in Federal Rule of Civil Procedure 11(b)), then the payment of all such fees will be governed by the AAA Rules. However, nothing in this paragraph will require or allow you or the Company to arbitrate on a class-wide, representative or consolidated basis. An arbitration award and any judgment confirming it apply exclusively to the specific case. The arbitration award and judgment cannot be used for any other case except to enforce the award itself.

You and the Company each agree that arbitration will only be pursued on an individual basis, and will not be pursued on a classwide, representative or consolidated basis. This Agreement does not allow class, representative or collective arbitrations even if the AAA procedures or rules would. If for any reason any court or arbitrator holds that this restriction is unconscionable or unenforceable, then this agreement to arbitrate does not apply and the dispute must be brought in court.

(f) You and the Company agree that notwithstanding this agreement to arbitrate, either party may bring qualifying claims in a small claims court. In addition, this arbitration provision does not prevent you from bringing your dispute to the attention of federal, state, or local government agencies (including the Pennsylvania Public Utility Commission), and if the law allows, they can seek relief against the Company on your behalf.

(g) If for any reason a claim proceeds in court rather than through arbitration, you and the Company agree that there will not be a jury trial. You and the Company unconditionally waive any right to trial by jury in any action, proceeding or counterclaim arising out of or relating in any way to this Agreement or the Services provided by the Company. In the event of litigation, this paragraph may be filed to show a written consent to a trial by the court.

11. **EMERGENCY.** In the event of an emergency such as a power failure, a downed power line, or a natural gas leak, you should call your Utility. If your electric Utility is PPL, call 1-800-342-5775; PECO, call 1-800-841-4141; Duquesne, 1-888-393-7000. If your natural gas Utility is PECO, call 1-800-841-4141. You can also call your local emergency personnel at 911 if the emergency warrants.

12. **LIMITATIONS OF LIABILITY AND WARRANTY.** NEITHER YOU NOR COMPANY WILL BE LIABLE TO THE OTHER OR TO ANY THIRD PARTY FOR ANY CONSEQUENTIAL, EXEMPLARY, PUNITIVE, INCIDENTAL OR INDIRECT DAMAGES ARISING FROM A BREACH OF THIS AGREEMENT, INCLUDING, WITHOUT LIMITATION, LOST PROFITS OR LOST REVENUES. COMPANY DOES NOT GIVE ANY TYPE OF WARRANTY, EXPRESS OR IMPLIED, AND TO THE FULLEST EXTENT OF THE LAW, DISCLAIMS ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. COMPANY WILL NOT BE LIABLE FOR BILLING OR COMMUNICATION ERRORS AFTER 90 DAYS IF YOU DO NOT CONTACT US REGARDING SUCH ERRORS WITHIN 90 DAYS AFTER THE STATEMENT SHOWING THE TRANSACTION HAS BEEN MAILED TO YOU. IF YOU CAN SHOW A GOOD REASON (SUCH AS A LONG TRIP OR HOSPITAL STAY) KEPT YOU FROM INFORMING US, WE MAY EXTEND THE TIME PERIOD.

13. **FORCE MAJEURE.** Company will not be responsible for supplying Services to you in the event of circumstances beyond Company's control such as events of force majeure, as defined by your Utility or any transmitting or transportation entity, which includes but is not limited to acts of terrorism, sabotage or acts of God.

14. **CONTACTING COMPANY OR UTILITY.** For any notice required in this Agreement or to contact us generally, you may contact the Company by (i) email, at customer@viridian.com, (ii) mail, at 1055 Washington Boulevard, 7th Floor, Stamford, CT 06901, or (iii) phone, at 1-866-663-2508 or internet at www.viridian.com. Our electric license number is A-2009-2145794; our natural gas license number is A-2010-2203042. To contact your Utility for non-emergency matters, if your electric Utility is PPL, call 1-800-342-5775; PECO, call 1-800-494-4000; Duquesne, 1-412-393-7100. If your natural gas Utility is PECO, call 1-800-494-4000. If there is an emergency, please use the Utility emergency numbers provided in Section 11. Your Utility may have programs available to customers who are on a limited or fixed income to assist them with utility bills. Some of these programs might include bill payment assistance and weatherization services. Information on your Utility's Universal Service Program can be obtained by contacting your Utility at the number or address listed above.

15. **MISCELLANEOUS.**

a. *Use of Services.* You must notify Company if you generate renewable energy or use net metering at your home or small business. If you use net metering, or if there is a Change in Usage, Company reserves the right to modify your Rate or terminate this Agreement and recover costs, if any. In addition, the Company has the right to refuse or terminate Services, and recover costs, if any, if your Service requirements are above the Usage Thresholds.

b. *Agency and Point of Sale.* (i) If you are receiving natural gas service, you hereby designate Company as your agent to: (A) arrange and administer contracts and service arrangements between you and your Utility, and between you and the interstate pipeline transporters of your natural gas (including capacity release, re-release, and recall arrangements); (B) nominate and schedule with the interstate pipelines the transportation of your natural gas from the Sales Points to the Delivery Points, and with your Utility for the transportation of your natural gas from the Delivery Points to your premises; and (C) aggregate your natural gas with the natural gas supplies of Company's other customers in order

for you to qualify for transportation service and to address and resolve imbalances (if any) during the term of this Agreement. As your agent, Company will schedule the delivery of a quantity of gas at the Sales Points necessary to meet your city gate requirements based on the consumption and other information that Company receives from your Utility. Company, as your agent, will arrange for the transportation of natural gas from the Sales Points to the Delivery Points, and from the Delivery Points to your premises; and (ii) if you are receiving electric service, you hereby designate Company as your agent for the purpose of arranging, contracting for, and administering transmission services (including those provided by your Utility) for the delivery of electricity.

c. *Title; Risk of Loss.* You and Company agree that title to, control of, and risk of loss of the Purchase Quantities supplied under this Agreement will transfer from Company to you at the Sales Points. Company and you agree that transactions under this Agreement are originated and consummated outside the jurisdictional limits of the municipality and county, or other taxing authority where your service address is located. If a taxing authority determines that a gross receipts tax or other tax is applicable to the sale of the electric service or natural gas service under this Agreement, you agree to pay such tax, as invoiced. For commercial customers only: (i) as between Company and you as a commercial customer, you will be deemed to be in exclusive control of the natural gas and/or electricity and responsible for any damage, injury, charges, transportation fees, costs or losses at and after the Sales Points, including, without limitation, any losses that Company incurs that result from having to resell, or its inability to resell, to another party natural gas and/or electricity supplies allocated for you and (ii) as between Company and you, Company will be deemed in exclusive control of the natural gas and/or electricity, and responsible for any damage, injury, charges, transportation fees, costs or losses until the natural gas and/or electricity is delivered to the Sales Points; provided, however, that in no event shall Company's liability under this Agreement exceed the difference between the reasonable price of replacing any undelivered natural gas and/or electricity and the price of natural gas and/or electricity under this Agreement.

d. *Assignment.* You may not assign this Agreement without prior written consent of the Company. Company reserves the right to sell, transfer, pledge or assign this Agreement and your account, and related revenues and proceeds for financial purposes or in connection with a sale. This Agreement is binding upon the parties hereto and their respective successors and legal assigns.

e. *Change in Law/Third Party Charges.* This Agreement is subject to any federal, state, local, or utility changes in law, which includes changes in legislation, orders, rules, tariffs, regulations, policies, riders, fees, pricing structures, capacity charges, and changes in customer load profiles (each, a "Change in Law"). If there is a Change in Law which results in an increased cost to the Company, Company may terminate this Agreement with notice to you, or adjust your rate based upon such Change in Law. This provision applies to all rate plans, whether fixed, index or variable.

f. *Governing Law; Venue; Waiver of Jury Trial.* To the maximum extent permitted by law, (i) Venue for any lawsuit brought to enforce any term or condition of this Agreement shall lie exclusively in the State of Connecticut, (ii) the Agreement shall be construed under and shall be governed by the laws of the State of Connecticut without regard to the application of its conflicts of law principles, and (iii) EACH OF THE PARTIES HERETO IRREVOCABLY WAIVES ANY AND ALL RIGHT TO TRIAL BY JURY IN ANY LEGAL, ARBITRATION OR OTHER PROCEEDING ARISING OUT OF OR RELATING TO THIS AGREEMENT OR THE TRANSACTIONS CONTEMPLATED HEREBY.

g. *Non-Waiver.* The failure by one party to require performance of any provision shall not affect that party's right to require performance at any time thereafter, nor shall a waiver of any breach or default of this

Agreement constitute a waiver of any subsequent breach or default or a waiver of the provision itself.

h. *Severability.* If any provision of this Agreement is held unenforceable, then such provision will be automatically modified to reflect the parties' intention. All remaining provisions of this Agreement shall remain in full force and effect.

i. *Non-Reliance.* You acknowledge that (i) you are not relying on any advice, statements, recommendations or representations of the Company, other than the written representations in this Agreement; (ii) that you understand the risks of entering into this Agreement, including the risk that the Company's prices may be higher than your Utility's rates, and you are capable and willing to assume those risks; and (iii) you have made your own decision to enter into this Agreement, after consultation with your own advisors to the extent you deem necessary.

j. *Complete Agreement.* This Agreement constitutes the final and complete agreement between you and the Company. It is the complete and exclusive expression of the terms and conditions agreed upon for the matters contained in this Agreement. All prior and contemporaneous negotiations and agreements between the parties on the matters contained in this Agreement are expressly merged into and superseded by this Agreement.

k. *Electronic Signatures and Notices.* Each party agrees that electronic signatures, whether digital or encrypted, of the parties to execute this Agreement are intended to authenticate this writing and to have the same force and effect as manual signatures. Electronic signature means any electronic sound, symbol or process attached to or logically associated with a record and executed and adopted by a party with the intent to sign such record, including facsimile or email electronic signatures. Customer agrees that Company may send Customer notices via electronic means if Customer provides email address or other way of communicating electronically. You have a duty to provide a correct, working email address and update it accordingly; if you fail to do so, you could miss important notices.

l. *Customer Representation.* I am at least 18 years old and fully authorized to enter into this Agreement. I am the authorized account holder or have been given proper and binding authorization to change the Services and enter into this Agreement on behalf of the account holder.

DEFINITIONS

"Agents" means parties that need to know Customer Information in connection with Services and Company's affiliates and subcontractors.

"Change in Usage" means a change, or an anticipated or planned change, in the consumption of Services that materially exceeds your historical usage.

"Commodity Charges" means the charges for basic gas supply service which is sold either by volume (ccf or Mcf) or heating value (dekatherms).

"Credit Enhancements" means cash escrow or deposit, establishing an ACH debit relationship with Company, or providing other reasonable assurances to the Company to establish your credit worthiness. If a deposit is required, before any deposit is taken, Customer will be provided notice as to all terms and conditions on such deposit and the amount and the rate of interest paid on the deposit.

"Customer Information" means account contact information, account number, meter number, billing history, payment history, historical and future electricity and natural gas usage, meter readings and characteristics of your electricity and natural gas service. It includes information obtained from the Utility as well as any information that you provide directly to Company or its Agents.

"Default" means: (i) failure to maintain credit requirements or provide

necessary credit information or Credit Enhancements, (ii) a Usage Threshold event, (iii) a Change in Usage event, or (iv) any material breach of the requirements of, or representations made under, this Agreement.

“*Delivery Points*” means: (i) for natural gas transported by interstate pipelines, the city gate stations of your Utility, and (ii) for electricity, one or more points at which Company, as your agent, has arranged for the delivery of electricity to a third party (such as your Utility) for your account or at your premises.

“*Enrollment Documentation*” means any application or enrollment documents, whether in paper, electronic, internet, phone or otherwise, provided to Customer in order to commence Services, and the Welcome Letter.

“*Fees*” means taxes, fees, assessments, government charges and charges levied by your Utility for distribution and other services and taxes, fees and charges levied by Company or any other entity authorized to levy taxes, fees or charges for or related to the Services. This may include, but shall not be limited to, Utility taxes, gross receipts taxes, and sales or use taxes imposed on Company and/or you by federal, state, and/or local authorities that Company passes through to you.

“*Purchased Quantities*” means all the electricity or natural gas supply, or any combination of the two, that Company must purchase for your home or small business, as applicable.

“*Rate*” means Fixed Rate, Index Rate, or Variable Rate, as applicable.

“*Sales Points*” means: (i) for natural gas, a point or points located outside of the State of Pennsylvania selected from time to time by Company to assure service reliability, and (ii) for the electricity, a point or points in PJM, as applicable, administered transmission system located outside the municipal and county limits of your service address location, selected from time to time by Company to assure service reliability.

“*Service*” or “*Services*” means all the electricity or natural gas supply, or any combination of the two, that Company must purchase for your home or small business, as you have selected to be provided to you by Company in your Enrollment Documentation. Not all of Company’s Services are available in all areas. The Services supplied by the Company are commonly referred to as “*Generation*” charges, the charges for production of electricity that is sold by kilowatt-hour (kWh). You Utility will still provide your Transmission Services and you will be charged to charged for such services, that is, the moving high voltage electricity from a generation facility to the distribution lines of an electric distribution company. Generation prices and charges are set by the electric generation supplier you have chosen. Commodity Charges and prices are set by the natural gas supplier you have chosen. The Public Utility Commission regulates distribution prices and services. The Federal Energy Regulatory Commission regulates transmission prices and services.

“*Usage Thresholds*” means if your usage of Services exceeds, for (i) electricity, peak demand greater than 75kW over any of the past twelve (12) months, or (ii) natural gas, usage exceeds 10,000 ccfs per month or 90,000 ccfs per year or the equivalent therms.



ADDITIONAL TERMS & CONDITIONS FOR SELECT PLANS

| MINUS 5 PLAN | |
|--|--|
| If you have chosen the Minus Five Plan, the following terms and conditions will apply in addition to the standard Terms and Conditions. In case of a conflict between the standard Terms and Conditions and these terms and conditions, these terms and conditions will control. | |
| Rate | You selected a fixed rate. For your first 12 months (“ Term ”), your rate will be 5% below your applicable Viridian Energy Utility Price Index (“ UPI ”) (“ Minus 5 Plan ”). After your Term, you will be provided renewal notifications that state you will be auto-renewed for an additional twelve (12) months on the Minus 5 Plan if you are on a Bundled Product, or, if not on a Bundled Product, you will be auto-renewed on the Company’s standard Fixed Rate term rate for an additional twelve (12) months. |
| Term; Termination Fee | The Term of the Minus 5 Rate commences on the date that your Utility processes your switch request (“ Flow Date ”) and ends after your 12 th month of service on the applicable meter read date (“ Term ”). The Company reserves the right, in its sole discretion, with 30 days prior written notice to you, to discontinue the Minus 5 Plan. The Termination Fee for the Minus 5 Plan is \$150. |
| Renewal | A renewal notice will be sent to between thirty days (30) and sixty (60) days prior to the end of your Minus 5 Plan Term that state you will be auto-renewed for an additional twelve (12) months on the Minus 5 Plan if you are on a Bundled Product, or, if not on a Bundled Product, you will be auto-renewed on the Company’s standard Fixed Rate term rate for an additional twelve (12) months. |
| Definitions | “ <i>Utility Price Index</i> ” or “ UPI ” is Company’s best-effort approximation of your utility’s current energy rate, using information from public rate filings, utility billing calculation methodologies and timing, meter read practices, and assumptions regarding average customer usage and utility rate classes. It does not account for all such possible variations and Company’s UPI calculations shall be final. The UPI is published monthly by Company, and available at http://www.3domindex.com/RateIndex/UtilityPriceIndex . |
| Bundled Product | Viridian Energy will offer various Bundled Products at different times. The terms and conditions for each Viridian Energy Bundled Product can be found at http://www.viridian.com/pdfs/ResponsibleEnergyProducts-TermsConditions-English.pdf . |
| Residential Customers Only | The Minus 5 Plan is only available to residential customers. By submitting your enrollment form, you are affirming to Company you are a residential customer and not a small commercial or a large commercial customer. In the event your representation is incorrect or false, Company has the right to take any combination of the following actions: (i) immediately terminate you; (ii) change your rate to the Company’s then current small commercial or large commercial rate, as applicable; (iii) offset or collect any discount provided to you that you were not entitled to; and (iv) collect any fees incurred in remediating the false representation. |

3DOM FIXED RATE PLAN

If you have chosen the 3DOM Fixed Rate Plan, the following terms and conditions will apply in addition to the standard Terms and Conditions. In case of a conflict between the standard Terms and Conditions and these terms and conditions, these terms and conditions will control.

| | |
|----------------------------------|---|
| Rate | Your 3DOM Fixed Rate is the Fixed Rate provided in your Enrollment Documentation. |
| Term; Termination Fee | The Term of 3DOM Fixed Rate Plan commences on the date that your Utility processes your switch request (“ <u>Flow Date</u> ”) and ends on the last day of the month and applicable year in your Enrollment Documentation or applicable meter read date (“ <u>Term</u> ”). If you terminate after the Rescission Period and before the end of the Term, a Termination Fee will apply for each Service. For residential customers, the Termination Fee is as listed in your Enrollment Documentation; for small business customers, the Termination Fee is listed in Section 5.b above. The Company reserves the right, in its sole discretion, with prior written notice to you, to discontinue any product. In the event that, for any reason, Company discontinues this product prior to the end of your Term: (i) you will not be responsible for a Termination Fee, and (ii) you will still be eligible to receive a Rebate, as applicable, calculated on such shortened term. |
| Rebate | <p>The 3DOM Fixed Rate Plan is backed by a rebate (“<u>Rebate</u>”). The terms of the Rebate are:</p> <p><u>Rebate Eligibility</u></p> <p>1. <u>Rebate Form: Good Standing.</u> No later than thirty (30) days prior to the end of your Term, you will be provided a Mail-in Rebate (“<u>MIR</u>”) card. You must return the MIR card within thirty (30) days, fully completed, to be eligible to receive a Rebate. Your account must be in Good Standing to receive a Rebate and additional terms and conditions may apply, please check your MIR card and the http://customer-care.viridian.com/.</p> <p>2. <u>Payment Comparison.</u> For each Service Company will calculate whether or not a Rebate is due to you based on the following: (a) Company will review what you paid in the aggregate over the Term on the 3DOM Fixed Rate Plan, and (b) compare it to what you would have paid over the Term using the applicable Utility Price Index. If this calculation shows that you paid more on the 3DOM Fixed Rate Plan (such amount, the “<u>Overpaid Amount</u>”), a Rebate will be paid to you.</p> <p><u>Rebate Calculation</u></p> <p>For each Service, the amount of the Rebate paid to you will be the Calculated Refund Amount. In the event that the Usage Limit Amount is less than the Calculated Refund Amount, the Usage Limit Amount will be paid to you.</p> <p><u>Definitions</u></p> <p>“<u>Calculated Refund Amount</u>” means the Overpaid Amount multiplied by 110%.</p> <p>“<u>Good Standing</u>” means that your account is up to date on all payments at the time of the Rebate calculation, and such other criteria as may be published at the Company’s website.</p> <p>“<u>Usage Limit Amount</u>” means the dollar amount equal to: (i) the total kWh, or cfs/therms, as the case may be, account usage you used during your Term, multiplied by (ii) one cent for electricity, or ten cents for gas.</p> <p>“<u>Utility Price Index</u>” or “<u>UPI</u>” is Company’s best-effort approximation of your utility’s current energy rate, using information from public rate filings, utility billing calculation methodologies and timing, meter read practices, and assumptions regarding average customer usage and utility rate classes. It does not account for all such possible variations and Company’s UPI calculations shall be final. The UPI is published monthly by Company, and available at http://www.3domindex.com/RateIndex/UtilityPriceIndex.</p> |

TERM FREE INDEX PLAN

If you have chosen the Term Free Index Plan, the following terms and conditions will apply in addition to the standard Terms and Conditions. In case of a conflict between the standard Terms and Conditions and these terms and conditions, these terms and conditions will control.

| | |
|----------------------------------|--|
| Rate | Your Term Free Index Rate is comprised of two components: (i) the Viridian Energy Index Rate, and (ii) the Retail Adder. Both can vary monthly and are published online for your reference at http://www.3domindex.com/RateIndex/RetailAdder . |
| Term; Termination Fee | The Term of the Term Free Index Plan commences on the date that your Utility processes your switch request (“ <u>Flow Date</u> ”) and ends on either (i) the day your selection of another Viridian rate plan is processed by your Utility or (ii) the day that your Utility processes your termination request (“ <u>Term</u> ”). There is no Termination Fee if you terminate. |
| No Rebate | The Term Free Index Plan does not offer any rebate. |

Viridian

Exhibit 4

**Price Change Notification
dated August 9, 2017**



68387-4
Jacqueline Dooling
350 N York Rd Apt C3
Hatboro, PA 19040-4822

August 9, 2017

Dear Jacqueline Dooling,

Utility Account Number: 1450995053

We are grateful for your business and appreciate you continuing to choose Viridian Energy for your energy supply.

We are writing today to let you know about an important change to your energy plan. Starting with your next billing cycle beginning on or around 9/10/2017, your rate will be \$0.1065/kWh.

If you have any questions, or would like to learn more about our other available products, don't hesitate to contact us at **1-866-663-2508** or send an email to **customer care@viridian.com**.

We look forward to serving you for many years to come.

Sincerely,
Viridian Energy Customer Care

Viridian

Exhibit 5

**Price Change Notification
dated January 18, 2018**



70531-3
Jacqueline Dooling
350 N York Rd Apt C3
Hatboro, PA 19040-4822

January 18, 2018

Dear Jacqueline Dooling,

Utility Account Number: 1450995053

We are grateful for your business and appreciate you continuing to choose Viridian Energy for your energy supply.

We are writing today to let you know about an important change to your energy plan. Starting with your next billing cycle beginning on or around 2/23/2018, your rate will be \$0.1279/kWh.

If you have any questions, or would like to learn more about our other available products, don't hesitate to contact us at **1-866-663-2508** or send an email to **customer care@viridian.com**.

We look forward to serving you for many years to come.

Sincerely,
Viridian Energy Customer Care

Viridian

Exhibit 6

**Price Change Notification
dated May 9, 2018**



71951-1
Jacqueline Dooling
350 N York Rd Apt C3
Hatboro, PA 19040-4822

May 9, 2018

Dear Jacqueline Dooling,

Utility Account Number: 1450995053

We are grateful for your business and appreciate you continuing to choose Viridian Energy for your energy supply.

We are writing today to let you know about an important change to your energy plan. Starting with your next billing cycle beginning on or around 6/10/2018, your rate will be \$0.1239/kWh.


If you have any questions, or would like to learn more about our other available products, don't hesitate to contact us at **1-866-663-2508** or send an email to **customer care@viridian.com**.

We look forward to serving you for many years to come.

Sincerely,
Viridian Energy Customer Care

Viridian
Exhibit 7

BCS Decision
on Informal Complaint



BUREAU OF CONSUMER SERVICES

Utility List |
 Case Search |
 Case Opened |
 Case Closed |
 Reports Data |
 Misc. |
 Contact Us |
 Logout

CL-Customer Details |
 CL-Case Details I |
 CL-Case Details II |
 View For Printing

Welcome to - Case Closed - Print

| | |
|--------------------------------|---|
| Case#: | 3760830 |
| Utility Name: | Viridian Energy PA (EGS) (A-2009-2145794) |
| Decision Issue: | Yes |
| Oral/Written: | W |
| Violation: | ACTUAL |
| Chapter 56/64/Other: | 56 |
| Section/Rule: | 56.163(1) |
| Total Balance: | \$0.00 |
| Closing Date: | 08/10/2020 |
| Resolution: | Decision Issued - PUC upholds Viridian Energy position that the customer was legitimately enrolled with Viridian through PECO Energy's Standard Offer Program. Viridian sent the customer the required contract expiration notices as well as the change in pricing notices. Customer's bills were correct as rendered. No refunds are warranted. |
| Service Restored Pay(Offs): | \$0.00 |
| Account Balance Date: | 08/05/2020 |
| Keep Service on Pay(Remedies): | \$0.00 |
| By: | |
| Terms:Begining | |
| Special Budget/Opt Payment: | \$0.00 |
| Regular Budget Amount: | \$0.00 |
| Plus Pay Toward Arrears: | \$0.00 |
| Final Monthly Pay: | \$0.00 |
| Current Monthly Pay: | \$0.00 |
| End of Month Payment: | \$0.00 |
| 10 Day/Reconnect Pay: | \$0.00 |
| Begin with Bill Date: | |
| Pay Current Bill Plus: | \$0.00 |
| BCS Investigator: | Jose Diaz |
| Letter Type: | Blank Decision |
| Letter Head Date: | 08/10/2020 |
| Customer Name: | Jacqueline Dooling |
| Account Number: | 145099503 |
| Service Address: | 350 N. York Rd., Apt C 3, Hatboro, PA 19040 |
| Home Phone: | |
| Work Phone: | |

Activate Windows
Go to Settings to activate Windows.