



Daniel Adamo
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March 31, 2021

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street
Harrisburg, PA 17120

**Re: 66 Pa. C.S. § 1410.1(3) and 1401.1(4) Reports, Docket No. M-2014-
2448824**

Dear Secretary Chiavetta,

Enclosed are two (2) reports for calendar year 2020 for filing at the above-referenced docket for UGI Utilities, Inc. – Gas Division and UGI Utilities, Inc. – Electric Division.

The first report (Attachment 1) pertains to Section 1410.1(3) (Reporting Requirements re: Accounts Exceeding \$10,000 in Arrearages), and the second report (Attachment 2) pertains to Section 1410.1(4) (Reporting Requirements re: Medical Certificates).

Should you have any questions regarding the content of these reports, or require additional information, please do not hesitate to contact me.

Sincerely,
DocuSigned by:

Daniel Adamo

3C47EB818B144F4...
Daniel Adamo

Director Customer Service
UGI Utilities, Inc.

CC: A. Bechtel, Director - Bureau of Consumer Services, abechtel@pa.gov
K. Solence, ksolence@pa.gov
M. Wijaya, mwijaya@pa.gov

Attachment 1

66 Pa. C.S. § 1410.1(3) - Accounts in Excess of \$10,000

**2020 Report
UGI Utilities, Inc. - Electric Division and
UGI Utilities, Inc. - Gas Division**

Attachment 1

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

Year Being Reported: 2020

Company Name: UGI Utilities, Inc. - Electric

Date of "Snapshot": 12/31/2020

Filed By: Melanie Anderson

Phone: 610-816-2250

Email: manderson3@ugi.comIf NO accounts to report, check this box:

Data in #5-8 should be from date account established (#3 in Column D)

1. Unique Acct ID	2. Account Balance	3. Date Account Established	4. Avg Monthly Bill (prev 12 months)	5. # of PUC Informal Complaints	6. # of PUC Formal Complaints	7. # of Company PARs	8. # of Times Terminated for Non-Payment	9. Account is Confirmed Low-Income (YES or NO)
1 3E	\$14,044.17	12/31/12	\$156.00	3	4	7	0	YES
2 4E	\$14,692.18	04/10/12	\$391.00	2	0	5	6	NO
3 5E	\$14,269.02	10/17/18	\$107.00	2	0	1	1	YES
4 6E	\$24,780.63	09/20/11	\$480.00	1	0	1	5	YES
5 7E	\$16,225.83	03/23/20	\$193.00	1	0	5	2	NO
6 8E	\$12,600.26	05/25/17	\$218.00	0	0	2	2	NO
7 9E	\$11,350.29	08/27/18	\$59.00	1	0	2	1	NO
8 10E	\$11,021.00	07/29/17	\$258.00	0	0	1	0	NO
9 11E	\$10,383.34	03/03/16	\$244.00	3	0	5	1	NO

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

Year Being Reported: 2020

Company Name: UGI Utilities, Inc. - Gas

Date of "Snapshot": 12/31/2020

Filed By: Melanie Anderson

Phone: 610-816-2250

Email: manderson3@ugi.comIf NO accounts to report, check this box:

Data in #5-8 should be from date account established (#3 in Column D)

1. Unique Acct ID	2. Account Balance	3. Date Account Established	4. Avg Monthly Bill (prev 12 months)	5. # of PUC Informal Complaints	6. # of PUC Formal Complaints	7. # of Company PARs	8. # of Times Terminated for Non-Payment	9. Account is Confirmed Low-Income (YES or NO)
1 1G	\$12,254.39	03/16/15	\$104.00	3	3	6	1	NO
2 4G	\$18,456.63	07/20/18	\$129.00	1	0	2	1	YES
3 5G	\$15,722.18	11/20/19	\$91.00	0	0	1	0	NO
4 6G	\$12,396.12	10/19/18	\$667.00	1	0	1	0	NO
5 7G	\$12,367.12	10/22/19	\$133.00	0	0	1	2	NO
6 8G	\$11,440.47	09/14/18	\$208.00	0	0	2	2	NO
7 9G	\$10,552.05	03/01/20	\$68.00	0	0	0	0	NO

Attachment 2

66 Pa. C.S. § 1410.1(4) – Medical Certificates

**2020 Report
UGI Utilities, Inc. – Electric Division and
UGI Utilities, Inc. – Gas Division**

Attachment 2

Utility Reporting - Medical Certificates

Year Being Reported:

Company Name:

Date Submitted:

Filed By:

Phone:

Email:

# of Med Certs/Renewals Submitted by Customers in 2020	# of Med Certs/Renewals Accepted by Utility in 2020
<input type="text" value="35"/>	<input type="text" value="35"/>

Utility Reporting - Medical Certificates

Year Being Reported:

Company Name:

Date Submitted:

Filed By:

Phone:

Email:

# of Med Certs/Renewals Submitted by Customers in 2020	# of Med Certs/Renewals Accepted by Utility in 2020
<input type="text" value="226"/>	<input type="text" value="226"/>