



VIA ELECTRONIC FILING

March 31, 2021

Rosemary Chiavetta
Executive Secretary
Pennsylvania Public Utility Commission
P.O. Box 3265
Harrisburg, PA 17105

Re: **Docket No. M-2014-2448824**
Peoples Natural Gas Company LLC – Report of Accounts with Arrearages in Excess of \$10,000 and Report of Medical Certificates

Dear Secretary Chiavetta:

In accordance with the Final Order dated June 11, 2015 in Docket Number M-2014-2448824, enclosed for filing please find the following Reports filed on behalf of Peoples Natural Gas Company LLC:

- Report of Accounts with Arrearages in Excess of \$10,000 as of December 31, 2020. This report is in accordance with Section 1410.1(3) of Chapter 66 the Pennsylvania Consolidated Statutes (66 Pa. C.S. §§ 1410.1(3))
- Report of Medical Certificates as of December 31, 2020. This report is in accordance with Section 1410.1(4) of Chapter 66 the Pennsylvania Consolidated Statutes (66 Pa. C.S. §§ 1410.1(4))

If you have any questions or concerns regarding this matter, please do not hesitate to contact the undersigned at (412) 208-6834 or Rita Black, Director, Customer Relations at (412) 208-6530.

Very truly yours,

Jennifer L. Petrisek
Sr. Counsel

cc (via email): Alexis Bechtel, Director of the Bureau of Consumer Services

Utility Reporting - Accounts with Arrearages in Excess of \$10,000

Year Being Reported:

2020

Company Name: Peoples Natural Gas Company LLC

Date of "Snapshot":

12/31/2020

Filed By: Rita Black, Director of Customer Relations

Phone: 1-412-208-6530

Email: rita.f.black@peoples-gas.com

If NO accounts to report, check this box:

Data in #5-8 should be from date account established (#3 in Column D)

1. Unique Acct ID	2. Account Balance	3. Date Account Established	4. Avg Monthly Bill (prev 12 months)	5. # of PUC Informal Complaints	6. # of PUC Formal Complaints	7. # of Company PARs	8. # of Times Terminated for Non-Payment	9. Account is Confirmed Low-Income (YES or NO)
1	841705	\$13,799.49	1/18/1999	\$19	4	0	11	8 YES
2	817955	\$13,170.70	3/14/2013	\$55	0	0	5	0 YES
3	517159	\$12,998.47	11/1/2016	\$141	1	0	6	2 NO
4	997051	\$12,170.80	4/21/2010	\$102	0	0	5	5 NO
5	453954	\$12,115.73	8/10/2015	\$112	0	0	1	0 NO
6	490937	\$11,283.18	12/14/2018	\$187	0	0	1	0 YES
7	789908	\$11,157.08	3/29/2012	\$154	0	0	2	0 YES
8	747394	\$10,883.76	5/5/2018	\$152	0	0	1	0 NO
9	926194	\$10,751.01	3/19/2014	\$54	0	0	2	0 YES
10	938498	\$10,478.94	3/24/2014	\$163	1	0	9	0 YES
11	550267	\$10,426.99	6/4/2005	\$86	1	0	11	2 YES
12	2002959	\$10,322.92	8/7/2006	\$290	3	0	9	10 YES
13	205797	\$10,213.58	6/28/1994	\$40	3	0	15	1 YES
14	388486	\$10,029.52	8/28/2014	\$63	0	0	3	0 NO

Utility Reporting - Medical Certificates

Year Being Reported: 2020

Company Name: Peoples Natural Gas Company LLC

Date Submitted: 3/31/2021

Filed By: Rita Black, Dir. Customer Relations

Phone: 412-208-6530

Email: rita.f.black@peoples-gas.com

of Med
Certs/Renewals
Submitted by
Customers in
2020

45

20# of Med
Certs/Renewals
Accepted by
Utility in 2020

40

of Med
Certs/Renewals
Submitted by
Customers in
2019

5,521

of Med
Certs/Renewals
Accepted by
Utility in 2019

2,537

**Due to the COVID-19 pandemic and altered collections and termination procedures in 2020, the number of medical certificates requested and provided is inconsistent with trends from prior years.