

Cohen v. PECO Energy
Docket No. C-2020-3022456

Hearing Date: March 16, 2021

Complainant's Exhibit

- 1 (charts regarding power outages)
- 2 (emails from complainant to Ms. Demott, 2018)
- 3 (emails from complainant to Ms. Scott, 2020, with attachments)
- 4 (photographs of circuit breaker)
- 5 (list of damaged items)

PECO Exhibit

- 1 (account statement for complainant)
- 2 (service reliability report)
- 3 (letter to complainant)
- 4 (record of circuit events)

Mark Cohen
3409 Binny Road,
Doylestown, PA 18902

Direct Dial: 215-345-7036

February 11, 2021

VIA E-MAIL

Honorable Marta Guhl, ALJ
PA Public Utility Commission
801 Market Street, Suite 4063
Philadelphia, PA 19107

RE: Mark Cohen v. PECO Energy Company
Docket No. C-2020-3022456
Date of Hearing: February 24, 2021 at 10:00 a.m.

Dear Judge Guhl:

Enclosed please find a copy of Mark Cohen Exhibits 1 through 5, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of same to the Defendant.

Please call my direct dial number if you have any questions regarding this case.

Respectfully submitted,

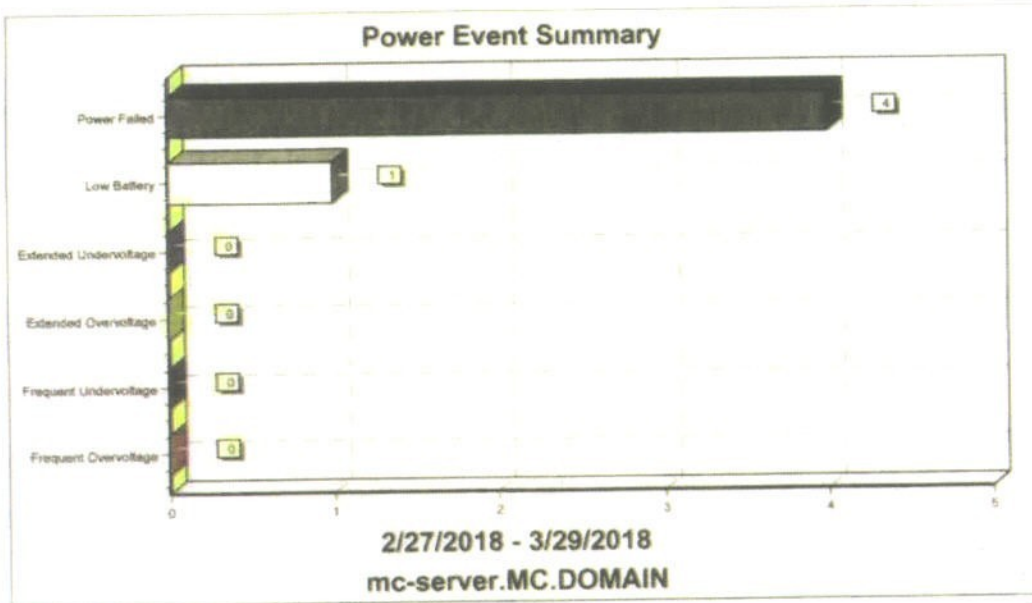


Mark Cohen

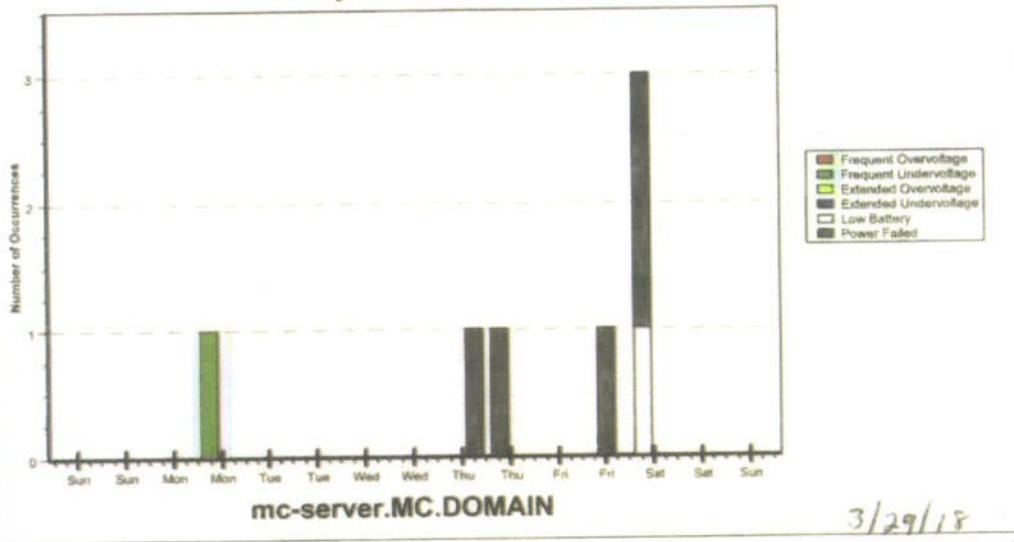
Cc: Khadijah Scott (via email)

Exhibit 1

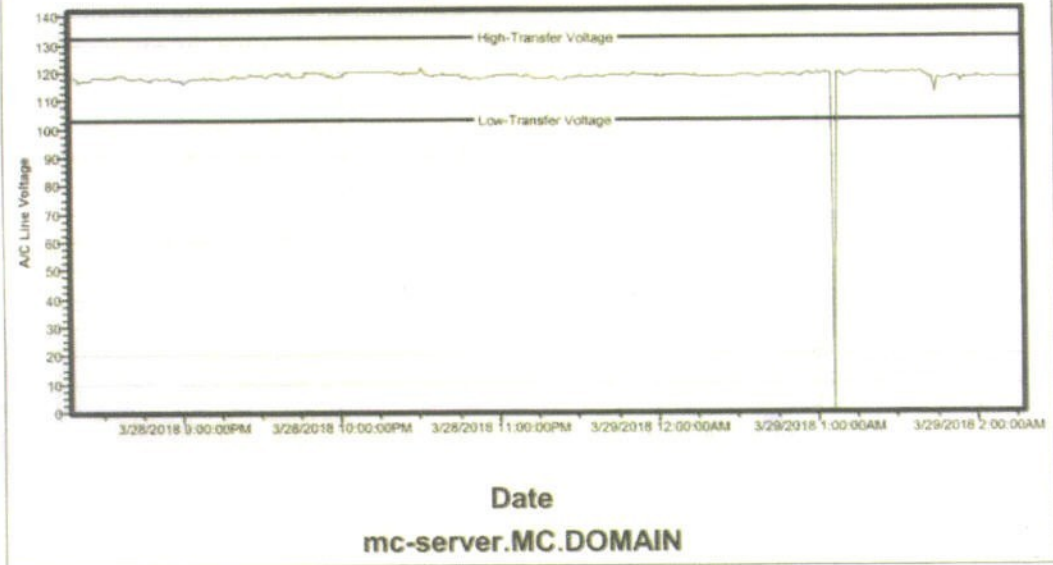
C-2020-3022456
3/16/21 JK



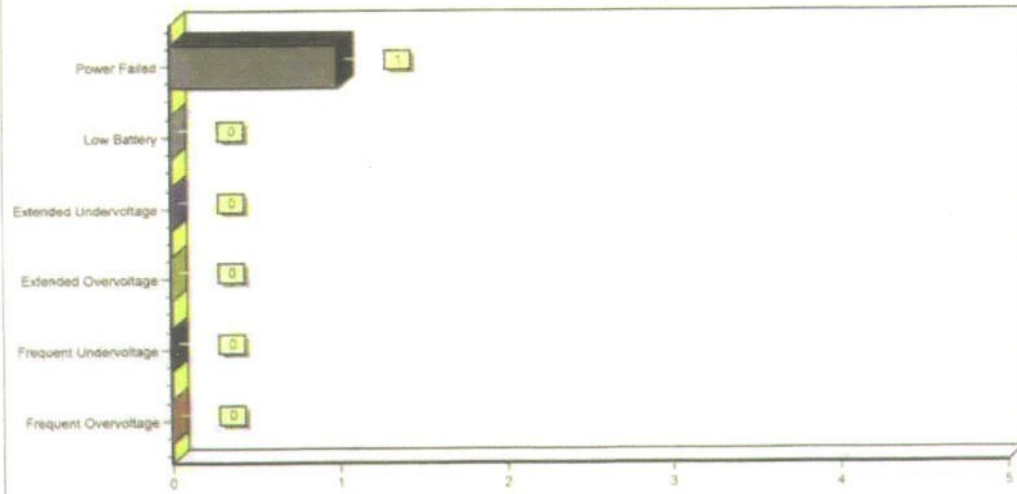
Weekly Power Events



UPS Input Line Voltage



Power Event Summary



3/30/2018 - 4/29/2018

mc-server.MC.DOMAIN

Weekly Power Events

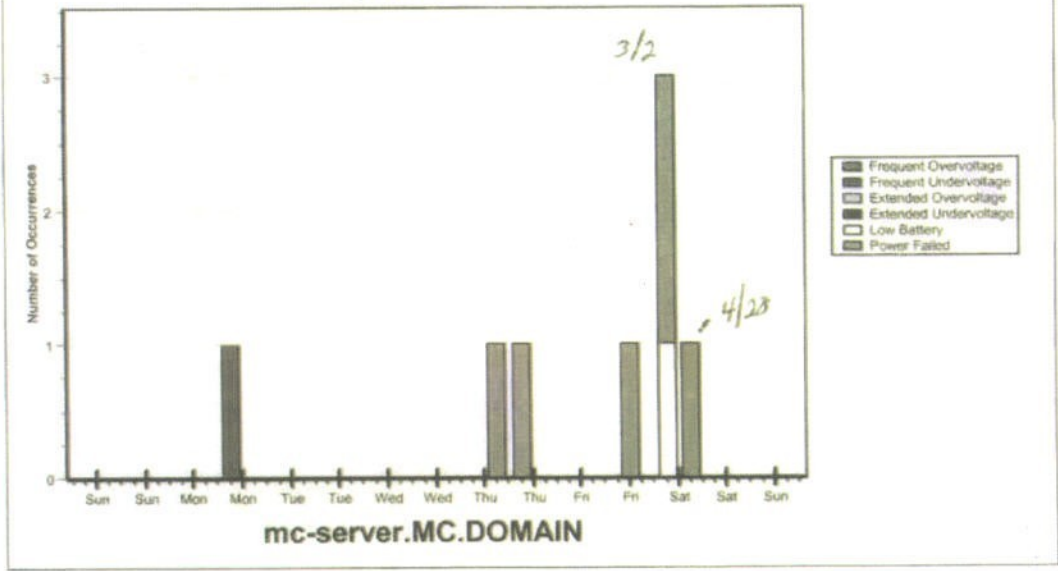


Exhibit 2

C-2020-3022456

3/16/21 JK

Mark Cohen

From: Mark Cohen [markbcohen@comcast.net]
Sent: Friday, October 26, 2018 10:54 AM
To: Nichole.Demott@exeloncorp.com
Subject: RE: [EXTERNAL] Extended Under Voltages

Nicki,
Despite your efforts they just cut off the power at about 9:10 am with no warning. On the upside, I threw the main breaker after that happened as power surges usually occur when the power comes back on and not when it's cut off. Once they restore power, I will flip the main breaker on and then power up the sensitive equipment that I had already turned off prior to them cutting the power.
My best, Mark

Sent from my Verizon 4G LTE Droid

On Oct 26, 2018 8:07 AM, "DeMott, Nichole:(PECO)" <Nichole.Demott@exeloncorp.com> wrote:

Good morning Mark,

The project engineer contacted the foreman for the contractor. They have been asked to notify you and seemed to have no issue with that. I apologize for the lack of customer service. That is being addressed as well. Please let me know if there are issues today.

Nicki

From: Mark Cohen [mailto:markbcohen@comcast.net]
Sent: Thursday, October 25, 2018 12:44 PM
To: DeMott, Nichole:(PECO)
Subject: RE: [EXTERNAL] Extended Under Voltages

Hi Nicki,

The subcontractor Infrasource has been working on the transformer for the past two days. Today I received a generic voicemail that there will be a power disruption on Friday 26th sometime between 9AM-3PM. I called the PECO repair line number as indicated on the voice message to request a narrowing of that time or to have someone contact me within 30 minute of the power outage so that I could flip the main breaker and avoid the damaging power surges that I have experienced in the past that damaged some of my equipment. The person was completely not helpful and told me in a very arrogant way that the voice message left was a courtesy. I guess he feels that when you are a utility and the only game in town that you can be arrogant and that customer service is not required.

I realize that the techs do not know an exact time and will not know when they will be cutting off the power until they are emerged in the actual work, but Is there a means to have either PECO or the subcontractor contact me prior to cutting off the power so that I am not without power for 6 hours? The cross-over is not going to take 6 hours to perform. Please advise.

2/11/2021

Best regards,

Mark

From: DeMott, Nichole:(PECO) [mailto:Nichole.Demott@exeloncorp.com]
Sent: Monday, October 22, 2018 8:08 AM
To: Mark Cohen
Subject: RE: [EXTERNAL] Extended Under Voltages

Good morning Mr. Cohen,

I have confirmed with the project engineer that this is scheduled to go next week. Some of our contract crews had gone south to help with Florida restoration efforts after the hurricane, which jumbled our schedules a bit.

Hope you are doing well,

Nicki

From: DeMott, Nichole:(PECO)
Sent: Thursday, October 18, 2018 2:50 PM
To: 'Mark Cohen'
Subject: RE: [EXTERNAL] Extended Under Voltages

Hello,

I need to check with the project engineer about the status. The scheduling system we have now says 10/29, but I want to make sure that is a good date. He is out of the office today on jury duty, but I'll get back to you once I have more information.

Nicki

From: Mark Cohen [mailto:markbcohen@comcast.net]
Sent: Thursday, October 18, 2018 2:17 PM
To: DeMott, Nichole:(PECO)
Subject: RE: [EXTERNAL] Extended Under Voltages

Hi Nicki,

I have not heard anything from Infrasource as of Thursday afternoon (10/18/18), are things still on track for the target of October 22nd?

Best regards,

Mark

From: DeMott, Nichole:(PECO) [mailto:Nichole.Demott@exeloncorp.com]
Sent: Monday, October 01, 2018 9:41 AM
To: Mark Cohen
Subject: RE: [EXTERNAL] Extended Under Voltages

Good morning Mr. Cohen,

I wanted to let you know that construction is currently scheduled to start on 10/22/18. PECO will be using a contractor named Infrasource to do the work. They will be in contact to schedule the outage to move you over to the new transformer as the date gets closer. Please don't hesitate to contact me if you have any questions or concerns.

Take care,

Nicki

From: DeMott, Nichole:(PECO)
Sent: Monday, August 13, 2018 3:14 PM
To: Mark Cohen
Subject: RE: [EXTERNAL] Extended Under Voltages

Good afternoon,

Thank you for sharing this with me. I reviewed the circuit for other events that might have caused an undervoltage, but did not see any. This helps to confirm that the new transformer should rectify the issues you are having. The job is currently in design. I hope to have a construction date for you soon.

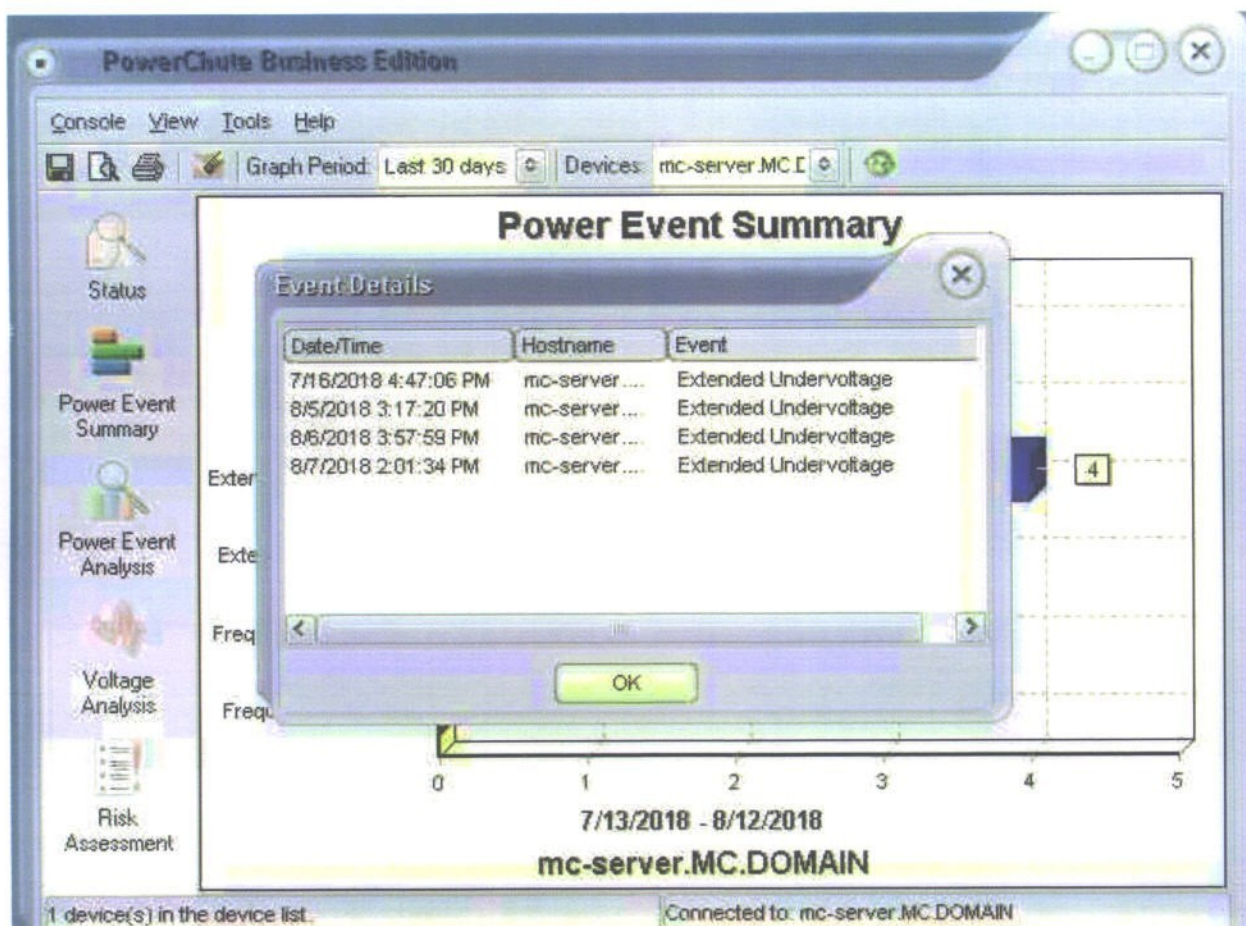
Thank you for your patience.

Nicki

From: Mark Cohen [mailto:markbcohen@comcast.net]
Sent: Sunday, August 12, 2018 3:37 AM
To: DeMott, Nichole:(PECO)
Subject: [EXTERNAL] Extended Under Voltages

Hi Nicki,

I know that you are working the issue, but not sure if you wanted me to keep providing you with under voltages information or not. Below are the most recent occurrences.



Best regards,

Mark

Mark Cohen
3409 Binny Road

Doylestown, PA 18902

Direct: (215) 345-7036
Email: markbcohen@comcast.net

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Mark Cohen

Exhibit 3

C-2020-3022456

3/16/21 JK

From: Mark Cohen [markbcohen@comcast.net]
Sent: Saturday, September 26, 2020 6:55 PM
To: 'Scott, Khadijah:(PECO)'
Subject: RE: [EXTERNAL] Extended Under Voltages
Khadijah,

It has been more than a week since I last wrote you, if I do not hear from you by the end of the month you will leave me no choice but to file a complaint with the PUC.

Mark

Khadijah,

I used to work as an industrial electrician and know for a fact that there was a surge caused on the supply side of the power coming into my home that tripped a number of circuit breakers and burnt up the 2-pole 100 Amp breaker referenced in my previous email. I have saved the damaged equipment in case I needed them for court. I also know from a friend who is an electrician that I was not the household effected in my area, maybe I can get their names from him and join them in my case. There has to be internal reports of such a large surge and PECO equipment that was effected. If PECO wants to play games with this and attempt to hide the facts from me, they will need to produce them for the judge (like they did before) after I file my complaint with the PUC . They can provide them now or explain to the judge why they would not provide them to me. PECO has played this game with me on prior instances.

I am not just going to go away because of PECO's delay tactics hoping that I will become discouraged and just go away. They either need to honor my claim or produce the requested documentation I requested. I have been down this road twice before with PECO and both times prevailed when we got in front of a judge.

Mark

From: Scott, Khadijah:(PECO) [mailto:Khadijah.Scott@exeloncorp.com]
Sent: Thursday, September 17, 2020 3:21 PM
To: Mark Cohen
Subject: RE: [EXTERNAL] Extended Under Voltages

Hi Mr. Cohen,

There is not a written document to provide to you regarding PECO's internal investigation.

Working Remotely

Khadijah Scott, Esquire
Assistant General Counsel
PECO, an Exelon Company
2301 Market Street, 23rd floor
Philadelphia, PA 19103
(215) 841-6841 (phone) – (215) 740-0707 (cell)
(215) 568-3389 (fax)
khadijah.scott@exeloncorp.com

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From: Mark Cohen <markbcohen@comcast.net>

2/11/2021

Sent: Thursday, September 17, 2020 3:18 PM
To: Scott, Khadijah:(PECO) <Khadijah.Scott@exeloncorp.com>
Subject: RE: [EXTERNAL] Extended Under Voltages

Khadijah,

I requested to see the investigation that I was told was done as I previously requested a month ago. This was much more than just the result of a storm as the surge was so powerful that it burnt up a 2-pole 100 Amp circuit breaker. The breaker was burnt where it was in contact with the bus bar. Do I need to file a complaint with the PUC to see the investigation results?

Mark

From: Scott, Khadijah:(PECO) [<mailto:Khadijah.Scott@exeloncorp.com>]
Sent: Thursday, September 17, 2020 2:51 PM
To: Mark Cohen
Subject: RE: [EXTERNAL] Extended Under Voltages

Hi Mr. Cohen,

The claims department confirmed that they have no evidence of a voltage issue at your property. Unfortunately, the damages that you experienced were as a result of the storm. Although I know that your damages were extremely costly, the storm is the event that caused the surge. Your claim cannot be granted at this time.

~Khadijah

Working Remotely

Khadijah Scott, Esquire
Assistant General Counsel
PECO, an Exelon Company
 2301 Market Street, 23rd floor
 Philadelphia, PA 19103
 (215) 841-6841 (phone) – (215) 740-0707 (cell)
 (215) 568-3389 (fax)
khadijah.scott@exeloncorp.com

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From: Mark Cohen <markbcohen@comcast.net>
Sent: Saturday, September 12, 2020 8:28 AM
To: Scott, Khadijah:(PECO) <Khadijah.Scott@exeloncorp.com>
Subject: RE: [EXTERNAL] Extended Under Voltages

Khadijah,

You wrote below that were out of the office and would follow-up on this matter when you returned. I still have not received a response from you.

Regards,
 Mark

From: Scott, Khadijah:(PECO) [<mailto:Khadijah.Scott@exeloncorp.com>]
Sent: Friday, August 21, 2020 1:15 PM
To: Mark Cohen
Subject: RE: [EXTERNAL] Extended Under Voltages

2/11/2021

Hi Mr. Cohen,

I am out of the office next week. I did ask claims to look into your case and I will provide you with an update when I return.

Enjoy your day,
Khadijah

Working Remotely

Khadijah Scott, Esquire
Assistant General Counsel
PECO, an Exelon Company
2301 Market Street, 23rd floor
Philadelphia, PA 19103
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From: Mark Cohen <markbcohen@comcast.net>
Sent: Tuesday, August 18, 2020 5:22 PM
To: Scott, Khadijah:(PECO) <Khadijah.Scott@exeloncorp.com>
Subject: RE: [EXTERNAL] Extended Under Voltages

Hi Khadijah,

I cut and pasted the documents into the content of this email (see below).

Direct Dial 215-956-3361

August 4, 2020

Mark Cohen
3409 Binny Road
Doylestown, Pa 18902

Re: Your Claim No: C2020115526

Dear Mr. Cohen,

This letter is in response to the service related issues you experienced on July 22, 2020. Thank you for giving us the opportunity to investigate this situation. We know how important reliable electric service is in the lives of our customers.

Our investigation shows the service to your property was affected as a result of a weather related failure. Although PECO Energy compensates customers for certain costs incurred as a result of our negligent actions, we do not guarantee continuity of service, and cannot pay for damages resulting from this event and similar events. As a result, we are not able to compensate you for any damages that you may have suffered.

I've attached a copy of section 12.1 of the PECO Energy Electric Service Tariff for your review. If you have any questions, or would like to discuss this situation, please do not hesitate to contact me at 215-956-3361.

Very truly yours,
2/11/2021

Paul J. Golden
Senior Claims Case Manager

ELECTRIC PA. P.U.C. NO. 5
SUPERSEDES ELECTRIC PA P.U.C NO. 4 AND ALL SUPPLEMENTS THERETO

PECO Energy Company

Electric Service Tariff

COMPANY OFFICE LOCATION

**2301 Market Street
Philadelphia, Pennsylvania 19101**

For List of Communities Served, See Page 4.

Issued December 18, 2015

Effective January 1, 2016

**ISSUED BY: C. L. Adams - President & CEO
PECO Energy Distribution Company
2301 MARKET STREET
PHILADELPHIA, PA. 19101**

NOTICE

RULES AND REGULATIONS (continued)
12. SERVICE CONTINUITY

12.1 LIMITATION ON LIABILITY FOR SERVICE INTERRUPTIONS AND VARIATIONS The Company does not guarantee continuous, regular and uninterrupted supply of service. The Company may, without liability, interrupt or limit the supply of service for the purpose of making repairs, changes, or improvements in any part of its system for the general good of the service or the safety of the public or for the purpose of preventing or limiting any actual or threatened instability or disturbance of the system. The Company is also not liable for any damages due to accident, strike, storm, riot, fire, flood, legal process, state or municipal interference, or any other cause beyond the Company's control.

In all other circumstances, the liability of the Company to customers or other persons for damages, direct or consequential (including damage to computers and other electronic equipment and appliances, loss of business, or loss of production caused by any interruption, reversal, spike, surge or variation in supply or voltage, transient voltage, or any other failure in the supply of electricity shall in no event, unless caused by the willful and/or wanton misconduct of the Company, exceed an amount in liquidated damages equivalent to the greater of \$1000 or two times the charge to the customer for the service affected during the period in which such interruption, reversal, spike, surge or variation in supply or voltage, transient voltage, or any other failure in the supply of electricity occurs. In addition no charge will be made to the customer for the affected service during the period in which such interruption, reversal, spike, surge or variation in supply or voltage, transient voltage, or any other failure in the supply of electricity occurs. A variety of protective devices and alternate power supplies that may prevent or limit such damage are available for purchase by the customer from third parties.

The Company makes no warranty as to merchantability or fitness for a particular purpose, express or implied, by operation of law or otherwise. To the extent applicable under the Uniform Commercial Code or on any theory of contract or products liability, the Company limits its liability in accordance with the previous paragraph to any Customer or third party for claims involving and including, but not limited to, strict products liability, breach of contract, and breach of actual or implied warranties of merchantability or fitness for an intended purpose.

12.2 ADDITIONAL LIMITATIONS ON LIABILITY IN CONNECTION WITH DIRECT ACCESS Other than its duty to deliver electric energy and capacity, the Company shall have no duty or liability to a customer receiving Competitive Energy Supply arising out of or related to a contract or other relationship between such a customer and an EGS.

The Company shall implement customer selection of an EGS consistent with applicable rules of the Commission and shall have no liability to a customer receiving Competitive Energy Supply arising out of or related to switching EGSs, unless the Company is negligent in switching or failing to switch a customer.

The Company shall have no duty or liability with respect to electric energy before it is delivered by an EGS to a point of delivery on the PECO Energy distribution system. After its receipt of electric energy and capacity at the point of delivery, the Company shall have the same duty and liability for distribution service to customers receiving Competitive Energy Supply as to those receiving electric energy and capacity from the Company.

12.3 EMERGENCY LOAD CONTROL Pursuant to order of Pennsylvania Public Utility Commission, the following provision is incorporated in this Tariff:

Whenever the demands for power on all or part of the Company's system exceed or threaten to exceed the capacity then actually and lawfully available to supply such demands, or whenever system instability or cascading outages could result from actual or expected transmission overloads or other contingencies, or whenever such conditions exist in the system of another public utility or power pool with which the Company's system is interconnected and cause a reduction in the capacity available to the Company from that source or threaten the integrity of the Company's system, a load emergency situation exists. In such case, the Company shall take such reasonable steps as the time available permits to bring the demands within the then-available capacity or otherwise controlled. Such steps shall include but shall not be limited to reduction or interruption of service to one or more customers, in accordance with the Company's procedures for controlling load.

The Company shall establish procedures for controlling load including schedules of load shedding priorities to be followed in compliance with the foregoing paragraph, may revise such procedures from time to time, and shall revise them if so required by Pennsylvania Public Utility Commission. A copy of such procedures or of the revision thereof currently in effect shall be kept available for public inspection at the Company's Principal Office, and another such copy shall be kept on file with the Pennsylvania Public Utility Commission.

12.4 EMERGENCY ENERGY CONSERVATION Pursuant to order of the Pennsylvania Public Utility Commission, the following provision is incorporated in this Tariff:

Whenever events occur which are actually resulting, or in the judgment of the Company threaten to result, in a restriction of the fuel supplies available to the Company or its energy suppliers, such that the amount of electric energy which the Company is able to supply is or will be adversely affected, an emergency energy situation exists.

In the event of an emergency energy conservation situation, the Company shall take such reasonable measures as it believes necessary and proper to conserve available fuel supplies. Such measures may include, but shall not be limited to reduction, interruption or suspension of service to one or more of its customers or classes of customers in accordance with the Company's procedure for emergency energy conservation.

The Company shall establish procedures for emergency energy conservation, including, if it deems necessary, schedules of service interruption and suspension priorities to be followed as prescribed by the foregoing paragraph.

The Company may revise such procedure from time to time, and shall revise them if so required by the Pennsylvania Public Utility Commission. A copy of such procedures or of the revision thereof currently in effect shall be kept available for public inspection at each office at which the Company maintains a copy of its Tariff for public inspection, and another such copy shall be kept on file with the Pennsylvania Public Utility Commission.

12.5 NOTICE OF TROUBLE The customer must immediately notify the Company if service is interrupted or is otherwise unsatisfactory due to defects, trouble, or accident, affecting the supply of service.

Best regards,
Mark

From: Scott, Khadijah:(PECO) [<mailto:Khadijah.Scott@exeloncorp.com>]

Sent: Tuesday, August 18, 2020 4:35 PM

To: Mark Cohen

Subject: RE: [EXTERNAL] Extended Under Voltages

Unfortunately, I was unable to open your attachment. I will speak with Paul Golden and inquire as to his denial of your claim. I did however, speak with the senior manager of the claims department when you first alerted me to your concerns.

2/11/2021

Enjoy your day,
~Khadijah

Working Remotely

Khadijah Scott, Esquire
Assistant General Counsel
PECO, an Exelon Company
2301 Market Street, 23rd floor
Philadelphia, PA 19103
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khadijah.scott@exeloncorp.com

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From: Mark Cohen <markbcohen@comcast.net>
Sent: Tuesday, August 18, 2020 4:11 PM
To: Scott, Khadijah:(PECO) <Khadijah.Scott@exeloncorp.com>
Subject: RE: [EXTERNAL] Extended Under Voltages

Hi Khadijah,

No, I did not speak with anyone from claims. I received what appeared to be a generic blow off email with the attached two (2) documents. The second surge was so powerful that it damaged a 100 Amp 2-pole circuit breaker that needed to be replaced and burnt out a 24 VAC transformer as well. I used to work as an industrial electrician and this damage came from the supply side (PECO). The letter was signed by Paul J. Golden, Senior Claims Case Manager.

My next step was to reach out to Nichole DeMott who was the PECO System Engineer who identified the problem I had several years ago which required PECO to add a transformer to your circuit to remediate the issue I was having then. I did not hear back from Nichole and so I reached out to Shawane as she was involved in my earlier issue which only got remediated after we went in front of a judge after I filed a PUC complaint. I needed to file a complaint and have us go in front of a judge back then to get a resolution, hopefully we will not have to go down that path again.

Best regards,
Mark

From: Scott, Khadijah:(PECO) [<mailto:Khadijah.Scott@exeloncorp.com>]
Sent: Tuesday, August 18, 2020 2:23 PM
To: Mark Cohen
Subject: RE: [EXTERNAL] Extended Under Voltages

Hi Mr. Cohen,

Did you speak with anyone in claims about your concern regarding a lack of investigation? If so, do you recall who you spoke with?

Working Remotely

Khadijah Scott, Esquire
Assistant General Counsel
PECO, an Exelon Company
2301 Market Street, 23rd floor
Philadelphia, PA 19103

2/11/2021

(215) 841-6841 (phone) – (215) 740-0707 (cell)

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khadijah.scott@exeloncorp.com

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From: Mark Cohen <markbcohen@comcast.net>

Sent: Tuesday, August 18, 2020 2:00 PM

To: Scott, Khadijah:(PECO) <Khadijah.Scott@exeloncorp.com>

Subject: RE: [EXTERNAL] Extended Under Voltages

Hi Khadijah,

I do not believe that the claim department looked into the power surge situation at all, rather they just dismissed my concerns as PECO having no responsibility under the tariff. Please send me a copy of the investigation into my concerns if they actually occurred. Without a copy showing an investigation, you will leave me no choice other than to file a complaint with the PUC to obtain that information.

Best regards,

Mark

From: Scott, Khadijah:(PECO) [<mailto:Khadijah.Scott@exeloncorp.com>]

Sent: Tuesday, August 18, 2020 1:29 PM

To: Mark Cohen

Subject: RE: [EXTERNAL] Extended Under Voltages

Hi Mr. Cohen,

I was able to look into your inquiry. It appears that our claims department did an investigation and denied your claim. They did not find an independent failure of PECO equipment. I understand that you are not satisfied with this response. However, our claims department handles these type of concerns and are equipped to discern if any failure occurred.

Enjoy your day,

~Khadijah

Working Remotely

Khadijah Scott, Esquire

Assistant General Counsel

PECO, an Exelon Company

2301 Market Street, 23rd floor

Philadelphia, PA 19103

(215) 841-6841 (phone) – (215) 740-0707 (cell)

(215) 568-3389 (fax)

khadijah.scott@exeloncorp.com

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From: Mark Cohen <markbcohen@comcast.net>

Sent: Monday, August 17, 2020 12:11 PM

To: Scott, Khadijah:(PECO) <Khadijah.Scott@exeloncorp.com>

2/11/2021

Subject: RE: [EXTERNAL] Extended Under Voltages

Khadijah,

Account Name: Mark Cohen

Account Number: 58437-00500

Account Address: Mark Cohen, 3409 Binny Road, Doylestown, PA 18902

Thank you,



Mark Cohen
3409 Binny Road
Doylestown, PA 18902
Direct: (215) 345-7036
Email: markbcohen@comcast.net

From: Scott, Khadijah:(PECO) [<mailto:Khadijah.Scott@exeloncorp.com>]

Sent: Monday, August 17, 2020 11:53 AM

To: markbcohen@comcast.net

Subject: RE: [EXTERNAL] Extended Under Voltages

Hi Mr. Cohen,

I was forwarded your e-mail from Amy Botak. I have replaced Shawane Lee. Can you provide me with the property address and your account number so that I can look into the matter. Thank you.

Enjoy your day,
Khadijah

Working Remotely

Khadijah Scott, Esquire
Assistant General Counsel
PECO, an Exelon Company
2301 Market Street, 23rd floor
Philadelphia, PA 19103
(215) 841-6841 (phone) - (215) 740-0707 (cell)
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From: Mark Cohen <markbcohen@comcast.net>

Sent: Sunday, August 16, 2020 11:07 AM

To: Botak, Amy:(PECO) <Amy.Botak@exeloncorp.com>

Subject: FW: [EXTERNAL] Extended Under Voltages

Amy,

I sent the emails below first to Nichole with no response and then to Shawane who appears to no longer be with PECO. Could you please forward my emails to the appropriate person.

2/11/2021

Best regards,
Mark



Mark Cohen
3409 Binny Road
Doylestown, PA 18902
Direct: (215) 345-7036
Email: markbcohen@comcast.net

From: Mark Cohen [<mailto:markbcohen@comcast.net>]
Sent: Sunday, August 16, 2020 10:12 AM
To: Shawane Lee
Subject: FW: [EXTERNAL] Extended Under Voltages

Shawane,

I have a major concern over a recent series of power surges that have caused substantial damage at my residence. I wrote Nicki (see email below) on August 6th, as I believe that she is a system engineer and thought she would be best suited to look into this matter. Unfortunately I have not heard back from her. Could you please look into this situation and respond to me?

Best regards,
Mark



Mark Cohen
3409 Binny Road
Doylestown, PA 18902
Direct: (215) 345-7036
Email: markbcohen@comcast.net

From: Mark Cohen [<mailto:markbcohen@comcast.net>]
Sent: Thursday, August 06, 2020 11:22 AM
To: 'DeMott, Nichole:(PECO)'
Subject: RE: [EXTERNAL] Extended Under Voltages

Hi Nicki,

You assisted with the remediation of a problem I had in the past noted in the subject line and the email string below this one.

Extensive damage incurred due to a massive power surge during the week of July 19th 2020, while I was away on vacation. The surge damaged three (3) TVs, three (3) video recorders, my alarm system, one load shedding module, an alarm clock, two VOIP modules, cable modem, two routers, car charger (hybrid auto), two vanity clocks, and tripped several circuit breakers.

I know about the tariff and bad weather, but there seems to be a problem with your equipment that it would allow a power surge so severe that it would actually trip several circuit breakers and damage the amount of equipment in my house that was affected. Since my return there was another outage yesterday which damaged my central air conditioning unit? I have been good with the power being supplied since PECO installed the new transformer several years ago until now.

I would think that there should be something in you circuitry to prevent such a severe surge from reaching your

2/11/2021

customer's houses. If you recall the new transformer was installed to provide power to my house as I am at the end of the block and a determination was made that the original power lines and equipment were not set up to handle the addition load of new homes, pools, and central air-conditioning units that were not there at the original planning of your service to the neighborhood. Can you look into this and see if there is a PECO equipment failure? Please advise.

Best regards,
Mark



Mark Cohen
3409 Binny Road
Doylestown, PA 18902
Direct: (215) 345-7036
Email: markbcohen@comcast.net

From: DeMott, Nichole:(PECO) [<mailto:Nichole.Demott@exeloncorp.com>]
Sent: Monday, October 01, 2018 9:41 AM
To: Mark Cohen
Subject: RE: [EXTERNAL] Extended Under Voltages

Good morning Mr. Cohen,
I wanted to let you know that construction is currently scheduled to start on 10/22/18. PECO will be using a contractor named Infrasource to do the work. They will be in contact to schedule the outage to move you over to the new transformer as the date gets closer. Please don't hesitate to contact me if you have any questions or concerns.
Take care,
Nicki

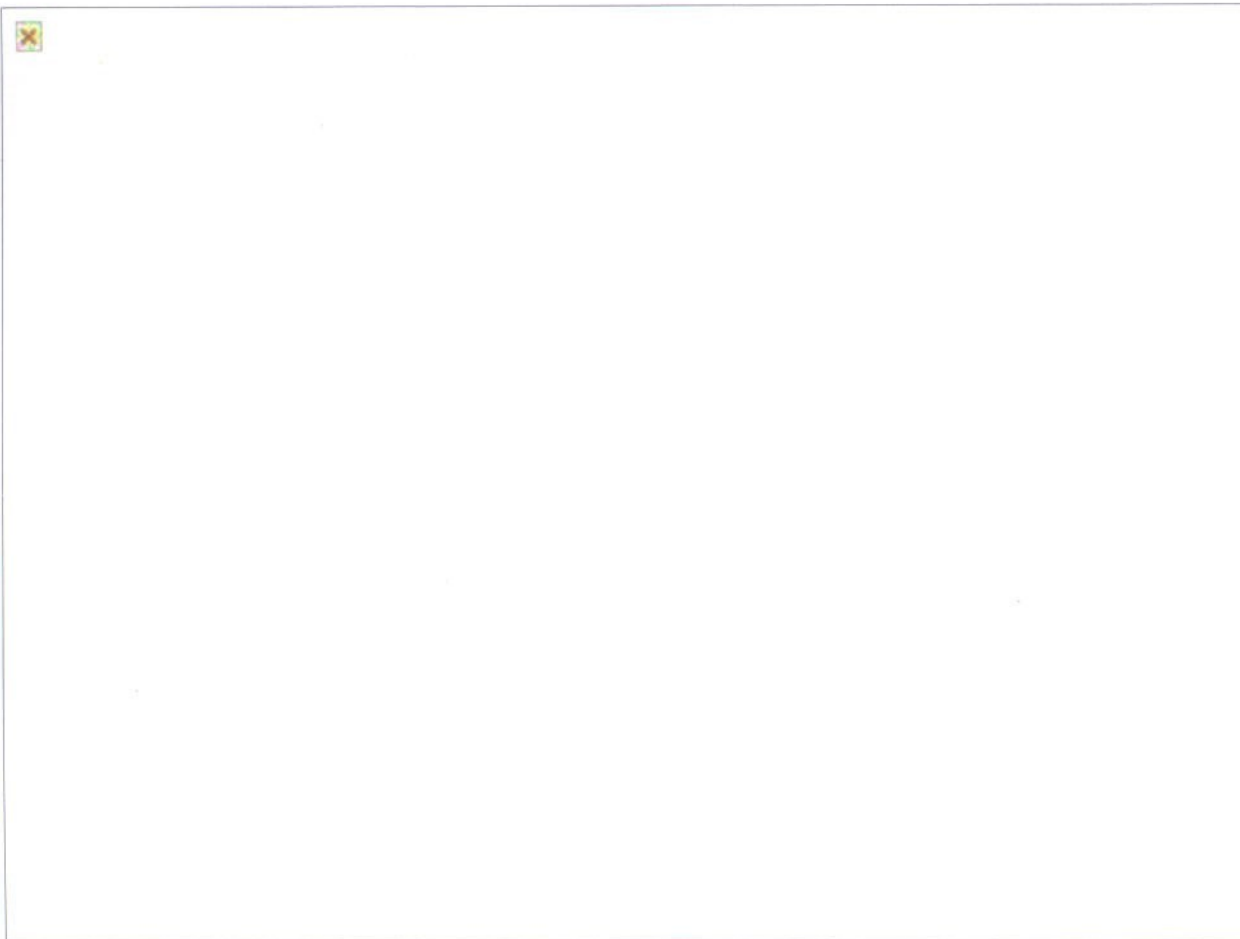
From: DeMott, Nichole:(PECO)
Sent: Monday, August 13, 2018 3:14 PM
To: Mark Cohen
Subject: RE: [EXTERNAL] Extended Under Voltages

Good afternoon,
Thank you for sharing this with me. I reviewed the circuit for other events that might have caused an undervoltage, but did not see any. This helps to confirm that the new transformer should rectify the issues you are having. The job is currently in design. I hope to have a construction date for you soon.
Thank you for your patience.
Nicki

From: Mark Cohen [<mailto:markbcohen@comcast.net>]
Sent: Sunday, August 12, 2018 3:37 AM
To: DeMott, Nichole:(PECO)
Subject: [EXTERNAL] Extended Under Voltages

Hi Nicki,

I know that you are working the issue, but not sure if you wanted me to keep providing you with under voltages information or not. Below are the most recent occurrences.



Best regards,
Mark

Mark Cohen
3409 Binny Road
Doylestown, PA 18902
Direct: (215) 345-7036
Email: markbcohen@comcast.net

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Exhibit 4

C-2020-3022456
3/16/21 JK

Burnt 100 Amp 2-pole Circuit Breaker



Exhibit 5

C-2020-3022456

3/16/21 JK

Peco - Damage Costs

Item	Amount
TV - repaired	\$ 23.32
TV - Replacement	\$ 127.19
TV - not replaced	\$ 100.00
VCR - repaired	\$ 35.30
VCR - Not replaced	\$ 50.00
VCR - Not replaced	\$ 50.00
Alarm - repaired	\$ 50.00
Alarm clock	\$ 25.43
VOIP Modules	\$ 133.26
Modem/Router	\$ 201.39
Breaker	\$ 48.97
Heater Repair call	\$ 90.00
Transformer	\$ 36.70
Module - load balance	\$ 375.00
Hybrid vehicle charger	\$ - Warranty replacement
Total	\$ 1,346.56

Khadijah Scott, Esquire
Assistant General Counsel
2301 Market Street / S23-1
Philadelphia, PA 19103

Direct Dial: 215-841-6841

February 10, 2021

VIA E-MAIL

Honorable Marta Guhl, ALJ
PA Public Utility Commission
801 Market Street, Suite 4063
Philadelphia, PA 19107

RE: Mark Cohen v. PECO Energy Company
Docket No. C-2020-3022456
Date of Hearing: February 24, 2021 at 10:00 a.m.

Dear Judge Guhl:

Enclosed please find a copy of PECO Energy Company Exhibits 1 through 4, which it intends to use in the above referenced hearing. By copy of this letter, I am sending a copy of same to the Complainant.

Please call my direct dial number if you have any questions regarding this case.

Respectfully submitted,



Khadijah Scott

KS/ab
Enclosure

Cc: Mark Cohen (via email)

EXHIBIT 1

C-2020-3022456
3/16/21 JK

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
1	Account Number: 5843700500			Service Address:			Current Bill: \$432.47			Account Balance: \$432.47									
2	Account Name: MARK COHEN			3409 BINNY RD			Billed Prior: \$0.00												
3	Account Status: ACTIVE			DOYLESTOWN, PA 18902			Balance Due: \$432.47												
4	Meter Bill Group: 17																		
5				Mail To:			Credit Amount: \$0.00			Rates:									
6				MARK COHEN			Deposit Requested: \$0.00			ELECTRIC RESIDENTIAL HEATING SERVICE									
7				3409 BINNY RD			Deposit On-Hand: \$0.00												
8				DOYLESTOWN, PA 18902			CAP Pre-program Arrears: \$0.00												
9							Payment Agreement Balance: \$0.00												
10																			
11																			
12	Account Transaction Activity																		

13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt
14	01/10/2019		PAYMENT								-\$439.72							
15	01/23/2019	ELECTRIC SERVICE		12/19/2018-01/23/2019	146747	ACTUAL	125645423	4982	0		\$420.78	\$0.00	\$420.78	\$420.78	02/14/2019	\$420.78	964	\$0.00
16	01/31/2019	End of Month Balance														\$420.78		
17	02/14/2019		PAYMENT								-\$420.78							
18	02/21/2019	ELECTRIC SERVICE		01/23/2019-02/21/2019	150743	ACTUAL	125645423	3996	0		\$464.93	\$0.00	\$464.93	\$464.93	03/15/2019	\$464.93	871	\$0.00
19	02/28/2019	End of Month Balance														\$464.93		
20	03/15/2019		PAYMENT								-\$464.93							
21	03/22/2019	ELECTRIC SERVICE		02/21/2019-03/22/2019	154125	ACTUAL	125645423	3382	0		\$404.66	\$0.00	\$404.66	\$404.66	04/15/2019	\$404.66	728	\$0.00
22	03/29/2019	End of Month Balance														\$404.66		
23	04/15/2019		PAYMENT								-\$404.66							
24	04/22/2019	ELECTRIC SERVICE		03/22/2019-04/22/2019	156438	ACTUAL	125645423	2313	0		\$279.56	\$0.00	\$279.56	\$279.56	05/14/2019	\$279.56	315	\$0.00
25	04/30/2019	End of Month Balance														\$279.56		
26	05/14/2019		PAYMENT								-\$279.56							
27	05/21/2019	ELECTRIC SERVICE		04/22/2019-05/21/2019	158217	ACTUAL	125645423	1779	0		\$217.29	\$0.00	\$217.29	\$217.29	06/12/2019	\$217.29	85	\$0.00
28	05/31/2019	End of Month Balance														\$217.29		
29	06/12/2019		PAYMENT								-\$217.29							
30	06/20/2019	ELECTRIC SERVICE		05/21/2019-06/20/2019	160007	ACTUAL	125645423	1790	0		\$235.92	\$0.00	\$235.92	\$235.92	07/12/2019	\$235.92		\$0.00
31	06/28/2019	End of Month Balance														\$235.92		
32	07/12/2019		PAYMENT								-\$235.92							
33	07/22/2019	ELECTRIC SERVICE		06/20/2019-07/22/2019	162390	ACTUAL	125645423	2383	0		\$324.36	\$0.00	\$324.36	\$324.36	08/13/2019	\$324.36		\$0.00
34	07/31/2019	End of Month Balance														\$324.36		
35	08/13/2019		PAYMENT								-\$324.36							
36	08/20/2019	ELECTRIC SERVICE		07/22/2019-08/20/2019	164795	ACTUAL	125645423	2405	0		\$327.26	\$0.00	\$327.26	\$327.26	09/11/2019	\$327.26		\$0.00
37	08/30/2019	End of Month Balance														\$327.26		
38	09/11/2019		PAYMENT								-\$327.26							
39	09/19/2019	ELECTRIC SERVICE		08/20/2019-09/19/2019	166690	ACTUAL	125645423	1895	0		\$260.95	\$0.00	\$260.95	\$260.95	10/11/2019	\$260.95		\$0.00
40	09/30/2019	End of Month Balance														\$260.95		
41	10/11/2019		PAYMENT								-\$260.95							
42	10/18/2019	ELECTRIC SERVICE		09/19/2019-10/18/2019	168375	ACTUAL	125645423	1685	0		\$208.03	\$0.00	\$208.03	\$208.03	11/12/2019	\$208.03		\$0.00
43	10/31/2019	End of Month Balance														\$208.03		
44	11/12/2019		PAYMENT								-\$208.03							
45	11/18/2019	ELECTRIC SERVICE		10/18/2019-11/18/2019	170851	ACTUAL	125645423	2476	0		\$300.79	\$0.00	\$300.79	\$300.79	12/10/2019	\$300.79	452	\$0.00
46	11/27/2019	End of Month Balance														\$300.79		
47	12/10/2019		PAYMENT								-\$300.79							
48	12/19/2019	ELECTRIC SERVICE		11/18/2019-12/19/2019	174852	ACTUAL	125645423	4001	0		\$480.91	\$0.00	\$480.91	\$480.91	01/10/2020	\$480.91	732	\$0.00
49	12/31/2019	End of Month Balance														\$480.91		
50	01/10/2020		PAYMENT								-\$480.91							
51	01/23/2020	ELECTRIC SERVICE		12/19/2019-01/23/2020	179178	ACTUAL	125645423	4326	0		\$510.56	\$0.00	\$510.56	\$510.56	02/14/2020	\$510.56	911	\$0.00
52	01/31/2020	End of Month Balance														\$510.56		

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S
13	Transaction Dt	Product Type	Credit Source	Billing Period	Read	Reading Type	Meter Equip Cd	KWH	KW	CCF	Transaction Amount	Balance Forward	Current Charges	Amt Due	Bill Due Dt	Total Balance	Heating Degree Days	Budget Bill Deferred Amt	
53	02/14/2020		PAYMENT								-\$510.56								
54	02/21/2020	ELECTRIC SERVICE		01/23/2020-02/21/2020	182316	ACTUAL	125645423	3138	0		\$372.88	\$0.00	\$372.88	\$372.88	03/16/2020	\$372.88	710	\$0.00	
55	02/28/2020	End of Month Balance														\$372.88			
56	03/16/2020		PAYMENT								-\$372.88								
57	03/23/2020	ELECTRIC SERVICE		02/21/2020-03/23/2020	185077	ACTUAL	125645423	2761	0		\$325.36	\$0.00	\$325.36	\$325.36	04/14/2020	\$325.36	584	\$0.00	
58	03/31/2020	End of Month Balance														\$325.36			
59	04/14/2020		PAYMENT								-\$325.36								
60	04/21/2020	ELECTRIC SERVICE		03/23/2020-04/21/2020	187167	ACTUAL	125645423	2090	0		\$248.76	\$0.00	\$248.76	\$248.76	05/13/2020	\$248.76	420	\$0.00	
61	04/30/2020	End of Month Balance														\$248.76			
62	05/13/2020		PAYMENT								-\$248.76								
63	05/20/2020	ELECTRIC SERVICE		04/21/2020-05/20/2020	188996	ACTUAL	125645423	1829	0		\$218.94	\$0.00	\$218.94	\$218.94	06/11/2020	\$218.94	267	\$0.00	
64	05/29/2020	End of Month Balance														\$218.94			
65	06/11/2020		PAYMENT								-\$218.94								
66	06/19/2020	ELECTRIC SERVICE		05/20/2020-06/19/2020	190769	ACTUAL	125645423	1773	0		\$229.39	\$0.00	\$229.39	\$229.39	07/13/2020	\$229.39		\$0.00	
67	06/30/2020	End of Month Balance														\$229.39			
68	07/13/2020		PAYMENT								-\$229.39								
69	07/21/2020	ELECTRIC SERVICE		06/19/2020-07/21/2020	193367	ACTUAL	125645423	2598	0		\$347.18	\$0.00	\$347.18	\$347.18	08/12/2020	\$347.18		\$0.00	
70	07/31/2020	End of Month Balance														\$347.18			
71	08/12/2020		PAYMENT								-\$347.18								
72	08/19/2020	ELECTRIC SERVICE		07/21/2020-08/19/2020	195425	ACTUAL	125645423	2058	0		\$277.10	\$0.00	\$277.10	\$277.10	09/10/2020	\$277.10		\$0.00	
73	08/31/2020	End of Month Balance														\$277.10			
74	09/10/2020		PAYMENT								-\$277.10								
75	09/18/2020	ELECTRIC SERVICE		08/19/2020-09/18/2020	197472	ACTUAL	125645423	2047	0		\$274.84	\$0.00	\$274.84	\$274.84	10/13/2020	\$274.84		\$0.00	
76	09/30/2020	End of Month Balance														\$274.84			
77	10/13/2020		PAYMENT								-\$274.84								
78	10/20/2020	ELECTRIC SERVICE		09/18/2020-10/20/2020	199079	ACTUAL	125645423	1607	0		\$217.99	\$0.00	\$217.99	\$217.99	11/12/2020	\$217.99	87	\$0.00	
79	10/30/2020	End of Month Balance														\$217.99			
80	11/12/2020		PAYMENT								-\$217.99								
81	11/18/2020	ELECTRIC SERVICE		10/20/2020-11/18/2020	201182	ACTUAL	125645423	2103	0		\$246.83	\$0.00	\$246.83	\$246.83	12/10/2020	\$246.83	282	\$0.00	
82	11/25/2020		MISC BILLING ADJUSTMENT								-\$27.02								
83	11/25/2020	ELECTRIC SERVICE		10/20/2020-11/18/2020	201182	ACTUAL	125645423	2103	0		-\$27.02						282		
84	11/30/2020	End of Month Balance														\$219.81			
85	12/10/2020		PAYMENT								-\$246.83								
86	12/21/2020		EXCESS CREDIT								-\$27.02								
87	12/21/2020	ELECTRIC SERVICE		11/18/2020-12/21/2020	204657	ACTUAL	125645423	3475	0		\$402.97	\$0.00	\$375.95	\$375.95	01/12/2021	\$375.95	719	\$0.00	
88	12/31/2020	End of Month Balance														\$375.95			
89	01/12/2021		PAYMENT								-\$375.95								
90	01/22/2021	ELECTRIC SERVICE		12/21/2020-01/22/2021	208379	ACTUAL	125645423	3722	0		\$432.47	\$0.00	\$432.47	\$432.47	02/16/2021	\$432.47	849	\$0.00	
91	01/29/2021	End of Month Balance														\$432.47			
92																			
93																			
94																			
95																			
96																			
97																			
98																			
99																			
100																			
101																			
102																			

EXHIBIT 2

C-2020-3022456
3/16/21 JK

Service Reliability Report For
MARK COHEN
3409 BINNY RD
DOYLESTOWN PA 18902
October 26, 2018 – October 26, 2020

Account Number: 5843700500

Transformer: 11E2E3D

SERVICE CHARACTERISTICS			
<input type="checkbox"/> Single HT	<input type="checkbox"/> Dual HT	<input type="checkbox"/> GS	<input checked="" type="checkbox"/> Residential
Supply 1:	BUCKINGHAM 371	Source Substation:	BUCKINGHAM 371
Circuit Miles Aerial:	35.2	Circuit Miles UG:	27.7

OUTAGE HISTORY			
(Only outages > 5 minutes affecting this customer are listed)			
Date/Time	Storm (Y=Yes, N=No)	Cause	Interruption Duration (Minutes)
12/15/2019 02:34 PM	N	VEGETATION: UPROOTED TREE	8
04/09/2020 01:07 PM	Y	VEGETATION: BROKEN LIMB	125
07/22/2020 05:41 PM	Y	WEATHER: LIGHTNING	148
08/04/2020 07:37 PM	Y	VEGETATION: BROKEN LIMB	902

RECENT RELIABILITY ENHANCEMENTS	
Status	Description
Active	WO 16462674 – Install new pole and replace interposers
Active	WO 16231118 – Installation of automated switching devices

PREVENTATIVE MAINTENANCE			
Last routine tree trimming:	02/18/2017	Next scheduled trimming:	2022
Last circuit patrol / thermography:	06/01/2020	Next scheduled circuit patrol / thermography:	2021

EXHIBIT 3

C-2020-3022456 3/16/21 JK

EXHIBIT 4

C-2020-3022456 3/16/21 JK

Customer Information - Results
(Search Data Entered Below)

Customer Name: Address: 3409 binny
Premise: Account:
Transformer: Phone:

[Return to Previous Page](#)

Name	Address	Phone	Account	Xform	Account	Premise	Details	Initials
MARK COHEN	3409 BINNY RD DOYLESTOWN PA 18902	2153457026	BUCKINGHAM_371	11E2E3D	5843700500	584372730	Fill Details	

END OF DATA

OMS East Reports



AMOS | ARCOS | BGE | CAIDI | ED DASHBOARD
EP | MD LIVE | NETVIEWER
SRP Web

System Reports Regional Status Productivity OMS Reports Storm Information PragmaCAD Reports Reliability Reports Help

Customer Outages for Premise: 584372730
11/3/2020 10:48:45 AM

Sorted by: Time Off

Time Off	Time Rest	Event	Comments	Cause	Num Cust	Duration	Type	Device
8/7/2020 10:41:21 AM	8/7/2020 10:42:21 AM	B20080500731	Patroller assigned, PATROL COMPLETE - CREW ON SITE - XFRM DAMAGED - NEED REPLACEMENT	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	1300	1	REC	T226_10E8H74397
8/4/2020 7:37:33 PM	8/5/2020 10:39:33 AM	B20080403304	pole replced, load restored 1600	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	2581	902	SWT	750B_11D3G64873
7/30/2020 1:55:47 PM	7/30/2020 1:55:47 PM	B20073000057	no interruptio	OTHER NO INTERRUPTION TO SERVIC	897	0	REC	T157_11C3F5
7/22/2020 5:58:50 PM	7/22/2020 5:58:50 PM	B20072200110	IRVIN CREW CLEARED A LIMB ACROSS ALL 3	OTHER NO INTERRUPTION TO SERVIC	527	0	SEC	S1_11D3G1
7/22/2020 5:57:07 PM	7/22/2020 5:58:07 PM	B20072200104	mom	WEATHER RELATED LIGHTNING-UNVERIFIED	1030	1	REC	R3_11E4G1
7/22/2020 5:54:17 PM	7/22/2020 5:54:17 PM	B20072200279	storm	OTHER NO INTERRUPTION TO SERVIC	2601	0	REC	R3_11E4G1
7/22/2020 5:45:37 PM	7/22/2020 5:45:37 PM	B20072200058	lighning	OTHER NO INTERRUPTION TO SERVIC	940	0	REC	R1_10E8B67119
7/22/2020 5:41:54 PM	7/22/2020 8:09:54 PM	B20072200055	mom	WEATHER RELATED LIGHTNING-UNVERIFIED	2601	148	BKR	BUCKINGHAM_371
4/9/2020 1:12:07 PM	4/9/2020 1:13:07 PM	B20040900022	ARNOLD CREW REMOVED SEVERAL LIMBS AND RESTORED SOLID PORTION OF CIRCUIT	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	940	1	CTR	Cut
4/9/2020 1:07:52 PM	4/9/2020 3:12:52 PM	B20040900049	ARNOLD CREW REMOVED SEVERAL LIMBS AND RESTORED SOLID PORTION OF CIRCUIT	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	2458	125	SWT	758B_17B4A35974
4/9/2020 1:06:00 PM	4/9/2020 1:06:00 PM	B20040900013	MULTIPLE TREE LIMBS ON SOLID PORTION OF CIRCUIT	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	2097	0	REC	R3_11E4G1
12/19/2019 2:48:36 PM	12/19/2019 3:03:36 PM	B19121900023	IT MAP UPDATE	OTHER NO INTERRUPTION TO SERVIC	2543	15	REC	T157_11C3F5
12/17/2019 4:37:10 AM	12/17/2019 4:38:10 AM	B19121700003	MOMENTARY UNTIL FLT CAUSED RM3 TO TRIP	OTHER NO INTERRUPTION TO SERVIC	2583	1	BKR	BUCKINGHAM_371
12/15/2019 2:34:33 PM	12/15/2019 2:42:33 PM	B19121500031	BUCKET TREE CREW ARRIVED AT 2040 // CREW WILL GET TO WORK	TREE/VEGETATION RELATED UPROOTED TREE	2087	8	SWT	B15_11D1C1_8759
9/18/2019 10:38:47 PM	9/18/2019 10:39:47 PM	B19091800063	STATION LEG CABLE FAULT TM OPENED 766B AND PICKED UP LOAD VIA DMS	EQUIPMNT/MATERIAL FAILURE MALFUNCTION/DETERIORATION	5937	1	BKR	BUCKINGHAM_346
9/6/2019 11:49:53 AM	9/6/2019 11:49:53 AM	B19090600042	test job	OTHER NO INTERRUPTION TO SERVIC	1866	0	REC	T226_10E8H74397
8/4/2019 9:59:14 AM	8/4/2019 5:23:14 PM	B19080400007	MDC: EVERYTHING IS WORKING. CUSTOMER IS GOING BY A UPS PRINTOUT, CAUSE IT SAID LOW VOLT FOR 2 HRS. WOULDNT LET ME PULL MTR.	OTHER NO INTERRUPTION TO SERVIC	1	444	LV	D_11E2E3_6184
6/20/2019 8:44:59 PM	6/20/2019 8:44:59 PM	B19062000169	STORM POSSIBLE TREE CONTACT TO BE PATROLLED	TREE/VEGETATION RELATED TREE CONTACT	2441	0	REC	RM2_10B8G3
5/30/2019 5:34:06 AM	6/1/2019 11:00:06 AM	B19053000366	peco ok on arrival	POWER QUALITY FLICKERING	1	3206	FL	D_11E2E3_6184
5/28/2019 1:50:18 PM	5/28/2019 1:50:18 PM	B19052800030		NONE - JOB CANCELLED No Calls Open	0	0	AO	D_11E2E3_6184
5/15/2019 9:12:51 AM	5/15/2019 9:14:51 AM	B19051500023	loss of buckingham 3 & 4 34kv busses due to loss of supply	HUMAN PERF/EED UNCLASSIFIED ERROR	6883	2	BKR	BUCKINGHAM_346
3/2/2018 11:24:51 PM	3/2/2018 11:24:51 PM	B18030202823		NONE - JOB CANCELLED	0	0	SWT	198_10B8C3
1/23/2017 6:10:00 PM	1/23/2017 8:25:00 PM	B17012300526	CREW ISOLATED DOWNED TREE	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	2346	135	REC	RM2_10B8G3
12/13/2016 9:49:19 AM	12/13/2016 9:49:19 AM	B16121300015		NONE - JOB CANCELLED	0	0	TRF	D_11E2D35470
9/29/2016 3:27:11 PM	9/29/2016 3:29:11 PM	B16092900080		OTHER NO INTERRUPTION TO SERVIC	2781	2	BKR	BUCKINGHAM_371
8/29/2016 1:35:26 PM	8/29/2016 1:35:26 PM	B16082900056	CREW LOWNES REPLACED ALLEY ARM LOAD RESTORED 1730	EQUIPMNT/MATERIAL FAILURE MALFUNCTION/DETERIORATION	2685	0	BKR	BUCKINGHAM_371
8/12/2016 5:12:54 PM	8/12/2016 8:45:54 PM	B16081200221	S. QUINN 732 489 9744 (HENKELS) REPL SEVERAL XARMS & HANG PRI	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	2066	213	FUS	51056_11E2D73368
8/12/2016 5:11:41 PM	8/12/2016 5:12:41 PM	B16081200113	MOMENTARY	WEATHER RELATED LIGHTNING-UNVERIFIED	2546	1	BKR	BUCKINGHAM_371
3/24/2016 4:40:48 PM	3/24/2016 7:03:48 PM	B16032400021	MDC: 122-122-245. NO ISSUE AT PROPERTY, PECO OK	OTHER NO INTERRUPTION TO SERVIC	1	143	FL	D_11E2E38966

12:17:56 PM	12:18:56 PM		346-ALL WENT BACK AT 1250	UNDETERMINED				
11/17/2010 12:10:37 PM	11/17/2010 12:11:37 PM	B10111700212	CREW CLEARED TREE LIMB IN ROW OUTSIDE BUCKINGHAM SUB. CLOSED 371 CB 1327	UNKNOWN UNDETERMINED	2717	1	BKR	BUCKINGHAM_371
11/8/2010 7:16:32 PM	11/8/2010 7:17:32 PM	B10110800053	MOMENTARY OUTAGE NO LOAD OFF	UNKNOWN UNDETERMINED	1612	1	SEC	S1_11D3G1
9/4/2010 12:16:35 PM	9/4/2010 12:17:35 PM	B10090400014	INLINES OPEN AT POLE B56 CLOSED BREAKER AT 1257 ALL LOADE RESTORED	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	2735	1	BKR	BUCKINGHAM_371
6/16/2010 2:33:55 PM	6/16/2010 2:34:55 PM	B10061600024	HAWK AND CREW MADE REPAIRS CLOSED SWITCHES LOAD ON 1930	UNKNOWN UNDETERMINED	2732	1	SWT	750B_11D3G64873
6/6/2010 1:44:19 PM	6/6/2010 1:44:19 PM	B10060600063	MOMETARY	UNKNOWN UNDETERMINED	2731	0	BKR	BUCKINGHAM_371
5/5/2010 8:55:51 PM	5/5/2010 8:55:51 PM	B10050500058	MOMENTARY TRIPPING. ALL LOAD ON	UNKNOWN UNDETERMINED	2723	0	BKR	BUCKINGHAM_371
3/26/2010 1:44:53 AM	3/26/2010 5:29:53 AM	B10032600018	NEEDED TO DO DROP & PICK FOR 3 PHASE LOAD. OPENED T @ 0826 / INLINE ON 88726 CLOSED @ 0829 / T1 CLOSED @ 0832 TO RESTORE ALL LOAD	EQUIPMNT/MATERIAL FAILURE MALFUNCTION/DETERIORATION	1628	225	SEC	S1_11D3G1
3/13/2010 4:42:52 PM	3/13/2010 7:30:52 PM	B10031300391	PATROLLED CIRCUIT NOTHING FOUND CLOSED TIES LOAD ON 1930	TREE/VEGETATION RELATED UPROOTED TREE	1628	168	SEC	S1_11D3G1
1/26/2010 10:08:32 AM	1/26/2010 10:27:32 AM	B10012600021	CREW GOT SWITCH IN CLEAR. AND S1 WAS CLOSED TO PICK UP LOAD. NO RECLOSE WAS ON THE TIES A FOR NO RECLOSE RESTRICTION ALL LOAD RESTORED AT 10:28	EQUIPMNT/MATERIAL FAILURE MALFUNCTION/DETERIORATION	1628	19	SEC	S1_11D3G1
10/24/2009 1:11:45 AM	10/24/2009 3:39:45 AM	B09102400005	CREW FOUND TREE IN R.O.W DOWN ON PRIMARY AT HEAD OF CCT. WIRE IS AREA IS ISOLATED. T157 TIE IS CLOSED AND LOAD IS ON AT 0348	TREE/VEGETATION RELATED TREE CONTACT	2722	148	BKR	BUCKINGHAM_371
10/7/2009 11:28:16 AM	10/7/2009 12:09:16 PM	B09100700081	CREW FOUND 2ND PROBLEM - REMOVED TREE LIMB ON RTE 413 AND BUCKINGHAM RD RECLOSED CB 1246	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	2716	41	BKR	BUCKINGHAM_371
7/17/2009 8:27:08 PM	7/17/2009 8:28:08 PM	B09071700085	WUNNENBURG: ALL LOAD WAS PICKED UP VIA TIES/RECLOSES...MOMENTARY INTERRUPTION.	WEATHER RELATED LIGHTNING-UNVERIFIED	1628	1	SEC	S1_11D3G1
6/12/2009 6:10:38 AM	6/12/2009 6:14:38 AM	B09061200002	ED TRAUB PATROLLED FOUND NOTHING TRIED CB BACK LOAD ON 0630	UNKNOWN UNDETERMINED	2716	4	BKR	BUCKINGHAM_371
5/24/2009 8:44:08 PM	5/24/2009 9:57:08 PM	B09052400040	TMAN ROLPH: PATROLLED. NOTHING FND. RM2 CLOSED TO RESTORE LOAD AT 22:32PM.	WEATHER RELATED LIGHTNING-UNVERIFIED	1627	73	SWT	505B_11D1F14972
4/3/2009 12:10:50 PM	4/3/2009 1:44:50 PM	B09040300026	TREE CREW CLEARING TREE. WIRES CUT CLEAR. REFUSED @ 795 @ 1400	TREE/VEGETATION RELATED TREE CONTACT	79	94	FUS	795_11E2B72573
2/18/2009 2:15:49 PM	2/18/2009 3:25:49 PM	B09021800031	ALL LOAD RESTORED AT 15:26. PECO OK CAUSE WAS TREE BRANCH ACROSS 2 PHASES ON STONEY ROAD.	TREE/VEGETATION RELATED TREE CONTACT	2709	70	BKR	BUCKINGHAM_371
2/12/2009 10:09:00 AM	2/12/2009 1:28:00 PM	B09021200174	J MONTAGUE MADE REPAIRS CLOSED S1 LOAD ON 1456	TREE/VEGETATION RELATED TREE CONTACT	1042	199	SEC	S1_11D3G1
6/27/2008 12:21:42 PM	6/27/2008 1:59:42 PM	B08062700034	TMAN ROLPH REPORTS: LOAD PICKED UP AT 14:00PM.	EQUIPMNT/MATERIAL FAILURE MALFUNCTION/DETERIORATION	56	98	FUS	795_11E2B72573
5/8/2008 2:53:48 AM	5/8/2008 2:53:48 AM	B08050800001	BUSS TRIPPING. DEVICES OPERATED CORRECTLY. 1 MIN IRRPT	OTHER RES OR UTILITY LOSS OF SUPPLY	2615	0	BKR	BUCKINGHAM_371
5/8/2008 2:23:00 AM	5/8/2008 2:24:00 AM	B08050900048	SUBSTATION LOSS OF SUPPLY	WILDLIFE BIRD-GUARD NOT APPLICABLE	2668	1	BKR	BUCKINGHAM_371
4/9/2008 10:33:00 PM	4/9/2008 10:34:00 PM	B08041000001	CB TRIPPED AND RECLOSED @ 2233 AS RESULT OF POLE HIT @ 2082 dURHAM rD nEW HOPE	PUBLIC DAMAGE VEHICLE (PUBLIC)	2569	1	BKR	BUCKINGHAM_371
1/11/2008 6:03:31 AM	1/11/2008 6:03:31 AM	B08011100004	X-ARM AT UPPER MOUNTAIN & HAWTHORNE HIT BY LIGHTNING	UNKNOWN UNDETERMINED	2615	0	BKR	BUCKINGHAM_371
12/16/2007 6:30:47 AM	12/16/2007 6:39:47 AM	B07121600081	CLEMMER/TRAUB: REMOVED A 2ND LARGE LIMB. CB CLOSED AND HOLDING AGAIN.	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	2528	9	BKR	BUCKINGHAM_371
12/16/2007 5:19:30 AM	12/16/2007 6:15:30 AM	B07121600017	CLEMMER/TRAUB REPORTS: TREE ON ALL 3-PH. REMOVED AND CB CLOSED AND HOLDING AT 6:15AM.	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	2034	56	BKR	BUCKINGHAM_371
12/13/2007 4:52:00 PM	12/13/2007 4:53:00 PM	B07121300159	BUCKINGHAM-371 CB TRIPPED + RECLOSED @ 1652 IN FREEZING RAIN	WEATHER RELATED ICE/SNOW	2606	1	BKR	BUCKINGHAM_371
12/3/2007 11:32:46 PM	12/3/2007 11:32:46 PM	B07120300353	C NUNN AND CREW REENERGIZED LOAD AFTER TREE WORK COMPLETE LOAD ON 0025	TREE/VEGETATION RELATED UPROOTED TREE	1805	0	SWT	749B_11D3A49307
12/3/2007 9:50:53 PM	12/3/2007 10:21:53 PM	B07120300331	C NUNN AND CREW REENERGIZED LOAD AFTER TREE WORK COMPLETE LOAD ON 0325	TREE/VEGETATION RELATED TREE CONTACT	3743	31	SWT	B62_11C3H49123
10/12/2007 11:03:00 AM	10/12/2007 12:39:00 PM	B07101200087		TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	2603	96	BKR	BUCKINGHAM_371
6/1/2007 8:08:04 PM	6/1/2007 9:45:04 PM	B07060100132	HAWK AND TRAUB PATROLLED. BKR TRIPPED DUE TO LIGHTNING TRIED BACK AND HELD. T1 LOST COMMUNICATIONS WITH IT IN CLOSED POSITION.	WEATHER RELATED LIGHTNING-UNVERIFIED	2019	97	BKR	BUCKINGHAM_371

7/19/2002 6:27:00 PM	7/19/2002 6:28:00 PM	B02072100005	MOMENTARY LIGHTNING	WEATHER RELATED LIGHTNING-UNVERIFIED	2915	1	BKR	BUCKINGHAM_371
6/24/2002 1:12:21 AM	6/24/2002 1:13:21 AM	B02062400001	CAPABIANCO PATROLLED AND FOUND NOTHING - SENT W/R 98127116 TO RE-PATROL - MOMENTARY INTERRUPTION ONLY	UNKNOWN UNDETERMINED	2916	1	BKR	BUCKINGHAM_371
5/18/2002 8:06:29 AM	5/18/2002 8:07:29 AM	B02051800022	CIRCUIT TRIPPED TRIED BACK AND HELD- NEEDS TO BE PATROLLED w/r# 98124110 sent to region.	UNKNOWN UNDETERMINED	2917	1	BKR	BUCKINGHAM_371
1/21/2002 10:46:43 AM	1/21/2002 2:04:43 PM	B02012100008	OPE SWITCH 750B CLOSED T1 ALL LOAD ON EXCEPT BTWN 750SW & 751 SW ON DURHAM RD	EQUIPMNT/MATERIAL FAILURE MALFUNCTION/DETERIORATION	2843	44	BKR	BUCKINGHAM_371
12/10/2001 12:25:24 PM	12/10/2001 12:26:24 PM	B01121000018	MOMENTARY TRIPPING OF CIR 1225/1226 FUSE BLOWN 400 OLD DUBLIN PK DIDN'T CLEAR 17B4B3	EQUIPMNT/MATERIAL FAILURE MALFUNCTION/DETERIORATION	2843	1	BKR	BUCKINGHAM_371
7/2/2001 8:48:59 AM	7/2/2001 9:26:59 AM	B01070200225	TMAN CLEARED LIMB FROM PRIMARY AND SD2 CLOSED 371-10 CB	TREE/VEGETATION RELATED BROKEN LIMB/TRUNK	2364	0	BKR	BUCKINGHAM_371

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EVENT NUMBER: B20072200110

[Return to Previous Page](#)

ITEM	VALUE
EVENT'S DISPATCH GROUP	DOYL
TIME OFF	07/22/20 17:58
TIME ON	07/22/20 20:10
FIRST MANUAL ETR	07/22/20 19:30
LAST ETR	07/22/20 19:30
OUTAGE DURATION (MIN)	132
EVENT STATUS	CLOSED
CIRCUIT	BUCKINGHAM_362
EVENT TYPE	SEC
DEVICE NAME	S1_11D3G1
NUMBER OF CUSTOMERS	0
DISPATCH TIME	07/22/20 18:29
CIS REMARKS	IRVIN CREW CLEARED A LIMB ACROSS ALL 3
CHRONOLOGY	N.A.

Crew Information

Operator	Dispatcher	Operator	Dispatcher	Operator	Dispatcher	Type	Start Time	End Time
CAD		BKS	EDR	IRVIN_A	IRVIN_A	AM	07 / 22 / 2020 20 :10	XY(271186103,37672219):11D3G1:S1_11D3G1
46445	MATTHEW PETERS	BKS	EDR	IRVIN_A	IRVIN_A	DISP	07 / 22 / 2020 18 :29	XY(271186103,37672219):11D3G1:S1_11D3G1