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April 15, 2021

VIA ELECTRONIC FILING

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor
Harrisburg, PA 17120

***Re: Public Utility Service Termination Moratorium – Modification of March 13th
Emergency Order; Docket No. M-2020-3019244***

Dear Secretary Chiavetta:

Pursuant to the Pennsylvania Public Utility Commission's Orders issued on October 13, 2020 and March 18, 2021 in the above-referenced proceeding, Metropolitan Edison Company, Pennsylvania Electric Company, Pennsylvania Power Company, and West Penn Power Company (collectively, the "Companies") hereby submit their final monthly report on arrearages and service disconnection. The Companies will continue reporting quarterly beginning with second quarter 2021.

Please contact me with any questions regarding this report.

Very truly yours,



Tori L. Giesler

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Enclosures

a. Total number of residential and non-residential accounts at risk of termination at the end of the month and for the same month of the year prior.

Number of Customers At Risk of Termination				
Mar 2020				
	ME	PN	PP	WP
Residential	24,070	22,357	6,796	27,318
Non-Residential	2,131	2,489	449	2,184
Totals	26,201	24,846	7,245	29,502

Number of Customers At Risk of Termination				
Mar 2021				
	ME	PN	PP	WP
Residential	11,076	9,563	2,969	11,893
Non-Residential	2,320	2,396	578	2,267
Totals	13,396	11,959	3,547	14,160

b. Total aggregate dollars of arrears, broken down by the same account categories, at the end of the month and for the same month of the year prior

Active Arrears > 1 Day Past Due				
Mar 2020				
	ME	PN	PP	WP
Residential	\$ 43,482,990	\$ 46,891,135	\$ 12,054,375	\$ 52,773,857
Non-Residential	\$ 2,954,609	\$ 3,464,519	\$ 900,723	\$ 3,217,733
Totals	\$ 46,437,599	\$ 50,355,654	\$ 12,955,097	\$ 55,991,590

Active Arrears > 1 Day Past Due				
Mar 2021				
	ME	PN	PP	WP
Residential	\$ 54,937,010	\$ 60,674,677	\$ 15,283,425.34	\$ 64,051,453
Non-Residential	\$ 3,142,314	\$ 3,793,125	\$ 1,171,854.16	\$ 4,321,231
Totals	\$ 58,079,324	\$ 64,467,802	\$ 16,455,279	\$ 68,372,684

c. The number of residential and non-residential accounts disconnected for non-payment with dollar amounts owed

Number of Accounts Disconnected for Non Payment				
Mar 2021				
	ME	PN	PP	WP
Residential	569	705	53	346
Non-Residential	120	149	7	58
Totals	689	854	60	404

Dollars Owed (includes current)				
Mar 2021				
	ME	PN	PP	WP
Residential	\$ 386,444	\$ 516,002	\$ 36,294	\$ 253,912
Non-Residential	\$ 59,900	\$ 98,020	\$ 62,525	\$ 25,313
Totals	\$ 446,344	\$ 614,022	\$ 98,819	\$ 279,225