

BEFORE THE
PENNSYLVANIA PUBLIC UTILITY COMMISSION

ALLEN ULRICH

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COMPLAINT DOCKET

APR 29 2021

Complaint

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

NO. C-2021-3024839

vs

PPL ELECTRIC UTILITIES CORPORATION

Respondent

RESPONSE TO NEW MATTER

Rebecca Janney and I were co-habitats of 1661 Washington Ave 1st flr. Northampton and shared all expenses as a couple for five years. If foreknown PPL would cause such a hassle over the refund of over payment, we would have changed the account. However we did try to accomplish just that and our request was refused, no reason given. Even after Becca's death it took three months to change the policy to a new tenant causing me more than the usual grief and despair over losing a loved one. If PPL wants to reside in absolutes than they should better prepare for the changes life throws at us. I have made over four years of payments to PPL in Becca's name without a thought. At this point I am seeking to have monies owed to me properly refunded, (not too difficult a task yet here we are). There are exceptions and special circumstances happening everyday in our world and to hide behind a law or statute to refrain from refunding monies owed proves just how cold and callus one company can be. Again, I ask for the refund to be granted as well as PPL to be held accountable for the unnecessary grief and

aggravation they have caused me in this matter.

Again, this problem should have been a simple solution but if PPL wants to refuse me my due refund than I ask that the last four years I paid into this account on Becca's behalf be refunded to me.

My reasoning here is the same reasoning PPL is using to refuse to refund my over payment. It is not fair or just to have it both ways.

THANK YOU,

April 20, 2021


Allen Alcock

VERIFICATION

I, ALLEN ULRICH, do hereby testify that the facts set forth in this answer to new matter are true and correct to the best of my knowledge.



Allen Ulrich

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PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Allen Ottavol
1666 Washington Ave
Northampton Pa 18667

LEHIGH VALLEY PA 180

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Earth Day
April 22

USA
FOREVER

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APR 29 2021

PA PUBLIC UTILITY COMMISSION
SECRETARY'S BUREAU

Rosemary Chavetta, Secretary
Pennsylvania Public Utility Commission
PO Box 3265
Harrisburg Pa. 17105-3265

17105-326565

