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ELECTRONICALLY FILED

May 6, 2021

Hon. Darlene Heep
Administrative Law Judge
Pennsylvania Public Utility Commission
801 Market Street
Philadelphia, PA 19107

Re: Tricia Mezzacappa v. UGI Utilities, Inc.
Complaint Dockets Nos. C-2021-3023697, C-2021-3023725 and C-2021-3023926

Dear Judge Heep:

On April 9, 2021, UGI filed a Motion for Disconnection of Service (the "Motion") at the above docket numbers.

On April 13, 2021 a hearing was held on these matters and testimony was taken, *inter alia.*, regarding the Motion. At the hearing, Complainant Mezzacappa was ordered to cooperate with UGI to provide for the disconnection of her natural gas service and the reconnection of her gas service to a new main gas line installed to serve Complainant and others.

To date, Complainant Mezzacappa has refused to cooperate with UGI to provide for the transfer of her service to the new gas main. As stated in the Motion, the old gas main has become unreliable. The old main has recently experienced leaks. To provide for the safety of the public the old gas main should be retired from service.

UGI has recently been advised that Complainant Mezzacappa is incarcerated. Since Complainant Mezzacappa has refused to cooperate with UGI for the transfer of her gas service to the new main and considering her recent incarceration, which will preclude her from coordinating the transfer of her gas service in the near term, UGI respectfully requests that your Honor rule on the Motion for the transfer of her service before ruling on the status of her three complaints.

Disconnection of Complainant's service in the Spring and Summer months would not create a hardship for Complainant. Waiting for a final decision on her three complaints could extend this matter until next winter and delay the retirement of the old gas main into the Spring of 2022.

Thank you for your early consideration of this matter.

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Sincerely,

A handwritten signature in black ink, appearing to read "Larry R. Crayne". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Larry R. Crayne

cc: Tricia Mezzacappa
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Accepts eService

Administrative Law Judge Darlene Heep, at
sdelvillar@pa.gov