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Manager
Rates & Regulatory Service

Via E-file

May 26, 2021

Rosemary Chiavetta, Secretary
Pennsylvania Public Utility Commission
Commonwealth Keystone Building
400 North Street, 2nd Floor North
P.O. Box 3265
Harrisburg, PA 17120


**Re: Pennsylvania Public Utility Commission v. Columbia Gas
of Pennsylvania, Inc.
Docket No. R-2014-2407345**

Dear Ms. Chiavetta:

On October 23, 2014, the Pennsylvania Public Utility Commission ("Commission") approved Columbia Gas of Pennsylvania, Inc.'s ("Columbia") Pilot Rider New Area Service ("Rider NAS") at Docket R-2014-2407345. Consistent with the Commission's Order, enclosed is Columbia's annual report for the period from January 1, 2020 through December 31, 2020. Specifically, the enclosed annual report provides information relative to the number of customers that elected to use Rider NAS, the amount of money that Columbia has invested in the program, and the revenues received from these customers.

Questions regarding this filing may be directed to me via email at rdanhires@nisource.com, or by telephone at 724-420-6377.

Respectfully Submitted,



Ribeka S. Danhires
Manager, Rates & Regulatory Service

Enclosures

Cc: Office of Consumer Advocate (w/enc.)
Bureau of Investigation and Enforcement (w/enc.)
Office of Small Business Advocate (w/enc.)

Rider NAS - 2020 Annual Report

(a). Investment per project including the economic model results and surcharge calculation details

The Pilot New Area Service Rider expired in November 2018 and was not renewed. Therefore, new projects were not initiated using the Rider in 2020.

(b). Total distance of NAS main installed

Since the New Area Service Rider expired in November 2018, additional main line was not installed in 2020 under the Rider guidelines and financing.

(c). Number of customers connected by project and number of subsequent connections to NAS extensions

As of 12/31/2020, there have been a total of 95 residential customers connected. There were no new subsequent connections to existing NAS extensions in 2020.

(d). NAS revenues received by principal and interest

| Revenue Type | Amount |
|--------------|--------------------|
| Principal | \$4,330.55 |
| Interest | \$10,374.18 |
| Base Rate | \$36,835.27 |
| Total | \$51,540.00 |

(e). Annual NAS participant average use per customer

Pilot Rider NAS average customer usage was 40 therms per month during 2020.

(f). Average NAS participant investment cost per customer

Please see part (a).

(g). Direct program expenses

The New Area Service Rider direct program expenses were \$0.00 in 2020.

However, other employees outside of the New Business team may have also worked on Rider NAS. Since these employees do not allocate their time to Rider NAS, the costs of their labor is not shown below.

(h). Data on collections, including efforts for unpaid surcharge amounts

As of December 31, 2020, there was one account with a third party collections agency, seventeen accounts pending assignment to a collection agency, and two accounts with past due balances on their NAS payment.

The Company has been, and will continue, contacting these customers in arrears by telephone and mail in an effort to obtain the unpaid amounts.

The Company did not pursue collections efforts starting March 13, 2020, consistent with the Pennsylvania Public Utility Commission's Emergency order dated March 13, 2020 at Docket M-2020-3019244.

(i). The number of applicants turned down for insufficient credit

There were zero Pilot Rider NAS applicants turned down for insufficient credit in 2020.

(j). Investment per project by rate class, including the economic model results and surcharge calculation details

Pilot Rider NAS was only available to the residential rate class. Therefore, the response to subpart (j) is the same as subpart (a).

(k). Total distance and cost of NAS project mains and service lines installed, by pipe diameter

Please see part (a).

(l). Number of customers originally and subsequently connected, by rate class

Pilot Rider NAS was only available to the residential rate class. Please see part (c).

(m). Annual load by rate class, segregated between customers initially and subsequently connected.

NAS residential customers consumed approximately 45,768 therms between January and December of 2020. There were no subsequent connections to NAS during 2020.

(n). Base rate and Rider NAS revenues received by NAS project by rate class, with Rider NAS revenues segregated between "principal" and "interest"

Please see part (d) which reflects the base rate and revenues received by principal and interest for the residential rate class.

(o). Direct Program Expenses

Please see part (g).

(p). Identify the number of projects evaluated for Pilot Rider NAS service that did not elect to go forward under Pilot Rider NAS.

Since Pilot Rider NAS expired in November 2018, there were no projects evaluated in 2020. Please see part (a).